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Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes	# Pending	# Pending Over 125	Percentage Pending > 125 days
+ Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	685,686	405,938	59.2%
As of January 4, 2014			

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		636,274	388,178	61.0%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,061	873	82.3%
Initial entitlement for service-connected disability (=>8)	010	48,221	26,688	55.3%
Initial entitlement for service-connected disability (<=7)	110	156,962	97,831	62.3%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	7,510	1,891	25.2%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	460	80.0%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	415,002	257,465	62.0%
Increased entitlement due to hospitalization or surgery	320	2,500	1,127	45.1%
Spina bifida and/or birth defects reconsideration	420	179	152	84.9%
Reopened or new Agent Orange claims prior to 8/30/10	681	4,221	1,664	39.4%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	23	8	34.8%
Agent Orange claims where an interim decision was provided	409	20	19	95.0%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		406,934	289,271	71.1%
Dependency	130	232,040	170,445	73.5%
Survivor restored entitlement	133	121	60	49.6%
Hospitalization adjustment (non-rating)	135	201	166	82.6%
Misc determinations	290	90,825	76,714	84.5%
Spina bifida and/or birth defects adjustments	450	26	21	80.8%
Future examination for disabilities	310	29,570	12,001	40.6%
Due process	600	54,151	29,864	55.1%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		74,142	59,177	79.8%
Income verification for unemployability	314	1,720	1,678	97.6%
Review of Hemodialysis related cases/conditions	680	58	43	74.1%
Review of Radiation related cases/conditions	682	704	666	94.6%
Review of Misc cases referred to central office	684	7,851	7,025	89.5%
Review of effective date related to herbicide exposure	685	98	98	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	13,233	9,488	71.7%
Social Security number verification 69	90 Group	50,478	40,179	79.6%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		171,948	90,400	52.6%
Pre-decisional hearings	173	2,722	2,163	79.5%
Correspondence	400	111,814	49,229	44.0%
Congressional correspondence	500	2,250	1,403	62.4%
Freedom of Information Act (FOIA) requests	510	30,438	17,495	57.5%
Review, including quality assurance	930	24,138	19,599	81.2%
Correction of errors	960	586	511	87.2%
Combination of workload received from Veterans, survivors and in entitlement, nor do they require any adjustment to monetary benef		not have an	y effect on	

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		49,729	25,036	50.3%
Increased entitlement and/or reconsideration	120	12,574	4,063	32.3%
Initial entitlement - Veteran	180	9,083	3,181	35.0%
Initial entitlement - Survivor	190	28,072	17,792	63.4%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		69,671	29,738	42.7%
Hospitalization adjustment (non-rating)	135	710	89	12.5%
Dependency	137	6,753	3,086	45.7%
Income adjustments	150	30,497	18,037	59.1%
Annual eligibility verification reporting (EVRs)	155	7	6	85.7%
Misc determinations	297	11,798	3,417	29.0%
Due process	607	19,906	5,103	25.6%
		•	•	
Involve the modification of benefits based upon income changes.				

EP	# Pending	# Pending Over 125	% Over 125
Program Reviews	38,940	38,408	98.6%
Income Verification Match 154	38,410	38,337	99.8%
Cost of Living Adjustments 696	520	67	12.9%
Non-entitlement reviews 697	10	4	40.0%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125	
Other		5,482	2,799	51.1%	
Correspondence	407	3,359	2,224	66.2%	
Congressional correspondence	507	1,020	16	1.6%	
Internal quality reviews	937	1,103	559	50.7%	
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on					
entitlement, nor do they require any adjustment to monetary benefits.					

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
Durial	160	45,225

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistence with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
Accided	165	15,240
Benefits not paid prior to the death of a Veteran or survivor based upon a pend	ling claim a	t the time

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of November 16, 2013	NA	267,002
Appealed cases include compensation, pension, burial, and accrued benefits a	ınd decisior	ns.

Education	Туре	# Pending
	Ch 33	6,365
	All	46,541

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

	COMPENSA	TION AN	D PENSION RATING	BUNDL	E METRICS	As of J	anuary 4, 2014
	VBA uses the following	8 End Product	Claim Codes + Agent Orange Cla	aims to Define	the 125 Day and 9	8% Accuracy	Targets.
EP 010	Initial entitlement for service- connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service- connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

		COMPENSATION AND PENSION RATING CLAIMS COMBINED										
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level	
USA	685,686	170.4	59.2%	90,042	300,922	256.3	276.7	96.2%	89.7%	89.6%	94.6%	

					COMPENSATIO	N RATING CLA	IM METRICS				
	Inventory # Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	633,817	175.7	61.2%	73,351	245,470	285.7	310.0	96.2%	89.7%	89.6%	94.6%
Eastern Area	124,687	182.6	62.6%	15,010	49,897	279.1	298.0	95.7%	87.7%	88.3%	93.9%
Baltimore	9,688	226.5	73.5%	348	1,359	351.1	389.2	90.5%	81.1%	77.2%	93.0%
Boston	6,998	174.2	59.7%	611	2,190	292.2	328.0	92.9%	87.5%	89.2%	95.0%
Buffalo	8,080	174.5	60.3%	913	2,810	253.0	278.4	94.1%	84.9%	88.1%	91.3%
Cleveland	19,534	208.4	66.2%	2,064	6,652	340.8	370.6	97.0%	92.5%	91.4%	95.0%
Detroit	15,560	162.2	60.6%	2,053	6,146	270.8	278.8	96.8%	90.3%	87.3%	93.7%
Hartford	3,830	157.0	57.3%	700	2,200	280.3	261.2	94.4%	90.0%	90.3%	98.8%
Indianapolis	11,114	171.1	61.0%	1,226	3,669	278.1	312.2	98.3%	93.8%	92.0%	87.1%
Manchester	1,559	137.5	49.1%	328	995	216.8	227.6	96.9%	85.9%	88.7%	97.6%
New York	10,691	183.7	60.8%	958	3,357	291.0		97.2%	93.3%	89.9%	94.9%
Newark	4,592	162.8	59.3%	729	1,863	257.6		94.6%	81.7%	83.7%	90.6%
Philadelphia (Non-PMC)	16,308	196.6	67.6%	1,687	6,622	299.7	301.7	96.5%	82.5%	91.1%	94.1%
Pittsburgh	7,493	184.9	62.8%	625	2,354	335.8		95.9%	88.1%	89.1%	94.3%
Providence	4,023	128.5	47.2%	1,458	5,068	100.9	97.2	97.3%	90.3%	92.8%	92.0%
Togus	2,713	136.2	48.9%	1,002	3,536	205.7	211.4	96.2%	93.8%	95.6%	97.6%
White River J.	858	178.4	61.8%	192	607	232.8	231.1	96.6%	85.1%	83.0%	89.0%
Wilmington	1,646	171.9	62.7%	116	469	317.4	320.0	95.3%	84.2%	83.2%	97.2%

		PENSION RATING CLAIM METRICS											
	# Pending	Avg. Days Pending	Backlog Percentage > 125 days		Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level		
USA	32,292	100.5	31.3%	13,232	43,547	113.4	116.8	N/A	98.4%	98.4%	98.1%		
Philadelphia PMC	19,847	123.8	45.0%	4,634	15,784	180.6	188.5	N/A	100.0%	98.0%	98.0%		
Milwaukee PMC	5,486	63.3	11.3%	4,081	12,286	69.1	74.6	N/A	100.0%	99.6%	99.6%		
St. Paul PMC	6,406	51.8	3.8%	4,348	14,975	80.9	73.6	N/A	95.5%	97.6%	97.6%		
Other (in transit)	553	198.7	58.2%	169	502	180.7	179.4	N/A	N/A	N/A	N/A		

			Quick	Start Claims Proc	essing*		
	# Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date		Avg. Days to Complete MTD
USA	7,936	102.8	32.7%	1,771	5,993	147.3	
San Diego	3,785	112.3	36.7%	1,124	3,792	138.1	145.9
Winston-Salem	4.151	94.2	29.1%	647	2.201	163.4	154.3

COMPENSATION AND PENSION INVENTORY

As of January 4, 2014

*All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the initial

COMPENSATION INVENTORY

	Non-Rating		Entitlement		Av	ard Adjustment			Program Review	N		Other		Burial	Accrued	Appeals
	Avg. Days		# Pending	Percent Pending		# Pending over	Percent			Percent Pending		# Pending over	Percent			
	Pending	# Pending	over 125 days	> 125 days	# Pending	125 days	Pending >	# Pending	125 days	> 125 days	# Pending	125 days	Pending > 125	# Pending	# Pending	# Pending
lue.	3		,	,		, .	125 days		,	,		,	days			
USA	323.4	636,274	388,178		406,934	289,271	71.1%	74,142	59,177	79.8%	171,948		52.6%	30,507		264,066
Eastern Area	330.3	125,918	78,337	62.2%	68,475	48,656	71.1%	14,863	12,479	84.0%	71,077	20,879	29.4%	25,109	384	46,396
Baltimore	493.9	9,518	7,042	74.0%	6,587 6,162	5,782	87.8% 73.7%	1,166	1,050	90.1%	51,016	6,641	13.0% 77.7%	1	3	3,459
Boston Buffalo	343.5 227.2	6,585 7.883	4,038	61.3% 61.3%	6,162 4.464	4,541		1,868	1,476	79.0%	1,164	904	77.7% 59.4%	1	2	4,377
Cleveland		,	4,832	66.6%		2,951	66.1% 78.6%	357	314	88.0% 97.3%	497	295	59.4% 63.0%	2	5	1,571
Detroit	341.6	19,187 14.725	12,776	61.4%	11,352 5.096	8,923	78.6% 44.9%	2,114 1.133	2,056	83.7%	3,637 2,779	2,290 2,021	72.7%	5	164 75	10,062
Hartford	136.0 160.9	3,480	9,038	58.8%	2,039	2,289 1,083	53.1%	1,133	948 197	62.7%	1,259	2,021	90.8%	3	/5	5,989
Indianapolis	394.3	11,051	2,047 6,750	61.1%	7,241	5,762	79.6%	1,228	934	76.1%	1,259	955	63.8%	1	123	860 5,405
Manchester				48.9%		973	79.6%	1,220	934	92.9%	1,496		62.3%	2	123	
New York	273.4 199.2	1,527 10,050	746 6,204	61.7%	1,277 4,753	2,652	55.8%	983	619	63.0%	908	94 506	55.7%	3	2	691 3,958
New York Newark	151.0	4,246	2,551	60.1%	1,573	2,052 829	52.7%	503	483	96.0%	372	263	70.7%	5	ь	2,120
Philadelphia	376.1	21,685		60.7%	8,289	6,475	78.1%	2,864	2,600	96.0%	4.246	3,284	70.7%	25,081	1	2,120
Pittsburgh	383.3			62.8%	5,203	3,981	76.1% 76.5%	2,864 759		90.8%	1,638	1,153	70.4%	25,061	-	3,155
Providence	363.3 118.3	7,439 3,722	4,674	46.3%	1,301	518	39.8%	274	727 188	68.6%	246		38.6%		3	818
	252.7	2,382	1,725 1,217	46.3% 51.1%	1,852	1,004	54.2%	1,129	734	65.0%	1.159	95 915	78.9%	1	'	382
Togus White River Junction		2,362 824		62.5%			67.1%		734	87.7%	1,159		76.9% 74.8%		1	
	319.1	1,614	515 1.018	62.5%	608 678	408	71.5%	57	50	73.3%	368	104	74.8% 58.7%	1	-	211
Wilmington SOUTHERN AREA	303.2 313.2	215,754	136,904	63.1% 63.5%	141,234	485 104,753	71.5% 74.2%	22,754	18,503	73.3% 81.3%	43,613	216 29,995	58.7% 68.8%	227	638	528 98,484
Atlanta	316.9	31,836	20,566	64.6%	17,041	12,525	73.5%	1,381	1,186	85.9%	5,510	3,677	66.7%	90		14,641
Columbia	211.4	19,146		63.2%	9,944	6,639	66.8%	915	710	77.6%	2,054	1,268	61.7%	90	27	7,508
	211.4 210.1	5,697	3,733	65.5%	9,944 2,544	1,536	60.4%	337	207	61.4%	2,054 967	689	71.3%	5	21	3,300
Huntington Jackson	285.7	9,936	6,843	68.9%	4,532	3,492	77.1%	1,254	1.142	91.1%	2,089	1,296	62.0%	38	68	3,906
Louisville	390.9	10,075	6,701	66.5%	9,021	7,309	81.0%	1,678	1,358	80.9%	2,009	2,114	92.3%	50		4,419
	316.4	15,313	10,015		9,890	7,261	73.4%	5.066	3,944	77.9%	2,290	1,696	66.8%	30	154	11,026
Montgomery Nashville	183.6	15,934	9,119	57.2%	7.990	4,667	58.4%	1.152	638	55.4%	3,185	2.305	72.4%	9	117	5,870
Roanoke	350.2	21,343	12,883	60.4%	13,366	10,166	76.1%	1,132	1.527	83.9%	12.980	11,139	85.8%	11	117	8,431
San Juan	284.2	5,864	3,953	67.4%	3,581	2,687	75.0%	533	402	75.4%	1.513	1,356	89.6%	''	19	5,202
St. Petersburg	284.2 311.8	5,864 41,020	26,598		22,807	2,687 16,091	75.0%			75.4%	4,389	1,356	42.6%	5	118	23,319
St. Petersburg Washington	311.8 377.0	41,020	26,598	64.8% 81.8%	22,807	16,091	90.3%	2,841 107	2,036 106	71.7% 99.1%	4,389 561	1,869	42.6% 99.6%	11	118	23,319
Winston-Salem							90.3% 79.9%			99.1%			99.6% 36.6%		1 40	40.022
vvirision-salem	336.0	39,535	24,349	61.6%	40,322	32,203	79.9%	5,669	5,247	92.6%	5,536	2,027	36.6%	1	10	10,833

COMPENSATION INVENTORY

	Non Dating	on-Rating Entitlement			Δ	ard Adjustment			Program Review	V LIVI OIL		Other		Burial	Accrued	Appeals
	Non-Kaung		Entitlement		AW	aru Aujustillelit	Percent		Flogram Revie	N .		Other	Percent	Duriai		Appeals
	Avg. Days	Claims	Pending over	Percent Pending	Pending	Pending over	Pending over	Pending	Pending over	Percent Pending	Pending	Pending over	Pending over	Claims	Claims	Pending
	Pending	Pending	125 days	over 125 days	=	125 days	125 days	=	125 days	over 125 days	_	125 days	125 days	Pending	Pending	_
CENTRAL AREA	252.6	147,720	84,042		76,506	47,427		12,793	8,493		26,248		66.9%	4,874	753	65,420
Chicago	417.0	12,433	7,450	59.9%	6,218	4,993	80.3%	1,245	680	54.6%	4,197	3,489	83.1%	12	167	6,308
Des Moines	203.6	4,534	2,490	54.9%	2,683	1,682		134	92	68.7%	305	186	61.0%	-	1	1,142
Fargo	140.3	1,812	1,053	58.1%	435	162	37.2%	88	48	54.5%	84	50	59.5%	-	1	306
Houston	249.0	26,865	18,221	67.8%	14,623	9,803	67.0%	1,384	1,004	72.5%	4,880	3,201	65.6%	5	10	16,643
Lincoln	113.6	3,453	1,801	52.2%	1,440	440	30.6%	449	136		706	237	33.6%	1	1	1,486
Little Rock	306.7	7,187	4,101	57.1%	6,463	4,688		1,731	1,347	77.8%	1,514	1,056	69.7%	6	115	5,169
Milwaukee	195.2	10,092	5,156		4,256	2,435		206	95	46.1%	389	180	46.3%	4,751	-	2,878
Muskogee	188.0	12,274	6,878	56.0%	7,513	4,066	54.1%	1,527	865	56.6%	2,689	1,932	71.8%	6	7	3,378
New Orleans	327.3	10,035	6,089	60.7%	7,582	5,494	72.5%	289	248	85.8%	2,262	1,817	80.3%	20	206	4,993
Sioux Falls	67.5	1,328	678	51.1%	887	66	7.4%	821	511	62.2%	174	142	81.6%	3	1	203
St. Louis	187.6	13,802	8,439	61.1%	5,849	3,289	56.2%	1,628	1,325	81.4%	2,941	1,703	57.9%	7	215	5,985
St. Paul	111.3	13,935	5,785	41.5%	2,109	723	34.3%	1,156	717	62.0%	679	339	49.9%	46	-	1,458
Waco	237.4	25,342	13,295	52.5%	14,101	8,486	60.2%	2,058	1,394	67.7%	5,050	2,922	57.9%	16	25	14,223
Wichita	160.8	4,628	2,606	56.3%	2,347	1,100	46.9%	77	31	40.3%	378	313	82.8%	1	4	1,248
WESTERN AREA	376.2	146,882	88,895	60.5%	120,689	88,428		23,732	19,702		30,813	21,878	71.0%	295	192	45,896
Albuquerque	290.7	5,111	3,209	62.8%	3,328	2,386		242	143	59.1%	986	792	80.3%	-	3	1,908
Anchorage	420.1	1,672	937	56.0%	2,900	2,328	80.3%	1,154	1,031	89.3%	379	310	81.8%	-	2	165
Boise	255.1	2,891	1,812	62.7%	1,610	1,167	72.5%	412	223	54.1%	562	326	58.0%	1	-	1,020
Cheyenne	279.5	1,369	828	60.5%	623	385	61.8%	58	49	84.5%	209	149	71.3%	48	3	267
Denver	354.0	10,278	6,095	59.3%	9,277	7,315	78.9%	2,935	2,172	74.0%	2,169	1,498	69.1%	1	6	4,028
Ft. Harrison	247.1	1,750	1,047	59.8%	2,070	1,421	68.6%	463	251	54.2%	138	84	60.9%	-	4	210
Honolulu	142.1	4,655	2,767	59.4%	1,908	896	47.0%	377	314	83.3%	854	713	83.5%	2	1	920
Los Angeles	304.0	15,979	10,194	63.8%	9,400	7,005	74.5%	1,688	1,477	87.5%	2,533	1,645	64.9%	3	9	5,661
Manila	102.3	1,396	440	31.5%	1,031	195	18.9%	313	78	24.9%	599	222	37.1%	187	71	1,148
Oakland	488.4	19,978	11,877	59.5%	14,108	11,131	78.9%	1,632	1,335	81.8%	6,567	5,503	83.8%	6	9	8,335
Phoenix	282.6	13,397	8,494	63.4%	8,850	6,083	68.7%	869	708	81.5%	3,034	1,987	65.5%	2	16	5,985
Portland	341.8	10,771	6,650	61.7%	9,163	6,727	73.4%	3,216	2,474	76.9%	2,115	1,311	62.0%	2	33	5,594
Reno	540.0	6,417	4,344	67.7%	3,859	2,998	77.7%	318	224	70.4%	796	590	74.1%	2	9	1,114
Salt Lake City	433.7	14,275	8,387	58.8%	19,171	16,716	87.2%	3,602	3,499	97.1%	1,638	1,302	79.5%	-	-	898
San Diego	297.0	19,147	10,978	57.3%	8,290	5,669	68.4%	2,059	1,704	82.8%	2,030	1,491	73.4%	1	4	3,964
Seattle	394.9	17,796	10,836	60.9%	25,101	16,006		4,394	4,020		6,204	3,955	63.7%	40	22	4,679
Other	351.8	-	-	N/A	30	7	23.3%	-		N/A	197	81	41.1%	2	4	7,870

PENSION INVENTORY

							-									
	Non-Rating		Entitlement		Aw	ard Adjustment			Program Review	1		Other		Burial	Accrued	Appeals
	Avg. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	157.8	49,729	25,036	50.3%	69,671	29,738	42.7%	38,940	38,408	98.6%	5,520	2,824	51.2%	14,718	13,269	2,936
Philadelphia	157.6	34,885	21,957	62.9%	26,918	13,529	50.3%	20,336	20,277	99.7%	3,039	952	31.3%	6,622	6,390	1,425
Milwaukee	52.0	5,381	564	10.5%	12,805	581	4.5%	3,876	3,511	90.6%	547	153	28.0%	706	600	817
St. Paul	196.1	9,176	2,357	25.7%	29,176	15,064	51.6%	14,255	14,254	100.0%	1,511	1,398	92.5%	7,238	6,279	694
Other (in transit)	N/A	287	158	55.1%	772	564	73.1%	473	366	77.4%	423	321	75.9%	152	-	-

	APPEALS INVENTORY											
	Number of Notice of Disagreements Pending		Number of Statement of Cases Pending	Number of Form 9s Pending	Avg. Days Pending for Form 9s	Number of Remands Returned to the Regional Office	Remands at a	Number of Remands sent to the Appeals Management Center	Remands at the			
USA	180,725	420	15,828	61,278	632	16,806	567	7,870	171			

EDUCATION INV	ENTORY
Chapter 33 Claims Pending	*All Claims Pending

ns Pending	Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Pending Last Week	Weekly Change	Percent Change
6,365	7,263	(898)	-12.4%	57,576	60,064	(13,523)	-22.5%
1,248	1,472	(224)	-15.2%	5,854	9,011	(3,157)	-35.0%
681	789	(108)	-13.7%	5,100	6,614	(1,514)	-22.9%
1,432	1,603	(171)	-10.7%	11,035	7,753	#VALUE!	#VALUE!
3,004	3,399	(395)	-11.6%	35,587	36,686	(1,099)	-3.0%
1	6,365 1,248 681	6,365 7,263 1,248 1,472 681 789 1,432 1,603	Week Criange 6,365 7,263 (898) 1,248 1,472 (224) 681 789 (108) 1,432 1,603 (171)	Week Change Change 6,365 7,263 (898) -12.4% 1,248 1,472 (224) -15.2% 681 789 (108) -13.7% 1,432 1,603 (171) -10.7%	Kending Week Change Change Items Pending 6,365 7,263 (898) -12.4% 57,576 1,248 1,472 (224) -15.2% 5,854 681 789 (108) -13.7% 5,100 1,432 1,603 (171) -10.7% 11,035	Rending Week Change Change Items Pending Week 6,365 7,263 (898) -12.4% 57,576 60,064 1,248 1,472 (224) -15.2% 5,854 9,011 681 789 (108) -13.7% 5,100 6,614 1,432 1,603 (171) -10.7% 11,035 7,753	Rending Week Change Lems Pending Week Change 6,365 7,263 (898) -12.4% 57,576 60,064 (13,523) 1,248 1,472 (224) -15.2% 5,854 9,011 (3,157) 681 789 (108) -13.7% 5,100 6,614 (1,514) 1,432 1,603 (171) -10.7% 11,035 7,753 #VALUE!