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## Veterans-For-Change

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| Monday Morni   | ng            | Workload Report I   | ntro         | ductio                     | on  |  |              |                            |                                  |
|--|---------------|---|--------------|----------------------------|---|--|--------------|----------------------------|----------------------------------|
| <b>Understanding the Report:</b> To learn more about the Monday Monday the Microsoft Word icon to the right.   | ornir         | ng Workload Report, includ  | ing re       | cent forr                  | natting cł  | nanges,double-   |              | W                          |                                  |
| <b>Finding Data:</b> The screenshots below provide a quick reference Transformation tab, but now reside on the Traditional Aggregate   |               | istorical reporting bundles   | that w       | vere prev                  | viously or  | n the  |              | MMW<br>Walkthro            | ••                               |
| Previous Transformation Tab  |               | <u>Curr</u>   | ent 1        | raditic                    | onal Ag   | gregate Tab  |              |                            |                                  |
| Compensation and Pension Rating Bundle<br>(Highlighted in Orange Below. Represents the 8 End Product Claim Codes<br>+ Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy<br>Targets)# PendingPeroentage<br>  |               | *The data on this page represents historical, alternative re<br>98% Accuracy. The Rating Bundle measures are the only   | porting on V | BA claims proces:          | sing. VBA actively m<br>is directly related to th | ne strategic 2015 goals.   |              |                            | -c                               |
| As of January 11, 2014   |               | Company and in F  |              |                            | Asof  | January 11, 2014   | sion Entitle |                            |                                  |
| Compensation  EP  #Pending Over 125 Over 125 Over 125  |               | Compensation Er<br>Measurement  | +            | # Pending<br>over 125 days | Percent<br>Pending ><br>125 days                  | Measurement  | Pending      | # Pending<br>over 125 days | Percent<br>Pending ><br>125 days |
| Entitlement (Original and Supplemental)     636,371     384,213     60.4%       Original Entitlement - Veterans <sup>1</sup>   | $\rightarrow$ | Original Entitlement - Veterans <sup>1</sup>  | 205,652      | 123,931                    | 60.26%  | Original Entitlement   | 48,522       | 23,845                     | 49.14%                           |
| Initial entitlement decisions for Voc Rehab     095     1,076     855     79.5%       Initial entitlement for service-connected disability (=>8)     010     47,996     26,438     55.1%       Initial entitlement for service-connected disability (<=7)                                    |               | EP 095 - Initial entitlement decisions for Voc Rehab  | 1,076        | 855                        | 79%   | EP 180 - Initial entitlement -<br>Veteran                          | 8,822        | 2,969                      | 33.7%                            |
| Original Entitlement - Survivors <sup>2</sup><br>Initial claims from surviving spouses, children or participation (140) 7,553 1,854 24.5%<br>Initial claims from children Veterans with Spina bifida and/or birth updates 7 410 575 464 80.7%  |               | EP 010 - Initial entitlement for service-connected disability<br>(=>8)  | 47,996       | 26,438                     | 55.1%   | EP 120 - Increased entitlement<br>and/or reconsideration           | 12,227       | 3,850                      | 31.5%                            |
| Supplemental Entitlement Increased evaluation and/or additional claimed conditions Increased evaluation and/or additional claimed conditions Increased entitlement due to hospitalization or every 320 2,555 1,120 43.57   |               | EP 110 - Initial entitlement for service-connected disability (<= 7)  | 156,580      | 96,638                     | 61.7%   | EP 190 - Initial entitlement -<br>Survivor                         | 27,473       | 17,026                     | 62.0%                            |
| Spina bifda and/or birth defects reconsideration         420         179         143         83.2%           Repoend or new Agent Orange claims prior to 8/30/10         681         4,505         1,592         35.3%   | $\rightarrow$ | Original Entitlement - Survivors <sup>2</sup>   | 8,134        | 2,318                      | 28.50%  | Pension Award<br>Adjustments                                       | 70,765       | 29,010                     | 41.0%                            |
| Nehmer review cases based upon new Agent Orange presumptives     687     0     0     0.0%       Reopened or new Agent Orange claims After 9/01/10     400     24     8     33.3%       Agent Orange claims where an interim decision was provided     409     22     18     81.8%            |               | EP 140 - Initial claims from surviving spouses, children or<br>parents  | 7,559        | 1,854                      | 24.5%   | EP 135 - Hospitalization<br>adjustment (non-rating)                | 211          | 168                        | 79.6%                            |
| Agent Orange presumptives <sup>3</sup><br><sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities,<br>diseases, or injuries incurred or aggravated during active military service.                                |               | EP 410 - Initial claims from children Veterans with Spina<br>bifida and/or birth defects                                | 575          | 464                        | 80.7%   | EP 137 - Dependency  | 7,182        | 3,023                      | 42.1%                            |
| <sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's  |               | Supplemental Entitlement  | 422,585      | 257,964                    | 61.04%  | EP 150 - Income adjustments  | 31,489       | 17,552                     | 55.7%                            |
| death due to service-related causes.<br><sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange<br>presumptives claim category include EP 409  |               | EP 020 - Increased evaluation and/or additional claimed<br>conditions   | 415,300      | 255,077                    | 61.4%   | EP 155 - Annual eligibility<br>verification reporting (EVRs)       | 7            | 6                          | 85.7%                            |
| #Pending #Pending %Over 125  |               | EP 320 -Increased entitlement due to hospitalization or<br>surgery  | 2,555        | 1,120                      | 43.8%   | EP 297 - Misc determinations                                       | 12,493       | 3,424                      | 27.4%                            |
| Award Adjustments 409,635 292,244 71.3%  |               | EP 420 - Spina bifida and/or birth defects reconsideration  | 179          | 149                        | 83.2%   | EP 607 - Due process   | 19,383       | 4,837                      | 25.0%                            |
| Dependency         130         232,980         171,262         73.5%           Survivor restored entitlement         133         118         61         51.7%  |               | EP 681 - Reopened or new Agent Orange claims prior to<br>8/30/10  | 4,505        | 1,592                      | 35.3%   | Program Reviews  | 38,695       | 38,187                     | 98.7%                            |
| Hospitalization adjustment (non-rating)         * 135         211         168         79.6%           Misc determinations         * 290         30,826         76,555         84.3%           Spina bifda and/or birth defects adjustments         * 450         26         22         84.6% |               | EP 687 - Nehmer review cases based upon new Agent<br>Orange presumptives  | 0            | 0                          | 0.0%  | EP 154 - Income Verification<br>Match                              | 38,141       | 38,105                     | 99.9%                            |
| Future examination for disabilities         310         31,271         14,197         45.4%           Due process         600         54,203         29,973         55.3%  |               | EP 405 - Reopened or new Agent Orange claims After<br>9/01/10<br>EP 409 - Agent Orange claims where an interim decision | 24           | 8                          | 33.3%   | EP 696 - Cost of Living<br>Adjustments<br>EP 697 - Non-entitlement | 544          | 78                         | 14.3%                            |

| Award Adjustments 409,635 292,244 71.34% Pension Other 5,533 2,753 | Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency | arouno<br>EP 409 - Agent Orange claims where an interim decision<br>was provided | 22      | 18      | 81.8%  | EP 697 - Non-entitlement<br>reviews | 10    | 4     | 40.0% |
|--|---|--|---------|---------|--------|-------------------------------------|-------|-------|-------|
|  |   | Award Adjustments  | 409,635 | 292,244 | 71.34% | Pension Other                       | 5,533 | 2,753 | 49.8% |

| Compensation and Pension Rating Bu   | ndle Totals   | # Pending | # Pending Over<br>125 | Percentage<br>Pending > 125<br>days |
|--|---------------|-----------|-----------------------|-------------------------------------|
| (Represents the 8 End Product Claim Codes + Agent<br>VA Uses to Define the 125 Day and 98% Accurac<br>As of January 18, 2014 | Orange Claims | 684,695   | 400,863               | 58.5%                               |
| Original Entitlement   | Total         | 219,380   | 126,765               | 57.8%                               |
| nitial entitlement for service-connected disability (=>8)  | EP 010        | 47,378    | 26,052                | 55.0%                               |
| nitial entitlement for service-connected disability (<=7)  | EP 110        | 155,782   | 95,971                | 61.6%                               |
| nitial entitlement - Veteran's Pension   | EP 180        | 8,787     | 2,882                 | 32.8%                               |
| nitial claims from surviving spouses, children or parents  | EP 140        | 7,433     | 1,860                 | 25.0%                               |
| Supplemental Entitlement   | Total         | 465,315   | 274,098               | 58.9%                               |
| ncreased entitlement and/or reconsideration for Pension  | EP 120        | 12,156    | 3,804                 | 31.3%                               |
| ncreased evaluation and/or additional claimed conditions   | EP 020        | 414,009   | 253,935               | 61.3%                               |
| Future examination for disabilities  | EP 310        | 31,605    | 13,763                | 43.5%                               |
| ncreased entitlement due to hospitalization or surgery   | EP 320        | 2,666     | 1,121                 | 42.0%                               |
| Reopened or new Agent Orange claims prior to 8/30/10   | EP 681        | 4,836     | 1,450                 | 30.0%                               |
| Nehmer review cases based upon new Agent Orange<br>presumptives  | EP 687        | 0         | 0                     | 0.0%                                |
| Reopened or new Agent Orange claims After 9/01/10  | EP 405        | 24        | 9                     | 37.5%                               |
| Agent Orange claims where an interim decision was provided   | EP 409        | 19        | 16                    | 84.2%                               |

Station of Origination

Station of Jurisdiction

| Education  | Current Work<br>Items Pending | Work Items Pending<br>Last Week | Weekly Change  | Percent Change |
|--|-------------------------------|---------------------------------|----------------|----------------|
| Total Chapter 33 Claims                                    | 7,283                         | 6,735                           | 548            | 8.14%          |
| Buffalo  | 1,496                         | 1,367                           | 129            | 9.4%           |
| Atlanta  | 715                           | 696                             | 19             | 2.7%           |
| St Louis   | 1,884                         | 1,580                           | 304            | 19.2%          |
| Muskogee   | 3,188                         | 3,092                           | 96             | 3.1%           |
| Total Education Claims - All Education Programs            | 85,098                        | 68,411                          | 16,687         | 24.39%         |
| Buffalo  | 12,764                        | 12,223                          | 541            | 4.4%           |
| Atlanta  | 8,712                         | 5,400                           | 3,312          | 61.3%          |
| St Louis   | 19,282                        | 16,822                          | 2,460          | 14.6%          |
| Muskogee   | 44,340                        | 33,966                          | 10,374         | 30.5%          |
| Chapter 33 is the new Post-9/11GI Bill. "All" represents a | I Education Ben               | efit Programs Inclu             | ding Chapter 3 | 3 claims.      |

|   |                    |                                  | S   | tation of Ori                       | igination   |   |   |   | Reporti                                | ng Perio                                | d:   |
|---|--------------------|----------------------------------|---|-------------------------------------|---|---|---|---|--|---|--|
|   |                    | Comp                             | ensation a                                    | and Pension                         | Rating Bun  | dle Metrics                                 |   |   | of Janu                                |   |  |
|   | permanently tr     | of Origination<br>ansferred from | n one station to                              | another, will the SO                | ing claims based on<br>OO change.<br>e totals are not inclu |   |   | fined by a claiman  | t's state of re                        | sidence. Onl                            | y when a claim is                                |
|   |                    |                                  | VBA uses the fe                               | ollowing 8 End Pro                  | duct Claim Codes +  | Agent Orange Clair                          | ns to Define the                                  | 125 Day and 98% A   | ccuracy Targ                           | jets.                                   |  |
|   | EP 010             |                                  | ment for service-<br>disability (=>8)         | EP 180                              | Initial entitlement fo                                      | or Pension - Veteran                        | EP 310  | Future examination<br>for disabilities                        | EP 687                                 |   | w cases based upon new<br>range presumptives     |
|   | EP 110             |                                  | ment for service-<br>disability (<=7)         | EP 120                              |   | and/or reconsideration                      | EP 320  | Increased entitlement<br>due to hospitalization<br>or surgery | EP 405                                 |   | new Agent Orange claims<br>fter 9/01/10          |
|   | EP 020             |                                  | valuation and/or<br>aimed conditions          | EP 140                              |   | viving spouses, children<br>arents          | EP 681  | Reopened or new<br>Agent Orange claims<br>prior to 8/30/10    | EP 409                                 |   | claims where an interim on was provided          |
|   |                    |                                  |   |                                     | Companyatio   | on and Pension Claim                        | e Processing                                      |   |  |   |  |
|   | # Pending          | Avg. Days<br>Pending             | Percentage<br>Pending > 125<br>days (Backlog) | Completed Claims -<br>Month to Date | Completed Claims -<br>Fiscal Year to Date                   | Avg. Days to<br>Complete - Month to<br>Date | Avg. Days to<br>Complete - Fiscal<br>Year to Date | 3 Month Entitlement<br>Accuracy - Issue<br>Based              | 3 month<br>Entitlement<br>Accuracy -   | 12 Month<br>Entitlement<br>Accuracy -   | 12 Month Authorization<br>Accuracy - Claim Level |
| USA   | 684,695            | 169.4                            | 58.5%   | 52,197                              | 345,331   | 249.9                                       | 273.2   | 96.3%   | Claim Level<br>90.2%                   | Claim Level<br>90.2%                    | 94.4%  |
|   |                    |                                  |   |                                     | ompensation Claims  |   |   |   |  |   |  |
| USA Compensation Total<br>Eastern Area      | 635,057<br>123,960 | 174.5<br>182.7                   | 60.6%<br>62.3%                                | 42,918<br>8,028                     | 282,341<br>53,466   | 276.2<br>276.4                              | 305.3<br>294.9                                    | 95.6%   | 89.0%                                  | 88.9%                                   | 93.3%  |
| Baltimore                                   | 9,775              | 226.3                            | 74.4%   | 431                                 | 3,506   | 390.7                                       | 389.3   | 90.3%   | 80.7%                                  | 80.5%                                   | 89.3%  |
| Boston                                      | 7,036              | 171.8                            | 59.0%   | 387                                 | 3,192   | 294.9                                       | 324.1   | 96.1%   | 87.3%                                  | 89.6%                                   | 92.9%  |
| Buffalo                                     | 8,201              | 177.7                            | 61.4%   | 314                                 | 2,781   | 262.0                                       | 276.2   | 95.7%   | 91.9%                                  | 90.4%                                   | 92.1%  |
| Cleveland                                   | 19,038             | 206.4                            | 64.9%   | 1,472                               | 9,206   | 322.8                                       | 363.3   | 95.9%   | 82.5%                                  | 88.8%                                   | 94.1%  |
| Detroit                                     | 15,283             | 165.4                            | 60.3%   | 901                                 | 5,424   | 275.3                                       | 278.5   | 96.8%   | 91.7%                                  | 86.6%                                   | 93.8%  |
| Hartford                                    | 3,659              | 148.7                            | 53.6%   | 472                                 | 1,576   | 257.2                                       | 260.0   | 96.1%   | 91.0%                                  | 91.8%                                   | 96.3%  |
| Indianapolis<br>Manchester                  | 11,275<br>1,574    | 175.1<br>139.3                   | 61.8%<br>49.8%                                | 423<br>116                          | 4,302<br>955  | 255.3<br>252.6                              | 307.9<br>230.0                                    | 95.7%<br>97.7%  | 87.7%<br>95.1%                         | 90.0%<br>91.0%                          | 90.0%<br>97.4%                                   |
| New York                                    | 10,729             | 180.9                            | 60.4%   | 604                                 | 4.098   | 328.2                                       | 319.6   | 97.5%   | 91.1%                                  | 89.4%                                   | 95.2%  |
| Newark                                      | 4.546              | 162.9                            | 59.3%   | 292                                 | 1,441   | 265.4                                       | 260.0   | 92.5%   | 88.6%                                  | 83.9%                                   | 89.1%  |
| Philadelphia (Non-PMC)                      | 16,296             | 197.0                            | 67.6%   | 892                                 | 5,961   | 300.8                                       | 301.4   | 96.6%   | 90.0%                                  | 91.5%                                   | 94.5%  |
| Pittsburgh                                  | 7,445              | 183.8                            | 62.1%   | 463                                 | 3,493   | 301.2                                       | 356.9   | 96.8%   | 89.7%                                  | 89.3%                                   | 95.0%  |
| Providence                                  | 3,974              | 129.9                            | 45.5%<br>48.1%                                | 820<br>321                          | 5,196   | 113.8                                       | 99.2<br>206.8                                     | 95.3%   | 91.4%<br>93.0%                         | 93.4%                                   | 89.4%  |
| Togus<br>White River J.                     | 2,595              | 136.5                            | 46.1%   | 45                                  | 1,430   | 191.0<br>237.1                              | 206.8   | 95.6%<br>96.0%  | 93.0%<br>85.7%                         | 95.0%<br>83.9%                          | 96.4%<br>90.5%                                   |
| Wilmington                                  | 1.651              | 171.6                            | 63.6%   | 75                                  | 465   | 309.9                                       | 318.0   | 92.7%   | 83.3%                                  | 85.7%                                   | 94.7%  |
|   |                    |                                  |   |                                     | Pension Claims Pro  |   | ,   |   |  |   |  |
| USA Pension Total                           | 30,848             | 96.6                             | 29.7%   | 7,376                               | 49,386  | 111.7                                       | 115.4   |   | 98.0%                                  | 98.9%                                   | 98.4%  |
| Philadelphia PMC                            | 18,821<br>4,984    | 123.2<br>63.4                    | 44.5%<br>10.8%                                | 2,486                               | 17,974<br>14,211  | 189.5<br>66.8                               | 188.6   |   | 100.0%                                 | 98.8%                                   | 98.4%  |
| Milwaukee PMC<br>St. Paul PMC               | 4,984 7,043        | 63.4<br>49.0                     | 10.8%   | 2,103<br>2,787                      | 14,211<br>17,201  | 66.8<br>76.0                                | 73.5<br>73.5                                      |   | 100.0%<br>95.0%                        | 100.0%<br>98.0%                         | 98.0%<br>98.8%                                   |
| SL FAULFING                                 | 7,043              | 49.0                             | 3.0%  | 2,707                               | Quick Start Claims Pr                                       |   | 13.5  |   | 95.0%                                  | 30.0%                                   | 30.6%  |
| USA Quick Start Total                       | 7,636              | 104.4                            | 31.3%   | 917                                 | 6,796   | 155.8                                       | 149.9   |   |  |   |  |
| San Diego                                   | 3,627              | 113.0                            | 34.9%   | 510                                 | 4,269   | 146.3                                       | 146.1   |   |  |   |  |
| Winston-Salem                               | 4,009              | 96.6                             | 28.0%   | 407                                 | 2,527   | 167.8                                       | 156.3   |   |  |   |  |
| UCA Demotite Deliverer                      |                    |                                  |   | Bene                                | fits Delivery at Discha                                     | rge Processing                              |   |   |  | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, |  |
| USA Benefits Delivery at<br>Discharge Total | 11,122             | 122.9                            | 42.6%   | 985                                 | 6,789   | 225.9                                       | 207.7   |   |  |   |  |
| Winston-Salem                               | 2,689              | 77.1                             | 18.0%   | 412                                 | 3,508   | 130.2                                       | 126.3   |   | <u>VIIIIIIIIIIIIIIIII</u>              |   |  |
| Salt Lake City                              | 8,433              | 137.5                            | 50.5%   | 573                                 | 3,281   | 294.7                                       | 294.6   |   | £///////////////////////////////////// |   |  |

|  |                  |                      |   | ation of Jur                        | isdiction<br>Rating Bun                              | dle Metrics                                 |   |   | •   | ng Perio<br>lary 18,∄                                |  |
|--|------------------|----------------------|---|-------------------------------------|--|---|---|---|---|--|--|
|  |                  | of Jurisdiction      |   |                                     | regional office curre<br>totals are <u>not</u> inclu |   |   |   |   |  |  |
|  |                  |                      | VBA uses the fo                               | llowing 8 End Pro                   | duct Claim Codes +                                   | Agent Orange Clair                          | ns to Define the                                  | 125 Day and 98% A   | ccuracy Targ  | gets.  |  |
|  | EP 010           |                      | ment for service-<br>disability (=>8)         | EP 180                              | Initial entitlement fo                               | or Pension - Veteran                        | EP 310  | Future examination<br>for disabilities                        | EP 687  |  | w cases based upon ne<br>range presumptives    |
|  | EP 110           |                      | ment for service-<br>disability (<=7)         | EP 120                              |  | and/or reconsideration<br>ension            | EP 320  | Increased entitlement<br>due to hospitalization<br>or surgery | EP 405  |  | new Agent Orange clain<br>Ifter 9/01/10        |
|  | EP 020           |                      | evaluation and/or<br>aimed conditions         | EP 140                              |  | iving spouses, children<br>rents            | EP 681  | Reopened or new<br>Agent Orange claims<br>prior to 8/30/10    | EP 409  |  | e claims where an interir<br>ion was provided  |
|  |                  |                      |   |                                     | Compensatio  | on and Pension Claims                       | s Processing                                      |   |   |  |  |
|  | # Pending        | Avg. Days<br>Pending | Percentage<br>Pending > 125<br>days (Backlog) | Completed Claims -<br>Month to Date | Completed Claims -<br>Fiscal Year to Date            | Avg. Days to<br>Complete - Month to<br>Date | Avg. Days to<br>Complete - Fiscal<br>Year to Date | 3 Month Entitlement<br>Accuracy - Issue<br>Based              | 3 month<br>Entitlement<br>Accuracy -<br>Claim Level | 12 Month<br>Entitlement<br>Accuracy -<br>Claim Level | 12 Month Authorizatio<br>Accuracy - Claim Leve |
| USA  | 684,695          | 169.4                | 58.5%   | 52,197                              | 345,331  | 249.9                                       | 273.2   |   |   |  |  |
| USA Compensation Total                     | 634,720          | 174.4                | 60.5%   | 42,915                              | 281,968  | 276.2                                       | 305.4   |   |   |  |  |
| Eastern Area                               | 125,466          | 184.2                | 62.2%   | 8,341                               | 57,386   | 284.6                                       | 309.4   |   |   |  |  |
| Baltimore                                  | 8,475            | 203.4                | 70.6%   | 165                                 | 1,500  | 336.9                                       | 354.0   |   |   |  |  |
| Boston                                     | 6,838            | 166.3                | 57.6%   | 344                                 | 2,515  | 287.9                                       | 303.4   |   |   |  | X  |
| Buffalo                                    | 8,348            | 183.7                | 62.4%   | 338                                 | 3,106  | 280.3                                       | 296.9   |   |   |  | X  |
| Cleveland                                  | 17,201           | 195.0                | 62.0%   | 1,066                               | 7,622  | 310.3                                       | 359.9   |   |   |  |  |
| Detroit<br>Hartford                        | 15,712<br>3,716  | 175.2<br>154.6       | 61.4%<br>54.6%                                | 1,052                               | 7,052  | 324.6<br>270.3                              | 330.9<br>345.0                                    |   |   |  |  |
| Indianapolis                               | 3,716            | 154.6                | 54.6%<br>62.9%                                | 518<br>304                          | 2,662  | 270.3                                       | 345.0   |   |   |  | X  |
| Manchester                                 | 2.024            | 170.1                | 61.0%   | 148                                 | 1.126  | 281.0                                       | 256.4   |   |   |  | X  |
| New York                                   | 10,664           | 180.7                | 60.1%   | 577                                 | 3,907  | 338.6                                       | 361.1   |   |   |  | X  |
| Newark                                     | 4,775            | 174.5                | 61.2%   | 415                                 | 2,257  | 305.7                                       | 321.2   |   |   |  |  |
| Philadelphia (Non-PMC)                     | 17,821           | 191.1                | 65.1%   | 1,288                               | 7,800  | 276.8                                       | 306.5   |   |   |  | XIIIIIIIIIIIIIIIIIIIIIIII                      |
| Pittsburgh                                 | 7,293            | 179.9<br>161.8       | 61.5%<br>52.3%                                | 397<br>950                          | 2,695<br>5.940                                       | 295.3<br>155.9                              | 364.6<br>135.5                                    |   |   |  |  |
| Providence<br>Togus                        | 4,470            | 220.7                | 52.3%<br>67.2%                                | 950<br>634                          | 4,082  | 302.6                                       | 330.1   |   |   |  |  |
| White River J.                             | 930              | 188.7                | 62.8%   | 69                                  | 675  | 285.1                                       | 286.7   |   |   |  | XIIIIIIIIIIIIIIIIIIIIIIII                      |
| Wilmington                                 | 1,556            | 173.0                | 61.4%   | 76                                  | 541  | 315.1                                       | 339.7   |   |   |  |  |
|  | 00.400           | 00.0                 | 00.40/  | 7.000                               | Pension Claims Pro                                   |   |   |   |   |  | ****   |
| USA Pension Total<br>Philadelphia PMC      | 30,498<br>18,822 | 96.9<br>123.2        | 30.1%<br>44.5%                                | 7,380<br>2,485                      | 49,393<br>17,974                                     | 111.8<br>189.4                              | 115.4<br>188.6                                    |   |   |  | X  |
| Milwaukee PMC                              | 4.804            | 62.9                 | 11.2%   | 2,465                               | 14,210   | 66.8  | 73.5  |   |   |  |  |
| St. Paul PMC                               | 6,872            | 48.6                 | 3.7%  | 2,793                               | 17,209   | 76.6  | 73.6  |   |   |  | X  |
|  |                  |                      |   |                                     | Quick Start Claims Pr                                |   |   |   |   |  |  |
| USA Quick Start Total                      | 7,625            | 104.2                | 31.2%   | 904                                 | 6,779  | 153.7                                       | 149.4   |   |   |  | XIIIIIIIIIIIIIIIIIIIIIIIII                     |
| San Diego<br>Winston-Salem                 | 3,618 4.007      | 112.5<br>96.6        | 34.8%<br>28.0%                                | 497<br>407                          | 4,250 2,529  | 142.1<br>167.8                              | 145.3<br>156.3                                    |   |   |  | X  |
| winston-Salem                              | 4,007            | 90.0                 | 20.0%   |                                     | 2,529<br>fits Delivery at Discha                     |   | 100.3   | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,                       |   |  | <u>x,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,</u>   |
| USA Benefits Deliery at<br>Discharge Total | 11,106           | 123.0                | 42.7%   | 982                                 | 6,762  | 226.4                                       | 207.8   |   |   |  |  |
| Winston-Salem                              | 2,673            | 77.2                 | 18.1%   | 408                                 | 3,481  | 130.3                                       | 126.1   |   |   |  |  |
| Salt Lake City                             | 8,433            | 137.5                | 50.5%   | 574                                 | 3,281  | 294.8                                       | 294.5   |   |   |  | \$11111111111111111111111111111111111111       |

| Compensation   | Entitlement   |                            |                                  |  |  |  |  |
|--|---------------|----------------------------|----------------------------------|--|--|--|--|
| Measurement  | # Pending     | # Pending<br>over 125 days | Percent<br>Pending ><br>125 days |  |  |  |  |
| Original Entitlement - Veterans <sup>1</sup>   | 204,216       | 122,867                    | 60.17%                           |  |  |  |  |
| EP 095 - Initial entitlement decisions for Voc<br>Rehab                                  | 1,056         | 844                        | 80%                              |  |  |  |  |
| EP 010 - Initial entitlement for service-<br>connected disability (=>8)                  | 47,378        | 26,052                     | 55.0%                            |  |  |  |  |
| EP 110 - Initial entitlement for service-<br>connected disability (<=7)                  | 155,782       | 95,971                     | 61.6%                            |  |  |  |  |
| Original Entitlement - Survivors <sup>2</sup>  | 8,012         | 2,338                      | 29.18%                           |  |  |  |  |
| EP 140 - Initial claims from surviving spouses,<br>children or parents                   | 7,433         | 1,860                      | 25.0%                            |  |  |  |  |
| EP 410 - Initial claims from children Veterans<br>with Spina bifida and/or birth defects | 579           | 478                        | 82.6%                            |  |  |  |  |
| Supplemental Entitlement   | 421,739       | 256,689                    | 60.86%                           |  |  |  |  |
| EP 020 - Increased evaluation and/or additional<br>claimed conditions                    | 414,009       | 253,935                    | 61.3%                            |  |  |  |  |
| EP 320 -Increased entitlement due to<br>hospitalization or surgery                       | 2,666         | 1,121                      | 42.0%                            |  |  |  |  |
| EP 420 - Spina bifida and/or birth defects<br>reconsideration                            | 185           | 158                        | 85.4%                            |  |  |  |  |
| EP 681 - Reopened or new Agent Orange<br>claims prior to 8/30/10                         | 4,836         | 1,450                      | 30.0%                            |  |  |  |  |
| EP 687 - Nehmer review cases based upon new<br>Agent Orange presumptives                 | 0             | 0                          | 0.0%                             |  |  |  |  |
| EP 405 - Reopened or new Agent Orange<br>claims After 9/01/10                            | 24            | 9                          | 37.5%                            |  |  |  |  |
| EP 409 - Agent Orange claims where an interim<br>decision was provided                   | 19            | 16                         | 84.2%                            |  |  |  |  |
| Award Adjustments  | 411,264       | 293,256                    | 84.2%<br>56 71.31%               |  |  |  |  |
| EP 130 - Dependency  | 234,110       | 172,543                    | 73.7%                            |  |  |  |  |
| EP 133 - Survivor restored entitlement   | 121           | 63                         | 52.1%                            |  |  |  |  |
| EP 135 - Hospitalization adjustment (non-rating)   | 206           | 163                        | 79.1%                            |  |  |  |  |
| EP 290 - Misc determinations   | 90,876        | 76,631                     | 84.3%                            |  |  |  |  |
| EP 450 - Spina bifida and/or birth defects<br>adjustments                                | 26            | 24                         | 92.3%                            |  |  |  |  |
| EP 310 -Future examination for disabilities  | 31,605        | 13,763                     | 43.5%                            |  |  |  |  |
| EP 600 - Due process   | 54,320        | 30,069                     | 55.4%                            |  |  |  |  |
| Program Reviews  | 73,905        | 58,285                     | 78.9%                            |  |  |  |  |
| EP 314 - Income verification for unemployability   | 1,236         | 1,191                      | 96.4%                            |  |  |  |  |
| EP 680 - Review of Hemodialysis related<br>cases/conditions                              | 62            | 37                         | 59.7%                            |  |  |  |  |
| EP 682 - Review of Radiation related   | 683           | 635                        | 93.0%                            |  |  |  |  |
| cases/conditions<br>EP 684 - Review of Misc cases referred to                            |               |                            |                                  |  |  |  |  |
| central office<br>EP 685 - Review of effective date related to                           | 8,229         | 6,896                      | 83.8%                            |  |  |  |  |
| herbicide exposure   | 97            | 97                         | 100.0%                           |  |  |  |  |
| EP 690 - Cost of Living Adjustments (COLAs)<br>and other reviews                         | 13,469        | 9,586                      | 71.2%                            |  |  |  |  |
| EP 690 - Social Security number verification   | 50,129        | 39,843                     | 79.5%                            |  |  |  |  |
| Compensation Other   | 171,830       | 97,467                     | 56.2%                            |  |  |  |  |
| EP 173 - Pre-decisional hearings   | 2,756         | 2,173                      | 78.8%                            |  |  |  |  |
| EP 400 - Correspondence  | 112,568       | 56,848                     | 50.5%                            |  |  |  |  |
| EP 500 - Congressional correspondence  | 2,212         | 1,463                      | 66.1%                            |  |  |  |  |
| EP 510 - Freedom of Information Act (FOIA)<br>requests                                   | 29,626        | 16,965                     | 57.3%                            |  |  |  |  |
|  |               |                            |                                  |  |  |  |  |
| EP 930 - Review, including quality assurance<br>EP 960 - Correction of errors            | 24,046<br>622 | 19,520<br>498              | 81.2%                            |  |  |  |  |

VBA Office of Performance Analysis & In

| Pensi  | on Entitlement |                               |                                 |
|--|----------------|-------------------------------|---------------------------------|
| Measurement  | # Pending      | # Pending<br>over 125<br>days | Percent<br>Pending > 12<br>days |
| Original Entitlement   | 48,142         | 23,331                        | 48.46%                          |
| EP 180 - Initial entitlement -<br>Veteran                    | 8,787          | 2,882                         | 32.8%                           |
| EP 120 - Increased entitlement<br>and/or reconsideration     | 12,156         | 3,804                         | 31.3%                           |
| EP 190 - Initial entitlement -<br>Survivor                   | 27,199         | 16,645                        | 61.2%                           |
| Pension Award Adjustments                                    | 71,538         | 28,285                        | 39.5%                           |
| EP 135 - Hospitalization<br>adjustment (non-rating)          | 206            | 163                           | 79.1%                           |
| EP 137 - Dependency  | 7,424          | 2,951                         | 39.7%                           |
| EP 150 - Income adjustments                                  | 31,925         | 17,074                        | 53.5%                           |
| EP 155 - Annual eligibility<br>verification reporting (EVRs) | 5              | 5                             | 100.0%                          |
| EP 297 - Misc determinations                                 | 12,817         | 3,421                         | 26.7%                           |
| EP 607 - Due process   | 19,161         | 4,671                         | 24.4%                           |
| Program Reviews  | 34,993         | 34,501                        | 98.6%                           |
| EP 154 - Income Verification<br>Match                        | 34,460         | 34,425                        | 99.9%                           |
| EP 696 - Cost of Living<br>Adjustments                       | 523            | 72                            | 13.8%                           |
| EP 697 - Non-entitlement reviews                             | 10             | 4                             | 40.0%                           |
| Pension Other  | 5,625          | 2,730                         | 48.5%                           |
| EP 407 - Correspondence                                      | 3,540          | 2,179                         | 61.6%                           |
| EP 507 - Congressional<br>correspondence                     | 972            | 14                            | 1.4%                            |
| EP 937 - Internal quality reviews                            | 1,113          | 537                           | 48.2%                           |

| Measurement  | # Per |
|--|-------|
| Total Appeals Pending  | 267   |
| Pending Notice of<br>Disagreements                                   | 180,  |
| Avg. Days Pending for Notice of<br>Disagreements                     | 4     |
| Pending Statement of Cases   | 18,   |
| Pending Form 9s  | 61,3  |
| Avg. Days Pending for Form 9s  | 63    |
| Pending Remands Returned to<br>the Regional Office                   | 16,   |
| Avg. Days Pending for Remands<br>at a Regional Office                | 56    |
| Pending Remands sent to the<br>Appeals Management Center             | 8,4   |
| Avg. Days Pending for Remands<br>at the Appeals Management<br>Center | 16    |
| Claims Ready for Travel Board  | 33    |
| Total Burials Pending  | 45,0  |
| Total Accrued Pending  | 15,0  |

|   |   |   |  |  |   |  | L OFF   | ICE COM  | PENSATIC   | N INVEN  | TORY   |  |  |   |                                 |  |  |
|---|---|---|--|--|---|--|---|--|--|--|--|--|--|---|---------------------------------|--|--|
|   | Non-Rating  |   | Entitlement  |  | Awa   | rd Adjustment  |   |  | Program Review   |  |  | Other  |  | Buria   |                                 | Accrued                                  | Appeals  |
|   | Avg. Days<br>Pending  | # Pending   | # Pending over 125<br>days   | Percent Pending ><br>125 days  | # Pending   | # Pending over<br>125 days   | Percent<br>Pending ><br>125 days  | # Pending  | # Pending over 125<br>days   | Percent Pending<br>> 125 days  | # Pending  | # Pending over<br>125 days   | Percent<br>Pending ><br>125 days   | # Pend<br>rk  | *                               | # Pending                                | # Pending  |
| USA<br>Eastern Area   | 326.8   | 633,967   | 381,894<br>77,249  | 60.2%  | 411,264 69,153  | 293,256 49.627   | 71.3%   | 73,905   | 58,28  | 78.9%  | 171,830 70,716   | 97,467<br>26,336   | 56.7%<br>37.3%   |   | 29,867 24,976                   | 2,019                                    | 264,8  |
| Baltimore   | 500.1   | 9,588   | 7,185  | 74.9%  | 6,657   | 5,903  | 88.7%   | 1,210  | 1,05   | 85.9%  | 50,823   | 11,776   | 23.2%  | 2%  | 24,976                          | 300                                      | 40,0<br>3,4                                      |
| Baston  | 345.4   | 6,572   | 3,985  | 60.6%  | 6,264   | 4,639  | 74.1%   | 1,896  | 1,50   | 79.6%  | 1,172  | 924  | 78.8%  | 8%  |                                 |  | 4;   |
| Buffalo   | 233.2   | 7,949   | 4,979  | 62.6%  | 4,744   | 3,219  | 67.9%   | 454  | 31   | 69.8%  | 481  | 292  | 60.7%  | 7%  |                                 | 6  | 1,   |
| Cleveland   | 345.9   | 18,713  | 12,204   | 65.2%  | 11,483  | 9,088  | 79.1%   | 2,107  | 2,03   | 95.6%  | 3,529  | 2,415  | 68.4%  |   | - 1                             | 180                                      | 10,  |
| Detroit<br>Hartford   | 144.4   | 14,486  | 8,760<br>1,790   | 60.5%  | 4,908   | 2,363  | 48.1%   | 1,141 298  | 95<br>19   | 83.7%  | 2,706  | 2,020  | 74.6%  |   | - 1                             | 73                                       | 6  |
| vtienenolis   | 401.8   | 11,203  | 6,934  | 54.1%  | 7,256   | 5.852  | 53.3%   | 1.264  | 19   | 75.1%  | 1,496  | 1,154  | 85.7%  |   | - 1                             | 120                                      | 5  |
| Mancheater  | 278.5   | 1,507   | 726  | 48.2%  | 1,327   | 1,027  | 77.4%   | 103  |  | 88.3%  | 140  | 108  |  |   | - 1                             | 141                                      |  |
| 4ew York  | 194.1   | 9.973   | 6.097  | 61.1%  | 4,909   | 2 694  | 54.9%   | 976  | 58   | 58.1%  | 801  | 527  | 59.1%  | 1%  |                                 | 2  | 3  |
| lewark .  | 144.8   | 4,177   | 2,484  | 59.5%  | 1,576   | 850  | 53.9%   | 423  | 48   | 95.6%  | 407  | 259  | 63.6%  |   |                                 |  | 2  |
| hiladelphia   | 377.8   | 21,696  | 13,095   | 60.4%<br>62.2%   | 8,339   | 6,574  | 78.8%   | 2,189  | 2,05   | 93.7%  | 4,210  | 3,378  |  |   | 24,948                          | 1  | 2  |
| Nitsburgh<br>Novidetce  | 377.1   | 7,380   | 4,503  | 62.2%  | 5,245   | 4,024  | 76.7%   | 760  | 17   | 94.3%  | 1,671  | 1,189  | 71.2%  |   | - 1                             | 3  | 3  |
| logus   | 240.5   | 2,258   | 1,747  | 40.3%  | 1,100   | 945  | 51.5%   | 1,138  | 73   | 64.5%  | 1,161  | 925  |  |   | - 1                             |  |  |
| White River Junction  | 317.1   | 843   | 520  | 61.8%  | 620   | 414  | 66.8%   | 60   | 1.3  | 81.7%  | 149  | 123  | 82.6%  |   | - 1                             |  |  |
| Vilmington  | 306.5   | 1,623   | 1,037  | 63.9%  | 686   | 494  | 72.0%   | 15   | 1  | 73.3%  | 341  | 222  | 65.1%  |   | - 1                             | 1  |  |
| OUTHERN AREA  | 314.2   |   | 135,622  | 63.1%  | 142,412   | 105,998  | 74.4%   | 22,769   | 18,32  | 80.5%  | 44,280   | 31,059   | 70.1%  |   | 215                             | 645                                      | 23   |
| klanta  | 314.1   | 31,796  | 20,262   | 63.7%  | 17,386  | 12,563   | 72.3%   | 1,406  | 1,14   | 81.7%  | 5,535  | 3,786  | 68.4%  |   | 91                              | 4  | 14   |
| olumbia<br>luntington   | 211.4 204.0   | 19,193<br>5,467   | 12,132<br>3,582  | 63.2%<br>65.2%   | 10,020 2,569  | 6,695  | 68.8%   | 919<br>331   | 71   | 77.7%  | 2,150  | 1,388  | 64.6%<br>75.0%   | 5%  | - 1                             | 23                                       | 7  |
| untington<br>acksion  | 204.0   | 5,467   | 3,582  | 65.2%  | 2,569   | 1,562  | 60.8%   | 331<br>1,231   | 19   | 59.2%  | 2.053  | 708  | 75.0%  |   |                                 |  |  |
| ousville  | 393.5   | 10.045  | 6,725  | 68.9%  | 9,163   | 7,330  | 80.0%   | 1,231  | 1,10   | 78.4%  | 2,063  | 2.095  |  |   | 21                              | 112                                      |  |
| Aontgomery  | 318.8   | 15,392  | 10,032   | 65.2%  | 9,988   | 7,416  | 74.2%   | 5,031  | 3,91   | 77.8%  | 2,421  | 1,713  | 70.8%  | 8%  | - 1                             | 161                                      | 10   |
| <i>kastrville</i>   | 181.6   | 16,038  | 9,212  | 57.4%  | 8,116   | 4,650  | 57.3%   | 1,121  | 61   | 54.4%  | 3,182  | 2,412  | 75.8%  | 8%  | - 1                             | 124                                      | 5  |
| toanoke   | 350.3   | 21,351  | 12,838   | 60.1%  | 13,883  | 10,539   | 75.9%   | 2,074  | 1,74   | 84.1%  | 12,968   | 11,364   | 87.6%  |   | 13                              | 15                                       | 8  |
| an Juan   | 287.5   | 5,774   | 3,988  | 69.0%  | 3,580   | 2,763  | 77.2%   | 544  | 43   | 79.4%  | 1,495  | 1,359  | 90.9%  |   | !                               |  | 5  |
| 52. Petersburg<br>Nishington  | 311.5   | 41,056  | 26,320   | 64.1%<br>73.1%   | 22,999  | 16,588   | 72.1%   | 2,849  | 2,04   | 71.7%  | 4,399  | 2,014  | 45.8%  | 07×   | 11                              | 112                                      | 23,  |
| Vashington<br>Vinaton-Salem   | 344.5   | 38.651  | 23,609   | 73.1%  | 205   | 176  | 85.4%   | 5.441  | 10   | 99.1%  | 6 282  | 2 283  | 99.1%<br>36.3%   | 126   |                                 |  | 10   |
|   |   |   |  |  | В   |  |   |  | DENISATIC  |  | TOPY   |  |  |   |                                 |  |  |
|   | REGIONAL OFFICE COMPENSATION INVENTORY Non-Rating Entitlement Award Adjustment Program Review Other   |   |  |  |   |  |   |  |  |  |  |  |  | Burial  |                                 | Accrued                                  | Appeals  |
|   | Avg. Days   |   | Pending over 125   | Percent Pending  |   | Pending over   | Percent<br>Pending  |  | Pending over 125   | Percent Parotion   |  | Pending over 125   | Percent<br>Pending   |   |                                 |  |  |
|   | Pending   | Claims Pending  | days   | over 125 days  | Pending   | 125 days   | over 125<br>days  | Pending  | days   | over 125 days  | Panding  | daya   | over 125<br>days   | -   |                                 | Claims Pending                           | Pending  |
| CENTRAL AREA  | 253.5<br>441.7  | 148,523   | 81,619   | 55.0%  | 77,355  | 48,050   | 62.1%   | 13,127   | 8,52   | 64.9%  | 25,473   | 17,306   | 67.9%  |   | 4,399                           | 775                                      | 65,1<br>6,2                                      |
| Chicago<br>Des Moines   | 441.7   | 12,762  | 7,612  | 59.6%  | 5,799   | 4,713  | 81.3%<br>62.7%  | 1,417  | 71   | 50.2%<br>65.3%   | 4,009  | 3,367  | 84.0% 60.2%  | 2%  | 10                              | 165                                      | 6,   |
| -9000   | 140 1   | 1,773   | 1,017  | 57.4%  | 408   | 198  | 48.0%   | 81   |  | 52.8%  | 75   | 45   | 60.8%  |   | - 1                             |  |  |
| louiton   | 249.8   | 28,360  | 17,555   | 61.9%  | 14,733  | 9,954  | 67.6%   | 1,413  | 1,02   | 72.7%  | 5,019  | 3,339  | 65.5%  | 5%  |                                 |  | 16   |
| Lincoln   | 104.9   | 3,586   | 1,809  | 50.4%  | 1,549   | 476  | 30.7%   | 475  | 13   | 29.1%  | 711  | 331  | 46.6%  |   | 1                               | 4  | 1  |
| ittle Rock  | 307.7   | 7,383   | 4,150  | 58.2%  | 6,526   | 4,696  | 72.0%   | 1,833  | 1,34   | 73.3%  | 1,495  | 1,034  | 69.2%  | 2%  |                                 | 120                                      | 4  |
| Alwaukee<br>Auskogee  | 197.1   | 9,573<br>12,252   | 4,783<br>6,728   | 50.0%<br>54.9%   | 4,301<br>7,646  | 2,449 4,105  | 58.9%   | 194<br>1,534   | 10   | 51.5%  | 371<br>2,619   | 167 2,138  | 45.0%  | 2%<br>12/   | 4,271                           |  | 2  |
| Azakogee<br>Aav Orleans   | 324.0   | 2,252   | 5,881  | 59.5%  | 7,646   | 5,592  | 23.7%   | 1,534  | 24   | 83.8%  | 2,019  | 1,839  | 80.3%  |   | 1                               | 205                                      | 5  |
| Source Falls  | 61.1  | 1.357   | 5,001  | 49.2%  | 882   | 1,192  | 7.5%  | 828  | 51   | 82.3%  | 180  | 1.65   | 77.65  |   | - 1                             |  |  |
| St. Louis   | 189.5   | 13,494  | 8,017  | 59.4%  | 5,850   | 3,323  | 56.7%   | 1,669  | 1,32   | 79.3%  | 2,981  | 1,704  |  |   | - 1                             | 222                                      | 5  |
| St. Paul  | 106.5   | 13,614  | 5,344  | 39.3%  | 2,061   | 691  | 33.5%   | 1,032  | 68   | 64.6%  | 680  | 351  | 53.2%  | 2%  | 50                              |  | 1  |
| Vaco<br>Vichita   | 235.8   | 25,535  | 13,234   | 51.8%<br>53.8%   | 14,496  | 8,739  | 60.3%<br>47.3%  | 2,152  | 1,43   | 66.5%<br>37.7%   | 4,396  | 2,368  | 53.9%<br>82.7%   | 2%  | 18                              | 25                                       | 14   |
| Vichita<br>VESTERN AREA   | 162.8   | 4,572   | 2,462  | 53.8%  | 2,362   | 1,117<br>89,572  | 47.3%   | 23.658   | 19.55  | 37.7%  | 385  | 302<br>22.624  | 82.7%  |   | 275                             | 194                                      | 46   |
| VEDTERN AREA  | 201.0   | 140,017   | 3.075  | 61.2%  | 122,315   | 2,453  | 73.2%   | 23,638   | 19,55  | 58.0%  | 1.028  | 22,624   | 78.8%  |   | 2/3                             | 199                                      | *0   |
| Inchorage   | 427.8   | 1.732   | 975  | 56.3%  | 2,925   | 2,361  | 80.7%   | 1.147  | 1.08   | 92.9%  | 374  | 318  | 85.0%  |   | 1                               | 1  |  |
| toise   | 251.5   | 2,810   | 1,709  | 60.8%  | 1,602   | 1,090  | 68.0%   | 441  | 21   | 48.8%  | 573  | 338  |  |   |                                 |  | 1  |
| heyenne   | 280.3   | 1,323   | 757  | 57.2%  | 633   | 384  | 60.7%   | 59   | 5  | 84.7%  | 215  | 145  | 67.4%  | 4%  | - 48                            | 5  |  |
| teriver<br>1. Harrison  | 358.9<br>254.0  | 10,328  | 6,115  | 50.2%<br>56.9%   | 9,331 2.031   | 7,335  | 78.6%   | 2,809  | 2,07   | 74.0%  | 2,221  | 1,582  | 71.2%  |   | 1                               | 1  | 4  |
| t. Harrison   | 254.0   | 1,673   | 2 890  | 58.9%  | 2,031   | 1,428  | 70.3%   | 451  | 27   | 59.9%  | 141  | 687  | 59.6%  |   | - 1                             | 1  |  |
| onolulu<br>os Angeles   | 305.9   | 16,162  | 10,218   | 63.2%  | 9,481   | 7.083  | 46.9%   | 1.676  | 1.45   | 87.0%  | 2.483  | 1.665  | 67.1%  |   | - 1                             | 1  |  |
|   | 29.6  | 1,404   | 425  | 30.3%  | 1,030   | 199  | 19.3%   | 317  | 8  | 28.1%  | 690  | 225  | 33.2%  | 2%  | 170                             | 63                                       | 1  |
| Aania   |   | 20,174  | 12,057   | 59.8%  | 14,248  | 11,361   | 79.7%   | 1,616  | 1,34   | 83.2%  | 6,703  | 5,630  | 84.0%  |   |                                 | 10                                       | 8  |
|   | 488.5   |   |  |  |   | 6,214  | 68.8%   | 881  | 71   | 81.6%  | 2.992  | 2,100  | 70.2%  | 2%  |                                 | 20                                       | 5  |
| Dakland<br>Thoenix  | 283.6   | 13.065  | 8,140  | 62.3%  | 9.030   | 6,214  |   |  |  |  |  | 1,349  |  |   |                                 |  | 5  |
| Dakland<br>Phoenix<br>Portland  | 283.6<br>346.2  | 13,065  | 8,140  | 62.3%<br>60.0%   | 9,030   | 6,972  | 72.7%   | 3,207  | 2,48   | 77.5%  | 2,173  | 1,243  | 62.1%  |   | - 1                             | 30                                       |  |
| Dakland<br>Phoenix<br>Portland<br>Reno  | 283.6<br>346.2<br>540.2   | 13,065<br>10,539<br>6,411   | 8,140<br>6,325<br>4,337  | 62.3%<br>60.0%<br>67.6%  | 9,030<br>9,590<br>3,917   | 6,972  | 72.7%   | 333  | 22   | 67.6%  | 807  | 614  | 76.1%  | 196   | 1                               | 35                                       | 1  |
| Jakland<br>Moenix<br>Yorliand<br>Seno<br>Salt Lake City   | 283.6<br>346.2<br>540.2<br>463.5  | 13,065<br>10,539<br>6,411<br>13,727   | 8,140<br>6,325<br>4,337<br>7,948   | 62.3%<br>60.0%<br>67.6%<br>57.9%   | 9,030<br>9,590<br>3,917<br>19,130   | 6,972<br>3,082<br>16,656   | 72.7%<br>78.7%<br>87.1%   | 333<br>3,617   | 22<br>3,43   | 67.6%<br>95.1%   | 807<br>1,526   | 614<br>1,247   | 76.1%  | 196<br>796  |                                 | 33                                       | 1  |
| Jakland<br>Moenix<br>Vorland<br>Seno<br>Salt Lake City<br>San Diego                                 | 283.6<br>346.2<br>540.2<br>463.5<br>304.8   | 13,065<br>10,539<br>6,411<br>13,727<br>18,938   | 8,140<br>6,325<br>4,337<br>7,948<br>10,642   | 62.3%<br>60.0%<br>67.6%<br>57.9%<br>56.2%  | 9,030<br>9,590<br>3,917<br>19,130<br>8,159  | 6,972<br>3,082<br>16,656<br>5,685  | 72.7%<br>78.7%<br>87.1%<br>69.7%  | 333<br>3,617<br>2,085  | 22<br>3,43<br>1.68   | 67.6%<br>95.1%<br>80.9%  | 807<br>1,526<br>2,040  | 614<br>1,247<br>1,547  | 76.1%<br>81.7%<br>75.8%  | 196<br>796<br>896   |                                 | 30<br>11<br>6<br>21                      | 1  |
| addand<br>froenix<br>fortland<br>terro<br>talt Lake City<br>ian Diego<br>sattle                     | 283.6<br>346.2<br>540.2<br>463.5  | 13,065<br>10,539<br>6,411<br>13,727   | 8,140<br>6,325<br>4,337<br>7,948   | 62.3%<br>60.0%<br>67.6%<br>57.9%   | 9,030<br>9,590<br>3,917<br>19,130   | 6,972<br>3,082<br>16,656   | 72.7%<br>78.7%<br>87.1%   | 333<br>3,617   | 22<br>3,43   | 67.6%<br>95.1%   | 807<br>1,526   | 614<br>1,247   | 76.1%  | 1%<br>7%<br>8%  |                                 | 52 17<br>52 15<br>52 15                  | 1  |
| Sakland<br>Yoonix<br>Yonland<br>Sano<br>Salt Lake City<br>San Diego<br>Saltfie                      | 283.6<br>346.3<br>540.3<br>463.5<br>304.8<br>309.3  | 13,065<br>10,539<br>6,411<br>13,727<br>18,938   | 8,140<br>6,325<br>4,337<br>7,948<br>10,642   | 62.3%<br>60.0%<br>67.6%<br>57.9%<br>58.2%<br>61.7%   | 9,030<br>9,590<br>3,917<br>19,130<br>8,159  | 6,972<br>3,082<br>16,656<br>5,685<br>16,400<br>5   | 72.7%<br>78.7%<br>87.1%<br>63.2%<br>31.0%   | 333<br>3,617<br>2,085<br>4,429   | 22<br>3,43<br>1,68<br>3,99   | 67.6%<br>95.1%<br>80.9%<br>90.2%<br>NA   | 807<br>1,526<br>2,040<br>6,356<br>215  | 614<br>1,247<br>1,547  | 76.1%<br>81.7%<br>75.8%<br>67.3%   | 1%<br>7%<br>8%  | 18 m                            | 21<br>21<br>5                            | 1.<br>4.<br>4                                    |
| Sakland<br>Yoonix<br>Yonland<br>Sano<br>Salt Lake City<br>San Diego<br>Saltfie                      | 283.6<br>346.3<br>540.3<br>463.5<br>304.8<br>329.3<br>285.5   | 13,065<br>10,539<br>6,411<br>13,727<br>18,938   | 8,140<br>6,335<br>4,337<br>7,948<br>10,842<br>10,839   | 62.3%<br>60.0%<br>67.6%<br>57.9%<br>58.2%<br>61.7%   | 9,030<br>9,590<br>3,917<br>19,130<br>8,159<br>25,931<br>25,931  | 6,972<br>3,082<br>16,658<br>5,685<br>16,400<br>S<br>REGIO  | 72.7%<br>78.7%<br>87.1%<br>63.2%<br>31.0%   | 333<br>3,617<br>2,085<br>4,429   | 22<br>3,43<br>1,88<br>3,99<br>PENSION II   | 67.6%<br>95.1%<br>80.9%<br>90.2%<br>NA   | 807<br>1,526<br>2,040<br>6,356<br>215  | 614<br>1,247<br>1,547<br>4,279<br>85   | 76.1%<br>81.7%<br>75.8%<br>67.3%   | 1%<br>7%<br>8%<br>3%<br>1%  | - 19<br>                        | 30<br>11<br>21<br>8                      | 1<br>4<br>8                                      |
| Sakland<br>Yoonix<br>Yonland<br>Sano<br>Salt Lake City<br>San Diego<br>Saltfie                      | 283.6<br>346.3<br>540.3<br>463.5<br>304.8<br>309.3  | 13,065<br>10,539<br>6,411<br>13,727<br>18,938   | 8,140<br>6,325<br>4,337<br>7,948<br>10,642   | 62.3%<br>60.0%<br>67.6%<br>57.9%<br>58.2%<br>61.7%   | 9,030<br>9,590<br>3,917<br>19,130<br>8,159<br>25,931<br>25,931  | 6,972<br>3,082<br>16,656<br>5,685<br>16,400<br>5   | 72.7%<br>78.7%<br>87.1%<br>63.2%<br>31.0%   | 333<br>3,617<br>2,085<br>4,429   | 22<br>3,43<br>1,68<br>3,99   | 67.6%<br>95.1%<br>80.9%<br>90.2%<br>NA   | 807<br>1,526<br>2,040<br>6,356<br>215  | 614<br>1,247<br>1,547  | 76.1%<br>81.7%<br>75.8%<br>67.3%   | 1%<br>7%<br>8%<br>3%<br>1%<br>Buria                                       | 1                               | Accrued                                  | 1.<br>4.<br>4                                    |
| Vanila<br>Doklard<br>Phoenix<br>Pentiard<br>Reno<br>Sant Lake Chy<br>Sant Diago<br>Deattle<br>Other | 283.6<br>346.3<br>540.3<br>463.5<br>304.8<br>329.3<br>285.5   | 13,065<br>10,539<br>6,411<br>13,727<br>18,938   | 8,140<br>6,335<br>4,337<br>7,948<br>10,842<br>10,839   | 62.3%<br>60.0%<br>67.6%<br>57.9%<br>58.2%<br>61.7%   | 9,030<br>9,590<br>3,917<br>19,130<br>8,159<br>25,931<br>25,931  | 6,972<br>3,082<br>16,658<br>5,685<br>16,400<br>S<br>REGIO  | 72.7%<br>78.7%<br>87.1%<br>63.7%<br>53.2%<br>531.0%<br>ONAL<br>Percent<br>Pending<br>over 125   | 333<br>3,617<br>2,085<br>4,429   | 22<br>3,43<br>1,88<br>3,99<br>PENSION II   | 67.6%<br>95.1%<br>80.9%<br>90.2%<br>NA   | 807<br>1,526<br>2,040<br>6,356<br>215  | 614<br>1,247<br>1,547<br>4,279<br>85   | 76.1%<br>81.7%<br>75.8%<br>67.3%<br>38.1%<br>Percent<br>Perding<br>over 125  | 1%<br>7%<br>8%<br>1%<br>Buria   |                                 | Accrued<br>Claims Pending                | 1<br>4<br>8                                      |
| Jakland<br>Phoenix<br>Vorland<br>Seno<br>Sen Laka City<br>Jan Diego<br>Beatfle<br>Steer             | 233.6<br>346.3<br>463.5<br>304.3<br>463.5<br>304.3<br>209.3<br>209.5<br>209.5<br>209.5<br>209.5   | 13,065<br>10,530<br>6,411<br>13,727<br>18,938<br>17,567   | 8,140<br>6,325<br>4,337<br>7,948<br>10,842<br>10,839<br>Entitlement<br>Panding over 125  | 62.3%<br>60.0%<br>67.6%<br>57.9%<br>68.2%<br>61.7%<br>NA   | 9,050<br>9,550<br>3,917<br>19,130<br>8,559<br>25,931<br>25  | 6,972<br>3,082<br>16,656<br>5,685<br>16,400<br>16,400<br>17,400<br>18,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,400<br>19,4000<br>19,400<br>19,400<br>19,4000<br>19,4000<br>19,4000<br>19,4000<br>19,4000<br>19,4000<br>19,4000<br>19,4000<br>19,4000<br>19,4000<br>19,4000<br>19,4000<br>19,4000<br>19,4000<br>19,4000<br>19,4000<br>19,4000<br>19,4000<br>19,4000<br>19,4000<br>19,4000<br>19,4000<br>19,4000000000000000000000000000000000000 | 72.7%<br>78.7%<br>87.1%<br>63.7%<br>51.0%<br>51.0%  | 333<br>3,817<br>2,085<br>4,429   | 22<br>3,43<br>1,88<br>3,99<br>PENSION II<br>Program Review<br>Pending over 125                                   | 67.6%<br>25.1%<br>80.9%<br>90.2%<br>NA   | 807<br>1,526<br>2,040<br>6,356<br>215  | 614<br>1,247<br>1,547<br>4,279<br>85<br>Other<br>Panding over 125                                | 76.1%<br>81.7%<br>75.8%<br>67.3%<br>38.1%<br>Parcent<br>Percent  | 1%<br>7%<br>8%<br>3%<br>1%<br>Buria<br>#<br>9<br>5<br>Claima Pe           |                                 |  | 1,<br>4,<br>4,<br>8,<br>Appeals<br>Pending       |
| iakland<br>hoanix<br>oroiand<br>sero<br>an Diepo<br>aastefe<br>ober<br>154<br>158                   | 2001 R 348.2<br>348.2<br>3540.2<br>303.8<br>303.8<br>303.8<br>303.8<br>2005.5<br>Non-Rating<br>Avg. Days<br>Pending<br>145.4<br>148.5   | 1 10,652<br>10,523<br>6,411<br>13,727<br>15,927<br>17,967<br>Claims Panding<br>48,142<br>33,987   | 8,140<br>6,222<br>4,337<br>7,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948<br>10,948 | 62.3%<br>60.0%<br>67.6%<br>57.9%<br>61.7%<br>61.7%<br>NA<br>Percent Pending<br>over 125 days<br>61.5%  | 9,030<br>9,590<br>3,917<br>19,130<br>8,150<br>25,031<br>25<br>25,031<br>25<br>25,031<br>25<br>25,031<br>25<br>25,031<br>25<br>25,031<br>25<br>25,031<br>25<br>25,031<br>25<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25, | 6,272<br>3,082<br>16,626<br>5,685<br>16,400<br>5<br>7<br>8<br>8<br>8<br>8<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9   | 72.7%<br>78.7%<br>60.7%<br>63.2%<br>31.0%<br>ONAL (<br>Percent<br>Percent<br>Percent<br>Percent<br>29.1%<br>47.8%   | 333<br>3,617<br>2,065<br>4,429<br>DFFICE F<br>Panding<br>34,993<br>16,814          | 22<br>3,43<br>1,68<br>3,99<br>Program Raview<br>Pending over 125<br>days<br>16,79                                | 67.8%<br>95.1%<br>80.2%<br>90.2%<br>NIA<br>IVENTOR<br>Percent Pending<br>over 125 days<br>98.6%<br>93.8% | 807<br>1,326<br>2,040<br>8,336<br>215<br>215<br>215<br>215<br>215<br>215<br>215<br>215<br>215<br>215 | 614<br>1.247<br>1.547<br>4.279<br>83<br>Other<br>Panding over 125<br>disys<br>2.753<br>965       | 76.1%<br>81.7%<br>75.8%<br>67.3%<br>38.1%<br>9ercent<br>Percent<br>Percent<br>Percent<br>9erding<br>over 125<br>disys<br>48.6%         | 1% 7% 8% 3% 1% 1% 1% 1% 1% 1% 1% 1% 1% 1% 1% 1% 1%                        | nding<br>15.146<br>6.842        | Claims Pending<br>13.044<br>6.374        | 1<br>4<br>4<br>8<br>Appeals<br>Pending<br>2<br>1 |
| Sadand<br>Yonenix<br>Yorland<br>Keno<br>Jan Dago<br>Jatafa<br>Jahar<br>Jober<br>ISA                 | 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| 1 10,050<br>10,530<br>2 6,411<br>13,727<br>18,938<br>17,567<br>Claims Pending<br>48,142<br>33,987<br>4,945  | 8,140<br>6,323<br>4,337<br>7,948<br>10,842<br>10,849<br>10,849<br>10,849<br>10,849<br>10,849<br>10,849<br>20,244<br>432<br>20,274<br>433   | e 2.5%<br>e 2.5%<br>e 7.6%<br>57.2%<br>61.7%<br>e 2.5%<br>e 2. | 9,000<br>9,590<br>3,917<br>19,130<br>8,150<br>25,931<br>25<br>25,931<br>25<br>25,931<br>25<br>25<br>25<br>25<br>25<br>25<br>25<br>25<br>25<br>25<br>25<br>25<br>25  | 6,272<br>3,082<br>16,695<br>5,885<br>16,400<br>3<br><b>REGIO</b><br>rd Adjustment<br>Pending over<br>125 disys<br>28,180<br>13,597<br>539  | 72.7%<br>78.7%<br>87.1%<br>63.2%<br>31.0%<br>ONAL O<br>Percent<br>Percent<br>Percent<br>Percent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>Parcent<br>P | 333<br>3,617<br>2,065<br>4,429<br>DFFICE F<br>Panding<br>94,993<br>16,814<br>3,881 | 22<br>3,43<br>1,65<br>3,99<br>Pension II<br>Program Review<br>Perding over 125<br>days<br>14,50<br>16,79<br>3,31 | 67.6%<br>95.1%<br>90.9%<br>90.2%<br>NA<br>IVENTOR<br>Percent Pending<br>over 125 days<br>92.6%<br>92.8%  | 807<br>1,526<br>2,040<br>6,356<br>215<br>215<br>215<br>215<br>215<br>215<br>215<br>215<br>215<br>215 | 614<br>1,247<br>1,547<br>4,279<br>85<br>Other<br>Panding over 125<br>days<br>2,753<br>906<br>138 | 76.1%<br>81.7%<br>75.8%<br>67.3%<br>38.1%<br>Percent<br>Percent<br>Percent<br>Percent<br>Percent<br>Percent<br>24.6%<br>30.7%<br>24.6% | 1% 7% 8% 3% 1% 1% 1% 1% 1% 1% 1% 1% 1% 1% 1% 1% 1%                        | nding<br>15.146<br>6.842<br>623 | Claims Pending<br>13.044<br>6,374<br>575 | 1<br>4<br>4<br>8<br>Appeals<br>Pending<br>2<br>1 |
| Dakland<br>Phoenix<br>Portland<br>Reno<br>Balt Lake City<br>San Diego<br>Saatte                     | 2001 R 348.2<br>348.2<br>3540.2<br>303.8<br>303.8<br>303.8<br>303.8<br>2005.5<br>Non-Rating<br>Avg. Days<br>Pending<br>145.4<br>148.5   | Claims Panding<br>48.142<br>23.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.987<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.997<br>24.9977<br>24.9977<br>24.9977<br>24.9977<br>24.99777<br>24.997777<br>24.9977777777777777777777777777777777777 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| 62.3%<br>60.0%<br>67.6%<br>57.9%<br>61.7%<br>61.7%<br>NA<br>Percent Pending<br>over 125 days<br>61.5%  | 9,030<br>9,590<br>3,917<br>19,130<br>8,150<br>25,031<br>25<br>25,031<br>25<br>25,031<br>25<br>25,031<br>25<br>25,031<br>25<br>25,031<br>25<br>25,031<br>25<br>25,031<br>25<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25,032<br>25, | 6,272<br>3,082<br>16,626<br>5,685<br>16,400<br>5<br>7<br>8<br>8<br>8<br>8<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9   | 72.7%<br>78.7%<br>60.7%<br>63.2%<br>31.0%<br>ONAL (<br>Percent<br>Percent<br>Percent<br>Percent<br>29.1%<br>47.8%   | 333<br>3,617<br>2,065<br>4,429<br>DFFICE F<br>Panding<br>34,993<br>16,814          | 22<br>3,43<br>1,68<br>3,99<br>Program Raview<br>Pending over 125<br>days<br>16,79                                | 67.8%<br>95.1%<br>80.2%<br>90.2%<br>NIA<br>IVENTOR<br>Percent Pending<br>over 125 days<br>98.6%<br>93.8% | 807<br>1,326<br>2,040<br>8,336<br>215<br>215<br>215<br>215<br>215<br>215<br>215<br>215<br>215<br>215 | 614<br>1.247<br>1.547<br>4.279<br>83<br>Other<br>Panding over 125<br>disys<br>2.753<br>965       | 76.1%<br>81.7%<br>75.8%<br>67.3%<br>38.1%<br>Percent<br>Pending<br>over 125<br>days<br>48.6%<br>30.7%<br>24.6%<br>87.2%                | 1% 7% 9% 7% 80% 9% Claims Pe 8% 7% 5% 5% 5% 5% 5% 5% 5% 5% 5% 5% 5% 5% 5% | nding<br>15.146<br>6.842        | Claims Pending<br>13.044<br>6.374        | 1)<br>4)<br>4)<br>8;<br>Appeats                  |