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Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transfo	rmation	า Ta	<u>b</u>		Current Traditional Aggregate Tab											
Compensation and Pension Rating B (Highlighted in Orange Below. Represents the 8 End Produ + Agent Orange Claims VA Uses to Define the 125 Day and	#Pending Over 125	Percentage Pending > 125 days		"The data on this page represents historical, alternative r 98% Accuracu. The Pating Bundle measures are the onl	eporting on V	BA claims process	ing. VBA actively n				ifically tied to V					
Targets) As of January 11, 2014	6	86,861	403,761	58.8%		oost roomoo. The risking burdle measures are site on	, ordinis proof	. Doing bandie that is		January 11, 2014						
• '						Compensation E	ntitlement			Pen:	ion Entitle	ement				
Compensation	EP	#Pending	# Pending Over 125	% Over 125		Measurement	# Pending	# Pending Percent Pending over 125 days 125 days		Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days			
Entitlement (Original and Supplemental) Original Entitlement - Veterans ¹	į t	536,371	384,213	6U.4%	\rightarrow	Original Entitlement - Veterans 1	205,652	123,931	60.26%	Original Entitlement	48,522	23,845	49.14%			
Initial entitlement decisions for Voc Rehab Initial entitlement for service-connected disability (=>8) Initial entitlement for service-connected disability (<=7)		1,076 47,996 156,580	855 26,438 96,638	79.5% 55.1% 61.7%		EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969	33.7%			
Original Entitlement - Survivors ² Initial claims from surviving spouses, children or parameter initial claims from children Veterans with Spina bifida and/or birth up	140 octs 410	7,559 575	1,854 464	24.5% 80.7%		EP 010 - Initial entitlement for service-connected disabilit (=>8)	47,996	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850	31.5%			
Supplemental Entitlement Increased evaluation and/or additional claimed conditions Increased entitlement due to hospitalization or autoery	020	415,300 2,555	235,977	61.4% 43.0%		EP 110 - Initial entitlement for service-connected disabilit (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026	62.0%			
Spina bifida and/or birth defects reconsideration Reopened or new Agent Orange claims prior to 8/30/10		179 4,505	149 1,592	83.2% 35.3%	*	Original Entitlement - Survivors ²	8,134	2,318	28.50%	Pension Award Adjustments	70,765	29,010	41.0%			
Nehmer review cases based upon new Agent Orange presumptives Reopened or new Agent Orange claims After 9/01/10 Agent Orange claims where an interim decision was provided	687 405 409	0 24 22	0 8 18	0.0% 33.3% 81.8%		EP 140 - Initial claims from surviving spouses, children o parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168	79.6%			
Agent Orange presumptives 3 1 First claim filed by a Veteran for benefits (including Voc Rehab mem diseases, or injuries incurred or aggravated during active military ser		on the eff	fects of dis	abilities,		EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023	42.1%			
² First claim received from surviving spouses, dependent children and		s based u	pon the Ve	teran's	>	Supplemental Entitlement	422,585	257,964	61.04%	EP 150 - Income adjustments	31,489	17,552	55.7%			
death due to service-related causes. 3 As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 a presumptives claim category include EP 409	and EP 405. As of 12	2/13/2010	the Agent	Orange		EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6	85.7%			
			#Pending			EP 320 -Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 297 - Misc determinations	12,493	3,424	27.4%			
Award Adjustments	EP	#Pending	Over 125 292,244	% Over 125		EP 420 - Spina bifida and/or birth defects reconsideratio	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%			
Dependency Survivor restored entitlement	130	232,980 118	171,262 61	73.5% 51.7%		EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187	98.7%			
Hospitalization adjustment (non-rating) Misc determinations Spina bifida and/or birth defects adjustments	7 135 7 290 450	211 90,826 26	168 76,555 22	79.6% 84.3% 84.6%		EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%			
Future examination for disabilities Due process	310 600	31,271 54,205	14,197 29,979	45.4% 55.3%		EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 696 - Cost of Living Adjustments	544	78	14.3%			
Involves the modification of benefits based upon additional ancillary f when a Veteran or survivor is currently entitled and receiving benefi						EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 697 - Non-entitlement reviews	10	4	40.0%			
issues.						Award Adjustments	409,635	292,244	71.34%	Pension Other	5,533	2,753	49.8%			

Compensation and Pension Rating Bund	# Pending	# Pending Over 125	Percentage Pending > 125 days						
(Represents the 8 End Product Claim Codes + Agent Of VA Uses to Define the 125 Day and 98% Accuracy	545,705	264,717	48.5%						
As of August 23, 2014									
Original Entitlement	Total	182,978	89,892	49.1%					
Initial entitlement for service-connected disability (=>8)	EP 010	46,625	22,589	48.4%					
Initial entitlement for service-connected disability (<=7)	EP 110	126,500	66,150	52.3%					
Initial entitlement - Veteran's Pension	EP 180	4,119	248	6.0%					
Initial claims from surviving spouses, children or parents	EP 140	5,734	905	15.8%					
Supplemental Entitlement	Total	362,727	174,825	48.2%					
Increased entitlement and/or reconsideration for Pension	EP 120	6,028	409	6.8%					
Increased evaluation and/or additional claimed conditions	EP 020	329,040	161,563	49.1%					
Future examination for disabilities	EP 310	26,163	12,264	46.9%					
Increased entitlement due to hospitalization or surgery	EP 320	1,010	348	34.5%					
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	470	238	50.6%					
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%					
Reopened or new Agent Orange claims After 9/01/10	EP 405	12	2	16.7%					
Agent Orange claims where an interim decision was provided	EP 409	4	1	25.0%					
To view Rating Bundle data at Regional (Hover over a title to learn the dif									
Station of Origination	Station of Origination								

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	15,441	15,404	37	0.24%
Buffalo	2,213	1,974	239	12.1%
Atlanta	1,164	1,223	(59)	-4.8%
St Louis	3,477	3,536	(59)	-1.7%
Muskogee	8,587	8,671	(84)	-1.0%
Total Education Claims - All Education Programs	88,000	74,708	13,292	17.79%
Buffalo	14,257	12,530	1,727	13.8%
Atlanta	9,259	7,594	1,665	21.9%
St Louis	15,554	14,822	732	4.9%
Muskogee	48,930	39,762	9,168	23.1%
Chapter 33 is the new Post-9/11Gl Bill. "All" represents all	Education Bene	efit Programs Includ	ding Chapter 33	claims.

Station of Origination Compensation and Pension Rating Bundle Metrics

Reporting Period: As of August 23, 2014

Notes about the data:

- 1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.
- 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

	VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.													
EP 010	Initial entitlement for service- connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives							
EP 110	Initial entitlement for service- connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10							
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided							

					Compensation	on and Pension Claims	Processing				
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	545,705	154.5	48.5%	79,275	1,162,969	201.2	232.1	95.89%	90.50%	90.32%	92.86%
				Co	mpensation Claims Pro	cessing					
USA Compensation Total	509,246	160.1	50.7%	66,577	958,161	224.3	258.2				
Eastern Area	98,041	161.9	49.4%	13,382	194,804	219.5	252.2	95.2%	90.1%	89.0%	91.3%
Baltimore	10,530	207.8	59.0%	871	12,373	352.1	332.1	96.2%	87.1%	80.2%	83.2%
Boston	6,133	170.7	51.9%	650	9,745	263.3	272.8	96.9%	93.6%	91.3%	91.7%
Buffalo	6,707	163.3	53.7%	704	10,497	261.4	270.4	94.4%	88.7%	88.1%	91.5%
Cleveland	11,726	148.7	42.3%	1,957	31,486	216.4	284.0	94.2%	87.5%	90.3%	93.6%
Detroit	10,037	139.6	43.4%	1,712	23,615	190.4	238.0	94.6%	85.5%	89.1%	89.6%
Hartford	2,713	118.6	35.1%	399	5,850	182.4	223.5	97.8%	93.7%	93.4%	94.4%
Indianapolis	8,907	174.5	52.5%	899	16,199	253.2	267.7	96.0%	91.5%	90.2%	90.8%
Manchester	1,551	137.2	44.7%	183	2,930	201.0	212.3	95.2%	93.2%	89.6%	94.2%
New York	7,811	166.6	53.6%	982	14,243	236.0	280.4	96.6%	98.1%	92.4%	92.9%
Newark	2,878	125.7	36.6%	499	7,006	184.0	229.0	88.6%	77.8%	82.1%	88.0%
Philadelphia (Non-PMC)	15,538	180.4	58.8%	1,620	20,734	269.3	288.5	93.9%	90.6%	86.3%	93.1%
Pittsburgh	6,372	169.3	52.8%	828	11,107	246.3	301.5	93.2%	85.0%	87.8%	91.5%
Providence	3,723	81.7	20.0%	1,478	20,152	83.8	98.6	99.5%	97.5%	94.4%	88.8%
Togus	1,502	113.0	30.8%	344	5,292	119.6	167.9	98.8%	98.4%	95.1%	97.6%
White River J.	534	128.3	32.6%	83	1,651	192.9	218.2	89.3%	84.1%	86.3%	88.0%
Wilmington	1,379	158.1	50.3%	173	1,924	252.1	274.6	95.6%	88.9%	87.0%	88.4%
					Pension Claims Proces			VIII III III III III III III III III II			
USA Pension Total	17,772	61.2	10.3%	9,816	157,085	61.6	91.6		100.0%	98.9%	98.7%
Philadelphia PMC	4,331	77.9	17.4%	2,124	55,148	83.9	142.2		100.0%	98.8%	97.6%
Milwaukee PMC	4,862	47.8	5.3%	3,256	44,169	46.4	58.0		100.0%	99.6%	99.2%
St. Paul PMC	7,801	50.7	5.4%	4,125	54,753	61.7	65.0		100.0%	98.4%	99.2%
Other Pension	778	156.6	50.4%	311	3,015	65.5	139.4				
					uick Start Claims Proc				***************************************		
USA Quick Start Total	8,858	71.4	15.0%	1,394	20,625	113.0	148.6				
San Diego	3,783	62.3	10.6%	682	11,078	92.6	133.3				
Winston-Salem	4,061	72.1	15.3%	648	8,178	121.0	156.1				
Other Quick Start	1,014	102.5	30.5%	64	1,369	248.8	227.1				
1104 D 61 D 11 4 D1 1			1	Benefit	s Delivery at Discharge	Processing			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
USA Benefits Delivery at Discharge Total	9,829	110.2	34.0%	1,488	27,098	170.5	189.5				
Winston-Salem	2,473	52.1	6.9%	549	9,922	63.8	102.4				
Salt Lake City	6,108	129.1	44.3%	781	11,082	234.6	257.6				
Other Benefits Delivery at Discharge	1,248	132.8	37.7%	158	6,094	224.3	207.3				

Station of Jurisdiction **Compensation and Pension Rating Bundle Metrics**

Reporting Period: As of August 23, 2014

- Notes about the data:
 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim.
- 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

	VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.													
EP 010	Initial entitlement for service- connected disability (=>8)		Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives							
EP 110	Initial entitlement for service- connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery		Reopened or new Agent Orange claims After 9/01/10							
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided							

					Compensatio	n and Pension Claims	Processing				
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	545,703	154.5	48.5%	79,275	1,162,969	201.2	232.1				
UCA Commonation Total	500.044	100.1	50.70/		Compensation Claims F		050.0		8//////////////////////////////////////		N. Control of the Con
USA Compensation Total	509,244 97,593	160.1 162.1	50.7% 49.2%	66,577	958,161 200,972	224.3 221.2	258.2 256.9				
Eastern Area Baltimore	7,346	162.1	49.2% 53.6%	13,532 442	6,396	394.8	256.9				
Boston	5,587	166.1	48.8%	548	8,375	258.7	260.8				
					·						
Buffalo	6,461	160.8	52.4%	683	10,608	263.9	284.2				
Cleveland	12,056	155.1	43.4%	2,008	27,970	221.9	275.7				
Detroit	10,045	138.3	43.4%	1,708	24,403	189.6	262.3				
Hartford	3,094	134.1	41.0%	510	8,346	216.5	263.8				
Indianapolis	8,366	168.6	50.1%	766	13,766	247.2	279.4				
Manchester	1,751	157.8	49.7%	232	3,880	248.2	248.5				
New York	7,555	163.2	52.5%	948	13,486	234.3	293.7				
Newark	3,032	127.4	34.9%	543	8,112	201.2	263.3				
Philadelphia (Non-PMC)	15,305	180.8	59.1%	1,684	26,088	263.4	262.4				
Pittsburgh	6,007	168.4	51.5%	751	9,729	248.1	300.5				
Providence	3,945	84.8	19.5%	1,515	21,529	89.9	120.0				
Togus	5,120	204.9	63.2%	897	14,218	228.2	272.5				
White River J.	652	143.8	42.6%	144	2,203	212.6	249.2				
Wilmington	1,271	142.2	46.2%	153	1,863	239.8	283.3				
					Pension Claims Prod						
USA Pension Total	17,772	61.2	10.3%	9,816	157,085	61.6	91.6				
Philadelphia PMC	4,341	77.9	17.4%	2,124	54,632	83.7	142.4				
Milwaukee PMC	4,866	48.0	5.4%	3,260	44,228	46.6	58.3				
St. Paul PMC	7,801	50.7	5.4%	4,126	54,856	61.8	65.1				
Other Pension	764	156.9	50.5%	306	3,369	63.9	135.3				
					Quick Start Claims Pr		ı	•	***************************************	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
USA Quick Start Total	8,858	71.4	15.0%	1,394	20,625	113.0	148.6				
San Diego	3,860	61.1	10.3%	681	10,937	92.7	131.2				
Winston-Salem	4,088	71.5	15.2%	648	8,165	121.0	156.1				
Other Quick Start	910	114.9	34.8%	65	1,523	244.9	233.0				
	1	1	ı	Bene	fits Delivery at Dischar	ge Processing		Valentina			·
USA Benefits Deliery at Discharge Total	9,829	110.2	34.0%	1,488	27,098	170.5	189.5				
Winston-Salem	2,471	52.6	7.0%	547	9,872	63.9	102.2				
Salt Lake City	6,003	129.9	45.2%	779	11,067	234.8	257.6				
Other Benefits Delivery at Discharge	1,355	128.0	33.8%	162	6,159	221.5	207.0				

Compensation Entiti		_		1	Penaon	Entifement	_	_	4	Appeals, Burisls, Ac	1
Measurement	Claims Pending	Pending over 125 days	Percent Pending ove 125 days	1	Measurement	Claims Pending	Pending over 125 days	Percent Pending over 125 days		Measurement	Claims Peru
Original Entitlement - Veterans ¹	173,911	89,344	51.37%	1	Original Entitlement	22,603	2,606	11.53%		Total Appeals Pending	280,29
EP 035 - Initial entitlement decisions for Voc Rehab	786	605	77%		EP 180 - Initial entitlement - Veteran	4,119	248	6.0%	←	Pending Notice of Disagreements	187,65
EP 010 - Initial entitlement for service-connected disability (s>8)	46,625	22,589	40.4%	←	EP 120 - Increased entitlement and/or reconsideration	6,028	409	6.0%	←	Avg. Days Pending for Notice of Disagreements	399
EP 110 - Initial entitlement for service-connected disability (cs7)	126,500	66,150	52.3%	←	EP 190 - Initial entitlement - Survivor	12,456	1,949	15.0%		Pending Statement of Cases	23,452
Original Entitlement - Survivors ²	6,333	1,376	21.73%	1	Pension Award Adjustments	51,107	10,504	20.6%	1	Pending Form 9s	60,140
EP 140 - Initial claims from surviving spouses, children or parents	5,734	905	15.8%	←	EP 135 - Hospitalization adjustment (non-rating)	536	11	2.1%	1	Avg. Days Pending for Form	629
EP 410 - Initial claims from children Veterans with Spina bifids and/or birth defects	599	471	78.6%	l	EP 137 - Dependency	4,194	633	15.1%	1	Pending Remands Returned to the Regional Office	19,651
Supplemental Entitlement	330,710	162,320	49.08%	1	EP 150 - Income adjustments	17,398	5,627	32.3%	1	Avg. Days Pending for Remands at a Regional Office	553
EP 020 - Increased evaluation and/or additional claimed conditions	329,040	161,563	49.1%	←	EP 155 - Annual eligibility verification reporting (EVRs)	2	2	100.0%		Pending Remands sent to the Appeals Management Center	12,46
EP 320 -Increased entitlement due to hospitalization or surgery	1,010	348	34.5%	←	EP 297 - Mac determinations	12,483	1,735	13.9%		Avg. Days Pending for Remands at the Appeals Management Center	145
EP 420 - Spina bifids and/or birth defects reconsideration	174	168	96.6%	I	EP 607 - Due process	16,494	2,496	15.1%	1	Claims Ready for Travel Board	330
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	470	238	50.6%	_	Program Reviews	18.723	18,698	22.2%	1	Total Burials Pending	19,502
6:3010 EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	۰	0.0%	<u>+</u>	EP 154 - Income Verification Match	10,609	18,592	99.9%	1	Total Accrued Pending	7,092
EP 405 - Reopened or new Agent Orange claims After 9/01/10	12	2	16.7%	←	EP 695 - Cost of Living Adjustments	105	102	97.1%			
EP 409 - Agent Orange daims where an interim decision was provided	- 4	1	25.0%	-	EP 697 - Non-entidement reviews	9	4	44.4%			
Award Adjustments	479,907	319,642	66,60%	1	Pension Other	4.282	1,286	30.0%	1		
EP 130 - Dependency	264,910	105,805	70.2%	1	EP 407 - Correspondence	3,122	954	30.6%	1		
EP 133 - Survivor restored entitlement	332	156	47.0%	l	EP 507 - Congressional correspondence	423	13	3.1%			
EP 135 - Hospitalization adjustment (non-rating)	247	168	68.0%		EP 937 - Internal quality reviews	737	319	43.2%			
EP 290 - Misc determinations	114,572	86,764	75.7%		EP 957 - Correction of errors	64	32	50.0%			
EP 450 - Spina bifida and/or birth defects adjustments	34	32	94.1%	i i					4		
EP 310 -Future examination for disabilities	26,163	12,254	46.9%	4							
EP 600 - Due process	73,649	34,373	46.7%	Ι'	Arrow indicate	s an FP in	cluded		1		
Program Reviews	66,674	56,469	84.7%	1	in the Rating				←		
EP 314 - Income verification for unemployability	86	77	89.5%	1							
EP 680 - Review of Hemodialysis related cases/conditions	53	37	69.8%	ı							
EP 682 - Review of Radiation related cases/conditions	529	479	90.5%	ı							
				1							
EP 684 - Review of Misc cases referred to central office EP 685 - Review of effective date related to herbicide	1,887	1,003	53.2%	ł							
exposure EP 690 - Cost of Living Adjustments (COLAs) and other	198	128	64.6%	l							
reviews	14,043	11,435	81.4%	ı							
EP 630 - Social Security number verification	49,878	43,310	86.8%								
Compensation Other	185,434	122,534	66.1%	Į							
EP 173 - Pre-decisional hearings	4,326	2,993	69.2%	1							
	104,411	75,806	73.6%	1							
	2,670	1,265	47.2%	1							
EP 500 - Congressional correspondence											
EP 500 - Congressional correspondence EP 510 - Freedom of Information Act (FOIA) requests	34,045	20,243	59.5%								
EP 400 - Correspondence EP 500 - Correspondence EP 510 - Freedom of Information Act (FOIA) requests EP 510 - Freedom of Information Act (FOIA) requests EP 500 - Review, including quality assurance EP 500 - Correction of errors		20,243 20,650 576	59.5% 52.7% 70.9%								

						REGIC	NAL O	FFICE	COMPE	NSATION INV	VENTOR	Υ					
	Non-R	sting		Emissenect		Aus	ed Adjustment	Garraer		Program Review			Other	Surrent	Burial	Accrued	Accesis
	Claims Pending	Arg. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Pending over 125 days	Pending over 125 days	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Pending over 125 days	Pending over 125	Claims Pending		Claims Pending
USA Sastern Area	293,229 58,279	345.7 284.4	\$10,954 \$4,790	253,040	49.5%	479,907 77,723	213,642 56,304	72.4%	66,674 10,336	54,469 7,600	\$4.7% 73.5%	185,434	122,536	66.1%	11,721	3,255	277,805 \$1,491
Soltimore	7.361	499.4	9,871	5,692	\$2.7%		7,665	85.5%	1,069	924	88.1%	26,395	34,733	96.4%	24		
Burton Burtos	4,007 2,868	411.8 257.1	5,817 6,460	3,549 3,593		7,285	5,375 2,766	73.8% 70.5%	1,499	1,311	87.96 62.76	1,983 S11	1,090	54.5% 96.5%	1	1 3	4,304 1,300
Cleveland Detoit	10,367	493.9	10,921	4,674	40.9%	12,915	10,798	84.3% 52.3%	1,207	1,176	97.2%	5,317 1,516	2,810 799	S2.8% S2.4%		229 159	11,725 5,997
Hartford	1.374	218.3						62.8%	208		72.6%						
Indianapolis Manchester	4,914 1,099	490.7	8,529	4,447	52.1% 64.3%	8,237 1,514	6,506 1,106	79.0% 73.1%	1,669	1,323	91.4%	1,851	1,058	57.2% 77.9%	3	123	6,512 717
New York	3,056	225.4	7.494	4,104	54.9%	4.410		57.4%	460	353	26.7%	966	601	62.1%	2		3.861
Newark Philadelphia	753 6.533	135.4	2,677 17,352	1,098 8,902	28.9%	1,322	543 7.192	41.1%	1,243	58 443	63.7% 35.6%	577 5.166	283 3,729	49.0% 72.5%	8.853	1 1	2,303
Pittsburgh	4.402	365.8	6.157	3.197	51.9%	5.949	4.711	79.2%	374	366	92.0%	2.567	1,245	53.0%	1		3.967
Providence	1,226	147.6	2,749		28.6%	2,949	569 567	20.0%	775 762	192	23.5%	1,297	672 1.145	54.3% 76.7%	2	1 1	724 366
Togus White River Junction						1,580 765 799			50	45	90.0%		1,146	58.5%		і Я	
SOUTHERN AREA	700 145,285	200.0	1,362	99,327	50.7% \$0.3%	191,424	584 119.301	74.3%	21,741	19311	75.0%	354 51,766	28,491	40.9% 50.8%	179	158	401 98,728
Atlanta	17,276	367.2 266.7	25,140	12,406	49.3%	20,625	14,760	71.6%	1,587	1,271	80.1%	10,232	5,196	50.7%	38		14,894
Columbia Huntington	11,624 1,893		16,212	8.430 1.365	92.0% 42.7%		9,976	57.8%		1,125	29.0% 86.0%		1,491 571	54.3% 56.8%	2	30 15	
Jackson Louisville	4,364 7,511	360.0 462.0	7,293 9,822	4,722 5,918	647%	5,268 9,510	4,267 7,764	80.8%	1,102	998 1,270	90.0%	2,592	1,440	55.6% 69.6%	6 9	106	3,890
Moracomeny	10.322		10,909	5.014	46.4%	11,714	8,900			6.603	93.4%			64.9%		105 179 245 171	10.130
Nashville Rosnoke	5,808 13,695	209.2	12,507	5,039 9,654	40.3% S2.6%	7,967	4,535 12,635	56.9% 81.6%	1,170	963 1,732	81.0%	3,376 6,426	2745 3470	91.3% 57.1%	4 10	171	5,561 10,361
San Juan	2.592	301.4	3,675	1.667	45.1%	3,727	2,798	75.1%	594	556	93.6%	1,680	1,231	73.3%			5.390
St. Penersburg Washington	17,824	369.6	36,607	21,202	57.9% 66.7%	22,792	17,299	75.9% 21.4%	2,317	1,947	84.0% 54.0%	8,621	3,909 579	45.3%	10	153	23,296
Mostor-Salem	30,664	393.2	32,037	14,594	45.6%	34,423	25,797	74.9%	5,126	4,851	94.7%	9,906	4,575	625	3	19	9,654
						REGIC	NAI O	FFICE	COMPE	NSATION IN	/ENTOR	V				_	
_	Non-R	aring	_	Entidement	_	Aut	ed Adjustment		COI L	Program Review	LIVION	_	Other	_	Burial	Accrued	Appeals
		Arg. Days		Dendon over 135	Percent Pending		Panding over	Percent			Danners Danning		Pending over	Percent			
	Claims Pending	Pending	Claims Pending	Pending over 125 days	over 125 days	Pending	125 days	over 125	Pending	Pending over 125 days	over 125 days	Pending	125 days	over 125	Claims Pending	Claims Pending	Pending
PENTON ASEA	44.90	204.0	190.677	6.00	445	94 170	54.114	days	13,651	16 195	24.00	29,219	1776	days	2,221	110	10.717
Chicago	6,625	453.5	120,672 10,573	\$6,247 \$,521	52.2%	94,170 9,317	6,844	82.3%		1,534	94.5%		2,523	72.2%		1,147 184	78,717 6,764
Des Moines Fargo	2,464 248	150.0	2,992	1,111	27.9%	3,141	1,160	10.2%	360	160	47.1% 84.4%	418 110	191	45.7%		1	1,113
Houston	12,767	292.3 104.0	25,119	13,693	54.5% 95.1%	19,240	11,598	63.6%	1,963	1,073	79.7%	6,719 929	4,600 526	69.8%	1	136	16,964
Little Rock	5,654	362.1	5.251	2.514	47.9%	6.977	4.717	67.6%	1,288	1.172	91.0%	1.713	1.176	68.6%	1	142	4.790
Mississe Mississee	3,639 5,234	215.5 222.1	7,360	2,666	36.2%	5,049 7,606	3,028 3,708	60.0%	304 1,497	213 998	70.1%	S10	198	38.8%	2,114	61	2,634 3,294
New Orleans	6.142	405.8	7.065	3.102	43.9%	7,501	5.999	80.0%			90.7%	1,855 125	1,274	68.7%	5	261	5.151
Stour Falls St. Louis	197 4.595	45.5 219.2	1,355	403	38.5% 57.1%	8.006	58 4.713	58.6%	292	154	19.4%	125 3.395	2,292	65.6%	71	216	173 6,238
St. Paul	1,463	145.6	10,091	2,871	28.5%	3,427	918	26.8%	266	467	60.7%	1.067	335	21.4%	19		1,494
Waco Wichita	15,154 2,547	262.6 243.7	27,596 3,248	13,794	49.9% 46.3%	17,700	11,014	52.4%	1,192 251	830 194	71.4% 65.3%	6,201 885	3,696 305	34.5%	3	116 16	19,190 1,363
HESTERN AREA	91,276	412.6 213.9	119,327	58,954	93.2%	119,666	97,823 2,373	75.4% 69.2%	20,566	19,153	91.4% 77.3%	41,710	25,136	68.3% 83.5%	425	496	2,005
Anchorage	2.907	496.9	1.069	363		3.623	2,891	84.4%	1.581	1499		823 429 530	220	76.9%		1 3	
Stoice Chevenne	794 646	149.4	1,767	671 279			406	30.2% 61.7%	210	185	77.1% 87.9%	500	261 166	49.2%	56	1 1	958 207
Denver	8.534	421.3	9,126	4,794	52.5%	10,734	8.309	27.4%	2,079	1,772	85.2%	2.517	1,719	68.3%	. 2	31	4.529
Pt. Harrison Hospitals	1,470 1,274	274.0	921 3,972	216 2302	26.3%	1,896	1,095	59.6%	411 433	332 359	80.8% 92.9%	1000	55 616	28.2%		1 3	204 897
Los Angeles		405.6	15,277	9,340	65.1%	8.440	7.092	83.2%	1.426	1,300	91.2%	3,790	2.37%	62.9%	a a	22	4.990
Manita Coldand	871 10-900	134.1	1,634	N2 9.966	46.6% 51.7%	970 14,251	395 11,360	40.7%	197	168	29.0%	566 11,296	376 6525	66.4%	256	101	1,172
Phoenix	6.367	270.9	6,900					80.9% 27.1%			88.9%			68.0%	1	39	
Portland Reno	7,760 3,825	491.1	9,376 5,997	4,270	\$1.0% \$1.7%	10,019	7,725 3,724	77.1% 81.2%	3,229 455	2,962	91.7%	3,299 1,539	1,934	58.8% 63.5%	2	29 53 22	5,239 1,570
Salt Lake City	14.326	525.2	9,134	3.498	43.0%	15,400	12:092	79.3%	2.426	2,336	99.4%	1,0421	602	58.2%	si		461
San Diego Seatie	8,136 14,633	308.0 496.0	15,934			10,911	7,190 14,719	65.9% 25.1%	1,391	1,295	93.8%	2,296 8,962	1,398	60.5% 57.3%	, a	51 132	3,303
OTHER	14,633	529.2	19,000	10,335	95.4%	19,582	50	77.8%	1,001	1,000	NA	3,061	1,994	64.8%	ž	7	12,492
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										ISION INVEN	TORY						
						RE	GIUNA										
	Nan-R	aling		Entitionent		RE	Id Adjustment		ICL F LIV	Program Review	TOIL		Other	-	Burial	Accrued	Appeals
		Are Days	Christe Dender	Entitioneet Pending over 125	Percent Pending	Ara	Pending over	Percent Pending		Program Review	Percent Pending	-	Pending over	Percent Pending		Accrued	Appeals
	Nan-R Claims Pending		Claims Pending	Emittement Pending over 125 days	Percent Pending over 125 days	Pending	ed Adjustment	Percent Pending over 125	Pending			Pending		Pending over 125	Burlal Claims Pending	Accrued Claims Pending	Appeals Pending
SEA.	Claims Pending	Arg Days Pending	22,683	00ys 2,604	over 125 days	Pending 51,107	Pending over 125 days	Percent Pending over 125 days 20,6%	Pending	Program Review Pending over 125 days	Percent Pending over 125 days	4.369	Pending over 125 days	Pending over 125 days. 38.3%	Claims Pending	3,827	1,461
Philadelphia Minaukee	Claims Pending 20 338 14,879 6,323	Arg. Days. Pending 82.2 55.5	22.683 6,794 5.960	days 1,655 201	over 125 days 11.5% 24.6% 3.6%	Pending 51,187 21,410 11,810	Pending over 125 days 18.504 4,750 617	Percent Pending our 125 days 20,0% 522% 5.2%	Pending 18,723 12,465 57	Program Review Pending over 125 days 18499 12,438 57	Percent Pending over 125 days 99.9% 100.0%	4.366 2,596 527	Pending over 125 days 1318 252 80	Pending over 125 days 98.3% 9.7% 15.2%	Claims Pending	3.937 1,000 451	2.692 1,052 658
	Claims Pending	Avg. Days. Pending	22.683	Days 2404	over 125 days 11.5% 24.6% 3.6%	Pending 51,187 21,410 11,810	Pending over 125 days 18504 4 750	Percent Pending our 125 days 20,0% 522% 5.2%	Pending 18.703 12.46	Program Review Pending over 125 days 18.598	Percent Pending over 125 days	4.366	Pending over 125 days 1356 250	Pending over 125 days 38.3%	Claims Pending	3.637	1,461