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Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

<u>Previous Transfo</u>	rmation	<u>Tab</u>				Current Traditional Aggregate Tab											
Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 3 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets) Targets) # Pending Percentage Pending Pe						*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically till 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.											
As of January 11, 2014	60	6,861 403	761 58.8%						Aso	f January 11, 2014							
						Compensation E	ntitlement			Pen:	ion Entitle	ement					
Compensation Entitlement (Original and Supplemental)	EP	Penaing Ove	ending % Over 125			Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 dags	Measurement	# Pending	# Pending over 125 dags	Percent Pending > 125 days				
Original Entitlement - Veterans ¹	0.3	10,311 304	,213 00.4%		\rightarrow	Original Entitlement - Veterans 1	205,652	123,931	60.26%	Original Entitlement	48,522	23,845	49.14%				
Initial entitlement decisions for Voc Rehab Initial entitlement for service-connected disability (=>8) Initial entitlement for service-connected disability (<=7)	010 4	7,996 26,	55 79.5% 438 55.1% 638 61.7%			EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969	33.7%				
Original Entitlement - Survivors ² Initial claims from surviving spouses, children or parente Initial claims from children Veterans with Spina bifida and/or birth upfor			354 24.5% 64 80.7%			EP 010 - Initial entitlement for service-connected disability (=>8)	47,996	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850	31.5%				
Supplemental Entitlement Increased evaluation and/or additional claimed conditions Increased entitlement due to hospitalization or surgery			977 61.4% 120 43.0%			EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026	62.0%				
Spina bifida and/or birth defects reconsideration Reopened or new Agent Orange claims prior to 8/30/10	681	1,505 1,5	49 83.2% 592 35.3%		>	Original Entitlement - Survivors ²	8,134	2,318	28.50%	Pension Award Adjustments	70,765	29,010	41.0%				
Nehmer review cases based upon new Agent Orange presumptives Reopened or new Agent Orange claims After 9/01/10 Agent Orange claims where an interim decision was provided	687 405 409	24	0 0.0% 8 33.3% 18 81.8%			EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168	79.6%				
Agent Orange presumptives ³ ¹ First claim filed by a Veteran for benefits (including Voc Rehab memo		n the effects	of disabilities,			EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023	42.1%				
diseases, or injuries incurred or aggravated during active military servi First claim received from surviving spouses, dependent children and		based upon t	he Veteran's		1	Supplemental Entitlement	422,585	257,964	61.04%	EP 150 - Income adjustments	31,489	17,552	55.7%				
death due to service-related causes. 2 As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 an presumptives claim category include EP 409	d EP 405. As of 12/1	13/2010 the A	Agent Orange			EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6	85.7%				
	1	#Pe	ending	-		EP 320 -Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 297 - Misc determinations	12,493	3,424	27.4%				
Award Adjustments	EP	Pending Ove 19,635 292	er 125 % Over 125			EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%				
Dependency Survivor restored entitlement	130 23 133	32,980 171, 118 6	,262 73.5% 51 51.7%	1		EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187	98.7%				
Hospitalization adjustment (non-rating) Misc determinations Spina bifida and/or birth defects adjustments	7 290 9	0,826 76, 26 2	68 79.6% 555 84.3% 22 84.6%			EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%				
Future examination for disabilities Due process	310 600 5	31,271 14, 4,205 29,	.197 45.4% .979 55.3%			EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 696 - Cost of Living Adjustments	544	78	14.3%				
Involves the modification of benefits based upon additional ancillary fa when a Veteran or survivor is currently entitled and receiving benefits						EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 697 - Non-entitlement reviews	10	4	40.0%				
issues.			,			Award Adjustments	409,635	292,244	71.34%	Pension Other	5,533	2,753	49.8%				

Compensation and Pension Rating Bund	dle Totals	# Pending	# Pending Over 125	Percentage Pending > 125 days
(Represents the 8 End Product Claim Codes + Agent Of VA Uses to Define the 125 Day and 98% Accuracy	500,374	235,700	47.1%	
As of February 07, 2015				
Original Entitlement	Total	179,628	85,239	47.5%
Initial entitlement for service-connected disability (=>8)	EP 010	51,748	25,743	49.7%
Initial entitlement for service-connected disability (<=7)	EP 110	116,789	58,138	49.8%
Initial entitlement - Veteran's Pension	EP 180	4,678	381	8.1%
Initial claims from surviving spouses, children or parents	EP 140	6,413	977	15.2%
Supplemental Entitlement	Total	320,746	150,461	46.9%
Increased entitlement and/or reconsideration for Pension	EP 120	6,168	371	6.0%
Increased evaluation and/or additional claimed conditions	EP 020	297,192	144,476	48.6%
Future examination for disabilities	EP 310	15,820	5,297	33.5%
Increased entitlement due to hospitalization or surgery	EP 320	1,366	195	14.3%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	190	120	63.2%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	1	1	100.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	8	1	12.5%
Agent Orange claims where an interim decision was provided	EP 409	1	0	0.0%
To view Rating Bundle data at Regional (Hover over a title to learn the dif				
Station of Origination	Station of J	urisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	10,459	11,076	-617	-5.60%
Buffalo	1,507	1,582	(75)	-4.7%
Atlanta	687	673	14	2.1%
St Louis	1,485	1,655	(170)	-10.3%
Muskogee	6,780	7,166	(386)	-5.4%
Total Education Claims - All Education Programs	85,558	88,638	-3,080	-3.50%
Buffalo	20,789	18,701	2,088	11.2%
Atlanta	5,644	6,481	(837)	-12.9%
St Louis	15,173	17,386	(2,213)	-12.7%
Muskogee	43,952	46,070	(2,118)	-4.6%
Chapter 33 is the new Post-9/11Gl Bill. "All" represents all	Education Bene	efit Programs Includ	ding Chapter 33	claims.

Station of Origination Compensation and Pension Rating Bundle Metrics

Reporting Period:
As of February 07, 2015

Notes about the data:

- 1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.
- 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

	VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.													
EP 010	Initial entitlement for service- connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives							
EP 110	Initial entitlement for service- connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10							
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided							

					Compensation	on and Pension Claims	Processing				
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	Accuracy - Accuracy - Claim Level Claim Level		12 Month Authorization Accuracy - Claim Level
USA	500,374	145.0	47.1%	28,561	452,042	184.2	186.4	96.00%	91.50%	90.99%	92.33%
					mpensation Claims Pro			· · · · · · · · · · · · · · · · · · ·			
USA Compensation Total	460,071	151.0	49.3%	24,054	382,011	202.3	205.1				22.224
Eastern Area	88,922	152.3	49.7%	4,690	75,877	202.6	201.1	95.1%	90.9%	90.0%	90.2%
Baltimore	9,675	198.3	61.6%	235	5,383	280.1	288.9	91.9%	85.5%	82.3%	86.2%
Boston	5,563	166.7	54.0%	256	3,592	222.1	249.3	95.7%	88.9%	94.1%	90.0%
Buffalo	6,162	147.2	51.6%	231	4,024	232.2	238.3	95.1%	91.0%	90.2%	87.6%
Cleveland	9,518	133.6	40.3%	632	10,858	168.6	175.9	96.2%	93.8%	90.9%	92.3%
Detroit	9,432	128.3	42.5%	574	8,740	189.1	187.5	90.7%	88.4%	88.7%	90.0%
Hartford	2,263	107.6	33.9%	123	2,350	134.0	157.7	98.4%	97.1%	96.1%	94.9%
Indianapolis	9,148	168.3	55.7%	399	5,983	252.8	238.6	94.7%	88.9%	92.0%	90.7%
Manchester	1,583	136.1	46.1%	44	1,270	166.1	191.9	95.9%	93.0%	90.7%	91.3%
New York	7,817	152.5	54.4%	388	4,743	219.4	237.4	93.9%	93.4%	92.8%	90.4%
Newark	3,183	120.1	40.3%	185	2,335	185.9	173.7	92.7%	89.8%	82.3%	83.0%
Philadelphia (Non-PMC)	12,484	167.0	55.6%	736	10,461	261.2	257.4	97.7%	94.2%	88.9%	91.7%
Pittsburgh	5,961	168.2	53.3%	246	4,253	258.7	233.8	96.2%	91.7%	88.4%	91.3%
Providence	2,874	82.6	22.7%	496	8,883	62.2	62.5	96.4%	93.9%	94.5%	90.5%
Togus White River J.	1,338	95.7	23.8%	57	1,646	144.1	121.0	97.1%	87.5%	93.0%	98.0%
	565	152.1	54.2%	41 47	499 857	208.5	161.7	93.5%	89.1%	86.8% 87.8%	85.3%
Wilmington	1,356	148.6	51.2%		Pension Claims Proces	231.0	240.6	93.2%	86.7%	87.8%	90.1%
USA Pension Total	19,046	61.0	10.5%	3,461	52,149	67.2	65.3		100.0%	99.6%	99.07%
Philadelphia PMC	6.790	63.7	9.9%	1.023	15.745	84.4	74.9		100.0%	99.6%	98.39%
Milwaukee PMC	4,810	53.2	9.9%	1,023	14,533	58.6	57.5		100.0%	99.6%	99.20%
St. Paul PMC	6,802	52.8	7.3%	1,280	19,781	62.4	64.1		100.0%	100.0%	99.60%
Other Pension	6,802	176.9	54.7%	1,200	2,090	47.7	59.7		100.0%	100.0%	99.60%
Other Perision	044	170.9	34.7 /0		uick Start Claims Proc		39.1				
USA Quick Start Total	9,942	87.8	30.9%	544	9,011	148.4	130.8				
San Diego	2,724	90.2	31.2%	230	4,054	139.1	118.2				
Winston-Salem	3,971	103.3	40.6%	219	4.045	160.9	142.7				
Other Quick Start	3,247	66.9	18.8%	95	912	141.8	133.9				
Other Quick Start	5,247	00.9	10.070		s Delivery at Discharge		155.9	<u> </u>			
USA Benefits Delivery at Discharge Total	11,315	89.5	33.9%	502	8,871	163.9	151.2				
Winston-Salem	3,899	84.4	31.3%	129	3,287	145.7	101.1				
Salt Lake City	5,137	103.6	43.4%	305	4,828	182.6	184.2				
Other Benefits Delivery at Discharge	2,279	66.4	17.0%	68	756	114.5	158.4				

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics

Reporting Period: As of February 07, 2015

Notes about the data:

- 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim.

The Pension	2) The Pension, Quick Start and Benefits Delivery at Discharge totals are <u>not</u> included in the Compensation totals.														
	VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.														
EP 010	Initial entitlement for service- connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives								
EP 110	Initial entitlement for service- connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10								
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided								

					Compensatio	n and Pension Claims	Processing				
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	500,374	145.0	47.1%	28,561	452,042	184.2	186.4				
					mpensation Claims P						
USA Compensation Total	460,071	151.0	49.3%	24,054	382,011	202.3	205.1				
Eastern Area	93,517	151.8	49.4%	4,946	78,465	200.3	199.6				
Baltimore	6,397	178.9	53.4%	115	1,643	279.0	360.9				
Boston	3,920	157.7	50.0%	205	3,033	204.5	246.5				
Buffalo	6,127	145.5	51.1%	219	3,853	232.1	237.5				
Cleveland	10,625	138.5	41.6%	721	11,825	174.2	180.4				
Detroit	9,687	128.7	43.4%	603	9,284	191.2	187.0				
Hartford	3,827	131.9	44.3%	211	3,103	184.0	171.6				
Indianapolis	7,304	168.8	55.6%	287	5,075	260.5	242.5				
Manchester	1,962	133.3	42.4%	57	1,498	199.3	210.0				
New York	7,608	149.8	52.9%	372	4,591	216.4	235.6				
Newark	3,359	125.5	43.9%	190	2,586	183.3	175.3				
Philadelphia (Non-PMC)	12,243	167.3	55.6%	737	10,360	261.8	258.6				
Pittsburgh	5,689	164.3	51.6%	226	3,923	251.8	234.0				
Providence	4,915	122.4	37.2%	622	9,892	87.9	73.2				
Togus	7,691	175.0	55.4%	277	6,279	204.5	203.3				
White River J.	838	164.6	58.5%	65	755	238.5	197.4				
Wilmington	1,325	145.4	49.9%	39	765	211.0	226.8				
					Pension Claims Proc					***************************************	
USA Pension Total	19,046	61.0	10.5%	3,461	52,149	67.2	65.3				
Philadelphia PMC	6,795	63.8	9.9%	1,024	15,767	84.5	75.1				
Milwaukee PMC	4,815	53.4	9.9%	1,037	14,549	58.6	57.8				
St. Paul PMC	6,804	52.7	7.3%	1,283	19,796	62.4	64.2				
Other Pension	632	176.8	54.9%	117	2,037	45.7	54.8				
					Quick Start Claims Pro					***************************************	
USA Quick Start Total	9,942	87.8	30.9%	544	9,011	148.4	130.8				
San Diego	4,229	83.1	26.9%	302	4,633	134.5	115.3				
Winston-Salem	4,675	94.2	35.3%	225	4,068	160.4	142.6				
Other Quick Start	1,038	77.9	27.1%	17	310	235.0	208.0				
		1	•	Benefi	ts Delivery at Discharg	ge Processing			***************************************		
USA Benefits Deliery at Discharge Total	11,315	89.5	33.9%	502	8,871	163.9	151.2				
Winston-Salem	4,681	74.8	26.3%	127	3,287	146.2	101.0				
Salt Lake City	5,229	102.7	42.8%	305	4,814	182.6	184.3				
Other Benefits Delivery at Discharge	1,405	89.4	26.1%	70	770	114.7	158.8				

Compensation Entitle		_	_	•	Pension	Entitlement	_		1	Appeals, Burisls, Ac	
Measurement	Claims Pending	Pending over 125 days	Percent Pending over 125 days	1	Measurement	Claims Pending	Pending over 125 days	Percent Pending over 125 days		Measurement	Claims Pens
Original Entitlement - Veterans ¹	169,153	84,347	49.86%	1	Original Entitlement	19,907	1,734	8.71%		Total Appeals Pending	292,390
EP 095 - Initial entitlement decisions for Voc Rehab	616	465	76%		EP 180 - Initial entitlement - Veteran	4,678	301	8.1%	←	Pending Notice of Disagreements	197,630
EP 010 - Initial entitlement for service-connected disability (soil)	51,748	25,743	49.7%	←	EP 120 - Incressed entitlement and/or reconsideration	6,168	371	6.0%	←	Avg. Days Pending for Notice of Disagreements	405
EP 110 - Initial entitlement for service-connected disability (cs7)	116,789	58,138	49.8%	←	EP 190 - Initial entitlement - Survivor	9,061	982	10.8%		Pending Statement of Cases	17,604
Original Entitlement - Survivors ²	6,974	1,512	21.68%	1	Pension Award Adjustments	46,343	5,643	12.2%		Pending Form 9s	60,044
EP 140 - Initial claims from surviving spouses, children or parents	6,413	977	15.2%	←	EP 135 - Hospitalization adjustment (non-rating)	616	36	5.0%		Avg. Days Pending for Form Sts	631
EP 410 - Initial claims from children Veterans with Spins bifids and/or birth defects	561	535	95.4%	Ī	EP 137 - Dependency	4,707	1,227	26.1%		Pending Remands Returned to the Regional Office	21,468
Supplemental Entitlement	298,874	144,839	48.48%	ĺ	EP 150 - Income adjustments	17,730	1,074	6.1%		Avg. Days Pending for Remands at a Regional Office	544
EP 020 - Increased evaluation and/or additional claimed conditions	297,192	144,476	40.0%	←	EP 155 - Arrusi eligibility verification reporting (EVRs)	1	0	0.0%		Pending Remands sent to the Appeals Management Center	12,820
EP 320 -Increased entitlement due to hospitalization or surgery	1,366	195	14.3%	←	EP 297 - Misc determinations	4,550	1,735	38.1%		Avg. Days Pending for Remands at the Appeals Management Center	171
EP 420 - Spins bilds and/or birth defects reconsideration	116	106	91.4%	l	EP 607 - Due process	18,739	1,571	8.4%		Claims Ready for Travel Search	428
EP 681 - Reopened or new Agent Orange claims prior to 6/30/10	190	120	63.2%	_	Program Reviews	7,510	7,151	94.2%	i	Total Burials Pending	13,542
6:3010 EP 687 - Nehmer review cases based upon new Agent Orange presumptives	- 1	1	100.0%	<u>+</u>	EP 154 - Income Verification Match	7,081	7,065	99.8%		Total Accrued Pending	7,848
EP 405 - Reopened or new Agent Orange claims After 9/01/10		1	12.5%	←	EP 695 - Cost of Living Adjustments	499	83	16.6%			
EP 409 - Agent Orange claims where an interim decision was provided	- 1	0	0.0%	4	EP 697 - Non-entitlement reviews	10	3	30.0%			
Award Adjustments	489,716	339,528	69.33%	1	Pension Other	2,796	506	18.1%	i		
EP 130 - Dependency	259,955	197,334	75.9%	1	EP 407 - Correspondence	1,996	250	12.5%	1		
EP 133 - Survivor restored entitlement	305	196	64.3%	ĺ	EP 507 - Congressional correspondence	305	14	4.6%			
EP 135 - Hospitalization adjustment (non-rating)	243	180	74.1%		EP 937 - Internal quality reviews	495	242	48.9%			
EP 290 - Misc determinations	112,417	88,412	78.6%	l	EP 957 - Correction of errors	42	19	45.2%			
EP 450 - Spina bifida and/or birth defects adjustments	31	30	95.8%	l	,			•	•		
EP 310 -Future examination for disabilities	15,820	5,297	33.5%	4							
EP 600 - Due process	100,945	48,079	47.0%	1	Arrow indicate	s an EP ir	cluded		1		
Program Reviews	69,348	58,111	83.8%	1	in the Rating	Bundle g	roup		←		
EP 314 - Income verification for unemployability	76	62	81.6%	1					•		
EP 680 - Review of Hemodialysis related cases/conditions	55	44	80.0%	i i							
EP 682 - Review of Radiation related cases/conditions	564	524	92.9%	1							
EP 654 - Review of Misc cases referred to central office	1,205	478	39.7%	i							
EP 605 - Review of effective date related to herbicide	1,200	214	100.0%	f							
exposure EP 690 - Cost of Living Adjustments (COLAs) and other				1							
neviews	15,872	12,413	78.2%	1							
EP 630 - Social Security number verification	51,362	44,376	85.4%	ł							
Compensation Other	242,260	118,738	49.0%	Į							
EP 173 - Pre-decisional hearings	5,349	4,085	76.4%	1							
EP 400 - Correspondence	169,319	63,140	37.3%	1							
EP 500 - Congressional correspondence	1,236	444	35.9%	ł							
EP 510 - Freedom of Information Act (FOIA) requests	31,218	19,600	62.8%	l .							
EP 930 - Review, including quality assurance	34,383	30,819	09.6%								

						REGIO	NAL O	FFICE	COMPE	NSATION IN	VENTOR	lΥ					
	Non-R	ating		Entitionent		ANS	and Adjustment	Courses		Program Review			Other	Same	Burial	Accrued	Accesis
	Claims Pending	Avg. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Pending over 125 days	Pending over 125 days	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Pending over 125 days	Pending over 125 days	Claims Pending	Claims Pending	Claims Pending
COA Sastern Area	277,505 58.349	367.1 411.4	475,001 88,981	230,750	4475	489,711 79,661	339,529 55,569	69.3% 79.6%	69,340 11,325	\$8,11	83.8% 11.2%	242,266 51,571	118,73	49.01	7,67	4,061	296,048 53,830
Saltimore	7.626	552.2		5,822	60.5%	8,900	7,598	85.2%		90	99.6%	8.974	5.32	59.41		177	
Sustan Suffaio	4,830 1,870	696.4 172.2	5,290 6,200	2,962	56.0% \$1.0%	6,330 2,69e	4,927	77.7% 50.4%	2,270	1,74	74.5%	972 706	877 500	90.21 71.81			3,913
Cleveland	9.466	494.0	9.350	3.797	40.6%	11,511	9.325	81.0%	1.191	1.00	90.1%	11.770	5.290	44.90		301	12,906
Detroit Harrford	3,850	216.6 256.4		3,906 746	42.3% 35.2%	6,041 2,961	3,972	65.7% 58.6%	1,067	1,00	93.9%	2,522	85	23.81	4 :	130	
Indianapolis			2,120 9,960			11.71			211	1.23					1	196	7,300
Manchester New York	2,100	390.0 228.7	1,496	713 4.195	47.9% 65.0%	2,49	1,844	73.9% 57.9%	996	85	95.4%	230	102	73.51 90.21	4		753 3,661
			7,540		41.9%	1,254 9,962			54 651		92.6%	1 936				1 1	2,596 3,800
Philadelphia Pittsburgh	7,230 4,340	433.1	14,630	6,867 2,951	66.9% 50.6%	9,962	6,927 4,600		651	9 24 24 51	59.7% 72.0%	10,941	5,540	47.01		1	3,800
Providence	4,340	169.4	2,560	2,961	21.6%	1,960	796	40.7%	530	20	96.8%	3,334	1,600	49.01 51.41	1	1	4,296
Togus White River Junction	1,194	231.8	1,194	213	26.5% 55.0%	1,865	999	53.6% 75.5%	624	4	71.2% 89.4%	5,296	1,060				4,296 634 356 136
Milmington	590	661.6	1,340	693	\$1.7%	660	501	75.6%	10		80.0%	553	19		1	1	
	169,660	351.2	159,690	50.016	50.4%	202,611	149,492	72.8%	24,140	21,81	87,1%	71,927	27,511	52.25	22	1,14	103.331
Adama Columbia	15,614	373.1 291.1	21,030	10,279	48.9% 50.3%	20,400	14,033	68.9%	3,499	2,82	81.3% 72.8%	9,056	4,44	49.01 76.11	1 1	25	14,971
Huntington																14	
Jackson	4,470	389.4 444.2	7,130 8,600	4,450 5,546	62.4%	5,324 11,566	4,049 9,296	79.1% 71.6%	1,121	1,00	92.4%	3,302	2,29 1,52	69.31	1 3	140	3,871 4,266
Moregomery										4.5				79.81		280	
Nashville Rosnoke	5,575 15,856	244.1	10,630	3,733	35.1% 50.6%	8,160 18,29	13,726	53.2% 75.0%	1,586	1,36	86.0%	2,354 6,835	1,89	90.51 75.51	1 :	200	5,320 11,490
San Juan	2.640	331.0	3.240	1.351	41.7%	3.873	2,835	73.2%	690	61	88.8%	1.592	1.19	75.31			5.594
St. Petersburg Washington	18,724	332.0 334.0	23,671 1,258	18,443	54.8% 34.5%	22,460	15,740	70.1% 89.7%	2,431	1,83	75.4% 98.5%	28,196	10,500	37.31 85.21	*	187	26,036
Minston-Salem	22,256	392.6	32,633	15,645	47.9%	29,260	18,693	66.1%	4,361	4,00	91.8%	8,236	4,29	53.31		1	9,252
						DECK	MIAI A	FFIA	COHOL	NEATION IN	VENTAL						
																Accesis	
		Aug. Days		Deption new 105	Percent Pending		Pending over	Percent			Damest Danding		Pending over	Pending			-77
	Claims Pending	Pending	Claims Pending	days	over 125 days	Pending	125 days	over 125	Pending	Pending over 125 days	over 125 days	Pending	125 days	over 125	Claims Pending	Claims Pending	Pending
CENTRAL AREA	64,851 6,260	916	117,130	63.716	45.9%	93,661	65.614	days	14,696	11.51	29.5%	67.411	94.60	days 41.91 79.31	2.36	1,560	71,315
Chicago	6,260	504.0	11,250	6,596	58.6%	7,830	6,025	76.9%		1540	94.6%	3,834	3,12			261	6,930
Des Moines Fargo	1,519	145.6	1.080	724	27.6% 27.6%	2,371	115	26.7% 22.6%	330	16	49.3% 5 61.0%	2,054	29	14.31	1	1 1	1,096
Houston Lincoln	12,054	329.0 129.4	23,701	13,265	56.0% 19.9%	16,101	11,667	72.6% 30.2%	1,633	1,21	74.5% 75.4%	4,256	5,51- 900	91.60 75.81		211	17,423
Little Rock	4.160	340.5	4.61	1.823	29.5%	7.460	3,547	47.5%	2.820	2.66	94.2%	25.796	5.33	20.75		156	1,410 4,658 2,779
Milwaukee	4,079	204.2	6,66	2,064	30.9%	7,160	3,459	49.3%	320	17	5 54.7%	830	400	49.81	2,19		2,779
Muskogee New Orleans	4,277 6,326 257	231.3	9,500 8,000 1,010	3,901	41.0%	7,650	2,714 5,712	35.5%	1,304 743 323	61	47.2% 54.8%	1.693	38 67	46.21	1 .	21	3,596 5,006 183
Sioux Falls	257	80.2	1,010		31.2%			12.4%	323 2.960	11	35.6%			60.01			193
St. Louis St. Paul	5,074 1,296	306.4 173.2	11,017	4,190	48.6% 29.7%	8,396	5,990	70.6% 37.5%		2,77	93.6%	5,257 2,113	3,42	49.91	1 1	211	5,963 1,616
									1,456	1,12			2,89	52.71 16.71		221	18,691
Michita MESTERN AREA	1,516	190.1	3,33	1,396	41.9%	2,561	1,291	50.0% 59.1%	19,190	16,31	45.4%	1,731 55,847	21,34	16.71	- 46	- 1	1,541
Abuquerque	1.700	267.1	3.81	1,656	43.4%	2.670		53.3%			31.0%			79.25	-	10	
Anchorage Boise	2,506 576	531.1 119.1	1,150	296 436	25.8% 29.5%	3,112	2,525 217	81.1% 22.3%	1,792	1,61	90.3%	179	15	99.71 94.01	1		250 900 294
Chevenne	479	304.5	960	212		900	433	54.0%	56	1	60.3%	1.350	62	46.01			294
Denver Pt. Harrison	7,636	452.4 279.1	9,741	5,084	52.2% 13.1%	9,980	7,514	76.0% 47.7%	2,140	1,80	84.2%	6,454 734	3,01	46.75 17.05	1	- 6	4,964
	733 1,614			1,850			560 1,591		302 436	10	90.4%						292 985 4,550 1,087
Los Angeles Manie	6,244 836	435.0 157.1	15,600	9,490	60.9%	8,150	6,140	75.3%	1,279	1,12	92.2%	4,894	2,76	56.13		30	4,550
Coldwort			17,321 5,740	9411	66.6%	12 300	9.944	80.2%		1,50	99.1%	14 224	9.10	62.90		21	8,515 6,336
Phoenix Portland	5,443 8,313	366 1 661 J	5,741 7,241	2,540	44.2% 47.2%	6,912	5,096	74.9%	430	30	81.4%	5,877 1,745	3,22	54.99 74.13	1 :	41	6,336 5,313
Reno	3.794	460.0	6.231	3.760	60.3%	4.26	3.431	80.8%		35	99,1%	3,496	1.59	44.20			1.294
Salt Lake City San Diego	11,657	428.0 200.2	6,754 12,633	2,616 3,785	38.7% 29.9%	19,800	9,477	59.4% 59.2%	1.6%	100	\$3.9% \$9.6%	381 1.841	119	64.31	4	- 3	
San Diego Sasmia	9,471	200.2	12,630	3,782	29.9%	13,777	7,745	23.9%	1,674	1,00	94.17	1,841		62.71	1 .	51	3,375 3,603 12,826
OTHER	24	548.2	21	14	78.0%	61	61	22.4%		-	0.0%	6,300	1,04	16.91		11	12,820
	,																
						RE	GIONA	L OF	ICE PEN	ISION INVEN	TORY		Other				
	Nan-K					Awi	and Propositions	Percent		Programi Kenter				Percent		murios	Applies
	Claims Pending	Avg. Days Pending	Claims Pending	Pending over 125	Percent Pending over 125 days	Pending	Pending over 125 days	Pending over 125	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Pending over 125	Claims Pending	Claims Pending	Pending
		rending		days	com sale days		run days	days					Law Galys	days			
CHIA Chillage Schools	25.649 12.094	59.5	19.90	1724	170	49.340 19.771	5.643	12.25	7.590	2.5	#20	2 826	52	19.50	5.66 1.39	2.77	6.340 2,100
Mileaukee	5.966	49.6	5.130	483	9.4%	10.990	443	4.0%	260		0.0%	413	10	24.29	60	294	
	7.596		5.586	321	5.2%	54,336	229	1.6%	141	12	85.8%	166	-	34.01	3,79	1,620	1,916
St. Paul																	