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Compensation and Pension Entitlement January 2, 2010	# Pending	# Pending Over 125	% Over 125
		480,934	179,813

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		460,201	169,147

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			417,637	157,949
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	567	84	14.8%
Initial entitlement for service-connected disability (=>8)	010	27,075	11,641	43.0%
Initial entitlement for service-connected disability (<=7)	110	101,966	40,982	40.2%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	12,271	3,885	31.7%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	68	22	32.4%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	274,167	101,110	36.9%
Increased entitlement due to hospitalization or surgery	320	1,479	210	14.2%
Spina bifida and/or birth defects reconsideration	420	44	15	34.1%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			132,968	46,596
Dependency	130	44,834	12,299	27.4%
Survivor restored entitlement	133	10	5	50.0%
Hospitalization adjustment (non-rating)	135	117	29	24.8%
Misc determinations	290	49,633	28,254	56.9%
Spina bifida and/or birth defects adjustments	450	2	2	100.0%
Future examination for disabilities	310	9,633	1,777	18.4%
Due process	600	28,739	4,230	14.7%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			27,229	10,582
Income verification for unemployability	314	422	407	96.4%
Review of Hemodialysis related cases/conditions	680	8,907	2,819	31.6%
Review of Radiation related cases/conditions	682	672	617	91.8%
Review of Misc cases referred to central office	684	150	2	1.3%
Review of effective date related to herbicide exposure	685	73	73	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	4,697	1,531	32.6%
Social Security number verification	690 Group	12,308	5,133	41.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
			32,952	16,580
Pre-decisional hearings	173	1,243	719	57.8%
Correspondence	400	3,869	1,623	41.9%
Congressional correspondence	500	255	90	35.3%
Freedom of Information Act (FOIA) requests	510	12,451	3,713	29.8%
Review, including quality assurance	930	14,996	10,361	69.1%
Correction of errors	960	138	74	53.6%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		63,297	21,864	34.5%
Increased entitlement and/or reconsideration	120	20,664	6,683	32.3%
Initial entitlement - Veteran	180	12,946	2,859	22.1%
Initial entitlement - Survivor	190	29,687	12,322	41.5%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		59,965	24,354	40.6%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,177	214	18.2%
Dependency	137	7,077	3,515	49.7%
Income adjustments	150	28,153	13,851	49.2%
Annual eligibility verification reporting (EVRs)	155	24	18	75.0%
Misc determinations	297	7,892	2,354	29.8%
Due process	607	15,642	4,402	28.1%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 180	% Over 180
Program Reviews		22,800	22,756	99.8%
Income Verification Match	154	22,722	22,691	99.9%
Cost of Living Adjustments	696	66	57	86.4%
Non-entitlement reviews	697	12	8	66.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		4,061	2,945	72.5%
Correspondence	407	2,229	1,904	85.4%
Congressional correspondence	507	282	19	6.7%
Internal quality reviews	937	1,550	1,022	65.9%

Combination of workload received from Veterans, survivors and internal sources.

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	22,710

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

	EP	# Pending
Accrued	165	2,874

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals		
January 4, 2010	NA	182,123

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

	Type	# Pending
Education		
	Ch 33	48,911
	All	195,711

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

January 2, 2010

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	480,934	179,813 37.4%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	417,637	157,949	37.8%	132,968	46,596	35.0%	27,229	10,582	38.9%	32,952	16,580	50.3%	1,448	259	181,300
EASTERN AREA	88,373	36,738	41.6%	23,644	7,258	30.7%	6,828	3,221	47.2%	5,179	2,940	56.8%	384	54	32,851
Baltimore	8,810	4,762	54.1%	2,806	1,549	55.2%	2,325	1,608	69.2%	478	314	65.7%	17	11	2,293
Boston	4,631	1,713	37.0%	878	206	23.5%	508	217	42.7%	400	226	56.5%	13	3	2,409
Buffalo	5,374	2,418	45.0%	1,802	297	16.5%	400	94	23.5%	244	99	40.6%	3	-	775
Cleveland	10,522	4,091	38.9%	1,655	237	14.3%	680	111	16.3%	517	272	52.6%	1	-	6,300
Detroit	12,645	5,920	46.8%	2,407	509	21.1%	284	122	43.0%	716	476	66.5%	1	-	4,267
Hartford	1,671	412	24.7%	386	44	11.4%	79	34	43.0%	113	41	36.3%	1	3	1,032
Indianapolis	11,258	5,059	44.9%	4,567	1,490	32.6%	613	225	36.7%	589	321	54.5%	2	8	3,085
Manchester	1,400	509	36.4%	397	39	9.8%	18	3	16.7%	69	36	52.2%	63	3	670
New York	7,487	3,436	45.9%	2,649	828	31.3%	355	253	71.3%	461	328	71.1%	9	2	2,540
Newark	3,340	1,385	41.5%	626	189	30.2%	138	38	27.5%	187	119	63.6%	3	2	1,545
Philadelphia	12,113	3,896	32.2%	1,592	270	17.0%	506	356	70.4%	807	455	56.4%	103	-	3,084
Pittsburgh	4,465	1,845	41.3%	2,648	1,414	53.4%	566	102	18.0%	226	129	57.1%	22	19	2,253
Providence	1,498	373	24.9%	300	44	14.7%	106	33	31.1%	125	54	43.2%	109	2	1,165
Togus	1,847	456	24.7%	585	78	13.3%	209	23	11.0%	141	34	24.1%	1	-	685
White River J.	787	338	42.9%	168	24	14.3%	13	1	7.7%	38	21	55.3%	34	-	335
Wilmington	525	125	23.8%	178	40	22.5%	28	1	3.6%	68	15	22.1%	2	1	413
SOUTHERN AREA	132,511	51,175	38.6%	37,216	8,712	23.4%	9,327	3,706	39.7%	13,078	7,717	59.0%	483	76	50,110
Atlanta	18,371	7,546	41.1%	4,304	1,332	30.9%	1,262	649	51.4%	1,745	1,527	87.5%	-	-	6,499
Columbia	10,010	3,530	35.3%	1,982	250	12.6%	482	74	15.4%	952	573	60.2%	45	21	3,236
Huntington	2,208	378	17.1%	669	128	19.1%	245	72	29.4%	285	187	65.6%	1	1	2,232
Jackson	6,498	3,368	51.8%	1,536	383	24.9%	904	663	73.3%	378	232	61.4%	20	8	2,619
Louisville	5,057	1,353	26.8%	2,303	311	13.5%	567	175	30.9%	230	160	69.6%	3	8	1,598
Montgomery	11,568	6,072	52.5%	4,210	1,616	38.4%	1,848	916	49.6%	1,554	902	58.0%	1	1	7,640
Nashville	8,074	1,967	24.4%	1,542	104	6.7%	315	21	6.7%	587	214	36.5%	7	1	3,866
Roanoke	13,357	5,180	38.8%	2,308	248	10.7%	848	143	16.9%	619	381	61.6%	1	2	4,525
San Juan	3,702	1,614	43.6%	1,009	167	16.6%	118	52	44.1%	317	209	65.9%	3	-	3,541
St. Petersburg	29,316	11,806	40.3%	7,890	2,000	25.3%	1,983	846	42.7%	5,254	3,038	57.8%	138	22	8,169
Washington	15	7	46.7%	10	8	80.0%	174	38	21.8%	5	5	100.0%	257	-	6
Winston-Salem	24,335	8,354	34.3%	9,453	2,165	22.9%	581	57	9.8%	1,152	289	25.1%	7	12	6,179

COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	110,406	37,950	34.4%	23,774	5,545	23.3%	3,844	1,148	29.9%	7,643	3,431	44.9%	143	27	44,118
Chicago	9,038	3,333	36.9%	2,761	833	30.2%	628	221	35.2%	629	251	39.9%	-	-	5,657
Des Moines	3,325	1,213	36.5%	538	96	17.8%	80	32	40.0%	145	57	39.3%	-	1	1,361
Fargo	1,175	207	17.6%	288	19	6.6%	64	5	7.8%	44	12	27.3%	-	-	268
Houston	20,927	9,458	45.2%	7,776	2,889	37.2%	391	191	48.8%	1,948	824	42.3%	-	-	11,197
Lincoln	2,182	335	15.4%	395	14	3.5%	139	7	5.0%	284	117	41.2%	5	-	1,202
Little Rock	4,985	1,653	33.2%	1,631	386	23.7%	116	75	64.7%	743	444	59.8%	35	7	2,430
Milwaukee	10,973	3,844	35.0%	1,113	102	9.2%	325	147	45.2%	563	96	17.1%	73	-	1,804
Muskogee	7,407	1,837	24.8%	1,571	94	6.0%	570	162	28.4%	400	148	37.0%	1	-	3,105
New Orleans	6,042	1,959	32.4%	890	114	12.8%	135	11	8.1%	202	111	55.0%	-	-	2,417
Sioux Falls	1,018	192	18.9%	212	24	11.3%	99	8	8.1%	34	10	29.4%	-	4	252
St. Louis	9,524	3,095	32.5%	1,839	430	23.4%	355	85	23.9%	523	280	53.5%	11	6	3,611
St. Paul	11,310	2,574	22.8%	1,040	87	8.4%	162	91	56.2%	503	215	42.7%	15	-	1,408
Waco	19,508	7,345	37.7%	3,094	377	12.2%	697	101	14.5%	992	422	42.5%	2	8	8,204
Wichita	2,992	905	30.2%	626	80	12.8%	83	12	14.5%	633	444	70.1%	1	1	1,202
WESTERN AREA	86,346	32,085	37.2%	48,326	25,081	51.9%	7,212	2,489	34.5%	7,032	2,490	35.4%	437	100	32,977
Albuquerque	3,053	1,077	35.3%	481	49	10.2%	110	29	26.4%	283	107	37.8%	10	-	1,913
Anchorage	1,345	595	44.2%	926	399	43.1%	328	152	46.3%	96	58	60.4%	4	2	188
Boise	1,389	247	17.8%	665	39	5.9%	100	14	14.0%	122	25	20.5%	3	-	531
Denver	5,900	1,819	30.8%	1,740	312	17.9%	1,254	272	21.7%	270	91	33.7%	1	3	3,197
Cheyenne	875	343	39.2%	202	57	28.2%	31	12	38.7%	49	22	44.9%	1	-	236
Fort Harrison	1,559	442	28.4%	513	21	4.1%	150	6	4.0%	210	16	7.6%	3	1	235
Honolulu	2,731	1,083	39.7%	426	65	15.3%	196	36	18.4%	230	153	66.5%	-	-	740
Los Angeles	9,018	3,512	38.9%	3,187	636	20.0%	144	46	31.9%	1,098	493	44.9%	6	-	5,139
Manila	1,492	420	28.2%	20,453	17,578	85.9%	49	15	30.6%	717	180	25.1%	343	62	1,067
Oakland	14,659	6,953	47.4%	4,043	1,706	42.2%	1,149	572	49.8%	815	382	46.9%	19	8	4,157
Phoenix	8,702	2,828	32.5%	1,479	113	7.6%	449	61	13.6%	570	207	36.3%	4	-	3,020
Portland	6,172	2,138	34.6%	3,192	1,169	36.6%	419	115	27.4%	467	171	36.6%	6	22	3,780
Reno	4,339	2,030	46.8%	718	91	12.7%	179	12	6.7%	146	55	37.7%	-	-	988
Salt Lake City	4,456	1,342	30.1%	2,064	584	28.3%	64	3	4.7%	582	177	30.4%	-	1	1,226
San Diego	10,546	3,239	30.7%	2,091	76	3.6%	964	111	11.5%	723	175	24.2%	1	-	2,765
Seattle	10,110	4,017	39.7%	6,146	2,186	35.6%	1,626	1,033	63.5%	654	178	27.2%	36	1	3,795
Other	1	1	100.0%	8	-	0.0%	18	18	100.0%	20	2	10.0%	1	2	21,244

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	63,297	21,864	34.5%	59,965	24,354	40.6%	22,800	22,756	99.8%	4,061	2,945	72.5%	21,262	2,615	823
Philadelphia	27,672	10,507	38.0%	29,724	14,337	48.2%	10,826	10,790	99.7%	1,316	792	60.2%	11,309	1,379	213
Milwaukee	15,313	3,970	25.9%	15,438	5,544	35.9%	4,821	4,818	99.9%	419	204	48.7%	4,893	550	257
St. Paul	19,972	7,315	36.6%	14,489	4,341	30.0%	7,100	7,095	99.9%	2,245	1,924	85.7%	5,039	686	353
Other (in transit)	340	72	21.2%	314	132	42.0%	53	53	100.0%	81	25	30.9%	21	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	48,911	51,867	(2,956)	-5.7%	195,711	215,015	(19,304)	-9.0%
Buffalo	15,757	16,434	(677)	-4.1%	56,369	55,495	874	1.6%
Atlanta	13,170	15,034	(1,864)	-12.4%	47,334	53,241	(5,907)	-11.1%
St Louis	8,771	9,508	(737)	-7.8%	39,588	43,870	(4,282)	-9.8%
Muskogee	11,213	10,891	322	3.0%	52,420	62,409	(9,989)	-16.0%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.