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<b>Compensation and Pension Entitlement</b>	# Pending	# Pending Over 125	% Over 125
	<b>885,409</b>	<b>576,023</b>	<b>65.1%</b>

January 17, 2012

<b>Compensation and Pension Rating Bundle</b>	# Pending	# Pending Over 125	% Over 125
	<b>850,837</b>	<b>553,122</b>	<b>65.0%</b>

**Compensation**

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement (Original and Supplemental)</b>		<b>811,060</b>	<b>538,988</b>	<b>66.5%</b>
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	439	96	21.9%
Initial entitlement for service-connected disability (=>8)	010	68,653	47,847	69.7%
Initial entitlement for service-connected disability (<=7)	110	218,003	143,709	65.9%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	12,861	5,148	40.0%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	75	38	50.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	467,376	306,791	65.6%
Increased entitlement due to hospitalization or surgery	320	2,537	819	32.3%
Spina bifida and/or birth defects reconsideration	420	40	28	70.0%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	986	786	79.7%
Nehmer review cases based upon new Agent Orange presumptives *	687	12,412	11,522	92.8%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	24,889	20,667	83.0%
Agent Orange claims where an interim decision was provided*	409	2,789	1,537	55.1%

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

\*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

\*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>194,448</b>	<b>82,130</b>	<b>42.2%</b>
Dependency	130	91,550	38,454	42.0%
Survivor restored entitlement	133	14	11	78.6%
Hospitalization adjustment (non-rating)	135	198	108	54.5%
Misc determinations	290	52,047	29,069	55.9%
Spina bifida and/or birth defects adjustments	450	5	5	100.0%
Future examination for disabilities	310	13,489	4,811	35.7%
Due process	600	37,145	9,672	26.0%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>37,281</b>	<b>20,974</b>	<b>56.3%</b>
Income verification for unemployability	314	2,213	2,213	100.0%
Review of Hemodialysis related cases/conditions	680	50	41	82.0%
Review of Radiation related cases/conditions	682	745	649	87.1%
Review of Misc cases referred to central office	684	38	32	84.2%
Review of effective date related to herbicide exposure	685	160	143	89.4%
Cost of Living Adjustments (COLAs) and other reviews	690	6,893	2,727	39.6%
Social Security number verification	690 Group	27,182	15,169	55.8%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>81,415</b>	<b>54,251</b>	<b>66.6%</b>
Pre-decisional hearings	173	1,598	1,103	69.0%
Correspondence	400	35,824	26,887	75.1%
Congressional correspondence	500	886	225	25.4%
Freedom of Information Act (FOIA) requests	510	20,012	7,067	35.3%
Review, including quality assurance	930	22,817	18,766	82.2%
Correction of errors	960	278	203	73.0%

Combination of workload received from Veterans, survivors and internal sources.

## Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>74,349</b>	<b>37,035</b>	<b>49.8%</b>
Increased entitlement and/or reconsideration	120	16,900	6,564	38.8%
Initial entitlement - Veteran	180	9,942	2,921	29.4%
Initial entitlement - Survivor	190	47,507	27,550	58.0%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>85,035</b>	<b>39,245</b>	<b>46.2%</b>
Hospitalization adjustment (non-rating)	135	2,306	1,172	50.8%
Dependency	137	9,493	4,850	51.1%
Income adjustments	150	38,031	21,657	56.9%
Annual eligibility verification reporting (EVRs)	155	554	24	4.3%
Misc determinations	297	19,223	7,537	39.2%
Due process	607	15,428	4,005	26.0%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>17,017</b>	<b>16,805</b>	<b>98.8%</b>
Income Verification Match	154	16,612	16,611	100.0%
Cost of Living Adjustments	696	55	12	21.8%
Non-entitlement reviews	697	350	182	52.0%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>5,539</b>	<b>3,000</b>	<b>54.2%</b>
Correspondence	407	1,239	531	42.9%
Congressional correspondence	507	1,728	431	24.9%
Internal quality reviews	937	2,572	2,038	79.2%
Combination of workload received from Veterans, survivors and internal sources.				

## Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	60,356
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	8,976
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As of January 17, 2012	NA	253,817
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	19,311
	All	156,905
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

# COMPENSATION AND PENSION INVENTORY

January 17, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	885,409	576,023 65.1%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>811,060</b>	<b>538,988</b>	<b>66.5%</b>	<b>194,448</b>	<b>82,131</b>	<b>42.2%</b>	<b>37,281</b>	<b>20,974</b>	<b>56.3%</b>	<b>81,415</b>	<b>54,251</b>	<b>66.6%</b>	<b>32,064</b>	<b>1,327</b>	<b>251,096</b>
<b>EASTERN AREA</b>	167,107	115,217	68.9%	40,078	20,529	51.2%	8,226	4,974	60.5%	17,458	12,669	72.6%	17,109	156	41,799
Baltimore	16,456	12,950	78.7%	3,323	1,995	60.0%	368	257	69.8%	1,308	1,015	77.6%	2	3	2,979
Boston	8,760	5,779	66.0%	1,886	636	33.7%	502	138	27.5%	992	755	76.1%	1	-	4,074
Buffalo	7,488	4,532	60.5%	3,246	1,446	44.5%	203	104	51.2%	643	438	68.1%	2	1	789
Cleveland	24,151	16,085	66.6%	5,174	2,164	41.8%	847	736	86.9%	3,045	1,879	61.7%	3	74	6,764
Detroit	19,557	12,996	66.5%	4,283	2,000	46.7%	385	265	68.8%	2,500	1,940	77.6%	4	41	5,865
Hartford	4,169	2,630	63.1%	773	274	35.4%	454	320	70.5%	372	262	70.4%	-	1	824
Indianapolis	20,736	16,233	78.3%	3,927	2,457	62.6%	476	357	75.0%	2,487	1,948	78.3%	2	31	4,353
Manchester	2,149	1,272	59.2%	700	227	32.4%	92	5	5.4%	196	153	78.1%	-	-	802
New York	15,722	12,067	76.8%	4,796	2,735	57.0%	168	31	18.5%	906	742	81.9%	1	-	4,071
Newark	4,621	2,654	57.4%	1,214	618	50.9%	114	107	93.9%	507	328	64.7%	-	1	1,974
Philadelphia	25,186	16,679	66.2%	4,587	2,852	62.2%	3,018	1,973	65.4%	2,189	1,659	75.8%	17,093	-	3,489
Pittsburgh	9,743	6,836	70.2%	3,048	1,653	54.2%	341	233	68.3%	1,332	896	67.3%	1	3	3,117
Providence	3,514	1,859	52.9%	638	220	34.5%	423	202	47.8%	376	258	68.6%	-	-	1,029
Togus	2,463	1,211	49.2%	1,786	897	50.2%	772	228	29.5%	291	183	62.9%	-	-	723
White River J.	1,074	687	64.0%	315	146	46.3%	55	13	23.6%	109	87	79.8%	-	-	421
Wilmington	1,318	747	56.7%	382	209	54.7%	8	5	62.5%	205	126	61.5%	-	1	525
<b>SOUTHERN AREA</b>	245,554	156,859	63.9%	62,330	24,054	38.6%	11,197	6,127	54.7%	23,386	13,875	59.3%	50	167	79,366
Atlanta	32,328	21,358	66.1%	7,583	2,907	38.3%	276	206	74.6%	4,866	2,874	59.1%	1	1	10,460
Columbia	21,537	13,157	61.1%	3,735	620	16.6%	1,104	70	6.3%	1,178	809	68.7%	2	3	4,647
Huntington	7,294	4,785	65.6%	979	249	25.4%	229	154	67.2%	895	516	57.7%	2	3	2,937
Jackson	10,768	7,523	69.9%	1,748	399	22.8%	909	713	78.4%	794	575	72.4%	19	23	4,003
Louisville	10,071	5,610	55.7%	4,029	1,574	39.1%	1,274	713	56.0%	1,049	698	66.5%	7	17	2,698
Montgomery	14,592	8,222	56.3%	4,849	1,771	36.5%	732	357	48.8%	1,399	806	57.6%	4	36	9,823
Nashville	12,196	5,551	45.5%	3,964	1,099	27.7%	689	289	41.9%	1,895	900	47.5%	-	28	5,707
Roanoke	25,909	18,281	70.6%	6,788	3,010	44.3%	815	206	25.3%	1,967	1,109	56.4%	3	5	6,985
San Juan	5,320	2,876	54.1%	1,788	420	23.5%	97	71	73.2%	484	372	76.9%	-	1	4,433
St. Petersburg	46,911	29,653	63.2%	9,252	2,713	29.3%	713	358	50.2%	4,999	2,907	58.2%	8	45	19,215
Washington	107	55	51.4%	78	62	79.5%	35	34	97.1%	334	16	4.8%	-	-	10
Winston-Salem	58,521	39,788	68.0%	17,537	9,230	52.6%	4,324	2,956	68.4%	3,526	2,293	65.0%	4	5	8,448

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	198,662	129,385	65.1%	45,911	18,347	40.0%	8,656	4,365	50.4%	20,500	14,192	69.2%	14,249	397	61,326
Chicago	21,127	16,637	78.7%	3,782	2,412	63.8%	738	590	79.9%	2,832	2,464	87.0%	3	53	5,929
Des Moines	7,141	3,946	55.3%	2,303	1,045	45.4%	202	137	67.8%	671	519	77.3%	-	-	1,809
Fargo	1,354	544	40.2%	223	36	16.1%	61	12	19.7%	149	82	55.0%	-	-	312
Houston	35,920	25,636	71.4%	14,397	7,538	52.4%	1,079	711	65.9%	4,123	2,778	67.4%	3	4	14,229
Lincoln	2,790	546	19.6%	468	25	5.3%	156	34	21.8%	457	88	19.3%	-	-	1,605
Little Rock	7,902	4,828	61.1%	3,130	1,250	39.9%	1,240	546	44.0%	1,430	926	64.8%	-	19	4,519
Milwaukee	11,448	4,785	41.8%	1,912	140	7.3%	373	167	44.8%	709	312	44.0%	9,236	-	2,676
Muskogee	13,631	7,912	58.0%	3,263	737	22.6%	1,458	360	24.7%	1,173	928	79.1%	7	4	3,495
New Orleans	11,933	7,494	62.8%	3,045	1,438	47.2%	346	205	59.2%	1,423	1,033	72.6%	3	32	5,223
Sioux Falls	1,135	296	26.1%	298	33	11.1%	245	16	6.5%	166	67	40.4%	1	2	257
St. Louis	17,371	11,558	66.5%	3,501	1,688	48.2%	479	256	53.4%	1,540	1,007	65.4%	3	25	6,715
St. Paul	10,734	2,763	25.7%	2,071	204	9.9%	1,460	1,082	74.1%	641	300	46.8%	4,797	-	1,676
Waco	51,053	39,530	77.4%	6,383	1,636	25.6%	764	241	31.5%	4,657	3,338	71.7%	196	258	12,039
Wichita	5,123	2,910	56.8%	1,135	165	14.5%	55	8	14.5%	529	350	66.2%	-	-	842
<b>WESTERN AREA</b>	199,735	136,041	68.1%	46,093	19,192	41.6%	9,153	5,508	60.2%	20,036	13,495	67.4%	656	606	48,848
Albuquerque	4,862	2,651	54.5%	1,166	311	26.7%	62	33	53.2%	488	298	61.1%	-	-	2,134
Anchorage	1,670	866	51.9%	1,507	796	52.8%	651	300	46.1%	310	224	72.3%	-	-	169
Boise	2,272	878	38.6%	1,025	231	22.5%	125	40	32.0%	363	170	46.8%	-	-	882
Denver	10,749	5,957	55.4%	3,079	851	27.6%	579	138	23.8%	693	429	61.9%	1	3	3,915
Cheyenne	985	406	41.2%	669	415	62.0%	32	21	65.6%	294	150	51.0%	-	1	344
Fort Harrison	1,385	308	22.2%	462	62	13.4%	121	15	12.4%	212	56	26.4%	-	-	404
Honolulu	5,396	3,729	69.1%	815	206	25.3%	81	23	28.4%	812	687	84.6%	2	1	791
Los Angeles	22,996	17,273	75.1%	5,007	1,819	36.3%	2,067	1,523	73.7%	1,811	1,197	66.1%	-	3	6,732
Manila	3,348	1,644	49.1%	1,193	337	28.2%	142	51	35.9%	1,715	769	44.8%	264	45	2,302
Oakland	32,231	24,227	75.2%	7,073	3,510	49.6%	381	113	29.7%	3,670	3,043	82.9%	5	2	7,453
Phoenix	20,746	15,613	75.3%	3,013	837	27.8%	787	578	73.4%	2,181	1,530	70.2%	-	3	5,301
Portland	12,474	7,786	62.4%	3,775	1,999	53.0%	1,017	312	30.7%	1,497	838	56.0%	1	10	5,168
Reno	7,492	5,411	72.2%	1,605	634	39.5%	98	43	43.9%	819	591	72.2%	-	-	1,065
Salt Lake City	15,154	8,077	53.3%	4,786	1,998	41.7%	1,390	1,235	88.8%	1,504	1,083	72.0%	-	-	1,996
San Diego	29,073	18,775	64.6%	2,562	588	23.0%	688	419	60.9%	1,116	622	55.7%	-	1	4,177
Seattle	28,902	22,440	77.6%	8,356	4,598	55.0%	932	664	71.2%	2,551	1,808	70.9%	383	537	6,015
Other	2	1,486	74300.0%	36	9	25.0%	49	-	-	35	20	57.1%	-	1	19,757

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	74,349	37,035	49.8%	85,035	39,245	46.2%	17,017	16,805	98.8%	5,539	3,000	54.2%	28,292	7,649	2,721
Philadelphia	33,182	18,680	56.3%	41,810	22,288	53.3%	6,404	6,401	100.0%	2,567	1,089	42.4%	6,243	3,635	1,060
Milwaukee	20,078	8,156	40.6%	15,013	2,659	17.7%	3,627	3,605	99.4%	525	253	48.2%	1,622	1,492	639
St. Paul	20,722	10,057	48.5%	27,611	13,956	50.5%	6,888	6,727	97.7%	2,217	1,464	66.0%	20,309	2,522	1,022
Other (in transit)	367	142	38.7%	601	342	56.9%	98	72	73.5%	230	194	84.3%	118	N/A	N/A

## EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	19,311	19,013	298	1.6%	156,905	138,184	18,721	13.5%
Buffalo	6,827	6,592	235	3.6%	49,446	45,472	3,974	8.7%
Atlanta	2,650	2,673	(23)	-0.9%	26,541	24,349	2,192	9.0%
St. Louis	4,815	4,445	370	8.3%	35,650	31,662	3,988	12.6%
Muskogee	5,019	5,303	(284)	-5.4%	45,268	36,701	8,567	23.3%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.