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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	January 18, 2011	771,851	316,027

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		751,153	307,999

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			712,730	296,741
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	385	87	22.6%
Initial entitlement for service-connected disability (=>8)	010	40,808	21,721	53.2%
Initial entitlement for service-connected disability (<=7)	110	157,224	77,087	49.0%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	10,213	3,565	34.9%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	121	27	22.3%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	380,266	193,699	50.9%
Increased entitlement due to hospitalization or surgery	320	2,304	547	23.7%
Spina bifida and/or birth defects reconsideration	420	24	8	33.3%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	22,959	0	0.0%
Nehmer review cases based upon new Agent Orange presumptives *	687	79,881	0	0.0%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	17,748	0	0.0%
Agent Orange claims where an interim decision was provided*	409	797	0	0.0%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			109,873	35,640
Dependency	130	56,051	16,295	29.1%
Survivor restored entitlement	133	8	3	37.5%
Hospitalization adjustment (non-rating)	135	171	104	60.8%
Misc determinations	290	27,403	11,738	42.8%
Spina bifida and/or birth defects adjustments	450	4	2	50.0%
Future examination for disabilities	310	7,717	2,795	36.2%
Due process	600	18,519	4,703	25.4%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			21,897	10,003
Income verification for unemployability	314	270	270	100.0%
Review of Hemodialysis related cases/conditions	680	252	154	61.1%
Review of Radiation related cases/conditions	682	658	597	90.7%
Review of Misc cases referred to central office	684	39	35	89.7%
Review of effective date related to herbicide exposure	685	3	3	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	4,497	1,726	38.4%
Social Security number verification	690 Group	16,178	7,218	44.6%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
			62,815	25,686
Pre-decisional hearings	173	1,474	1,000	67.8%
Correspondence	400	24,161	3,784	15.7%
Congressional correspondence	500	403	112	27.8%
Freedom of Information Act (FOIA) requests	510	19,152	7,473	39.0%
Review, including quality assurance	930	17,354	13,175	75.9%
Correction of errors	960	271	142	52.4%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		59,121	19,286	32.6%
Increased entitlement and/or reconsideration	120	18,923	5,444	28.8%
Initial entitlement - Veteran	180	12,313	3,141	25.5%
Initial entitlement - Survivor	190	27,885	10,701	38.4%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		68,657	27,253	39.7%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,498	497	33.2%
Dependency	137	7,372	3,185	43.2%
Income adjustments	150	27,422	13,392	48.8%
Annual eligibility verification reporting (EVRs)	155	3,687	1,727	46.8%
Misc determinations	297	12,994	3,852	29.6%
Due process	607	15,684	4,600	29.3%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		7,507	7,098	94.6%
Income Verification Match	154	6,595	6,593	100.0%
Cost of Living Adjustments	696	57	11	19.3%
Non-entitlement reviews	697	855	494	57.8%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		3,773	2,287	60.6%
Correspondence	407	1,256	934	74.4%
Congressional correspondence	507	342	14	4.1%
Internal quality reviews	937	2,175	1,339	61.6%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	29,626
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	3,860
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As Of January 18, 2011	NA	226,151
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	16,247
	All	155,339
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>

COMPENSATION AND PENSION INVENTORY

January 18, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
771,851	316,027	40.9%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	712,730	296,741	41.6%	109,873	35,640	32.4%	21,897	10,003	45.7%	62,815	25,686	40.9%	13,516	559	223,039
EASTERN AREA	145,922	68,454	46.9%	22,282	8,601	38.6%	5,267	2,806	53.3%	14,231	5,933	41.7%	4,587	83	38,990
Baltimore	12,245	7,828	63.9%	2,908	1,502	51.7%	346	152	43.9%	1,308	790	60.4%	76	11	2,735
Boston	7,191	3,802	52.9%	1,279	485	37.9%	513	417	81.3%	646	346	53.6%	141	4	3,081
Buffalo	6,538	3,126	47.8%	1,575	585	37.1%	156	87	55.8%	485	233	48.0%	137	13	771
Cleveland	19,359	8,635	44.6%	2,269	545	24.0%	614	231	37.6%	2,431	718	29.5%	30	8	6,750
Detroit	18,000	9,976	55.4%	2,079	591	28.4%	197	110	55.8%	2,203	726	33.0%	33	6	5,309
Hartford	2,336	385	16.5%	566	95	16.8%	132	39	29.5%	255	52	20.4%	3	2	895
Indianapolis	16,240	9,438	58.1%	1,842	575	31.2%	301	207	68.8%	1,898	838	44.2%	48	11	4,195
Manchester	1,983	860	43.4%	543	113	20.8%	26	24	92.3%	222	57	25.7%	21	2	735
New York	12,229	6,962	56.9%	2,235	862	38.6%	199	156	78.4%	783	506	64.6%	21	3	3,563
Newark	4,823	2,144	44.5%	680	180	26.5%	144	56	38.9%	454	166	36.6%	26	5	1,676
Philadelphia	22,349	7,093	31.7%	1,705	568	33.3%	1,533	658	42.9%	1,167	607	52.0%	3,928	-	3,565
Pittsburgh	7,524	3,683	49.0%	2,726	1,739	63.8%	598	472	78.9%	1,160	442	38.1%	50	16	3,026
Providence	2,612	993	38.0%	518	207	40.0%	110	27	24.5%	320	94	29.4%	21	1	1,221
Togus	10,150	2,440	24.0%	927	411	44.3%	361	146	40.4%	664	292	44.0%	11	-	696
White River J.	1,076	548	50.9%	169	72	42.6%	11	10	90.9%	101	42	41.6%	36	1	345
Wilmington	1,267	541	42.7%	261	71	27.2%	26	14	53.8%	134	24	17.9%	5	-	427
SOUTHERN AREA	218,549	94,510	43.2%	36,829	11,278	30.6%	8,256	4,198	50.8%	20,740	8,817	42.5%	341	91	66,405
Atlanta	28,227	15,345	54.4%	3,725	972	26.1%	447	336	75.2%	3,780	2,181	57.7%	21	10	8,508
Columbia	19,851	8,463	42.6%	2,362	603	25.5%	372	200	53.8%	766	433	56.5%	29	17	4,340
Huntington	11,471	2,122	18.5%	1,141	384	33.7%	143	74	51.7%	880	257	29.2%	50	5	2,562
Jackson	9,041	4,921	54.4%	1,908	756	39.6%	884	678	76.7%	683	268	39.2%	30	-	3,368
Louisville	6,221	1,652	26.6%	2,072	422	20.4%	458	297	64.8%	613	151	24.6%	6	-	1,551
Montgomery	13,782	6,743	48.9%	3,869	1,316	34.0%	1,787	1,188	66.5%	1,782	775	43.5%	21	15	9,537
Nashville	12,125	3,319	27.4%	1,328	143	10.8%	381	124	32.5%	1,458	261	17.9%	1	2	5,005
Roanoke	22,191	9,204	41.5%	2,144	316	14.7%	690	151	21.9%	1,138	339	29.8%	8	4	6,033
San Juan	5,130	2,604	50.8%	1,065	345	32.4%	44	29	65.9%	583	364	62.4%	30	1	4,059
St. Petersburg	47,018	17,634	37.5%	7,006	1,947	27.8%	1,618	1,029	63.6%	7,119	3,170	44.5%	124	27	14,261
Washington	49	12	24.5%	4	2	50.0%	2	2	100.0%	6	4	66.7%	-	-	-
Winston-Salem	43,443	22,491	51.8%	10,205	4,072	39.9%	1,430	90	6.3%	1,932	614	31.8%	21	10	7,181

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	180,413	67,023	37.1%	24,841	7,344	29.6%	3,990	1,494	37.4%	14,668	5,547	37.8%	7,268	181	52,892
Chicago	15,229	8,125	53.4%	2,411	735	30.5%	754	414	54.3%	993	493	49.6%	42	10	6,426
Des Moines	5,402	2,307	42.7%	660	180	27.3%	130	49	37.7%	599	189	31.6%	5	-	1,795
Fargo	1,581	344	21.8%	236	32	13.6%	85	15	17.6%	166	17	10.2%	4	-	338
Houston	32,990	16,771	50.8%	8,331	3,791	45.5%	347	214	61.7%	2,927	1,587	54.2%	175	21	12,352
Lincoln	7,685	831	10.8%	583	52	8.9%	193	14	7.3%	831	200	24.1%	2	1	1,473
Little Rock	7,445	3,127	42.0%	1,925	587	30.5%	358	211	58.9%	1,180	561	47.5%	23	7	2,899
Milwaukee	12,791	4,564	35.7%	853	76	8.9%	183	58	31.7%	1,085	181	16.7%	6,630	-	2,272
Muskogee	15,679	3,875	24.7%	1,687	227	13.5%	618	129	20.9%	1,000	275	27.5%	1	-	3,311
New Orleans	8,316	3,637	43.7%	1,208	284	23.5%	106	41	38.7%	509	201	39.5%	36	5	3,983
Sioux Falls	1,111	198	17.8%	223	41	18.4%	119	36	30.3%	204	35	17.2%	-	1	236
St. Louis	15,492	5,170	33.4%	2,397	762	31.8%	293	133	45.4%	1,515	443	29.2%	87	9	5,357
St. Paul	9,770	1,390	14.2%	923	70	7.6%	106	32	30.2%	635	235	37.0%	27	-	1,261
Waco	42,125	14,325	34.0%	2,974	413	13.9%	607	82	13.5%	2,673	995	37.2%	231	126	10,485
Wichita	4,797	2,359	49.2%	430	94	21.9%	91	66	72.5%	351	135	38.5%	5	1	704
WESTERN AREA	167,843	66,754	39.8%	25,895	8,416	32.5%	4,384	1,505	34.3%	13,136	5,367	40.9%	1,318	204	43,212
Albuquerque	4,579	2,055	44.9%	484	48	9.9%	144	53	36.8%	544	238	43.8%	21	-	1,923
Anchorage	1,416	537	37.9%	225	51	22.7%	36	2	5.6%	178	92	51.7%	5	-	222
Boise	2,004	527	26.3%	524	58	11.1%	107	30	28.0%	280	64	22.9%	7	2	724
Denver	8,865	3,301	37.2%	1,713	367	21.4%	400	133	33.3%	504	98	19.4%	46	7	3,300
Cheyenne	1,157	400	34.6%	298	90	30.2%	84	75	89.3%	228	79	34.6%	71	1	233
Fort Harrison	1,347	262	19.5%	224	16	7.1%	94	9	9.6%	217	25	11.5%	1	-	307
Honolulu	4,769	2,739	57.4%	453	86	19.0%	76	45	59.2%	609	352	57.8%	5	-	736
Los Angeles	14,431	7,492	51.9%	2,500	738	29.5%	51	42	82.4%	969	551	56.9%	77	4	6,534
Manila	1,293	373	28.8%	1,896	1,033	54.5%	27	10	37.0%	825	407	49.3%	303	76	2,691
Oakland	22,164	12,339	55.7%	3,550	1,108	31.2%	814	244	30.0%	1,672	1,192	71.3%	59	11	6,445
Phoenix	20,535	7,652	37.3%	1,271	151	11.9%	413	128	31.0%	1,468	413	28.1%	11	3	4,059
Portland	9,508	3,688	38.8%	2,420	790	32.6%	401	70	17.5%	1,248	390	31.3%	53	11	4,462
Reno	6,693	3,857	57.6%	973	239	24.6%	106	40	37.7%	413	127	30.8%	22	5	1,057
Salt Lake City	7,762	1,568	20.2%	1,602	270	16.9%	537	82	15.3%	1,183	328	27.7%	-	-	1,713
San Diego	26,859	11,508	42.8%	1,972	284	14.4%	721	303	42.0%	1,152	365	31.7%	1	1	3,582
Seattle	34,461	8,456	24.5%	5,790	3,087	53.3%	373	239	64.1%	1,646	646	39.2%	636	83	5,224
Other	3	-	0.0%	26	1	3.8%	-	-	-	40	22	55.0%	2	-	21,540

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	59,121	19,286	32.6%	68,657	27,253	39.7%	7,507	7,098	94.6%	3,773	2,287	60.6%	16,111	3,301	3,112
Philadelphia	24,579	8,490	34.5%	32,614	16,139	49.5%	41	18	43.9%	1,131	607	53.7%	6,183	2,101	936
Milwaukee	15,883	3,958	24.9%	15,865	4,059	25.6%	1,749	1,717	98.2%	749	317	42.3%	1,165	578	1,051
St. Paul	15,087	4,318	28.6%	19,495	6,685	34.3%	5,664	5,312	93.8%	1,570	1,099	70.0%	8,681	622	1,125
Other (in transit)	3,572	2,520	70.5%	683	370	54.2%	53	51	96.2%	323	264	81.7%	82	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	16,247	15,758	489	3.1%	155,339	134,461	20,878	15.5%
Buffalo	4,571	4,720	(149)	-3.2%	39,012	37,599	1,413	3.8%
Atlanta	3,343	3,475	(132)	-3.8%	30,944	26,922	4,022	14.9%
St Louis	3,286	3,536	(250)	-7.1%	35,611	28,980	6,631	22.9%
Muskogee	5,047	4,027	1,020	25.3%	49,772	40,960	8,812	21.5%
*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.								

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

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