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Compensation and Pension Entitlement # Pending Over 125 # Pending Over 125 % Over 125 January 23, 2012 886,655 581,085 65.5%

Compensation and Pension Rating Bundle # Pending | # Pending | Over 125 | Over 125 | Over 125 | 852,127 | 557,460 | 65.4%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		812,445	543,514	66.9%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	434	98	22.6%
Initial entitlement for service-connected disability (=>8)	010	68,754	48,007	69.8%
Initial entitlement for service-connected disability (<=7)	110	218,811	145,158	66.3%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,023	5,250	40.3%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	79	39	49.4%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	468,619	309,639	66.1%
Increased entitlement due to hospitalization or surgery	320	2,562	852	33.3%
Spina bifida and/or birth defects reconsideration	420	54	32	59.3%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	982	774	78.8%
Nehmer review cases based upon new Agent Orange presumptives *	687	12,097	11,243	92.9%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	24,321	20,870	85.8%
Agent Orange claims where an interim decision was provided*	409	2,709	1,552	57.3%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

^{*}As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

EP	# Pending	# Pending Over 125	% Over 125
	195,227	83,803	42.9%
130	92,773	39,990	43.1%
133	14	11	78.6%
135	168	90	53.6%
290	51,176	28,537	55.8%
450	5	5	100.0%
310	13,790	4,739	34.4%
600	37,301	10,431	28.0%
	130 133 135 290 450 310	195,227 130 92,773 133 14 135 168 290 51,176 450 5 310 13,790	EP # Pending 195,227 Over 125 195,227 83,803 130 92,773 39,990 133 14 11 135 168 90 290 51,176 28,537 450 5 5 310 13,790 4,739

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		36,968	20,971	56.7%
Income verification for unemployability	314	2,195	2,195	100.0%
Review of Hemodialysis related cases/conditions	680	49	40	81.6%
Review of Radiation related cases/conditions	682	822	702	85.4%
Review of Misc cases referred to central office	684	37	32	86.5%
Review of effective date related to herbicide exposure	685	161	145	90.1%
Cost of Living Adjustments (COLAs) and other reviews	690	6,926	2,935	42.4%
Social Security number verification	690 Group	26,778	14,922	55.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		81,223	54,701	67.3%
Pre-decisional hearings	173	1,596	1,106	69.3%
Correspondence	400	35,506	27,131	76.4%
Congressional correspondence	500	974	236	24.2%
Freedom of Information Act (FOIA) requests	510	19,809	7,125	36.0%
Review, including quality assurance	930	23,055	18,896	82.0%
Correction of errors	960	283	207	73.1%
Combination of workload received from Veterans, survivors and internal s	ources.			

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

^{*}As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

Pension

EP	# Pending	# Pending Over 125	% Over 125
Entitlement	74,210	37,571	50.6%
Increased entitlement and/or reconsideration 120	16,590	6,484	39.1%
Initial entitlement - Veteran 180	9,869	2,892	29.3%
Initial entitlement - Survivor	47,751	28,195	59.0%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		86,577	39,580	45.7%
Hospitalization adjustment (non-rating)	135	2,341	1,232	52.6%
Dependency	137	9,226	4,865	52.7%
Income adjustments	150	38,742	21,553	55.6%
Annual eligibility verification reporting (EVRs)	155	1,676	16	1.0%
Misc determinations	297	19,250	7,848	40.8%
Due process	607	15,342	4,066	26.5%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

EP	# Pending	# Pending Over 125	% Over 125
Program Reviews	16,847	16,646	98.8%
Income Verification Match 154	16,461	16,460	100.0%
Cost of Living Adjustments 696	44	11	25.0%
Non-entitlement reviews 697	342	175	51.2%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		5,483	3,034	55.3%
Correspondence	407	1,180	522	44.2%
Congressional correspondence	507	1,735	463	26.7%
Internal quality reviews	937	2,568	2,049	79.8%
Combination of workload received from Veterans, survivors and internal source	S.			

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
Duriai	160	61,814

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

Accrued	EP	# Pending
7.00.000	165	9,030

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As Of January 23, 2012	NA	253,846

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

Education	Type	# Pending
	Ch 33	21,280
	All	190,891

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

January 23, 2012

		Entitlement			
	Claims Pending	Pending over 125 days	Percent Pending over 125 days		
USA	886,655	581,085	65.5%		

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

							ENGATION INVENTION								
		Entitlement	*	Awa	ard Adjustm		Pr	ogram Revie		Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	812,445	543,514	66.9%	195,227	83,804	42.9%	36,968	20,971	56.7%	81,223	54,701	67.3%	34,247	1,324	251,131
EASTERN AREA	167,401	116,259	69.4%	40,595	20,765	51.2%	7,901	4,781	60.5%	17,556	12,871	73.3%	16,981	160	41,781
Baltimore	16,471	13,037	79.2%	3,334	2,040	61.2%	395	255	64.6%	1,298	1,025	79.0%	2	3	2,983
Boston	8,838	5,852	66.2%	1,925	667	34.6%	508	142	28.0%	1,014	766	75.5%	-	-	4,066
Buffalo	7,560	4,593	60.8%	3,271	1,484	45.4%	202	107	53.0%	665	446	67.1%	2	1	783
Cleveland	24,403	16,434	67.3%	5,208	2,102	40.4%	847	736	86.9%	3,049	1,950	64.0%	3	75	6,766
Detroit	19,450	12,997	66.8%	4,273	2,122	49.7%	374	257	68.7%	2,481	1,981	79.8%	4	43	5,887
Hartford	4,187	2,722	65.0%	792	275	34.7%	200	154	77.0%	375	273	72.8%	-	1	813
Indianapolis	20,735	16,374	79.0%	3,929	2,480	63.1%	474	355	74.9%	2,510	1,982	79.0%	2	32	4,357
Manchester	2,158	1,288	59.7%	719	231	32.1%	76	6	7.9%	197	151	76.6%	-	-	800
New York	15,781	12,147	77.0%	5,085	2,645	52.0%	175	35	20.0%	908	742	81.7%	-	-	4,090
Newark	4,651	2,705	58.2%	1,207	628	52.0%	116	105	90.5%	507	333	65.7%	-	1	1,986
Philadelphia	25,100	16,663	66.4%	4,665	2,910	62.4%	2,981	1,955	65.6%	2,180	1,665	76.4%	16,967	-	3,449
Pittsburgh	9,733	6,905	70.9%	3,070	1,723	56.1%	341	230	67.4%	1,330	915	68.8%	1	3	3,123
Providence	3,562	1,917	53.8%	666	219	32.9%	445	205	46.1%	369	257	69.6%	-	-	1,012
Togus	2,411	1,202	49.9%	1,776	883	49.7%	704	221	31.4%	360	173	48.1%	-	-	727
White River J.	1,069	683	63.9%	303	148	48.8%	56	13	23.2%	112	88	78.6%	-	-	419
Wilmington	1,292	740	57.3%	372	208	55.9%	7	5	71.4%	201	124	61.7%	-	1	520
SOUTHERN AREA	245,498	157,758	64.3%	62,151	24,649	39.7%	11,333	6,190	54.6%	23,350	13,910	59.6%	48	158	79,556
Atlanta	32,294	21,416	66.3%	7,538	2,969	39.4%	267	203	76.0%	4,826	2,878	59.6%	-	-	10,503
Columbia	21,515	13,291	61.8%	3,616	629	17.4%	1,043	69	6.6%	1,152	797	69.2%	2	5	4,673
Huntington	7,227	4,767	66.0%	901	221	24.5%	233	157	67.4%	874	512	58.6%	3	3	2,940
Jackson	10,795	7,581	70.2%	1,688	400	23.7%	987	764	77.4%	780	576	73.8%	19	24	4,005
Louisville	10,152	5,709	56.2%	4,127	1,623	39.3%	1,279	720	56.3%	1,070	726	67.9%	7	13	2,678
Montgomery	14,753	8,369	56.7%	4,815	1,844	38.3%	739	355	48.0%	1,392	824	59.2%	3	30	9,851
Nashville	12,047	5,493	45.6%	3,967	1,161	29.3%	702	319	45.4%	1,857	909	48.9%	1	27	5,698
Roanoke	25,957	18,306	70.5%	6,884	3,137	45.6%	787	216	27.4%	1,923	1,124	58.5%	3	5	6,953
San Juan	5,330	2,959	55.5%	1,791	469	26.2%	97	71	73.2%	503	379	75.3%		1	4,454
St. Petersburg	46,526	29,752	63.9%	9,195	2,749	29.9%	684	325	47.5%	4,819	2,860	59.3%	6	45	19,343
Washington	101	56	55.4%	76	61	80.3%	35	34	97.1%	691	19	2.7%			10
Winston-Salem	58,801	40,059	68.1%	17,553	9,386	53.5%	4,480	2,957	66.0%	3,463	2,306	66.6%	4	5	8,448

^{*} Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Asar-	ard Adjustm	ont	Program Review			Other			Burial	Accrued	Appeals
				AW		Percent	FI	ľ	Percent			Percent	Duilai	Accided	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Pending over 125 days	Pending	Pending over 125 days	Pending over 125 days	Pending	Pending over 125 days	Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	199,280	130,617	65.5%	45,901	18,755	40.9%	8,595	4,480	52.1%	20,161	14,186	70.4%	16,560	394	61,244
Chicago	21,386	16,867	78.9%	3,797	2,509	66.1%	731	596	81.5%	2,824	2,520	89.2%	3	54	5,830
Des Moines	7,158	4,018	56.1%	2,281	1,054	46.2%	178	127	71.3%	662	524	79.2%	-	-	1,791
Fargo	1,344	549	40.8%	210	34	16.2%	55	12	21.8%	146	85	58.2%	-	-	318
Houston	35,859	25,837	72.1%	14,292	7,507	52.5%	1,049	691	65.9%	4,077	2,835	69.5%	4	4	14,183
Lincoln	2,760	567	20.5%	437	23	5.3%	191	36	18.8%	462	97	21.0%	-	-	1,586
Little Rock	7,963	4,909	61.6%	3,083	1,349	43.8%	1,239	660	53.3%	1,413	939	66.5%	-	18	4,527
Milwaukee	11,391	4,755	41.7%	1,894	156	8.2%	357	176	49.3%	712	302	42.4%	9,672	-	2,705
Muskogee	13,654	7,961	58.3%	3,076	731	23.8%	1,362	351	25.8%	1,140	920	80.7%	7	4	3,518
New Orleans	12,002	7,620	63.5%	3,153	1,475	46.8%	336	202	60.1%	1,448	1,063	73.4%	3	35	5,249
Sioux Falls	1,147	311	27.1%	303	37	12.2%	262	19	7.3%	161	70	43.5%	1	2	254
St. Louis	17,364	11,614	66.9%	3,454	1,666	48.2%	467	246	52.7%	1,511	1,008	66.7%	3	25	6,669
St. Paul	10,996	2,896	26.3%	2,214	231	10.4%	1,528	1,090	71.3%	631	296	46.9%	6,667	-	1,690
Waco	51,133	39,744	77.7%	6,540	1,798	27.5%	787	265	33.7%	4,462	3,179	71.2%	200	252	12,071
Wichita	5,123	2,969	58.0%	1,167	185	15.9%	53	9	17.0%	512	348	68.0%	-	-	853
WESTERN AREA	200,264	137,379	68.6%	46,545	19,629	42.2%	9,105	5,520	60.6%	20,122	13,714	68.2%	658	611	48,866
Albuquerque	4,845	2,649	54.7%	1,180	330	28.0%	63	34	54.0%	477	298	62.5%	-	-	2,126
Anchorage	1,686	876	52.0%	1,521	807	53.1%	648	302	46.6%	301	219	72.8%	-	-	167
Boise	2,291	914	39.9%	993	232	23.4%	112	37	33.0%	368	178	48.4%	-	-	891
Denver	10,870	6,069	55.8%	3,127	865	27.7%	568	137	24.1%	681	433	63.6%	1	3	3,955
Cheyenne	991	408	41.2%	629	388	61.7%	18	12	66.7%	282	149	52.8%	-	2	341
Fort Harrison	1,368	320	23.4%	465	75	16.1%	115	13	11.3%	219	58	26.5%	-	-	408
Honolulu	5,480	3,786	69.1%	820	208	25.4%	78	24	30.8%	809	693	85.7%	2	1	796
Los Angeles	23,229	17,563	75.6%	5,007	1,795	35.8%	2,018	1,507	74.7%	1,877	1,222	65.1%	-	3	6,722
Manila	3,389	1,702	50.2%	1,210	352	29.1%	139	51	36.7%	1,683	770	45.8%	260	48	2,278
Oakland	32,337	24,594	76.1%	7,298	3,675	50.4%	367	115	31.3%	3,742	3,140	83.9%	6	3	7,486
Phoenix	20,757	15,628	75.3%	3,018	868	28.8%	788	587	74.5%	2,178	1,531	70.3%	-	3	5,301
Portland	12,469	7,820	62.7%	3,833	2,007	52.4%	1,072	319	29.8%	1,501	849	56.6%	2	10	5,174
Reno	7,549	5,464	72.4%	1,634	649	39.7%	104	44	42.3%	812	602	74.1%	-	-	1,042
Salt Lake City	15,175	8,134	53.6%	4,798	2,064	43.0%	1,383	1,239	89.6%	1,502	1,109	73.8%	-	-	1,995
San Diego	28,946	18,801	65.0%	2,666	599	22.5%	708	429	60.6%	1,144	620	54.2%	1	2	4,159
Seattle	28,882	22,651	78.4%	8,346	4,715	56.5%	924	670	72.5%	2,546	1,843	72.4%	386	536	6,025
Other	2	1,501	75050.0%	35	6	17.1%	34	-	-	34	20	58.8%	-	1	19,684

^{*} Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Aw	Award Adjustment			Program Review			Other			Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	74,210	37,571	50.6%	86,577	39,580	45.7%	16,847	16,646	98.8%	5,483	3,034	55.3%	27,567	7,706	2,715
Philadelphia	32,871	18,809	57.2%	42,568	22,493	52.8%	6,390	6,387	100.0%	2,557	1,114	43.6%	6,318	3,641	1,065
Milwaukee	19,992	8,203	41.0%	15,351	2,776	18.1%	3,588	3,574	99.6%	516	246	47.7%	1,598	1,514	666
St. Paul	20,994	10,414	49.6%	28,072	13,980	49.8%	6,774	6,616	97.7%	2,182	1,487	68.1%	19,535	2,551	984
Other (in transit)	353	145	41.1%	586	331	56.5%	95	69	72.6%	228	187	82.0%	116	N/A	N/A

EDUCATION INVENTORY

		Chapter 33 C	laims Pendin	*All Claims Pending						
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change		
USA (Education)	21,280	19,311	1,969	10.2%	190,891	156,905	33,986	21.7%		
Buffalo	7,678	6,827	851	12.5%	54,326	49,446	4,880	9.9%		
Atlanta	3,189	2,650	539	20.3%	32,336	26,541	5,795	21.8%		
St Louis	4,989	4,815	174	3.6%	42,322	35,650	6,672	18.7%		
Muskogee	5,424	5,019	405	8.1%	61,907	45,268	16,639	36.8%		

*Chapter 33 is the new Post-9/11Gl Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.