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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	January 28, 2011	886,887	581,087

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		851,262	556,895

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			811,815	543,279
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	427	95	22.2%
Initial entitlement for service-connected disability (=>8)	010	68,777	47,965	69.7%
Initial entitlement for service-connected disability (<=7)	110	219,475	145,466	66.3%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	12,975	5,224	40.3%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	97	45	46.4%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	469,016	309,912	66.1%
Increased entitlement due to hospitalization or surgery	320	2,514	854	34.0%
Spina bifida and/or birth defects reconsideration	420	51	34	66.7%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	975	759	77.8%
Nehmer review cases based upon new Agent Orange presumptives *	687	11,443	10,598	92.6%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	23,506	20,792	88.5%
Agent Orange claims where an interim decision was provided*	409	2,559	1,535	60.0%
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			195,250	85,852
Dependency	130	93,811	41,169	43.9%
Survivor restored entitlement	133	12	11	91.7%
Hospitalization adjustment (non-rating)	135	159	100	62.9%
Misc determinations	290	50,730	28,897	57.0%
Spina bifida and/or birth defects adjustments	450	6	5	83.3%
Future examination for disabilities	310	13,433	4,614	34.3%
Due process	600	37,099	11,056	29.8%
Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.				

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			37,386	21,422
Income verification for unemployability	314	2,077	2,077	100.0%
Review of Hemodialysis related cases/conditions	680	48	39	81.3%
Review of Radiation related cases/conditions	682	879	753	85.7%
Review of Misc cases referred to central office	684	36	33	91.7%
Review of effective date related to herbicide exposure	685	163	150	92.0%
Cost of Living Adjustments (COLAs) and other reviews	690	7,316	3,174	43.4%
Social Security number verification	690 Group	26,867	15,196	56.6%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

Other	EP	# Pending	# Pending Over 125	% Over 125
			80,293	54,741
Pre-decisional hearings	173	1,601	1,107	69.1%
Correspondence	400	34,322	27,023	78.7%
Congressional correspondence	500	1,030	234	22.7%
Freedom of Information Act (FOIA) requests	510	20,007	7,181	35.9%
Review, including quality assurance	930	23,055	18,988	82.4%
Correction of errors	960	278	208	74.8%
Combination of workload received from Veterans, survivors and internal sources.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		75,072	37,808	50.4%
Increased entitlement and/or reconsideration	120	16,612	6,345	38.2%
Initial entitlement - Veteran	180	9,977	2,831	28.4%
Initial entitlement - Survivor	190	48,483	28,632	59.1%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		91,289	39,981	43.8%
Hospitalization adjustment (non-rating)	135	2,367	1,245	52.6%
Dependency	137	9,310	4,937	53.0%
Income adjustments	150	40,627	21,332	52.5%
Annual eligibility verification reporting (EVRs)	155	4,747	13	0.3%
Misc determinations	297	19,189	8,278	43.1%
Due process	607	15,049	4,176	27.7%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		16,599	16,404	98.8%
Income Verification Match	154	16,216	16,215	100.0%
Cost of Living Adjustments	696	47	13	27.7%
Non-entitlement reviews	697	336	176	52.4%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		5,540	3,067	55.4%
Correspondence	407	1,164	513	44.1%
Congressional correspondence	507	1,778	488	27.4%
Internal quality reviews	937	2,598	2,066	79.5%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	62,616
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	9,273
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As Of January 30, 2012	NA	254,875
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	22,144
	All	221,293
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

COMPENSATION AND PENSION INVENTORY

January 28, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	886,887	581,087 65.5%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	811,815	543,279	66.9%	195,250	85,853	44.0%	37,386	21,422	57.3%	80,293	54,741	68.2%	35,165	1,457	252,176
EASTERN AREA	167,314	116,181	69.4%	40,404	20,908	51.7%	7,862	4,729	60.2%	17,443	12,949	74.2%	16,779	178	41,994
Baltimore	16,489	13,097	79.4%	3,391	2,069	61.0%	394	254	64.5%	1,300	1,039	79.9%	2	3	3,028
Boston	8,859	5,919	66.8%	1,914	681	35.6%	516	145	28.1%	1,016	779	76.7%	-	-	4,065
Buffalo	7,532	4,580	60.8%	3,185	1,545	48.5%	202	103	51.0%	658	441	67.0%	2	1	794
Cleveland	24,634	16,680	67.7%	4,943	1,921	38.9%	849	743	87.5%	3,083	1,996	64.7%	4	87	6,817
Detroit	19,417	12,835	66.1%	4,249	2,199	51.8%	354	244	68.9%	2,427	1,970	81.2%	4	44	5,932
Hartford	4,199	2,756	65.6%	791	276	34.9%	176	136	77.3%	386	279	72.3%	-	1	824
Indianapolis	20,730	16,381	79.0%	4,000	2,524	63.1%	483	357	73.9%	2,506	1,991	79.4%	2	37	4,401
Manchester	2,144	1,284	59.9%	704	224	31.8%	69	6	8.7%	192	151	78.6%	-	-	795
New York	15,835	12,163	76.8%	5,028	2,564	51.0%	186	38	20.4%	907	742	81.8%	-	-	4,102
Newark	4,678	2,716	58.1%	1,220	632	51.8%	112	104	92.9%	501	339	67.7%	-	1	1,988
Philadelphia	24,883	16,427	66.0%	4,757	2,999	63.0%	2,963	1,948	65.7%	2,185	1,675	76.7%	16,763	-	3,438
Pittsburgh	9,684	6,914	71.4%	3,087	1,786	57.9%	344	216	62.8%	1,337	908	67.9%	1	3	3,125
Providence	3,577	1,937	54.2%	670	231	34.5%	493	202	41.0%	371	265	71.4%	-	-	1,012
Togus	2,279	1,084	47.6%	1,796	900	50.1%	667	223	33.4%	267	161	60.3%	1	-	741
White River J.	1,061	678	63.9%	299	150	50.2%	48	7	14.6%	110	90	81.8%	-	-	411
Wilmington	1,313	730	55.6%	370	207	55.9%	6	3	50.0%	197	123	62.4%	-	1	521
SOUTHERN AREA	245,462	157,588	64.2%	62,458	25,608	41.0%	12,025	6,760	56.2%	22,767	13,835	60.8%	49	155	80,140
Atlanta	32,316	21,347	66.1%	7,787	3,052	39.2%	338	199	58.9%	4,771	2,822	59.1%	1	-	10,554
Columbia	21,453	13,348	62.2%	3,569	659	18.5%	1,021	93	9.1%	1,114	721	64.7%	1	5	4,708
Huntington	7,150	4,680	65.5%	857	205	23.9%	215	148	68.8%	839	510	60.8%	1	3	2,964
Jackson	10,767	7,588	70.5%	1,607	417	25.9%	1,039	838	80.7%	751	580	77.2%	19	24	4,013
Louisville	10,171	5,836	57.4%	4,066	1,718	42.3%	1,287	781	60.7%	1,081	764	70.7%	7	14	2,701
Montgomery	14,854	8,405	56.6%	4,819	1,918	39.8%	799	366	45.8%	1,353	827	61.1%	5	34	9,971
Nashville	12,019	5,481	45.6%	3,908	1,185	30.3%	680	318	46.8%	1,827	908	49.7%	2	32	5,730
Roanoke	25,907	18,334	70.8%	6,998	3,247	46.4%	700	207	29.6%	1,933	1,149	59.4%	3	5	7,013
San Juan	5,306	2,945	55.5%	1,714	457	26.7%	97	68	70.1%	484	382	78.9%	-	1	4,517
St. Petersburg	46,516	29,761	64.0%	9,177	2,753	30.0%	968	380	39.3%	4,758	2,855	60.0%	6	32	19,473
Washington	101	57	56.4%	77	59	76.6%	36	35	97.2%	417	22	5.3%	-	-	10
Winston-Salem	58,902	39,806	67.6%	17,879	9,938	55.6%	4,845	3,327	68.7%	3,439	2,295	66.7%	4	5	8,486

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	198,801	130,225	65.5%	45,352	19,213	42.4%	8,465	4,456	52.6%	19,934	14,212	71.3%	17,660	449	61,519
Chicago	21,376	16,932	79.2%	3,759	2,548	67.8%	740	606	81.9%	2,785	2,530	90.8%	3	56	5,847
Des Moines	7,194	4,074	56.6%	2,270	1,046	46.1%	160	120	75.0%	665	525	78.9%	-	-	1,791
Fargo	1,340	516	38.5%	193	29	15.0%	53	12	22.6%	144	82	56.9%	-	-	318
Houston	35,809	25,839	72.2%	14,011	7,617	54.4%	1,010	662	65.5%	4,075	2,862	70.2%	3	3	14,205
Lincoln	2,711	540	19.9%	447	24	5.4%	190	34	17.9%	469	100	21.3%	-	-	1,622
Little Rock	7,960	4,912	61.7%	3,083	1,518	49.2%	1,252	780	62.3%	1,399	949	67.8%	-	16	4,551
Milwaukee	11,247	4,697	41.8%	1,869	154	8.2%	262	93	35.5%	675	298	44.1%	10,073	-	2,726
Muskogee	13,654	7,880	57.7%	3,220	710	22.0%	1,390	328	23.6%	1,137	903	79.4%	7	4	3,521
New Orleans	12,000	7,627	63.6%	3,231	1,544	47.8%	335	204	60.9%	1,431	1,046	73.1%	3	40	5,309
Sioux Falls	1,087	302	27.8%	301	38	12.6%	265	19	7.2%	159	66	41.5%	1	2	269
St. Louis	17,233	11,552	67.0%	3,481	1,659	47.7%	455	262	57.6%	1,463	1,021	69.8%	3	24	6,666
St. Paul	10,960	2,849	26.0%	1,676	219	13.1%	1,498	1,064	71.0%	573	274	47.8%	7,364	-	1,724
Waco	51,056	39,496	77.4%	6,660	1,915	28.8%	794	263	33.1%	4,454	3,204	71.9%	203	304	12,115
Wichita	5,174	3,009	58.2%	1,151	192	16.7%	61	9	14.8%	505	352	69.7%	-	-	855
WESTERN AREA	200,236	137,802	68.8%	46,999	20,118	42.8%	8,988	5,477	60.9%	20,081	13,725	68.3%	677	674	48,859
Albuquerque	4,827	2,606	54.0%	1,243	350	28.2%	63	33	52.4%	472	299	63.3%	-	-	2,116
Anchorage	1,707	870	51.0%	1,560	844	54.1%	637	294	46.2%	296	217	73.3%	-	-	172
Boise	2,299	942	41.0%	938	207	22.1%	105	34	32.4%	363	184	50.7%	-	-	890
Denver	10,897	6,058	55.6%	3,182	910	28.6%	639	143	22.4%	695	439	63.2%	2	3	3,961
Cheyenne	985	411	41.7%	635	387	60.9%	16	10	62.5%	291	152	52.2%	-	2	344
Fort Harrison	1,448	328	22.7%	484	79	16.3%	121	14	11.6%	217	59	27.2%	-	1	410
Honolulu	5,554	3,866	69.6%	834	211	25.3%	77	27	35.1%	807	699	86.6%	2	1	795
Los Angeles	23,488	17,884	76.1%	5,032	1,877	37.3%	1,983	1,490	75.1%	1,852	1,228	66.3%	-	3	6,728
Manila	3,393	1,766	52.0%	1,198	346	28.9%	138	51	37.0%	1,687	777	46.1%	264	50	2,297
Oakland	32,612	24,961	76.5%	7,465	3,836	51.4%	346	112	32.4%	3,762	3,193	84.9%	5	3	7,500
Phoenix	20,604	15,508	75.3%	2,970	836	28.1%	794	579	72.9%	2,115	1,469	69.5%	-	3	5,282
Portland	12,387	7,869	63.5%	3,866	1,980	51.2%	1,045	324	31.0%	1,454	818	56.3%	2	10	5,169
Reno	7,555	5,443	72.0%	1,690	707	41.8%	108	46	42.6%	837	607	72.5%	-	-	1,046
Salt Lake City	15,070	8,128	53.9%	4,702	2,116	45.0%	1,388	1,254	90.3%	1,498	1,123	75.0%	-	1	2,000
San Diego	28,602	18,560	64.9%	2,739	615	22.5%	678	423	62.4%	1,184	622	52.5%	1	2	4,108
Seattle	28,808	22,602	78.5%	8,461	4,817	56.9%	850	643	75.6%	2,551	1,839	72.1%	401	595	6,041
Other	2	1,483	74150.0%	37	6	16.2%	46	-	-	68	20	29.4%	-	1	19,664

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	75,072	37,808	50.4%	91,289	39,981	43.8%	16,599	16,404	98.8%	5,540	3,067	55.4%	27,451	7,816	2,699
Philadelphia	32,906	18,849	57.3%	45,092	22,916	50.8%	6,369	6,367	100.0%	2,614	1,142	43.7%	6,379	3,684	1,058
Milwaukee	20,024	8,253	41.2%	16,406	2,863	17.5%	3,530	3,518	99.7%	530	251	47.4%	1,587	1,559	644
St. Paul	21,808	10,566	48.5%	29,202	13,863	47.5%	6,601	6,448	97.7%	2,163	1,492	69.0%	19,375	2,573	997
Other (in transit)	334	140	41.9%	589	339	57.6%	99	71	71.7%	233	182	78.1%	110	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	22,144	21,280	864	4.1%	221,293	190,891	30,402	15.9%
Buffalo	8,096	7,678	418	5.4%	62,767	54,326	8,441	15.5%
Atlanta	3,224	3,189	35	1.1%	33,558	32,336	1,222	3.8%
St Louis	5,141	4,989	152	3.0%	54,449	42,322	12,127	28.7%
Muskogee	5,683	5,424	259	4.8%	70,519	61,907	8,612	13.9%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.