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# Compensation and Pension Entitlement # Pending Over 125 # Pending Over 125 % Over 125 February 18, 2012 897,502 589,870 65.7%

## Compensation and Pension Rating Bundle # Pending Over 125 861,473 | 566,228 | 65.7%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		821,467	551,958	67.2%
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	363	70	19.3%
Initial entitlement for service-connected disability (=>8)	010	70,842	50,682	71.5%
Initial entitlement for service-connected disability (<=7)	110	223,490	147,917	66.2%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	13,642	5,406	39.6%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	91	40	44.0%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	476,051	314,802	66.1%
Increased entitlement due to hospitalization or surgery	320	2,440	889	36.4%
Spina bifida and/or birth defects reconsideration	420	45	32	71.1%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	948	715	75.4%
Nehmer review cases based upon new Agent Orange presumptives *	687	9,743	9,061	93.0%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	21,501	20,864	97.0%
Agent Orange claims where an interim decision was provided*	409	2,311	1,480	64.0%

<sup>&</sup>lt;sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>\*</sup>As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		198,484	92,290	46.5%
Dependency	130	97,794	44,838	45.8%
Survivor restored entitlement	133	34	12	35.3%
Hospitalization adjustment (non-rating)	135	158	104	65.8%
Misc determinations	290	50,392	30,170	59.9%
Spina bifida and/or birth defects adjustments	450	5	5	100.0%
Future examination for disabilities	310	13,481	5,140	38.1%
Due process	600	36,620	12,021	32.8%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		36,819	20,554	55.8%
Income verification for unemployability	314	1,424	1,424	100.0%
Review of Hemodialysis related cases/conditions	680	50	39	78.0%
Review of Radiation related cases/conditions	682	945	796	84.2%
Review of Misc cases referred to central office	684	36	34	94.4%
Review of effective date related to herbicide exposure	685	162	148	91.4%
Cost of Living Adjustments (COLAs) and other reviews	690	7,306	3,357	45.9%
Social Security number verification	690 Group	26,896	14,756	54.9%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		79,899	55,169	69.0%
Pre-decisional hearings	173	1,649	1,090	66.1%
Correspondence	400	32,903	27,182	82.6%
Congressional correspondence	500	1,111	257	23.1%
Freedom of Information Act (FOIA) requests	510	20,747	7,180	34.6%
Review, including quality assurance	930	23,193	19,251	83.0%
Correction of errors	960	296	209	70.6%
Combination of workload received from Veterans, survivors and internative or Penormance analysis & Integrity.	al sources.			

<sup>&</sup>lt;sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

<sup>\*</sup>As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

#### **Pension**

EP	# Pending	# Pending Over 125	% Over 125
Entitlement	76,035	37,912	49.9%
Increased entitlement and/or reconsideration 120	16,642	6,345	38.1%
Initial entitlement - Veteran 180	10,382	2,927	28.2%
Initial entitlement - Survivor	49,011	28,640	58.4%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		107,275	40,419	37.7%
Hospitalization adjustment (non-rating)	135	2,477	1,294	52.2%
Dependency	137	9,601	5,084	53.0%
Income adjustments	150	47,326	20,925	44.2%
Annual eligibility verification reporting (EVRs)	155	13,140	7	0.1%
Misc determinations	297	19,617	8,699	44.3%
Due process	607	15,114	4,410	29.2%
Involve the modification of benefits based upon income changes. activities can be considered annual and cyclical in nature.	Such pension award a	djustment		

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		16,165	15,959	98.7%
Income Verification Match	154	15,776	15,773	100.0%
Cost of Living Adjustments	696	54	15	27.8%
Non-entitlement reviews	697	335	171	51.0%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		5,782	3,222	55.7%
Correspondence	407	1,278	563	44.1%
Congressional correspondence	507	1,797	501	27.9%
Internal quality reviews	937	2,707	2,158	79.7%
Combination of workload received from Veterans, survivors and internal sources	š.			

#### Additional Compensation, Pension and Education Workload

Burial	EP	# Pending	
Durial	160	64,599	

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

Accrued	EP	# Pending
Accided	165	9,939

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As Of February 21, 2012	NA	255,751

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

Education	Type	# Pending
	Ch 33	21,575
	All	239,768

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

#### **COMPENSATION AND PENSION INVENTORY**

February 18, 2012

	Entitlement										
	Claims Pending	Pending over 125 days	Percent Pending over 125 days								
USA	897,502	589,870	65.7%								

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

#### **COMPENSATION INVENTORY**

	Entitlement *			Awa	ard Adjustm		Pr	ogram Revie			Other		Burial	Accrued	Appeals	
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending	
USA	821,467	551,958	67.2%	198,484	92,291	46.5%	36,819	20,554	55.8%	79,899	55,169	69.0%	38,554	1,845	253,120	
EASTERN AREA	168,859	117,373	69.5%	40,995	21,714	53.0%	7,829	4,618	59.0%	17,022	12,989	76.3%	16,114	195	42,084	
Baltimore	16,891	13,420	79.5%	3,585	2,211	61.7%	436	264	60.6%	1,365	1,071	78.5%	2	3	3,041	
Boston	9,144	6,204	67.8%	2,010	764	38.0%	514	149	29.0%	1,002	786	78.4%	-	-	4,065	
Buffalo	7,578	4,657	61.5%	3,082	1,858	60.3%	282	136	48.2%	651	449	69.0%	2	2	797	
Cleveland	25,068	17,250	68.8%	4,599	1,824	39.7%	854	768	89.9%	2,860	1,922	67.2%	7	99	6,900	
Detroit	19,033	12,532	65.8%	4,451	2,293	51.5%	392	246	62.8%	2,477	2,022	81.6%	3	45	5,829	
Hartford	3,981	2,528	63.5%	872	273	31.3%	162	132	81.5%	350	256	73.1%	-	1	834	
Indianapolis	21,353	16,668	78.1%	3,943	2,574	65.3%	327	199	60.9%	2,547	2,047	80.4%	3	40	4,433	
Manchester	2,143	1,314	61.3%	713	224	31.4%	60	9	15.0%	178	151	84.8%	1	-	810	
New York	16,129	12,436	77.1%	4,897	2,518	51.4%	198	58	29.3%	884	729	82.5%	1	-	4,165	
Newark	4,715	2,749	58.3%	1,235	650	52.6%	110	102	92.7%	503	349	69.4%	-	1	2,007	
Philadelphia	24,661	16,062	65.1%	5,064	3,170	62.6%	2,958	1,873	63.3%	2,159	1,695	78.5%	16,095	-	3,429	
Pittsburgh	9,881	7,108	71.9%	3,301	1,922	58.2%	372	217	58.3%	1,153	877	76.1%	-	4	3,098	
Providence	3,739	2,064	55.2%	826	250	30.3%	506	223	44.1%	344	254	73.8%	-	-	980	
Togus	2,120	942	44.4%	1,743	808	46.4%	589	225	38.2%	229	152	66.4%	-	-	745	
White River J.	1,073	677	63.1%	298	147	49.3%	52	11	21.2%	109	94	86.2%	-	-	424	
Wilmington	1,350	762	56.4%	376	228	60.6%	17	6	35.3%	211	135	64.0%	-	-	527	
SOUTHERN AREA	248,273	160,221	64.5%	63,628	28,826	45.3%	12,286	6,622	53.9%	23,029	13,894	60.3%	58	164	80,892	
Atlanta	32,340	21,228	65.6%	7,907	3,325	42.1%	369	200	54.2%	4,683	2,776	59.3%	-	-	10,581	
Columbia	21,203	13,433	63.4%	3,354	596	17.8%	939	74	7.9%	1,118	679	60.7%	-	4	4,826	
Huntington	6,779	4,470	65.9%	843	152	18.0%	145	94	64.8%	702	424	60.4%	1	3	2,939	
Jackson	11,004	7,812	71.0%	1,583	431	27.2%	1,084	874	80.6%	723	571	79.0%	26	21	4,004	
Louisville	10,533	6,174	58.6%	3,903	1,741	44.6%	1,189	667	56.1%	1,129	830	73.5%	8	15	2,767	
Montgomery	14,894	8,432	56.6%	5,067	2,218	43.8%	1,061	383	36.1%	1,197	830	69.3%	4	40	10,091	
Nashville	11,937	5,377	45.0%	3,818	1,101	28.8%	659	309	46.9%	1,698	865	50.9%	2	31	5,733	
Roanoke	26,276	18,430	70.1%	7,295	3,510	48.1%	595	202	33.9%	1,925	1,149	59.7%	3	7	7,036	
San Juan	5,510	3,111	56.5%	1,726	542	31.4%	117	71	60.7%	498	394	79.1%	-	1	4,608	
St. Petersburg	47,050	30,061	63.9%	9,531	3,023	31.7%	966	351	36.3%	4,573	2,837	62.0%	9	35	19,744	
Washington	55	33	60.0%	68	54	79.4%	31	30	96.8%	1,295	39	3.0%	-	-	15	
Winston-Salem	60,692	41,660	68.6%	18,533	12,133	65.5%	5,131	3,367	65.6%	3,488	2,500	71.7%	5	7	8,548	

<sup>\*</sup> Revised to more accurately categorize the Agent Orange presumptive workload.

#### **COMPENSATION INVENTORY**

	Entitlement *		Award Adjustment			Program Review			Other			Burial	Accrued	Appeals	
	Claims Pending	days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	200,771	131,767	65.6%	46,059	20,415	44.3%	7,300	3,773	51.7%	19,859	14,450	72.8%	21,648	565	61,589
Chicago	21,381	17,073	79.9%	4,302	2,690	62.5%	758	604	79.7%	2,722	2,614	96.0%	5	60	5,781
Des Moines	7,392	4,246	57.4%	2,181	1,045	47.9%	192	107	55.7%	685	548	80.0%	-	-	1,814
Fargo	1,354	515	38.0%	225	33	14.7%	56	8	14.3%	143	90	62.9%	-	-	323
Houston	36,373	26,372	72.5%	13,812	7,636	55.3%	960	613	63.9%	4,063	2,926	72.0%	2	3	14,049
Lincoln	3,022	625	20.7%	478	27	5.6%	198	51	25.8%	516	127	24.6%	-	-	1,626
Little Rock	8,117	5,047	62.2%	3,130	1,589	50.8%	1,314	853	64.9%	1,486	1,018	68.5%	1	16	4,630
Milwaukee	11,298	4,645	41.1%	2,311	652	28.2%	210	87	41.4%	649	293	45.1%	11,666	-	2,816
Muskogee	13,626	7,787	57.1%	2,850	673	23.6%	1,124	320	28.5%	1,081	871	80.6%	7	5	3,552
New Orleans	12,114	7,885	65.1%	3,407	1,799	52.8%	408	167	40.9%	1,451	1,059	73.0%	3	42	5,346
Sioux Falls	1,169	332	28.4%	279	31	11.1%	194	57	29.4%	139	57	41.0%	-	2	257
St. Louis	17,104	11,599	67.8%	3,387	1,613	47.6%	437	258	59.0%	1,511	1,077	71.3%	3	29	6,666
St. Paul	11,572	2,927	25.3%	1,600	162	10.1%	793	410	51.7%	553	286	51.7%	9,768	-	1,650
Waco	51,055	39,664	77.7%	6,934	2,251	32.5%	605	231	38.2%	4,360	3,135	71.9%	193	408	12,244
Wichita	5,194	3,050	58.7%	1,163	214	18.4%	51	7	13.7%	500	349	69.8%	-	-	835
WESTERN AREA	203,562	141,162	69.3%	47,774	21,332	44.7%	9,331	5,528	59.2%	19,953	13,818	69.3%	732	920	48,810
Albuquerque	5,027	2,791	55.5%	1,211	355	29.3%	78	31	39.7%	449	292	65.0%	-	-	2,045
Anchorage	1,802	903	50.1%	1,529	831	54.3%	617	358	58.0%	295	219	74.2%	-	-	167
Boise	2,331	1,003	43.0%	914	231	25.3%	203	29	14.3%	383	204	53.3%	-	1	882
Denver	11,331	6,302	55.6%	3,252	1,068	32.8%	647	155	24.0%	752	449	59.7%	2	3	4,024
Cheyenne	989	415	42.0%	629	389	61.8%	19	10	52.6%	293	155	52.9%	-	3	356
Fort Harrison	1,516	368	24.3%	546	90	16.5%	125	21	16.8%	232	64	27.6%	-	1	407
Honolulu	5,705	4,026	70.6%	742	160	21.6%	64	24	37.5%	810	716	88.4%	2	1	781
Los Angeles	24,040	18,412	76.6%	5,084	2,364	46.5%	1,919	1,481	77.2%	1,932	1,263	65.4%	-	2	6,691
Manila	3,553	1,925	54.2%	1,211	387	32.0%	131	58	44.3%	1,600	795	49.7%	268	54	2,284
Oakland	33,287	25,759	77.4%	8,021	4,282	53.4%	565	104	18.4%	3,760	3,297	87.7%	5	6	7,503
Phoenix	20,627	15,367	74.5%	2,828	732	25.9%	813	522	64.2%	1,960	1,406	71.7%	-	2	5,319
Portland	12,460	8,056	64.7%	3,884	2,003	51.6%	1,024	363	35.4%	1,364	744	54.5%	2	11	5,212
Reno	7,869	5,661	71.9%	1,774	734	41.4%	124	50	40.3%	835	599	71.7%	1	-	1,088
Salt Lake City	15,858	9,042	57.0%	4,628	2,286	49.4%	1,477	1,274	86.3%	1,514	1,163	76.8%	-	1	1,939
San Diego	28,407	18,495	65.1%	2,990	625	20.9%	705	438	62.1%	1,212	620	51.2%	-	-	4,009
Seattle	28,760	22,637	78.7%	8,531	4,795	56.2%	820	610	74.4%	2,562	1,832	71.5%	452	835	6,103
Other	2	1,435	71750.0%	28	4	14.3%	73	13	17.8%	36	18	50.0%	2	1	19,745

<sup>\*</sup> Revised to more accurately categorize the Agent Orange presumptive workload.

#### **PENSION INVENTORY**

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	76,035	37,912	49.9%	107,275	40,419	37.7%	16,165	15,959	98.7%	5,782	3,222	55.7%	26,046	8,094	2,631
Philadelphia	33,413	19,058	57.0%	50,719	22,955	45.3%	6,334	6,331	100.0%	2,742	1,191	43.4%	6,534	3,762	1,095
Milwaukee	19,782	7,799	39.4%	21,729	3,021	13.9%	3,411	3,398	99.6%	562	261	46.4%	1,620	1,664	625
St. Paul	22,496	10,921	48.5%	33,410	14,116	42.3%	6,310	6,153	97.5%	2,236	1,581	70.7%	17,793	2,668	911
Other (in transit)	344	134	39.0%	1,417	327	23.1%	110	77	70.0%	242	189	78.1%	99	N/A	N/A

#### **EDUCATION INVENTORY**

		Chapter 33 C	laims Pending	9	*All Claims Pending						
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change			
USA (Education)	21,575	23,491	(1,916)	-8.2%	239,768	238,541	1,227	0.5%			
Buffalo	8,129	8,452	(323)	-3.8%	66,923	64,777	2,146	3.3%			
Atlanta	3,393	3,001	392	13.1%	37,225	38,632	(1,407)	-3.6%			
St Louis	3,742	5,237	(1,495)	-28.5%	51,164	51,251	(87)	-0.2%			
Muskogee	6,311	6,801	(490)	-7.2%	84,456	83,881	575	0.7%			

\*Chapter 33 is the new Post-9/11Gl Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.