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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
March 7, 2011	799,129	460,650	57.6%

Compensation and Pension Rating Bundle # Pending Over 125 779.376 454.043 58.3%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		741,310	442,360	59.7%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	484	96	19.8%
Initial entitlement for service-connected disability (=>8)	010	43,918	24,974	56.9%
Initial entitlement for service-connected disability (<=7)	110	169,574	93,172	54.9%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	11,085	3,569	32.2%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	84	24	28.6%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	402,930	232,338	57.7%
Increased entitlement due to hospitalization or surgery	320	2,594	687	26.5%
Spina bifida and/or birth defects reconsideration	420	24	6	25.0%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10*	681	8,848	8,460	95.6%
Nehmer review cases based upon new Agent Orange presumptives*	687	76,058	72,407	95.2%
Reopened or new Agent Orange claims prior to After 9/01/10*	405	23,966	6,627	27.7%
Agent Orange claims where an interim decision was provided*	409	1,745	0	0.0%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

^{*}As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		116,794	37,844	32.4%
Dependency	130	55,756	18,505	33.2%
Survivor restored entitlement	133	11	7	63.6%
Hospitalization adjustment (non-rating)	135	129	73	56.6%
Misc determinations	290	32,103	11,658	36.3%
Spina bifida and/or birth defects adjustments	450	5	4	80.0%
Future examination for disabilities	310	8,214	2,798	34.1%
Due process	600	20,576	4,799	23.3%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		24,621	10,438	42.4%
Income verification for unemployability	314	257	257	100.0%
Review of Hemodialysis related cases/conditions	680	189	172	91.0%
Review of Radiation related cases/conditions	682	684	563	82.3%
Review of Misc cases referred to central office	684	34	34	100.0%
Review of effective date related to herbicide exposure	685	34	6	17.6%
Cost of Living Adjustments (COLAs) and other reviews	690	4,443	1,775	40.0%
Social Security number verification	690 Group	18,980	7,631	40.2%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		70,080	31,900	45.5%
Pre-decisional hearings	173	1,361	983	72.2%
Correspondence	400	31,692	9,448	29.8%
Congressional correspondence	500	458	134	29.3%
Freedom of Information Act (FOIA) requests	510	17,982	6,721	37.4%
Review, including quality assurance	930	18,335	14,458	78.9%
Correction of errors	960	252	156	61.9%
Combination of workload received from Veterans, survivors and internal sources.				

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² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

^{*}As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		57,819	18,290	31.6%
Increased entitlement and/or reconsideration	120	18,226	5,745	31.5%
Initial entitlement - Veteran	180	12,218	3,266	26.7%
Initial entitlement - Survivor	190	27,375	9,279	33.9%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		122,734	28,410	23.1%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,428	547	38.3%
Dependency	137	8,269	3,676	44.5%
Income adjustments	150	46,949	13,372	28.5%
Annual eligibility verification reporting (EVRs)	155	37,575	338	0.9%
Misc determinations	297	12,327	4,434	36.0%
Due process	607	16,186	6,043	37.3%
Involve the modification of benefits based upon income changes. Such pens activities can be considered annual and cyclical in nature.	sion award ad	justment		

EP	# Pending	# Pending Over 125	% Over 125
Program Reviews	6,667	6,212	93.2%
Income Verification Match 154	5,675	5,675	100.0%
Cost of Living Adjustments 696	61	12	19.7%
Non-entitlement reviews 697	931	525	56.4%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		3,873	2,328	60.1%
Correspondence	407	1,008	768	76.2%
Congressional correspondence	507	511	22	4.3%
Internal quality reviews	937	2,354	1,538	65.3%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
Durial	160	33,966

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

Accrued	EP	# Pending
Hoordea	165	4,435

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As Of March 7, 2011	NA	230,603

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

Education	Type	# Pending
	Ch 33	18,579
	All	107,521

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

http://www.gibill.va.gov/spring2010.htm

COMPENSATION AND PENSION INVENTORY

March 7, 2011

	Е	Entitlement	
	Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	799,129	460,650	57.6%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *		Award Adjustment		Program Review			Other			Burial	Accrued	Appeals		
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	741,310	442,360	59.7%	116,794	37,845	32.4%	24,621	10,438	42.4%	70,080	31,900	45.5%	15,189	412	227,722
EASTERN AREA	151,659	93,277	61.5%	23,349	9,310	39.9%	6,218	3,268	52.6%	16,550	7,711	46.6%	7,578	17	39,293
Baltimore	12,392	8,517	68.7%	3,099	1,669	53.9%	367	209	56.9%	1,502	869	57.9%	20	2	2,774
Boston	7,124	4,424	62.1%	1,171	480	41.0%	399	359	90.0%	729	412	56.5%	5	1	3,324
Buffalo	6,347	3,486	54.9%	1,730	612	35.4%	156	97	62.2%	590	266	45.1%	17	6	757
Cleveland	20,644	11,796	57.1%	2,563	672	26.2%	660	338	51.2%	3,029	1,067	35.2%	2	-	6,629
Detroit	18,439	11,546	62.6%	2,180	586	26.9%	254	117	46.1%	2,590	1,084	41.9%	11	1	5,444
Hartford	2,223	601	27.0%	631	127	20.1%	126	44	34.9%	311	74	23.8%	-	-	879
Indianapolis	17,159	11,487	66.9%	1,960	764	39.0%	376	216	57.4%	2,131	1,064	49.9%	12	2	4,310
Manchester	2,114	1,153	54.5%	448	141	31.5%	16	15	93.8%	248	90	36.3%	-	-	742
New York	12,786	8,740	68.4%	2,183	897	41.1%	151	117	77.5%	901	559	62.0%	1	1	3,735
Newark	4,927	2,699	54.8%	684	211	30.8%	145	62	42.8%	509	218	42.8%	8	2	1,567
Philadelphia	24,358	13,308	54.6%	1,851	689	37.2%	2,306	867	37.6%	1,399	763	54.5%	7,498	-	3,521
Pittsburgh	8,013	4,716	58.9%	2,576	1,644	63.8%	639	548	85.8%	1,355	681	50.3%	-	2	3,002
Providence	2,715	1,274	46.9%	482	194	40.2%	179	99	55.3%	352	125	35.5%	2	-	1,234
Togus	10,107	8,303	82.2%	1,359	465	34.2%	412	156	37.9%	640	343	53.6%	1	-	670
White River J.	1,076	626	58.2%	172	71	41.3%	7	7	100.0%	118	53	44.9%	1	-	285
Wilmington	1,235	601	48.7%	260	88	33.8%	25	17	68.0%	146	43	29.5%		-	420
SOUTHERN AREA	228,958	134,075	58.6%	37,378	10,933	29.2%	9,548	3,748	39.3%	21,962	9,978	45.4%	62	37	68,260
Atlanta	29,886	19,031	63.7%	3,535	1,005	28.4%	401	301	75.1%	3,715	2,195	59.1%	1	1	9,021
Columbia	20,291	13,285	65.5%	2,597	776	29.9%	423	238	56.3%	825	525	63.6%	4	7	4,192
Huntington	11,687	8,351	71.5%	1,654	456	27.6%	146	70	47.9%	917	439	47.9%	12	1	2,598
Jackson	9,203	5,845	63.5%	1,906	669	35.1%	899	652	72.5%	823	406	49.3%	22	2	3,521
Louisville	6,791	2,336	34.4%	2,055	380	18.5%	524	270	51.5%	838	195	23.3%	1	-	1,694
Montgomery	13,348	7,478	56.0%	3,706	1,265	34.1%	1,392	968	69.5%	1,709	811	47.5%		13	9,692
Nashville	12,842	5,135	40.0%	1,327	122	9.2%	405	119	29.4%	1,760	474	26.9%	1	1	5,147
Roanoke	23,629	14,495	61.3%	3,794	296	7.8%	2,341	115	4.9%	1,624	646	39.8%	1	7	6,202
San Juan	5,409	3,232	59.8%	1,143	493	43.1%	89	43	48.3%	589	409	69.4%	- /-		4,144
St. Petersburg	49,891	28,956	58.0%	6,285	1,702	27.1%	1,314	876	66.7%	6,907	3,077	44.5%	15	5	14,850
Washington	45	28	62.2%	92	8	8.7%	88	12	13.6%	10	8	80.0%		-	4
Winston-Salem	45,936	25,903	56.4%	9,284	3,761	40.5%	1,526	84	5.5%	2,245	793	35.3%	5	-	7,195

^{*} Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

						OOM									
	Entitlement *			Awa	ard Adjustm		Pr	ogram Revie		Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	185,556	108,339	58.4%	28,310	8,714	30.8%	4,010	1,656	41.3%	17,018	7,570	44.5%	6,950	206	53,862
Chicago	15,729	9,497	60.4%	2,267	754	33.3%	793	475	59.9%	1,334	489	36.7%	2	3	6,442
Des Moines	5,739	3,131	54.6%	574	172	30.0%	151	60	39.7%	728	296	40.7%	-	-	1,828
Fargo	1,654	570	34.5%	289	57	19.7%	96	24	25.0%	188	64	34.0%	2	1	325
Houston	30,900	19,839	64.2%	8,335	4,368	52.4%	439	216	49.2%	3,328	1,983	59.6%	15	5	12,616
Lincoln	6,609	4,253	64.4%	1,409	51	3.6%	226	11	4.9%	834	252	30.2%	-	-	1,491
Little Rock	7,795	3,992	51.2%	2,127	769	36.2%	390	233	59.7%	1,259	662	52.6%	-	3	3,206
Milwaukee	12,929	5,855	45.3%	989	119	12.0%	112	41	36.6%	1,386	360	26.0%	6,619	-	2,356
Muskogee	15,684	9,026	57.5%	1,633	237	14.5%	560	132	23.6%	1,028	369	35.9%	1	-	3,296
New Orleans	8,764	4,760	54.3%	1,307	405	31.0%	95	54	56.8%	714	282	39.5%	8	1	4,168
Sioux Falls	1,039	224	21.6%	149	8	5.4%	43	5	11.6%	178	44	24.7%	-	1	271
St. Louis	15,941	9,227	57.9%	2,720	1,107	40.7%	378	209	55.3%	1,804	857	47.5%	-	-	5,542
St. Paul	12,841	4,865	37.9%	3,008	137	4.6%	97	32	33.0%	875	359	41.0%	44	-	1,308
Waco	45,190	30,331	67.1%	3,044	441	14.5%	537	107	19.9%	2,976	1,381	46.4%	259	192	10,415
Wichita	4,742	2,769	58.4%	459	89	19.4%	93	57	61.3%	386	172	44.6%	-	-	598
WESTERN AREA	175,137	106,669	60.9%	27,732	8,887	32.0%	4,845	1,766	36.4%	14,522	6,619	45.6%	599	151	44,444
Albuquerque	4,642	2,351	50.6%	469	40	8.5%	125	61	48.8%	615	282	45.9%	-	-	1,938
Anchorage	1,442	623	43.2%	409	54	13.2%	87	3	3.4%	185	100	54.1%	-	-	236
Boise	1,940	596	30.7%	1,045	66	6.3%	100	32	32.0%	331	100	30.2%	-	-	723
Denver	8,822	4,087	46.3%	1,871	293	15.7%	384	91	23.7%	620	159	25.6%	2	-	3,488
Cheyenne	1,192	500	41.9%	284	89	31.3%	76	66	86.8%	245	107	43.7%	-	-	220
Fort Harrison	1,264	289	22.9%	736	11	1.5%	69	14	20.3%	177	27	15.3%	-	-	317
Honolulu	4,943	3,081	62.3%	465	64	13.8%	55	34	61.8%	653	396	60.6%	3	-	728
Los Angeles	15,339	9,082	59.2%	2,298	724	31.5%	57	36	63.2%	906	546	60.3%	8	1	6,702
Manila	1,400	409	29.2%	1,719	826	48.1%	27	9	33.3%	752	407	54.1%	262	59	2,956
Oakland	23,856	15,374	64.4%	3,248	1,181	36.4%	565	218	38.6%	1,814	1,278	70.5%	3	-	6,485
Phoenix	21,615	14,953	69.2%	1,803	172	9.5%	583	176	30.2%	1,702	655	38.5%	2	1	4,170
Portland	10,223	4,759	46.6%	2,569	1,003	39.0%	488	142	29.1%	1,367	500	36.6%	1	-	4,582
Reno	7,132	4,686	65.7%	855	235	27.5%	69	21	30.4%	547	198	36.2%	1	-	1,030
Salt Lake City	8,537	2,054	24.1%	1,589	160	10.1%	1,027	288	28.0%	1,138	270	23.7%	-	-	1,755
San Diego	27,918	16,522	59.2%	2,006	358	17.8%	729	314	43.1%	1,266	508	40.1%	-	-	3,689
Seattle	34,872	27,303	78.3%	6,366	3,611	56.7%	404	261	64.6%	2,204	1,086	49.3%	317	90	5,425
Other		-	-	25	1	4.0%	-	-	-	28	22	78.6%	ı	1	21,863

^{*} Revised to more accurately categorize the Agent Orange presumptive workload.

Monday Morning Workload Report

PENSION INVENTORY

	ntitlement	ement		Award Adjustment		Program Review			Other			Burial	Accrued	Appeals	
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	57,819	18,290	31.6%	122,734	28,410	23.1%	6,667	6,212	93.2%	3,873	2,328	60.1%	18,777	4,023	2,881
Philadelphia	27,774	9,515	34.3%	56,522	14,532	25.7%	29	21	72.4%	1,238	645	52.1%	6,021	2,359	980
Milwaukee	15,339	3,915	25.5%	30,702	4,735	15.4%	1,067	1,035	97.0%	818	348	42.5%	1,326	820	860
St. Paul	14,154	4,467	31.6%	34,239	8,828	25.8%	5,527	5,118	92.6%	1,590	1,145	72.0%	11,352	844	1,041
Other (in transit)	552	393	71.2%	1,271	315	24.8%	44	38	86.4%	227	190	83.7%	78	N/A	N/A

EDUCATION INVENTORY

				_	_								
	С	hapter 33 Cla	aims Pendir	ng	*All Claims Pending								
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change					
USA (Education)	18,579	21,779	(3,200)	-14.7%	107,521	116,786	(9,265)	-7.9%					
Buffalo	6,245	6,763	(518)	-7.7%	34,441	36,128	(1,687)	-4.7%					
Atlanta	3,780	3,723	57	1.5%	22,667	25,703	(3,036)	-11.8%					
St Louis	4,665	5,274	(609)	-11.5%	27,525	28,118	(593)	-2.1%					
Muskogee	3,889	6,019	(2,130)	-35.4%	22,888	26,837	(3,949)	-14.7%					

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

http://www.gibill.va.gov/spring2010.htm