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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
April 21, 2012	900,848	592,978	65.8%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	865,919	571,084	66.0%

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
		826,007	557,024	67.4%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	449	83	18.5%
Initial entitlement for service-connected disability (=>8)	010	72,248	52,231	72.3%
Initial entitlement for service-connected disability (<=7)	110	226,881	152,543	67.2%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	14,112	5,584	39.6%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	102	48	47.1%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	482,055	318,827	66.1%
Increased entitlement due to hospitalization or surgery	320	2,530	934	36.9%
Spina bifida and/or birth defects reconsideration	420	55	34	61.8%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	565	442	78.2%
Nehmer review cases based upon new Agent Orange presumptives *	687	5,092	4,983	97.9%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	19,967	19,949	99.9%
Agent Orange claims where an interim decision was provided*	409	1,951	1,366	70.0%
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		206,983	104,378	50.4%
Dependency	130	107,075	53,888	50.3%
Survivor restored entitlement	133	19	13	68.4%
Hospitalization adjustment (non-rating)	135	179	114	63.7%
Misc determinations	290	50,114	31,136	62.1%
Spina bifida and/or birth defects adjustments	450	5	5	100.0%
Future examination for disabilities	310	14,091	5,691	40.4%
Due process	600	35,500	13,531	38.1%
Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.				

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		37,548	24,469	65.2%
Income verification for unemployment	314	1,178	1,177	99.9%
Review of Hemodialysis related cases/conditions	680	47	40	85.1%
Review of Radiation related cases/conditions	682	1,055	898	85.1%
Review of Misc cases referred to central office	684	32	29	90.6%
Review of effective date related to herbicide exposure	685	164	155	94.5%
Cost of Living Adjustments (COLAs) and other reviews	690	7,703	3,983	51.7%
Social Security number verification	690 Group	27,369	18,187	66.5%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

Other	EP	# Pending	# Pending Over 125	% Over 125
		143,442	59,503	41.5%
Pre-decisional hearings	173	1,749	1,185	67.8%
Correspondence	400	93,612	29,407	31.4%
Congressional correspondence	500	1,245	296	23.8%
Freedom of Information Act (FOIA) requests	510	21,593	7,862	36.4%
Review, including quality assurance	930	24,820	20,559	82.8%
Correction of errors	960	423	194	45.9%
Combination of workload received from Veterans, survivors and internal sources.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		74,841	35,954	48.0%
Increased entitlement and/or reconsideration	120	15,365	5,571	36.3%
Initial entitlement - Veteran	180	11,062	2,963	26.8%
Initial entitlement - Survivor	190	48,414	27,420	56.6%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		141,798	42,512	30.0%
Hospitalization adjustment (non-rating)	135	2,857	1,488	52.1%
Dependency	137	11,363	5,366	47.2%
Income adjustments	150	54,769	21,503	39.3%
Annual eligibility verification reporting (EVRs)	155	35,047	6	0.0%
Misc determinations	297	22,599	9,940	44.0%
Due process	607	15,163	4,209	27.8%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		15,465	15,194	98.2%
Income Verification Match	154	14,815	14,813	100.0%
Cost of Living Adjustments	696	113	73	64.6%
Non-entitlement reviews	697	537	308	57.4%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		10,322	5,001	48.4%
Correspondence	407	5,331	2,109	39.6%
Congressional correspondence	507	2,060	657	31.9%
Internal quality reviews	937	2,931	2,235	76.3%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	67,804
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

	EP	# Pending
Accrued	165	10,587
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

	EP	# Pending
Appeals		
As Of April 23, 2012	NA	256,382
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

	Type	# Pending
Education		
	Ch 33	22,896
	All	143,610
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

COMPENSATION AND PENSION INVENTORY

April 21, 2012

	Entitlement		
	Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	900,848	592,978	65.8%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	826,007	557,024	67.4%	206,983	104,379	50.4%	37,548	24,469	65.2%	143,442	59,503	41.5%	44,440	1,799	253,776
EASTERN AREA	168,860	117,288	69.5%	42,353	22,654	53.5%	7,655	5,021	65.6%	18,280	13,625	74.5%	16,738	206	42,650
Baltimore	18,113	14,460	79.8%	3,984	2,572	64.6%	526	395	75.1%	1,631	1,270	77.9%	1	2	3,080
Boston	9,827	6,982	71.0%	2,384	1,005	42.2%	529	358	67.7%	979	773	79.0%	1	1	4,116
Buffalo	7,833	4,842	61.8%	2,588	1,542	59.6%	236	187	79.2%	962	645	67.0%	1	2	869
Cleveland	25,082	17,795	70.9%	4,269	1,531	35.9%	895	757	84.6%	2,447	1,673	68.4%	6	108	6,995
Detroit	18,261	11,610	63.6%	4,857	2,202	45.3%	514	237	46.1%	2,317	1,932	83.4%	2	33	5,708
Hartford	3,225	1,664	51.6%	890	149	16.7%	49	34	69.4%	294	163	55.4%	-	1	861
Indianapolis	20,970	16,707	79.7%	4,140	2,928	70.7%	353	237	67.1%	2,388	1,888	79.1%	6	53	4,461
Manchester	2,210	1,422	64.3%	785	284	36.2%	60	29	48.3%	152	118	77.6%	2	0	802
New York	16,405	12,858	78.4%	4,396	2,067	47.0%	207	67	32.4%	1,160	1,041	89.7%	1	0	4,255
Newark	4,639	2,528	54.5%	1,494	718	48.1%	95	80	84.2%	504	314	62.3%	1	1	2,138
Philadelphia	24,458	15,381	62.9%	5,856	3,900	66.6%	2,901	1,952	67.3%	3,461	2,410	69.6%	16,716	-	3,528
Pittsburgh	10,310	7,383	71.6%	3,783	2,447	64.7%	435	230	52.9%	1,153	830	72.0%	-	4	3,109
Providence	3,266	1,671	51.2%	654	193	29.5%	412	222	53.9%	302	240	79.5%	-	1	999
Togus	1,974	657	33.3%	1,571	774	49.3%	371	199	53.6%	218	117	53.7%	1	0	760
White River J.	1,034	631	61.0%	300	115	38.3%	66	31	47.0%	103	87	84.5%	-	0	419
Wilmington	1,253	697	55.6%	402	227	56.5%	6	6	100.0%	209	124	59.3%	-	0	550
SOUTHERN AREA	246,744	158,542	64.3%	66,679	33,434	50.1%	13,101	7,911	60.4%	81,540	14,166	17.4%	45	189	82,721
Atlanta	32,374	20,334	62.8%	8,400	3,563	42.4%	362	261	72.1%	4,711	2,862	60.8%	-	0	10,933
Columbia	23,350	15,825	67.8%	3,250	703	21.6%	663	379	57.2%	1,616	1,113	68.9%	-	3	5,170
Huntington	5,809	3,507	60.4%	1,191	219	18.4%	133	69	51.9%	645	380	58.9%	-	4	3,082
Jackson	10,994	7,948	72.3%	1,628	401	24.6%	1,201	1,001	83.3%	749	605	80.8%	20	2	3,870
Louisville	10,547	6,573	62.3%	3,809	1,873	49.2%	1,204	782	65.0%	1,310	1,021	77.9%	10	21	2,822
Montgomery	15,054	8,579	57.0%	5,571	2,700	48.5%	1,488	450	30.2%	1,286	936	72.8%	-	59	10,372
Nashville	11,046	4,708	42.6%	4,160	1,175	28.2%	493	339	68.8%	1,390	602	43.3%	1	28	5,878
Roanoke	26,021	18,284	70.3%	7,648	4,306	56.3%	414	255	61.6%	1,905	1,012	53.1%	3	9	6,805
San Juan	5,894	3,481	59.1%	1,827	851	46.6%	157	96	61.1%	596	447	75.0%	-	0	4,659
St. Petersburg	46,729	29,015	62.1%	10,332	3,861	37.4%	981	337	34.4%	3,944	2,281	57.8%	10	57	19,985
Washington	58	40	69.0%	70	54	77.1%	28	28	100.0%	59,702	200	0.3%	-	0	8
Winston-Salem	58,868	40,248	68.4%	18,793	13,728	73.0%	5,977	3,914	65.5%	3,686	2,707	73.4%	1	6	9,137

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	202,271	132,625	65.6%	48,151	23,512	48.8%	6,673	4,277	64.1%	21,681	16,043	74.0%	26,924	490	61,240
Chicago	21,249	17,181	80.9%	4,966	3,553	71.5%	1,015	830	81.8%	2,944	2,807	95.3%	6	78	5,805
Des Moines	7,654	5,222	68.2%	2,221	1,210	54.5%	159	88	55.3%	640	494	77.2%	-	1	1,733
Fargo	1,135	368	32.4%	259	25	9.7%	80	10	12.5%	90	64	71.1%	-	0	359
Houston	37,261	27,314	73.3%	13,409	8,563	63.9%	1,033	731	70.8%	5,537	4,382	79.1%	3	6	13,892
Lincoln	3,311	589	17.8%	697	33	4.7%	113	24	21.2%	646	306	47.4%	-	1	1,645
Little Rock	8,152	4,998	61.3%	3,335	1,855	55.6%	1,261	1,028	81.5%	1,590	1,065	67.0%	1	25	4,750
Milwaukee	11,197	4,145	37.0%	2,516	444	17.6%	173	106	61.3%	715	256	35.8%	11,930	-	2,932
Muskogee	13,547	6,695	49.4%	2,709	535	19.7%	719	307	42.7%	797	642	80.6%	8	6	3,485
New Orleans	12,855	8,594	66.9%	3,697	2,133	57.7%	389	179	46.0%	1,865	1,310	70.2%	4	51	5,354
Sioux Falls	1,142	281	24.6%	261	16	6.1%	132	41	31.1%	157	45	28.7%	-	1	228
St. Louis	17,550	11,716	66.8%	3,871	1,730	44.7%	545	377	69.2%	1,571	1,069	68.0%	3	36	6,446
St. Paul	11,405	3,041	26.7%	1,660	138	8.3%	319	241	75.5%	480	223	46.5%	14,871	-	1,465
Waco	50,925	39,676	77.9%	7,257	2,942	40.5%	668	282	42.2%	4,137	2,990	72.3%	98	285	12,316
Wichita	4,888	2,805	57.4%	1,293	335	25.9%	67	33	49.3%	512	390	76.2%	-	0	830
WESTERN AREA	208,130	148,567	71.4%	49,764	24,774	49.8%	10,105	7,258	71.8%	21,812	15,571	71.4%	732	911	48,598
Albuquerque	5,117	2,795	54.6%	1,470	510	34.7%	107	44	41.1%	514	338	65.8%	1	1	1,916
Anchorage	1,959	961	49.1%	1,703	897	52.7%	612	486	79.4%	313	245	78.3%	-	0	161
Boise	2,417	1,061	43.9%	743	189	25.4%	143	74	51.7%	340	197	57.9%	-	0	918
Denver	11,685	6,591	56.4%	3,484	1,213	34.8%	696	182	26.1%	1,097	611	55.7%	3	3	4,187
Cheyenne	980	396	40.4%	576	330	57.3%	18	8	44.4%	238	115	48.3%	1	4	354
Fort Harrison	1,497	336	22.4%	639	153	23.9%	136	46	33.8%	291	124	42.6%	-	0	404
Honolulu	6,079	4,552	74.9%	590	141	23.9%	61	28	45.9%	832	726	87.3%	1	1	775
Los Angeles	25,117	19,986	79.6%	4,555	2,412	53.0%	1,629	1,384	85.0%	2,335	1,778	76.1%	-	4	6,634
Manila	3,614	2,256	62.4%	1,192	437	36.7%	142	120	84.5%	1,368	634	46.3%	332	68	2,260
Oakland	34,092	27,732	81.3%	7,969	5,069	63.6%	863	695	80.5%	4,412	3,781	85.7%	9	6	7,556
Phoenix	21,170	15,823	74.7%	3,214	876	27.3%	913	583	63.9%	1,727	1,168	67.6%	1	1	5,261
Portland	12,407	8,118	65.4%	4,188	2,157	51.5%	1,123	762	67.9%	914	597	65.3%	2	13	5,243
Reno	8,391	6,159	73.4%	1,885	931	49.4%	235	170	72.3%	823	610	74.1%	1	0	1,115
Salt Lake City	16,249	9,847	60.6%	4,710	2,994	63.6%	1,360	1,273	93.6%	1,733	1,386	80.0%	1	1	1,834
San Diego	29,896	19,584	65.5%	4,008	906	22.6%	1,107	706	63.8%	1,861	1,076	57.8%	-	1	3,833
Seattle	27,460	22,370	81.5%	8,838	5,559	62.9%	960	697	72.6%	3,014	2,185	72.5%	380	808	6,147
Other	2	2	100.0%	36	5	13.9%	14	2	14.3%	129	98	76.0%	1	0	18,567

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	74,841	35,954	48.0%	141,798	42,512	30.0%	15,465	15,194	98.2%	10,345	5,015	48.5%	23,364	8,788	2,606
Philadelphia	33,788	19,119	56.6%	65,150	23,043	35.4%	6,219	6,213	99.9%	5,746	2,464	42.9%	7,092	3,998	1,114
Milwaukee	18,897	6,446	34.1%	31,350	4,908	15.7%	3,206	3,196	99.7%	484	252	52.1%	1,537	1,702	659
St. Paul	21,748	10,242	47.1%	42,687	14,169	33.2%	5,883	5,655	96.1%	3,803	2,061	54.2%	14,652	3,088	833
Other (in transit)	408	147	36.0%	2,611	392	15.0%	157	130	82.8%	312	238	76.3%	83	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	22,896	22,965	(69)	-0.3%	143,610	146,951	(3,341)	-2.3%
Buffalo	3,537	4,427	(890)	-20.1%	19,300	18,342	958	5.2%
Atlanta	4,248	3,862	386	10.0%	31,049	30,253	796	2.6%
St Louis	4,968	4,035	933	23.1%	39,495	39,102	393	1.0%
Muskogee	10,143	10,641	(498)	-4.7%	53,766	59,254	(5,488)	-9.3%
*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.								