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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
May 2, 2011	826,355	476,167	57.6%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	802,219	468,253	58.4%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		764,516	457,167	59.8%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	636	108	17.0%
Initial entitlement for service-connected disability (=>8)	010	46,084	27,564	59.8%
Initial entitlement for service-connected disability (<=7)	110	180,255	101,873	56.5%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	11,681	3,913	33.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	104	15	14.4%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	423,767	247,933	58.5%
Increased entitlement due to hospitalization or surgery	320	2,722	844	31.0%
Spina bifida and/or birth defects reconsideration	420	22	6	27.3%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	3,818	3,570	93.5%
Nehmer review cases based upon new Agent Orange presumptives *	687	64,399	60,711	94.3%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	28,157	10,630	37.8%
Agent Orange claims where an interim decision was provided*	409	2,871	0	0.0%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		141,465	34,791	24.6%
Dependency	130	57,114	17,096	29.9%
Survivor restored entitlement	133	14	7	50.0%
Hospitalization adjustment (non-rating)	135	142	81	57.0%
Misc determinations	290	51,094	10,880	21.3%
Spina bifida and/or birth defects adjustments	450	3	3	100.0%
Future examination for disabilities	310	8,078	3,085	38.2%
Due process	600	25,020	3,639	14.5%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		27,780	11,035	39.7%
Income verification for unemployability	314	255	252	98.8%
Review of Hemodialysis related cases/conditions	680	134	126	94.0%
Review of Radiation related cases/conditions	682	619	553	89.3%
Review of Misc cases referred to central office	684	33	31	93.9%
Review of effective date related to herbicide exposure	685	73	18	24.7%
Cost of Living Adjustments (COLAs) and other reviews	690	5,069	1,783	35.2%
Social Security number verification	690 Group	21,597	8,272	38.3%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		78,186	36,489	46.7%
Pre-decisional hearings	173	1,327	897	67.6%
Correspondence	400	37,679	14,376	38.2%
Congressional correspondence	500	832	164	19.7%
Freedom of Information Act (FOIA) requests	510	18,833	5,616	29.8%
Review, including quality assurance	930	19,234	15,278	79.4%
Correction of errors	960	281	158	56.2%
Combination of workload received from Veterans, survivors and internal sources.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		61,839	19,000	30.7%
Increased entitlement and/or reconsideration	120	18,531	5,404	29.2%
Initial entitlement - Veteran	180	11,856	2,726	23.0%
Initial entitlement - Survivor	190	31,452	10,870	34.6%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		126,304	29,140	23.1%
Hospitalization adjustment (non-rating)	135	1,554	600	38.6%
Dependency	137	8,828	4,014	45.5%
Income adjustments	150	48,943	13,910	28.4%
Annual eligibility verification reporting (EVRs)	155	39,061	134	0.3%
Misc determinations	297	11,972	5,035	42.1%
Due process	607	15,946	5,447	34.2%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		4,853	4,560	94.0%
Income Verification Match	154	4,123	4,123	100.0%
Cost of Living Adjustments	696	48	31	64.6%
Non-entitlement reviews	697	682	406	59.5%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		3,836	2,361	61.5%
Correspondence	407	819	586	71.6%
Congressional correspondence	507	516	38	7.4%
Internal quality reviews	937	2,501	1,737	69.5%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	43,874
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

	EP	# Pending
Accrued	165	5,094
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

	EP	# Pending
Appeals		
As Of May 2, 2011	NA	233,970
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

	Type	# Pending
Education		
	Ch 33	8,525
	All	50,091
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>

COMPENSATION AND PENSION INVENTORY

May 2, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	826,355	476,167 57.6%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	764,516	457,167	59.8%	141,465	34,792	24.6%	27,780	11,035	39.7%	78,186	36,489	46.7%	21,075	347	231,172
EASTERN AREA	155,186	95,992	61.9%	28,402	8,962	31.6%	7,317	3,680	50.3%	17,717	8,879	50.1%	12,093	15	39,642
Baltimore	13,058	9,073	69.5%	3,405	1,535	45.1%	423	266	62.9%	1,238	876	70.8%	12	1	2,841
Boston	7,163	4,374	61.1%	1,130	318	28.1%	303	264	87.1%	795	476	59.9%	1	-	3,526
Buffalo	6,413	3,365	52.5%	2,528	559	22.1%	157	94	59.9%	639	282	44.1%	1	2	767
Cleveland	21,704	12,657	58.3%	2,885	787	27.3%	791	431	54.5%	3,371	1,201	35.6%	-	-	6,505
Detroit	18,354	11,561	63.0%	3,488	620	17.8%	462	188	40.7%	2,599	1,211	46.6%	3	1	5,557
Hartford	2,485	728	29.3%	621	95	15.3%	265	43	16.2%	311	85	27.3%	1	1	871
Indianapolis	17,968	12,416	69.1%	2,512	994	39.6%	374	233	62.3%	2,375	1,283	54.0%	7	3	4,379
Manchester	2,133	1,234	57.9%	419	83	19.8%	10	8	80.0%	326	132	40.5%	-	1	781
New York	13,786	9,575	69.5%	2,219	749	33.8%	183	90	49.2%	1,024	578	56.4%	1	1	3,748
Newark	4,935	2,704	54.8%	846	221	26.1%	155	109	70.3%	547	265	48.4%	6	2	1,583
Philadelphia	24,980	13,911	55.7%	3,295	747	22.7%	2,823	1,057	37.4%	1,654	978	59.1%	12,061	-	3,534
Pittsburgh	8,301	4,981	60.0%	2,508	1,420	56.6%	609	503	82.6%	1,464	824	56.3%	-	3	3,011
Providence	2,571	1,175	45.7%	622	211	33.9%	229	156	68.1%	441	175	39.7%	-	-	1,202
Togus	9,009	7,070	78.5%	1,479	517	35.0%	484	194	40.1%	659	376	57.1%	-	-	673
White River J.	1,079	585	54.2%	200	46	23.0%	28	28	100.0%	143	86	60.1%	-	-	256
Wilmington	1,247	583	46.8%	245	60	24.5%	21	16	76.2%	131	51	38.9%	-	-	408
SOUTHERN AREA	237,564	139,072	58.5%	46,348	9,021	19.5%	8,897	3,606	40.5%	23,762	10,379	43.7%	33	32	70,094
Atlanta	33,021	21,326	64.6%	4,607	897	19.5%	586	317	54.1%	4,160	2,062	49.6%	-	1	9,196
Columbia	20,354	13,030	64.0%	2,773	740	26.7%	287	84	29.3%	978	608	62.2%	1	6	4,295
Huntington	11,789	8,074	68.5%	1,618	397	24.5%	160	67	41.9%	1,089	585	53.7%	1	1	2,671
Jackson	9,201	5,742	62.4%	2,456	513	20.9%	977	650	66.5%	885	461	52.1%	15	3	3,646
Louisville	7,502	2,631	35.1%	3,220	392	12.2%	768	257	33.5%	884	271	30.7%	4	5	1,921
Montgomery	13,008	7,089	54.5%	4,885	861	17.6%	908	535	58.9%	1,567	715	45.6%	-	7	9,746
Nashville	12,412	4,926	39.7%	3,091	103	3.3%	214	91	42.5%	1,951	718	36.8%	1	2	5,287
Roanoke	24,897	15,410	61.9%	3,809	270	7.1%	1,784	124	7.0%	2,174	910	41.9%	1	5	6,400
San Juan	5,651	3,412	60.4%	1,321	373	28.2%	53	38	71.7%	593	418	70.5%	2	-	4,280
St. Petersburg	51,362	29,690	57.8%	7,673	1,462	19.1%	1,320	957	72.5%	6,513	2,532	38.9%	8	2	15,282
Washington	55	40	72.7%	104	8	7.7%	70	17	24.3%	12	10	83.3%	-	-	6
Winston-Salem	48,312	27,702	57.3%	10,791	3,005	27.8%	1,770	469	26.5%	2,956	1,089	36.8%	-	-	7,364

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	191,673	112,387	58.6%	35,199	8,447	24.0%	4,603	1,744	37.9%	19,365	9,143	47.2%	8,524	175	54,929
Chicago	16,820	10,398	61.8%	3,120	746	23.9%	896	492	54.9%	1,661	601	36.2%	-	5	6,353
Des Moines	5,823	3,139	53.9%	1,596	165	10.3%	179	72	40.2%	780	344	44.1%	-	2	1,815
Fargo	1,583	485	30.6%	868	49	5.6%	96	33	34.4%	249	86	34.5%	2	1	299
Houston	31,588	20,607	65.2%	8,625	4,163	48.3%	693	221	31.9%	3,662	2,476	67.6%	11	2	12,925
Lincoln	5,957	3,490	58.6%	1,039	24	2.3%	202	7	3.5%	786	197	25.1%	-	1	1,493
Little Rock	8,135	4,460	54.8%	3,209	602	18.8%	373	218	58.4%	1,393	711	51.0%	-	-	3,495
Milwaukee	13,040	5,602	43.0%	2,438	123	5.0%	104	48	46.2%	1,577	422	26.8%	8,164	-	2,347
Muskogee	16,094	8,929	55.5%	2,369	334	14.1%	771	186	24.1%	1,101	478	43.4%	-	1	3,275
New Orleans	9,500	5,216	54.9%	1,567	453	28.9%	220	81	36.8%	897	391	43.6%	-	1	4,376
Sioux Falls	1,047	203	19.4%	697	11	1.6%	100	7	7.0%	176	41	23.3%	-	3	307
St. Louis	16,213	9,194	56.7%	2,934	1,135	38.7%	368	185	50.3%	2,093	938	44.8%	1	1	5,832
St. Paul	13,190	4,663	35.4%	3,122	120	3.8%	103	20	19.4%	1,077	420	39.0%	71	-	1,385
Waco	47,887	33,263	69.5%	3,061	443	14.5%	427	127	29.7%	3,474	1,842	53.0%	275	158	10,440
Wichita	4,796	2,738	57.1%	554	79	14.3%	71	47	66.2%	439	196	44.6%	-	-	587
WESTERN AREA	180,093	109,716	60.9%	31,481	8,358	26.5%	6,963	2,005	28.8%	17,280	8,038	46.5%	425	124	44,771
Albuquerque	5,007	2,490	49.7%	614	53	8.6%	66	36	54.5%	610	352	57.7%	1	-	1,973
Anchorage	1,493	594	39.8%	810	83	10.2%	174	23	13.2%	189	118	62.4%	1	-	214
Boise	1,998	585	29.3%	941	82	8.7%	162	53	32.7%	308	88	28.6%	-	1	764
Denver	9,011	3,871	43.0%	2,395	313	13.1%	465	115	24.7%	748	210	28.1%	1	1	3,543
Cheyenne	1,203	497	41.3%	290	87	30.0%	43	29	67.4%	229	113	49.3%	-	-	227
Fort Harrison	1,103	158	14.3%	799	14	1.8%	96	6	6.3%	235	26	11.1%	-	-	329
Honolulu	4,865	3,106	63.8%	493	39	7.9%	83	23	27.7%	733	459	62.6%	3	-	685
Los Angeles	16,569	9,817	59.2%	3,914	757	19.3%	1,582	61	3.9%	1,275	640	50.2%	-	1	6,782
Manila	1,732	406	23.4%	1,298	451	34.7%	58	18	31.0%	638	336	52.7%	181	45	2,858
Oakland	25,422	16,764	65.9%	3,824	1,008	26.4%	462	280	60.6%	2,298	1,433	62.4%	1	1	6,475
Phoenix	22,702	16,172	71.2%	1,524	176	11.5%	721	134	18.6%	2,359	1,025	43.5%	-	1	4,347
Portland	11,031	5,471	49.6%	2,750	968	35.2%	507	191	37.7%	1,493	563	37.7%	-	1	4,679
Reno	7,562	5,117	67.7%	904	230	25.4%	101	21	20.8%	746	301	40.3%	1	-	938
Salt Lake City	8,575	1,823	21.3%	2,316	152	6.6%	1,116	417	37.4%	1,287	352	27.4%	-	-	1,726
San Diego	27,820	15,930	57.3%	1,911	243	12.7%	767	313	40.8%	1,566	612	39.1%	-	-	3,744
Seattle	34,000	26,915	79.2%	6,698	3,702	55.3%	560	285	50.9%	2,566	1,410	54.9%	236	73	5,487
Other	-	-	-	35	4	11.4%	-	-	-	62	50	80.6%	-	1	21,736

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	61,839	19,000	30.7%	126,304	29,140	23.1%	4,853	4,560	94.0%	3,836	2,361	61.5%	22,799	4,747	2,798
Philadelphia	29,533	9,737	33.0%	58,443	14,405	24.6%	31	22	71.0%	1,229	599	48.7%	5,624	2,630	985
Milwaukee	16,521	4,378	26.5%	28,668	4,924	17.2%	364	362	99.5%	724	362	50.0%	1,425	1,024	891
St. Paul	15,425	4,743	30.7%	37,982	9,508	25.0%	4,424	4,146	93.7%	1,672	1,225	73.3%	15,650	1,093	922
Other (in transit)	360	142	39.4%	1,211	303	25.0%	34	30	88.2%	211	175	82.9%	100	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	8,525	8,607	(514)	-5.7%	50,091	49,734	(10,736)	-17.7%
Buffalo	1,865	2,209	(344)	-15.6%	12,255	11,898	357	3.0%
Atlanta	1,881	1,947	(66)	-3.4%	11,149	11,561	(412)	-3.6%
St Louis	2,195	1,950	245	12.6%	14,544	13,754	790	5.7%
Muskogee	2,584	2,501	83	3.3%	12,143	12,521	(378)	-3.0%
*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.								

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

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