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# Veterans-For-Change

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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
May 16, 2011	830,610	476,928	57.4%
	# Donding	# Pending	% Over 125

### **Compensation and Pension Rating Bundle**

#### # Pending Over 125 % Over 125 468,696 58.1%

806.750

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		767,577	457,814	59.6%
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	708	119	16.8%
Initial entitlement for service-connected disability (=>8)	010	47,314	28,729	60.7%
Initial entitlement for service-connected disability (<=7)	110	182,137	102,790	56.4%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	11,757	3,882	33.0%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	72	14	19.4%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	426,899	248,447	58.2%
Increased entitlement due to hospitalization or surgery	320	2,658	851	32.0%
Spina bifida and/or birth defects reconsideration	420	23	6	26.1%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10*	681	3,282	3,081	93.9%
Nehmer review cases based upon new Agent Orange presumptives*	687	61,066	58,168	95.3%
Reopened or new Agent Orange claims prior to After 9/01/10*	405	28,654	11,231	39.2%
Agent Orange claims where an interim decision was provided	409	3,007	496	16.5%

First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

\*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405 \*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		149,190	33,990	22.8%
Dependency	130	56,087	16,263	29.0%
Survivor restored entitlement	133	14	7	50.0%
Hospitalization adjustment (non-rating)	135	133	82	61.7%
Misc determinations	290	58,325	10,620	18.2%
Spina bifida and/or birth defects adjustments	450	4	2	50.0%
Future examination for disabilities	310	9,361	3,546	37.9%
Due process	600	25,266	3,470	13.7%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

EP		# Pending	# Pending Over 125	% Over 125
Program Reviews		27,596	11,600	42.0%
Income verification for unemployability 314		251	248	98.8%
Review of Hemodialysis related cases/conditions 680		116	110	94.8%
Review of Radiation related cases/conditions 682		615	540	87.8%
Review of Misc cases referred to central office 684		34	31	91.2%
Review of effective date related to herbicide exposure 685		87	25	28.7%
Cost of Living Adjustments (COLAs) and other reviews 690		5,258	1,815	34.5%
Social Security number verification 690 grd	oup	21,235	8,831	41.6%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		79,785	37,239	46.7%
Pre-decisional hearings	173	1,343	916	68.2%
Correspondence	400	38,539	15,241	39.5%
Congressional correspondence	500	1,171	194	16.6%
Freedom of Information Act (FOIA) requests	510	19,205	5,400	28.1%
Review, including quality assurance	930	19,264	15,330	79.6%
Correction of errors	960	263	158	60.1%
Combination of workload received from Veterans, survivors and internal sources				

### Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		63,033	19,114	30.3%
Increased entitlement and/or reconsideration	120	18,577	5,319	28.6%
Initial entitlement - Veteran	180	12,038	2,652	22.0%
Initial entitlement - Survivor	190	32,418	11,143	34.4%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well				

as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		122,583	29,251	23.9%
Hospitalization adjustment (non-rating)	135	1,559	617	39.6%
Dependency	137	8,995	4,048	45.0%
Income adjustments	150	48,481	14,441	29.8%
Annual eligibility verification reporting (EVRs)	155	34,809	106	0.3%
Misc determinations	297	12,309	4,909	39.9%
Due process	607	16,430	5,130	31.2%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

EP	# Pending	# Pending Over 125	% Over 125
Program Reviews	4,280	3,982	93.0%
Income Verification Match 154	3,589	3,589	100.0%
Cost of Living Adjustments 696	45	20	44.4%
Non-entitlement reviews 697	646	373	57.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		3,297	2,294	69.6%
Correspondence	407	796	556	69.8%
Congressional correspondence	507	0	0	
Internal quality reviews	937	2,501	1,738	69.5%
Combination of workload received from Veterans, survivors and internal sources.			•	•

### Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	46,574
Provides honor and assistance with the burial of Veterans through an enhanced those whose post-service death was due to or hastened by a service-connected program also provides a lesser burial and/or plot allowance to assist with the bur Veterans not entitled to the service-connected burial benefit.	d disability.	The burial

Accrued	EP	# Pending
	165	5,360
Benefits not paid prior to the death of a Veteran or survivor based upon a pendi death which is later granted.	ng claim at	the time of

Appeals	EP	# Pending			
As Of May 16, 2011	NA	234,841			
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).					

Education	Туре	# Pending
	Ch 33	8,547
	All	61,775
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit P Chapter 33 claims.	rograms In	cluding

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

http://www.gibill.va.gov/spring2010.htm

## COMPENSATION AND PENSION INVENTORY

May 16, 2011

	Entitlement								
	Claims Pending Pending Pending Pending days Pending Pending Percer Pending over 125 days								
USA	830,610	476,928	57.4%	T					

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

### **COMPENSATION INVENTORY**

	Entitlement *		Award Adjustment			Program Review			Other			Burial	Accrued	Appeals	
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	767,577	457,814	59.6%	149,190	33,991	22.8%	27,596	11,600	42.0%	79,785	37,239	46.7%	22,744	360	231,592
EASTERN AREA	155,853	96,021	61.6%	29,484	9,083	30.8%	6,930	3,726	53.8%	18,115	9,029	49.8%	13,235	17	39,591
Baltimore	13,222	9,145	69.2%	3,315	1,429	43.1%	384	270	70.3%	1,207	815	67.5%	10	1	2,836
Boston	7,223	4,382	60.7%	1,051	294	28.0%	269	231	85.9%	786	489	62.2%	1	-	3,558
Buffalo	6,424	3,394	52.8%	2,510	533	21.2%	155	89	57.4%	624	288	46.2%	1	2	762
Cleveland	21,555	12,622	58.6%	3,072	867	28.2%	780	482	61.8%	3,333	1,279	38.4%	1	-	6,446
Detroit	18,221	11,452	62.9%	3,902	891	22.8%	500	196	39.2%	2,595	1,196	46.1%	2	2	5,550
Hartford	2,558	785	30.7%	662	96	14.5%	279	47	16.8%	321	91	28.3%	1	1	877
Indianapolis	18,281	12,615	69.0%	2,711	1,040	38.4%	355	235	66.2%	2,421	1,350	55.8%	6	2	4,414
Manchester	2,110	1,195	56.6%	614	74	12.1%	30	8	26.7%	331	139	42.0%	-	1	776
New York	13,878	9,606	69.2%	2,186	706	32.3%	181	76	42.0%	1,002	568	56.7%	-	2	3,744
Newark	4,927	2,569	52.1%	914	214	23.4%	151	110	72.8%	476	211	44.3%	5	3	1,578
Philadelphia	25,310	14,134	55.8%	3,436	765	22.3%	2,472	1,051	42.5%	2,096	1,064	50.8%	13,208	-	3,529
Pittsburgh	8,371	4,996	59.7%	2,466	1,356	55.0%	612	499	81.5%	1,486	820	55.2%	-	2	3,009
Providence	2,655	1,158	43.6%	564	181	32.1%	221	161	72.9%	475	192	40.4%	-	-	1,183
Togus	8,752	6,791	77.6%	1,513	543	35.9%	494	224	45.3%	688	381	55.4%	-	1	659
White River J.	1,105	595	53.8%	194	42	21.6%	28	28	100.0%	144	90	62.5%	-	-	262
Wilmington	1,261	582	46.2%	374	52	13.9%	19	19	100.0%	130	56	43.1%	-	-	408
SOUTHERN AREA	238,828	139,086	58.2%	48,866	8,347	17.1%	8,765	3,871	44.2%	23,954	10,391	43.4%	26	36	70,603
Atlanta	33,258	21,467	64.5%	4,629	821	17.7%	590	327	55.4%	4,154	1,997	48.1%	-	1	9,212
Columbia	20,354	12,895	63.4%	3,725	738	19.8%	355	96	27.0%	991	618	62.4%	-	7	4,302
Huntington	11,785	8,015	68.0%	1,611	402	25.0%	150	67	44.7%	1,094	604	55.2%	1	-	2,678
Jackson	9,295	5,763	62.0%	2,516	500	19.9%	940	645	68.6%	891	468	52.5%	14	2	3,645
Louisville	7,741	2,725	35.2%	3,285	402	12.2%	746	208	27.9%	940	281	29.9%	3	4	1,961
Montgomery	12,912	6,903	53.5%	4,907	761	15.5%	850	479	56.4%	1,563	682	43.6%	-	6	9,670
Nashville	12,379	4,848	39.2%	3,037	110	3.6%	247	80	32.4%	1,913	721	37.7%	2	2	5,301
Roanoke	25,001	15,218	60.9%	3,848	275	7.1%	1,722	142	8.2%	2,255	924	41.0%	1	6	6,422
San Juan	5,817	3,377	58.1%	2,397	350	14.6%	53	37	69.8%	573	410	71.6%	-	-	4,297
St. Petersburg	51,388	29,536	57.5%	7,608	1,477	19.4%	1,319	977	74.1%	6,477	2,484	38.4%	4	6	15,388
Washington	58	43	74.1%	97	11	11.3%	64	29	45.3%	13	10	76.9%	-	-	6
Winston-Salem	48,840	28,296	57.9%	11,206	2,500	22.3%	1,729	784	45.3%	3,090	1,192	38.6%	1	2	7,721

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## COMPENSATION INVENTORY

(														<b>.</b> ,	
	Entitlement *			Awa	ard Adjustm		Program Review				Other		Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	191,491	112,266	58.6%	36,839	8,202	22.3%	4,788	1,745	36.4%	19,930	9,389	47.1%	9,080	184	54,963
Chicago	17,176	10,627	61.9%	3,325	733	22.0%	856	465	54.3%	1,837	638	34.7%	-	6	6,329
Des Moines	5,848	3,122	53.4%	1,584	173	10.9%	192	83	43.2%	772	342	44.3%	-	2	1,807
Fargo	1,541	459	29.8%	888	45	5.1%	93	33	35.5%	250	84	33.6%	2	1	296
Houston	31,891	20,710	64.9%	9,879	4,009	40.6%	730	223	30.5%	3,823	2,533	66.3%	12	3	12,941
Lincoln	5,910	3,421	57.9%	672	28	4.2%	143	6	4.2%	763	199	26.1%	1	1	1,504
Little Rock	8,084	4,420	54.7%	3,308	602	18.2%	388	211	54.4%	1,473	741	50.3%	1	-	3,534
Milwaukee	12,972	5,526	42.6%	2,393	124	5.2%	131	47	35.9%	1,595	460	28.8%	8,712	-	2,328
Muskogee	15,996	9,399	58.8%	2,470	344	13.9%	912	211	23.1%	1,171	525	44.8%	-	2	3,253
New Orleans	9,413	5,128	54.5%	1,625	455	28.0%	249	69	27.7%	919	417	45.4%	-	1	4,395
Sioux Falls	995	172	17.3%	638	12	1.9%	99	8	8.1%	172	38	22.1%	-	2	310
St. Louis	16,072	9,051	56.3%	3,084	1,060	34.4%	392	202	51.5%	2,120	912	43.0%	1	1	5,880
St. Paul	12,921	4,265	33.0%	3,067	102	3.3%	92	12	13.0%	1,115	437	39.2%	79	-	1,382
Waco	47,934	33,301	69.5%	2,965	438	14.8%	446	126	28.3%	3,485	1,874	53.8%	272	165	10,412
Wichita	4,738	2,665	56.2%	941	77	8.2%	65	49	75.4%	435	189	43.4%	-	-	592
WESTERN AREA	181,405	109,957	60.6%	33,972	8,356	24.6%	7,113	2,258	31.7%	17,743	8,408	47.4%	403	123	44,813
Albuquerque	5,052	2,498	49.4%	640	54	8.4%	77	35	45.5%	619	360	58.2%	1	-	1,977
Anchorage	1,500	619	41.3%	922	98	10.6%	209	44	21.1%	202	126	62.4%	1	1	215
Boise	2,014	599	29.7%	939	73	7.8%	154	49	31.8%	293	74	25.3%	-	-	759
Denver	9,034	3,904	43.2%	2,427	345	14.2%	430	119	27.7%	758	232	30.6%	4	1	3,556
Cheyenne	1,190	484	40.7%	363	89	24.5%	40	27	67.5%	228	106	46.5%	1	-	222
Fort Harrison	1,162	157	13.5%	797	13	1.6%	99	10	10.1%	255	26	10.2%	-	-	334
Honolulu	4,912	3,113	63.4%	519	45	8.7%	86	26	30.2%	751	509	67.8%	5	-	678
Los Angeles	16,739	9,791	58.5%	3,779	738	19.5%	1,508	82	5.4%	1,242	657	52.9%	-	1	6,783
Manila	1,879	368	19.6%	1,264	447	35.4%	61	19	31.1%	706	340	48.2%	172	42	2,817
Oakland	25,771	16,869	65.5%	4,871	1,094	22.5%	579	369	63.7%	2,368	1,480	62.5%	1	2	6,465
Phoenix	22,549	16,095	71.4%	1,770	164	9.3%	767	145	18.9%	2,424	1,125	46.4%	1	1	4,369
Portland	11,403	5,802	50.9%	2,731	905	33.1%	544	221	40.6%	1,553	578	37.2%	1	1	4,683
Reno	7,577	5,071	66.9%	871	218	25.0%	102	23	22.5%	767	314	40.9%	2	1	927
Salt Lake City	9,203	2,077	22.6%	3,414	139	4.1%	1,112	427	38.4%	1,302	384	29.5%	-	-	1,731
San Diego	27,712	15,779	56.9%	1,938	211	10.9%	702	318	45.3%	1,671	620	37.1%	-	-	3,793
Seattle	33,708	26,731	79.3%	6,727	3,723	55.3%	643	344	53.5%	2,604	1,477	56.7%	214	73	5,504
Other	-	484	-	29	3	10.3%	-	-	-	43	22	51.2%	-	-	21,622

\* Revised to more accurately categorize the Agent Orange presumptive workload.

### Monday Morning Workload Report PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	63,033	19,114	30.3%	122,583	29,251	23.9%	4,280	3,982	93.0%	3,297	2,294	69.6%	23,830	5,000	2,831
Philadelphia	30,026	9,928	33.1%	57,135	14,265	25.0%	32	23	71.9%	814	557	68.4%	5,626	2,697	1,002
Milwaukee	16,812	4,381	26.1%	27,241	4,972	18.3%	164	155	94.5%	638	347	54.4%	1,482	1,135	890
St. Paul	15,833	4,669	29.5%	37,054	9,719	26.2%	4,052	3,776	93.2%	1,652	1,230	74.5%	16,626	1,168	939
Other (in transit)	362	136	37.6%	1,153	295	25.6%	32	28	87.5%	193	160	82.9%	96	N/A	N/A

## **EDUCATION INVENTORY**

	C	hapter 33 Cla	aims Pendir	ng	*All Claims Pending						
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change			
USA (Education)	8,547	8,346	201	2.4%	61,775	54,050	7,725	14.3%			
Buffalo	1,677	1,800	(123)	-6.8%	17,407	14,398	3,009	20.9%			
Atlanta	1,998	1,835	163	8.9%	12,879	11,875	1,004	8.5%			
St Louis	2,553	2,211	342	15.5%	16,361	15,723	638	4.1%			
Muskogee	2,319	2,500	(181)	-7.2%	15,128	12,054	3,074	25.5%			
*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.											

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

http://www.gibill.va.gov/spring2010.htm