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# Veterans-For-Change

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#### Monday Morning Workload Report

Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
July 12, 2010	563,071	207,568	36.9%
	# Pending	# Pending	% Over 125
Compensation and Pension Rating Bundle	533,802	Over 125 193,730	36.3%

### Compensation

Compensation				
	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		486,765	180,631	37.1%
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	499	69	13.8%
Initial entitlement for service-connected disability (=>8)	010	30,765	13,662	44.4%
Initial entitlement for service-connected disability (<=7)	110	115,464	43,558	37.7%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	14,961	6,132	41.0%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	51	7	13.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	323,388	116,920	36.2%
Increased entitlement due to hospitalization or surgery	320	1,612	282	17.5%
Spina bifida and/or birth defects reconsideration	420	25	1	4.0%

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		98,495	27,050	27.5%
Dependency	130	40,852	9,367	22.9%
Survivor restored entitlement	133	9	3	33.3%
Hospitalization adjustment (non-rating)	135	167	52	31.1%
Misc determinations	290	29,182	11,947	40.9%
Spina bifida and/or birth defects adjustments	450	1	1	100.0%
Future examination for disabilities	310	8,472	2,028	23.9%
Due process	600	19,812	3,652	18.4%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		145,058	36,007	24.8%
Income verification for unemployability	314	388	388	100.0%
Review of Hemodialysis related cases/conditions	680	128,672	28,611	22.2%
Review of Radiation related cases/conditions	682	635	575	90.6%
Review of Misc cases referred to central office	684	58	53	91.4%
Review of effective date related to herbicide exposure	685	5	3	60.0%
Cost of Living Adjustments (COLAs) and other reviews	690	3,820	1,369	35.8%
Social Security number verification	690 Group	11,480	5,008	43.6%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		38,219	18,789	49.2%
Pre-decisional hearings	173	1,461	794	54.3%
Correspondence	400	3,291	1,337	40.6%
Congressional correspondence	500	306	57	18.6%
Freedom of Information Act (FOIA) requests	510	19,002	6,567	34.6%
Review, including quality assurance	930	13,984	9,964	71.3%
Correction of errors	960	175	70	40.0%
Combination of workload received from Veterans, survivors and internal sources.				

#### Monday Morning Workload Report

#### Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		76,306	26,937	35.3%
Increased entitlement and/or reconsideration	120	23,760	7,509	31.6%
Initial entitlement - Veteran	180	15,380	3,639	23.7%
Initial entitlement - Survivor	190	37,166	15,789	42.5%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well				

as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		102,040	42,905	42.0%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,459	517	35.4%
Dependency	137	9,291	4,485	48.3%
Income adjustments	150	36,393	19,279	53.0%
Annual eligibility verification reporting (EVRs)	155	22,455	10,079	44.9%
Misc determinations	297	11,327	3,752	33.1%
Due process	607	21,115	4,793	22.7%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

EF	,	# Pending	# Pending Over 125	% Over 125
Program Reviews		15,541	13,568	87.3%
Income Verification Match 15	4	13,319	13,301	99.9%
Cost of Living Adjustments 69	6	76	39	51.3%
Non-entitlement reviews 69	7	2,146	228	10.6%

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	EP	# Pending	# Pending Over 125	% Over 125
Other		3,531	2,235	63.3%
Correspondence	407	1,460	1,080	74.0%
Congressional correspondence	507	364	12	3.3%
Internal quality reviews	937	1,707	1,143	67.0%
Combination of workload received from Veterans, survivors and internal sources.				

### Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
		26,846
Provides honor and assistance with the burial of Veterans through an enhance those whose post-service death was due to or hastened by a service-connecte burial program also provides a lesser burial and/or plot allowance to assist with Veterans not entitled to the service-connected burial benefit.	d disability	. The

Accrued		# Pending
		4,096
Benefits not paid prior to the death of a Veteran or survivor based upon a pend	ing claim a	t the time
of death which is later granted.		

Appeals	EP	# Pending
July 12, 2010	NA	198,063
Appealed cases include compensation, pension, burial, and accrued benefits a	nd decisio	าร.

Retrieved from 214A reports - via VACOLS (includes BVA).

Education	Туре	# Pending
	Ch 33	18,271
	All	91,889
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit P Chapter 33 claims.	rograms Ir	cluding

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

http://www.gibill.va.gov/spring2010.htm

Monday Morning Workload Report

## **COMPENSATION AND PENSION INVENTORY**

July 12, 2010

	E	]		
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	All cor Vetera
USA	563,071	207,568	36.9%	

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

	E	Intitlement		Aw	ard Adjustm	ent	Pro	gram Revie	W		Other		Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	486,765	180,631	37.1%	98,495	27,050	27.5%	145,058	36,007	24.8%	38,219	18,789	49.2%	10,511	372	196,265
EASTERN AREA	103,507	44,443	42.9%	18,581	5,637	30.3%	30,874	9,375	30.4%	5,875	3,316	56.4%	1,931	62	34,855
Baltimore	10,259	6,113	59.6%	2,198	866	39.4%	3,976	2,632	66.2%	479	378	78.9%	54	-	2,647
Boston	5,790	2,308	39.9%	1,012	280	27.7%	1,095	492	44.9%	386	190	49.2%	273	1	2,665
Buffalo	5,038	1,962	38.9%	1,456	528	36.3%	1,428	431	30.2%	268	130	48.5%	177	6	750
Cleveland	13,381	4,761	35.6%	1,386	150	10.8%	3,737	1,132	30.3%	568	311	54.8%	100	7	6,166
Detroit	14,615	7,358	50.3%	1,895	415	21.9%	3,492	952	27.3%	716	407	56.8%	263	11	4,379
Hartford	1,675	279	16.7%	360	22	6.1%	388	130	33.5%	97	24	24.7%	22	3	888
Indianapolis	11,663	5,061	43.4%	1,692	330	19.5%	1,737	750	43.2%	968	474	49.0%	190	5	3,686
Manchester	1,576	653	41.4%	369	57	15.4%	289	50	17.3%	118	32	27.1%	31	-	687
New York	9,427	4,419	46.9%	1,779	500	28.1%	1,507	447	29.7%	650	446	68.6%	171	13	3,091
Newark	3,439	1,153	33.5%	582	103	17.7%	820	104	12.7%	253	114	45.1%	98	2	1,347
Philadelphia	15,043	6,134	40.8%	1,444	239	16.6%	6,314	841	13.3%	502	302	60.2%	291	-	3,239
Pittsburgh	5,438	2,336	43.0%	2,943	1,844	62.7%	1,975	906	45.9%	376	249	66.2%	73	13	2,646
Providence	1,801	406	22.5%	232	19	8.2%	276	114	41.3%	137	55	40.1%	42	-	1,236
Togus	2,460	703	28.6%	814	147	18.1%	3,505	292	8.3%	206	130	63.1%	107	-	684
White River J.	1,049	577	55.0%	171	58	33.9%	182	52	28.6%	39	29	74.4%	29	-	335
Wilmington	853	220	25.8%	248	79	31.9%	153	50	32.7%	112	45	40.2%	10	1	409
SOUTHERN AREA	156,082	56,930	36.5%	31,403	6,716	21.4%	44,313	11,764	26.5%	14,796	7,908	53.4%	2,032	130	56,146
Atlanta	21,424	8,407	39.2%	3,050	514	16.9%	3,441	1,122	32.6%	2,926	1,887	64.5%	123	14	7,414
Columbia	12,305	4,492	36.5%	1,767	229	13.0%	5,108	1,077	21.1%	1,139	556	48.8%	108	18	3,573
Huntington	3,295	559	17.0%	696	116	16.7%	4,294	541	12.6%	414	149	36.0%	71	4	2,200
Jackson	8,059	3,682	45.7%	1,861	464	24.9%	2,359	911	38.6%	344	177	51.5%	141	4	2,908
Louisville	5,391	1,284	23.8%	1,462	209	14.3%	1,749	550	31.4%	201	106	52.7%	216	1	1,391
Montgomery	12,164	5,884	48.4%	3,660	951	26.0%	3,569	1,665	46.7%	1,260	778	61.7%	198	10	8,188
Nashville	7,805	1,704	21.8%	1,447	173	12.0%	2,633	980	37.2%	517	196	37.9%	175	10	4,222
Roanoke	14,636	4,884	33.4%	2,042	150	7.3%	5,294	818	15.5%	462	195	42.2%	80	6	4,932
San Juan	4,970	2,134	42.9%	676	78	11.5%	322	99	30.7%	307	147	47.9%	118	7	3,743
St. Petersburg	32,508	11,377	35.0%	5,577	1,084	19.4%	11,321	2,764	24.4%	5,097	3,053	59.9%	431	42	11,250
Washington	20	11	55.0%	3	2	66.7%	356	47	13.2%	4	4	100.0%	174	-	13
Winston-Salem	33,505	12,512	37.3%	9,162	2,746	30.0%	3,867	1,190	30.8%	2,125	660	31.1%	197	14	6,312

## **COMPENSATION INVENTORY**

[]	-			A	Award Adjustment Program Review						Other		Durial	Anneala	
	Entitlement			AW	ard Adjustm		Pro	gram Revie			Other		Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	122,362	41,789	34.2%	21,117	4,640	22.0%	44,214	9,257	20.9%	9,075	4,094	45.1%	5,026	56	46,924
Chicago	10,288	3,549	34.5%	1,868	306	16.4%	2,175	867	39.9%	1,347	777	57.7%	144	2	5,713
Des Moines	4,096	1,301	31.8%	522	97	18.6%	816	271	33.2%	209	71	34.0%	49	3	1,469
Fargo	1,029	178	17.3%	174	12	6.9%	503	198	39.4%	46	19	41.3%	38	-	231
Houston	24,179	11,334	46.9%	7,148	2,898	40.5%	4,752	876	18.4%	2,375	1,354	57.0%	125	6	12,054
Lincoln	2,408	263	10.9%	418	21	5.0%	4,491	576	12.8%	361	138	38.2%	72	2	1,417
Little Rock	5,696	1,800	31.6%	1,312	223	17.0%	1,340	344	25.7%	596	369	61.9%	103	2	2,479
Milwaukee	11,866	4,932	41.6%	787	58	7.4%	3,480	1,039	29.9%	641	173	27.0%	3,571	-	1,953
Muskogee	8,448	1,934	22.9%	1,176	87	7.4%	5,699	1,003	17.6%	377	133	35.3%	28	9	3,097
New Orleans	6,249	1,575	25.2%	849	84	9.9%	1,437	241	16.8%	195	81	41.5%	39	-	2,889
Sioux Falls	1,026	162	15.8%	221	24	10.9%	403	136	33.7%	94	19	20.2%	29	5	177
St. Louis	9,878	2,860	29.0%	2,009	504	25.1%	4,518	1,125	24.9%	581	254	43.7%	193	13	4,141
St. Paul	10,571	2,764	26.1%	987	77	7.8%	3,616	1,238	34.2%	404	168	41.6%	301	-	1,204
Waco	22,822	7,549	33.1%	3,112	202	6.5%	10,233	1,078	10.5%	1,580	362	22.9%	300	13	9,150
Wichita	3,806	1,588	41.7%	534	47	8.8%	751	265	35.3%	269	176	65.4%	34	1	950
WESTERN AREA	104,813	37,469	35.7%	27,375	10,055	36.7%	25,645	5,599	21.8%	8,446	3,462	41.0%	1,514	123	37,272
Albuquerque	3,709	1,285	34.6%	460	50	10.9%	597	111	18.6%	302	131	43.4%	63	-	1,819
Anchorage	1,152	426	37.0%	383	59	15.4%	313	48	15.3%	114	89	78.1%	16	-	183
Boise	1,628	287	17.6%	375	24	6.4%	459	110	24.0%	103	29	28.2%	28	4	560
Denver	7,187	2,064	28.7%	1,375	195	14.2%	1,961	480	24.5%	326	55	16.9%	106	8	3,187
Cheyenne	902	312	34.6%	286	33	11.5%	203	121	59.6%	99	49	49.5%	31	1	229
Fort Harrison	1,338	149	11.1%	216	7	3.2%	425	129	30.4%	115	13	11.3%	30	2	233
Honolulu	3,567	1,713	48.0%	466	69	14.8%	435	145	33.3%	427	267	62.5%	18	-	663
Los Angeles	11,340	4,932	43.5%	2,457	749	30.5%	1,571	280	17.8%	1,165	664	57.0%	86	9	5,821
Manila	1,675	453	27.0%	6,651	5,200	78.2%	155	58	37.4%	731	348	47.6%	386	63	1,949
Oakland	16,561	7,525	45.4%	2,901	810	27.9%	2,977	646	21.7%	1,384	637	46.0%	228	7	4,934
Phoenix	9,482	2,759	29.1%	1,042	36	3.5%	5,354	673	12.6%	617	240	38.9%	104	5	3,531
Portland	7,219	2,293	31.8%	1,799	392	21.8%	1,218	229	18.8%	790	213	27.0%	119	7	3,913
Reno	5,291	2,479	46.9%	718	110	15.3%	653	179	27.4%	121	50	41.3%	40	2	962
Salt Lake City	5,552	1,036	18.7%	1,042	128	12.3%	414	111	26.8%	430	127	29.5%	9	2	1,663
San Diego	16,314	4,826	29.6%	1,610	68	4.2%	3,928	356	9.1%	819	253	30.9%	42	4	3,169
Seattle	11,896	4,930	41.4%	5,594	2,125	38.0%	4,982	1,923	38.6%	903	297	32.9%	208	9	4,456
Other	1	-	0.0%	19	2	10.5%	12	12	100.0%	27	9	33.3%	8	1	21,068

## **PENSION INVENTORY**

	Entitlement			Aw	Award Adjustment			Program Review			Other			Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	76,306	26,937	35.3%	102,040	42,905	42.0%	15,541	13,568	87.3%	3,531	2,235	63.3%	16,339	3,724	1,798
Philadelphia	30,622	13,129	42.9%	49,723	23,338	46.9%	4,196	4,174	99.5%	1,205	607	50.4%	8,557	2,078	515
Milwaukee	19,216	5,459	28.4%	24,076	10,543	43.8%	3,336	3,312	99.3%	547	328	60.0%	1,841	659	450
St. Paul	21,589	7,981	37.0%	27,146	8,529	31.4%	7,949	6,028	75.8%	1,461	1,167	79.9%	5,880	987	833
Other (in transit)	4,879	368	7.5%	1,095	495	45.2%	60	54	90.0%	318	133	41.8%	61	N/A	N/A

## **EDUCATION INVENTORY**

	C	hapter 33 Cla	aims Pendir	ng	*All Claims Pending							
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change				
USA (Education)	18,271	17,430	841	4.8%	91,889	94,657	(2,768)	-2.9%				
Buffalo	4,595	4,627	(32)	-0.7%	25,482	26,304	(822)	-3.1%				
Atlanta	3,755	3,490	265	7.6%	16,068	16,010	58	0.4%				
St Louis	4,020	3,592	428	11.9%	18,076	18,411	(335)	-1.8%				
Muskogee	5,901	5,721	180	3.1%	32,263	33,932	(1,669)	-4.9%				
*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.												

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

http://www.gibill.va.gov/spring2010.htm