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Compensation and Pension Entitlement # Pending Over 125 # Pending Over 125 % Over 125 July 28, 2012 906,899 601,523 66.3%

Compensation and Pension Rating Bundle # Pending Over 125 Over 125 870,564 577,850 66.4%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		831,719	564,866	67.9%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	2,308	1,935	83.8%
Initial entitlement for service-connected disability (=>8)	010	73,457	51,956	70.7%
Initial entitlement for service-connected disability (<=7)	110	234,225	159,699	68.2%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,181	5,561	42.2%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	278	167	60.1%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	491,623	330,681	67.3%
Increased entitlement due to hospitalization or surgery	320	1,949	733	37.6%
Spina bifida and/or birth defects reconsideration	420	101	68	67.3%
Reopened or new Agent Orange claims prior to 8/30/10	681	349	182	52.1%
Nehmer review cases based upon new Agent Orange presumptives	687	1,026	1,020	99.4%
Reopened or new Agent Orange claims prior to After 9/01/10	405	11,942	11,935	99.9%
Agent Orange claims where an interim decision was provided	409	1,280	929	72.6%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		244,648	134,876	55.1%
Dependency	130	134,761	77,300	57.4%
Survivor restored entitlement	133	18	11	61.1%
Hospitalization adjustment (non-rating)	135	209	155	74.2%
Misc determinations	290	60,132	35,048	58.3%
Spina bifida and/or birth defects adjustments	450	8	5	62.5%
Future examination for disabilities	310	13,443	5,543	41.2%
Due process	600	36,077	16,814	46.6%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		42,700	27,991	65.6%
Income verification for unemployability 3	314	3,866	1,131	29.3%
Review of Hemodialysis related cases/conditions 6	680	37	33	89.2%
Review of Radiation related cases/conditions 6	82	946	854	90.3%
Review of Misc cases referred to central office 6	84	34	33	97.1%
Review of effective date related to herbicide exposure 6	85	144	143	99.3%
Cost of Living Adjustments (COLAs) and other reviews 6	690	8,426	5,039	59.8%
Social Security number verification 690	Group	29,247	20,758	71.0%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		151,598	77,635	51.2%
Pre-decisional hearings	173	2,032	1,454	71.6%
Correspondence	400	95,204	44,187	46.4%
Congressional correspondence	500	977	169	17.3%
Freedom of Information Act (FOIA) requests	510	24,740	9,619	38.9%
Review, including quality assurance	930	27,775	21,961	79.1%
Correction of errors	960	870	245	28.2%
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Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		75,180	36,657	48.8%
Increased entitlement and/or reconsideration	120	15,370	5,188	33.8%
Initial entitlement - Veteran	180	12,719	4,423	34.8%
Initial entitlement - Survivor	190	47,091	27,046	57.4%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		125,556	75,218	59.9%
Hospitalization adjustment (non-rating)	135	1,947	911	46.8%
Dependency	137	11,464	6,505	56.7%
Income adjustments	150	52,600	38,025	72.3%
Annual eligibility verification reporting (EVRs)	155	18,645	13,121	70.4%
Misc determinations	297	23,386	11,639	49.8%
Due process	607	17,514	5,017	28.6%
Involve the modification of benefits based upon income changes.				

EP	# Pending	# Pending Over 125	% Over 125
Program Reviews	33,231	13,654	41.1%
Income Verification Match 154	32,299	13,182	40.8%
Cost of Living Adjustments 696	102	84	82.4%
Non-entitlement reviews 697	830	388	46.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125	
Other		12,845	6,261	48.7%	
Correspondence	407	7,891	3,443	43.6%	
Congressional correspondence	507	2,248	670	29.8%	
Internal quality reviews	937	2,706	2,148	79.4%	
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.					

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
Duniui -	160	65,799

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistence with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
Accided	165	11,202

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As Of July 30, 2012	NA	255,790
Appealed cases include compensation, pension, burial, and accrued benefits a	nd decision	S.

Education	Туре	# Pending
	Ch 33	19,654
	All	210,523
Chanter 33 is the new Post-9/11GLRill "All" represents all Education Repetit P	rograme In	cluding

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

July 28, 2012

		Entitlement	
	Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	906,897	601,522	66.3%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

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		Entitlement	*	Awa	ard Adjustme		Pr	ogram Revie			Other		Burial	Accrued	Appeals	
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending	
USA	831,717	564,865	67.9%	244,648	134,876	55.1%	42,700	27,991	65.6%	151,598	77,635	51.2%	48,672	1,336	253,353	
EASTERN AREA	168,196	116,281	69.1%	49,663	28,034	56.4%	9,556	5,775	60.4%	17,103	12,110	70.8%	17,817	261	43,345	
Baltimore	19,016	15,395	81.0%	4,745	3,455	72.8%	476	423	88.9%	2,019	1,363	67.5%	2	2	3,393	
Boston	10,689	7,824	73.2%	2,875	1,419	49.4%	719	430	59.8%	950	725	76.3%	-	1	4,190	
Buffalo	7,703	4,578	59.4%	3,330	1,661	49.9%	206	143	69.4%	713	449	63.0%	2	2	961	
Cleveland	25,416	18,659	73.4%	5,640	2,715	48.1%	1,196	892	74.6%	2,283	1,437	62.9%	13	135	7,400	
Detroit	17,746	10,999	62.0%	6,017	2,609	43.4%	704	303	43.0%	1,802	1,504	83.5%	1	42	5,949	
Hartford	3,120	1,357	43.5%	1,055	257	24.4%	24	8	33.3%	225	114	50.7%	-	0	872	
Indianapolis	19,951	16,039	80.4%	5,138	3,480	67.7%	432	318	73.6%	2,437	1,788	73.4%	4	66	4,507	
Manchester	2,416	1,523	63.0%	872	482	55.3%	86	48	55.8%	147	119	81.0%	-	0	804	
New York	15,048	11,853	78.8%	4,626	2,365	51.1%	267	126	47.2%	1,049	838	79.9%	3	5	4,140	
Newark	4,666	2,599	55.7%	1,751	942	53.8%	82	75	91.5%	541	270	49.9%	5	1	2,227	
Philadelphia	23,540	14,435	61.3%	6,073	3,926	64.6%	4,210	2,203	52.3%	3,297	2,314	70.2%	17,785	-	3,443	
Pittsburgh	10,983	7,933	72.2%	4,204	3,242	77.1%	449	357	79.5%	969	714	73.7%	1	7	2,850	
Providence	3,645	1,480	40.6%	759	174	22.9%	251	194	77.3%	205	152	74.1%	-	0	1,026	
Togus	2,132	470	22.0%	1,757	921	52.4%	403	221	54.8%	130	94	72.3%	1	0	633	
White River J.	1,017	563	55.4%	338	128	37.9%	45	30	66.7%	128	88	68.8%	-	0	396	
Wilmington	1,108	574	51.8%	483	258	53.4%	6	4	66.7%	208	141	67.8%	-	0	554	
SOUTHERN AREA	246,036	155,498	63.2%	78,865	43,085	54.6%	13,474	9,918	73.6%	90,820	35,532	39.1%	81	246	86,074	
Atlanta	32,304	19,606	60.7%	9,846	4,963	50.4%	539	291	54.0%	5,056	2,972	58.8%	-	1	11,530	
Columbia	22,985	14,947	65.0%	4,305	1,259	29.2%	587	383	65.2%	1,363	903	66.3%	-	5	5,567	
Huntington	7,494	3,092	41.3%	1,731	382	22.1%	154	80	51.9%	672	271	40.3%	1	5	3,296	
Jackson	10,760	7,626	70.9%	2,560	503	19.6%	1,167	995	85.3%	731	517	70.7%	35	10	3,967	
Louisville	10,892	6,783	62.3%	4,408	2,587	58.7%	1,129	803	71.1%	1,386	991	71.5%	16	39	3,179	
Montgomery	15,427	9,379	60.8%	6,023	2,728	45.3%	2,136	918	43.0%	1,307	836	64.0%	4	52	10,566	
Nashville	11,592	4,512	38.9%	5,118	1,755	34.3%	414	295	71.3%	1,248	487	39.0%	7	42	6,027	
Roanoke	27,567	19,509	70.8%	9,323	5,718	61.3%	423	239	56.5%	1,963	1,203	61.3%	5	13	7,003	
San Juan	5,806	3,672	63.2%	2,472	1,068	43.2%	164	114	69.5%	811	580	71.5%	-	0	4,852	
St. Petersburg	46,761	29,519	63.1%	11,961	5,667	47.4%	869	353	40.6%	3,212	1,823	56.8%	11	73	20,267	
Washington	54	33	61.1%	54	44	81.5%	28	28	100.0%	69,440	23,071	33.2%	-	0	8	
Winston-Salem	54,394	36,820	67.7%	21,064	16,411	77.9%	5,864	5,419	92.4%	3,631	1,878	51.7%	2	6	9,812	

^{*} Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Awa	Award Adjustment Progr			ogram Review			Other			Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	208,083	135,792	65.3%	56,544	29,472	52.1%	9,781	4,876	49.9%	20,909	14,715	70.4%	30,158	318	60,775
Chicago	21,304	17,272	81.1%	5,385	4,066	75.5%	926	863	93.2%	3,049	2,413	79.1%	9	108	5,773
Des Moines	7,466	5,107	68.4%	2,214	1,157	52.3%	136	83	61.0%	419	315	75.2%	-	2	1,385
Fargo	1,119	350	31.3%	590	34	5.8%	60	11	18.3%	58	30	51.7%	-	0	312
Houston	37,888	28,193	74.4%	13,383	9,348	69.8%	1,014	813	80.2%	5,871	4,555	77.6%	7	7	13,758
Lincoln	4,643	1,206	26.0%	1,034	120	11.6%	218	24	11.0%	610	202	33.1%	3	2	1,570
Little Rock	8,247	5,304	64.3%	3,981	2,227	55.9%	1,334	1,013	75.9%	1,426	1,005	70.5%	3	28	4,885
Milwaukee	10,715	4,148	38.7%	3,258	742	22.8%	1,094	212	19.4%	533	214	40.2%	11,127	-	3,152
Muskogee	16,050	6,963	43.4%	3,591	872	24.3%	588	251	42.7%	730	428	58.6%	-	4	3,586
New Orleans	13,474	9,201	68.3%	4,626	2,761	59.7%	309	231	74.8%	1,810	1,242	68.6%	9	76	5,128
Sioux Falls	1,199	383	31.9%	702	20	2.8%	205	14	6.8%	140	57	40.7%	-	1	239
St. Louis	18,887	12,425	65.8%	5,524	2,652	48.0%	1,067	710	66.5%	1,490	984	66.0%	9	79	6,076
St. Paul	11,121	2,887	26.0%	1,473	283	19.2%	1,726	169	9.8%	441	220	49.9%	18,984	-	1,375
Waco	51,416	39,960	77.7%	9,061	4,600	50.8%	1,042	439	42.1%	3,881	2,718	70.0%	7	11	12,680
Wichita	4,554	2,393	52.5%	1,722	590	34.3%	62	43	69.4%	451	332	73.6%	-	0	856
WESTERN AREA	209,401	157,293	75.1%	59,529	34,278	57.6%	9,885	7,418	75.0%	22,636	15,182	67.1%	615	509	46,941
Albuquerque	5,247	2,893	55.1%	1,916	845	44.1%	246	143	58.1%	596	359	60.2%	-	1	1,803
Anchorage	2,380	1,400	58.8%	1,800	1,115	61.9%	719	593	82.5%	350	279	79.7%	-	0	146
Boise	2,367	1,120	47.3%	962	274	28.5%	116	71	61.2%	350	201	57.4%	-	0	906
Denver	12,711	7,536	59.3%	4,698	1,976	42.1%	722	355	49.2%	1,451	666	45.9%	4	3	4,036
Cheyenne	1,066	334	31.3%	636	267	42.0%	14	11	78.6%	160	73	45.6%	26	3	337
Fort Harrison	1,821	634	34.8%	827	270	32.6%	139	69	49.6%	351	206	58.7%	-	0	302
Honolulu	6,468	5,034	77.8%	836	181	21.7%	55	25	45.5%	828	695	83.9%	3	0	720
Los Angeles	23,476	21,339	90.9%	4,874	2,934	60.2%	1,217	1,132	93.0%	1,602	1,436	89.6%	2	5	6,204
Manila	3,417	2,320	67.9%	1,321	569	43.1%	126	100	79.4%	746	548	73.5%	418	88	2,125
Oakland	32,273	29,529	91.5%	8,660	6,414	74.1%	942	723	76.8%	4,246	3,891	91.6%	10	5	7,649
Phoenix	22,185	16,845	75.9%	4,153	1,882	45.3%	814	574	70.5%	2,833	783	27.6%	1	1	5,035
Portland	12,134	7,976	65.7%	5,127	2,783	54.3%	1,247	822	65.9%	778	463	59.5%	3	17	5,188
Reno	9,095	6,862	75.4%	2,098	1,041	49.6%	139	75	54.0%	781	590	75.5%	1	1	1,092
Salt Lake City	18,003	11,757	65.3%	6,252	4,315	69.0%	1,067	941	88.2%	2,253	1,710	75.9%	2	1	1,861
San Diego	31,080	20,540	66.1%	5,062	2,336	46.1%	1,345	968	72.0%	2,236	1,180	52.8%	-	1	3,498
Seattle	25,678	21,174	82.5%	10,307	7,076	68.7%	977	816	83.5%	3,075	2,102	68.4%	145	383	6,039
Other	1	1	100.0%	47	7	14.9%	4	4	100.0%	130	96	73.8%	1	2	16,218

^{*} Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

		Entitlement		Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	75,180	36,657	48.8%	125,556	75,218	59.9%	33,231	13,654	41.1%	12,868	6,276	48.8%	17,127	9,866	2,437
Philadelphia	33,351	20,520	61.5%	60,561	41,183	68.0%	14,323	6,067	42.4%	7,403	3,485	47.1%	8,016	4,404	924
Milwaukee	18,430	5,549	30.1%	22,861	9,113	39.9%	7,489	2,843	38.0%	600	271	45.2%	2,319	1,557	719
St. Paul	22,975	10,363	45.1%	40,403	23,658	58.6%	11,244	4,598	40.9%	4,566	2,277	49.9%	6,732	3,905	794
Other (in transit)	424	225	53.1%	1,731	1,264	73.0%	175	146	83.4%	299	243	81.3%	60	N/A	N/A

EDUCATION INVENTORY

	(Chapter 33 C	laims Pending	g	*All Claims Pending							
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change				
USA (Education)	19,654	18,926	728	3.8%	210,523	192,128	18,395	9.6%				
Buffalo	5,622	5,363	259	4.8%	48,241	44,974	3,267	7.3%				
Atlanta	5,995	5,643	352	6.2%	48,268	47,139	1,129	2.4%				
St Louis	2,897	3,076	(179)	-5.8%	39,357	35,642	3,715	10.4%				
Muskogee	5,140	4,844	296	6.1%	74,657	64,373	10,284	16.0%				

*Chapter 33 is the new Post-9/11Gl Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.