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# Veterans-For-Change

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## Note

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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
September 15, 2012	895,248	592,792	66.2%

# Compensation and Pension Rating Bundle # Pending Over 125 # Pending Over 125 % Over 125 858,982 568,402 66.2%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		820,515	554,837	67.6%
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	1,953	1,534	78.5%
Initial entitlement for service-connected disability (=>8)	010	73,365	49,856	68.0%
Initial entitlement for service-connected disability (<=7)	110	236,707	162,471	68.6%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	13,266	5,506	41.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	309	205	66.3%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	483,304	325,430	67.3%
Increased entitlement due to hospitalization or surgery	320	2,029	640	31.5%
Spina bifida and/or birth defects reconsideration	420	109	71	65.1%
Reopened or new Agent Orange claims prior to 8/30/10	681	222	75	33.8%
Nehmer review cases based upon new Agent Orange presumptives	687	70	69	98.6%
Reopened or new Agent Orange claims prior to After 9/01/10	405	8,267	8,263	100.0%
Agent Orange claims where an interim decision was provided	409	914	717	78.4%
Agent Orange presumptives <sup>3</sup>				

<sup>&</sup>lt;sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>&</sup>lt;sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		272,339	155,154	57.0%
Dependency	130	150,518	90,255	60.0%
Survivor restored entitlement	133	29	12	41.4%
Hospitalization adjustment (non-rating)	135	224	153	68.3%
Misc determinations	290	69,919	41,581	59.5%
Spina bifida and/or birth defects adjustments	450	8	5	62.5%
Future examination for disabilities	310	13,067	5,562	42.6%
Due process	600	38,574	17,586	45.6%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		49,297	29,918	60.7%
Income verification for unemployability	314	2,842	1,050	36.9%
Review of Hemodialysis related cases/conditions	680	33	29	87.9%
Review of Radiation related cases/conditions	682	974	877	90.0%
Review of Misc cases referred to central office	684	1,254	25	2.0%
Review of effective date related to herbicide exposure	685	134	133	99.3%
Cost of Living Adjustments (COLAs) and other reviews	690	8,809	5,474	62.1%
Social Security number verification 690	0 Group	35,251	22,330	63.3%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		90,469	60,331	66.7%
Pre-decisional hearings	173	2,151	1,590	73.9%
Correspondence	400	31,280	24,264	77.6%
Congressional correspondence	500	920	183	19.9%
Freedom of Information Act (FOIA) requests	510	25,504	11,348	44.5%
Review, including quality assurance	930	29,589	22,581	76.3%
Correction of errors	960	1 025	365	35.6%

<sup>&</sup>lt;sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

#### **Pension**

EP	# Pending	# Pending Over 125	% Over 125
Entitlement	74,733	37,955	50.8%
Increased entitlement and/or reconsideration 120	15,369	4,883	31.8%
Initial entitlement - Veteran 180	12,402	4,930	39.8%
Initial entitlement - Survivor 190	46,962	28,142	59.9%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		116,367	73,907	63.5%
Hospitalization adjustment (non-rating)	135	1,631	511	31.3%
Dependency	137	11,250	6,610	58.8%
Income adjustments	150	49,642	37,139	74.8%
Annual eligibility verification reporting (EVRs)	155	11,088	10,023	90.4%
Misc determinations	297	23,097	13,734	59.5%
Due process	607	19,659	5,890	30.0%
Involve the modification of benefits based upon income changes.				

EP	# Pending	# Pending Over 125	% Over 125
Program Reviews	31,271	13,144	42.0%
Income Verification Match 154	30,025	12,592	41.9%
Cost of Living Adjustments 696	171	161	94.2%
Non-entitlement reviews 697	1,075	391	36.4%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		12,880	6,351	49.3%
Correspondence	407	8,649	4,089	47.3%
Congressional correspondence	507	1,725	322	18.7%
Internal quality reviews	937	2,506	1,940	77.4%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

### Additional Compensation, Pension and Education Workload

Burial		# Pending
		62,963
Provides honor and assistance with the burial of Veterans through an enhance	ed burial b	enefit for

those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistence with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued		# Pending
		11,821
Benefits not paid prior to the death of a Veteran or survivor based upon a per time of death which is later granted.	nding claim	at the

# Pending Appeals ΕP As Of September 17, 2012 NA 255,651

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Туре	# Pending
	Ch 33	28,541
	All	332,810

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Prepared by VB Compter Barralainse Analysis & Integrity.

### **COMPENSATION AND PENSION INVENTORY**

September 15, 2012

		Entitlement	
	Claims Pending	Pending over 125 days	Percent Pending ove 125 days
USA	895.248	592,792	66.2%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are thaintial claims that establish entitlement.

### **COMPENSATION INVENTORY**

	Entitlement*		Awa	ard Adjustm	ent	Program Review			Other			Burial	Accrued	Appeals	
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	820,515	554,837	67.6%	272,339	155,154	57.0%	49,297	29,918	60.7%	90,469	60,331	66.7%	48,044	1,212	253,293
EASTERN AREA	165,135	113,841	68.9%	52,833	31,011	58.7%	10,633	6,341	59.6%	16,895	11,770	69.7%	17,499	258	43,439
Baltimore	19,116	15,658	81.9%	5,173	3,840	74.2%	482	432	89.6%	2,086	1,411	67.6%	2	2	3,420
Boston	10,917	8,136	74.5%	3,837	1,741	45.4%	765	464	60.7%	888	666	75.0%	-	2	4,106
Buffalo	7,871	4,643	59.0%	3,560	1,936	54.4%	179	127	70.9%	689	397	57.6%	3	2	1,035
Cleveland	24,072	17,406	72.3%	6,141	3,470	56.5%	1,222	1,106	90.5%	2,332	1,410	60.5%	7	143	7,782
Detroit	17,479	10,820	61.9%	6,065	3,269	53.9%	741	345	46.6%	1,891	1,456	77.0%	7	32	5,996
Hartford	2,980	1,311	44.0%	1,086	303	27.9%	15	6	40.0%	146	71	48.6%	-	0	828
Indianapolis	19,576	15,507	79.2%	5,504	3,882	70.5%	531	370	69.7%	2,353	1,712	72.8%	7	73	4,598
Manchester	2,310	1,489	64.5%	883	478	54.1%	113	56	49.6%	142	107	75.4%	-	0	770
New York	13,980	11,241	80.4%	4,833	2,231	46.2%	419	191	45.6%	800	649	81.1%	2	3	4,035
Newark	4,510	2,566	56.9%	1,730	1,052	60.8%	191	53	27.7%	482	273	56.6%	-	0	2,244
Philadelphia	22,732	13,910	61.2%	5,977	3,834	64.1%	4,496	2,337	52.0%	3,450	2,466	71.5%	17,469	-	3,495
Pittsburgh	11,039	8,081	73.2%	4,235	3,222	76.1%	539	398	73.8%	925	657	71.0%	2	1	2,764
Providence	3,679	1,408	38.3%	757	213	28.1%	234	176	75.2%	237	167	70.5%	-	0	1,027
Togus	2,842	537	18.9%	2,131	1,051	49.3%	620	239	38.5%	141	96	68.1%	-	0	577
White River J.	968	581	60.0%	398	189	47.5%	68	39	57.4%	130	99	76.2%	-	0	404
Wilmington	1,064	547	51.4%	523	300	57.4%	18	2	11.1%	203	133	65.5%	-	0	358
SOUTHERN AREA	243,009	152,111	62.6%	87,761	50,817	57.9%	14,763	10,998	74.5%	29,888	19,038	63.7%	88	262	87,459
Atlanta	32,409	20,004	61.7%	10,753	5,625	52.3%	585	316	54.0%	4,873	3,059	62.8%	-	1	11,876
Columbia	23,337	15,232	65.3%	5,107	1,411	27.6%	605	405	66.9%	1,101	804	73.0%	3	5	5,764
Huntington	9,088	3,229	35.5%	1,845	625	33.9%	176	93	52.8%	498	267	53.6%	-	4	3,172
Jackson	10,678	7,520	70.4%	3,047	678	22.3%	1,237	1,031	83.3%	831	543	65.3%	41	4	3,954
Louisville	10,797	6,885	63.8%	4,787	3,080	64.3%	1,145	911	79.6%	1,426	1,000	70.1%	18	42	3,259
Montgomery	15,373	10,126	65.9%	6,374	3,492	54.8%	2,433	1,201	49.4%	1,236	810	65.5%	4	54	10,684
Nashville	12,416	4,626	37.3%	5,518	2,355	42.7%	387	278	71.8%	1,342	532	39.6%	5	46	6,131
Roanoke	28,246	20,208	71.5%	10,118	6,626	65.5%	481	261	54.3%	2,706	1,793	66.3%	4	15	6,863
San Juan	5,381	3,702	68.8%	2,280	1,235	54.2%	199	149	74.9%	871	668	76.7%	-	0	4,874
St. Petersburg	46,458	29,787	64.1%	13,373	7,120	53.2%	972	417	42.9%	2,929	1,705	58.2%	13	86	20,337
Washington	89	63	70.8%	55	45	81.8%	42	28	66.7%	9,027	6,384	70.7%	-	0	-
Winston-Salem	48,737	30,729	63.1%	24,504	18,525	75.6%	6,501	5,908	90.9%	3,048	1,473	48.3%	-	5	10,545

Revised to more accurately categorize the Agent Orange presumptive workload

#### **COMPENSATION INVENTORY**

	COMI ENSATION INVENTORY														
	Entitlement*			Aw	ard Adjustm	nent	Pr	ogram Revi	ew		Other		Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	209,927	135,806	64.7%	62,485	32,722	52.4%	11,452	4,669	40.8%	20,608	14,673	71.2%	29,908	357	60,332
Chicago	21,421	16,997	79.3%	5,456	4,366	80.0%	920	749	81.4%	2,952	2,328	78.9%	10	122	5,658
Des Moines	7,422	5,029	67.8%	2,228	1,048	47.0%	188	101	53.7%	360	281	78.1%	-	2	1,378
Fargo	1,100	327	29.7%	765	35	4.6%	71	14	19.7%	53	24	45.3%	-	0	322
Houston	37,917	27,788	73.3%	13,930	9,910	71.1%	1,031	869	84.3%	6,005	4,820	80.3%	4	4	13,759
Lincoln	5,112	1,586	31.0%	1,439	236	16.4%	239	48	20.1%	594	211	35.5%	-	0	1,530
Little Rock	8,230	5,235	63.6%	5,104	2,399	47.0%	1,247	832	66.7%	1,412	1,020	72.2%	2	33	5,031
Milwaukee	10,585	4,160	39.3%	3,325	1,131	34.0%	540	166	30.7%	588	255	43.4%	11,177	-	3,207
Muskogee	17,639	8,338	47.3%	4,158	976	23.5%	781	242	31.0%	683	372	54.5%	2	3	3,243
New Orleans	13,807	9,496	68.8%	4,846	3,170	65.4%	314	225	71.7%	1,802	1,338	74.3%	14	91	5,008
Sioux Falls	1,182	405	34.3%	673	19	2.8%	164	16	9.8%	163	65	39.9%	-	1	262
St. Louis	19,415	12,771	65.8%	5,635	3,126	55.5%	1,020	613	60.1%	1,449	955	65.9%	12	94	5,967
St. Paul	11,488	2,960	25.8%	2,990	315	10.5%	3,862	206	5.3%	531	259	48.8%	18,684	-	1,383
Waco	49,989	38,259	76.5%	10,149	5,229	51.5%	1,011	543	53.7%	3,518	2,425	68.9%	3	7	12,709
Wichita	4,620	2,455	53.1%	1,787	762	42.6%	64	45	70.3%	498	320	64.3%	-	0	875
WESTERN AREA	202,443	153,078	75.6%	69,220	40,594	58.6%	12,445	7,906	63.5%	22,947	14,754	64.3%	549	331	46,872
Albuquerque	4,987	2,717	54.5%	2,007	1,001	49.9%	211	126	59.7%	578	348	60.2%	-	1	1,825
Anchorage	2,596	1,707	65.8%	2,088	1,388	66.5%	759	670	88.3%	352	295	83.8%	-	0	142
Boise	2,271	1,123	49.4%	1,365	389	28.5%	168	67	39.9%	354	196	55.4%	-	1	902
Denver	12,888	7,639	59.3%	5,367	2,757	51.4%	1,161	514	44.3%	1,548	758	49.0%	7	4	3,969
Cheyenne	1,104	383	34.7%	584	298	51.0%		32	86.5%	153	74	48.4%	2	3	318
Fort Harrison	1,973	919	46.6%	1,155	347	30.0%	140	70	50.0%	370	229	61.9%	-	0	280
Honolulu	6,128	4,794	78.2%	949	236	24.9%	99	21	21.2%	799	694	86.9%	3	0	723
Los Angeles	22,510	21,803	96.9%	6,105	3,186	52.2%	1,639	1,040	63.5%	1,309	1,187	90.7%	3	9	6,117
Manila	2,766	1,801	65.1%	1,286	503	39.1%		96	82.8%	802	558	69.6%	416	80	2,110
Oakland	29,628	28,179	95.1%	8,995	7,184	79.9%	941	737	78.3%	4,057	3,783	93.2%	15	4	7,515
Phoenix	22,304	16,800	75.3%	5,873	2,458	41.9%	760	610	80.3%	3,307	682	20.6%	-	2	4,959
Portland	11,754	7,574	64.4%	5,327	3,316	62.2%	1,434	980	68.3%	615	415	67.5%	3	21	5,312
Reno	9,256	7,159	77.3%	2,260	1,342	59.4%	148	81	54.7%	734	581	79.2%	3	0	1,048
Salt Lake City	18,948	12,682	66.9%	8,030	5,174	64.4%	792	673	85.0%	2,346	1,840	78.4%	1	3	1,759
San Diego	29,122	19,049	65.4%	5,858	3,084	52.6%	1,804	1,179	65.4%	2,915	1,283	44.0%	-	1	3,840
Seattle	24,208	18,749	77.4%	11,971	7,931	66.3%	2,236	1,010	45.2%	2,708	1,831	67.6%	96	202	6,053
Other	1	1	100.0%	40	10	25.0%	4	4	100.0%	131	96	73.3%	-	4	15,191

Other 1 1 1 100.0% 40 \* Revised to more accurately categorize the Agent Orange presumptive workload.

### **PENSION INVENTORY**

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	74,733	37,955	50.8%	116,367	73,907	63.5%	31,271	13,144	42.0%	12,901	6,367	49.4%	14,919	10,609	2,373
Philadelphia	32,279	21,151	65.5%	56,984	42,701	74.9%	14,023	5,968	42.6%	6,872	3,549	51.6%	8,339	4,699	841
Milwaukee	17,735	5,293	29.8%	20,643	6,242	30.2%	6,384	2,661	41.7%	634	325	51.3%	2,583	1,569	737
St. Paul	24,303	11,330	46.6%	37,535	24,025	64.0%	10,671	4,365	40.9%	5,048	2,209	43.8%	3,924	4,341	795
Other (in transit)	416	181	43.5%	1,205	939	77.9%	193	150	77.7%	347	284	81.8%	73	N/A	N/A

#### **EDUCATION INVENTORY**

	EDOOATION INVENTORY												
	(	Chapter 33 C	laims Pendin	g	*All Claims Pending								
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change					
USA (Education)	28,541	29,079	(538)	-1.9%	332,810	323,464	9,346	2.9%					
Buffalo	7,165	7,220	(55)	-0.8%	78,913	75,532	3,381	4.5%					
Atlanta	6,447	6,804	(357)	-5.2%	60,716	60,788	(72)	-0.1%					
St Louis	7,558	7,717	(159)	-2.1%	91,295	87,513	3,782	4.3%					
Muskogee	7,371	7,338	33	0.4%	101,886	99,631	2,255	2.3%					
*Chapter 33 is the new Post-9/11Gl Bill. "All" represents all Education Benefit Programs including													

Chapter 33 claims.
Prepared by VDA Office of Feromance Analysis & Integrity