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Compensation and Pension Entitlement # Pending Over 125 # Pending Over 125 % Over 125 September 29, 2012 883,949 581,602 65.8%

Compensation and Pension Rating Bundle # Pending Over 125 846,590 557,191 65.8%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		809,240	544,591	67.3%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,919	1,545	80.5%
Initial entitlement for service-connected disability (=>8)	010	71,510	48,382	67.7%
Initial entitlement for service-connected disability (<=7)	110	235,401	161,806	68.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,472	5,454	40.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	323	202	62.5%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	476,452	318,743	66.9%
Increased entitlement due to hospitalization or surgery	320	1,917	596	31.1%
Spina bifida and/or birth defects reconsideration	420	109	71	65.1%
Reopened or new Agent Orange claims prior to 8/30/10	681	218	66	30.3%
Nehmer review cases based upon new Agent Orange presumptives	687	3	3	100.0%
Reopened or new Agent Orange claims prior to After 9/01/10	405	7,141	7,129	99.8%
Agent Orange claims where an interim decision was provided	409	775	594	76.6%
Agent Orange presumptives 3				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		278,677	157,555	56.5%
Dependency	130	155,682	92,852	59.6%
Survivor restored entitlement	133	33	12	36.4%
Hospitalization adjustment (non-rating)	135	216	148	68.5%
Misc determinations	290	70,970	42,242	59.5%
Spina bifida and/or birth defects adjustments	450	8	5	62.5%
Future examination for disabilities	310	11,875	4,926	41.5%
Due process	600	39,893	17,370	43.5%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

EP	# Pending	# Pending Over 125	% Over 125
Program Reviews	50,289	30,002	59.7%
Income verification for unemployability 314	2,762	1,049	38.0%
Review of Hemodialysis related cases/conditions 680	29	26	89.7%
Review of Radiation related cases/conditions 682	999	896	89.7%
Review of Misc cases referred to central office 684	955	22	2.3%
Review of effective date related to herbicide exposure 685	138	136	98.6%
Cost of Living Adjustments (COLAs) and other reviews 690	9,067	5,516	60.8%
Social Security number verification 690 Group	р 36,339	22,357	61.5%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		82,296	54,414	66.1%
Pre-decisional hearings	173	2,180	1,614	74.0%
Correspondence	400	22,760	17,915	78.7%
Congressional correspondence	500	959	209	21.8%
Freedom of Information Act (FOIA) requests	510	25,375	11,529	45.4%
Review, including quality assurance	930	29,986	22,744	75.8%
Correction of errors	960	1,036	403	38.9%
0				

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		74,709	37,011	49.5%
Increased entitlement and/or reconsideration	120	15,750	4,867	30.9%
Initial entitlement - Veteran	180	12,076	4,625	38.3%
Initial entitlement - Survivor	190	46,883	27,519	58.7%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		111,778	69,576	62.2%
Hospitalization adjustment (non-rating)	135	1,578	463	29.3%
Dependency	137	11,334	6,595	58.2%
Income adjustments	150	48,853	36,329	74.4%
Annual eligibility verification reporting (EVRs)	155	7,306	6,736	92.2%
Misc determinations	297	22,081	13,301	60.2%
Due process	607	20,626	6,152	29.8%
Involve the modification of benefits based upon income changes.				

EP	# Pending	# Pending Over 125	% Over 125
Program Reviews	30,649	12,855	41.9%
Income Verification Match 154	29,375	12,284	41.8%
Cost of Living Adjustments 696	178	168	94.4%
Non-entitlement reviews 697	1,096	403	36.8%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		13,567	6,578	48.5%
Correspondence	407	9,111	4,332	47.5%
Congressional correspondence	507	1,975	344	17.4%
Internal quality reviews	937	2,481	1,902	76.7%
Combination of workload received from Veterans, survivors and internal source entitlement, nor do they require any adjustment to monetary benefits.	s that do n	ot have any	effect on	

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
Buria	160	63,126

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistence with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	11,906

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As Of October 1, 2012	NA	254,409
Appealed cases include compensation, pension, burial, and accrued benefits a	nd decision	S.

Education	Туре	# Pending
	Ch 33	28,543
	All	302,050
Chapter 33 is the new Post-9/11GLRill "All" represents all Education Repetit P	rograms Inc	cluding

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

September 29, 2012

		Entitlement			
	Claims Pending	Pending over 125 days	Percent Pending over 125 days		
USA	883,949	581,602	65.8%		

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement * Award Adjustment					Program Review			Other			Burial	Accrued	Appeals	
		Entitlement		AW	aru Aujustiii	Percent	FI	ogram Revie	Percent		Other	Percent	Duriai	Accided	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Pending over 125 days	Pending	Pending over 125 days	Pending over 125 days	Pending	Pending over 125 days	Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	809,240	544,591	67.3%	278,677	157,555	56.5%	50,289	30,002	59.7%	82,296	54,414	66.1%	48,603	1,073	253,293
EASTERN AREA	161,499	110,322	68.3%	53,889	31,313	58.1%	10,396	6,350	61.1%	16,953	11,580	68.3%	17,830	216	43,439
Baltimore	19,120	15,761	82.4%	5,379	3,954	73.5%	496	428	86.3%	2,158	1,442	66.8%	2	2	3,420
Boston	11,028	8,098	73.4%	3,844	1,799	46.8%	752	473	62.9%	858	619	72.1%	1	1	4,106
Buffalo	7,663	4,467	58.3%	3,685	2,014	54.7%	172	128	74.4%	674	386	57.3%	3	2	1,035
Cleveland	23,858	16,691	70.0%	6,592	3,666	55.6%	1,221	1,115	91.3%	2,396	1,378	57.5%	5	107	7,782
Detroit	17,084	10,448	61.2%	6,008	3,367	56.0%	622	327	52.6%	1,796	1,435	79.9%	5	26	5,996
Hartford	2,917	1,241	42.5%	1,097	265	24.2%	15	7	46.7%	137	72	52.6%	-	0	828
Indianapolis	19,193	15,091	78.6%	5,604	3,985	71.1%	525	368	70.1%	2,259	1,654	73.2%	8	72	4,598
Manchester	2,191	1,413	64.5%	936	489	52.2%	111	54	48.6%	141	101	71.6%	-	1	770
New York	13,063	10,412	79.7%	4,566	1,955	42.8%	433	217	50.1%	804	625	77.7%	1	3	4,035
Newark	4,377	2,447	55.9%	1,773	1,015	57.2%	170	44	25.9%	457	264	57.8%	-	1	2,244
Philadelphia	21,912	13,248	60.5%	5,916	3,741	63.2%	4,303	2,336	54.3%	3,414	2,480	72.6%	17,801	-	3,495
Pittsburgh	10,907	8,053	73.8%	4,414	3,252	73.7%	543	394	72.6%	940	649	69.0%	2	1	2,764
Providence	3,392	1,356	40.0%	978	224	22.9%	306	166	54.2%	452	166	36.7%	1	0	1,027
Togus	2,785	501	18.0%	2,170	1,092	50.3%	653	260	39.8%	146	99	67.8%	-	0	577
White River J.	944	557	59.0%	389	184	47.3%	55	30	54.5%	130	90	69.2%	1	0	404
Wilmington	1,065	538	50.5%	538	311	57.8%	19	3	15.8%	191	120	62.8%	-	0	358
SOUTHERN AREA	240,723	150,813	62.7%	88,963	51,742	58.2%	14,474	10,862	75.0%	21,615	13,539	62.6%	81	275	87,459
Atlanta	32,350	19,835	61.3%	10,666	5,793	54.3%	607	361	59.5%	4,815	3,069	63.7%	1	2	11,876
Columbia	22,962	14,774	64.3%	5,315	1,309	24.6%	607	390	64.3%	1,037	734	70.8%	1	4	5,764
Huntington	9,778	4,348	44.5%	1,768	562	31.8%	187	106	56.7%	545	285	52.3%	-	2	3,172
Jackson	10,522	7,343	69.8%	2,994	616	20.6%	1,255	1,046	83.3%	840	555	66.1%	35	3	3,954
Louisville	10,993	6,773	61.6%	4,906	3,241	66.1%	1,173	976	83.2%	1,440	1,005	69.8%	20	46	3,259
Montgomery	14,975	10,068	67.2%	6,667	3,736	56.0%	2,613	1,373	52.5%	1,232	795	64.5%	4	62	10,684
Nashville	12,592	4,648	36.9%	5,630	2,460	43.7%	404	274	67.8%	1,331	511	38.4%	5	45	6,131
Roanoke	27,951	20,260	72.5%	10,307	6,937	67.3%	477	264	55.3%	2,631	1,763	67.0%	4	15	6,863
San Juan	5,214	3,617	69.4%	2,128	1,133	53.2%	201	143	71.1%	889	699	78.6%	-	0	4,874
St. Petersburg	45,874	29,127	63.5%	13,829	7,430	53.7%	989	438	44.3%	2,748	1,604	58.4%	11	91	20,337
Washington	81	54	66.7%	53	45	84.9%	40	28	70.0%	1,164	1,082	93.0%	-	0	-
Winston-Salem	47,431	29,966	63.2%	24,700	18,480	74.8%	5,921	5,463	92.3%	2,943	1,437	48.8%	-	5	10,545

^{*} Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	206,880	133,242	64.4%	64,455	32,832	50.9%	12,391	4,609	37.2%	20,519	14,526	70.8%	30,171	377	60,332
Chicago	21,235	16,837	79.3%	5,469	4,430	81.0%	884	725	82.0%	2,899	2,272	78.4%	10	124	5,658
Des Moines	7,243	4,937	68.2%	2,277	1,113	48.9%	201	113	56.2%	327	259	79.2%	-	2	1,378
Fargo	978	274	28.0%	715	29	4.1%	61	13	21.3%	47	22	46.8%	-	0	322
Houston	37,385	27,272	72.9%	14,257	9,895	69.4%	1,032	873	84.6%	5,991	4,806	80.2%	4	4	13,759
Lincoln	4,998	1,519	30.4%	1,572	254	16.2%	210	44	21.0%	558	221	39.6%	-	0	1,530
Little Rock	8,125	5,074	62.4%	5,419	2,462	45.4%	1,315	842	64.0%	1,400	1,016	72.6%	2	35	5,031
Milwaukee	10,565	4,006	37.9%	3,292	1,024	31.1%	451	158	35.0%	649	240	37.0%	11,511	-	3,207
Muskogee	17,280	8,118	47.0%	4,597	916	19.9%	889	224	25.2%	709	370	52.2%	3	5	3,243
New Orleans	13,842	9,368	67.7%	4,872	3,159	64.8%	288	217	75.3%	1,807	1,336	73.9%	14	96	5,008
Sioux Falls	1,135	370	32.6%	698	28	4.0%	127	22	17.3%	157	64	40.8%	-	1	262
St. Louis	19,165	12,666	66.1%	5,570	3,207	57.6%	990	585	59.1%	1,527	979	64.1%	11	102	5,967
St. Paul	11,396	2,943	25.8%	3,616	298	8.2%	4,873	202	4.1%	462	237	51.3%	18,612	-	1,383
Waco	48,933	37,460	76.6%	10,355	5,302	51.2%	1,003	546	54.4%	3,458	2,369	68.5%	4	8	12,709
Wichita	4,600	2,398	52.1%	1,746	715	41.0%	67	45	67.2%	528	335	63.4%	-	0	875
WESTERN AREA	200,137	150,213	75.1%	71,333	41,659	58.4%	13,028	8,181	62.8%	23,094	14,675	63.5%	521	202	46,872
Albuquerque	4,976	2,682	53.9%	2,061	1,040	50.5%	202	124	61.4%	585	361	61.7%	1	1	1,825
Anchorage	2,400	1,557	64.9%	2,265	1,458	64.4%	768	665	86.6%	370	307	83.0%	-	0	142
Boise	2,252	1,067	47.4%	1,381	406	29.4%	168	67	39.9%	359	201	56.0%	-	1	902
Denver	12,744	7,552	59.3%	5,408	2,874	53.1%	1,206	621	51.5%	1,601	796	49.7%	7	4	3,969
Cheyenne	1,144	391	34.2%	562	283	50.4%	36	31	86.1%	161	78	48.4%	2	3	318
Fort Harrison	1,998	915	45.8%	1,139	350	30.7%	137	71	51.8%	359	230	64.1%	-	0	280
Honolulu	5,976	4,619	77.3%	1,555	243	15.6%	72	26	36.1%	787	690	87.7%	3	0	723
Los Angeles	21,909	20,707	94.5%	6,156	3,132	50.9%	1,642	995	60.6%	1,260	1,135	90.1%	3	9	6,117
Manila	2,728	1,743	63.9%	1,274	466	36.6%	119	96	80.7%	732	491	67.1%	389	71	2,110
Oakland	29,288	27,657	94.4%	8,954	7,143	79.8%	944	760	80.5%	4,043	3,742	92.6%	16	5	7,515
Phoenix	22,320	16,729	75.0%	5,930	2,571	43.4%	738	612	82.9%	3,421	679	19.8%	1	2	4,959
Portland	11,750	7,554	64.3%	5,357	3,349	62.5%	1,373	983	71.6%	601	416	69.2%	3	20	5,312
Reno	9,304	7,208	77.5%	2,297	1,409	61.3%	147	83	56.5%	706	571	80.9%	3	0	1,048
Salt Lake City	18,435	12,650	68.6%	8,617	5,613	65.1%	1,104	835	75.6%	2,650	1,952	73.7%	-	3	1,759
San Diego	28,702	18,757	65.4%	6,081	3,171	52.1%	1,870	1,167	62.4%	2,923	1,277	43.7%	-	1	3,840
Seattle	24,211	18,425	76.1%	12,296	8,151	66.3%	2,502	1,045	41.8%	2,536	1,749	69.0%	93	82	6,053
Other	1	1	100.0%	37	9	24.3%	-	-	-	115	94	81.7%	-	3	15,191

^{*} Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	74,709	37,011	49.5%	111,778	69,576	62.2%	30,649	12,855	41.9%	13,588	6,592	48.5%	14,523	10,833	2,373
Philadelphia	32,285	21,017	65.1%	55,301	41,481	75.0%	13,596	5,848	43.0%	7,429	3,764	50.7%	8,431	4,842	841
Milwaukee	17,240	4,599	26.7%	19,646	5,019	25.5%	6,230	2,512	40.3%	631	310	49.1%	2,543	1,542	737
St. Paul	24,757	11,207	45.3%	35,913	22,364	62.3%	10,631	4,345	40.9%	5,165	2,219	43.0%	3,481	4,449	795
Other (in transit)	427	188	44.0%	918	712	77.6%	192	150	78.1%	363	299	82.4%	68	N/A	N/A

EDUCATION INVENTORY

		Chapter 33 C	laims Pendin	g	*All Claims Pending						
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change			
USA (Education)	28,543	29,434	(891)	-3.0%	302,050	326,179	(24,129)	-7.4%			
Buffalo	6,856	7,379	(523)	-7.1%	67,164	75,188	(8,024)	-10.7%			
Atlanta	6,656	6,677	(21)	-0.3%	56,883	59,278	(2,395)	-4.0%			
St Louis	8,213	7,757	456	5.9%	89,615	92,941	(3,326)	-3.6%			
Muskogee	6,818	7,621	(803)	-10.5%	88,388	98,772	(10,384)	-10.5%			

*Chapter 33 is the new Post-9/11Gl Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.