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# Veterans-For-Change

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### Note:

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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
October 11, 2011	853,571	511,038	59.9%

# Compensation and Pension Rating Bundle # Pending Over 125 # Pending Over 125 % Over 125 820,515 493,678 60.2%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		780,118	479,957	61.5%
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	873	184	21.1%
Initial entitlement for service-connected disability (=>8)	010	60,964	38,644	63.4%
Initial entitlement for service-connected disability (<=7)	110	201,947	122,685	60.8%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	11,706	4,206	35.9%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	170	32	18.8%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	445,320	274,692	61.7%
Increased entitlement due to hospitalization or surgery	320	2,225	747	33.6%
Spina bifida and/or birth defects reconsideration	420	63	19	30.2%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10*	681	1,040	993	95.5%
Nehmer review cases based upon new Agent Orange presumptives*	687	19,505	18,482	94.8%
Reopened or new Agent Orange claims prior to After 9/01/10*	405	32,915	17,906	54.4%
Agent Orange claims where an interim decision was provided*	409	3,390	1,367	40.3%

<sup>&</sup>lt;sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>\*</sup>As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		179,122	54,543	30.5%
Dependency	130	75,491	21,075	27.9%
Survivor restored entitlement	133	13	10	76.9%
Hospitalization adjustment (non-rating)	135	162	71	43.8%
Misc determinations	290	55,270	24,932	45.1%
Spina bifida and/or birth defects adjustments	450	7	2	28.6%
Future examination for disabilities	310	9,918	3,415	34.4%
Due process	600	38,261	5,038	13.2%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		30,459	14,800	48.6%
Income verification for unemployability	314	153	153	100.0%
Review of Hemodialysis related cases/conditions	680	46	41	89.1%
Review of Radiation related cases/conditions	682	473	413	87.3%
Review of Misc cases referred to central office	684	36	28	77.8%
Review of effective date related to herbicide exposure	685	173	144	83.2%
Cost of Living Adjustments (COLAs) and other reviews	690	23,881	12,216	51.2%
Social Security number verification 6	690 Group	5,697	1,805	31.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		86,819	47,630	54.9%
Pre-decisional hearings	173	1,499	1,005	67.0%
Correspondence	400	43,134	22,990	53.3%
Congressional correspondence	500	977	188	19.2%
Freedom of Information Act (FOIA) requests	510	19,267	5,865	30.4%
Review, including quality assurance	930	21,649	17,404	80.4%
Correction of errors	960	293	178	60.8%
Combination of workload received from Veterans, survivors and internal source	es.			

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<sup>&</sup>lt;sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

<sup>\*</sup>As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

#### **Pension**

EP	# Pending	# Pending Over 125	% Over 125
Entitlement	73,453	31,081	42.3%
Increased entitlement and/or reconsideration 120	19,706	7,450	37.8%
Initial entitlement - Veteran 180	11,879	3,091	26.0%
Initial entitlement - Survivor 190	41,868	20,540	49.1%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		87,408	41,730	47.7%
Hospitalization adjustment (non-rating)	135	1,786	790	44.2%
Dependency	137	9,364	4,509	48.2%
Income adjustments	150	39,931	25,513	63.9%
Annual eligibility verification reporting (EVRs)	155	2,798	2,634	94.1%
Misc determinations	297	18,239	5,298	29.0%
Due process	607	15,290	2,986	19.5%
Involve the modification of benefits based upon income changes. Such pactivities can be considered annual and cyclical in nature.	ension award ad	justment		

EP	# Pending	# Pending Over 125	% Over 125
Program Reviews	1,199	367	30.6%
Income Verification Match 154	742	162	21.8%
Cost of Living Adjustments 696	54	22	40.7%
Non-entitlement reviews 697	403	183	45.4%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		4,181	2,332	55.8%
Correspondence	407	641	465	72.5%
Congressional correspondence	507	1,182	134	11.3%
Internal quality reviews	937	2,358	1,733	73.5%
Combination of workload received from Veterans, survivors and internal sources.				

#### Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
Buriai	160	55,324

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

Accrued	EP	# Pending
Accided	165	6,827

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As Of October 11, 2011	NA	248,145

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

Education	Туре	# Pending
	Ch 33	19,594
	All	124,278

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

http://www.gibill.va.gov/spring2010.htm

## COMPENSATION AND PENSION INVENTORY

October 8, 2011

		Entitlement	
	Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	853,571	511,038	59.9%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

### **COMPENSATION INVENTORY**

	Entitlement *		Award Adjustment		Program Review			Other			Burial	Accrued	Appeals		
	Claims Pending	Pending	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	780,118	479,957	61.5%	179,122	54,544	30.5%	30,459	14,800	48.6%	86,819	47,630	54.9%	24,898	646	245,366
EASTERN AREA	160,578	103,162	64.2%	36,018	13,449	37.3%	6,249	3,846	61.5%	18,978	11,182	58.9%	18,551	72	40,516
Baltimore	15,560	11,526	74.1%	3,152	1,495	47.4%	400	284	71.0%	1,210	882	72.9%	5	-	2,866
Boston	7,990	4,816	60.3%	1,467	235	16.0%	197	73	37.1%	950	622	65.5%	-	-	3,941
Buffalo	6,994	3,878	55.4%	3,596	1,143	31.8%	150	113	75.3%	688	408	59.3%	2	1	714
Cleveland	22,201	13,343	60.1%	4,621	1,645	35.6%	829	606	73.1%	3,278	1,392	42.5%	2	26	6,153
Detroit	18,944	11,977	63.2%	3,829	1,091	28.5%	450	318	70.7%	2,722	1,450	53.3%	1	28	5,871
Hartford	3,713	1,860	50.1%	1,031	127	12.3%	396	203	51.3%	389	216	55.5%	-	1	870
Indianapolis	20,217	14,851	73.5%	3,502	1,736	49.6%	372	304	81.7%	2,720	1,818	66.8%	-	14	4,277
Manchester	2,019	1,110	55.0%	719	276	38.4%	33	11	33.3%	227	124	54.6%	-	-	784
New York	14,638	10,920	74.6%	2,775	669	24.1%	100	11	11.0%	1,211	898	74.2%	-	-	3,916
Newark	4,596	2,406	52.3%	1,314	520	39.6%	139	131	94.2%	539	263	48.8%	2	1	1,937
Philadelphia	25,263	15,613	61.8%	4,054	1,910	47.1%	1,784	953	53.4%	2,162	1,435	66.4%	18,538	-	3,437
Pittsburgh	9,167	5,736	62.6%	2,537	1,283	50.6%	556	456	82.0%	1,368	787	57.5%	1	-	3,080
Providence	3,156	1,589	50.3%	744	143	19.2%	368	161	43.8%	530	296	55.8%	-	-	1,098
Togus	3,696	2,284	61.8%	1,967	947	48.1%	429	209	48.7%	655	408	62.3%	-	1	712
White River J.	1,152	677	58.8%	275	85	30.9%	22	7	31.8%	136	83	61.0%	-	-	373
Wilmington	1,272	576	45.3%	435	144	33.1%	24	6	25.0%	193	100	51.8%	-	-	487
SOUTHERN AREA	238,881	140,669	58.9%	57,473	14,245	24.8%	9,737	3,925	40.3%	26,374	13,382	50.7%	47	119	76,679
Atlanta	32,257	20,497	63.5%	6,545	1,812	27.7%	327	212	64.8%	5,345	2,788	52.2%	1	-	10,123
Columbia	21,435	12,065	56.3%	3,837	662	17.3%	465	105	22.6%	1,210	864	71.4%	3	2	4,286
Huntington	8,542	5,792	67.8%	1,166	295	25.3%	254	127	50.0%	1,305	934	71.6%	-	5	2,859
Jackson	9,913	6,488	65.4%	2,316	396	17.1%	730	469	64.2%	932	608	65.2%	16	14	4,043
Louisville	9,218	4,448	48.3%	3,347	881	26.3%	1,171	524	44.7%	1,210	535	44.2%	8	8	2,478
Montgomery	13,453	6,551	48.7%	4,820	1,038	21.5%	800	374	46.8%	1,526	659	43.2%	2	17	9,406
Nashville	12,756	4,716	37.0%	3,402	340	10.0%	493	118	23.9%	2,246	659	29.3%	2	33	5,776
Roanoke	25,803	17,054	66.1%	6,069	1,395	23.0%	833	352	42.3%	2,284	1,226	53.7%	3	4	7,219
San Juan	5,157	2,799	54.3%	1,353	241	17.8%	77	49	63.6%	515	382	74.2%	3	2	4,325
St. Petersburg	46,660	27,336	58.6%	7,950	1,832	23.0%	606	306	50.5%	6,121	2,931	47.9%	5	33	17,942
Washington	61	15	24.6%	75	63	84.0%	41	41	100.0%	7	7	100.0%	-	-	16
Winston-Salem	53,626	32,908	61.4%	16,593	5,290	31.9%	3,940	1,248	31.7%	3,673	1,789	48.7%	4	1	8,206

<sup>\*</sup> Revised to more accurately categorize the Agent Orange presumptive workload.

### COMPENSATION INVENTORY

								December Bosiess Other							
		Entitlement	*	Aw	ard Adjustm		Pr	ogram Revie			Other	_	Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	189,353	114,538	60.5%	44,299	14,625	33.0%	6,345	2,459	38.8%	21,410	11,755	54.9%	5,879	327	59,732
Chicago	19,859	14,280	71.9%	3,742	1,920	51.3%	765	560	73.2%	2,805	1,734	61.8%	1	29	6,307
Des Moines	5,923	3,267	55.2%	2,194	872	39.7%	206	156	75.7%	762	454	59.6%	-	1	1,893
Fargo	1,450	587	40.5%	391	43	11.0%	82	14	17.1%	187	100	53.5%	1	-	271
Houston	33,491	22,167	66.2%	13,093	6,980	53.3%	965	515	53.4%	4,015	2,371	59.1%	4	4	14,068
Lincoln	2,847	448	15.7%	609	15	2.5%	216	44	20.4%	427	74	17.3%	-	-	1,536
Little Rock	7,350	4,112	55.9%	3,177	704	22.2%	1,240	233	18.8%	1,483	729	49.2%	-	5	4,251
Milwaukee	12,231	5,183	42.4%	2,269	133	5.9%	207	23	11.1%	1,288	380	29.5%	5,492	-	2,406
Muskogee	12,814	6,627	51.7%	3,813	665	17.4%	1,150	268	23.3%	1,254	721	57.5%	1	3	3,451
New Orleans	10,821	5,889	54.4%	2,393	867	36.2%	217	179	82.5%	1,390	850	61.2%	-	14	5,035
Sioux Falls	1,057	257	24.3%	343	18	5.2%	170	10	5.9%	206	62	30.1%	-	3	257
St. Louis	16,759	10,187	60.8%	3,507	1,387	39.5%	373	265	71.0%	1,704	936	54.9%	-	13	6,611
St. Paul	9,669	2,317	24.0%	2,387	61	2.6%	147	21	14.3%	635	304	47.9%	124	-	1,518
Waco	50,583	37,016	73.2%	5,189	778	15.0%	557	131	23.5%	4,765	2,811	59.0%	256	255	11,344
Wichita	4,499	2,201	48.9%	1,192	182	15.3%	50	40	80.0%	489	229	46.8%	-	-	784
WESTERN AREA	191,305	120,268	62.9%	41,296	12,220	29.6%	8,128	4,570	56.2%	20,031	11,296	56.4%	417	128	47,665
Albuquerque	4,823	2,427	50.3%	966	164	17.0%	47	27	57.4%	586	298	50.9%	-	-	2,134
Anchorage	1,548	696	45.0%	1,086	492	45.3%	378	185	48.9%	281	180	64.1%	-	-	174
Boise	2,026	609	30.1%	988	173	17.5%	84	34	40.5%	377	95	25.2%	1	-	829
Denver	9,647	4,579	47.5%	2,634	568	21.6%	544	108	19.9%	713	324	45.4%	1	3	3,919
Cheyenne	1,045	432	41.3%	545	278	51.0%	32	10	31.3%	254	123	48.4%	-	-	324
Fort Harrison	1,239	202	16.3%	663	20	3.0%	124	30	24.2%	241	41	17.0%	-	-	333
Honolulu	4,853	3,260	67.2%	595	114	19.2%	67	38	56.7%	837	651	77.8%	1	-	725
Los Angeles	20,707	13,904	67.1%	5,350	1,197	22.4%	1,993	1,068	53.6%	1,521	933	61.3%	-	-	6,792
Manila	3,097	830	26.8%	1,083	278	25.7%	77	52	67.5%	1,077	549	51.0%	209	34	2,230
Oakland	29,633	20,128	67.9%	5,696	2,020	35.5%	411	279	67.9%	3,494	2,172	62.2%	3	5	7,012
Phoenix	22,178	16,442	74.1%	3,280	497	15.2%	705	485	68.8%	2,763	1,631	59.0%	-	2	5,014
Portland	11,616	6,705	57.7%	2,932	1,004	34.2%	686	240	35.0%	1,684	764	45.4%	1	10	5,040
Reno	7,547	4,953	65.6%	1,236	316	25.6%	76	26	34.2%	829	505	60.9%	-	-	999
Salt Lake City	12,613	4,554	36.1%	4,293	1,092	25.4%	1,363	1,173	86.1%	1,507	795	52.8%	-	-	1,902
San Diego	29,546	17,705	59.9%	2,475	418	16.9%	732	355	48.5%	1,104	648	58.7%	-	-	4,363
Seattle	29,187	22,842	78.3%	7,474	3,589	48.0%	809	460	56.9%	2,763	1,587	57.4%	201	74	5,875
Other	1	1,320	132000.0%	36	5	13.9%	-	-	-	26	15	57.7%	4	-	20,774

<sup>\*</sup> Revised to more accurately categorize the Agent Orange presumptive workload.

#### Monday Morning Workload Report

### **PENSION INVENTORY**

	Entitlement			Awa	ard Adjustm	ent	Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	73,453	31,081	42.3%	87,408	41,730	47.7%	1,199	367	30.6%	4,181	2,332	55.8%	30,426	6,181	2,779
Philadelphia	33,426	17,302	51.8%	39,595	21,687	54.8%	509	20	3.9%	1,926	673	34.9%	5,516	2,954	1,192
Milwaukee	18,851	5,710	30.3%	17,981	4,180	23.2%	43	8	18.6%	522	316	60.5%	1,717	1,232	610
St. Paul	20,842	7,943	38.1%	29,218	15,577	53.3%	623	320	51.4%	1,521	1,172	77.1%	23,054	1,995	977
Other (in transit)	334	126	37.7%	614	286	46.6%	24	19	79.2%	212	171	80.7%	139	N/A	N/A

### **EDUCATION INVENTORY**

	(	Chapter 33 C	laims Pendin	g	*All Claims Pending							
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change				
USA (Education)	19,594	23,100	(3,506)	-15.2%	124,278	137,962	(13,684)	-9.9%				
Buffalo	7,488	7,861	(373)	-4.7%	50,126	49,292	834	1.7%				
Atlanta	2,921	4,064	(1,143)	-28.1%	16,006	22,782	(6,776)	-29.7%				
St Louis	3,927	4,112	(185)	-4.5%	25,357	27,748	(2,391)	-8.6%				
Muskogee	5,258	7,063	(1,805)	-25.6%	32,789	38,140	(5,351)	-14.0%				
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\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

http://www.gibill.va.gov/spring2010.htm