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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
November 28, 2009	473,014	167,869	35.5%

Compensation and Pension Rating Bundle # Pending Over 125 # Pending Over 125 % Over 125 452,676 159,132 35.2%

Compensation

Compensation				
	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		411,841	149,395	36.3%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	613	67	10.9%
Initial entitlement for service-connected disability (=>8)	010	27,066	10,958	40.5%
Initial entitlement for service-connected disability (<=7)	110	102,100	38,474	37.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	11,027	2,553	23.2%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	75	19	25.3%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	269,841	97,183	36.0%
Increased entitlement due to hospitalization or surgery	320	1,082	131	12.1%
Spina bifida and/or birth defects reconsideration	420	37	10	27.0%
		•	•	-

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		138,938	44,927	32.3%
Dependency 1	130	46,940	11,891	25.3%
Survivor restored entitlement	133	8	3	37.5%
Hospitalization adjustment (non-rating)	135	134	37	27.6%
Misc determinations	290	51,697	27,209	52.6%
Spina bifida and/or birth defects adjustments	450	2	2	100.0%
Future examination for disabilities	310	9,721	1,898	19.5%
Due process	600	30,436	3,887	12.8%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

EF	P	# Pending	# Pending Over 125	% Over 125
Program Reviews		25,783	9,810	38.0%
Income verification for unemployability 31	14	431	422	97.9%
Review of Hemodialysis related cases/conditions 68	30	6,984	2,218	31.8%
Review of Radiation related cases/conditions 68	32	702	621	88.5%
Review of Misc cases referred to central office 68	34	663	2	0.3%
Review of effective date related to herbicide exposure 68	35	75	74	98.7%
Cost of Living Adjustments (COLAs) and other reviews 69	90	4,915	1,588	32.3%
Social Security number verification 690 G	Group	12,013	4,885	40.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		30,934	15,451	49.9%
Pre-decisional hearings	173	1,227	634	51.7%
Correspondence	400	3,636	1,430	39.3%
Congressional correspondence	500	260	87	33.5%
Freedom of Information Act (FOIA) requests	510	10,342	2,881	27.9%
Review, including quality assurance	930	15,335	10,348	67.5%
Correction of errors	960	134	71	53.0%
Combination of workload received from Veterans, survivors and internal sources.		•		

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Pension

EP	# Pending	# Pending Over 125	% Over 125
Entitlement	61,173	18,474	30.2%
Increased entitlement and/or reconsideration 120	19,761	5,662	28.7%
Initial entitlement - Veteran 180	12,078	2,273	18.8%
Initial entitlement - Survivor 190	29,334	10,539	35.9%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		62,636	26,029	41.6%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,222	165	13.5%
Dependency	137	7,094	3,563	50.2%
Income adjustments	150	29,997	16,033	53.4%
Annual eligibility verification reporting (EVRs)	155	61	47	77.0%
Misc determinations	297	8,274	2,079	25.1%
Due process	607	15,988	4,142	25.9%
Involve the modification of benefits based upon income changes. Such	pension award ad	justment		

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

EP	# Pending	# Pending Over 180	% Over 180
Program Reviews	23,926	23,862	99.7%
Income Verification Match 154	23,828	23,784	99.8%
Cost of Living Adjustments 696	86	71	82.6%
Non-entitlement reviews 697	12	7	58.3%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		4,212	3,120	74.1%
Correspondence	407	2,449	2,158	88.1%
Congressional correspondence	507	281	13	4.6%
Internal quality reviews	937	1,482	949	64.0%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
Buriai	160	22,909

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

Accrued	EP	# Pending
Accided		2,739
Renefits not paid prior to the death of a Veteran or survivor based upon a pendi	na claim a	t the time of

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time o death which is later granted.

Appeals	EP	# Pending
As Of November 30, 2009	NA	180,181
Appealed cases include compensation, pension, burial, and accrued benefits ar Retrieved from 214A reports - via VACOLS (includes BVA).	nd decision	is.

Education	Туре	# Pending
	Ch 33	62,735
	All	214.281

Chapter 33 is the new Post-9/11Gl Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

November 28, 2009

	Entitlement								
	Claims Pending	Pending over 125 days	Percent Pending over 125 days						
USA	473,014	167,869	35.5%						

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement		Award Adjustment			Program Review			Other			Burial	Accrued	Appeals	
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	411,841	149,395	36.3%	138,938	44,927	32.3%	25,783	9,810	38.0%	30,934	15,451	49.9%	1,603	335	179,332
EASTERN AREA	86,924	34,852	40.1%	24,882	7,206	29.0%	6,322	2,973	47.0%	5,121	2,932	57.3%	407	80	32,205
Baltimore	8,985	4,634	51.6%	3,160	1,657	52.4%	2,243	1,392	62.1%	476	323	67.9%	16	10	2,181
Boston	4,575	1,552	33.9%	860	145	16.9%	492	155	31.5%	354	209	59.0%	20	5	2,280
Buffalo	5,501	2,404	43.7%	1,967	280	14.2%	282	90	31.9%	246	105	42.7%	24	2	759
Cleveland	10,335	3,934	38.1%	1,899	258	13.6%	302	63	20.9%	461	244	52.9%	-	-	6,230
Detroit	12,257	5,733	46.8%	2,319	423	18.2%	479	148	30.9%	769	536	69.7%	1	-	4,159
Hartford	1,784	457	25.6%	569	54	9.5%	111	48	43.2%	89	45	50.6%	1	4	1,012
Indianapolis	10,794	4,631	42.9%	4,583	1,593	34.8%	572	234	40.9%	614	277	45.1%	5	12	3,027
Manchester	1,308	426	32.6%	431	35	8.1%	14	1	7.1%	82	45	54.9%	74	4	690
New York	7,307	3,436	47.0%	2,716	870	32.0%	401	310	77.3%	433	309	71.4%	9	3	2,455
Newark	3,406	1,268	37.2%	733	203	27.7%	125	38	30.4%	227	125	55.1%	9	7	1,623
Philadelphia	11,381	3,166	27.8%	1,823	259	14.2%	546	380	69.6%	764	444	58.1%	93	-	3,024
Pittsburgh	4,587	1,932	42.1%	2,597	1,301	50.1%	470	58	12.3%	255	148	58.0%	31	26	2,219
Providence	1,599	398	24.9%	289	42	14.5%	83	32	38.6%	116	41	35.3%	101	3	1,132
Togus	1,697	454	26.8%	581	45	7.7%	172	23	13.4%	144	52	36.1%	4	1	666
White River J.	786	308	39.2%	158	18	11.4%	10	1	10.0%	38	15	39.5%	19	1	340
Wilmington	622	119	19.1%	197	23	11.7%	20	-	0.0%	53	14	26.4%	-	2	408
SOUTHERN AREA	131,450	49,134	37.4%	39,468	8,173	20.7%	8,380	3,372	40.2%	12,906	7,355	57.0%	551	103	49,114
Atlanta	18,460	7,489	40.6%	5,288	1,595	30.2%	1,121	596	53.2%	1,769	1,540	87.1%	-	1	6,400
Columbia	9,792	3,209	32.8%	2,360	264	11.2%	347	70	20.2%	982	509	51.8%	159	32	3,270
Huntington	2,160	388	18.0%	755	117	15.5%	173	70	40.5%	285	224	78.6%	1	1	2,118
Jackson	6,353	3,158	49.7%	1,549	270	17.4%	881	670	76.0%	437	220	50.3%	36	9	2,598
Louisville	5,043	1,305	25.9%	2,217	290	13.1%	485	123	25.4%	255	180	70.6%	7	10	1,621
Montgomery	11,696	5,911	50.5%	4,767	2,188	45.9%	1,419	814	57.4%	1,570	863	55.0%	1	1	7,645
Nashville	7,791	1,795	23.0%	1,812	85	4.7%	461	21	4.6%	578	214	37.0%	9	1	3,772
Roanoke	13,446	5,122	38.1%	2,497	218	8.7%	1,131	101	8.9%	683	414	60.6%	1	3	4,429
San Juan	3,831	1,620	42.3%	1,229	123	10.0%	130	47	36.2%	332	219	66.0%	6	-	3,416
St. Petersburg	29,242	11,506	39.3%	7,557	1,872	24.8%	1,510	793	52.5%	5,088	2,714	53.3%	288	34	7,832
Washington	10	4	40.0%	9	7	77.8%	189	36	19.0%	5	5	100.0%	15	-	4
Winston-Salem	23,626	7,627	32.3%	9,428	1,144	12.1%	533	31	5.8%	922	253	27.4%	28	11	6,009

COMPENSATION INVENTORY

	COMPENSATION INVENTOR														
	Е	Entitlement		Aw	Award Adjustment			ogram Revi			Other		Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	107,622	34,421	32.0%	24,519	4,681	19.1%	3,688	1,135	30.8%	6,655	2,791	41.9%	166	40	44,017
Chicago	9,096	3,276	36.0%	2,754	736	26.7%		205	42.5%	624	262	42.0%	5	- 1	5,722
Des Moines	3,363	1,179	35.1%	877	132	15.1%	92	32	34.8%	142	57	40.1%	4	1	1,357
Fargo	1,144	210	18.4%	256	13	5.1%	78	3	3.8%	44	11	25.0%	-	-	250
Houston	20,469	8,595	42.0%	7,591	2,291	30.2%	381	188	49.3%	1,643	726	44.2%	2	1	11,257
Lincoln	2,308	309	13.4%	482	16	3.3%	187	7	3.7%	177	38	21.5%	6	-	1,240
Little Rock	5,157	1,766	34.2%	1,791	365	20.4%	120	79	65.8%	735	464	63.1%	45	10	2,365
Milwaukee	10,241	2,977	29.1%	1,301	124	9.5%	281	135	48.0%	522	79	15.1%	67	-	1,784
Muskogee	7,293	1,618	22.2%	1,776	74	4.2%	592	134	22.6%	356	135	37.9%	5	1	3,038
New Orleans	6,050	1,831	30.3%	855	89	10.4%	170	13	7.6%	218	111	50.9%	-	-	2,723
Sioux Falls	973	181	18.6%	218	14	6.4%		10	10.0%	48	10	20.8%	1	3	221
St. Louis	8,761	2,924	33.4%	1,574	337	21.4%	284	93	32.7%	586	285	48.6%	13	8	3,504
St. Paul	10,705	1,925	18.0%	1,102	49	4.4%	198	110	55.6%	470	183	38.9%	13	-	1,499
Waco	19,066	6,773	35.5%	3,265	319	9.8%	676	112	16.6%	930	372	40.0%	1	12	7,898
Wichita	2,996	857	28.6%	677	122	18.0%		14	29.8%	160	58	36.3%	4	4	1,159
WESTERN AREA	85,842	30,986	36.1%	50,058	24,864	49.7%	, -	2,309	31.3%	6,225	2,366	38.0%	479	111	32,778
Albuquerque	3,037	983	32.4%	500	46	9.2%		14	9.4%	253	109	43.1%	18	-	1,934
Anchorage	1,359	614	45.2%	902	295	32.7%		143	47.7%	90	54	60.0%	12	4	181
Boise	1,359	262	19.3%	752	50	6.6%		18	18.0%	82	19	23.2%	2	-	546
Denver	5,819	1,736	29.8%	1,826	377	20.6%		168	15.2%	175	88	50.3%	2	6	3,249
Cheyenne	886	331	37.4%	237	56	23.6%		12	57.1%	31	17	54.8%	13	1	232
Fort Harrison	1,582	411	26.0%	416	26	6.3%		6	5.0%	296	16	5.4%	6	2	249
Honolulu	2,658	1,042	39.2%	423	66	15.6%		36	17.9%	197	142	72.1%	-	-	723
Los Angeles	8,757	3,113	35.5%	3,275	561	17.1%		39	37.9%	987	460	46.6%	9	-	5,037
Manila	1,552	376	24.2%	21,242	17,994	84.7%		13	23.2%	616	150	24.4%	311	54	1,041
Oakland	15,053	6,964	46.3%	4,485	1,693	37.7%	, -	542	44.0%	792	399	50.4%	23	11	4,167
Phoenix	8,563	2,762	32.3%	1,614	93	5.8%		53	13.7%	493	197	40.0%	4	1	3,034
Portland	6,091	2,140	35.1%	3,369	1,239	36.8%		151	28.1%	472	165	35.0%	14	30	3,787
Reno	4,411	1,939	44.0%	767	99	12.9%		10	4.4%	165	56	33.9%	-	-	1,034
Salt Lake City	4,531	1,536	33.9%	2,267	509	22.5%		2	2.9%	522	137	26.2%	-	1	1,096
San Diego	10,214	3,167	31.0%	2,279	101	4.4%		90	9.3%	490	189	38.6%	4	-	2,742
Seattle	9,970	3,610	36.2%	5,704	1,659	29.1%		1,012	56.3%	564	168	29.8%	61	1	3,726
Other	3	2	66.7%	11	3	27.3%	22	21	95.5%	27	7	25.9%	-	1	21,218

PENSION INVENTORY

	Entitlement			Aw	ard Adjustm	ent	Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	61,173	18,474	30.2%	62,636	26,029	41.6%	23,926	23,862	99.7%	4,212	3,120	74.1%	21,306	2,404	849
Philadelphia	26,664	8,993	33.7%	30,842	15,606	50.6%	11,161	11,111	99.6%	1,299	756	58.2%	10,650	1,243	236
Milwaukee	13,966	3,434	24.6%	15,951	5,616	35.2%	5,097	5,093	99.9%	366	174	47.5%	5,281	471	283
St. Paul	20,259	5,966	29.4%	15,496	4,618	29.8%	7,613	7,604	99.9%	2,484	2,166	87.2%	5,328	690	330
Other (in transit)	284	81	28.5%	347	189	54.5%	55	54	98.2%	63	24	38.1%	47	N/A	N/A

EDUCATION INVENTORY

	C	hapter 33 Cla	ims Pendin	g	*All Claims Pending						
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change			
USA (Education)	62,735	65,829	(3,094)	-4.7%	214,281	217,936	(3,655)	-1.7%			
Buffalo	18,146	18,661	(515)	-2.8%	57,958	57,932	26	0.0%			
Atlanta	18,430	18,988	(558)	-2.9%	56,268	58,075	(1,807)	-3.1%			
St Louis	12,772	13,394	(622)	-4.6%	44,173	44,479	(306)	-0.7%			
Muskogee	13,387	14,786	(1,399)	-9.5%	55,882	57,450	(1,568)	-2.7%			

^{*}Chapter 33 is the new Post-9/11Gl Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.