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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
January 19, 2013	902,402	626,618	69.4%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	866,001	599,205	69.2%

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
		823,561	583,739	70.9%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,666	1,296	77.8%
Initial entitlement for service-connected disability (=>8)	010	74,668	52,857	70.8%
Initial entitlement for service-connected disability (<=7)	110	242,463	176,389	72.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,672	5,865	42.9%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	379	265	69.9%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	483,519	341,520	70.6%
Increased entitlement due to hospitalization or surgery	320	2,142	886	41.4%
Spina bifida and/or birth defects reconsideration	420	149	109	73.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	301	86	28.6%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	
Reopened or new Agent Orange claims After 9/01/10	405	4,120	4,098	99.5%
Agent Orange claims where an interim decision was provided	409	482	368	76.3%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		304,222	207,059	68.1%
Dependency	130	173,396	123,539	71.2%
Survivor restored entitlement	133	29	20	69.0%
Hospitalization adjustment (non-rating)	135	199	158	79.4%
Misc determinations	290	73,121	55,582	76.0%
Spina bifida and/or birth defects adjustments	450	7	7	100.0%
Future examination for disabilities	310	15,677	6,575	41.9%
Due process	600	41,793	21,178	50.7%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		73,186	36,992	50.5%
Income verification for unemployment	314	7,014	2,089	29.8%
Review of Hemodialysis related cases/conditions	680	31	25	80.6%
Review of Radiation related cases/conditions	682	975	902	92.5%
Review of Misc cases referred to central office	684	18,015	137	0.8%
Review of effective date related to herbicide exposure	685	129	128	99.2%
Cost of Living Adjustments (COLAs) and other reviews	690	10,152	6,679	65.8%
Social Security number verification	690 Group	36,870	27,032	73.3%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		87,901	59,501	67.7%
Pre-decisional hearings	173	2,201	1,767	80.3%
Correspondence	400	26,747	16,640	62.2%
Congressional correspondence	500	2,438	497	20.4%
Freedom of Information Act (FOIA) requests	510	26,867	14,753	54.9%
Review, including quality assurance	930	28,768	25,227	87.7%
Correction of errors	960	880	617	70.1%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Pension

Entitlement	EP	# Pending	# Pending Over 125	% Over 125
		78,841	42,879	54.4%
Increased entitlement and/or reconsideration	120	17,089	6,762	39.6%
Initial entitlement - Veteran	180	11,868	3,799	32.0%
Initial entitlement - Survivor	190	49,884	32,318	64.8%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		93,593	54,954	58.7%
Hospitalization adjustment (non-rating)	135	1,877	678	36.1%
Dependency	137	10,437	6,271	60.1%
Income adjustments	150	41,687	28,043	67.3%
Annual eligibility verification reporting (EVRs)	155	259	248	95.8%
Misc determinations	297	18,827	10,900	57.9%
Due process	607	20,506	8,814	43.0%

Involve the modification of benefits based upon income changes.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		61,349	25,056	40.8%
Income Verification Match	154	59,843	24,077	40.2%
Cost of Living Adjustments	696	135	99	73.3%
Non-entitlement reviews	697	1,371	880	64.2%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		14,387	7,947	55.2%
Correspondence	407	10,136	5,896	58.2%
Congressional correspondence	507	1,783	23	1.3%
Internal quality reviews	937	2,468	2,028	82.2%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	64,842

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	13,433

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
	As of January 19, 2013	NA

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	15,809
	All	135,616

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

January 19, 2013

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	902,402	626,618 69.4%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	823,561	583,739	70.9%	304,222	207,059	68.1%	73,186	36,992	50.5%	87,901	59,501	67.7%	44,080	1,233	249,939
EASTERN AREA	166,262	119,173	71.7%	55,911	38,596	69.0%	19,407	7,662	39.5%	17,696	12,685	71.7%	19,226	202	42,673
Baltimore	20,129	16,884	83.9%	6,154	4,972	80.8%	868	462	53.2%	2,434	1,803	74.1%	1	4	3,510
Boston	11,489	9,226	80.3%	4,361	3,264	74.8%	1,509	709	47.0%	797	623	78.2%	1	0	4,054
Buffalo	8,278	5,353	64.7%	3,760	2,514	66.9%	424	122	28.8%	612	393	64.2%	-	0	1,183
Cleveland	24,478	18,450	75.4%	7,026	5,048	71.8%	2,373	1,138	48.0%	2,424	1,507	62.2%	11	88	8,090
Detroit	16,689	10,260	61.5%	5,394	3,167	58.7%	2,138	338	15.8%	2,489	1,819	73.1%	1	32	5,861
Hartford	2,807	1,388	49.4%	1,371	575	41.9%	221	11	5.0%	131	74	56.5%	1	0	734
Indianapolis	18,570	14,741	79.4%	5,984	4,572	76.4%	765	405	52.9%	1,756	1,452	82.7%	6	72	4,569
Manchester	2,132	1,385	65.0%	1,093	643	58.8%	243	80	32.9%	175	110	62.9%	1	1	711
New York	12,665	9,917	78.3%	4,547	2,823	62.1%	878	277	31.5%	675	533	79.0%	-	1	3,706
Newark	4,013	2,489	62.0%	1,817	1,062	58.4%	966	46	4.8%	602	322	53.5%	-	2	2,121
Philadelphia	24,242	15,786	65.1%	5,828	4,031	69.2%	6,674	3,025	45.3%	3,807	2,792	73.3%	19,203	-	2,994
Pittsburgh	11,625	8,868	76.3%	4,521	3,739	82.7%	808	403	49.9%	1,067	749	70.2%	1	0	2,802
Providence	4,370	1,850	42.3%	1,141	393	34.4%	339	176	51.9%	206	145	70.4%	-	1	912
Togus	2,584	1,316	50.9%	1,859	1,200	64.6%	1,056	435	41.2%	157	91	58.0%	-	0	517
White River J.	983	633	64.4%	512	252	49.2%	73	30	41.1%	129	106	82.2%	-	1	333
Wilmington	1,208	627	51.9%	543	341	62.8%	72	5	6.9%	235	166	70.6%	-	0	576
SOUTHERN AREA	243,652	167,206	68.6%	97,460	68,088	69.9%	22,041	11,693	53.1%	25,067	14,993	59.8%	97	352	89,981
Atlanta	31,889	21,347	66.9%	11,023	7,869	71.4%	2,089	412	19.7%	6,703	3,423	51.1%	-	2	11,889
Columbia	24,078	16,673	69.2%	5,964	3,175	53.2%	927	331	35.7%	1,027	749	72.9%	4	11	6,273
Huntington	9,558	6,813	71.3%	1,915	841	43.9%	259	119	45.9%	923	345	37.4%	3	5	3,323
Jackson	10,068	6,919	68.7%	3,753	1,709	45.5%	1,698	1,074	63.3%	925	697	75.4%	40	26	4,089
Louisville	11,373	7,787	68.5%	5,982	4,468	74.7%	1,591	1,067	67.1%	1,488	1,059	71.2%	29	68	3,362
Montgomery	15,247	10,328	67.7%	7,329	5,065	69.1%	3,454	1,926	55.8%	1,197	901	75.3%	4	82	10,642
Nashville	12,843	6,128	47.7%	6,169	3,178	51.5%	1,190	350	29.4%	1,515	746	49.2%	5	47	6,391
Roanoke	30,292	23,610	77.9%	9,580	6,833	71.3%	1,124	425	37.8%	2,803	2,012	71.8%	2	16	6,972
San Juan	4,903	2,985	60.9%	2,380	1,457	61.2%	394	201	51.0%	1,118	965	86.3%	-	0	5,106
St. Petersburg	47,631	32,771	68.8%	16,412	10,956	66.8%	2,934	587	20.0%	2,783	1,583	56.9%	8	88	20,671
Washington	170	124	72.9%	173	74	42.8%	149	53	35.6%	898	895	99.7%	-	0	-
Winston-Salem	45,600	31,721	69.6%	26,780	22,463	83.9%	6,232	5,148	82.6%	3,687	1,618	43.9%	2	7	11,263

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	204,129	141,473	69.3%	70,432	42,599	60.5%	15,240	6,693	43.9%	21,604	15,174	70.2%	24,353	475	59,947
Chicago	21,124	17,173	81.3%	6,413	5,245	81.8%	932	654	70.2%	2,891	2,444	84.5%	9	145	5,659
Des Moines	6,622	4,725	71.4%	2,810	1,929	68.6%	274	100	36.5%	260	178	68.5%	-	0	1,196
Fargo	1,094	342	31.3%	298	48	16.1%	96	19	19.8%	55	30	54.5%	-	0	294
Houston	37,606	28,218	75.0%	15,321	11,279	73.6%	1,363	956	70.1%	6,414	5,113	79.7%	5	5	14,094
Lincoln	3,314	1,489	44.9%	1,902	407	21.4%	230	71	30.9%	514	175	34.0%	-	1	1,560
Little Rock	8,326	5,632	67.6%	5,988	4,289	71.6%	1,506	974	64.7%	1,450	1,132	78.1%	4	52	5,268
Milwaukee	10,041	3,883	38.7%	3,626	1,335	36.8%	1,332	215	16.1%	499	169	33.9%	10,913	-	3,346
Muskogee	16,314	10,976	67.3%	5,242	2,224	42.4%	1,430	452	31.6%	1,067	433	40.6%	3	2	3,071
New Orleans	14,701	10,658	72.5%	5,643	3,820	67.7%	364	184	50.5%	1,900	1,407	74.1%	15	127	4,650
Sioux Falls	926	262	28.3%	691	73	10.6%	293	40	13.7%	193	100	51.8%	-	0	226
St. Louis	19,757	14,314	72.5%	6,034	3,781	62.7%	1,313	815	62.1%	1,798	1,080	60.1%	11	132	5,332
St. Paul	12,172	3,929	32.3%	2,863	437	15.3%	4,421	1,594	36.1%	461	248	53.8%	13,388	-	1,385
Waco	46,961	36,740	78.2%	11,851	6,835	57.7%	1,529	595	38.9%	3,564	2,283	64.1%	5	11	12,915
Wichita	5,171	3,132	60.6%	1,750	897	51.3%	157	24	15.3%	538	382	71.0%	-	0	951
WESTERN AREA	209,518	155,887	74.4%	80,368	57,768	71.9%	16,498	10,944	66.3%	23,423	16,556	70.7%	403	199	45,338
Albuquerque	4,921	2,956	60.1%	2,270	1,363	60.0%	395	126	31.9%	622	403	64.8%	2	3	1,798
Anchorage	2,782	1,956	70.3%	2,210	1,868	84.5%	1,101	857	77.8%	302	219	72.5%	-	1	154
Boise	2,177	959	44.1%	1,472	839	57.0%	247	132	53.4%	447	250	55.9%	-	2	1,009
Denver	13,308	8,771	65.9%	6,379	4,241	66.5%	1,274	592	46.5%	1,994	1,088	54.6%	4	5	291
Cheyenne	1,251	448	35.8%	563	272	48.3%	105	28	26.7%	189	100	52.9%	6	3	3,775
Fort Harrison	2,289	1,208	52.8%	1,097	548	50.0%	219	116	53.0%	330	204	61.8%	-	1	271
Honolulu	6,016	4,606	76.6%	1,891	1,040	55.0%	235	106	45.1%	921	742	80.6%	3	0	789
Los Angeles	23,039	18,778	81.5%	6,698	5,295	79.1%	1,930	1,416	73.4%	1,205	932	77.3%	3	3	5,941
Manila	2,120	1,158	54.6%	1,345	421	31.3%	219	124	56.6%	737	561	76.1%	321	115	1,810
Oakland	30,718	25,110	81.7%	11,236	7,756	69.0%	1,482	762	51.4%	5,461	3,999	73.2%	6	4	7,430
Phoenix	22,764	18,076	79.4%	6,386	4,419	69.2%	892	549	61.5%	1,594	1,056	66.2%	1	2	5,049
Portland	12,226	7,937	64.9%	6,067	4,219	69.5%	1,791	1,200	67.0%	624	390	62.5%	3	28	5,334
Reno	10,027	8,152	81.3%	2,669	1,917	71.8%	207	106	51.2%	654	505	77.2%	3	3	915
Salt Lake City	20,637	15,722	76.2%	9,006	7,637	84.8%	671	472	70.3%	2,551	2,146	84.1%	-	2	1,519
San Diego	29,692	20,076	67.6%	7,190	5,071	70.5%	1,966	1,608	81.8%	3,308	2,375	71.8%	-	3	4,052
Seattle	25,551	19,974	78.2%	13,889	10,862	78.2%	3,764	2,750	73.1%	2,484	1,586	63.8%	51	24	5,201
Other	-	-	-	51	8	15.7%	-	-	-	111	93	83.8%	1	5	12,000

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	78,841	42,879	54.4%	93,593	54,954	58.7%	61,349	25,056	40.8%	14,413	7,961	55.2%	20,762	12,200	2,232
Philadelphia	39,138	24,329	62.2%	44,291	31,708	71.6%	26,720	10,470	39.2%	8,187	3,722	45.5%	9,047	5,428	791
Milwaukee	15,453	4,917	31.8%	17,014	2,675	15.7%	10,691	4,617	43.2%	513	271	52.8%	2,306	1,558	703
St. Paul	23,869	13,436	56.3%	31,484	20,015	63.6%	23,710	9,805	41.4%	5,318	3,666	68.9%	9,316	5,214	738
Other (in transit)	381	197	51.7%	804	556	69.2%	228	164	71.9%	395	302	76.5%	93	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	15,809	17,409	(1,600)	-9.2%	135,616	136,766	(1,150)	-0.8%
Buffalo	4,842	5,438	(596)	-11.0%	20,306	20,909	(603)	-2.9%
Atlanta	3,433	3,891	(458)	-11.8%	36,526	32,629	3,897	11.9%
St Louis	2,513	2,551	(38)	-1.5%	44,516	49,660	(5,144)	-10.4%
Muskogee	5,021	5,529	(508)	-9.2%	34,268	33,568	700	2.1%

*Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.