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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
January 26th, 2013	900,913	628,566	69.8%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	864,358	600,906	69.5%

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
Original Entitlement - Veterans ¹		821,966	585,234	71.2%
Initial entitlement decisions for Voc Rehab	095	1,650	1,277	77.4%
Initial entitlement for service-connected disability (=>8)	010	74,507	52,596	70.6%
Initial entitlement for service-connected disability (<=7)	110	241,856	176,662	73.0%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,636	5,932	43.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	372	268	72.0%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	482,942	343,101	71.0%
Increased entitlement due to hospitalization or surgery	320	2,118	876	41.4%
Spina bifida and/or birth defects reconsideration	420	151	109	72.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	274	78	28.5%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	
Reopened or new Agent Orange claims After 9/01/10	405	3,991	3,970	99.5%
Agent Orange claims where an interim decision was provided	409	469	365	77.8%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
Dependency	130	174,661	125,736	72.0%
Survivor restored entitlement	133	27	19	70.4%
Hospitalization adjustment (non-rating)	135	198	155	78.3%
Misc determinations	290	73,348	56,509	77.0%
Spina bifida and/or birth defects adjustments	450	9	7	77.8%
Future examination for disabilities	310	15,476	6,553	42.3%
Due process	600	41,640	21,735	52.2%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
Income verification for unemployment	314	6,725	2,089	31.1%
Review of Hemodialysis related cases/conditions	680	31	25	80.6%
Review of Radiation related cases/conditions	682	961	890	92.6%
Review of Misc cases referred to central office	684	17,475	130	0.7%
Review of effective date related to herbicide exposure	685	128	126	98.4%
Cost of Living Adjustments (COLAs) and other reviews	690	10,172	6,808	66.9%
Social Security number verification	690 Group	37,053	27,341	73.8%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
Pre-decisional hearings	173	2,201	1,772	80.5%
Correspondence	400	27,335	16,671	61.0%
Congressional correspondence	500	2,450	549	22.4%
Freedom of Information Act (FOIA) requests	510	26,737	14,878	55.6%
Review, including quality assurance	930	28,448	25,112	88.3%
Correction of errors	960	855	621	72.6%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Pension

Entitlement	EP	# Pending	# Pending Over 125	% Over 125
		78,947	43,332	54.9%
Increased entitlement and/or reconsideration	120	17,174	6,934	40.4%
Initial entitlement - Veteran	180	11,915	3,839	32.2%
Initial entitlement - Survivor	190	49,858	32,559	65.3%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		92,762	53,841	58.0%
Hospitalization adjustment (non-rating)	135	1,894	684	36.1%
Dependency	137	10,346	6,280	60.7%
Income adjustments	150	41,671	27,255	65.4%
Annual eligibility verification reporting (EVRs)	155	174	162	93.1%
Misc determinations	297	18,288	10,377	56.7%
Due process	607	20,389	9,083	44.5%

Involve the modification of benefits based upon income changes.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		59,998	24,798	41.3%
Income Verification Match	154	58,493	23,837	40.8%
Cost of Living Adjustments	696	98	61	62.2%
Non-entitlement reviews	697	1,407	900	64.0%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		14,412	7,963	55.3%
Correspondence	407	10,281	5,948	57.9%
Congressional correspondence	507	1,705	22	1.3%
Internal quality reviews	937	2,426	1,993	82.2%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	65,301

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	13,456

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
	As of January 26, 2013	NA

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	15,789
	All	148,466

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

January 26th, 2013

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	900,913	628,566 69.8%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	821,966	585,234	71.2%	305,359	210,714	69.0%	72,545	37,409	51.6%	88,026	59,603	67.7%	43,996	1,256	249,812
EASTERN AREA	165,641	119,428	72.1%	56,456	39,162	69.4%	19,510	7,718	39.6%	17,654	12,705	72.0%	19,387	203	42,638
Baltimore	20,088	16,857	83.9%	6,175	5,025	81.4%	855	459	53.7%	2,430	1,821	74.9%	1	4	3,520
Boston	11,501	9,306	80.9%	4,369	3,293	75.4%	1,509	709	47.0%	793	624	78.7%	1	0	4,019
Buffalo	8,259	5,335	64.6%	3,992	2,713	68.0%	419	123	29.4%	603	385	63.8%	-	0	1,197
Cleveland	24,633	18,665	75.8%	7,206	5,161	71.6%	2,393	1,137	47.5%	2,466	1,542	62.5%	11	88	8,048
Detroit	16,562	10,287	62.1%	5,391	3,122	57.9%	2,154	341	15.8%	2,423	1,781	73.5%	1	32	5,802
Hartford	2,750	1,364	49.6%	1,409	584	41.4%	210	10	4.8%	142	84	59.2%	1	0	742
Indianapolis	18,418	14,654	79.6%	5,985	4,627	77.3%	763	416	54.5%	1,764	1,444	81.9%	5	73	4,647
Manchester	2,096	1,357	64.7%	1,107	653	59.0%	244	83	34.0%	172	113	65.7%	-	2	716
New York	12,599	9,787	77.7%	4,540	2,867	63.1%	869	273	31.4%	680	532	78.2%	-	1	3,709
Newark	3,959	2,461	62.2%	1,777	1,072	60.3%	962	45	4.7%	595	329	55.3%	-	2	2,119
Philadelphia	24,187	15,861	65.6%	5,890	4,101	69.6%	6,805	3,074	45.2%	3,823	2,810	73.5%	19,367	-	2,957
Pittsburgh	11,613	8,935	76.9%	4,508	3,756	83.3%	796	398	50.0%	1,046	738	70.6%	-	0	2,794
Providence	4,239	1,882	44.4%	1,131	390	34.5%	310	171	55.2%	193	135	69.9%	-	1	903
Togus	2,523	1,388	55.0%	1,921	1,203	62.6%	1,075	443	41.2%	155	89	57.4%	-	0	502
White River J.	978	647	66.2%	513	261	50.9%	75	31	41.3%	132	109	82.6%	-	0	382
Wilmington	1,236	642	51.9%	542	334	61.6%	71	5	7.0%	237	169	71.3%	-	0	581
SOUTHERN AREA	243,147	167,925	69.1%	98,408	69,676	70.8%	21,902	11,866	54.2%	25,327	14,995	59.2%	99	352	90,103
Atlanta	31,730	21,587	68.0%	11,089	8,047	72.6%	2,053	423	20.6%	6,641	3,394	51.1%	-	2	11,845
Columbia	24,005	16,772	69.9%	6,107	3,438	56.3%	929	341	36.7%	1,039	754	72.6%	4	11	6,305
Huntington	9,506	6,886	72.4%	1,923	875	45.5%	268	127	47.4%	917	344	37.5%	1	4	3,323
Jackson	9,986	6,899	69.1%	3,808	1,819	47.8%	1,592	1,065	66.9%	912	689	75.5%	43	26	4,096
Louisville	11,390	7,793	68.4%	6,189	4,524	73.1%	1,586	1,070	67.5%	1,485	1,089	73.3%	30	70	3,424
Montgomery	15,413	10,338	67.1%	7,398	5,182	70.0%	3,498	2,047	58.5%	1,241	899	72.4%	4	82	10,647
Nashville	12,829	6,295	49.1%	6,128	3,177	51.8%	1,179	347	29.4%	1,528	763	49.9%	5	47	6,388
Roanoke	30,366	23,664	77.9%	9,552	6,896	72.2%	1,144	431	37.7%	2,812	1,987	70.7%	2	16	7,003
San Juan	4,910	3,020	61.5%	2,391	1,491	62.4%	401	212	52.9%	1,122	972	86.6%	-	0	5,142
St. Petersburg	47,071	32,750	69.6%	16,720	11,364	68.0%	2,892	595	20.6%	3,067	1,597	52.1%	7	87	20,648
Washington	169	127	75.1%	163	69	42.3%	147	52	35.4%	888	885	99.7%	-	0	-
Winston-Salem	45,772	31,794	69.5%	26,940	22,794	84.6%	6,213	5,156	83.0%	3,675	1,622	44.1%	3	7	11,282

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	203,322	141,364	69.5%	69,907	43,270	61.9%	14,655	6,687	45.6%	21,467	15,190	70.8%	24,098	492	60,062
Chicago	21,027	17,156	81.6%	6,464	5,320	82.3%	927	653	70.4%	2,875	2,459	85.5%	9	153	5,648
Des Moines	6,528	4,638	71.0%	2,788	1,945	69.8%	275	99	36.0%	249	166	66.7%	-	0	1,190
Fargo	1,108	346	31.2%	282	47	16.7%	107	22	20.6%	49	28	57.1%	-	0	292
Houston	37,520	28,213	75.2%	15,255	11,322	74.2%	1,333	1,007	75.5%	6,353	5,117	80.5%	6	5	14,198
Lincoln	3,298	1,465	44.4%	1,867	440	23.6%	229	72	31.4%	494	170	34.4%	-	1	1,582
Little Rock	8,246	5,625	68.2%	5,940	4,321	72.7%	1,427	991	69.4%	1,459	1,149	78.8%	6	53	5,238
Milwaukee	9,996	3,977	39.8%	3,602	1,406	39.0%	994	220	22.1%	471	168	35.7%	10,877	-	3,360
Muskogee	16,246	10,892	67.0%	5,257	2,346	44.6%	1,373	498	36.3%	1,055	435	41.2%	3	4	3,084
New Orleans	14,667	10,790	73.6%	5,677	3,886	68.5%	365	188	51.5%	1,933	1,436	74.3%	15	130	4,647
Sioux Falls	930	258	27.7%	540	83	15.4%	243	34	14.0%	194	103	53.1%	-	0	212
St. Louis	19,775	14,225	71.9%	5,951	3,772	63.4%	1,320	832	63.0%	1,790	1,075	60.1%	11	134	5,335
St. Paul	12,055	3,979	33.0%	2,660	524	19.7%	4,391	1,446	32.9%	440	238	54.1%	13,165	-	1,360
Waco	46,737	36,655	78.4%	11,865	6,956	58.6%	1,528	601	39.3%	3,563	2,262	63.5%	6	12	12,952
Wichita	5,189	3,145	60.6%	1,759	902	51.3%	143	24	16.8%	542	384	70.8%	-	0	964
WESTERN AREA	209,856	156,517	74.6%	80,542	58,597	72.8%	16,478	11,138	67.6%	23,467	16,621	70.8%	411	204	45,233
Albuquerque	4,899	2,975	60.7%	2,318	1,407	60.7%	388	129	33.2%	638	404	63.3%	2	3	1,793
Anchorage	2,773	1,965	70.9%	2,259	1,895	83.9%	1,123	854	76.0%	303	225	74.3%	-	1	152
Boise	2,158	958	44.4%	1,416	832	58.8%	243	132	54.3%	453	264	58.3%	-	2	1,031
Denver	13,294	8,829	66.4%	6,440	4,355	67.6%	1,234	637	51.6%	1,986	1,108	55.8%	4	6	285
Cheyenne	1,298	458	35.3%	563	285	50.6%	104	28	26.9%	187	100	53.5%	6	3	3,758
Fort Harrison	2,323	1,268	54.6%	1,138	518	45.5%	240	124	51.7%	333	216	64.9%	-	1	261
Honolulu	6,082	4,647	76.4%	1,787	1,073	60.0%	215	134	62.3%	926	754	81.4%	3	0	786
Los Angeles	23,283	18,943	81.4%	6,819	5,446	79.9%	1,913	1,447	75.6%	1,227	941	76.7%	3	3	5,952
Manila	2,114	1,147	54.3%	1,361	450	33.1%	227	120	52.9%	760	569	74.9%	330	115	1,811
Oakland	30,723	25,225	82.1%	11,187	7,802	69.7%	1,433	758	52.9%	5,381	4,011	74.5%	6	4	7,395
Phoenix	22,679	18,022	79.5%	6,384	4,496	70.4%	883	545	61.7%	1,417	988	69.7%	1	3	5,016
Portland	12,202	7,957	65.2%	6,073	4,265	70.2%	1,772	1,245	70.3%	552	363	65.8%	3	30	5,341
Reno	10,033	8,164	81.4%	2,688	1,938	72.1%	179	105	58.7%	655	502	76.6%	3	3	890
Salt Lake City	20,914	15,778	75.4%	8,931	7,693	86.1%	614	436	71.0%	2,636	2,160	81.9%	-	2	1,509
San Diego	29,438	20,120	68.3%	7,226	5,143	71.2%	1,963	1,598	81.4%	3,478	2,407	69.2%	-	4	4,062
Seattle	25,643	20,061	78.2%	13,952	10,999	78.8%	3,947	2,846	72.1%	2,535	1,609	63.5%	50	24	5,191
Other	-	-	-	46	9	19.6%	-	-	-	111	92	82.9%	1	5	11,776

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	78,947	43,332	54.9%	92,762	53,841	58.0%	59,998	24,798	41.3%	14,438	7,978	55.3%	21,305	12,200	2,285
Philadelphia	39,524	24,700	62.5%	43,627	30,991	71.0%	26,508	10,337	39.0%	8,191	3,742	45.7%	8,971	5,387	837
Milwaukee	15,264	5,017	32.9%	16,857	2,624	15.6%	9,610	4,497	46.8%	497	268	53.9%	2,277	1,525	715
St. Paul	23,769	13,418	56.5%	31,368	19,681	62.7%	23,653	9,799	41.4%	5,338	3,674	68.8%	9,956	5,288	733
Other (in transit)	390	197	50.5%	910	545	59.9%	227	165	72.7%	412	294	71.4%	101	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	15,789	15,809	(20)	-0.1%	148,466	135,616	12,850	9.5%
Buffalo	4,692	4,842	(150)	-3.1%	22,242	20,306	1,936	9.5%
Atlanta	3,461	3,433	28	0.8%	35,801	36,526	(725)	-2.0%
St. Louis	2,673	2,513	160	6.4%	52,996	44,516	8,480	19.0%
Muskogee	4,963	5,021	(58)	-1.2%	37,427	34,268	3,159	9.2%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.