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## **Monday Morning Workload Report Introduction**

**Understanding the Report:** To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



**Finding Data:** The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

#### **Previous Transformation Tab** Compensation and Pension Rating Bundle Highlighted in Orange Below. Represents the 8 End Product Claim Codes Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets) 686,861 403,761 58.8% As of January 11, 2014 Compensation # Pending Over 125 636,371 384,213 60.4% Intitlement (Original and Supplemental Original Entitlement - Veterans1= 79.5% nitial entitlement decisions for Voc Rehab itial entitlement for service-connected disability (=>8 riginal Entitlement - Survivors<sup>2</sup> 410 464 itial claims from children Veterans with Spina bifida and/or birth def 80.7% 320 420 179 149 83.2% pina bifida and/or birth defects reconsideration eopened or new Agent Orange claims prior to 8/30/10 687 0.0% ehmer review cases based upon new Agent Orange presumptives eopened or new Agent Orange claims After 9/01/10 33.3% gent Orange claims where an interim decision was pro-First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities fiseases, or injuries incurred or aggravated during active military service. First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's eath due to service-related causes. As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409 # Pending Over 125 409,635 292,244 71.3% Award Adjustments Dependency 51.7% Survivor restored entitlement ospitalization adjustment (non-rating) 135 211 168 79.6% 76,555 90,826 84.3% lisc determinations 22 84.6% Spina bifida and/or birth defects adjustments 54,203 29,979 55.3% ue process

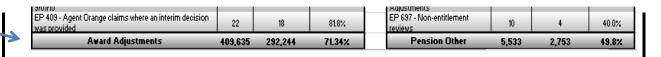
### **Current Traditional Aggregate Tab**

### Compensation and Pension National Inventory - Historical Reporting Bundles\*

"The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to VE 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.

			As of	January 11, 2014				
Compensation En	titlement				ension Entitle	ment		
Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days	Measurement	# Pending	# Pending over 125 days	Perce Pendin 125 da	
Original Entitlement - Veterans 1	205,652	123,931	60.26%	Original Entitlement	48,522	23,845	49.14%	
EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969	33.	
EP 010 - Initial entitlement for service-connected disability (=>8)	47,996	26,438	55.1%	EP 120 - Increased entitleme and/or reconsideration	nt 12,227	3,850	31.	
EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026	62.	
Original Entitlement - Survivors <sup>2</sup>	8,134	2,318	28.50%	Pension Award Adjustments	70,765	29,010	41.	
EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168	79.	
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023	42.	
Supplemental Entitlement	422,585	257,964	61.04%	EP 150 - Income adjustment:	s 31,489	17,552	55.	
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6	85.	
EP 320 -Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 297 - Misc determination	ıs 12,493	3,424	27.	
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.	
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187	98.	
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.	
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 696 - Cost of Living Adjustments	544	78	14.	
EP 409 - Agent Orange claims where an interim decision	22	10	01.047	EP 697 - Non-entitlement	10		40.0	

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.



Compensation and Pension Rating Bur (Represents the 8 End Product Claim Codes + Agent of VA Uses to Define the 125 Day and 98% Accuracy As of February 1, 2014	# Pending	# Pending Over 125 397,122	Percentage Pending > 125 days	
• •		105.011	E= 00/	
Original Entitlement	Total	217,273	125,814	57.9%
Initial entitlement for service-connected disability (=>8)	EP 010	47,516	25,423	53.5%
Initial entitlement for service-connected disability (<=7)	EP 110	154,104	95,762	62.1%
Initial entitlement - Veteran's Pension	EP 180	8,149	2,696	33.1%
Initial claims from surviving spouses, children or parents	EP 140	7,504	1,933	25.8%
Supplemental Entitlement	Total	458,618	271,308	59.2%
Increased entitlement and/or reconsideration for Pension	EP 120	11,518	3,598	31.2%
Increased evaluation and/or additional claimed conditions	EP 020	408,480	252,817	61.9%
Future examination for disabilities	EP 310	30,797	12,684	41.2%
Increased entitlement due to hospitalization or surgery	EP 320	2,812	1,046	37.2%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	4,974	1,140	22.9%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	18	8	44.4%
Agent Orange claims where an interim decision was provided	EP 409	19	15	78.9%
Agent Orange claims where an interim decision was provided  To view Rating Bundle data at Regional  Hover over a title to learn the di	EP 409 Office level, click	k a jurisdiction f	15	

Station of Jurisdiction

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	6,916	7,197	-281	-3.90%
Buffalo	1,238	1,231	7	0.6%
Atlanta	716	652	64	9.8%
St Louis	1,731	1,886	(155)	-8.2%
Muskogee	3,231	3,428	(197)	-5.7%
Total Education Claims - All Education Programs	86,548	85,107	1,441	-62.70%
Buffalo	9,844	9,306	538	5.8%
Atlanta	10,026	9,452	574	6.1%
St Louis	11,877	17,063	(5,186)	-30.4%
Muskogee	54,801	49,286	5,515	10.1%
Chapter 33 is the new Post-9/11GI Bill. "All" represents	all Education Ben	efit Programs Inclu	ding Chapter 3	3 claims.

### Station of Origination Compensation and Pension Rating Bundle Metrics Reporting Period: As of February 1, 2014

Notes about the data:

1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.

2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

	VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.										
EP 010	Initial entitlement for service- connected disability (=>8)	EP 180	EP 180 Initial entitlement for Pension - Veteran		Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives				
EP 110	Initial entitlement for service- connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10				
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided				

					Compensation	on and Pension Claim	s Processing				
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	675,891	168.8	58.8%	9,922	402,201	238.4	268.8	96.5%	91.0%	90.2%	94.2%
					ompensation Claims I						
USA Compensation Total	626,832	174.1	60.9%	8,270	329,966	264.1	299.6				
Eastern Area	121,490	182.7	63.1%	1,700	63,468	262.2	290.7	95.5%	90.0%	89.2%	92.9%
Baltimore	9,602	223.9	76.2%	79	4,215	345.7	383.6	89.9%	76.9%	80.3%	88.6%
Boston	6,874	169.9	58.8%	64	3,771	230.6	314.1	96.6%	91.8%	90.0%	92.1%
Buffalo	8,193	179.9	63.0%	34	3,151	313.0	276.3	94.7%	87.5%	88.8%	91.3%
Cleveland	18,231	205.2	65.3%	327	11,003	304.5	353.9	96.7%	88.3%	89.3%	94.2%
Detroit	14,808	166.5	62.0%	260	6,634	258.4	276.1	96.8%	92.3%	89.2%	93.4%
Hartford	3,471	143.8	50.9%	106	2,038	213.7	252.4	99.6%	98.5%	91.7%	96.2%
Indianapolis	11,383	175.6	62.7%	58	4,841	310.4	305.9	96.0%	89.1%	89.4%	90.3%
Manchester	1,556	136.3	48.7%	32	1,159	241.9	228.4	94.9%	88.3%	89.6%	97.4%
New York	10,656	178.7	60.4%	155	4,781	321.4	320.5	97.8%	93.1%	89.3%	94.0%
Newark	4,460	163.2	59.2%	40	1,730	284.7	263.3	93.2%	92.3%	85.7%	88.2%
Philadelphia (Non-PMC)	16,207	200.8	69.2%	145	6,719	293.6	300.2	93.6%	88.1%	90.2%	94.8%
Pittsburgh	7,365	183.8	63.1%	113	4,116	309.0	355.6	96.3%	89.8%	90.2%	95.4%
Providence	3,810	126.3	45.5%	208	6,388	112.4	103.7	94.7%	89.7%	93.1%	89.0%
Togus	2,353	134.7	47.6%	56	1,868	179.0	201.2	95.8%	93.3%	95.8%	96.1%
White River J.	884	179.7	60.2%	12	511	203.8	231.4	95.2%	87.3%	86.2%	89.6%
Wilmington	1,637	174.6	65.4%	11	543	296.4	312.9	95.2%	87.1%	86.8%	93.1%
					Pension Claims Pro	cessing					
USA Pension Total	29,622	94.5	29.8%	1,216	56,821	88.6	114.0		99.0%	98.9%	98.4%
Philadelphia PMC	18,301	119.8	44.0%	261	20,242	161.0	188.6		100.0%	98.8%	98.4%
Milwaukee PMC	4,378	61.2	11.0%	352	16,599	54.7	71.7		98.4%	100.0%	98.0%
St. Paul PMC	6,943	48.8	4.2%	603	19,980	77.0	73.5		98.5%	98.0%	98.8%
					<b>Quick Start Claims Pr</b>						
USA Quick Start Total	7,761	102.0	29.0%	195	7,634	161.4	151.4				
San Diego	3,660	107.2	31.3%	113	4,803	148.1	147.2				
Winston-Salem	4,101	97.4	27.1%	82	2,831	179.6	158.5				
				Bene	fits Delivery at Discha	rge Processing					
USA Benefits Delivery at Discharge Total	11,642	116.9	38.0%	241	7,761	176.5	208.1				
Winston-Salem	2,975	67.7	13.1%	147	3,949	117.3	126.6				
Salt Lake City	8,667	133.8	46.6%	94	3,812	269.2	292.5				

		Carr	•	ation of Jur		dla Matris -			•	ng Perio	
			ensation a	na Pension	Rating Bun	are Metrics		AS	of rebr	uary 1, 2	2014
		of Jurisdiction			regional office curre totals are <u>not</u> incli						
			VBA uses the fo	ollowing 8 End Pro	duct Claim Codes +	Agent Orange Clain	ns to Define the	125 Day and 98% A	ccuracy Targ	gets.	
	EP 010	Initial entitlement for service- connected disability (=>8)		EP 180	Initial entitlement for Pension - Veteran EP			Future examination for disabilities	EP 687		w cases based upon new ange presumptives
	EP 110	Initial entitlement for service- connected disability (<=7)		EP 120 Increased entitlement and/or reconsideration for Pension			EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange cla After 9/01/10	
	EP 020		valuation and/or aimed conditions	EP 140	Initial claims from surv	iving spouses, children rents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409		claims where an interim on was provided
					Compensation	on and Pension Claims	Processing				
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	675,891	168.8	58.8%	9,922	402,201	238.4	268.8		Claim Level	Claim Level	
USA Compensation Total	626,304	173.9	60.8%	8,199	329,410	Processing 264.2	299.7			XIIIIIIIIIIII	
Eastern Area	122,944	183.4	62.7%	1.741	67,675	266.6	303.9				
Baltimore	8,500	203.1	73.1%	53	1,974	317.2	348.1				
Boston	6,610	164.1	57.1%	62	3,062	226.3	294.1				
Buffalo	8,320	185.1	63.6%	33	3,485	325.8	296.0				
Cleveland	17,047	196.0	63.3%	245	8,854	326.9	353.3				
Detroit	15,060	173.0	62.7%	274	8,404	282.0	327.0				
Hartford	3,492	148.9	51.8%	104	3,138	231.8	329.3				
Indianapolis Manchester	11,452 2.015	183.1 168.4	62.9% 60.4%	55 34	4,446 1.365	308.6 250.9	311.3 254.3				
New York	10,595	178.3	60.2%	159	4,577	328.9	357.1				
Newark	4,626	172.4	60.7%	59	2.616	327.0	319.6				
Philadelphia (Non-PMC)	17,504	192.1	65.1%	234	9,105	244.7	297.3				
Pittsburgh	7,250	180.7	62.6%	104	3,270	303.5	361.5				
Providence	4,468	161.9	54.1%	215	7,175	124.7	136.1				
Togus White River J.	3,546 914	216.3 188.2	65.7% 61.8%	83 16	4,826 763	254.0 252.0	321.2 283.7				
Wilmington	1,545	174.8	63.3%	11	615	296.4	334.5				
TTIII III III III III III III III III I	1,010	11-1.0	00.070		Pension Claims Pro		001.0	XIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	×	***************************************	200000000000000000000000000000000000000
USA Pension Total	29,239	94.6	30.2%	1,204	56,814	88.7	114.0				
Philadelphia PMC	18,301	119.8	44.0%	261	20,243	161.0	188.6				
Milwaukee PMC	4,176	60.1	11.4%	339	16,580	53.4	71.7				
St. Paul PMC	6,762	48.0	4.4%	604	19,991 Quick Start Claims Pr	77.2	73.6			<i>VIIIIIIIIIIII</i>	
USA Quick Start Total	7,675	99.5	28.3%	185	7,599	152.2	150.6				
San Diego	3,576	102.0	29.7%	103	4,766	130.3	145.9				
Winston-Salem	4,099	97.4	27.1%	82	2,833	179.6	158.5				
				Bene	fits Delivery at Discha	rge Processing					
USA Benefits Deliery at Discharge Total	11,631	117.0	38.1%	241	7,728	176.5	208.3				
Winston-Salem	2,964	67.6	13.2% 46.6%	147	3,916	117.3	126.5 292.4				
Salt Lake City	8,667	133.8	40.6%	94	3,812	269.2	292.4				

Compensation	Entitlement		
Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days
Original Entitlement - Veterans <sup>1</sup>	202,653	122,019	60.21%
EP 095 - Initial entitlement decisions for Voc Rehab	1,033	834	81%
EP 010 - Initial entitlement for service- connected disability (=>8)	47,516	25,423	53.5%
EP 110 - Initial entitlement for service- connected disability (<=7)	154,104	95,762	62.1%
Original Entitlement - Survivors <sup>2</sup>	8,087	2,426	30.00%
EP 140 - Initial claims from surviving spouses, children or parents	7,504	1,933	25.8%
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	583	493	84.6%
Supplemental Entitlement	416,488	255,186	61.27%
EP 020 - Increased evaluation and/or additional claimed conditions	408,480	252,817	61.9%
EP 320 -Increased entitlement due to hospitalization or surgery	2,812	1,046	37.2%
EP 420 - Spina bifida and/or birth defects reconsideration	185	160	86.5%
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,974	1,140	22.9%
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%
EP 405 - Reopened or new Agent Orange claims After 9/01/10	18	8	44.4%
EP 409 - Agent Orange claims where an interim decision was provided	19	15	78.9%
Award Adjustments	412,253	295,759	71.74%
EP 130 - Dependency	235,677	175,803	74.6%
EP 133 - Survivor restored entitlement	128	69	53.9%
EP 135 - Hospitalization adjustment (non-rating)	211	158	74.9%
EP 290 - Misc determinations EP 450 - Spina bifida and/or birth defects	90,663	76,632	84.5%
adjustments	27	26	96.3%
EP 310 -Future examination for disabilities	30,797	12,684	41.2%
EP 600 - Due process	54,750	30,387	55.5%
Program Reviews	72,908	56,978	78.2%
EP 314 - Income verification for unemployability	264	221	83.7%
EP 680 - Review of Hemodialysis related cases/conditions	62	40	64.5%
EP 682 - Review of Radiation related	673	631	93.8%
EP 684 - Review of Misc cases referred to	8.138	6.709	82.4%
central office EP 685 - Review of effective date related to	96	96	100.0%
herbicide exposure EP 690 - Cost of Living Adjustments (COLAs)	13.535	9.639	71.2%
and other reviews EP 690 - Social Security number verification	13,535	9,639	71.2%
Compensation Other	172.162	107.208	61.9%
Compensation Other  EP 173 - Pre-decisional hearings	2.818	2.243	61.9% 79.6%
EP 173 - Pre-decisional hearings EP 400 - Correspondence	2,818	2,243 65,877	79.6%
EP 400 - Correspondence EP 500 - Congressional correspondence	2.176	1.499	68.9%
EP 510 - Freedom of Information Act (FOIA) requests	29,658	17,423	58.7%
EP 930 - Review, including quality assurance	23,911	19,675	82.3%
EP 960 - Correction of errors	620	491	79.2%

Pensi	on Entitlement				
Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days		
Original Entitlement	45,373	21,386	47.13%		
EP 180 - Initial entitlement - Veteran	8,149	2,696	33.1%		
EP 120 - Increased entitlement and/or reconsideration	11,518	3,598	31.2%		
EP 190 - Initial entitlement - Survivor	25,706	15,092	58.7%		
Pension Award Adjustments	72,056	27,755	38.5%		
EP 135 - Hospitalization adjustment (non-rating)	211	158	74.9%		
EP 137 - Dependency	7,176	2,928	40.8%		
EP 150 - Income adjustments	32,228	16,063	49.8%		
EP 155 - Annual eligibility verification reporting (EVRs)	5	5	100.0%		
EP 297 - Misc determinations	13,211	3,571	27.0%		
EP 607 - Due process	19,225	5,030	26.2%		
Program Reviews	30,798	30,483	99.0%		
EP 154 - Income Verification Match	30,433	30,402	99.9%		
EP 696 - Cost of Living Adjustments	357	77	21.6%		
EP 697 - Non-entitlement reviews	8	4	50.0%		
Pension Other	6,126	2,801	45.7%		
EP 407 - Correspondence	3,963	2,211	55.8%		
EP 507 - Congressional correspondence	1,029	15	1.5%		
EP 937 - Internal quality reviews	1,134	575	50.7%		

Appeals, Burials, Acc	rued
Measurement	# Pending
Total Appeals Pending	268,738
ending Notice of disagreements	181,259
vg. Days Pending for Notice of lisagreements	419
ending Statement of Cases	20,594
ending Form 9s	61,271
vg. Days Pending for Form 9s	634
ending Remands Returned to se Regional Office	16,988
vg. Days Pending for Remands t a Regional Office	566
ending Remands sent to the ppeals Management Center	8,866
vg. Days Pending for Remands t the Appeals Management center	164
laims Ready for Travel Board	354
Total Burials Pending	42,902
Total Accrued Pending	14,766

					R	EGIONA	L OFF	ICE COM	PENSATIO	N INVEN	TORY					
	Non-Rating		Entitlement		Awa	rd Adjustment			Program Review			Other		Burial	Accrued	Appeals
	Avg. Days Pending	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending	# Pending
JSA Fastern Area	323.9	627,228	379,631 77,053	60.5%	412,253 69 126	295,759 50 106	71.7%	72,908	56,978 10,621	78.2% 80.2%	172,162	107,208	62.3%	28,762	2,036	265,89
castern Area Saltimore	336.5 501.6	123,018	77,053 7,231	62.6% 76.5%	69,126	50,106	90.2%	13,248	10,623	80.2%	70,176 50.597	33,577 18.861	47.8% 37.3%	24,371	394	47,0
lastan	350.8	6,495	3,929	60.5%	6,234	4,639	74.4%	1,898	1,510	79.6%	1,158	941	81.3%		- 1	4,
uffalo levalend	237.1	7,991 17,842	5,116 11,719	64.0% 65.7%	4,743	3,351 9,277	70.7% 79.8%	432 2 088	32 2.00	74.3%	478 3.412	321 2.600	67.2% 76.3%	3	178	10.
Develand Netroit	352.1 145.9	17,842	11,719	62.5%	11,631 4,898	9,277	79.8% 47.7%	2,088	2,000	96.2%	3,412 2,690	2,600	76.3%	3	178	10,
artford	168.3	3.163	1.664	52.6%	2.118	1.087	51.3%	295	18	62.4%	781	663	84.9%	1		
dianapolis	401.8	11,322	7,106	62.8%	7,291	5,920	81.2%	1,299	96	74.0%	1,495	1,013	68.0%		121	5,
anchester ou York	284.5	1,463	677 6.082	46.1% 61.2%	1,364	1,074	78.7%	101	8 53	85.1%	150 915	126	84.0%	-	1	
EW TOPK EWORK	149.4	4.08	2,446	59.8%	1,572	2,743	53.9%	506	48	95.3%	421	265		1	. 1	4,
nitadelphia	385.1	21,635	13,310	61.5%	8,290	6,682	80.6%	1,235	929	75.0%	4,243	3,496	82.4%	24,342		2
ttsburgh vvidence	378.5 123.5	7,300	4,609	63.1% 47.5%	5,252 1,032	4,031 319	76.8% 30.9%	757 230	71:	94.1% 74.3%	1,690	1,265	75.1% 19.2%	1	4	3
rovidence odus	123.5	3,712	1,763	47.5%	1,032	319	30.9% 48.5%	230	17	74.3%	1,185	1.000		3	. 1	
hite River Junction	320.4	823	513	62.4%	664	433	65.2%	64	4	76.6%	126	100		1		
Smington	309.1	1,600	1,056	65.7%	683	495	72.5%	15		66.7%	313	210				
OUTHERN AREA	318.6	212,576	135,369	63.7%	142,496	106,778	74.9%	22,873	18,238	79.7%	45,144	32,030	71.0%	220	657	98
tlanta olumbia	320.6 213.3	31,491	20,475	65.0% 64.0%	17,512 10,155	12,898	73.7%	1,403	1,14	81.7% 77.9%	6,094 2,183	3,980	65.3%	23	34	14
untington	203.8	5,294	3,422	64.6%	2.582	1.512	58.6%	328	21	64.3%	717	533	74.3%	1		
ckson	296.9	9,873	7,068	71.6%	4,450	3,465	77.9%	1,208	1,090	90.4%	2,068	1,468	71.0%	30	63	
ouisville	400.0	10,014	6,767	67.6%	9,231	7,400	80.2%	1,418	1,011	71.8%	2,256	2,091	92.7%	51	116 165	4
lontgomery astrville	321.9 181.7	15,198	10,071	66.3% 58.5%	10,009 7,873	7,544 4,433	75.4% 56.3%	5,126 1,176	4,021	78.5% 54.2%	2,361 3,202	1,804 2,484	76.4%	19	165	10
penoke	350.3	20.877	12.483	59.8%	14,615	11,190	76.6%	2,274	1,910	84.0%	12,935	11,544	89.2%	11	19	8
an Juan	289.7	5,626	3,918	69.6%	3,547	2,742	77.3%	571	440	77.6%	1,519	1,393	91.7%	1		- 5,
2. Petersburg	313.9	40,668	26,323	84.7%	22,877	16,663	72.8%	3,009	2,063	68.6%	4,533	2,258		10	115	23,
lisshington Instrus-Salam	375.0 345.8	38.147	23.069	76.8%	195 39.450	31 993	88.2%	5 325	486	99.1%	548 6.728	2.40				10
			20,000					0,020								
							L OFF	ICE COM	PENSATIO	N INVEN	TORY					
	Non-Rating		Entitlement		Awa	rd Adjustment	Parcent		Program Review			Other	Parrent	Burial	Accrued	Appeats
	Avg. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Pending over 125	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Pending over 125	Claims Pending	Claims Pending	Pending
CENTRAL AREA	254.4	145.886	80,144	54.9%	77.586	48.327	days 62.3%	13.301	8.51-	64,0%	25,460	17.841	days 70.1%	3,889	781	65.2
Chicago	435.6	12,590	7,655	60.8%	5,848	4,759	81.4%	1,504	76	51.0%	3,588	3,001	83.6%	12	173	6,
tes Moines iargo	210.0	4,155	2,217	53.4% 55.4%	3,004	1,851	61.6%	106	6	64.2%	294	170	80.9% 57.3%	1	3	1,
argo ouston	253.3	27.888	17.073	61.2%	14.743	10.097	68.5%	1,353	1,033	76.3%	5,114	3.504	68.5%			16
incoln	106.8	3,493	1,715	49.1%	1,561	469	30.0%	484	14	29.1%	242	601	64.0%	4	4	- 1
ittle Rock	315.0 196.0	7,157	4,005	56.0% 49.8%	6,479	4,707	72.7% 57.9%	1,819	1,345	73.9%	1,511	1,088	72.0%	3.764	115	4 2
liwaukee luskoose	196.0	9,332	4,645 6.425	49.8% 54.1%	4,278 7,521	2,479 3,948	57.9% 52.5%	198	10:	53.0%	2,580	2.288		3,764		3
lew Orleans	328.3	9.773	5.883	60.2%	7,709	5.711	74.1%	288	24	83.7%	2,301	1,860		11	216	5,
ioux Falls	61.0	1,340	646	47.9%	882	69	7.8%	822	50-	61.3%	179	141	78.8%			
2. Louis 2. Paul	187.8 101.7	13,061	7,880 5,350	60.3% 39.5%	5,934 1,981	3,396	57.2% 31.0%	1,793	1,290	72.3% 61.4%	2,917	1,766	60.5% 53.3%		216	5
i. Paul	236.6	25.436	13,260	52.1%	14,774	8.972	60.7%	2.173	1.50	69.2%	4512	2.513		10	33	14
fichita	158.0	4,517	2.434	53.9%	2,459	1.098	44.7%	98	2	27.6%	367	308	83.9%	13		1
WESTERN AREA	366.6	145,748	87,065	59.7%	123,015	90,538	73.6%	23,486	19,603	83.5%	31,144	23,670	76.0%	276	196	46,
lbuquerque nchorage	298.3 427.3	4,980	2,976	59.7% 54.5%	3,590	2,556	71.2% 80.3%	133 1,156	1.06	67.6%	1,019	822 323	80.7%			1,
oise	225.2	2,730	1,638	59.8%	1,550	957	61.7%	409	19	48.2%	562	347			1	
heyenne	281.0	1.232	667	54.1%	645	371	57.5%	39	2	69.2%	164	118	72.0%	48		
enver	364.0	10,258	6,180	60.2%	9,519	7,538	79.2%	2,714	2,090	77.3%	2,263	1,684		1	5	4
t. Harrison	250.4 143.7	1,600	874	54.3% 63.5%	2,020	1,424	70.5% 46.9%	455	25	56.5%	123	671	83.4%		1	
os Angeles	308.0	16,453	10,269	62.4%	9,520	7,181	75.4%	1,667	1,440	86.5%	2,479	1,720	69.4%	1	10	5
anita	89.8	1,424	421	30.1%	966	184	19.0%	242	8	34.3%	782	232	29.7%	172	64	1
ukland	381.3	20,450	12,331	60.3%	14,316	11,486	80.2%	1,632	1,350	83.2%	6,719	5,771	85.9%	1		
hoenix ordand	284.8 350.1	12,628	7,809 6,290	61.8% 59.6%	9,079	6,356 7.036	70.0% 72.8%	878 3,145	71; 2,48	81.1% 79.0%	3,015	2,256 1,426	74.9%		15	5, 5,
ino	357.7	6,345	4,346	68.5%	3,921	3,140	80.1%	338	23	69.2%	803	656		1	12	1
	451.9	13,728	7,545	55.0%	18,912	16,510	87.3%	3,535	3,38	95.6%	1,451	1,238		]	. 1	
alt Lake City	356.9	18,993	10,581 11,145	55.7% 62.5%	8,200 26,328	5,685	69.3% 64.1%	2,082 4,657	1,640	79.2%	1,999	1,605	80.3%	.3		4
alt Lake City an Diego	500.0		11,145	62.5% N/A	26,328	16,887	33.3%	4,657	4,200	90.2% N/A	6,401 238	4,720	73.7%	35	22	4,
It Lake City n Diego attle	402.3	17,000					40.0.0									
lait Lake City lan Diego leatfe	402.3 255.3	17,020	li			DEC	01141	055105	ENGLOS:	IV/ENITO :						
alt Lake City an Diego eattle	402.3 255.3	17,000					ONAL	OFFICE F	ENSION IN	IVENTOR	Υ	44		6.1.1		
alt Lake City an Diego eattle	402.3	17,000	Entitlement		Ана	REGIO rd Adjustment	ONAL (	OFFICE P	PENSION IN Program Review	IVENTOR	!Y	Other	Percent	Burial	Accrued	Appeals
lait Lake City lan Diego leatfe	402.3 255.3	Claims Pending	Entitlement Pending over 125 days	Percent Pending over 125 days	Awa			Pending		Percent Pending over 125 days	Pending	Other Pending over 125 days	Pending over 125	Burial Claims Pending	Accrued Claims Pending	Appeals Pending
Belt Lake City San Diego Sautie Steel	Non-Rating Avg. Days Pending	Claims Pending	Pending over 125 days 21,386	over 125 days 47.1%	Pending 72.575	Pending over 125 days 27,659	Percent Pending over 125 days 38.1%	Pending	Program Review  Pending over 125 days  30.48	Percent Pending over 125 days	Pending 6.163	Pending over 125 days	Pending over 125 days 45.8%	Claims Pending	Claims Pending	Pending
ost Lake City an Diego leafe leafe leher	Avg. Days Pending 136.7 151.2	Claims Pending 45.37: 31,200	Pending over 125 days 21,386 18,654	over 125 days 47,1% 59,8%	Pending 72,575 29,207	Pending over 125 days 27,659 14,256	Percent Pending over 125 days 38.1% 48.8%	Pending 30,798 13,237	Program Review Pending over 125 days 30.481 13,178	Percent Pending over 125 days 99.6% 99.6%	Pending 6.163 3,663	Pending over 125 days 2,825 1,000	Pending over 125 days 45.8% 29.8%	Claims Pending	Claims Pending	Pending 2
San Lake City San Disgo Santife Other  USA Philadelphia Minosobie S. Pari	Non-Rating Avg. Days Pending	Ctains Pending 45.37 31.20 4.23 9.62	Pending over 125 days 21,386	over 125 days 47.1%	Pending 72.575	Pending over 125 days 27,659	Percent Pending over 125 days 38.1%	Pending	Program Review  Pending over 125 days  30.48	Percent Pending over 125 days	Pending 6.163	Pending over 125 days	Pending over 125 days 45.8% 29.8% 25.7% 82.7%	Claims Pending	Claims Pending	