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If Veterans don't help Veterans, who will?

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Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transform	atio	<u>n Ta</u>	<u>b</u>	
Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Clair		#Pending	# Pending Over 125	Percentage Pending > 125 days
+ Agent Orange Claims VA Uses to Define the 125 Day and 98% Ad Targets)		686,861	403,761	58.8%
As of January 11, 2014				
Compensation				
	EP	#Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		636,371	384,213	60.4%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,076	855	79.5%
Initial entitlement for service-connected disability (=>8)	010	47,996	26,438	55.1%
Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	61.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	7,559	1,854	24.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	80.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	415,300	255,977	61.4%
Increased entitlement due to hospitalization or eurogry	320	2,555	1,120	43.0/.
Spina bifida and/or birth defects reconsideration	420	179	149	83.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	35.3%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	400	24	8	33.3%
Agent Orange claims where an interim decision was provided	409	20	18	81.8%
Agent Orange presumptives 3				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo rating diseases, or injuries incurred or aggravated during active military service. ² First claim received from surviving spouses, dependent children and dependent due to service-related causes. ³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 40 presumptives claim category include EP 409	dent pare	nts based u	pon the Ve	teran's
	EP	#Pending	#Pending Over 125	% Over 125
Award Adjustments	EF	409,635	292,244	71.3%
Dependency	130	232,980	171,262	73.5%
Survivor restored entitlement	133	118	61	51.7%
Hospitalization adjustment (non-rating)	135	211	168	79.6%
Misc determinations	290	90,826	76,555	84.3%
Spina bifida and/or birth defects adjustments	450	26	22	84.6%
Future examination for disabilities	310	31,271	14,197	45.4%
Due process	600	54,205	29,979	55.3%

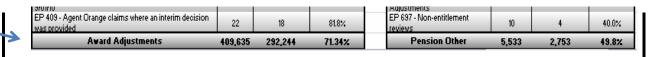
Current Traditional Aggregate Tab

Compensation and Pension National Inventory - Historical Reporting Bundles*

*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to VE 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.

Compensation En	titlamant			Dane	ion Entitle	mant		
Compensation En		# Pending over 125 days	Percent Pending > 125 days	Measurement	# Pending	# Pending over 125 days	Percen Pending 125 day	
Original Entitlement - Veterans 1	205,652	123,931	60.26%	Original Entitlement	48,522	23,845	49.142	
EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969	33.7%	
EP 010 - Initial entitlement for service-connected disability (=>8)	47,996	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850	31.5%	
EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026	62.0%	
Original Entitlement - Survivors ²	8,134	2,318	28.50%	Pension Award Adjustments	70,765	29,010	41.0%	
EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168	79.6%	
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023	42.1%	
Supplemental Entitlement	422,585	257,964	61.04%	EP 150 - Income adjustments	31,489	17,552	55.7%	
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6	85.7%	
EP 320 -Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 297 - Misc determinations	12,493	3,424	27.4%	
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%	
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187	98.7%	
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%	
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 696 - Cost of Living Adjustments	544	78	14.3%	
EP 409 - Agent Orange claims where an interim decision	22	10	01.047	EP 697 - Non-entitlement	10		40.04	

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.



Compensation and Pension Rating Bur	ndle Totals	# Pending	# Pending Over 125	Percentage Pending > 125 days
(Represents the 8 End Product Claim Codes + Agent (VA Uses to Define the 125 Day and 98% Accuracy	Orange Claims	660,580	377,942	57.2%
As of March 1, 2014				
Original Entitlement	Total	213,567	121,045	56.7%
Initial entitlement for service-connected disability (=>8)	EP 010	47,077	25,414	54.0%
Initial entitlement for service-connected disability (<=7)	EP 110	151,426	91,905	60.7%
Initial entitlement - Veteran's Pension	EP 180	7,016	1,843	26.3%
Initial claims from surviving spouses, children or parents	EP 140	8,048	1,883	23.4%
Supplemental Entitlement	Total	447,013	256,897	57.5%
Increased entitlement and/or reconsideration for Pension	EP 120	10,120	2,375	23.5%
Increased evaluation and/or additional claimed conditions	EP 020	397,893	239,387	60.2%
Future examination for disabilities	EP 310	31,707	13,159	41.5%
Increased entitlement due to hospitalization or surgery	EP 320	2,636	915	34.7%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	4,620	1,042	22.6%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	22	8	36.4%
Agent Orange claims where an interim decision was provided	EP 409	15	11	73.3%
To view Rating Bundle data at Regional Hover over a title to learn the d		•		
Station of Origination		Station of J	urisdiction	

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	6,577	7,170	-593	-8.27%
Buffalo	992	968	24	2.5%
Atlanta	617	552	65	11.8%
St Louis	1,262	1,364	(102)	-7.5%
Muskogee	3,706	4,286	(580)	-13.5%
Total Education Claims - All Education Programs	55,423	65,223	-9,800	-15.03%
Buffalo	8,302	5,898	2,404	40.8%
Atlanta	3,741	4,867	(1,126)	-23.1%
St Louis	10,106	9,272	834	9.0%
Muskogee	33,274	45,186	(11,912)	-26.4%
Chapter 33 is the new Post-9/11GI Bill. "All" represents	all Education Ben	efit Programs Inclu	ding Chapter 3	3 claims.

Station of Origination Compensation and Pension Rating Bundle Metrics

Reporting Period: As of March 1, 2014

Notes about the data:

- 1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.

 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

	VBA uses the	following 8 End Pr	oduct Claim Codes + Agent Orange Clair	ns to Define the	125 Day and 98% Ac	curacy Targ	ets.
EP 010	Initial entitlement for service- connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service- connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery		Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

İ					Compensatio	n and Pension Claims	Processing				
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	660,580	166.2	57.2%	3,069	498,467	238.9	262.5	96.5%	91.0%	90.2%	94.2%
					npensation Claims Pro						
USA Compensation Total	610,898	171.4	59.3%	2,672	405,076	251.4	292.6				
Eastern Area	118,208	177.6	61.3%	632	79,409	268.8	286.7	95.5%	90.0%	89.2%	92.9%
Baltimore	10,022	211.1	71.4%	15	5,113	378.1	374.2	89.9%	76.9%	80.3%	88.6%
Boston	6,931	169.4	58.9%	11	4,501	259.8	301.6	96.6%	91.8%	90.0%	92.1%
Buffalo	8,267	182.6	62.5%	35	4,019	300.3	269.6	94.7%	87.5%	88.8%	91.3%
Cleveland	16,819	190.7	60.4%	113	14,019	268.6	343.9	96.7%	88.3%	89.3%	94.2%
Detroit	13,798	163.5	60.7%	119	8,740	214.2	274.1	96.8%	92.3%	89.2%	93.4%
Hartford	3,141	135.4	46.8%	22	2,700	245.9	248.4	99.6%	98.5%	91.7%	96.2%
Indianapolis	11,501	173.2	62.6%	39	5,913	221.2	306.3	96.0%	89.1%	89.4%	90.3%
Manchester	1,537	134.8	46.1%	0	1,369	0.0	228.2	94.9%	88.3%	89.6%	97.4%
New York	10,307	172.3	59.8%	77	5,954	329.8	322.4	97.8%	93.1%	89.3%	94.0%
Newark	4,368	163.4	58.2%	39	2,254	269.9	261.2	93.2%	92.3%	85.7%	88.2%
Philadelphia (Non-PMC)	15,672	200.1	69.5%	80	8,056	363.2	309.2	93.6%	88.1%	90.2%	94.8%
Pittsburgh	7,106	184.2	63.7%	23	4,916	294.7	345.5	96.3%	89.8%	90.2%	95.4%
Providence	4,218	109.7	37.0%	54	7,989	157.9	106.7	94.7%	89.7%	93.1%	89.0%
Togus	2,088	128.0	44.3%	5	2,502	135.6	194.5	95.8%	93.3%	95.8%	96.1%
White River J.	862	179.6	60.8%	0	657	0.0	228.2	95.2%	87.3%	86.2%	89.6%
Wilmington	1,571	180.4	64.5%	0	707	0.0	304.5	95.2%	87.1%	86.8%	93.1%
					Pension Claims Proce						
USA Pension Total	28,093	89.2	24.9%	308	70,165	154.8	114.2		99.0%	98.9%	98.4%
Philadelphia PMC	15,313	114.0	37.7%	280	25,017	160.5	187.3		100.0%	98.8%	98.4%
Milwaukee PMC	4,546	53.8	9.4%	10	19,821	59.9	69.6		98.4%	100.0%	98.0%
St. Paul PMC	7,468	49.5	4.4%	10	24,055	48.7	72.2		98.5%	98.0%	98.8%
Other Pension	766	189.3	59.5%	8	1,272	206.5	164.2				
					uick Start Claims Proc						
USA Quick Start Total	8,386	104.3	33.1%	45	9,598	161.0	160.4				
San Diego	3,395	96.4	27.2%	15	5,667	133.2	150.0				
Winston-Salem	4,042	101.6	34.1%	22	3,319	167.7	161.3				
Other Quick Start	949	143.8	49.9%	8	612	194.6	252.3				
				Benefits	S Delivery at Discharge	Processing	1		***************************************		
USA Benefits Delivery at Discharge Total	13,203	128.3	46.6%	44	13,628	148.1	204.2				
Winston-Salem	2,811	61.8	11.8%	23	4,643	98.9	126.1				
Salt Lake City	8,475	136.2	53.6%	0	4,691	0.0	287.6				
Other Benefits Delivery at Discharge	1,917	190.7	67.0%	21	4,294	202.0	197.5				

Station of Jurisdiction **Compensation and Pension Rating Bundle Metrics**

Reporting Period: As of March 1, 2014

Notes about the data:

1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim.
2) The Pension, Quick Start and Benefits Delivery at Discharge totals are <u>not</u> included in the Compensation totals.

	VBA uses the	following 8 End Pro	oduct Claim Codes + Agent Orange Clain	ns to Define the 1	125 Day and 98% Ac	curacy Targ	ets.
EP 010	Initial entitlement for service- connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service- connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery		Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

					Compensation	on and Pension Claims	Processing				
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	660,580	166.2	57.2%	3,069	498,467	238.9	262.5				
					ompensation Claims I						
USA Compensation Total	610,898	171.4	59.3%	2,672	405,076	251.4	292.6				
Eastern Area	120,734	176.0	60.1%	648	84,141	270.2	298.0				
Baltimore	6,130	181.5	63.8%	10	2,576	233.2	330.5				
Boston	6,736	164.6	57.6%	8	3,721	173.5	281.2				
Buffalo	8,239	188.5	63.8%	36	4,379	304.3	287.9				
Cleveland	16,176	184.6	59.1%	101	11,261	262.5	341.3				
Detroit	13,719	165.7	60.7%	118	10,650	221.5	319.7				
Hartford	5,002	142.7	54.6%	24	3,841	265.2	314.5				
Indianapolis	9,004	181.8	59.3%	32	5,563	304.0	317.9				
Manchester	2,409	173.6	65.7%	0	1,644	0.0	254.3				
New York	9,876	171.4	58.0%	77	5,711	337.9	351.9				
Newark	4,876	170.7	62.6%	43	3,205	278.6	311.0				
Philadelphia (Non-PMC)	18,363	176.7	59.4%	104	11,000	316.2	298.7				
Pittsburgh	6,541	181.4	60.9%	23	4,008	294.7	349.3				
Providence	4,714	138.1	43.8%	62	8,909	191.8	137.5				
Togus	6,825	214.2	73.6%	10	5,977	215.4	309.3				
White River J.	873	184.4	61.4%	0	930	0.0	275.4				
Wilmington	1,251	177.4	55.5%	0	766	0.0	326.0				
					Pension Claims Pro						
USA Pension Total	28,093	89.2	24.9%	308	70,165	154.8	114.2				
Philadelphia PMC	14,951	114.3	38.0%	279	24,819	160.9	187.9				
Milwaukee PMC	4,693	55.4	10.0%	10	19,747	59.9	69.6				
St. Paul PMC	7,492	49.5	4.9%	11	24,147	49.1	72.4				
Other Pension	957	172.3	49.4%	8	1,452	206.5	154.9				
					Quick Start Claims Pr						
USA Quick Start Total	8,386	104.3	33.1%	45	9,598	161.0	160.4				
San Diego	3,361	94.3	26.5%	15	5,575	133.2	147.0				
Winston-Salem	4,041	101.6	34.1%	22	3,319	167.7	161.2				
Other Quick Start	984	149.2	51.3%	8	704	194.6	263.4				
	•		1	Bene	fits Delivery at Discha	rge Processing		<i>,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,</i>			
USA Benefits Deliery at Discharge Total	13,203	128.3	46.6%	44	13,628	148.1	204.2				
Winston-Salem	2,811	61.8	11.8%	23	4,601	98.9	126.0				
Salt Lake City	8.475	136.2	53.6%	0	4,691	0.0	287.5				
Other Benefits Delivery at Discharge	1,917	190.8	67.0%	21	4,336	202.0	197.0				

P 005 - Inside entitlement docisions for Voc Rehab P 010 - Inside entitlement for service-connected disability (~7 P 010 - Inside entitlement for service-connected disability (~7 P 110 - Inside entitlement for service-connected disability (~7 P 110 - Inside entitlement for service-connected disability (~7 P 110 - Inside entitlement for service-connected disability (~7 P 110 - Inside entitlement for service-connected disability (~7 P 110 - Inside entitlement for service-connected disability (~7 P 110 - Inside entitlement for service-connected disability (~7 P 110 - Inside entitlement for service-connected disability (~7 P 110 - Inside entitlement for service-connected disability (~7 P 110 - Inside entitlement for service-connected for service-connected entitlement or possible for service-connected entitlement or possible for service-connected entitlement or possible for service-connected entitlement due to hospitalization or supery P 200 - Increased entitlement due to hospitalization or supery P 200 - Increased entitlement due to hospitalization or supery P 200 - Increased entitlement due to hospitalization or supery P 200 - Increased entitlement due to hospitalization or supery P 200 - Increased entitlement due to hospitalization or supery P 200 - Increased entitlement due to hospitalization or supery P 200 - Increased entitlement due to hospitalization or supery P 200 - Increased entitlement due to hospitalization or supery P 200 - Increased entitlement due to develope due to the service of service due to the service of service due to the service of service of service due to the service of	Compensation Entitle	ment		
P 005 - Inside entitlement docisions for Voc Rehab P 010 - Inside entitlement for service-connected disability (~7 P 010 - Inside entitlement for service-connected disability (~7 P 110 - Inside entitlement for service-connected disability (~7 P 110 - Inside entitlement for service-connected disability (~7 P 110 - Inside entitlement for service-connected disability (~7 P 110 - Inside entitlement for service-connected disability (~7 P 110 - Inside entitlement for service-connected disability (~7 P 110 - Inside entitlement for service-connected disability (~7 P 110 - Inside entitlement for service-connected disability (~7 P 110 - Inside entitlement for service-connected disability (~7 P 110 - Inside entitlement for service-connected for service-connected entitlement or possible for service-connected entitlement or possible for service-connected entitlement or possible for service-connected entitlement due to hospitalization or supery P 200 - Increased entitlement due to hospitalization or supery P 200 - Increased entitlement due to hospitalization or supery P 200 - Increased entitlement due to hospitalization or supery P 200 - Increased entitlement due to hospitalization or supery P 200 - Increased entitlement due to hospitalization or supery P 200 - Increased entitlement due to hospitalization or supery P 200 - Increased entitlement due to hospitalization or supery P 200 - Increased entitlement due to hospitalization or supery P 200 - Increased entitlement due to develope due to the service of service due to the service of service due to the service of service of service due to the service of	Measurement	Claims Pending	Pending over 125 days	
### P 010 - Initial entitiement for service-connected disability (~77	Original Entitlement - Veterans ¹	199,571	118,168	59.21%
### P110 - Initial entitlement for zervice connected disability (~7 151,406 91,505 60.7% **Original Entitlement - Survivors*** **B,002 2,335 27,44% #### P140 - Initial drains from surviving spouses, children or process. ##### P141 - Initial drains from surviving spouses, children or process. ##################################	EP 095 - Initial entitlement decisions for Voc Rehab	1,068	849	79%
Driginal Entitlement - Survivors ² 8,662 2,335 27,149	EP 010 - Initial entitlement for service-connected disability (=>8)	47,077	25,414	54.0%
### 1940 - Initial claims from surviving spooses, children or presents presents presents are presents as a present of the presents of the present of the presents of the presents of the presents of the present of the presents of the present of the presents of the present of the presents of the presents of the present of the presents of the presents of the present of the presents of the present of the presents of the present of the presents of the presents of the presents of the present of the presents of the presents of the present of the presents of the presents of the presents of the present of the presents of the presents of the presents of the present of the presents of the	EP 110 - Initial entitlement for service-connected disability (<=7)	151,426	91,905	60.7%
### PA10 - Initial claims from children Veterans with Spina bilids ### PA10 - Initial claims from children Veterans with Spina bilids ### PA10 - Initial claims from children Veterans with Spina bilids ### PA10 - Initial claims from children Veterans with Spina bilids ### PA10 - Initial claims from children Veterans with Spina bilids ### PA10 - Spina bilids and/or both delicat claimed conditions ### PA10 - Spina bilids and/or beth delicat inconsideration ### PA10 - Spina bilids and/or beth delicat inconsideration ### PA10 - Spina bilids and/or beth delicat inconsideration ### PA10 - Spina bilids and/or beth delicat inconsideration ### PA10 - Spina bilids and/or beth delicat inconsideration ### PA10 - Spina bilids and/or beth delicat inconsideration ### PA10 - Spina bilids ### PA10 - Spina	Original Entitlement - Survivors ²	8,602	2,335	27.14%
Section Supplemental Entitlement	EP 140 - Initial claims from surviving spouses, children or parents	8,048	1,883	23.4%
EP 020 - Increased evaluation and/or additional claimed conditions 397,893 209,897 60.2%	EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	554	452	81.6%
EP 2020 - Increase and efficient of due to hospitalization or surgery 2.0,883 915 3.4,7% EP 2020 - Increase and efficient due to hospitalization or surgery 2.6,88 915 3.4,7% EP 2020 - Spran a bitridia and/or borth defects reconsideration 191 162 8.44% EP 2020 - Reconstructions on the Agent Change (aliane prior to to the Agent Change of Chan	Supplemental Entitlement	405,377	241,525	59.58%
### P420 - Spina blidia and/or beth defects reconsideration ### P621 - Spina blidia and/or beth defects reconsideration ### P621 - Spina blidia and/or beth defects reconsideration ### P621 - Responsed or new Agent Orange claims prior to ### D620 -		397,893	239,387	60.2%
### DR 81 - Responded or new Agent Orange claims prior to ### DR 91 - Responded or new Agent Orange claims prior to ### DR 92 - Responded or new Agent Orange claims after 801/10 ### DR 90 - Agent Orange claims after 801/10 ### DR 90 - Agent Orange claims after 801/10 ### DR 90 - Agent Orange claims after 801/10 ### DR 90 - Agent Orange claims after 801/10 ### DR 90 - Agent Orange claims after 801/10 ### DR 90 - Agent Orange claims after 801/10 ### DR 90 - Agent Orange claims after 801/10 ### DR 90 - Agent Orange claims after 801/10 ### DR 90 - Agent Orange claims after 801/10 ### DR 90 - Agent Orange Claims after 801/10 ### DR 90 - Agent Orang	EP 320 -Increased entitlement due to hospitalization or surgery	2,636	915	34.7%
	EP 420 - Spina bifida and/or birth defects reconsideration	191	162	84.8%
20 0.00	EP 681 - Reopened or new Agent Orange claims prior to 8/20/10	4,620	1,042	22.6%
EP 409 - Agent Change claims where an interim decision was 15 11 723% Award Adjustments 419,286 300,176 71.58/18 EP 130 - Dependency 290,175 179,800 75 17.58/18 EP 133 - Survivor restored endifement 120 200,176 175 183,87 187,800 187,810 197,810 197,811 197,	EP 687 - Nehmer review cases based upon new Agent Orange	0	0	0.0%
Award Adjustments	EP 405 - Reopened or new Agent Orange claims After 9/01/10	22	8	36.4%
EP 130 - Dependency 230, 175 178,000 176,1% 179,000 176,1% 177,000 176,1% 177,000 176,1% 177,000 176,1% 177,000 176,1% 177,000 176,1% 177,000 176,1% 177,000 176,1% 177,000 176,1% 177,000 176,1% 177,000 176,1% 176,1% 177,000 176,1% 1	EP 409 - Agent Orange claims where an interim decision was provided	15	11	73.3%
EP 133 - Survivor restored entitlement 1120 77 53.8% EP 135 - Hospitalization adjustment (non railing) 200 148 74.9% EP 230 Mice determinations 200 235 78.644 83.0% EP 230 Mice determinations 33 28 84.8% EP 310 - Fault examination for disabilities 31,377 11,589 41.5% EP 800 - Doep process 55.714 30.65 54.9% EP 800 - Doep process 55.714 30.65 54.9% EP 800 - Doep process 55.714 30.65 54.9% EP 314 - Income verification for unemplopability 155 124 80.0% EP 314 - Income verification for unemplopability 155 124 80.0% EP 800 - Review of Herodividys related cases/conditions 65 39 60.0% EP 800 - Review of Herodividys related cases/conditions 65 39 60.0% EP 800 - Review of Herodividys related cases/conditions 67 54 80 80 80 80 80 80 80 80 80 80 80 80 80	Award Adjustments	419,286	300,176	71.59%
EP 135 - Hospitalization adjustment (non-nating) 200 140 7-4.0% EP 200 - Mac determinations 93.205 78.664 83.0% EP 200 - Shape a litida and/or brith defects adjustments 33 28 84.9% EP 000 - Doe process 55.714 30.405 54.9% EP 000 - Doe process 55.714 30.405 54.9% EP 000 - Doe process 55.714 30.405 54.9% EP 301 - Income werditation for commplexipability 150 132 80.0% EP 600 - Review of I Maction in bland cases/conditions 66 30 60.0% EP 600 - Review of I Mactions in bland cases/conditions 67 564 33.1% EP 684 - Review of I Maction in bland cases/conditions 677 564 33.1% EP 685 - Review of I defective date related to heritation operator 71 60 97.2% EP 680 - Coard of Living Adjustments (COL/4s) and other review 13.843 3.183 78.0% EP 690 - Coard of Living Adjustments (COL/4s) and other review 13.843 3.08 77.7% EP 173 - Pre-decisional hearings 2.942 2.3	EP 130 - Dependency	239,175	179,680	75.1%
EP 200 - Mac determinations 92,255 78,654 83,0% EP 400 - Spraa htidis and/or beth defects adjustments 33 28 84,5% EP 400 - Spraa htidis and/or beth defects adjustments 31,707 13,159 44,5% EP 000 - Due process 55,714 30,435 54,6% EP 000 - Due process 55,714 30,435 54,6% EP 014 - Income verification for unemployability 156 314 80,0% EP 019 - Review of Hardendayis related cases/conditions 65 39 60,0% EP 020 - Review of Macadison related cases/conditions 427 584 33,1% EP 021 - Review of Macadison related cases/conditions 427 584 33,1% EP 028 - Review of Macadison related cases/conditions 427 584 33,1% EP 028 - Review of Macadison related cases/conditions 4,09 73,7% 59 EP 038 - Review of Macadison related related benefitied on the reviews 13,843 3,783 37,8% EP 039 - Coard of Living Adjustments (DOLAs) and other reviews 13,843 3,789 31,887 37,8% EP 173 - Pre-decisional	EP 133 - Survivor restored entitlement	132	71	53.8%
EP 450 - Spina bilida and/or brin defects adjustments 33 28 84.8%. EP 310 - Fuera examination for dealedistics 31,777 11,159 41,5%. EP 310 - Fuera examination for dealedistics 5,774 30,785 54,147 76,9%. Program Reviews 70,395 54,147 76,9%. EP 314 - Income verification for unemplopability 155 134 80,0%. EP 314 - Income verification for unemplopability 155 134 80,0%. EP 314 - Income verification for unemplopability 155 134 80,0%. EP 314 - Income verification for unemplopability 155 134 80,0%. EP 680 - Review of Reduction related cases/conditions 627 544 93,1%. EP 685 - Reviews of Reduction related cases/conditions 627 544 93,1%. EP 685 - Reviews of Reduction related cases/conditions 71 540 93,1%. EP 685 - Reviews of effective date related to herbicide exposure 990 - Coard picking Adjustments (DCLAs) and other reviews 18,83 3,78 3,18 76,9%. EP 690 - Social Bioculty number verification 775,860 124,915 71,7%. EP 173 - Pro-decisional hearings 2,942 2,307 78,4%. EP 400 - Correspondence 2,443 1,564 63,948 71,7%. EP 690 - Correspondence 2,443 1,564 63,948 71,7%. EP 690 - Feedom of Information Act (FOIA) requests 30,295 11,751 58,6%.	EP 135 - Hospitalization adjustment (non-rating)	200	149	74.5%
EP 310 Future examination for disabilities 31,707 13,159 41,5% EP 800 - Depresses 52,714 20,435 54,69% EP 900 - Depresses 70,385 54,447 76,99% EP 314 - Income verification for reampleyability 155 134 30,0% EP 800 - Review of Hacitotic cases/conditions 65 39 60,0% EP 802 - Review of Radiation related cases/conditions 65 39 60,0% EP 802 - Review of Radiation related cases/conditions 65 39 60,0% EP 802 - Review of Radiation related cases/conditions 627 564 93,1% EP 808 - Review of Mac cases inferred to central office 6,070 44,807 73,7% EP 809 - Cost of Living Adjustments (COLAs) and other review 13,843 9,783 72,5% EP 809 - Cost of Living Adjustments (COLAs) and other review 48,024 33,118 78,7% EP 800 - Cost of Living Adjustments (COLAs) and other review 64,024 33,118 78,7% EP 800 - Correspondence 12,443 15,846 82,77% EP 800 - Correspondence 24,43 1,564 83,158 88,98 EP 900 - Correspondence 24,43 1,564 83 1,568 88,98 EP 910 - Freedom of Information Act (FOLA) requests 30,026 17,761 58,89 EP 101 - Freedom of Information Act (FOLA) requests 30,026 17,761 58,89	EP 290 - Misc determinations	92,325	76,654	83.0%
### P600 - Due process 55,714 30,435 54,876 ### Program Reviews 70,335 54,147 78,996 ### P70,335 54,147 78,996 ### P800 - Review of Hacitor to unemployability 156 1124 80,076 ### P800 - Review of Hacitor instance casasionations 65 30 60,076 ### P800 - Review of Hacitor instance casasionations 46,77 544 93,1% ### P800 - Course of Hacitor instance casasionations 40,77 544 93,1% ### P800 - Course of Hacitor instance casasionations 40,77 73,77 ### P800 - Course of Living Adjustments (DOLAs) and other reviews 13,843 8,763 76,5% ### P800 - Course of Living Adjustments (DOLAs) and other reviews 13,843 8,763 76,5% ### P800 - Course profession Other 175,860 124,9415 71,7% ### P800 - Course professional content professional participation 2,442 2,307 78,6% ### P800 - Course professional correspondence 2,443 1,554 63,948 71,7% ### P800 - Course professional correspondence 2,431 1,554 63,948 71,7% ### P800 - Course professional correspondence 2,431 1,554 63,948 71,7% ### P800 - Course professional correspondence 2,431 1,554 63,948 71,7% ### P800 - Course professional correspondence 2,431 1,554 63,948 71,7% ### P800 - Course professional correspondence 2,431 1,554 63,948 71,7% ### P800 - Course professional correspondence 2,431 1,554 63,948 71,77% ### P800 - Course professional correspondence 2,431 1,554 63,948 71,77% ### P800 - Course professional correspondence 2,431 1,554 63,948 71,77% ### P800 - Course professional correspondence 2,431 1,554 63,948 71,77% ### P800 - Course professional correspondence 2,431 1,554 63,948 71,77% ### P800 - Course professional correspondence 2,431 1,554 63,948 71,77% ### P800 - Course professional correspondence 2,431 1,554 63,948 71,77% ### P800 - Course professional correspondence 2,431 7,554 7,554 7,554 7,554 7,554 7,554 7,554 7,554 7,554 7,554 7,	EP 450 - Spina bifida and/or birth defects adjustments	33	28	84.8%
Program Reviews 76,285 54,147 76,976	EP 310 -Future examination for disabilities	31,707	13,159	41.5%
EP 214 - Income verification for unemployability EP 201 - Review of Heroidalysis related cases/conditions EP 682 - Review of Heroidalysis related cases/conditions EP 682 - Review of Heroidalysis related cases/conditions EP 683 - Review of Heroidalysis related cases/conditions EP 683 - Review of Heroidalysis related cases/conditions EP 683 - Review of effective date related to herbicide exposure T1 69 72 ½. EP 693 - Review of effective date related to herbicide exposure T1 69 72 ½. EP 693 - Social Bocurity number verification Compensation Other 175,969 124,915 77,9% EP 173 - Pre-decisional hearings EP 400 - Compensation Compensation EP 400 - Compensation of the Feb 700 - Compensation of	EP 600 - Due process	55,714	30,435	54.6%
EP 600 - Review of Herodolysis related associated from 6 5 30 600 № 600	Program Reviews	70,395	54,147	76.9%
EP 682 - Review of Radiation related cases/conditions 627 584 93.1% EP 684 - Review of Mac cases referred to certail office 6.00 4.430 73.7% EP 685 - Review of Micro cases referred to certail office 6.00 4.430 73.7% EP 690 - Coard of Livry Agicatiments (DCLA) and other review 13.843 3.783 72.5% EP 690 - Social Boordy number verification 48.624 33.188 72.5% Compensation Other 175.869 124.435 71.5% EP 173 - Pre-decisional learning 2.242 2.307 78.4% EP 690 - Correspondence 2.443 1.564 63.48 71.7% EP 690 - Correspondence 2.443 1.564 63.68 EP 510 - Freedom of Information Act (FCIA) requests 30.295 17.751 58.69%	EP 314 - Income verification for unemployability	155	124	80.0%
### PB-01-Corregonal correspondence 24(0) Feedon of Information Act (FCA) requests \$2,000 Corregonal control ac	EP 680 - Review of Hemodialysis related cases/conditions	65	39	60.0%
EP 685 - Review of effective date related to herbicide exposure 71 69 97.2% EP 680 - Coard Living Adjustments (COLAe) and other reviews 13.843 3,713 70.5% EP 680 - Social Shourdy number (extension) 48,624 36,138 70.5% Compensation Other 175,969 124,915 71.0% EP 173 - Pre-decisional hearings 2,94 2,307 78.4% EP 400 - Compensation Compositions 115,969 115,948 71.7% EP 900 - Compensational correspondence 2,443 1,564 63.4% EP 510 - Freedom of Information Act (FOIA) requests 30,295 17,761 58.6%	EP 682 - Review of Radiation related cases/conditions	627	584	93.1%
EP 800 - Coat of Living Adjustments (COLAs) and other reviews 13,843 8,783 7,765 EP 800 - Social Booutly number verification 48,624 33,138 78,99 Compensation Other 175,869 124,945 71,99 EP 173 - Pre-decisional hearings 2,942 2,007 78,6% EP 400 - Correspondence 116,800 83,948 71,7% EP 900 - Correspondence 2,43 1,554 63,048 EP 101 - Freedom of Information Act (FOIA) requests 30,295 117,751 58,6%	EP 684 - Review of Misc cases referred to central office	6,010	4,430	73.7%
EP 801- Social Security number verification 48,624 30,138 78,9% Compensation Other 175,869 124,915 71,0% EP 173- Pre-decisional hearings 2,942 2,300 78,4% EP 400 - Correspondence 115,800 81,948 77,84% EP 500 - Congressional correspondence 2,433 1,564 65,1% EP 510 - Freedom of Information Act (FCMA) requests 30,295 11,751 58,89%	EP 685 - Review of effective date related to herbicide exposure	71	69	97.2%
Compensation Other 175,969 124,915 71.0% EP 173 - Ptr-decisional hearings 2.942 2.307 78.4% EP 400 - Comegonatence 115,800 83.048 71.7% EP 500 - Compressional correspondence 2.403 1.564 65.1% EP 510 - Freedom of Information Act (FCIA) requests 30.295 17.761 58.6%	EP 690 - Cost of Living Adjustments (COLAs) and other reviews	13,843	9,763	70.5%
Compensation Other 175,969 124,915 71.0% EP 173 - Ptr-decisional hearings 2.942 2.307 78.4% EP 400 - Comegonatence 115,800 83.048 71.7% EP 500 - Compressional correspondence 2.403 1.564 65.1% EP 510 - Freedom of Information Act (FCIA) requests 30.295 17.761 58.6%	EP 690 - Social Security number verification	49,624	39,138	78.9%
EP 173 - Pre-decisional hearings 2,942 2,307 78,4% EP 400 - Correspondence 116,800 80,948 71,7% EP 500 - Correspondence 2,403 1,554 46,31 EP 510 - Freedom of Information Act (FOIA) requests 30,295 17,751 58,6%		175.969	124,915	71.0%
### ### ##############################		-,	, , ,	
EP 500 - Congressional correspondence 2,403 1,564 65.1% EP 510 - Freedom of Information Act (FOIA) requests 30,295 17,751 58.6%	·			
EP 510 - Freedom of Information Act (FOIA) requests 30,295 17,751 58.6%				
EP 930 - Review, including quality assurance 23,849 19,756 82.8%				
EP 960 - Correction of errors 650 489 75.2%	EP 930 - Review, including quality assurance	23,849	19,756	82.8%

Pension	Entitlement		
Measurement	Claims Pending	Pending over 125 days	Percent Pending over 125 days
Original Entitlement	38,472	15,179	39.45%
EP 180 - Initial entitlement - Veteran	7,016	1,843	26.3%
EP 120 - Increased entitlement and/or reconsideration	10,120	2,375	23.5%
EP 190 - Initial entitlement - Survivor	21,336	10,961	51.4%
Pension Award Adjustments	72,511	25,103	34.6%
EP 135 - Hospitalization adjustment (non-rating)	200	149	74.5%
EP 137 - Dependency	7,485	2,750	36.7%
EP 150 - Income adjustments	32,626	14,290	43.8%
EP 155 - Annual eligibility verification reporting (EVRs)	5	5	100.0%
EP 297 - Misc determinations	13,462	2,871	21.3%
EP 607 - Due process	18,733	5,038	26.9%
Program Reviews	29,432	29,014	98.6%
EP 154 - Income Verification Match	28,962	28,949	100.0%
EP 696 - Cost of Living Adjustments	463	62	13.4%
EP 697 - Non-entitlement reviews	7	3	42.9%
Pension Other	6,477	2,855	44.1%
EP 407 - Correspondence	4,467	2,275	50.9%
EP 507 - Congressional correspondence	901	10	1.1%

Appeals, Burials, Acc	rued
Measurement	Claims Pending
Total Appeals Pending	272,459
Pending Notice of Disagreements	184,167
Avg. Days Pending for Notice of Disagreements	412
Pending Statement of Cases	17,314
Pending Form 9s	61,315
Avg. Days Pending for Form 9s	633
Pending Remands Returned to the Regional Office	17,644
Avg. Days Pending for Remands at a Regional Office	560
Pending Remands sent to the Appeals Management Center	8,943
Avg. Days Pending for Remands at the Appeals Management Center	157
Claims Ready for Travel Board	390
Total Burials Pending	40,078
Total Accrued Pending	14,211

Class Peeding																		
Column Person P							REG	ΙΟΝΔΙ C	FFICE	COMPE	NSATION INV	FNTORY						$\overline{}$
Came Product		Non-R	ating		Entitlement									Other		Borial	Accrued	Appeals
Exemple Section Sect		Claims Pending	Aug. Days Pending	Claims Pending			Claims Pending		Pending over 125	Claims Pending	Pending over 125 days				Pending over 125	Claims Pending	Claims Pending	Claims Pending
Description 1.00																		
Description 1-20.5 20.2 0.57		55,495 5,924		120,072	73,201 7.175		70,743 6.828	50,783 6,054			8,95 94	78.4% 0 85.8%				22,726	421	47,166 3.625
Comment 1,250 200 11,57 1,06 0.00 1,07 1,00 0.00 1,00 1,00 0.00 1,00 0.00 1,00 0.00 1,00 0.00 1,00 0.00 1,00 0.00 1,00 0.00 1,00 0.0					3,979						1,53	79.5%						4,378
Dept 2.40 157 15		3,384	250.5	8,025						231	14	61.0%	545					1,631
Description Color											68	83.0%				1	7-	5.628
Inches 100 200 1	Harford	1,174	176.1	2,905	1,406	48.5%	2,096	1,098	52.4%	256	15	60.5%	538	415	77.1%			860
The Part											93						13	5,656
Published 1.00 207 7.06 1.27 1.00 1.0										860		0 44.2%						4.000
Property 1988 198		881		3,985	2,372		1,611	838		471	43	92.4%	542	283	52.0%		ŀ	2,064
Production																22,692		2,998
March Marc	Providence	619	133.3	3,549	1,596	45.0%	1,617	368	22.8%	153	10	66.2%	1,245	131	10.5%	1	1	796
1 1 1 1 1 1 1 1 1 1											60			1,041			ŧ	372
SECURITION 1.00 20.0 2	White River Junction Wilmington						716		63.0% 70.3%	53			120	209		1	l	178 516
Marting 1.5 20.0 20.7 20.0	SOUTHERN AREA	119,255	325.6	208,597	130,284	62.5%	145,062	109,459	75.5%		17,52	78.0%	46,858	33,976	72.5%	190	71:	22,040
																51	1 .	9 15,058 7,676
Description 1,000		8,699	233.7	19,269	12,441	64.6%	11,149	7,863			71	54.3%				1	4	7,676
Marganory 1-2-2			294.8				4,505	3,400		1,192	1,05	88.2%				21	7	3,891
No.	Louisville	7,332	406.8	10,480	6,825	65.2%	9,265	7,450	80.4%	1,208	82	88.6%	2,262	2,039		51		4,650
December 1,272																- 11		5,641
		13,737	354.7	20.840	12,385	59.4%	15.412	11,936	77.4%	2,186	1,82	83.3%	12,927	11,847	91.6%	21	2	8,582
Section Sect																		5,090
Section Sect		17,3590		39,769	25,439						2,01					1.2	1 '''	23,336
Part	Winston-Salem	32,332																
Part				34,400	21,519	59.2%	38,184	31,529	82.6%	4,887	4,42	90.5%	8,076	3,107	38.5%			10,916
Clara Peedro App Que				20,000	21,519	59.2%		0.7,000	02.01.0	-	NSATION INV		8,076	3,107	38.5%		1 1	10,916
Company Proceedings Proceedings Process Proces		Non-R	ating	30,327		59.2%	REG	IONAL C	FFICE	-			8,076			Burial	Accrued	Appeals
Design 1,000 485 11,000 12,00					Entitlement		REG	IONAL C	Percent	COMPE	Program Review	ENTORY		Other	Percent			Appeals
Description 200 20		Claims Pending	Aug. Days Pending	Claims Pending	Entitlement Pending over 125 days	Percent Pending over 125 days	REG Awa	IONAL C and Adjustment Pending over 125 days	Percent Pending over 125 days	COMPE	Program Review Pending over 125 days	Percent Pending over 125 days	Pending	Other Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Appeals Pending
Number 1,776 23,30 27,60 16,325 20,00 1,767 10,00 1,66 1,66 1,76 1,66 1,66 1,76 1,66 1,66 1,76 1,66 1,66 1,76 1,66 1,66 1,76 1,66 1,76 1,66 1,76 1,66 1,76 1,66 1,76 1,66 1,76 1,66 1,76		Claims Pending 61,986	Avg. Days Pending 254.9	Claims Pending	Emildement Pending over 125 days 75,133	Percent Pending over 125 days	REG Awa Pending	Pending over 125 days	Percent Pending over 125 days 61.8%	Pending	Program Review Pending over 125 days 8,13	Percent Pending over 125 days	Pending 24,552	Other Pending over 125 days	Percent Pending over 125 days 69.5%	Claims Pending	Claims Pending	Appeals Pending 68,670
Description 1,000 97 3,000 1,371 42.00 1,728 42.00 2,750 500 10 32.70 50 10 42.00 1,500 10 42.00 1,500 10 42.00 1,500 1,	Chicago Des Moines	Claims Pending 61,986 5,025 2,509	Avg. Days Pending 254.9 448.9 204.2	Claims Pending 140,754 11,615 3,972	Erritiement Pending over 125 days 75,133 7,100 2,044	Percent Pending over 125 days 53.4% 61.2% 51.4%	REG Awa Pending 79,463 5,821 3,200	Pending over 125 days 49,145 4,835 1,986	Percent Pending over 125 days 61.8% 82.1% 90.3%	Panding	Program Review Pending over 125 days 8,13	Percent Pending over 125 days 6 53.8% 5 38.9%	Pending 24,552 2,450	Other Pending over 125 days 17,062 2,073	Percent Pending over 125 days 69.5% 84.6% 64.8%	Claims Pending	Claims Pending	Appeals Pending 63,670 6,353 1,138
Description 12 15 15 15 15 15 15 15	Chicago Des Moines Fargo	Claims Pending 61,986 5,025 2,509 155	Aug. Days Pending 254.9 448.9 204.2 118.7	Claims Pending 140,754 11,815 3,972 1,833	Pending over 125 days 75,133 7,106 2,044 880	Percent Pending over 125 days 53.4% 61.2% 51.4% 52.5%	REG Awa Pending 79,463 5,891 3,290 438	Pending over 125 days 49,145 4,835 1,986 133	Percent Pending over 125 days 61.8% 82.1% 80.3% 30.4%	Pending 12,944 1,647 163	Program Review Pending over 125 days 8,13 88 6	Percent Pending over 125 days 6 53.8% 6 38.9% 7 59.1%	Pending 24,552 2,450 256 90	Other Pending over 125 days 17,062 2,073 166 46	Percent Pending over 125 days 69.5% 84.6% 64.8% 53.3%	Claims Pending	Claims Pending	Appeals Pending 68,670 6,353 1,138 274
Managame Sale 16.5 16.	Chicago Des Moines Fargo Houston Lincoln	61,986 5,025 2,509 155 12,171 1,063	Avg. Days Pending 254.9 448.9 204.2 118.7 253.3 97.1	Claims Pending 140,754 11,815 3,972 1,883 27,865 3,000	Pending over 125 days 75,133 7,100 2,040 88: 16,333 1,313	Percent Pending over 125 days 53.4% 61.2% 51.4% 52.5% 53.0%	Pending 79,463 5,891 3,290 438 14,730 1,737	Pending over 125 days 49,145 4,835 1,986 133 10,015 439	Percent Pending over 125 days 82.1% 80.3% 30.4% 67.9% 25.3%	Pending 12,944 1,847 160 80 1,433 500	Program Review Pending over 125 days 8,13 88 6 5 1,00	Percent Pending over 125 days 6 53.8% 5 38.9% 71.1% 71.1%	Pending 24,552 2,450 256 90 5,430 913	Other Pending over 125- days 17,062 2,073 166 46 3,773 622	Percent Pending over 125 days 69.5% 84.6% 64.8% 53.3% 69.4% 67.3%	Claims Pending	Claims Pending	Appeals Pending 68,670 6,353 1,138 274 16,853 1,501
No.	Chicago Des Moines Fargo Houston Lincoln Liste Rock	Claims Pending 61,986 5,025 2,500 155 12,171 1,063 5,106	Avg. Days Pending 254.9 448.9 204.2 118.7 253.3 97.1 322.0	Claims Panding 140,754 11,815 3,972 1,833 27,863 3,000 7,037	Entitlement Pending over 125 days 75,133 7,100 2,044 86: 16,333 1,313 3,873	Percent Pending over 125 days 53.4% 51.2% 51.5% 52.5% 52.5% 53.5%	Pending 79,463 5,821 3,260 43,261 1,720 1,737 6,331	Pending over 125 days 49,145 4,835 1,985 133 10,015 439 4,605	Percent Pending over 125 days 61.8% 82.1% 60.3% 30.4% 67.9% 25.3% 72.5%	Pending 12,944 1,647 160 81 1,433 500 1,837	Program Review Pending over 125 days 8,13 86 6 7 1,000 16 1,24	Parcent Pending over 125 days 62.8% 53.8% 53.8% 51.1% 71.15 32.3% 73.7%	Pending 24,552 2,450 256 30 5,433 932 1,479	Other Pending over 125 days 17,962 2,072 166 43,773 627 1,068	Percent Pending over 125 days 69.5% 64.8% 53.3% 69.4% 67.3% 73.3%	Claims Pending 3,529	Claims Pending	Appeals Pending 68,670 6,353 1,138 274 16,852 1,501 4,711
	Chicago Des Moines Fargo Houston Lincoln Liste Rock Mineukee	Claims Pending 61,986 5,025 2,509 155 12,171 1,063 5,106 3,252	Avg. Days Pending 254.9 448.9 204.2 118.7 253.3 97.1 322.0 192.5	Claims Pending 140,754 11,815 3,972 1,823 27,883 3,000 7,037 8,814	Entitlement Pending over 125 days 75,133 7,106 2,046 88: 16,333 1,313 3,872 4,266	Percent Pending over 125 days 53.4% 61.2% 51.4% 52.5% 50.0% 42.5% 55.0%	Pending 79,463 5,891 3,296 438 14,799 6,391 4,313	Pending over 125 days 42,145 4,535 1,966 133 10,015 439 4,006 2,395	Percent Pending over 125 days 61.8% 82.1% 60.3% 67.9% 25.3% 72.5% 55.5%	Pending 12,944 1,647 166 88 1,433 908 1,637	Program Review Pending over 125 days 8,13 88 6 5 1,02 16 1,24	Parcent Pending over 125 days 62.8% 53.8% 53.8% 17.11% 17.23% 73.7%	Pending 24,552 2,450 255 93 5,433 933 1,473	Other Pending over 125 days 17,962 2,072 166 45 3,773 623 1,084	Percent Pending over 125 days 69.5% 64.8% 53.3% 69.4% 67.3% 73.3%	Claims Pending 3,529	Claims Pending	Appeals Pending 63,576 6,353 1,130 274 16,853 1,591 4,711 2,738
Expan 12	Chicago Das Moines Fargo Houston Lincoln Little Rock Milwaukee Musicopee New Oficians	Claims Pending 61,986 5,025 2,500 155 12,171 1,065 5,106 3,252 5,810 6,467	Avg. Days Pending 254.9 448.9 204.2 118.7 253.3 97.1 322.0 192.5 195.6 335.1	Claims Panding 140,754 11,815 3,972 1,883 27,985 3,000 7,037 8,814 10,859 9,489	Entillement Pending over 125 days 75,133 7,100 2,044 883 1,311 3,877 4,286 5,833 5,431	Percent Pending over 125 deys 53.4% 52.5% 52.5% 55.0% 42.5% 53.7% 53.7%	Pending Pading 79,463 5,891 3,260 438 14,759 1,737 6,351 4,312 7,554 7,552	Pending over 125 days 49,145 4,335 1,966 133 10,015 4,906 2,335 3,322 5,914	Percent Pending over 125 days 61.8% 82.1% 60.3% 30.4% 67.9% 25.3% 55.5% 52.5% 52.5%	Pending 12,944 1,847 188 1,433 1,433 1,431 1,431 1,431	Program Review Pending over 125 days 8,13 85 6 5 1,020 16 1,24 11 73 18	Parcent Pending over 125 days 6 52.8% 5 52.1% 5 72.7% 73.7% 5 17.7% 6 78.9% 6 78.9% 6 9 78.9% 6 9 78.9% 6 9 78.9% 6 9 78.9% 6 9 78.9% 6 9 78.9% 6 9 78.9% 6 9 78.9% 6 9 78.9% 6 9 78.9% 6 9 78.9% 6 9 78.9% 6 9 78.9%	Pending 24,552 2,450 256 30 5,433 933 1,479 386 2,354 2,188	Other Pending over 125 days 17,862 2,072 166 45 3,773 622 1,084 153 2,107	Percent Pending over 125 days 62.5% 84.8% 53.3% 67.3% 67.3% 82.5% 80.5% 80.6%	Claims Pending 3,529	Claims Pending 844 171 1 12- 12- 11	Appeals Pending 63,670 6,552 1,132 1,132 1,6,552 1,137 1,471 2,73 3,452 5,163
Table 1,750	Chicago Das Moines Fargo Houston Lincoln Linte Rock Mivarukee Muskogee New Orleans Sloux Falls	Claims Pending 61,986 5,025 2,509 155 12,171 1,063 5,106 3,252 5,810 6,467 232	Avg. Days Pending 254.9 483.9 204.2 118.7 253.3 97.1 322.0 192.5 165.6 336.1 47.0	Claims Pending 140,754 11,815 3,972 1,865 27,865 3,000 7,037 8,514 10,859 9,462	Entitlement Pending over 125 days 75,133 7,100 2,046 885 10,333 1,313 3,877 4,286 5,833 5,491	Percent Pending over 125 days 53.4% 61.2% 51.4% 52.2% 55.0% 42.5% 55.0% 43.3% 55.0% 43.5% 55.0%	Pending Panding Panding Page 1,290 1,290 1,292 1,293 6,351 4,312 7,554 7,922 888	Pending over 125 days 1,005 4,035 1,006 133 10,015 4,006 2,395 3,322 5,514 240	Percent Pending over 125 days 61.5% 82.1% 80.3% 30.4% 67.9% 25.3% 72.5% 52.0% 74.6% 30.8%	Pending 12,944 1,647 166 88 1,433 500 1,637 133 1,415 234 753	Program Review Pending over 125 days 8,13 86 1,00 1,00 1,124 1,1	Percent Pending over 125 days 53.8% 53.8% 53.8% 71.1% 52.3% 72.7% 72.7% 51.7% 51.7% 51.7%	Pending 24,552 2,450 256 5,433 933 933 1,479 386 2,364 2,168	Other Pending over 125 days 17,062 2,072 166 43,773 622 1,084 155 2,100 1,745 131	Parcent Panding over 125 days 83.5% 84.8% 53.3% 82.4% 87.3% 33.4% 80.5% 80.5%	Claims Pending 3,529	Claims Pending 844 171 11 12 12 11 22	Appeals Pending 68,670 6,551 1,137 274 16,852 1,991 4,717 2,738 3,453 5,188 206
### WESTERN ACC \$2.00 \$3.00 \$4.412 \$2.00 \$2.	Chicago Das Moines Fargo Houston Lincoln Lintelin Little Rock Milwaukee Muskogee New Orleans Sioux Falts St. Louis	Claims Pending 61,986 5,025 2,590 15,171 1,065 3,222 5,810 6,467 222 4,537	Avg. Days Pending 254.9 446.9 204.2 118.7 253.3 97.1 322.0 192.5 195.6 335.1 47.0 190.7	Claims Pending 140,754 11,815 3,972 1,833 27,863 3,000 7,037 8,514 10,859 9,460 1,346 12,387	Entitlement Pending over 125 days 75,133 75,133 1,313 3,877 4,266 5,833 5,497 4,267 7,268	Percent Pending over 125 days 53.4% 51.4% 51.4% 50.0% 42.5% 53.7% 53.7% 53.7% 54.5%	Panding Panding 79,463 5,890 3,896 438 14,750 1,737 6,351 4,312 7,564 7,922 806 6,222	Pending over 125 days 49,145 4,835 1,986 133 10,015 4,005 2,995 3,322 5,914 249 3,825	Percent Panding over 125 days 82.1% 82.1% 80.3% 87.9% 25.3% 52.5% 52.5% 52.0% 74.6% 30.8%	Pending 12,944 1,647 188 1,643 1,637 1,637 1,637 1,736 1,736 1,736	Program Review Pending over 125 days 8,13 86 6 5 1,00 16 1,24 17 18 44 1,25 1,26 1,26 1,27 1,27 1,28 1,28 1,28 1,28 1,28 1,28 1,28 1,28	Parcent Pending over 125 days 6 53.8% 6 53.8% 2 55.1% 71.1% 32.3% 71.7%	Pending 24,552 2,490 35 5,433 933 1,479 388 2,354 2,168 183 2,862	Other Pending over 125 days 17,962 2,072 186 42 3,772 622 1,084 155 2,107 1,748 133 1,780	Percent Pending over 125 days 62.5% 84.8% 64.8% 53.3% 62.4% 80.5% 74.9% 62.2%	Claims Pending 3,529	Claims Pending 844 171 11 12 12 11 22	Appeals Pending 63,670 6,552 1,132 1,132 1,6,552 1,137 4,771 2,731 3,452 5,163
Absorption 2.85 36.0 46.0 2.00 56.0 3.64 2.00 70.70 10 17	Chicago Das Moines Fargo Houston Lincoln Little Rock Milwaukee Muskogee New Orleans Sioux Falts St. Louis St. Paul Waco	Claims Pending 61,986 5,025 2,500 155 12,171 1,083 5,106 3,282 5,810 6,467 232 4,537 1,210	Avg. Days Pending 254.9 448.9 204.2 118.7 253.3 97.1 352.0 192.5 195.6 335.1 47.0 190.7 95.2 224.8	Claims Panding 140,754 11,815 3,972 1,835 22,835 27,837 8,814 10,839 9,439 1,345 1,345 13,331 23,387	Entitlement Pending over 125 days 75,133 75,137 1,100 2,044 85 1,313 3,877 4,266 5,833 5,499 5,834 5,490 13,048	Percent Pending over 125 days 53.4% 51.4% 51.4% 50.0% 43.5% 53.7% 53.7% 53.7% 54.5% 54.5% 54.5% 54.5%	Pending Panding Pandin	Pending over 125 days 49,145 4,835 1,986 133 10,015 4,005 2,935 3,322 5,914 249 3,525 5,914 9,450 9,450 9,450 9,450 9,450	Percent Panding over 125 days 82.1% 82.1% 82.3% 30.4% 67.9% 25.3% 72.5% 55.5% 52.0% 74.6% 30.8% 86.7% 24.0%	Pending 12,944 1,847 160 1,432 5,632 1,432 1,432 1,432 1,432 1,432 1,433	Program Review Pending over 125 days 8,13 80 1,00 1,00 1,00 1,00 1,00 1,00 1,00 1	Parcent Pending over 125 days 62.8% 63.8% 63.8% 71.1% 72.9% 63.9% 73.7% 63.9% 64.9% 74.7% 75.7% 65.5% 76.9% 75.9% 75.9% 75.9% 75.9% 75.9% 75.9% 75.9% 75.9% 75.9% 75.9% 75.9% 75.9% 75.9% 75.9% 75.9% 75.9% 75.9% 75.9% 75.9%	Pending 24,552 2,450 2,552 5,433 5,433 2,354 2,168 183 2,862 7,354 4,700	Other Pending over 125 days 17,062 2,072 166 3,773 6,270 1,084 153 2,107 1,748 1,33 1,706 388 2,800	Parcent Pending over 125 days 62.5% 84.8% 67.3% 73.3% 80.5% 80.5% 80.5% 82.5% 82.5% 82.5% 82.5% 83.5% 83.5% 83.5%	Claims Pending 3,529	Claims Pending 844 171 11 12 12 11 22	Appeals Pending 6.8,670 6.352 1.133 274 1.6,852 1.521 3.452 5.161 2.762 5.161 2.764 1.477 2.774 1.775 2.765 5.161 2.764 1.4767
Anniong 2,215 465 1,767 466 520 3.27 2.001 355 1,66 1,67 2.001 346 464 2.001 2.001 346 464 2.001 2.001 346 464 2.001 2.001 346 464 2.001 2.001 346 464 2.001 346 3	Chicago Des Moines Fargo Houston Liste Rock Milwackee Musicopee New Crisens Sioux Falls St. Louis St. Paul Waco Wichins	Claims Pending 61,986 5,025 2,500 15,51 12,171 1,063 5,106 3,325 5,810 6,467 223 4,537 1,210 12,788	Avg. Days Pending 254.9 204.2 118.7 253.3 97.1 322.0 192.5 195.6 333.1 47.0 190.7 294.6 195.6	Claims Panding 140,754 11,815 3,972 1,863 27,963 3,000 7,007 8,814 10,420 1,346 12,387 13,131 22,387 4,302	Entitlement Pending over 125 days 75,133 7,100 2,046 86. 1,311 3,877 4,277 4,277 5,201 5,201 1,046 11,046 2,227	Percent Pending over 125 days 53.4% 51.2% 51.2% 52.0% 52.0% 52.0% 53.0% 54.3% 55.0% 55.0% 55.0% 55.0% 55.0%	Pending 79,463 5,691 3,206 438 54,759 1,737 6,331 7,564 7,922 80 6,222 2,272 15,427 2,542	Pending over 125 days 4, 235 1, 205 1, 205 5, 5, 439 1, 105 5, 5, 439 1, 249 3, 225 5, 5, 439 1, 105 5, 439 1, 105 5, 5, 63 1, 105 5, 64 1, 105 5, 6	Percent Pending over 125 days 61.8% 82.1% 60.3% 30.4% 87.9% 25.3% 72.5% 55.5% 52.0% 74.6% 30.8% 56.7% 54.7% 44.1%	Pending 12,944 1,647 160 6 1,432 500 1,637 1,637 2,014 1,788	Program Review Pending over 125 days 8,13 80 6 1,000 16 1,22 17 18 44 1,25 1,25 1,46	Pencent Pending over 125 days 62.8% 53.8% 58.1% 71.1% 72.7%	Pending 24,552 236 256 256 257 2450 256 257 257 258 258 258 258 27 27 27 27 27 27 27 27 27 27 27 27 27	Other Panding over 125 days 17,062 2,072 166 46 3,773 622 1,066 133 2,100 1,746 133 1,760 388 2,600	Parcent Panding over 125 days 69.5% 84.6% 64.5% 53.3% 80.4% 87.3% 80.6% 74.9% 82.5% 52.8% 52.8% 52.8%	Claims Pending 3,528 11 3,528 3,528 77 11	Claims Pending 844 177 1 1 1 1 2 2 2 2 2 2 6 6	Appeals Pending 6.0,573 1,139 10,855 1,139 2,74 4,773 3,143 5,180 5,534 1,491 1,491 1,491
Department Column	Chicago Das Molnes Farge Farge Footston Lincoln Siz Louis Siz Louis Siz Louis Siz Louis Siz Louis Siz Paul Watco Wichitas WESTERN AREA Albuquerque	Claims Pending 61,996 5,025 2,500 15,000 15,000 3,252 5,810 6,467 22,83 1,278 1,278 1,278 1,511 92,197	Arg, Days Pending 254.9 446.9 204.2 118.7 253.3 371.1 322.0 192.5 193.6 3351.1 47.0 190.7 95.2 234.6 356.2 305.2	Claims Pending 140,754 11,815 3,972 1,863 27,963 3,000 7,007 8,814 10,420 1,2,387 13,131 22,387 14,122 4,862 144,122 4,863	Entitlement Pending over 125 days 75,133 7,100 2,046 86.5 1,311 3,877 4,277 4,277 5,631 5,632 1,310 5,632 1,310 5,632 1,310 5,632 1,310 5,632 1,310 5,632 1,310 5,632 1,310 5,632 1,310 5,632 1,310 5,632 1,310 5,632 1,310 5,632 1,310 5,632 1,310 5,632 1,310 1,	Percent Pending over 125 days 61.2% 51.4% 52.2% 54.5% 52.2% 54.5% 52.7% 53.0%	Panding Panding 79,463 5,891 3,296 438 14,750 1,737 6,331 4,311 7,552 7,722 2,77 15,427 2,2344 3,841	ONAL C or Adjastment Panding over 125 days 49,145 4,835 1,905 133 10,015 4,805 2,336 2,336 2,336 2,336 3,523 5,44 9,489 1,105 99,781 1,256 99,781 2,556 99,781 99,781 2,556 99,781 2,566 99,781 2,566 99,781 2,566 99,781 2,566 99,781 2,566 99,781 2,566 99,781 2,566 99,781 2,566 99,	Percent Panding over 125 days 61.8% 82.1% 60.3% 30.4% 57.5% 55.5% 55.5% 55.5% 52.0% 44.0% 61.5% 61.5% 73.2%	Pending 12,944 1,647 160 6 1,432 500 1,637 1,637 2,736 1	Program Review Pending over 125 days 8.13 8.13 8.13 1.20 1.24 1.25 1.25 1.26	Percent Pending over 125 days 6 2.8% 5 38.9% 5 38.9% 6 38.9% 6 31.1% 6 73.9% 7 7 2.9% 7 7 2.9% 7 2.	Pending 24,552 2,450 256 60 54,333 233 1,473 366 2,166 133 2,862 2,862 3,877 1,112 2,877 1,112	Other Pending over 125 days 17,962 2,077 166 3,772 6,772 1,064 11,064 11,744 11,765 2,600 372 24,444	Parcent Pending over 125 days 62.5% 84.6% 64.8% 62.3% 32.4% 82.5% 82.5% 52.5% 52.5% 52.5% 74.8%	Claims Pending 3,528 11 3,528 3,528 77 11	Claims Pending 844 177 1 1 1 1 2 2 2 2 2 2 6 6	Appeals Pending 6.8,670 6.353 1,132 274 4,771 2,734 3,453 5,183 5,183 1,499 1,499 1,499 1,499 1,499 1,599
Deview 8,16 310 10.23 5.22 5.74 5.86 7.65 7.76 2.02 1.17 72.5 2.22 1.17 72.5 2.26 1.70 74.5 6 7.76 5	Chicago Das Moines Fargo Houston Lincoln Lincoln Lincoln Lincoln Ministrate Musicase Musicase Musicase Musicase Sicox Falls SL Louis SL Paul Waco Wichis Man Waco Wichis AnAndroine	Claims Pending 61,986 5,025 2,500 15,025 5,106 3,225 5,810 6,467 222 4,537 1,210 12,788 1,861 22,797 2,812 2,812 2,812 2,812	Avg. Days Panding 254.9 448.9 204.2 118.7 253.3 97.1 392.0 192.5 195.6 335.1 47.0 95.2 234.6 355.2 301.9 420.1	Claims Pending 140,754 11,815 11,815 12,835 22,835 3,090 7,097 8,814 10,839 9,482 13,865 12,387 13,131 22,330 144,122 44,123	Entitlement Pending over 125 days 75.132 7.532 7.533 1.313 1.313 1.317 4.265 5.532 5.497 588 7.202 4.304 13.027 83.409	Percent Pending over 125 days 51-4% 51-2%	Pending 79,463 79,463 79,463 14,799 13,795 14,799 15,739 1	IONAL C of Adjastiment Pending over 125 days 48,145 4,835 1,955 1,355 1,005 1,355 1,005 1,355 1,005 1	Percent Pending over 125 days 61,8% 62,1% 60,3% 30,4% 67,9% 25,3% 55,5% 52,0% 74,8% 30,8% 56,7% 24,0% 71,5% 73,2% 70,2% 80,8% 70,2%	Pending 12,944 1,641 1,641 1,641 1,642 1,633 1,433 1,	Program Review Pending over 125 days 8.13 6.0 1.00 1.04 1.12 1.24 1.15 5.00 1.40 1.25 1.40 1.25 1.40 1.25 1.40	Parcent Pending over 125 days 52.8% 52.8% 52.8% 52.3% 52.3% 70.7% 72.7% 51.7%	Pending 24,552 2,650 2,650 5,433 533 1,473 2,168 153 2,866 7,30 5,21 3,11 1,126 3,777	Other Pending over 125 days 17,062 2,072 188 3,77 6,29 1,066 155 2,100 1,746 133 1,766 2,867 2,867 2,867 1,868 3,878 2,868 3,878 3,8	Parcent Pending over 125 days 69.5% 84.8% 53.3% 67.3% 73.3% 39.4% 80.5% 80.6% 52.8%	Claims Pending 3,528 11 3,528 3,528 77 11	Claims Pending 844 177 1 1 1 1 2 2 2 2 2 2 6 6	Appeals Pending 68,878 6,835 6,835 6,835 7,836 1,932 2,736 1,931 2,736 3,453 5,186 2,06 1,740
November 138 143 145 2.00 61-65 1.07 20 48.0 46.0 2.00	Chicago Das Molens Farge Farge Fount Lincoln L	Claims Pending 61,986 5,025 2,500 155 12,171 1,025 5,100 3,225 5,810 6,467 2,232 1,210 12,788 1,861 22,782 2,812 1,211 1,210 1	Arg. Days Pending 254.9 446.9 204.2 118.7 253.3 397.1 352.0 192.5 190.7 99.2 204.6 305.2 305.2 201.9 201.0 2	Claims Panding 140,754 11,815 3,972 1,883 3,000 7,007 10,859 9,489 1,345 12,387 13,131 25,387 4,300 144,17 2,890	Entitlement Pending over 125 days 75,133 75,136 7,106 2,044 885 15,311 3,877 4,878 5,887 5,887 5,887 1,310 1	Percent Pending over 125 days 51.4% 51.2% 51.5% 52.5% 52.5% 52.5% 53.7% 53.7% 53.6% 53.7% 53.6% 53.7% 53.6% 53.7% 53.6% 53.5% 53.5%	Pending 79,463 79,463 5,99999 3,306 43,799 4,739 6,331 7,364 7,00 6,222 2,772 15,427 1,394 1,334 1,335 1,334 1,334 1,344 1,344 1,344 1,344 1,444	IONAL C rd Adjastment Pending over 125 days 42,145 4,833 1,000 133 1,000 133 1,000 133 1,000 133 1,000 133 1,000 133 1,000 133 10,015 1,000 1,	Percent Pending over 125 days 61.8% 82.1% 60.3% 72.5% 52.0% 74.6% 30.8% 55.5% 54.0% 61.5% 44.1% 73.2% 70.2% 80.8%	Pending 12,944 1,647 16,647 16,647 1,648 1,433 5,000 1,666 1,433	Program Review Pending over 125 days 8.13 6.0 1.00 1.04 1.12 1.24 1.15 5.00 1.40 1.25 1.40 1.25 1.40 1.25 1.40	Percent Pending over 128 days. 5 3.8 % 5 3.8 % 5 3.8 % 5 3.1 % 5 3.1 % 5 3.5	Pending 24,652 2,450 256 65 54,333 233 1,473 366 2,166 133 2,862 2,862 3,877 1,122 377 568	Other Pending over 125 days 11,962 47,207 166 47 47,106 48 11,106	Parcent Panding over 125 days 62.5% 84.8% 53.3% 62.4% 80.6% 74.9% 62.2% 52.8% 52.8% 52.8% 52.8% 52.8% 52.8% 52.8% 53.8% 72.8% 72.8% 72.8% 72.8% 72.8% 73.8%	Claims Pending 3,528 11 3,528 3,528 77 11	Claims Pending 844 177 1 1 1 1 2 2 2 2 2 2 6 6	Appeals Pending 68,670 (0,35) 1,33) 274 1,030 4,730 3,453 5,161 5,161 1,224 1,427
Lin Appins 8,179 311.4 17,713 10,337 60,395 9,007 7,200 7,200 7,200 10,2	Chicago Das Moines Fargo Houston Lincoln Lincoln Lincoln Lincoln Lincoln Moines Rock Moines Mondregen Sioux Falls St. Paul Waco Vilichia Rock Albuqueque Archorage Cheyenroe	Claims Pending 61,986 5,025 2,500 155 12,171 1,025 5,106 3,225 5,810 6,467 233 4,537 1,210 12,786 22,74 23,74 12,104 12,786 23,74 12,104 12,786 24,537 12,104 12,786 25,812 26,812 26,812 26,812 26,812 26,812 26,812 26,812	Aug. Days Pending 254.9 445.9 204.2 2118.7 253.3 371.1 322.0 192.5 193.8 353.1 47.0 95.2 244.8 365.2 365.2 365.2 370.0 370.0 370.0	Claims Pending 140,754 11,015 13,077 1,883 27,085 3,000 6,814 1,945 1,346 1,34	Entitlement Pending over 125 days 7,132 7,132 7,132 8,44 8,45 1,313 3,977 4,333 1,317 4,325 4,326 1,327 1,327 1,327 1,327 1,327 1,327 1,327 1,327 1,327 1,327 1,327 1,327 1,327 1,327 1,327 1,420 1,42	Percent Pending over 125 disys 51.4% 51.2% 51.2% 52.5% 52.5% 53.0% 53.0% 53.0% 53.0% 54.0%	REG Awa Pending 79.463 3.0000 3.0000 438 437 4.773 6.053 9.000 6.022 2.777 15.472 2.000 2.0000 1.0000 1.0000 1.0000 1.0000 1.00000 1.00000 1.00000 1.000000 1.00000000	IONAL C rd Adjastment Pending over 125 days 42,145 4,833 1,000 133 1,000 2,325 2,325 3,522 3,523 1,100 1,105 9,781 1,105 9,781 2,255 3,781 2,255 3,781 3,5	Percent Pending view 125 days 61.8% 62.1% 60.3% 72.5% 52.5% 52.5% 52.0% 74.6% 30.8% 56.7% 24.0% 61.5% 61.5% 61.5% 61.5% 70.2% 80.8% 40.3% 58.2% 77.6%	Pending 12,344 1,647	Program Review Pending over 125 days 6.13 6.10 6.10 1.00	Percent Pending over 125 days Parcent Pending over 125 days 5.3.9% 5.3.9% 5.3.9% 5.2.5% 7.11% 7.17% 7.3.7%	Pending 24,552 2,4600 256 205 5,433 2,354 2,166 153 2,354 2,167 31,877 1122 31,877 588	Other Pending over 125 days 17,862 2,077 4,47 4,77 3,77 3,77 3,77 3,77 3,77 3,	Parcent Panding over 125 68,5% 84,6% 64,8% 62,3% 73,3% 39,4% 89,5% 70,6% 72,5% 72,5% 72,6% 74,5% 74,5% 74,5% 74,5% 74,5% 84,4% 87,7% 80,5% 74,5% 84,5%	Claims Pending 3,528 11 13 3,528 77 11	Claims Pending 844 177 1 1 1 1 2 2 2 2 2 2 6 6	Appeals Pending 68,675 1,325 1,327 1,6,852 1,109 4,777 2,44 1,778 1,501 1,501 1,503
Month 68 1.46 46 25 1.56 46 25 1.56 1.	Chicago Das Montes Fargo Houston Lincoln Lincoln Lincoln Minusbee Minusbee Nave Orienna Sicoux Falls SiL Lossis SiL Paul Wilson Wilson Wilson Chicago Chicago Sicoux Falls SiL Lossis SiL Paul Wilson Chicago Sil Lossis Chicago Danet Danet Fil Hariston	Claims Pending 61,986 5,025 2,500 155 12,171 0,171 0,171 0,171 0,171 0,172 1,273 1,270 12,788 1,891 22,832 1,270 22,832 1,270 2,833 1,270 2,833 1,270 2,833 1,270 2,833 1,270 2,833 1,271 1,271 1,271 1,271 1,271 1,271 1,271	Avg. Days Pending 254.9 449.93 204.2 2110.7 253.3 27.1 322.0 192.5 192.6 335.1 47.0 192.7 252.2 254.6 362.2	Claims Pending 140,754 11,515 3,077 1,620 2,000 7,007 8,814 10,859 9,464 13,333 13,333 25,387 4,400 144,122 4,44,123 1,107 1,1	Entitlement Panding over 125 days 75,133 7,100 2,040 855 15,035 1	Percent Perding over 125 days 53.4% 51.4% 51.4% 52.5% 55.0% 43.3% 55.0%	Pending 79,453 5,007 5,007 1,727 1,727 1,727 6,537 7,222 806 6,222 2,77 15,427 2,208 12,384 3,014 3,141 3,141 1,41	IONAL C ord Adjustment P Pending over 125 days 42,145 days 44,525 days 133 days 13	Percent Pendert Pender	Pending 12,544 1,647 16,67	Program Review Pending over 125 days 8.13 8.25 9.20 1.00 1.24 1.25 9.20 1.25 1.26 1.26 1.26 1.27 1.27 1.28 1.28 1.29 1.29 1.20 1.20 1.20 1.20 1.20 1.20 1.20 1.20	ENTORY Percent Panding over 125 days over 1	Pending 24,952 2,460 22,450 23 33 5,333 5,333 1,477 33 2,862 2,166 1,102 5,234 1,102 5,235 1,102	Other Pending over 125 days 17,862 2,077 166 87 3,77 1,084 1,158 2,107 1,744 1,58 2,600 3,11 2,17 2,17 2,17 2,17 2,17 2,17 2,17 2	Parcent Panding over 125 days 62,5% 54,6% 54,6% 53,3% 73,3% 30,4% 80,5% 80,5% 52,8% 74,9% 52,8% 74,9% 72,8% 72,8% 72,8% 72,8% 74,9%	Claims Pending 3,528 11 13 3,528 77 11	Claims Pending 844 177 1 1 1 1 2 2 2 2 2 2 6 6	Appeals Pending 6,571 6,551 1,130 274 1,273 4,777 2,730 3,451 5,162 1,400 1,400 1,501 6,501 1,600
Passen 7,258 287.4 11,505 6.77 55.95 2.10 6.59 7.10 1.00 1.00 1.00 1.00 1.00 1.00 1.00	Chicago Dea Morriss Fargo Houston Lincoln Lincoln Lincoln Molecules Sony Falls St. Louis St. Louis St. Louis St. Louis St. Louis St. Paud Wichals Wichals Chicago Chic	Claims Pending 61,986 5,025 2,509 12,177 1,025 5,106 3,222 5,810 6,427 2,207 1,210 1	Avg. Days Pending 154.9 449.9 204.2 118.7 253.3 27.1 322.0 192.5 192.5 253.3 303.1 304.3 304.3 305.3 3	Claims Pending 140,754 11,515 27,650 27,650 27,650 27,650 3,111 3,111 3,111 23,357 24,112 34,113 31,111 31,	Entitlement Paucing over 125 days 75,133 7,105 2,205 1,337 3,877 4,055 2,405 2	Purceet Parading over 125 days 61.2% 61.2% 62.2% 52.00% 52	REG Awa Pending 79,465 438 438 447 79,000 431 79,000 431 79,000 7	IONAL C rd Adjustment P Pending over 125 days 41,453 days 44,533 days 42,535 days 42,535 days 43,635 days 42,535	Percent Parcetring over 125 days 61.8% 82.1% 60.3% 30.4% 67.9% 25.3% 72.5% 55.5% 55.5% 55.5% 55.5% 52.0% 61.5% 44.1% 73.2% 70.2% 80.8% 40.3% 56.8% 66.	Punding 12,844 1,640 1,640 1,640 1,640 1,640 1,640 1,640 1,640 1,640 1,786 1,7	Program Review Punding over 125 days 813 86 9 1.00 1.24 1.14 1.15 1.40 1.15 1.40 1.25 1.40 1.25 1.40 1.25 1.40 1.25 1.40 1.25 1.40 1.25 1.40 1.25 1.40 1.25 1.40 1.25 1.40 1.25 1.40 1.25 1.40 1.25 1.40 1.25 1.40 1.25 1.40 1.25 1.40 1.25 1.40 1.25 1.40 1.40 1.40 1.40 1.40 1.40 1.40 1.40	ENTORY Parcant Prading over 125 days 62.8% 53.8% 53.8% 73.1% 73.7% 73.	Pending 24,552 2,460 30 54,333 50 53 53 53 53 53 53 53 53 53 53 53 53 53	Other Pending over 15 days 17,664 2,072 17,064 3,773 2,773 2,774 1,786 1,786 2,800 2	Parcent Pending over 125 days 84.6% 64.8% 53.3% 52.5% 80.6% 74.9% 62.2% 52.8% 52.8% 52.8% 52.8% 52.8% 53.3% 72.6% 74.8% 64.8% 54.8%	Claims Pending 3,528 11 13 3,528 77 11	Claims Pending 844 177 1 1 1 1 2 2 2 2 2 2 6 6	Appends Pending 68,879 6.350 1.27 1.68,820 1.59 1.59 1.59 1.77 1.77 1.77 1.77 1.77 1.77 1.77 1.7
Persisted 7,888 59.2 (0.333 5.98 57.7% 9.07 7.132 7.255 3.200 2.57 80.276 2.225 (4.47 6.835 3.2 80.0 3	Chicago Das Moniss Fargo Das Moniss Fargo Housten Housten Litis Rock Mikhoges New Officians Stook Falls Warco Wichals Warco Chiyarna Danver Honolula Maniss Bose Fall Maniss Bose Honolula Maniss Bose Honolula Maniss	Claims Pending 61,306 5,002 2,000 2,000 1,000 3,100 6,407 200 1,00	Avg. Days Pending 254.9 449.9 2014.7	Claims Pending 140,754 11,515 3,077 27,655 3,000 3,000 3,000 3,000 3,000 10,000	Entitlement Pending over 125 days 7,5,330 7,5,330 2,044 80,430 4,300 4,3	Purcet Perding over 125 days 1	Pending Pending 79.463 5.997 1.307 1.4799 1.	IONAL C of Adjustment Panding craft 125 days 42,145 4,145 4,145 1,005 1,	Percent Percent over 125 days 61.8% 82.1% 80.3% 30.4% 87.4% 55.3% 55.3% 55.3% 55.3% 55.7% 54.7% 74.8% 30.8% 44.1% 73.2% 80.8% 44.1% 82.4%	Pending 12,844 1,607	Program Review Pending over 125 days 8.18 8.29 9.00 1.00 1.24 1.24 1.25 9.00 1.24 1.25 1.25 1.25 1.25 1.25 1.25 1.25 1.25	ENTORY Parcase Punding over 125 days 5.3 Pm 5.3 Pm 5.3 Pm 7.3 Tm 7.3 Tm 7.0 Tm	Pending 24,552 2,460 2,543 2,533 2,333 2,347 3,660 2,354 2,160 2,354 2,160 2,354 2,160 2,354 2,160 2,354 2,160 2,354 2,160 2,354 2,160 2,354 2,160 2,354 2,160 2,354 2,160 2,354 2,160 2,354 2,3	Other Perding over 15 days 17,062 2,077 16,75 627 1,084 1,156 1,178 2,100 1,178 2,400 2,404 1,178 2,404 1,170 2,404 2,	Parcent Panding over 125 days 62,5% 84,6% 67,3% 53,3% 67,3% 73,3% 30,4% 52,5% 52,5% 52,5% 52,5% 52,5% 52,5% 52,5% 52,5% 52,5% 54,5%	Claims Pending 3,522 11 3,522 6 3,323 77 11 236	Claims Pending 844 177 1 1 1 1 2 2 2 2 2 2 6 6	Agenth Pending 68,479 63,63 1,139 273 1,139 273 3,443 1,597 4,717 2,739 3,443 1,697 1,497 1,597
Dece 3.01 205.0 6.586 4.22 05.55 4.02 3.260 81.07 306 204 65.75 617 15.00 15.0	Chrisgip Das Morriss Fargo Houston State Fargo	Claims Pending 61,986 51,000 5	Avg. Days Pending 254.9 449.9 204.2 2112,7 225.3 277.1 252.5 252.5 253.5 254.6 254.6 255.6	Claims Pending 140,754 11,135 27,655 27,655 3,000 7,007 10,255 9,460 12,237 4,500 144,122 4,500 144,123 1,138	Entitlement 1 Pending over 125 days 17,032 7,032 2,035 2,035 3,077 3,077 3,077 3,077 3,077 3,077 3,077 4,070	Percent Pending over 125 days	REG Pending 79,462 43,000 44,000	IONAL C ord Adjustment Pending over 125 days 49,145 Percent Percen	Pending 12,944 1,050 1,0	Program Review A 135 days A 156 days A 157 days A	Parcent Purding over 125 days	Pending 24,552 2,4502 2556 20 20 20 20 20 20 20 20 20 20 20 20 20	Other Pending over 125 days 17,862 2,677 2,677 4,777 4,777 4,778 1,788 1	Percent Pending Vision 125 days 62.5% 84.6% 67.3% 13.3% 80.5% 17.3% 30.5% 17.5% 80.5% 74.9% 62.2% 52.8% 55.3% 76.8% 57.5% 67.5% 67.5% 67.5% 67.5% 83.5% 74.5% 67.5% 83.5% 74.5% 67.5% 83.5% 74.5% 83.1% 70.5% 30.0% 85.5% 30.0%	Claims Pending 3,522 11 3,522 6 3,323 77 11 236	Claims Pending 844 177 1 1 1 1 2 2 2 2 2 2 6 6	Agewish Pending 6.35% 1.35% 1.35% 1.35% 1.35% 1.36% 1.	
Sen Diese 6.721 290.7 18.611 9.661 51.95 8.600 5.805 67.5% 1.961 1.633 82.4% 2.000 1.657 81.7%	Oncapo Das Morriss Fargo Fargo Houston Lincoln Lincoln Miller Mil	Claims Puncling 61.895 5.025 5	Avg. Days Pending 244.9 204.2 204.2 204.2 204.2 204.2 204.2 204.2 204.2 205.3	Claims Pending 14.0.754 14.0.754 14.0.754 15.0.776 15.0.7	Entition ext Panding over 125 days 75,132 7	Percent Perding over 128 days	Pending Pending 79,463 5,999 1,200 1	IONAL C O Adjustment O Adjustm	Percent Percen	Pending 12,244 1,007 1,0	Pregram Review A 12 days A 12 d	Parcent Persons Over 125 days Over 125 days S2.85 S3.87 S3.87 S3.87 S3.77 S3.77 S4.77 S5.77 S5.7	Pending 24,552 2,460 256 533 1,473 368 2,354 2,166 2,355 2,166 2,355 4,700 522 31,877 1,877 2,512 2,525 2,5	Other Pending over 125 days 17,000 2,077 2,077 100 3,772 3,772 3,772 3,773 3,783 3,883 3,883 3,893 3,9	Percent Pending over 125 done 69.5% 64.6% 64.6% 67.3% 73.3% 80.6% 74.9% 62.2% 62.2% 62.8% 65.3% 74.9% 65.3% 74.6% 67.7% 60.5% 75.6% 67.7% 60.5% 75.6% 67.7% 60.5% 67.7% 60.5% 67.7% 60.5% 67.7% 60.5% 67.7% 60.5% 67.7% 60.5% 67.7% 60.5% 67.7% 60.5% 67.7% 60.5% 67.7% 60.5% 67.7% 60.5% 67.7% 60.5% 67.7% 60.5% 67.7% 60.5% 67.7% 60.5% 67.7% 60.5% 67.7% 60.5% 67.7% 60.5% 67.7% 60.5% 67.6% 67.7% 60.5% 67.7%	Claims Pending 3,522 11 3,522 6 3,323 77 11 236	Claims Pending 844 177 1 1 1 1 2 2 2 2 2 2 6 6	Agewish Pending 63,677 6356 1,274 1,865 1,274 1,865 1,274 1,
San Diego 6,721 290.7 18,611 9,861 51.9% 8,800 5,805 67.5% 1,981 1,63 82.4% 2,628 1,63 81.7%	Chicago Das Monras Fargo Housten Fargo Housten Musicope Litis Rock Musicope Musicope Ser Crises St. Locks	Claims Pending 61,596 51,000 5	Avg. Days Pending 2544 3443 311,7 221,3 22	Claims Pending 18.0754 19.0751 3.0727 3.0020 3.0020 3.0020 3.0020 5.0141 9.0021 12.2872 12.287	Entitionsent Panding over 125 days 75,132 75	Percent Pending over 125 days 61.24 % 61.24 % 61.24 % 61.24 % 61.24 % 61.25 %	REG Awa Pending 79.465 5.0010 5.0010 5.0010 5.0010 5.0010 5.0010 5.0010 5.0010 6.00	IONAL C IONA	Percent Percent (125 days 61.8% 62.1% 62.1% 62.1% 62.1% 62.1% 62.3% 72.5% 52.5% 52.0% 74.6% 52.7% 64.1% 73.2% 62.5% 74.6% 64.1% 73.2% 62.5% 74.6% 64.1% 73.2% 62.5% 74.6% 64.1% 73.2% 74.6% 62.5% 74.6% 62.5% 74.6	Pending 1,3,640 1,2,640 1,2,640 1,650 1	Pregram Review A13 A13 A15 A17	Parent Prinding 0 2.5 % 0 2.5 % 0 3.0	Pending 24,552 2,4502 255 255 202 2,354 202 2,354 2,357 2,357 3,377 357 357 357 357 357 357 357 357 357	Other Pending over 125 days 17,662 days 18,662 16,662 15,662	Percent Percent Percent 94.5% 84.6% 64.8% 64.8% 64.8% 64.8% 64.8% 80.5% 80.5% 80.5% 80.5% 74.9% 62.2% 52.8%	Claims Pending 3,522 11 3,522 6 3,323 77 11 236	Claims Pending 844 177 1 1 1 1 2 2 2 2 2 2 6 6	Agewish Pending 6.35% 1.35% 1.35% 1.35% 1.35% 1.36% 1.
	Chicago Das Moines Fargo London Fargo London London London London London London London London Silver	Claims Pending 61,586 61,586 1,505 1	Aug. Days Panding 254.3 204.2 2111.7 223.3 222.2 192.5 192.6 233.1 235.1 236.2 236.2 236.2 236.2 237.0	Claims Pending 140,754 140,754 13,972 13,972 14,828 22,072 8,814 10,000 11,000	Entition est Pending over 125 days 75, 130 7, 100 7, 100 16, 130 16, 1	Percent Percent of 126 days over 126 days ov	REG Pending 79.463 79.463 79.463 79.463 79.463 79.463 79.563	IONAL C	Percent Percen	Pending 12,564 161 162 163 163 163 163 163 163 163 163 163 163	Pregram Review A 12 days A 12 d	Parcent Prunding over 125 days Parcent Prunding over 125 days 5 3.0 % 5 3.0 % 5 3.0 % 7 3.7 % 7 1.7 % 7	Pending 24,552 2,400 2,400 5,533 5,533 1,470 3,600 2,160 1,120 1,1	Other Pending over 125 days 17,667 166 40,7 17,667 166 40,7 17,7 17,7 17,7 17,7 17,7 17,7 17,7 1	Parcent Panding over 122 of 125 of 12	Claims Pending 3,522 11 3,522 6 3,323 77 11 236	Claims Pending 844 177 1 1 1 1 2 2 2 2 2 2 6 6	Agenis Pending 63.57 6.357 6.357 6.357 19.27 19.
TOTHER 10 245.2 4 56.0% 3 1 23.5% - NIA 2,374 22 4.0% 6	Chicago Das Mones Fargo Das Mones Fargo Das Mones Fargo Luncion Luncion Luncion Luncion Luncion Service Fargo Memoria Memoria Sincipio Sin	Claims Pending 61,586 61,586 1,505 1	Aug. Days Panding 254.3 204.2 2111.7 223.3 222.2 192.5 192.6 233.1 235.1 236.2 236.2 236.2 236.2 237.0	Claims Pending 140,754 140,754 13,972 13,972 14,828 22,072 8,814 10,000 11,000	Entition est Pending over 125 days 75, 130 7, 100 7, 100 16, 130 16, 1	Percent Percent of 126 days over 126 days ov	REG Amo Pending 79.463 79.463 79.463 79.463 79.463 79.603	IONAL C IONA	Percent Percen	Pending 12,564 161 162 163 163 163 163 163 163 163 163 163 163	Pregram Review A 12 days A 12 d	Parcent Prunding over 125 days Parcent Prunding over 125 days 5 3.0 % 5 3.0 % 5 3.0 % 7 3.7 % 7 1.7 % 7	Pending 24,552 2,400 2,400 5,533 5,533 1,470 3,600 2,160 1,120 1,1	Other Pending over 125 days 17,667 166 40,7 17,667 166 40,7 17,7 17,7 17,7 17,7 17,7 17,7 17,7 1	Parcent Panding over 122 of 125 of 12	Claims Pending 3,522 11 3,522 6 3,323 77 11 236	Claims Pending 844 177 1 1 1 1 2 2 2 2 2 2 6 6	Agewish Pending 6.3.5% 6.30% 1.274 1.8852 1.997 3.453 3.150

		REGIONAL OFFICE PENSION INVENTORY															
	Non-Rating		Entidement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Avg. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	53,006	125.4	38,472	15,179	39.5%	73,126	25,032	34.2%	29,432	29.01	98.6%	6,511	2.878	44.2%	13,402	12,003	2.69
Philadelphia	22,450	147.8	23,631	12,858	54.4%	31,089	14,189	45.6%	13,143	13,08	99.6%	4,038	1,263	31.3%	5,212	6,187	1,144
Milwaukee	9,328	46.4	4,816	334	6.9%	14,447		3.1%	3,025	2,70		580	124	21.4%	706	519	823
St. Paul	21,228	136.5	9,761	1.853	19.0%	26.850			12.840	12.83	100.0%	1,500	1.170	77.9%	7.318	5.297	73