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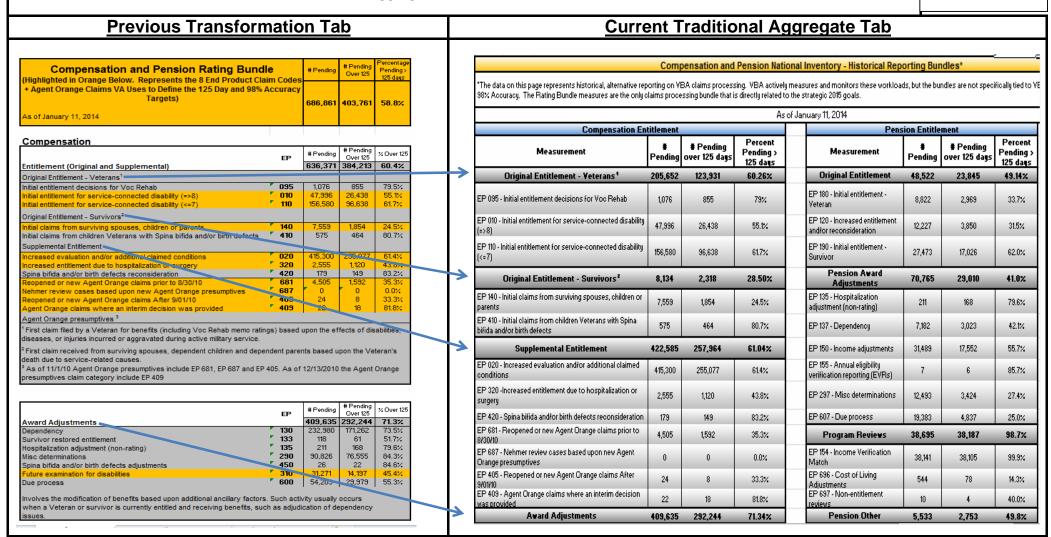


## **Monday Morning Workload Report Introduction**

**Understanding the Report:** To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



**Finding Data:** The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.



Compensation and Pension Rating Bur	ndle Totals	# Pending	# Pending Over 125	Percentage Pending > 125 days
(Represents the 8 End Product Claim Codes + Agent C VA Uses to Define the 125 Day and 98% Accuracy As of March 22, 2014	Orange Claims	630,110	351,120	55.7%
Original Entitlement	Total	204,370	114,764	56.2%
Initial entitlement for service-connected disability (=>8)	EP 010	45,042	24,703	54.8%
Initial entitlement for service-connected disability (<=7)	EP 110	147,040	87,826	59.7%
Initial entitlement - Veteran's Pension	EP 180	5,099	845	16.6%
Initial claims from surviving spouses, children or parents	EP 140	7,189	1,390	19.3%
Supplemental Entitlement	Total	425,740	236,356	55.5%
Increased entitlement and/or reconsideration for Pension	EP 120	7,877	1,050	13.3%
Increased evaluation and/or additional claimed conditions	EP 020	383,140	222,747	58.1%
Future examination for disabilities	EP 310	28,840	11,261	39.0%
Increased entitlement due to hospitalization or surgery	EP 320	2,063	562	27.2%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	3,794	724	19.1%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	20	9	45.0%
Agent Orange claims where an interim decision was provided	EP 409	6	3	50.0%
To view Rating Bundle data at Regional Hover over a title to learn the d		•		
Station of Origination		Station of J	urisdiction	

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	
Total Chapter 33 Claims	6,335	6,738	-403	-5.98%	
Buffalo	1,339	1,543	(204)	-13.2%	
Atlanta	517	528	(11)	-2.1%	
St Louis	1,030	1,388	(358)	-25.8%	
Muskogee	3,449	3,279	170	5.2%	
Total Education Claims - All Education Programs	34,273	42,796	-8,523	-19.92%	
Buffalo	6,936	9,018	(2,082)	-23.1%	
Atlanta	3,284	3,101	183	5.9%	
St Louis	9,719	12,105	(2,386)	-19.7%	
Muskogee	14,334	18,572	(4,238)	-22.8%	
Chapter 33 is the new Post-9/11Gl Bill. "All" represents all	Education Ben	efit Programs Includ	ding Chapter 33	claims.	

## Station of Origination Compensation and Pension Rating Bundle Metrics

Reporting Period: As of March 22, 2014

Notes about the data:

- 1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.
- 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

	VBA uses the	following 8 End Pro	oduct Claim Codes + Agent Orange Clain	ns to Define the 1	125 Day and 98% Ac	curacy Targ	ets.
EP 010	connected disability (=>8)		Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service- connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

					Compensation	n and Pension Claims	Processing				
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	630,110	163.3	55.7%	97.384	592.782	221.0	255.8	96.5%	91.0%	90.2%	94.2%
				Cor	npensation Claims Pro	cessing					
USA Compensation Total	588,772	168.1	57.6%	78,020	480,424	246.9	285.4				
Eastern Area	114,273	170.5	58.5%	16,928	95,705	253.3	280.9	95.5%	90.0%	89.2%	92.9%
Baltimore	10,284	204.6	69.4%	706	5,804	338.8	369.9	89.9%	76.9%	80.3%	88.6%
Boston	7,098	166.2	57.5%	533	5,023	262.9	297.6	96.6%	91.8%	90.0%	92.1%
Buffalo	8,078	185.4	62.4%	790	4,774	250.8	266.3	94.7%	87.5%	88.8%	91.3%
Cleveland	15,339	178.0	57.1%	2,975	16,881	282.5	333.6	96.7%	88.3%	89.3%	94.2%
Detroit	13,294	154.6	55.9%	2,462	11,083	238.3	266.8	96.8%	92.3%	89.2%	93.4%
Hartford	2,962	127.7	42.5%	531	3,209	232.6	245.8	99.6%	98.5%	91.7%	96.2%
Indianapolis	10,976	166.6	59.8%	1,598	7,472	257.9	296.4	96.0%	89.1%	89.4%	90.3%
Manchester	1,438	130.4	45.1%	286	1,655	190.1	221.6	94.9%	88.3%	89.6%	97.4%
New York	10,005	165.1	57.6%	1,176	7,053	301.2	318.8	97.8%	93.1%	89.3%	94.0%
Newark	4,188	154.3	54.0%	743	2,958	240.6	255.9	93.2%	92.3%	85.7%	88.2%
Philadelphia (Non-PMC)	14,914	192.6	66.9%	2,199	10,175	282.3	302.9	93.6%	88.1%	90.2%	94.8%
Pittsburgh	6,904	183.7	63.7%	716	5,609	290.8	338.7	96.3%	89.8%	90.2%	95.4%
Providence	4,464	96.7	29.7%	1,519	9,454	124.1	109.2	94.7%	89.7%	93.1%	89.0%
Togus	1,976	122.4	40.2%	385	2,882	160.2	190.0	95.8%	93.3%	95.8%	96.1%
White River J.	806	173.6	59.9%	147	804	221.1	226.9	95.2%	87.3%	86.2%	89.6%
Wilmington	1,547	173.5	62.6%	162	869	297.5	303.2	95.2%	87.1%	86.8%	93.1%
					Pension Claims Proce						
USA Pension Total	22,565	72.0	17.4%	15,314	85,171	101.1	111.7		99.0%	98.8%	98.4%
Philadelphia PMC	9,745	97.5	30.7%	7,830	32,567	139.0	175.9		100.0%	98.8%	98.0%
Milwaukee PMC	4,614	48.7	7.1%	3,041	22,852	52.8	67.4		98.4%	99.6%	98.4%
St. Paul PMC	7,487	42.1	2.4%	4,206	28,251	62.3	70.7		98.5%	98.1%	98.8%
Other Pension	719	187.4	58.8%	237	1,501	157.9	162.9				
					uick Start Claims Proc						
USA Quick Start Total	7,484	104.6	34.6%	1,739	11,292	151.9	159.1				
San Diego	2,909	89.8	25.2%	975	6,627	140.2	148.6				
Winston-Salem	3,780	106.5	38.4%	548	3,845	166.7	162.0				
Other Quick Start	795	150.3	50.3%	216	820	167.1	230.5				
110.4 5 61 5 1				Benefits	s Delivery at Discharge	Processing					
USA Benefits Delivery at Discharge Total	11,289	131.9	48.8%	2,311	15,895	192.4	202.6				
Winston-Salem	2,344	73.7	15.7%	885	5,505	111.7	123.9				
Salt Lake City	7,687	140.3	56.2%	840	5,531	251.5	282.1				
Other Benefits Delivery at Discharge	1,258	188.5	65.3%	586	4,859	229.5	201.3				

## **Station of Jurisdiction Compensation and Pension Rating Bundle Metrics**

Reporting Period: As of March 22, 2014

- Notes about the data:

  1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim.
- 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are <u>not</u> included in the Compensation totals.

	VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.									
EP 010	EP 010 Initial entitlement for service-connected disability (=>8) EP 180 Init		Initial entitlement for Pension - Veteran	Initial entitlement for Pension - Veteran EP 310		EP 687	Nehmer review cases based upon new Agent Orange presumptives			
EP 110	Initial entitlement for service- connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery		Reopened or new Agent Orange claims After 9/01/10			
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided			

					Compensatio	n and Pension Claims	Processing				
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	630,110	163.3	55.7%	97,384	592,782	221.0	255.8				
	T				Compensation Claims I					•	
USA Compensation Total	588,772	168.1	57.6%	78,020	480,424	246.9	285.4				
Eastern Area	116,831	168.8	57.3%	17,098	100,591	250.5	290.1				
Baltimore	7,238	177.6	61.2%	433	2,999	270.3	322.2				
Boston	6,986	163.4	56.8%	471	4,184	243.4	277.2				
Buffalo	8,049	190.3	63.5%	796	5,139	262.8	283.9				
Cleveland	14,923	172.5	56.0%	2,520	13,680	275.8	329.8				
Detroit	12,719	152.3	54.0%	2,207	12,739	247.1	308.0				
Hartford	4,612	143.7	58.4%	699	4,516	229.3	301.6				
Indianapolis	8,782	166.3	52.7%	1,354	6,885	289.3	312.3				
Manchester	2,206	175.0	64.2%	372	2,016	215.2	247.0				
New York	9,603	163.1	55.9%	1,150	6,784	304.5	344.0				
Newark	4,613	161.6	58.2%	811	3,973	253.2	299.5				
Philadelphia (Non-PMC)	17,588	170.4	56.8%	2,650	13,546	239.7	287.0				
Pittsburgh	6,510	180.5	61.6%	759	4,744	281.9	338.8				
Providence	4,851	120.5	35.4%	1,618	10,465	143.6	138.1				
Togus	6,097	217.9	75.2%	949	6,916	263.7	303.2				
White River J.	811	176.9	60.2%	154	1,084	232.1	269.2				
Wilmington	1,243	164.0	53.5%	155	921	301.7	321.9				
	•	•		,	Pension Claims Pro			<i></i>		***************************************	
USA Pension Total	22,565	72.0	17.4%	15,314	85,171	101.1	111.7				
Philadelphia PMC	9,559	97.2	30.6%	7,669	32,209	139.5	176.6				
Milwaukee PMC	4,703	50.2	7.7%	3,088	22,825	53.9	67.5				
St. Paul PMC	7,440	41.4	1.9%	4,262	28,398	63.1	71.1				
Other Pension	863	176.2	56.7%	295	1,739	145.7	153.1				
UOA O CLI OCCUTTULI	7.404	1010	0.4.00/	4.700	Quick Start Claims Pr		450.4				
USA Quick Start Total San Diego	7,484 2.895	104.6 88.2	34.6% 24.8%	1,739 959	11,292 6,519	151.9 137.9	159.1 145.7				
Winston-Salem											
Winston-Salem Other Quick Start	3,779	106.4	38.4% 51.2%	549 231	3,846 927	167.0 174.0	162.0				
Other Quick Start	810	155.0	51.2%		927 fits Delivery at Dischar		241.8		XIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII		
USA Benefits Deliery at	1	1	ı	Dene	lits Delivery at Dischar	ge Processing			XIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII		
Discharge Total	11,289	131.9	48.8%	2,311	15,895	192.4	202.6				
Winston-Salem	2,343	73.7	15.7%	884	5,462	111.5	123.7				
Salt Lake City	7,687	140.3	56.2%	840	5,531	251.5	282.1				
Other Benefits Delivery at Discharge	1,259	188.5	65.4%	587	4,902	229.7	200.9				
Discharge	<u> </u>	<u> </u>	l	l .	l						

Compensation Entitle	ment			Pension Entitlement	
Measurement	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Measurement Claims ess Pending di	Pending or
Original Entitlement - Veterans <sup>1</sup>	193,170	113,401	58.71%	Original Entitlement 33,101 10,	20 31.485
EP 095 - Initial entitlement decisions for Voc Rehab	1,088	872	80%	EP 180 - Initial entitlement - Veterain 5,099 8	16.6%
EP 010 - Initial entitlement for service-connected disability (x>8)	45,042	24,703	54.8%	EP 120 - Increased entitlement 7,877 1/ and/or reconsideration	13.3%
EP 110 - Initial entitlement for service-connected disability (cs7)	147,040	87,826	59.7%	EP 190 - Initial entitlement - Survivor 20,125 8;	15 42.4%
Original Entitlement - Survivors <sup>2</sup>	7,710	1,832	23.76%	Pension Award Adjustments 71,346 23,	24 33.33
EP 140 - Initial claims from surviving spouses, children or parents	7,109	1,390	19.3%	EP 135 - Hospitalization adjustment 209 1	71.85
EP 410 - Initial claims from children Veterans with Spina bifids and/or birth defects	521	442	84.8%	EP 137 - Dependency 7,552 2/	12 34.71
Supplemental Entitlement	389,211	224,202	57.60%	EP 150 - Income adjustments 30,595 12	44 42.01
EP 020 - Increased evaluation and/or additional claimed conditions	383,140	222,747	58.1%	EP 155 - Annual eligibility verification reporting (EVRs) 4	100.0
EP 320 -Increased entitlement due to hospitalization or surgery	2,063	562	27.2%	EP 297 - Misc determinations 12,809 2,	8 22.0
EP 420 - Spins bilds and/or birth defects reconsideration	100	157	83.5%	EP 607 - Due process 20,177 5,	16 26.21
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	3,794	724	19.1%	Program Reviews 28,353 28,	40 100.0
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match 27,933 27	23 100.0
EP 405 - Reopened or new Agent Orange claims After 9/01/10	20	9	45.0%	EP 695 - Cost of Living Adjustments 414 4	99.5
EP 409 - Agent Orange claims where an interim decision was provided	6	3	50.0%	EP 637 - Non-entitlement reviews 6	83.2
Award Adjustments	424,365	301,237	70.99%	Pension Other 6,320 2,1	9 46.5
EP 130 - Dependency	242,236	183,171	75.6%	EP 407 - Correspondence 4,474 2,	14 52.4
EP 133 - Survivor restored entitlement	132	68	51.5%	EP 507 - Congressional 717 correspondence	1.51
EP 135 - Hospitalization adjustment (non-rating)	209	150	71.8%	EP 937 - Internal quality reviews 1,129 5	51.7
EP 290 - Mac determinations	95,857	75,656	78.9%		
EP 450 - Spina bilida and/or birth defects adjustments	34	30	88.2%		
EP 310 -Future examination for disabilities	28,840	11,261	39.0%		
EP 600 - Due process	57,057	30,901	54.2%		
Program Reviews	67,973	54,706	80.5%		
EP 314 - Income verification for unemployability	154	138	89.6%		
EP 680 - Review of Hemodislysis related cases/conditions	59	37	62.7%		
EP 682 - Review of Radiation related cases/conditions	585	551	94.2%		
EP 654 - Review of Misc cases referred to central office	4,755	3,190	67.1%		
EP 535 - Review of effective date related to herbicide exposure	72	70	97.2%		
EP 690 - Cost of Living Adjustments (COLAs) and other reviews	14,191	9,913	69.9%		
	48,157	40,807	84.7%		
EP 690 - Social Security number verification		130,210	77.6%		
EP 600 - Social Security number verification  Compensation Other	167,859				
	167,859 2,998	2,304	76.9%		
Compensation Other		2,304 87,185	76.9% 81.9%		
Compensation Other EP 173 - Pre-decisional hearings	2,998				
Compensation Other  EP 173 - Pre-decisional hearings  EP 400 - Correspondence  EP 500 - Correspondence  EP 510 - Freedom of Information Act (FCIA) requests	2,998 106,432 2,375 31,213	87,185 1,533 18,608	81.9% 64.5% 59.8%		
Compensation Other EP 173 - Pre-decisional hearings EP 400 - Correspondence EP 500 - Congressional correspondence	2,998 106,432 2,375	87,185 1,533	81.9% 64.5%		

Pension	Entitlement			Appeals, Burisls, Ac	crued
Measurement	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Measurement	Claims Pend
riginal Entitlement	33,101	10,420	31.48%	Total Appeals Pending	273,448
Initial entitlement - Veteran	5,099	845	16.6%	Pending Notice of Disagreements	184,425
Increased entitlement consideration	7,877	1,050	13.3%	Avg. Days Pending for Notice of Disagreements	407
Initial entitlement - Survivor	20,125	8,525	42.4%	Pending Statement of Cases	21,840
on Award Adjustments	71,346	23,724	33.3%	Pending Form 9s	61,113
- Hospitalization adjustment ng)	209	150	71.8%	Avg. Days Pending for Form St	630
Dependency	7,552	2,622	34.7%	Pending Remands Returned to the Regional Office	17,858
Income adjustments	30,595	12,844	42.0%	Avg. Days Pending for Remands at a Regional Office	559
Armual eligibility verification (EVRs)	4	4	100.0%	Pending Remands sent to the Appeals Management Center	9,653
Misc determinations	12,809	2,818	22.0%	Avg. Days Pending for Remands at the Appeals Management Center	155
Due process	20,177	5,286	26.2%	Claims Ready for Travel Board	389
Program Reviews	28,353	28,340	100.0%	Total Burials Pending	39,629
Income Verification Match	27,933	27,923	100.0%	Total Accrued Pending	12,792
Cost of Living Adjustments	414	412	99.5%		
Non-entitlement reviews	6	5	83.3%		
Pension Other	6,320	2,939	46.5%		
Correspondence	4,474	2,344	52.4%		
Congressional ndence	717	11	1.5%		
	1.129	504	51.7%		

						REGIO	NAL O	FFICE	COMPE	NSATION IN	VENTOR	Y					
	Nan-R	sting		Entitionsect		Awa	nd Adjustmen			Program Review			Other		Burial	Accrued	Appenis
	Claims Pending	Avg. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Pending over 125 days	Pending Pending over 125 days	Claims Pending		Claims Pen
Sastern Area	269,641	227.5 241.3	590,091 114,281	229.435 67,236	52.5% 58.8%	424.365 73,435	381,227 \$1,175	71,0% 69,7%	97,973 10,658	54.70	80.5%	167,850	130.21	77.65 88.15	25.88	2.30	279
Select Aves	6.493	491.3	114,291	2 122	69.9%	73,430	6,392	96.5%	10,650	1,00 1,00 1,500	84.8%	48,443	45.31	99.5%	22,39	44	1 1
06500	5.366	268.0	6,660	3,994	59.8%	6.471	4.821	74.4%	1.790	1.59	89.7%	1,250	1.02	81.7%			
uffalo	3.419	267.0	7.830	5,010	64.0%	4.925	3.466	70.8%	181	16	82.3%	482	39	73.9%			
leveland	10,600	349.9	15,160	2,646	57.0%	12,301	9,494	77.1%	1,676	1,45	92.0%	3,556	2,87	90.8%		200	
etroit arriord	3,463 1,304	164.0	12,930	7,286	56.3% 44.7%	4,661	2,309	49.3%	702 229	60	96.5%	2,474	1,92	77.7% 77.4%	4	29	1
diagnosis	7,364	405.3	10,926	6.572	60.7%	7.86	6,215	29.0%	1,329	100	26.1%	1,554	1.112		4	11	
anchester	1,240	278.4	10,000	617	44.7%	1,000	6,210	74.1%	1,429	1,54	75.3%	1,000	13	98.1%	1 :		
tw York	1,040		1,400			1,396	1,034		664	55		151				1 1	1
ewark	919	129.7	3,800	2,136	56.1%	1,640	729	45.0%	460	410	89.8%	591	280	48.2%			
hiladelphia	4,996	402.8	19,371	11,321	58.4% 63.6%	9,371	6,769	80.8% 25.0%	796 653 134	40 41	82.5%	4,256	3,590	94.5%	22,22	4 1	
insburgh rovidence	4,256 716	368.8 125.1	6,823 3,100	4,345 1,385	63.6% 44.5%	5.42 2.42	4,068	75.0% 15.3%	661	41) 12	94.2%	1,544	1,15	74.7%	4 :	1 1	
oous .	96	129.1	1.771	721	41.3%	1.681	914	30.4%	787	95	20.1%	1294	1.02	91.4%		1 1	
hite River Junction	489	327.0	730	467	63.2%	722	463	64.1%	52	- 2	71.2%	114		72.7%		1 1	
	460	319.5							11	11			20				
NASKA WRAHTUC	121,235	326.8	282,531	124,825	61.6%	145,912	189,162	74.8%	22,310	17,96	80.5%	29,646	27,30	69.9%	17.	75	
lanta Numbia	16,821	331.7 233.2	30,054 18,994	18,634	62.0% 64.0%	19,900	14,564	73.2% 67.9%	1,404	1,170	83.3% 83.0%	6,293 2,316	4,50	72.6% 74.5%	1 1	1 3	,
ounoa			19,990				1 204	64.9% 54.9%		1,00				74.5%	1	1 1	
ritington pkaon		293.1	4,62	2,856 6,811	71.2%	4,550	1,284	54.5% 73.1%		20 1,02 85	87.8%		1.54	77.9%	1 3	2	ı
uipville	7.478	412.0	10.564	6,791	64.0%	9.360	7.573	80.7%	1,236	85	69.1%	2,222	1.96	99.5%	4 8	131	4
oregomeny		321.9	54,386	8,990	62.5%	10,360		74.0%		4,09	81.4%			83.1%	4	164	
schvide	5,400	172.5	15,120	8,440	55.8%	7,580	3,779	49.8%	1,144	740	65.5%	3,272	2,59 4,75	79.0%	4	130	•
sanoke in Juan	13,909	364.2 277.3	20,146 5.321	11,951	59.3% 62.3%	15,670	12,175	77.7% 70.8%	2,247	1,812	80.7% 78.4%	5,776	4,75	92.2%	1 1	1 3	
Petersburg	18,156	277.3	39.120	24.629	62.3%	22.892	17,169	70.8% 25.0%	3.044	2.10	69.13	4,939	1,412	54 SN	3 -	1 10	
shington	85	299.6	50.50	45	72.4%	290	174	58.6%	111	10	95.5%	550	54	99.7%	1 .	100	
nston-Salem	32.485	359.4	34.571	20.240	58.5%	37.72	31.022	82.2%	4.836	4.37	90.5%	7,806	3.06	39.2%			
-						DECK	SELECT A	CEICE	COLINE	NSATION IN	VENTOR	•					
	March	Minn.	_	Entitlement			MAL U	FFICE	COMPE	Program Review	VENTUR	. 1	Other		Burial	Account	Appeal
H						, Annual Control		Percent		rioganitima				Percent		ALCIUM	Approx.
	Claims Pending	Aug. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Pending over 125 days	Claims Pending	Claims Pending	Pending
INTRAL AREA	63.216	255.7	124.841	69.247	\$1.4%	82,691	49,902	11.8%	12,350	1.00	45.8%	25.251	17.28	79.43	1.15	- 10	
hicago	4.996	462.8	11,250	6.536	58.1%	5.97	4,996	83.5%	1,666	160	57.6%	2,556	2.10	92.4%	1	129	
es Moines	2,550	196.5	3,800	1,850	48.6%	3,290	1,876	56.9%	190	110	71.0%	265	175	66.0%			
wgo outton	12.300	79.6 253.4	1,581	15.336	50.7% 57.3%	14,76	119	23.4%	1,943	1,02	56.3% 76.2%	5.681	4.00	43.9% 70.4%	4	1 1	,
ncoin	1,364	87.9	2.890	1,019	35.2%	1.921	291	19.9%	510	22	44.9%	975	4,00	68.2%	1 :	1 2	
							4.532		1,563	1,22	27.9%	1,466	1,09	74.7%	1	100	
Naukee					44.9%				153	12	81.0%	366	150	41.5%	3,12		
uskogee	5,625	203.0	10,370	5,546	49.6%	7,290	3,757	\$1.6%	1,000	52	50.6%	2,394	2,12	99.8%	4	10	
w Orleans	6,400	349.0	9,960	5,155	57.4%	7,860	5,924	75.1%	243	19	77.8%	2,231	1,790	80.3%	4	236	1
oux Falls	290 4,480	40.5 194.9	1,310	6,525	41.0% 56.6%	851 6,156	375 3,571	44.1% 58.0%	736 1,702	510 1,19	70.1%	2,691	122	73.2% 63.9%		211	1
Paul .			12.44	4,370	35.1%			25.1%			45.5%			56.6%	2		
300	13.496	233.2	25.112	12,693	50.5%	16.253	9.991	61.5%	1.852	1.40	75.8%	4,841	2.77	57.2%		65	
chita	1,673	158.9	4.020	1,971	49.0%	2.490	1,133	45.6%	100	- 1	18,6%	754	571	76.8%			
ESTERN AREA	98,813	364.2 296.8	138,600	78,116 2,293	56.4% 51.4%	124,291	90,949	73.2% 68.6%	22,752	19,60	84.2% 75.9%	32,236	24,67	76.5N	19.	260	
uquerque chorage	2,916	298.8 620.5	1,585	2,290	51.4% 47.7%	3,754	2,574	79.8%	1.520	133	75.9% 87.8%	1,111	85 32	77.1% 93.9%	1	1 1	1
chorage	1,000	194.4	2,590	1.400	54.0%	1.460	2,635	43.2%	1,620	1,00	57.6%	590	32	57.6%	1	1 1	1
pyenne			960 10,361											57.8%		1 1	ı
DV6C	8,320		10,350	345 5,846	56.4%	9,786		74.5%	2,233	1,710		2,379	1,7%	74.1%	4	1	ŧ
Harrison	1,384	251.0	1,120	363	31.5%	1,90	1,261	66.2%	432	36 36 1,23	79.6%	140	71	54.9%	4	1 4	•
	1,400	197.8	4,500 17,000	2,693	59.8%	1,960	966	50.8% 73.8%	413	36	84.0%	763	63	92.6N 72.0N	4 :	1 1	i
nolulu				10,266	60.4% 29.5%	9,986	7,376	73.8% 20.8%	1,640	1,23	85.5%	2,504	1,800	72.0% 35.4%	1	1 3	i
Angeles	8,383	310.7					11,590	80.6%	1.629		84.2%	6.991	5.90	94.8%	1 "	1 7	
Angeles nils Kand	11 500	95.1	1,490		58.2%	54.372			794	69	86.9%		2.36	77.1%	1	1 3	
Angeles nils Kand	11,525 0 200	95.1 283.9 292.3	1,430 20,212 10,960	11,856	52.7%	9.56	6,924	72.4%									
Angeles nils kland senix tland	11,525 8,297 7,871	95.1 393.9 292.3 363.6	1,490 20,212 10,960	11,856 5,785 5,777	52.7% 57.4%	9,564	6,924	72.4%	3,256	2.77	85.3%	2,262	1,490		4 :	36	•
s Angeles nils kland senix tland	11,525 8,297 7,875 3,796	95.1 292.9 292.3 262.8 269.6	1,430 20,211 10,960 10,060 6,360	11,856 5,785 5,777 4,070	52.7% 57.4% 64.0%	9,56 10,063 4,173	6,924 7,299 3,400	72.4% 81.4%	3,250	2,771			710	90.0%		36 16	
nobilu s. Angeles inita Alfand centic rifand no it Lake City	696 11,526 8,297 7,873 3,760 16,790	96.1 283.9 292.3 362.8 369.6 475.2	1,656 20,213 10,965 10,066 6,366 11,598	11,856 5,785 5,777 4,070 6,694	52.7% 57.4% 64.0% 57.7%	9,564 10,063 4,173 18,531	6,924 7,289 3,402 15,799	72.4% 81.4% 85.2%	3,258 382 3,370	2,771 28 3,29	74.3% 97.7%	1,362	711	90.0%		11	
s Angeles nila kland senix stand so t Lake City	996 11,526 8,297 7,872 3,790 16,790 7,049	96.1 202.9 202.9 202.8 208.6 475.2 204.9	1,455 20,213 10,965 10,066 6,366 11,566 17,155	11,855 5,765 5,777 4,070 6,694 8,390	52.7% 57.4% 64.0% 57.7% 48.9%	9,56 10,063 4,173 18,536 8,973	6,924 7,285 3,402 15,796 5,901	72.4% 81.4% 85.2% 65.7%	3,258 382 3,370 1,823	2,77 28 3,26 1,63	74.3% 97.7% 89.6%	1,362 2,190	71: 1,176 1,650	90.0% 96.3% 75.9%		20	
s Angeles rolls kland seek trand so t Lake City n Diego strie	696 11,526 8,297 7,873 3,760 16,790	96.1 283.9 292.3 362.8 369.6 475.2	1,656 20,213 10,965 10,066 6,366 11,598	11,856 5,785 5,777 4,070 6,694	52.7% 57.4% 64.0% 57.7%	9,564 10,063 4,173 18,531	6,924 7,289 3,402 15,799	72.4% 81.4% 85.2%	3,258 382 3,370	2,771 28 3,29	74.3% 97.7%	1,362	711	90.0%		2 2 2	
Angeles site fond senix fond to Lake City Loke Site	996 11,526 8,297 7,872 3,790 16,790 7,049	96.1 202.9 202.9 202.8 208.6 475.2 204.9	1,455 20,213 10,965 10,066 6,366 11,566 17,155	11,855 5,765 5,777 4,070 6,694 8,390	52.7% 57.4% 64.0% 57.7% 48.9%	9,50 10,00 4,17 18,53 8,97 24,91	6,924 7,285 3,402 15,796 5,901 16,571	72.4% 81.4% 85.2% 65.7% 66.5% 26.5%	3,258 382 3,370 1,823 4,884	2,77 29 3,29 1,82 4,26	74.2% 97.7% 89.6% 87.2%	1,362 2,190	71: 1,176 1,650	90.0% 96.3% 75.9%		2 2	
Angeles site fond senix fond to Lake City Loke Site	698 11,526 8,297 7,879 3,762 16,766 7,666 16,266 9	95.1 292.3 252.8 269.6 475.2 294.9 403.0 278.7	1,455 20,213 10,965 10,066 6,366 11,566 17,155	11,856 5,782 5,777 4,670 6,894 8,386 11,172	52.7% 57.4% 64.0% 57.7% 48.9%	9,56 10,061 4,173 18,531 24,911 24,911	6,924 7,288 3,402 15,786 5,901 14,571	72.4% 81.4% 85.2% 65.7% 66.5% 26.5%	3,258 382 3,370 1,823 4,884	2,77 289 1,282 1,82 4,36 ISION INVEN	74.2% 97.7% 89.6% 87.2%	1,362 2,190	71: 1,170 1,652 5,201	90.0% 96.3% 75.9%		2 2 3	
s Angeles rolls kland seekk tfand so t Lake City n Diego strie	996 11,526 8,297 7,872 3,790 16,790 7,049	95.1 200.3 200.3 200.6 200.6 475.2 204.9 400.0 279.7	1,455 20,213 10,965 10,066 6,366 11,566 17,155	11,855 5,765 5,777 4,070 6,694 8,390	52.7% 57.4% 64.0% 57.7% 48.9% 62.1% 54.3%	9,56 10,061 4,173 18,531 24,911 24,911	6,924 7,286 3,400 15,796 5,901 19,571	72.4% 81.4% 85.2% 66.7% 64.5% 24.5%	3,258 382 3,370 1,823 4,884	2,77 29 3,29 1,82 4,26	74.2% 97.7% 99.6% 97.2% 9.6%	1,362 2,190	71: 1,17/ 1,650 5,00: 180	90.0% 96.3% 75.9% 77.6% 4.7%	Burlai	20 10 20 20 21 4	Appas
s Angeles initial in	698 11,526 8,297 7,879 3,762 16,766 7,666 16,266 9	95.1 292.3 252.8 269.6 475.2 294.9 403.0 278.7	1,455 20,213 10,965 10,066 6,366 11,566 17,155	11,856 5,782 5,777 4,670 6,894 8,386 11,172	52.7% 57.4% 64.0% 57.7% 48.9%	9,56 10,061 4,173 18,531 24,911 24,911	6,924 7,288 3,402 15,786 5,901 14,571	72.4% 81.4% 85.2% 66.5% 98.5% 28.5% Percent Pending over 125	3,258 382 3,370 1,823 4,884	2,77 289 1,282 1,82 4,36 ISION INVEN	74.2% 97.7% 89.6% 87.2%	1,362 2,190	71: 1,170 1,652 5,201	90.0% 96.3% 75.9% 77.6% 4.7% Percent Pending over 125	Burlai Claims Pending	Accrued Chains Pending	Appen
Angeles olds side of the control of	698 11,525 8,207 7,872 3,765 16,796 16,246 2,465 3,475 Non-R	96.1 2823 2923 2628 2652 2845 6030 279.7 Mag Days Pending	1,605 20,211 10,961 10,061 6,365 11,595 17,155 17,965 19 10,061 11,061 1	11,855 5,793 4,070 6,946 8,365 11,172 Extintered Pending over 125 days	52 7% 57 4% 64 0% 57 7% 48 9% 62 1% 54 3% Percent Pending over 125 days	9,56 10,061 4,173 18,53 8,971 24,911 30 RE Aust	6,924 7,266 3,400 15,766 5,901 94,571 94 FGIONA Pending over 125 days	72.4% 81.4% 85.2% 66.5% 96.5% 26.5% Percent Pending over 125 days	2,255 3,257 1,222 4,869 FICE PEN	277 26 272 28 28 28 28 436  SION INVEN Program Review Pending over 126 days	TORY  Percent Pending over 125 days	991 1,365 2,186 6,715 2,221 Pending	71: 1,172 1,622 5,201 986 Other Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	
Angeles nois  nois  kined  benefit  ben	604 8 207 7 877 2 No. 16 796 7 706 16 246 2 10 Non-R	96.1 392.9 292.3 363.6 475.2 294.9 603.0 279.7 Avg. Days. Pending	1,605 20,211 10,961 10,061 6,365 11,565 17,155 17,966 19 10 Claims Pending	11.865 5.795 5.777 4.677 4.677 4.306 11.772 5.865enece Pending-over 125 days 19.422 19.425	52.7% 57.4% 64.0% 57.7% 68.9% 62.1% 56.3% Percent Pending over 125 days 68.6%	9,56 10,001 4,173 19,53 8,971 24,911	6,924 7,288 3,600 15,798 5,901 19,571 8 EGIONA Adjustment Pending over 125-days 13,938	72.4% 81.4% 85.2% 66.7% 66.5% 28.5% L OFF Percent Pending over 125 days 44.7%	2,256 28,70 1,822 4,886 Pending	277 20 326 326 1426 1436 436  SION INVEN Program Review Pending over 125 days 33.34	TORY  Percent Pending over 126 days  100379	Pending 4,355 4,357 4,275 4,275 4,275 4,275 4,275	71: 1,17/ 1,60 5,20 58 Other	90.0% 96.3% 75.9% 77.6% 4.7% 4.7% Percent Pending over 125 days 46.4%	Claims Pending	Claims Pending	Appeal Pendin
Angeles olds side of the control of	698 11,525 8,207 7,872 3,765 16,796 16,246 2,466 18,246 31 Non-R	96.1 2023 2023 2023 2036 4552 2046 4030 2787 Aug. Days Pending	1,685 20,211 10,961 10,961 11,596 11,7,151 17,161 17,160 11,7,160 11,7,160 11,7,160 11,7,160 11,7,160 11,7,160 11,7,160 11,7,160 11,7,160 11,7,160 11,7,160	11,855 5,793 4,070 6,946 8,365 11,172 Extintered Pending over 125 days	52 7% 57 4% 64 0% 57 7% 48 9% 62 1% 54 3% Percent Pending over 125 days	9,56 10,061 4,173 18,53 8,971 24,911 30 RE Aust	6,924 7,265 2,600 15,766 5,901 14,571 24,571 24,571 27,674 27,674 27,674 27,674	72.4% 81.4% 85.2% 66.5% 96.5% 26.5% Percent Pending over 125 days	2,255 3,257 1,222 4,869 FICE PEN	277 26 272 28 28 28 28 436  SION INVEN Program Review Pending over 126 days	TORY  Percent Pending over 125 days	991 1,365 2,186 6,715 2,221 Pending	71: 1,175 1,652 5,201 500 500 500 500 500 500 500 500 500 5	Percent Pending over 125 days	Claims Pending	Claims Pending	Appeal