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Interment (Original and Supplemental) Previde			Mor	nday	Morni	ng	Workload Report I	ntro	ductic	n				
Compensation and Pension Rating Bundle Provide	ick the Microsoft Word icon to the inding Data: The screenshots be	right. elow prov	ride a	quick r	reference	to h		-		-	-		Walkthr	rough
Description Description Provide of the section of the sectin of the section of the sectin of the section of the se	Previous Transfe	ormatic	on Ta	b			Curr	ent 1	raditic	onal Ac	Igregate Tab			
a of January 11: 2014 Compensation Percent (Chippensation Enthement Second	Highlighted in Orange Below. Represents the 8 End Produ + Agent Orange Claims VA Uses to Define the 125 Day and	ict Claim Codes		Over 125	125 days			porting on V	BA claims process	ing. VBA actively	measures and monitors these workloa			 cifically tie
$\frac{1}{10^{10} \text{ and } 5 \text{ substance}} = \frac{1}{10^{10} substan$	As of January 11, 2014		000,001	403,101	30.07					As	of January 11, 2014			
Companies action Companies action Product is product to action of the second s							Compensation E	ntitlement			Pen	sion Entitle	ment	
Displan Entitlement Constrained <	EP #Pending #Pending Vover 125					+		Pending >	Measurement			Perce Pendir 125 da		
Base different of calculations for Voc Pahab CO 2 State of the state of the state of the structure of			030,311	304,213	60.4%	\rightarrow	Original Entitlement - Veterans ¹	205,652	123,931		Original Entitlement	48,522	23,845	49.14
Eacl data from surviving spouses, other of yeas-me, year of yea	nitial entitlement decisions for Voc Rehab nitial entitlement for service-connected disability (=>8) nitial entitlement for service-connected disability (<=7)	010	47,996	26,438	55.1%		EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%		8,822	2,969	33.7
upperformants model								47,996	26,438	55.1%		12,227	3,850	31.5
pine bit dia and/or bith defects inconsideration 4 20 173 143 8.23 × 2 oppined of rank where no bith defects inconsideration 6 87 0.0	Supplemental Entitlement	020			61.4%			156,580	96,638	61.7%		27,473	17,026	62.0
EP 40 - Initial claims from surviving spouses, children of y 0 0 0, 0, 0, y 0 0, 0, 0, y 0, 0, 0, 0, 0, y 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0,	Spina bifida and/or birth defects reconsideration	420				\rightarrow	Original Entitlement - Survivors ²	8,134	2,318	28.50%		70,765	29,010	41.0
Instal claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, seases, or injuries incurred or aggravated during active military service. 7,182 3,023 42 instal claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, seases, or injures incurred or aggravated during active military service. 7,182 3,023 42 instal claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the Veteran's seath due to service-related causes. 8,011/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange causes. 9,190,003 255,077 61.4% EP 105 - Income adjustments 31,489 17,552 55 ward Adjustments 130 205,352 32,224 133 3,424 27 ependency 133 130 61 51.7% 90,403 42,585 1120 43.8% EP 297 - Miso determinations 12,493 3,424 27 unvivor restored entitiement 133 130 61 51.7% 90,403 450 1592 35.3% Program Reviews 38,695 38,187 98 unvivor restored entitiement 130 22,896 22,897 15,92 35.3% Program Rev	lehmer review cases based upon new Agent Orange presumptives keopened or new Agent Orange claims After 9/01/10 Agent Orange claims where an interim decision was provided	s 687 4u5	F 0	0 8	0.0% 33.3%			7,559	1,854	24.5%	EP 135 - Hospitalization	211	168	79.0
Supplemental Entitlement422,585257,96461.04xEP 160 - Income adjustments31,48917,55255Supplemental Entitlement422,585257,96461.04xEP 160 - Income adjustments31,48917,552Supplemental Entitlement422,585257,96461.04xEP 160 - Income adjustments31,48917,552Supplemental Entitlement422,585257,96461.04xEP 160- Income adjustments31,48917,655M PendingPendingPendingPendingPending282,24471,332Toto Income adjustments130			upon the ef	fects of disab	bilities,			575	464	80.7%	EP 137 - Dependency	7,182	3,023	42
As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange esumptives claim category include EP 409 defined and/or additional claimed 415,000 255,077 614% EP 155 - Annual eligibility verification reporting (EVRs) 7 6 885 conditions of conditions of claimed 415,000 255,077 614% EP 155 - Annual eligibility verification reporting (EVRs) 7 6 885 conditions of claimed 415,000 255,077 614% EP 155 - Annual eligibility verification reporting (EVRs) 7 6 885 conditions of claimed 415,000 255,077 614% EP 155 - Annual eligibility verification reporting (EVRs) 7 6 885 conditions of claimed 415,000 255,077 614% EP 237 - Miso determinations 12,493 3,424 275 conditions of claimed 415,000 255,077 614% EP 237 - Miso determinations 12,493 3,424 275 conditions of claimed 415,000 255,077 614% EP 607 - Due process 19,383 4,837 255 conditions of claimed 415,000 255,077 614% EP 607 - Due process 19,383 4,837 255 conditions of claimed 415,000 255,077 614% EP 607 - Due process 19,383 4,837 255 conditions of claimed 415,000 255,077 614% EP 607 - Due process 19,383 4,837 255 conditions of claimed 415,000 255,077 614% EP 607 - Due process 19,383 4,837 255 conditions of claimed 415,000 255,077 614% EP 607 - Due process 19,383 4,837 255 conditions 12,11 14,117 14,117 15,57 17,577 11,577 14,11			nts based u	pon the Veter	eran's		Supplemental Entitlement	422,585	257,964	61.04%	EP 150 - Income adjustments	31,489	17,552	55.
$\frac{\text{EP}}{\text{Pending}} \stackrel{\text{Pending}}{\text{Over 125}} \times \text{Over 125} \\ \frac{\text{Pending}}{\text{Over 125}} \times \text{Over 125} \\ \frac{\text{Pending}}{\text{Pending}} \times \text{Over 125} \\ \frac{\text{Pending}}{\text{Over 125}} \times \text{Over 125} \\ \frac{\text{Pending}}{\text{Pending}} \times \text{Pending} \times \text{Pending} \times \text{Pending} \\ \frac{\text{Pending}}{\text{Pending}} \times \text{Pending} \times \text{Pending} \times \text{Pending} \\ \frac{\text{Pending}}{\text{Pending}} \times \text{Pending} \times Pen$	eath due to service-related causes. As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 a resumptives claim category include EP 409	and EP 405. As of	12/13/2010	the Agent Or	range			415,300	255,077	61.4%		7	6	85.
EP Over Los 133 242,234 71.332 252,2244 71.332 253,334 4,837 253 ependency 130 232,380 171.262 73.557			# Ponding	#Pending	V Duor 125			2,555	1,120	43.8%	EP 297 - Misc determinations	12,493	3,424	27.
pendency 130 232_90 312 171_262 73.5% Program Reviews 38,695 38,187 98 unvivor restored entitiement 133 118 61 57.55 64.3% Program Reviews 38,695 38,187 98 so determinations 135 211 168 73.6% EP 681 - Reopened or new Agent Orange claims prior to 8/30/10 4,505 1,592 35.3% Program Reviews 38,695 38,187 98 so determinations 230 90.826 75.555 84.3% Drange presumptives 0 0 0.0% EP 154 - Income Verification 38,141 38,105 99 99 so determination of disabilities 310 312.71 14,197 45.4% EP 681 - Reopened or new Agent Orange claims After 24 8 33.3% EP 696 - Cost of Living Adjustments 544 78 14 volves the modification of benefits based upon additional ancillary factors. Such as dyudication of dependency vas provided 22 18 81.8% EP 697 - Non-entitlement 10 4 40	ward Adjustments 🛌	EP	-	UVer izo				179	149	83.2%	EP 607 - Due process	19,383	4,837	25
sc determinations 220 90,826 76,555 84.3% D'ana bifda and/or birth defects adjustments 2450 26 22 84.6% D'ange presumptives 0 0 0 0.0% D'A Charles 0 0 0 0.0% Match 38,141 38,105 99 Match 0 10 0 0 0.0% Match 38,141 38,105 99 Match 0 10 0 0 0.0% Match 38,141 38,105 99 Match 0 10 0 0 0.0% Match 38,141 38,105 99 Match 0 10 0 0 0.0% Match 38,141 38,105 99 Match 0 10 0 0 0.0% Match 38,141 38,105 99 Match 0 10 0 0 0.0% Match 38,141 38,105 99 Match 0 10 0 0 0.0% Match 38,141 38,105 99 Match 0 10 0 0 0.0% Match 38,141 38,105 99 Match 0 10 0 0 0.0% Match 38,141 38,105 99 Match 0 10 0 0 0.0% Match 38,141 38,105 99 Match 0 10 0 0 0.0% Match 38,141 38,105 99 Match 0 10 0 0 0.0% Match 38,141 38,105 99 Match 0 10 0 0 0.0% Match 38,141 38,105 99 Match 38,141 38,105 99 Match 39,141 10 0 0 0 0 0.0% Match 38,141 38,105 99 Match 39,141 10 0 0 0 0 0.0% Match 38,141 38,105 99 Match 39,141 10 0 0 0 0 0.0% Match 38,141 38,105 99 Match 39,141 10 0 0 0 0 0.0% Match 38,141 38,105 99 Match 39,141 10 0 0 0 0 0 0.0% Match 39,141 38,105 99 Match 39,141 10 0 0 0 0 0 0.0% Match 39,141 38,105 199 Match 39,141 10 0 0 0 0 0 0.0% Match 39,141 38,105 199 Match 39,141 10 0 0 0 0 0 0.0% Match 39,141 38,105 199 Match 39,141 10 0 0 0 0 0 0.0% Match 39,141 10 0 0 0 0 0 0.0% Match 39,141 10 0 0 0 0 0 0.0% Match 39,141 10 0 0 0 0 0 0 0.0% Match 39,141 10 0 0 0 0 0 0 0.0% Match 39,141 10 0 0 0 0 0 0 0.0% Match 39,141 10 0 0 0 0 0 0 0.0% Match 39,141 10 0 0 0 0 0 0 0.0% Match 39,141 10 0 0 0 0 0 0 0.0% Match 39,141 10 0 0 0 0 0 0 0 0 0 0.0% Match 39,141 10 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	ependency irvivor restored entitlement	133	232,980 118	171,262 61	73.5% 51.7%		8/30/10	4,505	1,592	35.3%		38,695	38,187	98.
e process 600 54,200 29,979 55.3% Solution of the process 24 8 33.3% Adjustments 544 78 14 Adjustments 9000 to constrained and receiving benefits, such as adjudication of dependency was provided 10 4 40	sc determinations ina bifida and/or birth defects adjustments	290 450	90,826	76,555 22	84.3% 84.6%		Orange presumptives				Match			
hen a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency	e process	600		29,979			9/01/10 EP 409 - Agent Orange claims where an interim decision				Adjustments		78	
	hen a Veteran or survivor is currently entitled and receiving benef					4					reviews		4	

Compensation and Pension Rating Bur	ndle Totals	# Pending	# Pending Over 125	Percentage Pending > 125 days
(Represents the 8 End Product Claim Codes + Agent (VA Uses to Define the 125 Day and 98% Accuracy As of June 7, 2014	Orange Claims	568,847	287,393	50.5%
Original Entitlement	Total	190,489	99,372	52.2%
Initial entitlement for service-connected disability (=>8)	EP 010	43,545	23,695	54.4%
Initial entitlement for service-connected disability (<=7)	EP 110	136,051	74,602	54.8%
Initial entitlement - Veteran's Pension	EP 180	4,418	200	4.5%
Initial claims from surviving spouses, children or parents	EP 140	6,475	875	13.5%
Supplemental Entitlement	Total	378,358	188,021	49.7%
Increased entitlement and/or reconsideration for Pension	EP 120	6,487	255	3.9%
Increased evaluation and/or additional claimed conditions	EP 020	351,473	179,390	51.0%
Future examination for disabilities	EP 310	17,990	7,345	40.8%
Increased entitlement due to hospitalization or surgery	EP 320	1,190	371	31.2%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	1,199	651	54.3%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	15	7	46.7%
Agent Orange claims where an interim decision was provided	EP 409	4	2	50.0%
To view Rating Bundle data at Regiona Hover over a title to learn the d		•		
Station of Origination	Station of J	urisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	8,364	7,264	1,100	15.14%
Buffalo	1,182	1,084	98	9.0%
Atlanta	875	696	179	25.7%
St Louis	2,035	1,893	142	7.5%
Muskogee	4,272	3,591	681	19.0%
Total Education Claims - All Education Programs	38,808	35,425	3,383	9.55%
Buffalo	6,294	5,989	305	5.1%
Atlanta	6,973	4,955	2,018	40.7%
St Louis	8,904	9,747	(843)	-8.6%
Muskogee	16,637	14,734	1,903	12.9%
Chapter 33 is the new Post-9/11GI Bill. "All" represents a	I Education Ben	efit Programs Inclue	ding Chapter 33	3 claims.

		Comp		tation of Ori and Pension	igination Rating Bun	dle Metrics				ng Perio ine 7, 20		
	permanently tra	e data: of Origination ansferred from	(SOO) primarily one station to a	represents pendin mother, will the SO	g claims based on g	eographic boundari		1				
			VBA uses the	following 8 End Pro	oduct Claim Codes	Agent Orange Clair	ms to Define the	125 Day and 98% Ac	curacy Targ	ets.		
	EP 010 Initial entitlement for service-connected disability (=>8) EP 110 Initial entitlement for service-connected disability (<=7) EP 020 Increased evaluation and/or additional claimed conditions		EP 180	Initial entitlement fo	or Pension - Veteran	EP 310	Future examination for disabilities	EP 687		w cases based upon new range presumptives		
	EP 110			EP 120		and/or reconsideration ension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange clair After 9/01/10		
	EP 020			EP 140		riving spouses, children arents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409		e claims where an interim ion was provided	
	r				0		Dessession					
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Leve	
USA	568,847	157.2	50.5%	21,495	885,461	207.4	241.3	95.58%	90.35%	90.26%	93.52%	
JSA Compensation Total	533,261	162.4	52.4%	17,942	725,388	ocessing 230.4	268.4					
Eastern Area	103,762	162.4	51.6%	4,080	146,942	220.0	263.1	94.0%	89.4%	89.2%	92.2%	
Baltimore	10,005	197.2	60.4%	266	9,030	297.6	342.4	84.6%	82.4%	80.2%	84.8%	
Boston	6,805	171.4	55.2%	156	7,318	252.6	276.0	98.5%	96.8%	90.4%	90.5%	
Buffalo	7,434	172.7	57.1%	229	7,665	298.4	271.7	96.0%	93.3%	89.2%	92.4%	
Cleveland	12,844	150.3	44.3%	580	24,624	212.1	305.2	95.1%	92.2%	90.5%	94.7%	
Detroit Hartford	12,035 2,891	131.7 117.6	43.9% 40.0%	557 169	17,968 4,498	217.5 186.9	249.6 235.0	92.6% 97.5%	85.0% 95.0%	89.9% 93.2%	91.7% 95.3%	
ndianapolis	9,087	170.3	40.0% 54.6%	371	4,498	241.3	273.3	96.6%	95.0%	93.2%	90.3%	
Aanchester	1,536	127.1	42.7%	61	2,291	173.2	215.7	95.8%	90.6%	89.1%	96.9%	
lew York	8,802	164.5	55.5%	299	10,722	221.2	294.7	94.4%	92.1%	90.2%	94.0%	
lewark Philadelphia (Non-PMC)	3,222 14,764	137.0 185.0	45.3% 62.3%	303 351	5,141 15,217	181.3 273.4	242.5 294.4	90.5% 91.1%	76.9% 81.4%	83.7% 87.1%	87.6% 94.6%	
Pittsburgh	6,603	185.0	62.3% 56.6%	198	8,343	273.4	294.4 316.6	91.1% 92.3%	81.4%	87.1% 88.9%	94.6%	
Providence	4,161	92.8	25.1%	386	14,661	91.4	104.9	99.0%	96.3%	94.1%	88.3%	
ogus	1,627	107.0	27.5%	88	4,200	165.3	176.8	95.1%	95.3%	94.7%	96.8%	
Vhite River J.	576	153.6	42.9%	13	1,319	228.4	218.3	94.1%	88.1%	86.0%	88.4%	
Vilmington	1,370	166.8	54.3%	53	1.447	233.4	280.4	93.7%	84.1%	87.2%	90.4%	
		•			Pension Claims Proce	ssing					•	
ISA Pension Total	19,478	57.6	8.1%	2,641	121,644	69.7	99.4		99.5%	98.9%	98.5%	
Philadelphia PMC /iilwaukee PMC	6,332 5,029	72.4 47.0	14.2% 4.8%	800 789	45,110 33,290	98.4 47.3	155.5 60.9		98.4% 100.0%	98.8% 99.6%	97.6% 99.2%	
St. Paul PMC	7,400	42.4	1.2%	997	41,185	60.8	65.8		100.0%	98.5%	98.8%	
Other Pension	717	157.1	47.6%	55	2,059	135.8	165.4				X	
ISA Quick Stort Total	6 725	92.4	24.99/		uick Start Claims Proc		155.0					
ISA Quick Start Total an Diego	6,735 2,807	83.4 66.8	24.8% 14.9%	412 191	16,321 8,951	137.8 101.7	155.3 141.7				A CONTRACTOR OF A CONTRACTOR OFTA CONT	
Vinston-Salem	3,224	87.4	28.6%	198	6,198	154.9	161.8				X	
Other Quick Start	704	130.8	47.2%	23	1,172	290.0	225.4				X	
				Benefit	ts Delivery at Discharg	e Processing						
JSA Benefits Delivery at Discharge otal	9,373	124.8	48.9%	500	22,108	164.4	194.4				X Contraction of the second	
Vinston-Salem	1,784	52.9	14.8%	203	8,056	73.6	111.0				X.	
Salt Lake City	6,562	141.4	59.1%	257	8,448	224.9	265.6				Ť	
Other Renefits Delivery at Discharge	1.027	1/13 0	13 2%	40	5 604	236.7	206.8			<u>x////////////////////////////////////</u>	XIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	

Other Benefits Delivery at Discharge

1,027

143.9

43.2%

40

5,604

236.7

206.8

		Station of JurisdictionReporting Period:Compensation and Pension Rating Bundle MetricsAs of June 7, 2014													
		of Jurisdiction			egional office current totals are <u>not</u> includ										
			VBA uses th	e following 8 End P	roduct Claim Codes	+ Agent Orange Clai	ms to Define the	125 Day and 98% Ac	curacy Targe	ets.					
	EP 010			EP 180	Initial entitlement fo	or Pension - Veteran	EP 310	Future examination for disabilities	EP 687						
	EP 110			EP 120			EP 320	or surgery		Reopened or new Agent Orange cla After 9/01/10					
	EP 020			EP 140			EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409						
	EP 010 connected disability (=>8) EP 180 initial entitlement for Pension - Veteran EP 310 for disabilities EP 87 Agent Orange presumptives EP 110 Initial entitlement for service- connected disability (<=7) EP 120 Increased entitlement and/or reconsideration for Pension EP 320 Increased entitlement due to hospitalization or surgery Increased entitlement due to hospitalization or surgery EP 405 Reopened or new Agent Orange Atter 9/01/10 EP 020 Increased evaluation and/or additional claimed conditions EP 140 Initial claims from surviving spouses, children or parents EP 681 Reopened or new Agent Orange claims prior to 8/30/10 Agent Orange claims where an in decision was provided # Pending Avg. Days Pending Percentage Pending blecklog Pending blecklog Completed Claims - Smonth to Date Completed Claims - Fiscal Year to Date Avg. Days to Complete - Fiscal Pate 3 Month Entitlement Accuracy - Issue Based 3 month Accuracy - Issue Based </th														
	# Pending		Pending > 125		Completed Claims -	Avg. Days to Complete - Month to	Avg. Days to Complete - Fiscal	Accuracy - Issue	Entitlement Accuracy -	Entitlement Accuracy -	12 Month Authorizatio Accuracy - Claim Leve				
USA	568,847	157.2	50.5%	21,495	885,461	207.4	241.3		Claim Level						
			-				-								
USA Compensation Total															
Eastern Area															
Baltimore															
Boston															
Buffalo	-				7,965										
Cleveland															
Detroit															
Hartford															
ndianapolis	7,933	159.7	48.3%	276	10,761	242.3	289.9								
Manchester New York	1,703 8.418	158.1 162.7	50.3% 54.8%	43 264	3,028 10,179	249.9 224.4	246.4 312.7								
Newark	2,990	143.3	47.1%	194	6.250	224.4	276.8								
Philadelphia (Non-PMC)	14,877	143.3	61.4%	468	20,469	228.3	263.3								
Pittsburgh	5,965	175.1	57.3%	177	7,272	268.7	315.3								
Providence	4,155	99.0	26.5%	396	15,955	105.4	130.4								
Togus	5,761	195.0	62.1%	271	10,636	254.3	283.9								
White River J.	739	179.9	55.1%	20	1,650	235.2	250.5								
Wilmington	1,196	149.2	47.7%	43	1,465	221.3	293.9								
	-			1	Pension Claims Pro										
USA Pension Total	19,478	57.6	8.1%	2,641	121,644	69.7	99.4								
Philadelphia PMC Milwaukee PMC	6,322	72.1	14.0%	801	44,594	98.0	155.8								
	5,033	47.2	4.9%	789	33,339	47.4	61.2								
St. Paul PMC	7,396	42.4	1.2%	997	41,286	61.1	66.0								

USA Pension Total	19,478	57.6	8.1%	2,641	121,644	69.7	99.4	
Philadelphia PMC	6,322	72.1	14.0%	801	44,594	98.0	155.8	
Milwaukee PMC	5,033	47.2	4.9%	789	33,339	47.4	61.2	
St. Paul PMC	7,396	42.4	1.2%	997	41,286	61.1	66.0	
Other Pension	727	157.0	47.9%	54	2,425	135.5	155.9	
					Quick Start Claims Pr	ocessing		
USA Quick Start Total	6,735	83.4	24.8%	412	16,321	137.8	155.3	
San Diego	2,803	66.3	14.8%	192	8,822	103.2	139.2	
Winston-Salem	3,208	87.4	28.6%	197	6,198	155.4	161.8	
Other Quick Start	724	131.8	47.0%	23	1,301	275.7	233.7	
				Bene	efits Delivery at Discha	rge Processing		
USA Benefits Deliery at Discharge Total	9,373	124.8	48.9%	500	22,108	164.4	194.4	
Winston-Salem	1,788	53.3	14.9%	203	8,011	73.6	110.8	
Salt Lake City	6,561	141.4	59.1%	257	8,442	224.9	265.5	
Other Benefits Delivery at Discharge	1,024	143.6	43.2%	40	5,655	236.7	206.4	

Compensation Entitle	ment			Pension 8		Appeals, Burists, Accru				
Measurement	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Measurement	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Measurement		
Original Entitlement - Veterans ¹	180,464	99,008	54.86%	Original Entitlement	26,671	4,354	16.32%	Total Appeals Pending	1	
EP 095 - Initial entitiement decisions for Voc Rehab	858	711	82%	EP 180 - Initial entitlement - Veteran	4,418	200	4.5%	Pending Notice of Disagreements	Ι	
EP 010 - Initial entitlement for service-connected disability (II)8)	43,545	23,695	54.4%	EP 120 - Increased entitlement and/or reconsideration	6,417	255	3.9%	Avg. Days Pending for Notice of Disagreements	1	
EP 110 - Initial entitlement for service-connected disability $\left(\cos 7 \right)$	136,051	74,602	54.8%	EP 190 - Initial entitlement - Survivor	15,766	3,899	24.7%	Pending Statement of Cases		
Original Entitlement - Survivors ²	6,973	1,335	19.15%	Pension Award Adjustments	62,178	16,765	27.0%	Pending Form 9a		
EP 140 - Initial claims from aurviving apouses, children or parents	6,475	875	13.5%	EP 135 - Hospitalization adjustment (ron-rating)	227	160	70.5%	Avg. Days Pending for Form St	l	
EP 410 - Initial claims from children Veterans with Spina bilda and/or bith defects	498	450	92.4%	EP 137 - Dependency	4,790	1,210	25.3%	Pending Remands Returned to the Regional Office	l	
Supplemental Entitlement	354,069	180,587	51.00%	EP 150 - Income adjustments	25,762	10,012	38.9%	Avg. Days Pending for Remands at a Regional Office	l	
EP 020 - Increased evaluation and/or additional claimed conditions	351,473	179,390	51.0%	EP 155 - Annual eligibility verification reporting (EVRs)	3	з	100.0%	Pending Remands sent to the Appeals Management Center	e r	
EP 320 -Increased entitlement due to hospitalization or surgery	1,190	371	31.2%	EP 297 - Misc determinations	10,720	1,702	15.9%	Avg. Days Pending for Remands at the Appeals Management Center		
EP 420 - Spina bilida and/or bith defects reconsideration	100	105	88.3%	EP 607 - Due process	20,676	3,678	17.8%	Claims Ready for Travel Board		
EP 681 - Reopened or new Agent Orange claims prior to 5/30/10	1,199	651	54.3%	Program Reviews	24,226	24,215	100.0%	Total Burials Pending		
EP 687 - Nehmer review cases based upon new Agent Drange presumptives	0	۰	0.0%	EP 154 - Income Verification Match	23,870	23,061	100.0%	Total Accrued Pending	1	
EP 405 - Reopened or new Agent Orange claims After al01/10	15	7	46.7%	EP 695 - Cost of Living Adjustments	348	346	99.4%			
EP 409 - Agent Orange claims where an interim decision was provided	4	2	50.0%	EP 697 - Non-entitlement reviews			100.0%			
Award Adjustments	426,352	307,325	72.08%	Pension Other	6,491	2,320	35.7%			
EP 130 - Dependency	244,182	192,987	79.0%	EP 407 - Correspondence	5,111	1,932	37.8%			
EP 133 - Survivor restored entitlement	229	123	53.7%	EP 507 - Congressional correspondence	478	14	2.9%			
EP 135 - Hospitalization adjustment (non-rating)	227	160	70.5%	EP 937 - Internal quality reviews	902	374	41.5%			
EP 290 - Mac determinations	102,722	75,684	73.7%							
EP 450 - Spina bilida and/or birth defects adjustments	34	33	97.1%							
EP 310 -Future examination for disabilities	17,990	7,345	40.8%							
EP 600 - Due process	60,968	30,993	50.8%							
Program Reviews	65,151	53,965	82.8%							
EP 314 - Income verification for unemployability	92	87	94.6%							
EP 680 - Review of Hernodialysis related cases/conditions	45	36	75.0%							
EP 682 - Review of Rediation related cases/conditions	476	443	94.1%							
EP 624 - Review of Maccases referred to central office	2 559	1 227	49.9%							
EP 684 - Review of Misc cases referred to central office EP 685 - Review of effective date related to herbicide		-,								
esposure EP 690 - Cost of Living Adjustments (COLAs) and other	108	94	87.0%							
NEV/EWS	14,241	10,678	75.0%							
EP 690 - Social Security number verification	47,627	41,345	05.0%							
Compensation Other	174,058	133,760	76.8%							
EP 173 - Pre-decisional hearings	3,620	2,544	70.3%							
EP 400 - Correspondence	108,429	89,189	82.3%							
EP 500 - Congressional correspondence	1,976	1,268	64.2%							
EP 510 - Freedom of Information Act (FOIA) requests	31,873	18,255	57.3%							
EP 930 - Review, including quality assurance	27,419	21,991	80.2%							
EP 960 - Correction of errors	741	512	69.1%							

Image: marked biases Image: ma							REGIO	NAL O	FFICE	COMPE	NSATION IN	VENTOR	Y					
Link Link <thlink< th=""> Link Link <thl< th=""><th></th><th>Non-R</th><th>ating</th><th>r</th><th>Engineere</th><th></th><th></th><th></th><th></th><th></th><th></th><th>Linton</th><th>-</th><th>Other</th><th></th><th>Rufal</th><th>Accrued</th><th>Appeals</th></thl<></thlink<>		Non-R	ating	r	Engineere							Linton	-	Other		Rufal	Accrued	Appeals
Barbar PD PD PD PD P			Pending		days	over 125 days		125 days	over 125 days			over 125 days	Pending	125 days	over 125 days			Clains Pendi
	224	349.927		541.56	200.930	51.9%	426.25	207,325	72.1%	65.151	52.96	12.8%	174.055	122.766	76.57	16.61		272.9
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	California Alfred	62,773	4712	103,730	53,436	51.5%	28,511	54,038	40.05		7,82	77.9%	47,543	60,770	90.515	13,131		
barris 100 101<		5.672	209.6	6.420	3.667	\$2.0%		5.069	74.6%			89.0%	1.301	1.066	81.9%			
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	utaio	3.026		7,290	4,217		4.452			160	12	81.5%						1
Date Dist Dist <thdis< th=""> Dist Dist D</thdis<>	Seveland	10,957	378.7		5,645	44.2%	12,671	9,946	78.5%	1,315	1,20	91.3%	3,636	2,745	75.6%		255	11.
Description 1.5 8.5 1.5 <th< td=""><td></td><td>4,263</td><td></td><td>11,796</td><td></td><td></td><td>5,967</td><td>2,790</td><td></td><td>725</td><td>Sec</td><td></td><td>1,236</td><td>690</td><td></td><td></td><td>154</td><td>5,</td></th<>		4,263		11,796			5,967	2,790		725	Sec		1,236	690			154	5,
Date Dial Dial <thdia< th=""> Dial Dial D</thdia<>	lanford	1,290	192.7	2,72	1,123	41.1%	2,210	1,217	55.1%	228	17.	62.7%	585	43	69.6%	1 1		
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	ndanapole	7,473	444.7	9,007	4,914	54.5%	8,26	6,605	83.2%	1,400	1,19	85.75		1,225	69.1%		154	
Description 13 14 15	ine York			8.365														
$\begin{array}{c c c c c c c c c c c c c c c c c c c $				2,971	1,385		1,474	529		226	18			293	60.0%		1	
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $					9,772		8,872			\$25	41		4,496			13,106		3
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	asburgh	4,520		6,51			5,995	4,324		401	37	91.9%	1,558			1		à
$\begin{array}{c c c c c c c c c c c c c c c c c c c $							3,071	- 5/2 (7)		821	1/1		903					
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	ingen Oliver konstant			1,846			1,624						1,000	1,118	10.40			1 1
Diamana Diamana <t< td=""><td></td><td></td><td></td><td></td><td></td><td>64.1%</td><td>794</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>1 3</td><td></td><td></td></t<>						64.1%	794									1 3		
$\begin{array}{c c c c c c c c c c c c c c c c c c c $	OUTHERN AREA	122,111		184,071	103,325	54.1%	145,471	109,735	75.4%	21,91	18,81	\$5.8%	42,885	29,177	68.0%	171	76	
Cardinal Science Control	danta	17,823	362.6	26,771	14,782	55.2%	20,168		76.0%			87.4%		5,203	70.1%	41	11	
$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$							13,045			1,254	1,06			1,680		1 3	34	73
Name Or O	kuntington Arkano	1,200	201.8	5.14		50.5%		1,296	51.1% 25.~~		20		, 830	. 525	10.25	1 3	1	2
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	ackson	4,025	307.3	9,75		65.2%	4,640	7,690		1,010	1.10		1,912	1,501	91.75		14	
$\begin{array}{c c c c c c c c c c c c c c c c c c c $	foregomeny	9,840	244.8	12,288	6.506	52.9%		8.079	74.9%		4.21	85.9%	2.416	1.879	77.7%	1 7	200	10.
State State <th< td=""><td>astvile</td><td>5.590</td><td>196.1</td><td>13,790</td><td>6,516</td><td>47.2%</td><td>8,290</td><td>3.915</td><td>47.2%</td><td>1.177</td><td></td><td>25.8%</td><td>3.453</td><td>2,596</td><td>75.25</td><td>1 3</td><td>152</td><td>5</td></th<>	astvile	5.590	196.1	13,790	6,516	47.2%	8,290	3.915	47.2%	1.177		25.8%	3.453	2,596	75.25	1 3	152	5
Name Name <th< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>50</td><td>25</td><td></td></th<>																50	25	
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	an Juan	2,825	291.0	4,44	2,193	49.2%	3,862	2,644	68.4%	584	554	\$2.0%	1,587	1,415	89.4%	1 3		<u>5</u>
Name And And <td></td> <td>16,985</td> <td>397.6</td> <td>37,18</td> <td></td> <td>58.2%</td> <td>20,83</td> <td>56,176</td> <td>77.4%</td> <td>2,433</td> <td></td> <td>77.0%</td> <td>5,256</td> <td>2,940</td> <td>51.2%</td> <td>1 *</td> <td>11</td> <td>22,0</td>		16,985	397.6	37,18		58.2%	20,83	56,176	77.4%	2,433		77.0%	5,256	2,940	51.2%	1 *	11	22,0
			897.2	29	194	64.9%	1,852	1,469	29.2%	117	111	94.0%	521	560	58.4%	1 3		10.
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	and and a second	29.535	303	20,76	16.20	52.9%	34.195	20.00	- 625	5.484	4.92	64.85	149	4.58	4.25			. 10.
Impute Solar Solar <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td>REGIC</td><td>DNAL O</td><td>FFICE</td><td>COMPE</td><td></td><td>VENTOR</td><td>IY I</td><td></td><td></td><td></td><td></td><td></td></t<>							REGIC	DNAL O	FFICE	COMPE		VENTOR	IY I					
Normal Normal<	-	Non-R	ating		Entritionsect		Awa	ed Adjustment			Program Review			Other		Burial	Accrued	Appeals
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $		Claims Pending	Aug. Days	Claims Pending			Pending	Pending over	Pending	Pending	Pending over 125 days		Pending	Pending over	Pending	Claims Pending	Claims Pending	Pending
Correction Correct																		
$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$		64,000	201.9	126,925	58,340	46.0%	80,900	51,809	64.0%	11,26	7,96	70.8%	27,438	18,583	67.7%	3,170	992	71,4 62
$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	ins Moines							1.966		141						1 3	11	
$\begin{array}{c c c c c c c c c c c c c c c c c c c $	-argo			1,285						63		66.7%	96		51.0%			
Name 100 200 900 <td></td> <td>12,864</td> <td>267.4</td> <td>26,093</td> <td></td> <td>\$3.5%</td> <td>15,367</td> <td></td> <td>68.2%</td> <td>1,385</td> <td>1,05</td> <td></td> <td>6,405</td> <td>4,475</td> <td>69.9%</td> <td>6</td> <td>54</td> <td>17,5</td>		12,864	267.4	26,093		\$3.5%	15,367		68.2%	1,385	1,05		6,405	4,475	69.9%	6	54	17,5
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $		1,230		2,585			1,796			494			1,004			1 1	10	
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	JINE HOCK	4,406	278.5	7.92	2,80	30.2%	4 104	4,522	56.4%	1,325	1,21	23.25	1,554	1,505	11.25	2.785	128	41
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	furkcose.	5 196	228.0	9.467	3.957	41.2%	6.957	3 996	56.7%	920	42	51.2%	2.143	1.841	79 6N			33
$\begin{array}{c c c c c c c c c c c c c c c c c c c $			275.8			47.8%		6.244			23		2,116		76.6%		254	
Line Line <thline< th=""> Line Line <thl< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>1 3</td><td></td><td></td></thl<></thline<>																1 3		
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	t. Louis	4,375	222.3	9,821	4,903	48.9%	6,196	3,879	42.6%	1,543	1,27	82.7%	3,079	2,263	72.5%	320	21	5;
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $		1,766	115.3	11,120	3,220		3,00	796		963	20	43.3%	763	280	49.8%	31		13
Control Unit No. No								11,292			1,00			3,236		1 1	90	18,0
$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	ESTERN AREA										19.50			15 854			10	- 41
$ \begin{array}{cccccccccccccccccccccccccccccccccccc$																		
$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$		2,805	456.9	1,391		40.9%		2,813	\$4.0%	1,538	1,36	88.9%	435	234	76.8%			
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	pise .	874	158.4	2,29	1,053	45.9%	1,365		28.8%	280	10	67.5%	616	320	52.9%	4		1/
$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	heyenne	553	275.5	971	277	28.3%	773	431	55.9%			84.2%	223	136	59.2%	- 25		
$\begin{array}{c c c c c c c c c c c c c c c c c c c $	kover Hileniano	8,524	201.4	9,800	5,265	53.4%	50,085	7,890	78.2%	2,2%	1,86	11.2%	2,590		1225	1 *	1	
Schemen Schemen <t< td=""><td>t Hallson</td><td>1,596</td><td></td><td>1,28</td><td>1 191</td><td></td><td>2,080</td><td></td><td>43.5%</td><td></td><td>20</td><td></td><td></td><td></td><td></td><td>1 3</td><td></td><td></td></t<>	t Hallson	1,596		1,28	1 191		2,080		43.5%		20					1 3		
Date Date <thdate< th=""> Date Date <thd< td=""><td>os Angeles</td><td>0.453</td><td></td><td>15.72</td><td>9.345</td><td></td><td>10,000</td><td>7.510</td><td></td><td>1.436</td><td>1 12</td><td></td><td></td><td>1 964</td><td>73.99</td><td>1 3</td><td></td><td></td></thd<></thdate<>	os Angeles	0.453		15.72	9.345		10,000	7.510		1.436	1 12			1 964	73.99	1 3		
$\begin{array}{c ccccccccccccccccccccccccccccccccccc$						34.5%							671		49.6%	21	2	5. 1.
Cont Cont <th< td=""><td>bekland</td><td>11,679</td><td></td><td>18,923</td><td>10,033</td><td></td><td>14,284</td><td>11,140</td><td></td><td>1,601</td><td>1,30</td><td>85.4%</td><td>2,274</td><td>6,295</td><td></td><td>4 4</td><td>1</td><td>6 A</td></th<>	bekland	11,679		18,923	10,033		14,284	11,140		1,601	1,30	85.4%	2,274	6,295		4 4	1	6 A
march 0.32 0.31 0.32 <th0.32< th=""> 0.32 0.32 <th< td=""><td>hoenix</td><td>8,440</td><td>328.5</td><td>9,251</td><td>3,834</td><td>42.5%</td><td>9,80</td><td>7,555</td><td>77.1%</td><td>851</td><td>75</td><td>\$7.8%</td><td>2,124</td><td>2,171</td><td>69.3%</td><td>1</td><td>34</td><td>6</td></th<></th0.32<>	hoenix	8,440	328.5	9,251	3,834	42.5%	9,80	7,555	77.1%	851	75	\$7.8%	2,124	2,171	69.3%	1	34	6
Ling Ling <thling< th=""> Ling Ling <thl< td=""><td></td><td>7,960</td><td>377.2</td><td>9,64</td><td>5,007</td><td>\$3.0%</td><td>10,166</td><td>7,551</td><td>74.3%</td><td>2,160</td><td>2,81</td><td>89.1%</td><td>2,543</td><td>1,694</td><td>66.6%</td><td>4 8</td><td>8</td><td>5</td></thl<></thling<>		7,960	377.2	9,64	5,007	\$3.0%	10,166	7,551	74.3%	2,160	2,81	89.1%	2,543	1,694	66.6%	4 8	8	5
Dopset S.S. 2.S. 3.S. S.S. 2.S. 3.S. S.S. <	deno	4,520	299.5	5,743	3,625	63.2%	4,685	3,766	80.3%	434	25	82.3%	1,096	284	71.4%	1 1	1	5/
$\begin{array}{c c c c c c c c c c c c c c c c c c c $	ant Lake City	16,245	513.1	9,325	5,260	56.2%	17,503	54,578	43.3%	2,86	2,75	94.9%	1,004	80	41.15	1 1		2.
Determinant and and <th< td=""><td>aan Diego leatle</td><td></td><td></td><td>15,705</td><td></td><td></td><td>10,371</td><td></td><td></td><td>1,722</td><td></td><td></td><td></td><td>1,814</td><td></td><td>1</td><td></td><td>2</td></th<>	aan Diego leatle			15,705			10,371			1,722				1,814		1		2
Difference Difference <thdifference< th=""> Difference Differen</thdifference<>	THER	658		11	14	73.7%	671	575	1485				2,117	228	7.25	1 3	1	11.4
Difference Difference <thdifference< th=""> Difference Differen</thdifference<>																		
Description Participa			-	-			RE	GIONA	L OFF	ICE PEN		TORY		-				
Open Parties Point Par		Nan-R	ating		Entritionant									Ötter	_	Bural	Accrued	Appeals
Controlling Princip Controlling <			Ava. Dava		Pending over 125	Percent Pending		Pending over	Pending			Percent Pending		Pending over	Pending			Pending
51 64.07 153 527 437 5403 2427 164.8 544 547 Shapha 1735 154 150 77.2 722 732 134 <td< td=""><td></td><td></td><td>Pending</td><td>Claims Pending</td><td></td><td>over 125 days</td><td>Pending</td><td>125 days</td><td>over 125</td><td>Pending</td><td>Hending over 125 days</td><td>over 125 days</td><td>Pending</td><td>125 days</td><td>over 125</td><td>Claims Pending</td><td>Claims Pending</td><td>Pending</td></td<>			Pending	Claims Pending		over 125 days	Pending	125 days	over 125	Pending	Hending over 125 days	over 125 days	Pending	125 days	over 125	Claims Pending	Claims Pending	Pending
hanagana 1/540 (542 512 513) 27/7 27/2 1/27 1/26 1/269 1/269 (528 50) 4/40 (560 2/10) 1/26 500 Donata 640 540 540 1/20 1/20 1/20 1/20 1/20 1/20 1/20 1/2																		
heavantee 6.52 6.23 5.22 56 3.29 1.60 3.29 1.60 8.5 66 8.6 9.85 56 50 27.00 66 66 9.60 1.50 50 1.50 66 66 9.60 1.50 1.50 1.50 1.50 1.50 1.50 1.50 1.5							43.344			A1 65							10	
1944 1544 1554 5564 5564 1523 1524 2534 7566 2520 1526 1526 1520 1526 1520 152 152 152 152 152 152 152 152 152 152	61 12 60 70 1								26.6%	24,22	24,211		6,544		25.91			2
The in the international and the internationand and the international and the international and the internatio	hiadebhia Resultes	17,836	106.9		3,029	22.7%	27,822	7,973	28.6%	12,684	12,68	100.0%	4,687	945 500	25.91	1,905	1,89	2
	214 Aladebhia Aladukee 2. Paul	17,828 6,925 15,815	106.9 62.9 125.8	90,925 5,285 90,185	3,029	27.7% 3.2% 10.2%	27,822	7,973 1,047 7,150	28.4% 29.7% 8.1% 20.5%	12,684 861 10,290	12,68 89 10,26	100.0% 99.9% 100.0%	4,487 504 1,545	946 506 822	25.99 21.1% 21.0% 80.7%	1,90	1,89	