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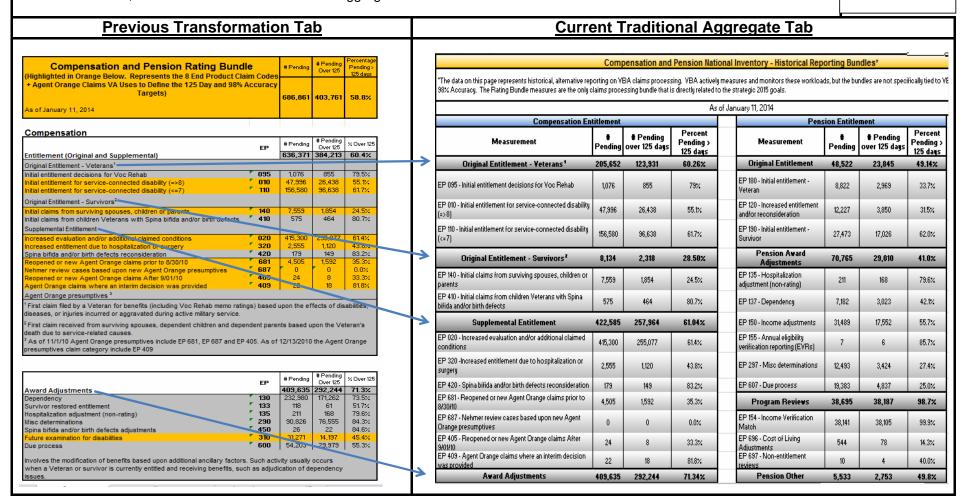


Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.



Compensation and Pension Rating Bun	# Pending	# Pending Over 125	Percentage Pending > 125 days								
(Represents the 8 End Product Claim Codes + Agent O VA Uses to Define the 125 Day and 98% Accuracy As of July 5, 2014	558,256	274,039	49.1%								
Original Entitlement	Total	187,686	95,503	50.9%							
Initial entitlement for service-connected disability (=>8)	EP 010	44,600	23,386	52.4%							
Initial entitlement for service-connected disability (<=7)	EP 110	132,574	71,185	53.7%							
Initial entitlement - Veteran's Pension	EP 180	4,526	164	3.6%							
Initial claims from surviving spouses, children or parents	EP 140	5,986	768	12.8%							
Supplemental Entitlement	Total	370,570	178,536	48.2%							
Increased entitlement and/or reconsideration for Pension	EP 120	6,595	337	5.1%							
Increased evaluation and/or additional claimed conditions	EP 020	343,919	169,682	49.3%							
Future examination for disabilities	EP 310	18,042	7,727	42.8%							
Increased entitlement due to hospitalization or surgery	EP 320	1,008	321	31.8%							
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	994	465	46.8%							
Nehmer review cases based upon new Agent Orange presumptives	EP 687	1	0	0.0%							
Reopened or new Agent Orange claims After 9/01/10	EP 405	7	3	42.9%							
Agent Orange claims where an interim decision was provided	EP 409	4	1	25.0%							
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.											
Station of Origination	Station of J	urisdiction									

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	10,612	10,431	181	1.74%
Buffalo	1,657	1,558	99	6.4%
Atlanta	1,007	885	122	13.8%
St Louis	1,876	1,959	(83)	-4.2%
Muskogee	6,072	6,029	43	0.7%
Total Education Claims - All Education Programs	47,994	44,799	3,195	7.13%
Buffalo	8,481	7,960	521	6.5%
Atlanta	4,678	4,271	407	9.5%
St Louis	13,149	13,048	101	0.8%
Muskogee	21,686	19,520	2,166	11.1%
Chapter 33 is the new Post-9/11Gl Bill. "All" represents al	I Education Ben	efit Programs Includ	ding Chapter 33	claims.

Station of Origination Compensation and Pension Rating Bundle Metrics

Reporting Period: As of July 5, 2014

Notes about the data:

- 1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.
- 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

	VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.											
EP 010	Initial entitlement for service- connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	EP 310 Future examination for disabilities EP 687 Nehmer review Agent Or							
EP 110	Initial entitlement for service- connected disability (<=7)	EP 120	EP 120 Increased entitlement and/or reconsideration for Pension		Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10					
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided					

	Compensation and Pension Claims Processing												
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level		
USA	558,256	154.3	49.1%	12,941	986,824	204.0	237.6	95.79%	90.70%	90.26%	93.07%		
				Coi	mpensation Claims Pro								
USA Compensation Total	522,023	159.7	51.1%	10,577	810,689	229.9	264.2						
Eastern Area	99,997	157.9	49.7%	2,105	165,209	224.2	258.1	94.8%	90.9%	89.2%	91.5%		
Baltimore	9,894	192.8	58.8%	144	10,304	275.2	335.0	86.1%	82.1%	80.4%	83.1%		
Boston	6,770	166.6	53.0%	120	8,169	287.4	274.8	96.8%	92.1%	90.5%	90.7%		
Buffalo	7,333	162.3	53.5%	133	8,763	305.8	272.1	94.9%	93.1%	89.1%	92.0%		
Cleveland	12,234	146.9	43.2%	341	27,173	199.7	295.6	94.0%	90.0%	90.0%	93.8%		
Detroit	11,527	130.0	42.4%	271	20,080	207.9	245.3	94.1%	87.1%	89.0%	90.2%		
Hartford	2,845	115.3	36.3%	43	5,016	139.9	229.6	97.6%	93.8%	92.5%	95.0%		
Indianapolis	8,671	174.8	53.3%	89	13,977	279.2	269.8	96.2%	90.9%	90.5%	90.1%		
Manchester	1,523	129.0	41.4%	42	2,507	214.0	215.4	95.2%	91.7%	89.1%	95.1%		
New York	8,350	165.0	53.8%	167	12,128	228.0	286.8	96.1%	95.1%	91.3%	94.3%		
Newark	2,984	133.2	42.2%	97	5,915	195.1	236.0	93.1%	85.9%	84.8%	86.2%		
Philadelphia (Non-PMC)	14,071	182.9	60.2%	245	17,417	273.2	291.3	92.6%	86.7%	86.1%	93.5%		
Pittsburgh	6,367	167.6	53.4%	128	9,379	262.2	310.6	93.0%	85.5%	88.1%	92.2%		
Providence	3,830	88.9	23.4%	223	16,735	103.1	102.5	99.5%	97.6%	94.7%	89.2%		
Togus	1,709	103.4	26.3%	29	4,566	119.7	173.8	99.5%	100.0%	95.1%	97.2%		
White River J.	505	146.3	39.0%	22	1,464	238.0	218.2	91.0%	87.9%	85.9%	87.5%		
Wilmington	1,384	164.0	52.7%	11	1,616	321.4	277.5	97.8%	91.9%	87.7%	88.8%		
			•	•	Pension Claims Proce	ssing		•					
USA Pension Total	19,103	57.1	7.7%	1,759	134,321	64.1	96.4		100.0%	98.9%	98.7%		
Philadelphia PMC	6.014	64.6	10.8%	521	49.085	74.9	149.9		100.0%	98.8%	97.6%		
Milwaukee PMC	4,813	48.1	5.3%	603	37,143	50.3	59.7		100.0%	99.6%	99.2%		
St. Paul PMC	7,512	47.4	3.0%	593	45,809	63.4	65.6		100.0%	98.4%	99.2%		
Other Pension	764	150.7	44.6%	42	2,284	137.0	162.3						
		•	•	Q	uick Start Claims Prod	essing							
USA Quick Start Total	7,527	74.6	20.5%	251	17,823	132.9	153.0						
San Diego	3,268	60.1	12.7%	123	9,675	101.2	138.7						
Winston-Salem	3,529	76.5	22.8%	120	6,911	155.7	160.2						
Other Quick Start	730	130.6	44.2%	8	1,237	276.3	225.2						
		•		Benefit	s Delivery at Discharge	Processing							
USA Benefits Delivery at Discharge Total	9,603	115.8	44.1%	354	23,991	174.2	192.3						
Winston-Salem	2,165	42.3	10.5%	129	8,759	60.9	107.6						
Salt Lake City	6,412	136.0	55.9%	202	9,442	234.2	262.1						
Other Benefits Delivery at Discharge	1,026	144.7	41.4%	23	5,790	281.7	206.6						

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics

Reporting Period: As of July 5, 2014

- Notes about the data:

 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim.
- 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are <u>not</u> included in the Compensation totals.

	VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.												
EP 010	Initial entitlement for service- connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities EP 68		Nehmer review cases based upon new Agent Orange presumptives						
EP 110	Initial entitlement for service- connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery		Reopened or new Agent Orange claims After 9/01/10						
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided						

		Compensation and Pension Claims Processing												
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level			
USA	558,256	154.3	49.1%	12,941	986,824	204.0	237.6							
		•			Compensation Claims I		•							
USA Compensation Total	522,023	159.7	51.1%	10,577	810,689	229.9	264.2							
Eastern Area	97,461	158.9	49.7%	2,123	171,096	225.3	263.2							
Baltimore	6,940	160.7	49.9%	84	5,482	275.5	291.2							
Boston	6,284	160.0	50.4%	106	7,014	290.2	261.5							
Buffalo	6,907	160.7	51.5%	128	8,967	312.4	287.6							
Cleveland	12,146	153.8	44.7%	324	23,591	199.4	287.2							
Detroit	11,092	127.5	41.1%	270	20,888	209.1	273.5							
Hartford	3,258	144.3	47.5%	50	7,192	166.2	270.2							
Indianapolis	7,684	165.2	48.6%	69	11,913	278.9	284.4							
Manchester	1,756	161.5	51.0%	50	3,319	235.7	248.1							
New York	7,871	161.2	52.7%	157	11,453	225.5	302.9							
Newark	2,875	145.4	44.7%	109	6,961	228.6	271.6							
Philadelphia (Non-PMC)	13,893	180.8	59.9%	282	22,670	254.1	262.0							
Pittsburgh	5,741	167.7	51.9%	118	8,201	268.5	309.8							
Providence	3,851	99.6	26.0%	233	18,007	114.5	126.2							
Togus	5,334	210.0	65.3%	99	11,962	224.4	279.1							
White River J.	609	175.4	48.4%	37	1,885	249.2	250.2							
Wilmington	1,220	146.5	47.6%	7	1,591	323.0	289.2							
					Pension Claims Pro-									
USA Pension Total	19,103	57.1	7.7%	1,759	134,321	64.1	96.4							
Philadelphia PMC	6,010	64.4	10.6%	520	48,568	74.9	150.1							
Milwaukee PMC	4,820	48.4	5.5%	604	37,193	50.5	60.0							
St. Paul PMC	7,508	47.3	3.0%	593	45,913	63.4	65.7							
Other Pension	765	150.8	44.6%	42	2,647	134.9	153.8							
					Quick Start Claims Pr									
USA Quick Start Total	7,527	74.6	20.5%	251	17,823	132.9	153.0							
San Diego Winston-Salem	3,242	59.2	12.5%	122	9,546	98.1	136.4							
	3,511	76.3	22.8%	119	6,902	154.7	160.2							
Other Quick Start	774	131.2	43.8%	10	1,375 fits Delivery at Discha	296.6	232.9							
USA Benefits Deliery at		1	1	Bene	itts Delivery at Discha	ge Processing	1							
Discharge Total	9,603	115.8	44.1%	354	23,991	174.2	192.3							
Winston-Salem	2,167	42.7	10.7%	129	8,712	60.9	107.4							
Salt Lake City	6,376	135.6	55.6%	202	9,430	234.2	262.0							
Other Benefits Delivery at					-,									
Discharge	1,060	145.9	43.2%	23	5,849	281.7	206.2							

Compensation Entitle		Pension E		Appeals, Burisis, Ac	crued				
Manuscrat	Percent	Measurement	Claims	Pending our 115	Percent	Measurement	China		
Measurement	Claims Pending	Pending over 125 days	Panding coor 125 days	Measurement	Pending	days	Pending over 125 days	Measurement	Claim
Original Entitlement - Veterans ¹	178,031	95,235	53.49%	Original Entitlement	26,502	3,737	14.10%	Total Appeals Pending	275
EP 095 - Initial entitlement decisions for Voc Rehab	857	664	77%	EP 180 - Initial entitlement - Veteran	4,526	164	3.6%	Pending Notice of Disagneements	18
EP 010 - Initial entitlement for service-connected disability (u>8)	44,600	23,386	52.4%	EP 120 - Increased entitlement and/or reconsideration	6,595	337	5.1%	Avg. Days Pending for Notice of Disagreements	
EP 110 - Initial entitlement for service-connected disability (cs7)	132,574	71,185	53.7%	EP 190 - Initial entitlement - Survivor	15,301	3,236	21.0%	Pending Statement of Cases	19
Original Entitlement - Survivors ²	6,465	1,227	18.98%	Pension Award Adjustments	60,125	14,617	24.3%	Pending Form Ss	61
EP 140 - Initial claims from surviving spouses, children or parents	5,986	768	12.8%	EP 135 - Hospitalization adjustment (non-rating)	547	30	5.5%	Avg. Days Pending for Form Sts	
EP 410 - Initial claims from children Veterans with Spina iffida and/or birth defects	479	459	95.8%	EP 137 - Dependency	4,625	946	20.5%	Pending Remands Returned to the Regional Office	19
Supplemental Entitlement	346,115	170,640	49.30%	EP 150 - Income adjustments	23,192	9,134	39.4%	Avg. Days Pending for Remands at a Regional Office	5
EP (20 - Increased evaluation and/or additional claimed conditions	343,919	169,682	49.3%	EP 155 - Arrival eligibility verification reporting (EVRs)	2	2	100.0%	Pending Remands sent to the Appeals Management Center	12
EP 320 -Increased entitlement due to hospitalization or surgery	1,008	321	31.8%	EP 297 - Misc determinations	11,642	1,748	15.0%	Avg. Days Pending for Remands at the Appeals Management Center	1
EP 420 - Spins bifids and/or birth defects reconsideration	182	168	92.3%	EP 607 - Due process	20,117	2,757	13.7%	Claims Ready for Travel Board	4
EP 681 - Reopened or new Agent Orange claims prior to	994	465	46.0%	Program Reviews	22,857	22,835	99.9%	Total Burials Pending	20
EP 687 - Nehmer review cases based upon new Agent Drange presumptives	1	0	0.0%	EP 154 - Income Verification Match	22,629	22,620	100.0%	Total Accrued Pending	7,0
EP 405 - Reopened or new Agent Orange claims After al01/10	7	3	42.9%	EP 695 - Cost of Living Adjustments	217	204	94.0%		
EP 409 - Agent Orange claims where an interim decision was provided	4	- 1	25.0%	EP 697 - Non-entitlement reviews	11	11	100.0%		
Award Adjustments	427,364	311,974	73.00%	Pension Other	6,613	2,320	35.1%		
EP 130 - Dependency	235,749	192,322	81.6%	EP 407 - Correspondence	5,311	1,946	36.6%		
EP 133 - Survivor restored entitlement	242	137	56.6%	EP 507 - Congressional correspondence	450	16	3.6%		
EP 135 - Hospitalization adjustment (non-rating)	233	163	70.0%	EP 937 - Internal quality reviews	852	358	42.0%		
EP 290 - Misc determinations	100,641	79,656	73.3%						
EP 450 - Spins billds and/or birth defects adjustments	34	33	97.1%						
EP 310 -Future examination for disabilities	18,042	7,727	42.8%						
EP 600 - Due process	64,423	31,936	49.0%						
Program Reviews	66,506	55,931	84.1%						
EP 314 - Income verification for unemployability	89	83	93.3%						
EP 680 - Review of Hemodialysis related cases/conditions	48	36	79.2%						
EP 682 - Review of Radiation related cases/conditions	490	430	09.4%						
ED 534 - Review of Marcrasse referred in central office	2.512	1 220	41.5%						
EP 685 - Review of effective date related to herbicide	126	1,220							
exposure EP 690 - Cost of Living Adjustments (COLAs) and other			81.0%						
neviews	14,113	11,033	78.2%						
EP 690 - Social Security number verification	49,128	43,017	87.0%						
Compensation Other	185,045	137,158	74.1%						
EP 173 - Pre-decisional hearings	3,800	2,640	69.5%						
EP 400 - Correspondence	110,622	91,277	52.5%						
EP 500 - Congressional correspondence		-,							
EP 510 - Freedom of Information Act (FOIA) requests	33,131	19,081	57.6%						
EP 930 - Review, including quality assurance	34,256	22,328	65.2%						
EP 960 - Correction of errors	766	525	68.5%						

	REGIONAL OFFICE COMPENSATION INVENTORY																
	Non-F	_		Enddensez		Aw		Same		Program Review			Other	Success	Burial	Accrued	Appeals
	Claims Pending	Avg. Days. Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Pending over 125 days	Pending over 125 days	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Pending over 125 days	Pending over 125 days	Claims Pending	Claims Pending	Claims Pending
Eastern Area	347,599 61,798	264.2	539,611	267,500	50.3% 49.5%	427.36 77.65	311,974 \$5,000	72.0%	10,064	55.93 7,65	76.01	195.045	127,156	74.15	12,35	2.96	277,260
Esitimore Energy	8,303 6,079	467.1	9,000	5,826 3,500	58.9% 55.0%	9,24	7,935 5,183	85.8% 71.3%	1,102	137	86.59	47,833	46,557	97.3N 73.8N			3,82
Buttelo	2.841	268.7	7.061		55.2%	4.32	2.912	67.4%		1,32	72.29		377	69.4%			1.36
Cleveland Depoit	10,753	397.1 164.7	12,120	5,224 4,741	43.1%	12,52	10,270	82.0% 50.5%	1,290	1,23	95.49 73.79	3,952 1,256	2,796 749	70.8% 59.5%		26	11.33
Hardord	1.362	207.1	2,680	1,010	27.7%	2.18	1,300	59.7%	279	19	66.27		371	65.1%			88
Indianapolis Manchester	7,093	463.3 329.0	8,547	4,500	52.7% 40.5%	7,96	6,555	82.3% 73.6%	1,413	1,26	89.39 91.79	1,963	1,226	62.6N		16	6,31
New York				4.354	54.6%	1,44			100			195		62.7%	1		
Newark Dhiladelphia	863 7 176	133.4	2,824	1,210	43.0%	1,35	534 6,969	29.4%	179	13	74.29	503 4,736	273 3,614	54.3% 76.3%	8.99		2,15
Pleaburgh	4,526	260.2		3.336	53.0%	6.18	4,519	73.0%		36	89.87	1,867 1,874	1,122	60.1%	2,96		3.52
Providence Togus	1,336	139.2	2,777	900	29.5%	2,86	604	21.1%	844	19	22.69	1,074	536 1.544	49.9%			75
White River Junction	515	283.6	501	190	29.2%	72	518	71.0%	50	- 7	90.03	112	72	65.2%			54
SOUTHERN AREA	122,995	254 t	191,521	97.300	52.4% 53.4%	145.49	112,667	75.6% 77.5%	21.76	19.29	58.20 88.77	46.596	29.933	57.75 64.25			99.84
Adanta	15.406	391.2	26,130	13,704	52.4%	17.56	13,860	79.9%	1,284	1.15	89.99	8.262	5.071	91.4%	3	- 7	15.00
Columbia Hurrington	9,880	202.0	16,661	9,264	55.5% 45.0%	12,75	9,060	71.0% 51.1%	1,240	1,00	87.39 76.89	2,540	1,750	68.9% 67.5%		3	8,12
				1,758 5,101											4	i	
Louisville Montgomeny	7,690 9,776	661.1 966.1	9,723	5,825 5,696	59.9%	9,66	7,794	80.7% 27.6%	1,306	1,17	90.39	2,566 2,495	1,890	72.7%	5	16	4,48
Nashville	5.717	203.7	13,640	6,007	44.0%	9.19	4.385	53.5%			81.39	3.215	2,616	81.4%	1	16	5.68
Rosnoke San Juan	14,086	409.3 291.1	19,771	10,600	56.4% 44.9%	15,65	12,804	81.8% 69.7%	1,946	1,71	97.95 93.95	6,326 1,575	4,384 1,379	69.3% 97.6%	1.	2	9.94 5.40
St. Petersburg	17,336	339.3	36.06	21,780	60.4%	20,99	16,067	76.5%	2.356	1.92	81.83	6.697	3,371	50.4%	1	12	24.02
Washington	6,241	1621.1	316	15,423	66.8%	6,73	5,832	96.6%	123	11	94.39	576	566	98.1%			10.54
mosto-salen	29.130	407.	22,139	19:473	48.1%	32.06	26.762		5.469	1.09	92.50	130	4,850	36.15			10.14
	Non-F	Mino		Entitioner			DNAL O		COMPE	NSATION IN	VENTOR	ŧΥ	Other		Burini	Account	Appeals
		Ava Dava		Pending over 125	Percent Pending		Pending over	Percent Pending			Percent Pending		Pending over	Pending			
	Claims Pending	Pending	Claims Pending	days	over 125 days	Pending	125 days	over 125 days	Pending	Pending over 125 days	over 125 days	Pending	125 days	over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA Chicago	65,967	417.7	125,646	57,400 5,204	45.7% 51.7%	#5,25 7,75	\$3,677 5,829	63.0% 75.2%	12,933	9,41	72.89	28,526	19,203	67.3% 73.4%	2,72	1,05	91,17
Des Moines		148.6	3.15		28.9%		1,309		230	12	53.09	340 110	197	55.0%		1	
Fargo Houston	237 12.066	91.0 279.6	1,190	13,660	35.4% 53.0%	71 15.17	10.702	12.1%	1,299	1.00	80.29	110 6.679	4.800	46.4% 71.9%			28 17.39
Lincoln	1.323	108.6	2.436	679	27.8%	2.05	453	22.0%	491	40	81.79	993	643	65.5N		-	1.48
Little Rock	5,663 3,245	222.4 218.7	6,020 7,720	2,820 2,781	46.9%	6,89 4,39	4,761	69.1%	1,336	1,22	92.09	1,616	1,121	70.0%	2.59	12	4,83 2,71
Muskogee	5,846	205.0	9.740	4,079	41.9%		3,940	54.5%	1.023	53	50.01	2,396	1,813	75.7%	-	4	3.36
New Orleans Sincer Calls	6,533	397.6	7,763	3,579	46.1%	7,94	6,189	77.9%	341 761	29	84.15	2,044	1,497	73.2%		26	526
St. Louis	4,615	297.1	9,990	4.600	\$1.7%		4,379	59.8%		2,43	28.49	3,265	2,331	71.4%	21	21	6,10
St. Paul Maco	1,694	129.0	10,911	3,100	28.4%	3,33	11,214	25.9%	1,150	40	49.29 74.59	906 6,003	377	46.6% 56.4%	3	- 11	1,46
Hichita	1.471	207.7	3,560	1.590	44.2%	2.16	1,261	59.4%	242	19	67.49	522	266	51.0%		1	1.36
WESTERN AREA	94,735	400.1 217.1	123,720	63,816	58.9%	118,86	90,519	76.2%	21,760	19,56	89.95 22.55	27,726	25,386	67.3% 97.4%	34	- 66	44,66
Anchorage	2,877	467.1	1.29	472	36.5%	3,46	2,881	83.2%	1,564	1,42	90.99	425	326	76.7%			19
Stoise Cheyenne	765 584	169.1	2,140	879 319	40.8%	1,19	401	33.5% 58.3%	274	19	71.29	551	297 157	53.9N			1,01
			9,720		\$1.1%	10.52	8.055	76.6%	2,213	1,91	86.65	294 2,296	1,656	72.1%	1 7	1	4.6
Pt. Harrison Honolulu	1,666	258.4	1,250	350 2,296	28.0% 55.2%	2,06	1,254	60.7% 61.5%	392 417	25	90.69	173	79	45.1%			20 91
		261.4		9,216 702					1,400			962 3,586 556	2 121		1	2	
Manila Cakland	817 11,286	1194	1,851	9730	27.8% 53.3%	13.95	343 10.920	37.2% 78.3%	1,596	141	81.55	9.056	341 6.397	61.3% 70.6%	22		1,22
Phoenix	7.202	316.4	8.754	3,663	41.8%			80.3%	860	75	88.51	3,526	2,220	62.9%		5	621
Portland Deco	7,620 3,936	400.4	9,090	4,600	50.6% 64.5%	9,72 4,51	7,546	77.5% 91.0%	2,140	2,86	91.01 87.21	2,702	1,779	65.7% 66.5%			5.29 1.63
Salt Lake City	15.770	522.5	9,960	4.600	52.3%	19.70	13,866	83.0%	2.623	2.50	95.47	1,010	654	64.8%	1	1	51
San Diego George	8,110	306.3	15,610	5,640	36.1% 60.8%	10,35	6,779	65.4% 27.4%	1,640	1,50	91.59	2,445 7,954	1,583	65.0% 66.7%			3,11
OTHER	15,335	9925.0	16,771	10,196	94.4%	20,64	15,967	77.4%	4,84	4,00	100.01	3,316	1,754	52.91	1	17	12.00
	Non-F			Entitioner			EGIONA		ICE PEN	ISION INVEN	TORY		Other		Burini	Account	Appeals
		Ara Dava		Pending over 125	Percent Pending		Pending over	Percent Pending			Percent Pending		Pending over	Pencent Pending			
	Claims Pending	Pending	Claims Pending	days	over 125 days	Pending	125-days	over 125 days	Pending	Pending over 125 days	over 125 days	Pending	125 days	over 125 days	Claims Pending	Claims Pending	Pending
USA Distribution	29,699	97.4	24,500	2,730	14.1%	60,12 29,19	14,617	24.0%	22,451 12,590	22,83 12,59	29.97	6,674 1,960	2,347	25.2% 21.9%	8,08	4,67	2,54
Milesuine	6.440	61.6	5.371		3.2%		895	7.1%	323		99.75		100	19.3%	60		69
St. Paul Other (in tone)	14,915	122.0	10,233	1,074	10.5%	20,57	6,936	23.7% 72.0%	9,521	9,52	100.09	1,146	911 313	79.5%	6,37	2,89	79
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