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Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab					Current Traditional Aggregate Tab					
Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets) As of January 11, 2014					Compensation and Pension National Inventory - Historical Reporting Bundles* *The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals. As of January 11, 2014					
# Pending	# Pending Over 125	# Pending > 125 days	Percentage Pending > 125 days		# Pending		# Pending over 125 days		Percent Pending > 125 days	
686,861	403,761	58.8%		205,652		123,931		60.26%		
Compensation EP # Pending # Pending Over 125 % Over 125 Entitlement (Original and Supplemental) 636,371 384,213 60.4%					Compensation Entitlement Measurement # Pending # Pending over 125 days Percent Pending > 125 days					
Original Entitlement - Veterans ¹ Initial entitlement decisions for Voc Rehab 095 1,076 855 79.5% Initial entitlement for service-connected disability (>=8) 010 47,996 26,438 55.1% Initial entitlement for service-connected disability (<=7) 110 156,580 96,638 61.7% Original Entitlement - Survivors ² Initial claims from surviving spouses, children or parents 140 7,559 1,854 24.5% Initial claims from children Veterans with Spina bifida and/or birth defects 410 575 464 80.7% Supplemental Entitlement Increased evaluation and/or additional claimed conditions 020 415,300 255,077 61.4% Increased entitlement due to hospitalization or surgery 320 2,555 1,120 43.8% Spina bifida and/or birth defects reconsideration 420 179 149 83.2% Reopened or new Agent Orange claims prior to 8/30/10 681 4,505 1,592 35.3% Nehmer review cases based upon new Agent Orange presumptives 687 0 0 0.0% Reopened or new Agent Orange claims After 9/01/10 405 24 8 33.3% Agent Orange claims where an interim decision was provided 409 22 18 81.8% Agent Orange presumptives ³					Original Entitlement - Veterans¹ 205,652 123,931 60.26% EP 095 - Initial entitlement decisions for Voc Rehab 1,076 855 79% EP 010 - Initial entitlement for service-connected disability (>=8) 47,996 26,438 55.1% EP 110 - Initial entitlement for service-connected disability (<=7) 156,580 96,638 61.7% Original Entitlement - Survivors² 8,134 2,318 28.50% EP 140 - Initial claims from surviving spouses, children or parents 7,559 1,854 24.5% EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects 575 464 80.7% Supplemental Entitlement 422,585 257,964 61.04% EP 020 - Increased evaluation and/or additional claimed conditions 415,300 255,077 61.4% EP 320 - Increased entitlement due to hospitalization or surgery 2,555 1,120 43.8% EP 420 - Spina bifida and/or birth defects reconsideration 179 149 83.2% EP 681 - Reopened or new Agent Orange claims prior to 8/30/10 4,505 1,592 35.3% EP 687 - Nehmer review cases based upon new Agent Orange presumptives 0 0 0.0% EP 405 - Reopened or new Agent Orange claims After 9/01/10 24 8 33.3% EP 409 - Agent Orange claims where an interim decision was provided 22 18 81.8% Award Adjustments 409,635 292,244 71.34%					
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service. ² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes. ³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409					Original Entitlement - Veterans¹ 48,522 23,845 49.14% EP 180 - Initial entitlement - Veteran 8,822 2,969 33.7% EP 120 - Increased entitlement and/or reconsideration 12,227 3,850 31.5% EP 190 - Initial entitlement - Survivor 27,473 17,026 62.0% Pension Award Adjustments 70,765 29,010 41.0% EP 135 - Hospitalization adjustment (non-rating) 211 168 79.6% EP 137 - Dependency 7,182 3,023 42.1% EP 150 - Income adjustments 31,489 17,552 55.7% EP 155 - Annual eligibility verification reporting (EVRs) 7 6 85.7% EP 237 - Misc determinations 12,493 3,424 27.4% EP 607 - Due process 19,383 4,837 25.0% Program Reviews 38,695 38,187 98.7% EP 154 - Income Verification Match 38,141 38,105 99.9% EP 636 - Cost of Living Adjustments 544 78 14.3% EP 637 - Non-entitlement reviews 10 4 40.0% Pension Other 5,533 2,753 49.8%					
Award Adjustments EP # Pending # Pending Over 125 % Over 125 Dependency 130 232,980 171,262 73.5% Survivor restored entitlement 133 118 61 51.7% Hospitalization adjustment (non-rating) 135 211 168 79.6% Misc determinations 290 90,826 76,555 84.3% Spina bifida and/or birth defects adjustments 450 26 22 84.6% Future examination for disabilities 310 31,271 14,197 45.4% Due process 600 54,203 29,973 55.3% Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.					Award Adjustments 409,635 292,244 71.34%					

VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		529,437	252,531	47.7%
As of September 20, 2014				
Original Entitlement	Total	181,818	85,569	47.1%
Initial entitlement for service-connected disability (=>8)	EP 010	48,744	22,017	45.2%
Initial entitlement for service-connected disability (<=7)	EP 110	122,407	62,440	51.0%
Initial entitlement - Veteran's Pension	EP 180	4,988	221	4.4%
Initial claims from surviving spouses, children or parents	EP 140	5,679	891	15.7%
Supplemental Entitlement	Total	347,619	166,962	48.0%
Increased entitlement and/or reconsideration for Pension	EP 120	5,689	329	5.8%
Increased evaluation and/or additional claimed conditions	EP 020	318,204	154,919	48.7%
Future examination for disabilities	EP 310	21,998	10,965	49.8%
Increased entitlement due to hospitalization or surgery	EP 320	1,400	568	40.6%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	312	176	56.4%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	12	3	25.0%
Agent Orange claims where an interim decision was provided	EP 409	4	2	50.0%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	10,318	11,683	-1,365	-11.68%
Buffalo	1,304	1,603	(299)	-18.7%
Atlanta	781	946	(165)	-17.4%
St Louis	2,380	2,286	94	4.1%
Muskogee	5,853	6,848	(995)	-14.5%
Total Education Claims - All Education Programs	109,618	120,075	-10,457	-8.71%
Buffalo	14,989	18,031	(3,042)	-16.9%
Atlanta	7,333	11,013	(3,680)	-33.4%
St Louis	24,455	22,768	1,687	7.4%
Muskogee	62,841	68,263	(5,422)	-7.9%
Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics				Reporting Period: As of September 20, 2014			
Notes about the data:							
1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.							
2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	529,437	152.3	47.7%	78,395	1,272,543	198.7	229.3	95.84%	90.36%	90.33%	92.57%
Compensation Claims Processing											
USA Compensation Total	490,732	158.6	50.2%	66,324	1,051,472	219.5	254.7				
Eastern Area	92,643	162.5	50.4%	14,265	214,694	216.1	248.6	95.6%	89.6%	89.2%	90.6%
Baltimore	9,820	218.6	63.5%	1,006	13,771	378.0	335.4	94.9%	82.9%	80.2%	85.3%
Boston	5,803	171.3	54.3%	762	10,814	218.3	268.2	96.6%	92.1%	91.7%	90.4%
Buffalo	6,114	161.3	53.2%	956	11,688	248.2	268.7	94.7%	87.1%	88.8%	91.2%
Cleveland	11,198	146.5	41.6%	1,999	34,121	193.9	277.2	94.4%	88.9%	89.7%	93.5%
Detroit	9,167	144.9	47.7%	1,504	25,714	184.8	233.6	95.4%	88.3%	90.3%	89.4%
Hartford	2,481	117.7	36.8%	466	6,479	190.5	220.2	97.5%	92.2%	92.5%	93.8%
Indianapolis	8,897	178.4	54.9%	1,269	17,930	239.1	264.7	96.7%	93.6%	90.8%	90.6%
Manchester	1,471	132.2	42.8%	201	3,247	203.8	210.8	95.3%	93.4%	90.5%	93.7%
New York	7,579	163.1	51.6%	948	15,568	230.8	276.4	98.3%	98.4%	92.8%	91.6%
Newark	2,714	125.5	36.1%	451	7,668	177.8	224.5	89.7%	79.0%	82.6%	84.9%
Philadelphia (Non-PMC)	14,627	175.3	58.0%	1,926	23,305	276.8	287.7	95.1%	88.9%	85.7%	92.6%
Pittsburgh	6,041	170.6	53.0%	722	12,200	234.5	295.8	95.5%	85.0%	87.5%	91.1%
Providence	3,451	81.3	19.9%	1,528	22,485	75.6	95.6	99.1%	95.7%	94.1%	88.2%
Togus	1,340	109.2	29.4%	341	5,800	134.8	165.1	98.3%	93.7%	94.6%	97.6%
White River J.	599	124.2	35.7%	85	1,808	117.3	210.3	91.2%	85.0%	86.9%	86.5%
Wilmington	1,341	162.3	52.6%	101	2,096	269.4	274.1	95.5%	89.1%	88.1%	88.1%
Pension Claims Processing											
USA Pension Total	18,301	58.6	9.2%	9,386	169,752	64.6	89.5		100.0%	99.2%	98.9%
Philadelphia PMC	5,655	65.2	12.7%	2,266	58,207	83.8	139.1		100.0%	99.6%	98.0%
Milwaukee PMC	4,787	47.9	5.3%	2,778	48,010	50.5	57.3		100.0%	99.6%	99.2%
St. Paul PMC	7,146	49.6	4.6%	4,021	60,072	63.8	64.9		100.0%	98.4%	99.6%
Other Pension	713	167.8	55.3%	321	3,463	61.7	129.8				
Quick Start Claims Processing											
USA Quick Start Total	9,713	72.4	14.3%	1,296	22,273	116.1	146.3				
San Diego	3,942	67.8	11.5%	622	11,862	95.0	130.8				
Winston-Salem	4,254	74.1	14.3%	591	8,942	124.9	153.7				
Other Quick Start	1,517	79.6	21.4%	83	1,469	211.6	226.4				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	10,691	97.1	27.1%	1,389	29,046	185.9	189.1				
Winston-Salem	3,204	54.1	6.0%	444	10,536	68.1	100.3				
Salt Lake City	6,146	113.5	36.3%	806	12,220	243.1	256.0				
Other Benefits Delivery at Discharge	1,341	124.5	35.2%	139	6,290	230.3	207.6				

VBA Monday Morning Workload Report

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics				Reporting Period: As of September 20, 2014			
Notes about the data: 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim. 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	529,437	152.3	47.7%	78,395	1,272,543	198.7	229.3				
Compensation Claims Processing											
USA Compensation Total	490,732	158.6	50.2%	66,324	1,051,472	219.5	254.7				
Eastern Area	93,286	162.2	50.0%	14,395	221,037	215.4	253.0				
Baltimore	6,752	209.2	57.1%	462	6,979	481.9	312.2				
Boston	5,254	165.1	50.4%	649	9,295	209.6	256.8				
Buffalo	5,943	158.7	52.2%	923	11,745	247.1	281.2				
Cleveland	11,746	152.2	42.5%	2,073	30,704	198.5	269.2				
Detroit	9,335	142.3	47.0%	1,526	26,525	183.2	256.0				
Hartford	2,898	124.4	39.2%	577	9,129	207.6	259.2				
Indianapolis	8,510	175.5	53.9%	1,179	15,352	234.2	274.3				
Manchester	1,673	153.7	49.0%	227	4,235	218.0	245.3				
New York	7,455	161.2	51.1%	928	14,781	230.6	288.3				
Newark	2,995	121.5	32.0%	497	8,843	185.8	256.9				
Philadelphia (Non-PMC)	14,351	174.9	58.1%	1,898	28,625	269.5	263.5				
Pittsburgh	5,757	171.4	52.8%	653	10,711	235.1	294.8				
Providence	3,801	83.4	19.9%	1,578	23,923	80.1	115.3				
Togus	4,729	207.4	65.8%	996	15,748	236.3	269.1				
White River J.	839	153.7	52.2%	151	2,440	175.4	241.4				
Wilmington	1,248	151.1	49.7%	78	2,002	236.0	280.3				
Pension Claims Processing											
USA Pension Total	18,301	58.6	9.2%	9,386	169,752	64.6	89.5				
Philadelphia PMC	5,658	65.3	12.7%	2,269	57,693	84.0	139.3				
Milwaukee PMC	4,790	48.0	5.3%	2,781	48,074	50.7	57.6				
St. Paul PMC	7,146	49.6	4.6%	4,024	60,179	63.9	65.0				
Other Pension	707	167.9	55.4%	312	3,806	56.7	126.7				
Quick Start Claims Processing											
USA Quick Start Total	9,713	72.4	14.3%	1,296	22,273	116.1	146.3				
San Diego	4,182	65.4	10.9%	627	11,727	94.3	128.7				
Winston-Salem	4,430	72.2	13.7%	590	8,928	124.9	153.7				
Other Quick Start	1,101	100.1	29.7%	79	1,618	223.7	232.7				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	10,691	97.1	27.1%	1,389	29,046	185.9	189.1				
Winston-Salem	3,209	54.2	6.0%	445	10,488	68.7	100.1				
Salt Lake City	6,065	113.6	36.2%	784	12,182	247.1	256.3				
Other Benefits Delivery at Discharge	1,417	123.8	35.6%	160	6,376	211.9	206.9				

