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▶▶▶ February 2015 ◀◀◀

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[Veterans-For-Change](#)

If Veterans don't help Veterans, who will?

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Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab	Current Traditional Aggregate Tab																																																																																																																																																																																																																																																																		
<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;">Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td># Pending</td> <td># Pending Over 125</td> <td>Percentage Pending > 125 days</td> </tr> <tr> <td style="text-align: center;">686,861</td> <td style="text-align: center;">403,761</td> <td style="text-align: center;">58.8%</td> </tr> </table> <p>As of January 11, 2014</p> </div> <div style="border: 1px solid black; padding: 5px;"> <p>Compensation</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td>Entitlement (Original and Supplemental)</td> <td>636,371</td> <td>384,213</td> <td>60.4%</td> </tr> <tr> <td>Original Entitlement - Veterans¹</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial entitlement decisions for Voc Rehab</td> <td style="text-align: center;">095</td> <td style="text-align: center;">1,076</td> <td style="text-align: center;">855</td> </tr> <tr> <td>Initial entitlement for service-connected disability (>=8)</td> <td style="text-align: center;">010</td> <td style="text-align: center;">47,996</td> <td style="text-align: center;">26,438</td> </tr> <tr> <td>Initial entitlement for service-connected disability (<=7)</td> <td style="text-align: center;">110</td> <td style="text-align: center;">156,580</td> <td style="text-align: center;">96,638</td> </tr> <tr> <td>Original Entitlement - Survivors²</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial claims from surviving spouses, children or parents</td> <td style="text-align: center;">140</td> <td style="text-align: center;">7,559</td> <td style="text-align: center;">1,854</td> </tr> <tr> <td>Initial claims from children Veterans with Spina bifida and/or birth defects</td> <td style="text-align: center;">410</td> <td style="text-align: center;">575</td> <td style="text-align: center;">464</td> </tr> <tr> <td>Supplemental Entitlement</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Increased evaluation and/or additional claimed conditions</td> <td style="text-align: center;">020</td> <td style="text-align: center;">415,300</td> <td style="text-align: center;">255,077</td> </tr> <tr> <td>Increased entitlement due to hospitalization or surgery</td> <td style="text-align: center;">320</td> <td style="text-align: center;">2,555</td> <td style="text-align: center;">1,120</td> </tr> <tr> <td>Spina bifida and/or birth defects reconsideration</td> <td style="text-align: center;">420</td> <td style="text-align: center;">179</td> <td style="text-align: center;">149</td> </tr> <tr> <td>Reopened or new Agent Orange claims prior to 8/30/10</td> <td style="text-align: center;">681</td> <td style="text-align: center;">4,505</td> <td style="text-align: center;">1,592</td> </tr> <tr> <td>Nehmer review cases based upon new Agent Orange presumptives</td> <td style="text-align: center;">687</td> <td style="text-align: center;">0</td> <td style="text-align: center;">0</td> </tr> <tr> <td>Reopened or new Agent Orange claims After 9/01/10</td> <td style="text-align: center;">405</td> <td style="text-align: center;">24</td> <td style="text-align: center;">8</td> </tr> <tr> <td>Agent Orange claims where an interim decision was provided</td> <td style="text-align: center;">409</td> <td style="text-align: center;">22</td> <td style="text-align: center;">18</td> </tr> <tr> <td>Agent Orange presumptives³</td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p>¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service. ² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes. ³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Award Adjustments</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td>Award Adjustments</td> <td>409,635</td> <td>292,244</td> <td>71.3%</td> </tr> <tr> <td>Dependency</td> <td style="text-align: center;">130</td> <td style="text-align: center;">232,980</td> <td style="text-align: center;">171,262</td> </tr> <tr> <td>Survivor restored entitlement</td> <td style="text-align: center;">133</td> <td style="text-align: center;">118</td> <td style="text-align: center;">61</td> </tr> <tr> <td>Hospitalization adjustment (non-rating)</td> <td style="text-align: center;">135</td> <td style="text-align: center;">211</td> <td style="text-align: center;">168</td> </tr> <tr> <td>Misc determinations</td> <td style="text-align: center;">290</td> <td style="text-align: center;">90,826</td> <td style="text-align: center;">76,555</td> </tr> <tr> <td>Spina bifida and/or birth defects adjustments</td> <td style="text-align: center;">450</td> <td style="text-align: center;">26</td> <td style="text-align: center;">22</td> </tr> <tr> <td>Future examination for disabilities</td> <td style="text-align: center;">310</td> <td style="text-align: center;">31,271</td> <td style="text-align: center;">14,197</td> </tr> <tr> <td>Due process</td> <td style="text-align: center;">600</td> <td style="text-align: center;">54,203</td> <td style="text-align: center;">29,973</td> </tr> </tbody> </table> <p>Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.</p> </div> </div>	# Pending	# Pending Over 125	Percentage Pending > 125 days	686,861	403,761	58.8%	EP	# Pending	# Pending Over 125	% Over 125	Entitlement (Original and Supplemental)	636,371	384,213	60.4%	Original Entitlement - Veterans ¹				Initial entitlement decisions for Voc Rehab	095	1,076	855	Initial entitlement for service-connected disability (>=8)	010	47,996	26,438	Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	Original Entitlement - Survivors ²				Initial claims from surviving spouses, children or parents	140	7,559	1,854	Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	Supplemental Entitlement				Increased evaluation and/or additional claimed conditions	020	415,300	255,077	Increased entitlement due to hospitalization or surgery	320	2,555	1,120	Spina bifida and/or birth defects reconsideration	420	179	149	Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	Nehmer review cases based upon new Agent Orange presumptives	687	0	0	Reopened or new Agent Orange claims After 9/01/10	405	24	8	Agent Orange claims where an interim decision was provided	409	22	18	Agent Orange presumptives ³				EP	# Pending	# Pending Over 125	% Over 125	Award Adjustments	409,635	292,244	71.3%	Dependency	130	232,980	171,262	Survivor restored entitlement	133	118	61	Hospitalization adjustment (non-rating)	135	211	168	Misc determinations	290	90,826	76,555	Spina bifida and/or birth defects adjustments	450	26	22	Future examination for disabilities	310	31,271	14,197	Due process	600	54,203	29,973	<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;">Compensation and Pension National Inventory - Historical Reporting Bundles*</p> <p>*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.</p> <p style="text-align: center;">As of January 11, 2014</p> </div> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="4" style="text-align: center;">Compensation Entitlement</th> <th colspan="4" style="text-align: center;">Pension Entitlement</th> </tr> <tr> <th>Measurement</th> <th># Pending</th> <th># Pending over 125 days</th> <th>Percent Pending > 125 days</th> <th>Measurement</th> <th># Pending</th> <th># Pending over 125 days</th> <th>Percent Pending > 125 days</th> </tr> </thead> <tbody> <tr> <td>Original Entitlement - Veterans¹</td> <td>205,652</td> <td>123,931</td> <td>60.26%</td> <td>Original Entitlement</td> <td>48,522</td> <td>23,845</td> <td>49.14%</td> </tr> <tr> <td>EP 095 - Initial entitlement decisions for Voc Rehab</td> <td style="text-align: center;">1,076</td> <td style="text-align: center;">855</td> <td style="text-align: center;">79%</td> <td>EP 180 - 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EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6	85.7%																																																																																																																																																																																																																																																												
EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 237 - Misc determinations	12,493	3,424	27.4%																																																																																																																																																																																																																																																												
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%																																																																																																																																																																																																																																																												
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187	98.7%																																																																																																																																																																																																																																																												
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%																																																																																																																																																																																																																																																												
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 636 - Cost of Living Adjustments	544	78	14.3%																																																																																																																																																																																																																																																												
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 637 - Non-entitlement reviews	10	4	40.0%																																																																																																																																																																																																																																																												
Award Adjustments	409,635	292,244	71.34%	Pension Other	5,533	2,753	49.8%																																																																																																																																																																																																																																																												

VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		525,799	243,227	46.3%
As of October 25, 2014				
Original Entitlement	Total	182,612	82,340	45.1%
Initial entitlement for service-connected disability (=>8)	EP 010	50,409	21,585	42.8%
Initial entitlement for service-connected disability (<=7)	EP 110	121,411	59,652	49.1%
Initial entitlement - Veteran's Pension	EP 180	5,122	244	4.8%
Initial claims from surviving spouses, children or parents	EP 140	5,670	859	15.1%
Supplemental Entitlement	Total	343,187	160,887	46.9%
Increased entitlement and/or reconsideration for Pension	EP 120	6,582	365	5.5%
Increased evaluation and/or additional claimed conditions	EP 020	316,557	151,913	48.0%
Future examination for disabilities	EP 310	17,993	7,746	43.1%
Increased entitlement due to hospitalization or surgery	EP 320	1,751	651	37.2%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	293	209	71.3%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	7	2	28.6%
Agent Orange claims where an interim decision was provided	EP 409	4	1	25.0%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	6,849	8,064	-1,215	-15.07%
Buffalo	782	961	(179)	-18.6%
Atlanta	647	590	57	9.7%
St Louis	1,755	2,165	(410)	-18.9%
Muskogee	3,665	4,348	(683)	-15.7%
Total Education Claims - All Education Programs	47,506	73,741	-26,235	-35.58%
Buffalo	4,510	5,711	(1,201)	-21.0%
Atlanta	4,241	4,012	229	5.7%
St Louis	13,639	20,236	(6,597)	-32.6%
Muskogee	25,116	43,782	(18,666)	-42.6%
Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics	Reporting Period: As of October 25, 2014
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Notes about the data:

1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.

2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	525,799	148.5	46.3%	78,840	78,840	192.2	192.2	95.84%	90.36%	90.33%	92.57%
Compensation Claims Processing											
USA Compensation Total	484,771	155.0	49.0%	66,653	66,653	212.2	212.2				
Eastern Area	91,470	158.6	49.1%	13,040	13,040	202.8	202.8	95.6%	89.6%	89.2%	90.6%
Baltimore	9,629	217.8	64.3%	858	858	265.7	265.7	94.9%	82.9%	80.2%	85.3%
Boston	6,130	165.1	52.5%	529	529	226.6	226.6	96.6%	92.1%	91.7%	90.4%
Buffalo	6,020	155.3	51.5%	764	764	252.6	252.6	94.7%	87.1%	88.8%	91.2%
Cleveland	11,077	138.1	38.0%	2,016	2,016	193.0	193.0	94.4%	88.9%	89.7%	93.5%
Detroit	9,414	138.4	44.7%	1,621	1,621	183.7	183.7	95.4%	88.3%	90.3%	89.4%
Hartford	2,369	112.5	35.2%	492	492	160.8	160.8	97.5%	92.2%	92.5%	93.8%
Indianapolis	8,531	184.6	57.8%	819	819	238.1	238.1	96.7%	93.6%	90.8%	90.6%
Manchester	1,590	138.8	42.3%	179	179	187.9	187.9	95.3%	93.4%	90.5%	93.7%
New York	7,647	153.6	49.7%	846	846	257.0	257.0	98.3%	98.4%	92.8%	91.6%
Newark	2,748	126.5	39.2%	393	393	166.7	166.7	89.7%	79.0%	82.6%	84.9%
Philadelphia (Non-PMC)	13,754	172.8	56.9%	1,638	1,638	273.4	273.4	95.1%	88.9%	85.7%	92.6%
Pittsburgh	6,187	161.9	49.0%	767	767	238.1	238.1	95.5%	85.0%	87.5%	91.1%
Providence	3,288	78.6	18.7%	1,579	1,579	66.0	66.0	99.1%	95.7%	94.1%	88.2%
Togus	1,271	97.3	23.3%	315	315	133.2	133.2	98.3%	93.7%	94.6%	97.6%
White River J.	613	129.0	39.0%	62	62	168.4	168.4	91.2%	85.0%	86.9%	86.5%
Wilmington	1,202	170.4	55.7%	162	162	243.5	243.5	95.5%	89.1%	88.1%	88.1%
Pension Claims Processing											
USA Pension Total	19,316	58.2	9.1%	8,929	8,929	63.2	63.2		100.0%	99.2%	98.9%
Philadelphia PMC	6,761	61.0	11.0%	2,403	2,403	76.1	76.1		100.0%	99.6%	98.0%
Milwaukee PMC	4,700	51.4	6.5%	2,387	2,387	53.9	53.9		100.0%	99.6%	99.2%
St. Paul PMC	7,165	49.1	4.7%	3,770	3,770	61.8	61.8		100.0%	98.4%	99.6%
Other Pension	690	172.7	53.0%	369	369	54.5	54.5				
Quick Start Claims Processing											
USA Quick Start Total	10,730	77.1	15.8%	1,448	1,448	116.0	116.0				
San Diego	3,754	78.7	16.1%	805	805	98.9	98.9				
Winston-Salem	4,511	83.3	17.3%	561	561	133.9	133.9				
Other Quick Start	2,465	63.4	12.6%	82	82	162.6	162.6				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	10,982	88.5	20.7%	1,810	1,810	149.7	149.7				
Winston-Salem	3,458	58.6	5.8%	779	779	85.5	85.5				
Salt Lake City	6,016	103.7	27.7%	912	912	200.2	200.2				
Other Benefits Delivery at Discharge	1,508	96.1	26.7%	119	119	183.5	183.5				

VBA Monday Morning Workload Report

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics	Reporting Period: As of October 25, 2014
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Notes about the data:
 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim.
 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are **not** included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	525,799	148.5	46.3%	78,840	78,840	192.2	192.2				
Compensation Claims Processing											
USA Compensation Total	484,771	155.0	49.0%	66,653	66,653	212.2	212.2				
Eastern Area	93,175	157.2	48.4%	13,363	13,363	202.1	202.1				
Baltimore	6,866	218.5	61.8%	201	201	343.2	343.2				
Boston	5,258	160.6	48.1%	464	464	218.4	218.4				
Buffalo	5,886	152.5	50.3%	744	744	251.1	251.1				
Cleveland	11,785	142.4	38.9%	2,147	2,147	196.8	196.8				
Detroit	9,902	136.4	44.0%	1,713	1,713	183.4	183.4				
Hartford	2,867	116.4	32.8%	591	591	177.7	177.7				
Indianapolis	8,031	182.7	57.2%	718	718	234.5	234.5				
Manchester	1,986	152.4	46.7%	211	211	210.6	210.6				
New York	7,533	151.7	49.1%	834	834	256.0	256.0				
Newark	3,130	124.7	41.3%	433	433	169.8	169.8				
Philadelphia (Non-PMC)	13,252	174.3	57.6%	1,623	1,623	272.0	272.0				
Pittsburgh	5,891	164.7	50.0%	716	716	239.4	239.4				
Providence	3,711	82.5	19.4%	1,689	1,689	69.6	69.6				
Togus	4,929	165.5	49.4%	1,043	1,043	211.6	211.6				
White River J.	1,067	154.7	60.0%	88	88	203.0	203.0				
Wilmington	1,081	162.7	53.4%	148	148	224.5	224.5				
Pension Claims Processing											
USA Pension Total	19,316	58.2	9.1%	8,929	8,929	63.2	63.2				
Philadelphia PMC	6,769	61.1	11.1%	2,409	2,409	76.5	76.5				
Milwaukee PMC	4,705	51.6	6.6%	2,390	2,390	54.4	54.4				
St. Paul PMC	7,163	49.1	4.7%	3,771	3,771	61.8	61.8				
Other Pension	679	171.2	52.9%	359	359	48.4	48.4				
Quick Start Claims Processing											
USA Quick Start Total	10,730	77.1	15.8%	1,448	1,448	116.0	116.0				
San Diego	4,400	72.4	13.7%	825	825	97.9	97.9				
Winston-Salem	5,110	78.1	15.3%	558	558	133.7	133.7				
Other Quick Start	1,220	89.8	25.7%	65	65	195.1	195.1				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	10,982	88.5	20.7%	1,810	1,810	149.7	149.7				
Winston-Salem	3,549	57.9	5.7%	776	776	85.6	85.6				
Salt Lake City	6,018	103.5	27.5%	897	897	201.0	201.0				
Other Benefits Delivery at Discharge	1,415	101.5	29.2%	137	137	177.1	177.1				

Compensation Entitlement				Pension Entitlement				Agency Burden, Accrued	
Measurement	Cases Pending	Pending over 120 Day	Percent Pending over 120 Day	Measurement	Cases Pending	Pending over 120 Day	Percent Pending over 120 Day	Measurement	Cases Pending
Original Entitlement - Veterans*	172,826	81,805	47.33%	Original Entitlement	21,645	1,713	7.94%	Total Appeals Pending	281,674
EP 005 - Initial entitlement - Veterans for VA Rating	808	568	70%	EP 100 - Initial entitlement - Veterans	4,102	244	6.0%	Pending Notice of Disagreement	180,303
EP 100 - Initial entitlement for service-connected disability (a-e)	50,409	21,585	42.8%	EP 120 - Increased entitlement under/for reevaluation	4,150	365	8.8%	Agg. Days Pending for Notice of Disagreements	309
EP 110 - Initial entitlement for service-connected disability (a-f)	121,411	59,652	49.1%	EP 190 - Initial entitlement - Survivor	9,941	1,110	11.2%	Pending Statement of Cases	24,114
Original Entitlement - Survivors*	6,182	1,305	21.11%	Pension Award Adjustments	38,372	6,560	17.1%	Pending Form 56	59,524
EP 140 - Initial claims from surviving spouses, children or parents	5,670	893	15.7%	EP 125 - Hospitalization adjustment (90%)(90%)	716	11	1.5%	Agg. Days Pending for Form 56	627
EP 410 - Initial claims from children Veterans with Spina (b)(6) and/or (b)(7)(B)(i)	512	446	87.1%	EP 137 - Dependency	3,259	488	15.0%	Pending Remarks Returned from Regional Office	20,186
Supplemental Entitlement	318,707	152,871	47.97%	EP 105 - Income adjustments	13,320	2,814	21.1%	Agg. Days Pending for Remarks at a Regional Office	548
EP 020 - Increased evaluation and/or additional claim conditions	316,927	151,913	48.0%	EP 126 - Annual eligibility verification (90%)(90%)	1	1	100.0%	Pending Remarks sent to the Appeals Management Center	12,258
EP 021 - Increased entitlement due to hospitalization or surgery	1,731	651	37.6%	EP 207 - Misc. determinations	4,300	1,627	37.9%	Agg. Days Pending for Remarks at the Appeals Management Center	153
EP 022 - Spina (b)(6) and/or (b)(7)(B)(i) defects reconsideration	90	85	94.0%	EP 207 - Misc. determinations	12,888	1,628	12.6%	Cases Pending for Travel	223
EP 023 - Reopened or new Agent Change claims prior to 9/30/10	280	280	100.0%	Program Reviews	13,291	13,123	98.6%	Total Burden Pending	19,664
EP 027 - Non-mer review cases based upon new Agent Change prescriptions	0	0	0.0%	EP 104 - Income Verification Match	92,005	12,013	13.0%	Total Accrued Pending	7,141
EP 028 - Reopened or new Agent Change claims after 9/30/10	7	3	28.6%	EP 058 - Cost of Living Adjustments	158	158	100.0%		
EP 029 - Agent Change claims where an interim decision was provided	4	1	25.0%	EP 027 - Non-entitlement reviews	8	4	50.0%		
Award Adjustments	479,559	321,634	67.07%	Pension Other	3,041	539	17.7%		
EP 130 - Dependency	261,207	183,084	70.1%	EP 027 - Correspondence	2,055	359	17.4%		
EP 133 - Survivor related entitlement	319	150	47.2%	EP 027 - Correspondence	412	11	2.7%		
EP 135 - Hospitalization adjustment (non-rating)	214	159	74.3%	EP 027 - Internal quality review	254	209	81.7%		
EP 200 - Misc. determinations	113,056	69,264	61.3%	EP 027 - Complete of errors	37	21	56.8%		
EP 201 - Spina (b)(6) and/or (b)(7)(B)(i) defects adjustments	89	89	100.0%						
EP 210 - Future estimation for disabilities	17,853	7,246	40.7%						
EP 220 - Due process	86,723	36,173	41.7%						
Program Reviews	67,252	58,591	87.1%						
EP 214 - Income verification for unemployment	75	75	100.0%						
EP 602 - Review of Hemodialysis related cases/conditions	51	30	58.8%						
EP 602 - Review of Radiation related cases/conditions	596	465	77.9%						
EP 604 - Review of Misc. claims referred to central office	1,971	879	44.6%						
EP 605 - Review of other misc. claims referred to central office	270	159	58.9%						
EP 605 - Cost of Living Adjustments (COLA) and other reviews	14,411	11,862	82.3%						
EP 607 - Social Security number verification	50,016	40,361	80.7%						
Compensation Other	168,774	88,413	52.4%						
EP 173 - Pre-decisional hearings	4,675	3,028	64.8%						
EP 200 - Correspondence	69,020	42,261	61.2%						
EP 200 - Correspondence	2,461	1,386	56.3%						
EP 510 - Freedom of Information Act (FOIA) requests	32,640	20,901	64.3%						
EP 520 - Review, including quality assurance	34,449	20,003	58.1%						
EP 590 - Correction of errors	678	642	94.7%						

Arrow indicates an EP included in the Rating Bundle group

REGIONAL OFFICE COMPENSATION INVENTORY															
Region	Agency	Case Pending	Agg. Day Pending	EP 005			EP 100			EP 110			EP 140		
				Cases Pending	Pending over 120 Day	Percent Pending over 120 Day	Cases Pending	Pending over 120 Day	Percent Pending over 120 Day	Cases Pending	Pending over 120 Day	Percent Pending over 120 Day	Cases Pending	Pending over 120 Day	Percent Pending over 120 Day
WEST	Alaska	88	10	10	10	100.0%	0	0	0	0	0	0	0	0	0
	Arizona	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
	California	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
	Colorado	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
	Connecticut	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
	Florida	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
	Georgia	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
	Idaho	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
	Illinois	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
	Indiana	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
MIDWEST	Michigan	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
	Minnesota	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
	Missouri	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
	Nebraska	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
	North Carolina	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
	North Dakota	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
	Ohio	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
	Oklahoma	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
	Pennsylvania	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
	Rhode Island	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
SOUTH	South Carolina	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
	South Dakota	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
	Tennessee	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
	Texas	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
	Virginia	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
	Washington	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
	West Virginia	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
	Wisconsin	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
	Wyoming	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
	NORTHWEST	Alaska	1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10
Arizona		1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
California		1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
Colorado		1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
Connecticut		1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
Florida		1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
Georgia		1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
Idaho		1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
Illinois		1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10
Indiana		1,000	100	10	10	10.0%	100	10	10	10	10	10	10	10	10