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▶▶▶ February 2015 ◀◀◀

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[Veterans-For-Change](#)

If Veterans don't help Veterans, who will?

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Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab	Current Traditional Aggregate Tab																																																																																																																																																																																																																																																																		
<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;">Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td># Pending</td> <td># Pending Over 125</td> <td>Percentage Pending > 125 days</td> </tr> <tr> <td style="text-align: center;">686,861</td> <td style="text-align: center;">403,761</td> <td style="text-align: center;">58.8%</td> </tr> </table> <p>As of January 11, 2014</p> </div> <div style="border: 1px solid black; padding: 5px;"> <p>Compensation</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td>Entitlement (Original and Supplemental)</td> <td>636,371</td> <td>384,213</td> <td>60.4%</td> </tr> <tr> <td>Original Entitlement - Veterans¹</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial entitlement decisions for Voc Rehab</td> <td style="text-align: center;">095</td> <td style="text-align: center;">1,076</td> <td style="text-align: center;">855</td> </tr> <tr> <td>Initial entitlement for service-connected disability (>=8)</td> <td style="text-align: center;">010</td> <td style="text-align: center;">47,996</td> <td style="text-align: center;">26,438</td> </tr> <tr> <td>Initial entitlement for service-connected disability (<=7)</td> <td style="text-align: center;">110</td> <td style="text-align: center;">156,580</td> <td style="text-align: center;">96,638</td> </tr> <tr> <td>Original Entitlement - Survivors²</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial claims from surviving spouses, children or parents</td> <td style="text-align: center;">140</td> <td style="text-align: center;">7,559</td> <td style="text-align: center;">1,854</td> </tr> <tr> <td>Initial claims from children Veterans with Spina bifida and/or birth defects</td> <td style="text-align: center;">410</td> <td style="text-align: center;">575</td> <td style="text-align: center;">464</td> </tr> <tr> <td>Supplemental Entitlement</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Increased evaluation and/or additional claimed conditions</td> <td style="text-align: center;">020</td> <td style="text-align: center;">415,300</td> <td style="text-align: center;">255,077</td> </tr> <tr> <td>Increased entitlement due to hospitalization or surgery</td> <td style="text-align: center;">320</td> <td style="text-align: center;">2,555</td> <td style="text-align: center;">1,120</td> </tr> <tr> <td>Spina bifida and/or birth defects reconsideration</td> <td style="text-align: center;">420</td> <td style="text-align: center;">179</td> <td style="text-align: center;">149</td> </tr> <tr> <td>Reopened or new Agent Orange claims prior to 8/30/10</td> <td style="text-align: center;">681</td> <td style="text-align: center;">4,505</td> <td style="text-align: center;">1,592</td> </tr> <tr> <td>Nehmer review cases based upon new Agent Orange presumptives</td> <td style="text-align: center;">687</td> <td style="text-align: center;">0</td> <td style="text-align: center;">0</td> </tr> <tr> <td>Reopened or new Agent Orange claims After 9/01/10</td> <td style="text-align: center;">405</td> <td style="text-align: center;">24</td> <td style="text-align: center;">8</td> </tr> <tr> <td>Agent Orange claims where an interim decision was provided</td> <td style="text-align: center;">409</td> <td style="text-align: center;">22</td> <td style="text-align: center;">18</td> </tr> <tr> <td>Agent Orange presumptives³</td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p>¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service. ² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes. ³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Award Adjustments</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td>Award Adjustments</td> <td>409,635</td> <td>292,244</td> <td>71.3%</td> </tr> <tr> <td>Dependency</td> <td style="text-align: center;">130</td> <td style="text-align: center;">232,980</td> <td style="text-align: center;">171,262</td> </tr> <tr> <td>Survivor restored entitlement</td> <td style="text-align: center;">133</td> <td style="text-align: center;">118</td> <td style="text-align: center;">61</td> </tr> <tr> <td>Hospitalization adjustment (non-rating)</td> <td style="text-align: center;">135</td> <td style="text-align: center;">211</td> <td style="text-align: center;">168</td> </tr> <tr> <td>Misc determinations</td> <td style="text-align: center;">290</td> <td style="text-align: center;">90,826</td> <td style="text-align: center;">76,555</td> </tr> <tr> <td>Spina bifida and/or birth defects adjustments</td> <td style="text-align: center;">450</td> <td style="text-align: center;">26</td> <td style="text-align: center;">22</td> </tr> <tr> <td>Future examination for disabilities</td> <td style="text-align: center;">310</td> <td style="text-align: center;">31,271</td> <td style="text-align: center;">14,197</td> </tr> <tr> <td>Due process</td> <td style="text-align: center;">600</td> <td style="text-align: center;">54,203</td> <td style="text-align: center;">29,973</td> </tr> </tbody> </table> <p>Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.</p> </div> </div>	# Pending	# Pending Over 125	Percentage Pending > 125 days	686,861	403,761	58.8%	EP	# Pending	# Pending Over 125	% Over 125	Entitlement (Original and Supplemental)	636,371	384,213	60.4%	Original Entitlement - Veterans ¹				Initial entitlement decisions for Voc Rehab	095	1,076	855	Initial entitlement for service-connected disability (>=8)	010	47,996	26,438	Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	Original Entitlement - Survivors ²				Initial claims from surviving spouses, children or parents	140	7,559	1,854	Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	Supplemental Entitlement				Increased evaluation and/or additional claimed conditions	020	415,300	255,077	Increased entitlement due to hospitalization or surgery	320	2,555	1,120	Spina bifida and/or birth defects reconsideration	420	179	149	Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	Nehmer review cases based upon new Agent Orange presumptives	687	0	0	Reopened or new Agent Orange claims After 9/01/10	405	24	8	Agent Orange claims where an interim decision was provided	409	22	18	Agent Orange presumptives ³				EP	# Pending	# Pending Over 125	% Over 125	Award Adjustments	409,635	292,244	71.3%	Dependency	130	232,980	171,262	Survivor restored entitlement	133	118	61	Hospitalization adjustment (non-rating)	135	211	168	Misc determinations	290	90,826	76,555	Spina bifida and/or birth defects adjustments	450	26	22	Future examination for disabilities	310	31,271	14,197	Due process	600	54,203	29,973	<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;">Compensation and Pension National Inventory - Historical Reporting Bundles*</p> <p>*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.</p> <p style="text-align: center;">As of January 11, 2014</p> </div> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="4" style="text-align: center;">Compensation Entitlement</th> <th colspan="4" style="text-align: center;">Pension Entitlement</th> </tr> <tr> <th>Measurement</th> <th># Pending</th> <th># Pending over 125 days</th> <th>Percent Pending > 125 days</th> <th>Measurement</th> <th># Pending</th> <th># Pending over 125 days</th> <th>Percent Pending > 125 days</th> </tr> </thead> <tbody> <tr> <td>Original Entitlement - Veterans¹</td> <td>205,652</td> <td>123,931</td> <td>60.26%</td> <td>Original Entitlement</td> <td>48,522</td> <td>23,845</td> <td>49.14%</td> </tr> <tr> <td>EP 095 - Initial entitlement decisions for Voc Rehab</td> <td style="text-align: center;">1,076</td> <td style="text-align: center;">855</td> <td style="text-align: center;">79%</td> <td>EP 180 - 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EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%																																																																																																																																																																																																																																																												
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187	98.7%																																																																																																																																																																																																																																																												
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%																																																																																																																																																																																																																																																												
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 636 - Cost of Living Adjustments	544	78	14.3%																																																																																																																																																																																																																																																												
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 637 - Non-entitlement reviews	10	4	40.0%																																																																																																																																																																																																																																																												
Award Adjustments	409,635	292,244	71.34%	Pension Other	5,533	2,753	49.8%																																																																																																																																																																																																																																																												

VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		521,362	241,382	46.3%
As of December 20, 2014				
Original Entitlement	Total	183,717	83,628	45.5%
Initial entitlement for service-connected disability (=>8)	EP 010	51,782	23,250	44.9%
Initial entitlement for service-connected disability (<=7)	EP 110	121,365	59,101	48.7%
Initial entitlement - Veteran's Pension	EP 180	4,702	352	7.5%
Initial claims from surviving spouses, children or parents	EP 140	5,868	925	15.8%
Supplemental Entitlement	Total	337,645	157,754	46.7%
Increased entitlement and/or reconsideration for Pension	EP 120	6,375	430	6.7%
Increased evaluation and/or additional claimed conditions	EP 020	313,250	150,819	48.1%
Future examination for disabilities	EP 310	16,449	5,855	35.6%
Increased entitlement due to hospitalization or surgery	EP 320	1,335	482	36.1%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	222	164	73.9%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	4	3	75.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	10	1	10.0%
Agent Orange claims where an interim decision was provided	EP 409	0	0	0.0%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	8,866	8,312	554	6.70%
Buffalo	1,030	958	72	7.5%
Atlanta	543	549	(6)	-1.1%
St Louis	1,288	1,092	196	17.9%
Muskogee	6,005	5,713	292	5.1%
Total Education Claims - All Education Programs	61,726	50,793	10,933	21.50%
Buffalo	8,005	4,978	3,027	60.8%
Atlanta	3,982	3,114	868	27.9%
St Louis	9,017	9,170	(153)	-1.7%
Muskogee	40,722	33,531	7,191	21.4%
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics	Reporting Period: As of December 20, 2014
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Notes about the data:

1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.

2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	521,362	145.8	46.3%	74,605	277,660	182.5	186.2	95.80%	90.71%	90.81%	92.35%
Compensation Claims Processing											
USA Compensation Total	481,854	151.5	48.7%	62,565	233,732	201.9	206.0				
Eastern Area	93,751	151.9	48.7%	11,546	45,061	202.2	202.3	94.9%	89.3%	89.6%	90.4%
Baltimore	9,511	210.9	65.9%	873	3,247	299.0	287.9	90.7%	81.0%	81.0%	84.2%
Boston	6,426	162.5	51.7%	433	1,776	286.1	260.8	96.3%	90.3%	92.8%	89.8%
Buffalo	6,258	148.7	52.8%	660	2,352	248.8	252.4	93.8%	91.2%	89.8%	88.6%
Cleveland	10,610	132.1	37.2%	1,850	6,741	173.5	181.9	96.1%	92.2%	90.6%	93.9%
Detroit	10,156	130.8	41.2%	1,428	5,222	188.2	188.1	91.3%	88.2%	89.1%	90.5%
Hartford	2,166	108.4	31.3%	429	1,637	160.1	158.9	98.3%	96.7%	95.7%	94.6%
Indianapolis	9,400	175.2	57.8%	736	3,152	276.4	245.0	96.2%	90.6%	92.0%	91.3%
Manchester	1,805	128.8	40.3%	146	676	214.2	211.1	96.1%	91.4%	91.1%	91.2%
New York	8,115	147.6	51.2%	643	2,755	240.8	250.2	90.9%	86.7%	92.3%	91.9%
Newark	3,300	114.6	37.5%	388	1,419	173.1	171.1	93.6%	87.3%	83.3%	82.8%
Philadelphia (Non-PMC)	13,384	161.2	55.0%	1,541	5,895	257.8	264.7	96.0%	91.2%	87.8%	91.7%
Pittsburgh	6,302	164.2	52.0%	509	2,531	226.8	227.5	97.1%	91.9%	87.7%	92.2%
Providence	3,202	75.6	17.3%	1,425	5,685	59.4	63.4	96.9%	90.4%	93.8%	91.1%
Togus	1,167	95.7	22.4%	266	1,167	104.9	115.8	97.2%	88.7%	93.2%	97.6%
White River J.	675	139.3	48.9%	78	254	138.5	154.9	92.7%	83.3%	86.0%	84.9%
Wilmington	1,274	156.1	50.4%	141	552	248.0	247.0	93.6%	86.7%	87.7%	89.3%
Pension Claims Processing											
USA Pension Total	18,793	61.4	10.6%	9,064	32,750	63.2	62.7		99.5%	99.5%	99.06%
Philadelphia PMC	7,025	66.7	13.1%	2,510	9,778	68.9	70.8		98.4%	99.2%	98.37%
Milwaukee PMC	4,190	54.3	8.7%	2,645	9,107	57.3	54.6		100.0%	99.6%	99.20%
St. Paul PMC	6,902	49.8	5.0%	3,565	12,572	64.0	62.5		100.0%	99.6%	99.60%
Other Pension	676	167.9	54.9%	344	1,293	57.2	60.6				
Quick Start Claims Processing											
USA Quick Start Total	10,073	88.2	23.2%	1,631	5,540	126.1	122.1				
San Diego	3,108	92.6	27.0%	727	2,635	120.1	108.4				
Winston-Salem	4,719	92.4	24.6%	712	2,444	135.6	134.9				
Other Quick Start	2,246	73.4	15.0%	192	461	113.8	133.1				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	10,642	93.2	24.4%	1,345	5,638	149.3	148.3				
Winston-Salem	3,732	74.1	10.3%	464	2,201	102.8	91.5				
Salt Lake City	5,424	107.2	33.8%	770	3,008	176.7	187.8				
Other Benefits Delivery at Discharge	1,486	90.3	25.2%	111	429	153.4	163.1				

VBA Monday Morning Workload Report

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics	Reporting Period: As of December 20, 2014
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Notes about the data:
 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim.
 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are **not** included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	521,362	145.8	46.3%	74,605	277,660	182.5	186.2				
Compensation Claims Processing											
USA Compensation Total	481,854	151.5	48.7%	62,565	233,732	201.9	206.0				
Eastern Area	98,547	148.8	47.2%	11,979	46,395	201.3	201.4				
Baltimore	6,139	211.5	62.1%	319	1,017	371.1	374.4				
Boston	5,836	155.6	47.9%	358	1,507	292.3	259.3				
Buffalo	6,259	147.3	52.5%	651	2,296	248.9	250.9				
Cleveland	11,750	133.0	36.9%	2,001	7,201	179.5	186.7				
Detroit	10,556	130.1	41.2%	1,529	5,585	188.1	186.6				
Hartford	3,092	103.4	30.3%	518	1,973	162.2	167.9				
Indianapolis	8,098	186.2	63.4%	641	2,792	289.0	246.3				
Manchester	2,078	143.9	46.2%	191	818	229.6	229.3				
New York	8,108	147.5	51.2%	637	2,724	239.3	248.8				
Newark	3,596	118.2	41.0%	424	1,581	174.6	173.1				
Philadelphia (Non-PMC)	13,003	160.8	55.3%	1,528	5,836	261.6	266.1				
Pittsburgh	6,190	165.1	52.0%	471	2,347	229.9	229.7				
Providence	4,206	77.6	17.4%	1,524	6,074	63.3	67.8				
Togus	7,427	143.2	38.9%	948	3,766	197.2	201.3				
White River J.	1,009	169.5	64.2%	113	383	171.5	193.5				
Wilmington	1,200	148.0	47.3%	126	495	235.2	231.0				
Pension Claims Processing											
USA Pension Total	18,793	61.4	10.6%	9,064	32,750	63.2	62.7				
Philadelphia PMC	7,037	67.0	13.2%	2,518	9,794	69.7	71.0				
Milwaukee PMC	4,193	54.4	8.7%	2,649	9,115	57.8	54.9				
St. Paul PMC	6,898	49.8	5.0%	3,569	12,580	64.1	62.6				
Other Pension	665	166.8	54.0%	328	1,261	46.3	55.3				
Quick Start Claims Processing											
USA Quick Start Total	10,073	88.2	23.2%	1,631	5,540	126.1	122.1				
San Diego	4,279	84.4	21.3%	863	2,878	113.8	105.6				
Winston-Salem	4,919	90.0	23.7%	715	2,449	135.1	134.6				
Other Quick Start	875	96.8	29.5%	53	213	204.6	203.1				
Benefits Delivery at Discharge Processing											
USA Benefits Delivry at Discharge Total	10,642	93.2	24.4%	1,345	5,638	149.3	148.3				
Winston-Salem	3,823	72.7	10.1%	464	2,197	102.8	91.6				
Salt Lake City	5,461	106.8	33.6%	770	2,989	176.7	187.8				
Other Benefits Delivery at Discharge	1,358	96.4	27.4%	111	452	153.4	162.7				

Compensation Entitlement				Pension Entitlement				Agency Burden, Accrued	
Measurement	Cases Pending	Pending over 120 Day	Percent Pending over 120 Day	Measurement	Cases Pending	Pending over 120 Day	Percent Pending over 120 Day	Measurement	Cases Pending
Original Entitlement - Veterans*	173,800	82,873	47.68%	Original Entitlement	20,866	1,771	8.49%	Total Applicable Pending	288,653
EP 005 - Initial entitlement - Veterans for VA Rehab	653	322	80%	EP 100 - Initial entitlement - Veterans	4,702	302	7.2%	EP 005 - Pending Notice of Discharge	150,728
EP 010 - Initial entitlement for service-connected disability (a-e)	51,763	23,260	44.9%	EP 105 - Increased entitlement under/for reclassification	4,335	430	8.7%	EP 010 - Pending Notice of Discharge	402
EP 110 - Initial entitlement for service-connected disability (a-f)	121,365	59,101	48.7%	EP 100 - Initial entitlement - Survivor	5,763	568	10.1%	EP 110 - Pending Statement of Cases	21,111
Original Entitlement - Survivors*	6,398	1,431	22.41%	Pension Award Adjustments	34,627	5,562	16.2%	EP 105 - Pending Form 50	80,115
EP 140 - Initial claims from surviving spouses, children or parents	5,808	925	15.8%	EP 125 - Hospitalization adjustment (100/100/0)	548	21	3.8%	EP 140 - Reg. Days Pending for Form 50	626
EP 410 - Initial claims from children Veterans with Spina (b)(6) under 6th (b)(6)	518	506	97.7%	EP 137 - Dependency	4,222	1,809	23.9%	EP 410 - Pending Remarks Returned from Regional Office	20,967
Supplemental Entitlement	314,921	151,587	48.13%	EP 105 - Income adjustments	12,834	1,303	10.2%	EP 105 - Reg. Days Pending for Remarks at a Regional Office	542
EP 020 - Increased evaluation and/or additional circumstances	313,200	150,819	48.1%	EP 125 - Annual eligibility verification (100/100/0)	0	0	0.0%	EP 020 - Pending Remarks sent to the Agency Management Center	12,482
EP 025 - Increased entitlement due to hospitalization or surgery	1,336	482	36.1%	EP 207 - Misc. determinations	4,800	1,628	33.9%	EP 025 - Reg. Days Pending for Remarks at a Regional Office	163
EP 025 - Spina (b)(6) under 6th (b)(6) defects reconstruction	159	86	56.0%	EP 207 - Misc. determinations	5,022	1,681	11.2%	EP 025 - Cases Pending for Transferral	461
EP 031 - Reopened or new Agent Change claims prior to 9/30/00	222	164	73.9%	Program Reviews	8,967	9,598	97.3%	Total Burden Pending	15,642
EP 037 - Non-mer review cases based upon new Agent Change prescriptions	4	3	75.0%	EP 104 - Income Verification Match	9,546	9,537	99.9%	Total Accrued Pending	7,950
EP 040 - Reopened or new Agent Change claims after 9/30/00	10	1	10.0%	EP 058 - Cost of Living Adjustments	209	65	21.0%		
EP 040 - Agent Change claims where an interim decision was provided	0	0	0.0%	EP 057 - Non-entitlement reviews	12	6	50.0%		
Award Adjustments	485,005	330,428	68.06%	Pension Other	3,181	396	12.4%		
EP 100 - Dependency	258,975	180,269	70.2%	EP 057 - Correspondence	2,498	188	7.5%		
EP 103 - Survivor related entitlement	318	188	59.1%	EP 057 - Correspondence	271	14	5.2%		
EP 105 - Hospitalization adjustment (non-rating)	113,756	91,567	80.5%	EP 057 - Internal quality review	462	160	34.6%		
EP 105 - Spina (b)(6) under 6th (b)(6) defects reconstruction	30	20	66.7%	EP 057 - Complex of errors	58	18	30.9%		
EP 110 - Future estimation for disabilities	16,494	8,885	53.9%						
EP 050 - Due process	95,691	30,024	31.5%						
Program Reviews	70,733	68,015	96.0%						
EP 214 - Income verification for unemployment	73	73	100.0%						
EP 052 - Review of Hemodialysis related cases/conditions	50	44	88.0%						
EP 052 - Review of Radiation related cases/conditions	531	456	85.9%						
EP 054 - Review of Misc. cases referred to central office	1,814	824	45.4%						
EP 056 - Review of other misc. cases referred to central office	276	180	65.2%						
EP 050 - Cost of Living Adjustments (COLA) and other reviews	16,188	13,283	81.8%						
EP 050 - Social Security number verification	33,043	40,365	122.2%						
Compensation Other	237,532	108,278	45.6%						
EP 173 - Pre-decisional hearings	5,280	3,885	73.6%						
EP 005 - Correspondence	162,775	51,320	31.5%						
EP 005 - Congressional correspondence	2,524	1,320	52.3%						
EP 010 - Freedom of Information Act (FOIA) requests	31,487	21,044	67.2%						
EP 020 - Review, including quality assurance	35,058	30,189	86.1%						
EP 020 - Correction of errors	734	657	89.5%						

Arrow indicates an EP included in the Rating Bundle group

REGIONAL OFFICE COMPENSATION INVENTORY															
Region	Agency	Case No.	App Date	EP 005				EP 010				EP 110			
				Cases Pending	Pending over 120 Day	Percent Pending over 120 Day	Review Pending	Cases Pending	Pending over 120 Day	Percent Pending over 120 Day	Review Pending	Cases Pending	Pending over 120 Day	Percent Pending over 120 Day	Review Pending
WEST	Alaska	8,207	2,017	24.58%	4,190	86%	1,929	46%	1,261	65%	1,261	65%	1,261	65%	
	Arizona	4,012	1,614	40.23%	2,398	50%	1,884	78%	1,884	78%	1,884	78%	1,884	78%	
	California	1,870	501	26.8%	1,369	73%	1,369	73%	1,369	73%	1,369	73%	1,369	73%	
	Colorado	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	
	Connecticut	1,076	268	24.9%	808	75.1%	808	75.1%	808	75.1%	808	75.1%	808	75.1%	
	Florida	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	
	Georgia	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	
	Idaho	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	
	Illinois	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	
	Indiana	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	
	Iowa	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	
	Kansas	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	
	Kentucky	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	
	Louisiana	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	
SOUTHERN AREA	Alabama	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	
	Arkansas	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	
	Delaware	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	
	District of Columbia	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	
	Florida	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	
	Georgia	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	
	Illinois	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	
	Indiana	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	
	Iowa	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	
	Kansas	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	
	Kentucky	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	
	Louisiana	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	
	Mississippi	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	
	North Carolina	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	
North Dakota	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%		
Ohio	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%		
OKLAHOMA	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%		
OREGON	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%		
UTAH	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%		
VERMONT	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%		
WEST VIRGINIA	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%		
WISCONSIN	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%		
WYOMING	1,000	212	21.2%	788	78.8%	788	78.8%	788	78.8%	788	78.8%	788	78.8%		