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Chairman Tells Service Members It's OK to Get Help

TRICARE Public Affairs

May 07, 2010

The chairman of the Joint Chiefs of Staff wants service members to know it is OK to get help for behavioral health-related conditions. In a new video spotlighting TRICARE's behavioral health care benefits, Adm. Mike Mullen sends a strong message to service members struggling with feelings of stress, anxiety or depression.

"If you feel as though you or a close family member need help, please don't wait. Tell someone," Mullen said. "Asking for help may very well be the bravest thing you can do."

In the four-minute video (viewable below, or visit **www.tricare.mil/mentalhealth**), Mullen urges troops to tell someone in their chain of command if they having difficulties working through stress from deployments or the demands of military life. These are issues all service members may have at one time or another and, Mullen said, by ignoring them they can hurt not just themselves, but their family, friends and fellow service members.

"The truth is, many people are reluctant to seek counseling because they fear the stigma attached to psychological or emotion problems," Mullen said.

To avoid that, TRICARE's new mental health options allow beneficiaries to seek help in a more private manner. The TRICARE Assistance Program (TRIAP) brings short-term professional counseling assistance straight into the home. Beneficiaries with a computer, Web cam and the associated software can speak face-to-face with a licensed counselor over the Internet at any time of the day or night.

TRIAP is available in the United States to active duty service members, those eligible for the Transition Assistance Management Program and National Guard and Reserve members enrolled in TRICARE Reserve Select. It is also available to their spouses of any age, and to other eligible family members 18 years of age or older.

The video also features Marine Corps Sgt. Josh Hopper, who shares his experiences with seeking help for post-traumatic stress disorder after two deployments to Iraq. Hear more of his story and others at www.realwarriors.net.

Visit www.tricare.mil/mentalhealth to see the chairman's message and learn about behavioral health care options available through TRICARE.