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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	879,396	563,120	64.0%

January 3, 2012

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	844,166	540,646	64.0%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		805,213	527,240	65.5%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	394	83	21.1%
Initial entitlement for service-connected disability (=>8)	010	66,468	45,070	67.8%
Initial entitlement for service-connected disability (<=7)	110	215,644	139,987	64.9%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	12,628	5,035	39.9%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	81	36	44.4%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	464,232	301,349	64.9%
Increased entitlement due to hospitalization or surgery	320	2,300	771	33.5%
Spina bifida and/or birth defects reconsideration	420	44	31	70.5%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	999	810	81.1%
Nehmer review cases based upon new Agent Orange presumptives *	687	13,503	12,514	92.7%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	26,005	20,017	77.0%
Agent Orange claims where an interim decision was provided*	409	2,915	1,537	52.7%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		191,034	77,241	40.4%
Dependency	130	88,778	35,734	40.3%
Survivor restored entitlement	133	11	11	100.0%
Hospitalization adjustment (non-rating)	135	194	107	55.2%
Misc determinations	290	52,218	28,631	54.8%
Spina bifida and/or birth defects adjustments	450	5	5	100.0%
Future examination for disabilities	310	12,007	4,065	33.9%
Due process	600	37,821	8,688	23.0%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		37,168	20,522	55.2%
Income verification for unemployability	314	2,232	2,232	100.0%
Review of Hemodialysis related cases/conditions	680	48	41	85.4%
Review of Radiation related cases/conditions	682	562	503	89.5%
Review of Misc cases referred to central office	684	38	32	84.2%
Review of effective date related to herbicide exposure	685	155	134	86.5%
Cost of Living Adjustments (COLAs) and other reviews	690	6,831	2,391	35.0%
Social Security number verification	690 Group	27,302	15,189	55.6%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		81,976	52,888	64.5%
Pre-decisional hearings	173	1,570	1,094	69.7%
Correspondence	400	36,973	26,010	70.3%
Congressional correspondence	500	758	207	27.3%
Freedom of Information Act (FOIA) requests	510	19,782	6,782	34.3%
Review, including quality assurance	930	22,612	18,596	82.2%
Correction of errors	960	281	199	70.8%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		74,183	35,880	48.4%
Increased entitlement and/or reconsideration	120	17,337	6,612	38.1%
Initial entitlement - Veteran	180	10,128	2,879	28.4%
Initial entitlement - Survivor	190	46,718	26,389	56.5%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		82,157	39,386	47.9%
Hospitalization adjustment (non-rating)	135	2,204	1,103	50.0%
Dependency	137	10,125	4,915	48.5%
Income adjustments	150	35,179	22,115	62.9%
Annual eligibility verification reporting (EVRs)	155	93	55	59.1%
Misc determinations	297	19,233	7,373	38.3%
Due process	607	15,323	3,825	25.0%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		17,226	16,993	98.6%
Income Verification Match	154	16,795	16,795	100.0%
Cost of Living Adjustments	696	55	13	23.6%
Non-entitlement reviews	697	376	185	49.2%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		5,308	2,934	55.3%
Correspondence	407	986	484	49.1%
Congressional correspondence	507	1,750	406	23.2%
Internal quality reviews	937	2,572	2,044	79.5%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	59,204
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	8,613
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As Of January 3, 2012	NA	253,903
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	17,933
	All	144,153
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

COMPENSATION AND PENSION INVENTORY

January 3, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	879,396	563,120 64.0%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	805,213	527,240	65.5%	191,034	77,242	40.4%	37,168	20,522	55.2%	81,976	52,888	64.5%	30,376	1,268	251,028
EASTERN AREA	166,224	113,252	68.1%	38,316	18,722	48.9%	8,044	4,898	60.9%	17,620	12,426	70.5%	17,217	138	41,510
Baltimore	16,531	12,873	77.9%	3,312	1,955	59.0%	322	251	78.0%	1,296	998	77.0%	1	3	2,922
Boston	8,594	5,709	66.4%	1,629	591	36.3%	496	130	26.2%	970	737	76.0%	8	-	4,030
Buffalo	7,442	4,390	59.0%	3,239	1,379	42.6%	198	101	51.0%	617	419	67.9%	2	1	790
Cleveland	23,698	15,429	65.1%	5,133	2,226	43.4%	881	730	82.9%	3,102	1,786	57.6%	4	59	6,664
Detroit	19,617	12,715	64.8%	4,229	1,752	41.4%	360	256	71.1%	2,589	1,886	72.8%	4	42	5,917
Hartford	4,138	2,525	61.0%	771	257	33.3%	461	295	64.0%	352	257	73.0%	-	-	824
Indianapolis	20,588	16,066	78.0%	3,799	2,330	61.3%	404	330	81.7%	2,476	1,907	77.0%	1	26	4,245
Manchester	2,112	1,217	57.6%	740	221	29.9%	100	3	3.0%	205	142	69.3%	-	-	804
New York	15,553	11,919	76.6%	3,584	1,565	43.7%	170	24	14.1%	932	793	85.1%	1	1	4,024
Newark	4,554	2,548	56.0%	1,201	591	49.2%	113	108	95.6%	509	314	61.7%	-	1	1,979
Philadelphia	25,342	16,664	65.8%	4,455	2,751	61.8%	2,938	1,993	67.8%	2,192	1,614	73.6%	17,195	-	3,476
Pittsburgh	9,684	6,678	69.0%	2,969	1,573	53.0%	345	244	70.7%	1,336	877	65.6%	1	3	3,116
Providence	3,452	1,792	51.9%	713	186	26.1%	405	173	42.7%	402	277	68.9%	-	1	1,038
Togus	2,543	1,330	52.3%	1,841	1,013	55.0%	787	243	30.9%	330	208	63.0%	-	-	737
White River J.	1,073	676	63.0%	313	140	44.7%	56	12	21.4%	114	92	80.7%	-	-	420
Wilmington	1,303	721	55.3%	388	192	49.5%	8	5	62.5%	198	119	60.1%	-	1	524
SOUTHERN AREA	243,648	152,736	62.7%	62,038	22,821	36.8%	11,293	6,112	54.1%	23,914	13,591	56.8%	50	172	79,454
Atlanta	32,320	21,203	65.6%	7,452	2,677	35.9%	282	195	69.1%	4,990	2,844	57.0%	2	-	10,392
Columbia	21,740	12,821	59.0%	4,029	664	16.5%	1,214	157	12.9%	1,253	830	66.2%	2	4	4,625
Huntington	7,464	4,880	65.4%	896	228	25.4%	258	144	55.8%	968	548	56.6%	2	3	2,928
Jackson	10,308	7,161	69.5%	1,799	423	23.5%	761	567	74.5%	805	567	70.4%	19	24	4,057
Louisville	9,955	5,342	53.7%	4,197	1,549	36.9%	1,378	719	52.2%	1,046	652	62.3%	5	16	2,700
Montgomery	14,315	7,810	54.6%	4,775	1,609	33.7%	740	357	48.2%	1,457	777	53.3%	6	35	9,848
Nashville	12,565	5,541	44.1%	3,848	869	22.6%	675	227	33.6%	1,979	858	43.4%	-	31	5,820
Roanoke	25,864	18,146	70.2%	6,731	2,889	42.9%	1,034	226	21.9%	2,013	1,096	54.4%	3	5	7,020
San Juan	5,296	2,792	52.7%	1,760	346	19.7%	95	71	74.7%	477	373	78.2%	1	1	4,437
St. Petersburg	46,851	29,202	62.3%	9,088	2,522	27.8%	690	366	53.0%	5,085	2,888	56.8%	4	47	19,125
Washington	96	36	37.5%	75	62	82.7%	36	35	97.2%	326	15	4.6%	-	-	10
Winston-Salem	56,874	37,802	66.5%	17,388	8,983	51.7%	4,130	3,048	73.8%	3,515	2,143	61.0%	6	6	8,492

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	197,748	127,062	64.3%	45,274	17,622	38.9%	8,424	4,145	49.2%	20,621	13,775	66.8%	12,461	393	61,518
Chicago	21,002	16,240	77.3%	3,783	2,326	61.5%	740	585	79.1%	2,893	2,356	81.4%	3	51	6,024
Des Moines	7,025	3,741	53.3%	2,186	982	44.9%	188	141	75.0%	677	492	72.7%	-	-	1,842
Fargo	1,339	538	40.2%	229	36	15.7%	68	7	10.3%	143	82	57.3%	-	-	319
Houston	35,786	25,100	70.1%	14,306	7,549	52.8%	1,134	742	65.4%	4,126	2,691	65.2%	3	4	14,345
Lincoln	2,754	520	18.9%	485	25	5.2%	175	34	19.4%	434	77	17.7%	-	1	1,607
Little Rock	7,842	4,724	60.2%	3,082	1,035	33.6%	1,248	384	30.8%	1,432	885	61.8%	-	16	4,476
Milwaukee	11,543	4,822	41.8%	2,098	139	6.6%	397	166	41.8%	787	331	42.1%	8,262	-	2,641
Muskogee	13,563	7,770	57.3%	3,238	711	22.0%	1,186	309	26.1%	1,193	898	75.3%	7	4	3,518
New Orleans	11,856	7,258	61.2%	2,920	1,320	45.2%	355	204	57.5%	1,443	1,031	71.4%	2	26	5,208
Sioux Falls	1,097	293	26.7%	287	30	10.5%	300	17	5.7%	188	81	43.1%	1	3	263
St. Louis	17,276	11,409	66.0%	3,602	1,755	48.7%	484	260	53.7%	1,529	988	64.6%	2	23	6,738
St. Paul	10,496	2,653	25.3%	1,614	182	11.3%	1,442	1,077	74.7%	562	280	49.8%	3,988	-	1,720
Waco	51,116	39,218	76.7%	6,330	1,371	21.7%	690	210	30.4%	4,686	3,251	69.4%	193	265	11,969
Wichita	5,053	2,776	54.9%	1,114	161	14.5%	17	9	52.9%	528	332	62.9%	-	-	848
WESTERN AREA	197,590	132,701	67.2%	45,364	18,068	39.8%	9,316	5,367	57.6%	19,795	13,075	66.1%	644	564	48,792
Albuquerque	4,732	2,548	53.8%	1,081	278	25.7%	59	34	57.6%	508	297	58.5%	-	-	2,142
Anchorage	1,622	832	51.3%	1,396	754	54.0%	555	219	39.5%	311	219	70.4%	-	-	169
Boise	2,223	833	37.5%	1,009	232	23.0%	118	29	24.6%	367	162	44.1%	-	-	867
Denver	10,494	5,614	53.5%	3,020	769	25.5%	468	115	24.6%	689	421	61.1%	2	3	3,932
Cheyenne	936	377	40.3%	679	399	58.8%	32	17	53.1%	272	150	55.1%	-	-	357
Fort Harrison	1,317	254	19.3%	467	56	12.0%	122	8	6.6%	211	47	22.3%	-	1	383
Honolulu	5,241	3,595	68.6%	797	172	21.6%	83	36	43.4%	811	681	84.0%	1	2	789
Los Angeles	22,718	16,810	74.0%	4,980	1,765	35.4%	2,157	1,399	64.9%	1,670	1,152	69.0%	-	1	6,747
Manila	3,329	1,575	47.3%	1,236	366	29.6%	151	51	33.8%	1,624	754	46.4%	266	44	2,277
Oakland	31,851	23,619	74.2%	6,435	3,015	46.9%	535	241	45.0%	3,547	2,908	82.0%	4	2	7,344
Phoenix	20,864	15,667	75.1%	3,028	813	26.8%	793	589	74.3%	2,213	1,509	68.2%	-	2	5,276
Portland	12,398	7,551	60.9%	3,695	2,079	56.3%	1,001	301	30.1%	1,525	812	53.2%	1	10	5,160
Reno	7,548	5,370	71.1%	1,545	573	37.1%	93	42	45.2%	788	568	72.1%	-	-	1,053
Salt Lake City	14,354	7,002	48.8%	5,059	1,841	36.4%	1,467	1,222	83.3%	1,509	1,031	68.3%	-	1	2,017
San Diego	29,083	18,392	63.2%	2,754	506	18.4%	740	385	52.0%	1,176	620	52.7%	-	-	4,271
Seattle	28,880	22,662	78.5%	8,183	4,450	54.4%	942	679	72.1%	2,574	1,744	67.8%	370	498	6,008
Other	3	1,489	49633.3%	42	9	21.4%	91	-	-	26	21	80.8%	4	1	19,754

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	74,183	35,880	48.4%	82,157	39,386	47.9%	17,226	16,993	98.6%	5,308	2,934	55.3%	28,830	7,345	2,875
Philadelphia	32,856	18,494	56.3%	39,982	21,960	54.9%	6,434	6,430	99.9%	2,506	1,037	41.4%	6,072	3,511	1,134
Milwaukee	19,963	7,777	39.0%	14,590	2,836	19.4%	3,670	3,662	99.8%	523	258	49.3%	1,591	1,434	673
St. Paul	20,955	9,457	45.1%	27,007	14,266	52.8%	7,013	6,829	97.4%	2,035	1,448	71.2%	21,050	2,400	1,068
Other (in transit)	409	152	37.2%	578	324	56.1%	109	72	66.1%	244	191	78.3%	117	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	17,933	17,112	821	4.8%	144,153	156,303	(12,150)	-7.8%
Buffalo	6,482	5,782	700	12.1%	47,318	45,932	1,386	3.0%
Atlanta	2,283	2,478	(195)	-7.9%	24,404	24,884	(480)	-1.9%
St Louis	4,377	4,154	223	5.4%	31,809	34,879	(3,070)	-8.8%
Muskogee	4,791	4,698	93	2.0%	40,622	50,608	(9,986)	-19.7%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.