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## Monday Morning Workload Report

As of: Jan 3, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>390,190</b>	<b>86,084</b>	<b>22.1%</b>	<b>159,870</b>	<b>23,789</b>	<b>14.9%</b>	<b>624,755</b>	<b>129,872</b>	<b>20.8%</b>	<b>9,873</b>	<b>183,852</b>	<b>16,344</b>	<b>167,508</b>	<b>18,981</b>	<b>33,476</b>	<b>0</b>	<b>29-Dec-08</b>
<b>Last Week</b>	<b>389,822</b>	<b>87,154</b>	<b>22.4%</b>	<b>158,210</b>	<b>23,013</b>	<b>14.5%</b>	<b>622,815</b>	<b>129,886</b>	<b>20.9%</b>	<b>11,432</b>	<b>186,273</b>	<b>19,532</b>	<b>166,741</b>	<b>19,035</b>	<b>42,047</b>	<b>0</b>	<b>19-Dec-08</b>
<b>Change from Last Week</b>	<b>368</b>	<b>-1,070</b>	<b>-0.3%</b>	<b>1,660</b>	<b>776</b>	<b>0.3%</b>	<b>1,940</b>	<b>-14</b>	<b>-0.1%</b>	<b>-1,559</b>	<b>-2,421</b>	<b>-3,188</b>	<b>767</b>	<b>-54</b>	<b>-8,571</b>	<b>0</b>	
<b>Percent Change</b>	<b>0.1%</b>	<b>-1.2%</b>	<b>-1.3%</b>	<b>1.0%</b>	<b>3.4%</b>	<b>2.3%</b>	<b>0.3%</b>	<b>0.0%</b>	<b>-0.3%</b>	<b>-13.6%</b>	<b>-1.3%</b>	<b>-16.3%</b>	<b>0.5%</b>	<b>-0.3%</b>	<b>-20.4%</b>		
<b>Last Year</b>	<b>406,474</b>	<b>105,693</b>	<b>26.0%</b>	<b>173,375</b>	<b>48,976</b>	<b>28.2%</b>	<b>647,685</b>	<b>172,064</b>	<b>26.6%</b>	<b>9,689</b>	<b>163,320</b>	<b>15,648</b>	<b>147,672</b>	<b>28,188</b>	<b>46,787</b>	<b>0</b>	<b>4-Jan-08</b>
<b>EASTERN AREA</b>																	
Baltimore	6,956	2,100	30.2%	2,151	581	27.0%	10,094	3,101	30.7%	141	2,190	136	2,054	6			
Boston	3,708	566	15.3%	981	184	18.8%	5,065	837	16.5%	29	2,390	167	2,223	1			
Buffalo	4,816	1,008	20.9%	898	28	3.1%	6,392	1,246	19.5%	212	1,122	206	916	0	11,586		
Cleveland	10,491	2,770	26.4%	1,884	327	17.4%	13,332	3,267	24.5%	126	5,836	262	5,574	1		0	
Detroit	10,779	3,600	33.4%	2,767	597	21.6%	15,558	5,115	32.9%	161	4,059	359	3,700	1			
Hartford	1,658	218	13.1%	368	46	12.5%	2,705	440	16.3%	15	1,210	168	1,042	0			
Indianapolis	8,507	1,982	23.3%	2,868	619	21.6%	12,317	3,037	24.7%	25	3,213	334	2,879	1			
Manchester	1,232	250	20.3%	296	34	11.5%	1,721	298	17.3%	8	601	72	529	0		0	
New York	7,691	2,713	35.3%	3,126	892	28.5%	12,070	3,923	32.5%	37	2,299	263	2,036	2			
Newark	2,712	594	21.9%	902	273	30.3%	4,028	1,036	25.7%	12	1,712	227	1,485	0			
Philadelphia	13,081	1,262	9.6%	27,470	2,474	9.0%	48,205	4,212	8.7%	67	3,345	480	2,865	7,648			
Pittsburgh	4,869	1,573	32.3%	1,822	341	18.7%	6,961	1,956	28.1%	264	2,156	51	2,105	0			
Providence	1,369	108	7.9%	217	5	2.3%	1,829	156	8.5%	6	1,298	93	1,205	1			
Togus	2,244	393	17.5%	600	21	3.5%	3,177	438	13.8%	13	745	96	649	0			
White River Junction	630	161	25.6%	91	5	5.5%	758	166	21.9%	0	358	17	341	0			
Wilmington	607	56	9.2%	145	10	6.9%	875	73	8.3%	6	506	20	486	1			
<b>SOUTHERN AREA</b>																	
Atlanta	18,268	5,565	30.5%	5,199	1,365	26.3%	29,070	10,333	35.5%	323	6,560	436	6,124	3	6,436	0	
Columbia	7,155	1,018	14.2%	1,300	89	6.8%	9,759	1,462	15.0%	90	3,342	502	2,840	5			
Huntington	2,499	372	14.9%	695	57	8.2%	4,009	743	18.5%	9	2,126	200	1,926	0			
Jackson	4,451	1,374	30.9%	1,897	483	25.5%	7,282	2,048	28.1%	51	2,309	170	2,139	1			
Louisville	5,519	1,037	18.8%	1,225	155	12.7%	7,593	1,373	18.1%	159	2,076	175	1,901	1			
Montgomery	11,131	3,465	31.1%	3,186	755	23.7%	18,468	6,317	34.2%	50	8,766	571	8,195	2			
Nashville	8,752	1,727	19.7%	1,148	35	3.0%	11,020	2,031	18.4%	159	4,114	525	3,589	1			
Roanoke	14,400	3,805	26.4%	1,435	94	6.6%	17,118	3,987	23.3%	482	4,592	742	3,850	35		0	
San Juan	2,894	727	25.1%	746	88	11.8%	5,012	935	18.7%	3	3,256	231	3,025	0			
St. Petersburg	24,543	5,100	20.8%	9,710	2,312	23.8%	38,043	9,130	24.0%	345	7,648	1,189	6,459	216		0	
Washington	48	40	83.3%	76	49	64.5%	276	111	40.2%	0	12	0	12	0			
Winston-Salem	20,825	4,297	20.6%	5,149	379	7.4%	29,563	6,046	20.5%	2,036	5,229	595	4,634	0			29-Dec-08

## Monday Morning Workload Report

As of: Jan 3, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>390,190</b>	<b>86,084</b>	<b>22.1%</b>	<b>159,870</b>	<b>23,789</b>	<b>14.9%</b>	<b>624,755</b>	<b>129,872</b>	<b>20.8%</b>	<b>9,873</b>	<b>183,852</b>	<b>16,344</b>	<b>167,508</b>	<b>18,981</b>	<b>33,476</b>	<b>0</b>	<b>29-Dec-08</b>
<b>Last Week</b>	<b>389,822</b>	<b>87,154</b>	<b>22.4%</b>	<b>158,210</b>	<b>23,013</b>	<b>14.5%</b>	<b>622,815</b>	<b>129,886</b>	<b>20.9%</b>	<b>11,432</b>	<b>186,273</b>	<b>19,532</b>	<b>166,741</b>	<b>19,035</b>	<b>42,047</b>	<b>0</b>	<b>19-Dec-08</b>
<b>Change from Last Week</b>	<b>368</b>	<b>-1,070</b>	<b>-0.3%</b>	<b>1,660</b>	<b>776</b>	<b>0.3%</b>	<b>1,940</b>	<b>-14</b>	<b>-0.1%</b>	<b>-1,559</b>	<b>-2,421</b>	<b>-3,188</b>	<b>767</b>	<b>-54</b>	<b>-8,571</b>	<b>0</b>	
<b>Percent Change</b>	<b>0.1%</b>	<b>-1.2%</b>	<b>-1.3%</b>	<b>1.0%</b>	<b>3.4%</b>	<b>2.3%</b>	<b>0.3%</b>	<b>0.0%</b>	<b>-0.3%</b>	<b>-13.6%</b>	<b>-1.3%</b>	<b>-16.3%</b>	<b>0.5%</b>	<b>-0.3%</b>	<b>-20.4%</b>		
<b>Last Year</b>	<b>406,474</b>	<b>105,693</b>	<b>26.0%</b>	<b>173,375</b>	<b>48,976</b>	<b>28.2%</b>	<b>647,685</b>	<b>172,064</b>	<b>26.6%</b>	<b>9,689</b>	<b>163,320</b>	<b>15,648</b>	<b>147,672</b>	<b>28,188</b>	<b>46,787</b>	<b>0</b>	<b>4-Jan-08</b>
<b>CENTRAL AREA</b>																	
Chicago	8,660	2,050	23.7%	3,702	1,255	33.9%	13,988	3,970	28.4%	137	6,002	292	5,710	1			
Des Moines	3,664	769	21.0%	425	27	6.4%	5,207	1,385	26.6%	10	1,528	62	1,466	2			
Fargo	1,417	194	13.7%	179	5	2.8%	1,679	207	12.3%	19	361	111	250	0			
Houston	16,630	4,209	25.3%	3,919	882	22.5%	21,953	5,368	24.5%	490	10,235	419	9,816	7		0	
Lincoln	2,440	238	9.8%	572	8	1.4%	3,420	291	8.5%	48	1,409	372	1,037	1			
Little Rock	5,693	1,777	31.2%	802	146	18.2%	8,580	2,706	31.5%	173	1,962	252	1,710	1			
Milwaukee	9,887	877	8.9%	18,460	1,614	8.7%	31,981	2,626	8.2%	16	2,386	259	2,127	3,736			
Muskogee	6,737	919	13.6%	1,451	55	3.8%	9,042	1,093	12.1%	170	3,214	398	2,816	2	7,986		
New Orleans	6,323	1,920	30.4%	1,350	232	17.2%	8,990	2,827	31.4%	55	2,645	45	2,600	5			
Sioux Falls	868	63	7.3%	159	0	0.0%	1,171	72	6.1%	17	271	59	212	1			
St. Louis	8,468	2,109	24.9%	2,028	306	15.1%	11,750	2,563	21.8%	53	3,786	454	3,332	0	7,468		
St. Paul	13,331	690	5.2%	19,945	2,523	12.6%	36,792	3,449	9.4%	24	2,121	598	1,523	7,279		0	
Waco	18,434	4,868	26.4%	2,296	53	2.3%	22,745	5,258	23.1%	282	7,720	1,315	6,405	3			
Wichita	2,769	367	13.3%	548	28	5.1%	3,562	426	12.0%	314	1,059	217	842	0			
<b>WESTERN AREA</b>																	
Albuquerque	3,002	508	16.9%	672	27	4.0%	4,074	614	15.1%	35	1,571	164	1,407	1			
Anchorage	1,261	272	21.6%	588	221	37.6%	2,136	521	24.4%	33	492	33	459	0			
Boise	1,370	123	9.0%	372	17	4.6%	2,041	170	8.3%	17	636	126	510	0			
Denver	7,212	1,362	18.9%	1,849	106	5.7%	10,102	1,578	15.6%	284	3,475	262	3,213	1		0	
Fort Harrison	1,525	205	13.4%	129	8	6.2%	1,823	224	12.3%	18	295	61	234	0			
Honolulu	2,095	392	18.7%	519	28	5.4%	2,787	460	16.5%	87	749	71	678	1			
Los Angeles	8,718	2,116	24.3%	2,419	429	17.7%	11,886	2,659	22.4%	102	5,103	180	4,923	2			
Manila	1,614	237	14.7%	648	19	2.9%	2,612	365	14.0%	0	976	219	757	0			
Oakland	15,462	4,873	31.5%	5,624	2,056	36.6%	24,122	7,776	32.2%	50	4,490	431	4,059	2			
Phoenix	8,062	1,572	19.5%	1,591	46	2.9%	10,695	1,655	15.5%	65	3,184	156	3,028	1		0	
Portland	6,366	1,376	21.6%	2,776	683	24.6%	10,722	2,263	21.1%	22	3,983	223	3,760	0			
Reno	3,948	1,030	26.1%	415	36	8.7%	4,958	1,132	22.8%	31	1,027	167	860	1			
Salt Lake City	5,934	517	8.7%	1,569	157	10.0%	7,906	711	9.0%	1,421	820	215	605	0			
San Diego	8,566	1,053	12.3%	1,482	84	5.7%	11,437	1,295	11.3%	670	2,988	340	2,648	0			
Seattle	7,898	1,516	19.2%	5,018	439	8.7%	14,048	2,339	16.7%	401	4,018	556	3,462	8			
St. Louis RMC	0	0	0.0%	0	0	0.0%	0	0	0.0%	0	0	0	0	0			
Central Office	0	0	0.0%	9	0	0.0%	146	50	34.2%	0	0	0	0	0			
AMC	1	1	100.0%	2	1	50.0%	100	2	2.0%	0	22,276	0	22,276	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.

## Monday Morning Workload Report

As of: Jan 3, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>390,190</b>	<b>86,084</b>	<b>22.1%</b>	<b>159,870</b>	<b>23,789</b>	<b>14.9%</b>	<b>624,755</b>	<b>129,872</b>	<b>20.8%</b>	<b>9,873</b>	<b>183,852</b>	<b>16,344</b>	<b>167,508</b>	<b>18,981</b>	<b>33,476</b>	<b>0</b>	<b>29-Dec-08</b>
<b>Last Week</b>	<b>389,822</b>	<b>87,154</b>	<b>22.4%</b>	<b>158,210</b>	<b>23,013</b>	<b>14.5%</b>	<b>622,815</b>	<b>129,886</b>	<b>20.9%</b>	<b>11,432</b>	<b>186,273</b>	<b>19,532</b>	<b>166,741</b>	<b>19,035</b>	<b>42,047</b>	<b>0</b>	<b>19-Dec-08</b>
<b>Change from Last Week</b>	<b>368</b>	<b>-1,070</b>	<b>-0.3%</b>	<b>1,660</b>	<b>776</b>	<b>0.3%</b>	<b>1,940</b>	<b>-14</b>	<b>-0.1%</b>	<b>-1,559</b>	<b>-2,421</b>	<b>-3,188</b>	<b>767</b>	<b>-54</b>	<b>-8,571</b>	<b>0</b>	
<b>Percent Change</b>	<b>0.1%</b>	<b>-1.2%</b>	<b>-1.3%</b>	<b>1.0%</b>	<b>3.4%</b>	<b>2.3%</b>	<b>0.3%</b>	<b>0.0%</b>	<b>-0.3%</b>	<b>-13.6%</b>	<b>-1.3%</b>	<b>-16.3%</b>	<b>0.5%</b>	<b>-0.3%</b>	<b>-20.4%</b>		
<b>Last Year</b>	<b>406,474</b>	<b>105,693</b>	<b>26.0%</b>	<b>173,375</b>	<b>48,976</b>	<b>28.2%</b>	<b>647,685</b>	<b>172,064</b>	<b>26.6%</b>	<b>9,689</b>	<b>163,320</b>	<b>15,648</b>	<b>147,672</b>	<b>28,188</b>	<b>46,787</b>	<b>0</b>	<b>4-Jan-08</b>

2. Predischarge claims pending includes 010 series, 110 series & EP 027.

## Monday Morning Workload Report

As of: Jan 10, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>390,681</b>	<b>86,127</b>	<b>22.0%</b>	<b>161,934</b>	<b>23,558</b>	<b>14.5%</b>	<b>626,691</b>	<b>129,794</b>	<b>20.7%</b>	<b>10,394</b>	<b>185,317</b>	<b>17,607</b>	<b>167,710</b>	<b>18,849</b>	<b>35,488</b>	<b>0</b>	<b>5-Jan-09</b>
<b>Last Week</b>	<b>390,190</b>	<b>86,084</b>	<b>22.1%</b>	<b>159,870</b>	<b>23,789</b>	<b>14.9%</b>	<b>624,755</b>	<b>129,872</b>	<b>20.8%</b>	<b>9,873</b>	<b>183,852</b>	<b>16,344</b>	<b>167,508</b>	<b>18,981</b>	<b>33,476</b>	<b>0</b>	<b>29-Dec-08</b>
<b>Change from Last Week</b>	<b>491</b>	<b>43</b>	<b>0.0%</b>	<b>2,064</b>	<b>-231</b>	<b>-0.3%</b>	<b>1,936</b>	<b>-78</b>	<b>-0.1%</b>	<b>521</b>	<b>1,465</b>	<b>1,263</b>	<b>202</b>	<b>-132</b>	<b>2,012</b>	<b>0</b>	
<b>Percent Change</b>	<b>0.1%</b>	<b>0.0%</b>	<b>-0.1%</b>	<b>1.3%</b>	<b>-1.0%</b>	<b>-2.2%</b>	<b>0.3%</b>	<b>-0.1%</b>	<b>-0.4%</b>	<b>5.3%</b>	<b>0.8%</b>	<b>7.7%</b>	<b>0.1%</b>	<b>-0.7%</b>	<b>6.0%</b>		
<b>Last Year</b>	<b>405,877</b>	<b>105,012</b>	<b>25.9%</b>	<b>174,268</b>	<b>47,765</b>	<b>27.4%</b>	<b>647,478</b>	<b>170,225</b>	<b>26.3%</b>	<b>10,083</b>	<b>163,890</b>	<b>16,459</b>	<b>147,431</b>	<b>27,632</b>	<b>50,642</b>	<b>0</b>	<b>11-Jan-08</b>
<b>EASTERN AREA</b>																	
Baltimore	6,927	2,084	30.1%	2,209	628	28.4%	10,172	3,135	30.8%	131	2,217	148	2,069	6			
Boston	3,692	576	15.6%	1,043	195	18.7%	5,168	864	16.7%	29	2,459	173	2,286	1			
Buffalo	4,805	1,011	21.0%	892	35	3.9%	6,338	1,254	19.8%	178	1,120	210	910	1	11,033		
Cleveland	10,369	2,684	25.9%	1,789	313	17.5%	13,185	3,163	24.0%	132	5,895	300	5,595	1		0	
Detroit	10,768	3,551	33.0%	2,739	584	21.3%	15,499	5,014	32.4%	162	4,063	387	3,676	1			
Hartford	1,679	224	13.3%	402	48	11.9%	2,784	451	16.2%	12	1,215	182	1,033	0			
Indianapolis	8,477	1,982	23.4%	2,881	595	20.7%	12,251	3,004	24.5%	28	3,209	372	2,837	1			
Manchester	1,277	248	19.4%	331	39	11.8%	1,784	301	16.9%	12	614	74	540	0		0	
New York	7,718	2,685	34.8%	3,252	897	27.6%	12,451	4,002	32.1%	32	2,314	290	2,024	2			
Newark	2,745	597	21.7%	3,387	856	25.3%	4,104	1,018	24.8%	15	1,713	251	1,462	0			
Philadelphia	13,530	1,336	9.9%	25,951	1,904	7.3%	49,244	4,337	8.8%	63	3,394	504	2,890	7,633			
Pittsburgh	4,857	1,571	32.3%	1,806	320	17.7%	6,925	1,923	27.8%	274	2,179	56	2,123	0			
Providence	1,370	111	8.1%	164	7	4.3%	1,774	159	9.0%	6	1,312	103	1,209	1			
Togus	2,348	421	17.9%	562	22	3.9%	3,246	467	14.4%	14	746	93	653	0			
White River Junction	649	173	26.7%	90	4	4.4%	772	177	22.9%	0	372	17	355	0			
Wilmington	616	59	9.6%	145	10	6.9%	864	76	8.8%	7	510	22	488	1			
<b>SOUTHERN AREA</b>																	
Atlanta	18,130	5,523	30.5%	5,219	1,336	25.6%	28,924	10,260	35.5%	314	6,557	470	6,087	3	6,381	0	
Columbia	7,230	1,047	14.5%	1,420	91	6.4%	9,994	1,498	15.0%	104	3,387	518	2,869	5			
Huntington	2,469	369	14.9%	707	60	8.5%	4,013	744	18.5%	9	2,148	212	1,936	0			
Jackson	4,553	1,408	30.9%	1,869	463	24.8%	7,356	2,048	27.8%	48	2,329	179	2,150	1			
Louisville	5,460	1,050	19.2%	1,430	154	10.8%	7,710	1,380	17.9%	148	2,069	195	1,874	2			
Montgomery	11,194	3,465	31.0%	3,036	650	21.4%	18,393	6,177	33.6%	55	8,810	629	8,181	1			
Nashville	8,782	1,819	20.7%	1,033	35	3.4%	10,937	2,123	19.4%	167	4,168	573	3,595	1			
Roanoke	14,395	3,776	26.2%	1,490	85	5.7%	17,067	3,946	23.1%	396	4,661	801	3,860	33		0	
San Juan	2,907	728	25.0%	750	84	11.2%	4,876	938	19.2%	3	3,287	232	3,055	0			
St. Petersburg	24,646	5,202	21.1%	11,901	2,671	22.4%	38,394	9,259	24.1%	350	7,727	1,260	6,467	216		0	
Washington	46	40	87.0%	63	41	65.1%	275	105	38.2%	0	12	0	12	0			
Winston-Salem	20,842	4,274	20.5%	5,125	449	8.8%	29,413	6,025	20.5%	2,349	5,312	661	4,651	0			5-Jan-09

## Monday Morning Workload Report

As of: Jan 10, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>390,681</b>	<b>86,127</b>	<b>22.0%</b>	<b>161,934</b>	<b>23,558</b>	<b>14.5%</b>	<b>626,691</b>	<b>129,794</b>	<b>20.7%</b>	<b>10,394</b>	<b>185,317</b>	<b>17,607</b>	<b>167,710</b>	<b>18,849</b>	<b>35,488</b>	<b>0</b>	<b>5-Jan-09</b>
<b>Last Week</b>	<b>390,190</b>	<b>86,084</b>	<b>22.1%</b>	<b>159,870</b>	<b>23,789</b>	<b>14.9%</b>	<b>624,755</b>	<b>129,872</b>	<b>20.8%</b>	<b>9,873</b>	<b>183,852</b>	<b>16,344</b>	<b>167,508</b>	<b>18,981</b>	<b>33,476</b>	<b>0</b>	<b>29-Dec-08</b>
<b>Change from Last Week</b>	<b>491</b>	<b>43</b>	<b>0.0%</b>	<b>2,064</b>	<b>-231</b>	<b>-0.3%</b>	<b>1,936</b>	<b>-78</b>	<b>-0.1%</b>	<b>521</b>	<b>1,465</b>	<b>1,263</b>	<b>202</b>	<b>-132</b>	<b>2,012</b>	<b>0</b>	
<b>Percent Change</b>	<b>0.1%</b>	<b>0.0%</b>	<b>-0.1%</b>	<b>1.3%</b>	<b>-1.0%</b>	<b>-2.2%</b>	<b>0.3%</b>	<b>-0.1%</b>	<b>-0.4%</b>	<b>5.3%</b>	<b>0.8%</b>	<b>7.7%</b>	<b>0.1%</b>	<b>-0.7%</b>	<b>6.0%</b>		
<b>Last Year</b>	<b>405,877</b>	<b>105,012</b>	<b>25.9%</b>	<b>174,268</b>	<b>47,765</b>	<b>27.4%</b>	<b>647,478</b>	<b>170,225</b>	<b>26.3%</b>	<b>10,083</b>	<b>163,890</b>	<b>16,459</b>	<b>147,431</b>	<b>27,632</b>	<b>50,642</b>	<b>0</b>	<b>11-Jan-08</b>
<b>CENTRAL AREA</b>																	
Chicago	8,605	2,032	23.6%	3,470	1,211	34.9%	13,722	3,908	28.5%	141	6,081	335	5,746	1			
Des Moines	3,648	785	21.5%	480	31	6.5%	5,268	1,420	27.0%	12	1,528	68	1,460	2			
Fargo	1,403	192	13.7%	1,883	398	21.1%	1,653	204	12.3%	20	355	115	240	0			
Houston	16,487	4,229	25.7%	3,758	814	21.7%	21,716	5,322	24.5%	466	10,325	493	9,832	6		0	
Lincoln	2,459	233	9.5%	522	7	1.3%	3,388	282	8.3%	52	1,420	395	1,025	1			
Little Rock	5,965	1,754	29.4%	713	132	18.5%	8,686	2,617	30.1%	290	1,972	269	1,703	1			
Milwaukee	10,194	923	9.1%	16,987	1,203	7.1%	32,700	2,596	7.9%	22	2,407	279	2,128	3,700			
Muskogee	6,641	924	13.9%	1,389	59	4.2%	8,870	1,111	12.5%	190	3,259	419	2,840	2	8,695		
New Orleans	6,224	1,871	30.1%	1,329	259	19.5%	8,899	2,814	31.6%	78	2,682	61	2,621	5			
Sioux Falls	928	64	6.9%	169	0	0.0%	1,232	70	5.7%	17	270	65	205	1			
St. Louis	8,509	2,128	25.0%	1,957	288	14.7%	11,666	2,574	22.1%	48	3,804	487	3,317	0	9,379		
St. Paul	13,579	733	5.4%	18,526	1,953	10.5%	37,473	3,319	8.9%	28	2,178	608	1,570	7,195		0	
Waco	18,212	4,689	25.7%	2,506	37	1.5%	22,654	5,069	22.4%	303	7,867	1,350	6,517	4			
Wichita	2,747	382	13.9%	502	22	4.4%	3,502	431	12.3%	301	1,068	226	842	0			
<b>WESTERN AREA</b>																	
Albuquerque	2,971	505	17.0%	706	28	4.0%	4,050	618	15.3%	32	1,618	168	1,450	1			
Anchorage	1,236	265	21.4%	592	215	36.3%	2,104	517	24.6%	40	488	39	449	0			
Boise	1,333	118	8.9%	371	18	4.9%	1,984	167	8.4%	16	637	133	504	0			
Denver	7,246	1,410	19.5%	1,856	131	7.1%	10,029	1,657	16.5%	303	3,525	277	3,248	1		0	
Fort Harrison	1,532	201	13.1%	151	9	6.0%	1,862	219	11.8%	17	289	59	230	3			
Honolulu	2,106	394	18.7%	456	27	5.9%	2,753	450	16.3%	75	747	91	656	1			
Los Angeles	8,646	2,123	24.6%	2,508	446	17.8%	11,897	2,690	22.6%	87	5,147	228	4,919	2			
Manila	1,560	233	14.9%	631	13	2.1%	2,545	357	14.0%	1	982	242	740	0			
Oakland	15,460	4,962	32.1%	5,594	2,271	40.6%	24,223	8,246	34.0%	55	4,511	456	4,055	3			
Phoenix	7,974	1,547	19.4%	1,806	67	3.7%	10,825	1,653	15.3%	80	3,196	183	3,013	1		0	
Portland	6,429	1,400	21.8%	2,823	694	24.6%	10,842	2,290	21.1%	26	4,040	250	3,790	0			
Reno	3,919	983	25.1%	449	36	8.0%	4,969	1,086	21.9%	29	1,041	177	864	1			
Salt Lake City	5,813	518	8.9%	1,582	160	10.1%	7,838	714	9.1%	1,532	841	227	614	0			
San Diego	8,596	1,059	12.3%	1,504	50	3.3%	11,306	1,257	11.1%	710	2,991	373	2,618	0			
Seattle	7,776	1,455	18.7%	5,018	402	8.0%	13,913	2,230	16.0%	385	4,013	622	3,391	8			
St. Louis RMC	0	0	0.0%	0	0	0.0%	0	0	0.0%	0	0	0	0	0			
Central Office	0	0	0.0%	8	1	12.5%	132	56	42.4%	0	0	0	0	0			
AMC	2	1	50.0%	2	0	0.0%	77	2	2.6%	0	22,236	0	22,236	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.

## Monday Morning Workload Report

As of: Jan 10, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>390,681</b>	<b>86,127</b>	<b>22.0%</b>	<b>161,934</b>	<b>23,558</b>	<b>14.5%</b>	<b>626,691</b>	<b>129,794</b>	<b>20.7%</b>	<b>10,394</b>	<b>185,317</b>	<b>17,607</b>	<b>167,710</b>	<b>18,849</b>	<b>35,488</b>	<b>0</b>	<b>5-Jan-09</b>
<b>Last Week</b>	<b>390,190</b>	<b>86,084</b>	<b>22.1%</b>	<b>159,870</b>	<b>23,789</b>	<b>14.9%</b>	<b>624,755</b>	<b>129,872</b>	<b>20.8%</b>	<b>9,873</b>	<b>183,852</b>	<b>16,344</b>	<b>167,508</b>	<b>18,981</b>	<b>33,476</b>	<b>0</b>	<b>29-Dec-08</b>
<b>Change from Last Week</b>	<b>491</b>	<b>43</b>	<b>0.0%</b>	<b>2,064</b>	<b>-231</b>	<b>-0.3%</b>	<b>1,936</b>	<b>-78</b>	<b>-0.1%</b>	<b>521</b>	<b>1,465</b>	<b>1,263</b>	<b>202</b>	<b>-132</b>	<b>2,012</b>	<b>0</b>	
<b>Percent Change</b>	<b>0.1%</b>	<b>0.0%</b>	<b>-0.1%</b>	<b>1.3%</b>	<b>-1.0%</b>	<b>-2.2%</b>	<b>0.3%</b>	<b>-0.1%</b>	<b>-0.4%</b>	<b>5.3%</b>	<b>0.8%</b>	<b>7.7%</b>	<b>0.1%</b>	<b>-0.7%</b>	<b>6.0%</b>		
<b>Last Year</b>	<b>405,877</b>	<b>105,012</b>	<b>25.9%</b>	<b>174,268</b>	<b>47,765</b>	<b>27.4%</b>	<b>647,478</b>	<b>170,225</b>	<b>26.3%</b>	<b>10,083</b>	<b>163,890</b>	<b>16,459</b>	<b>147,431</b>	<b>27,632</b>	<b>50,642</b>	<b>0</b>	<b>11-Jan-08</b>

2. Predischarge claims pending includes 010 series, 110 series & EP 027.

## Monday Morning Workload Report

As of: Jan 17, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>391,127</b>	<b>85,162</b>	<b>21.8%</b>	<b>166,936</b>	<b>22,827</b>	<b>13.7%</b>	<b>630,615</b>	<b>127,594</b>	<b>20.2%</b>	<b>10,345</b>	<b>186,765</b>	<b>19,020</b>	<b>167,745</b>	<b>18,575</b>	<b>49,552</b>	<b>0</b>	<b>9-Jan-09</b>
<b>Last Week</b>	<b>390,190</b>	<b>86,084</b>	<b>22.1%</b>	<b>159,870</b>	<b>23,789</b>	<b>14.9%</b>	<b>624,755</b>	<b>129,872</b>	<b>20.8%</b>	<b>9,873</b>	<b>185,317</b>	<b>17,607</b>	<b>167,710</b>	<b>18,981</b>	<b>35,488</b>	<b>0</b>	<b>5-Jan-09</b>
<b>Change from Last Week</b>	<b>937</b>	<b>-922</b>	<b>-0.3%</b>	<b>7,066</b>	<b>-962</b>	<b>-1.2%</b>	<b>5,860</b>	<b>-2,278</b>	<b>-0.6%</b>	<b>472</b>	<b>1,448</b>	<b>1,413</b>	<b>35</b>	<b>-406</b>	<b>14,064</b>	<b>0</b>	
<b>Percent Change</b>	<b>0.2%</b>	<b>-1.1%</b>	<b>-1.3%</b>	<b>4.4%</b>	<b>-4.0%</b>	<b>-8.1%</b>	<b>0.9%</b>	<b>-1.8%</b>	<b>-2.7%</b>	<b>4.8%</b>	<b>0.8%</b>	<b>8.0%</b>	<b>0.0%</b>	<b>-2.1%</b>	<b>39.6%</b>		
<b>Last Year</b>	<b>405,115</b>	<b>104,562</b>	<b>25.8%</b>	<b>177,849</b>	<b>47,370</b>	<b>26.6%</b>	<b>649,780</b>	<b>169,352</b>	<b>26.1%</b>	<b>10,476</b>	<b>164,621</b>	<b>17,296</b>	<b>147,325</b>	<b>27,226</b>	<b>63,324</b>	<b>1</b>	<b>16-Jan-08</b>
<b>EASTERN AREA</b>																	
Baltimore	6,876	2,050	29.8%	2,237	639	28.6%	10,135	3,110	30.7%	125	2,257	163	2,094	6			
Boston	3,672	582	15.8%	937	188	20.1%	4,993	861	17.2%	26	2,476	186	2,290	1			
Buffalo	4,845	1,004	20.7%	873	40	4.6%	6,403	1,249	19.5%	177	1,139	230	909	1	12,375		
Cleveland	10,368	2,656	25.6%	1,674	262	15.7%	13,001	3,082	23.7%	97	5,985	337	5,648	1		0	
Detroit	10,786	3,465	32.1%	2,772	576	20.8%	15,497	4,885	31.5%	134	4,046	402	3,644	1			
Hartford	1,686	215	12.8%	374	50	13.4%	2,778	446	16.1%	7	1,221	196	1,025	0			
Indianapolis	8,631	2,031	23.5%	2,972	608	20.5%	12,520	3,058	24.4%	32	3,209	380	2,829	1			
Manchester	1,266	245	19.4%	315	43	13.7%	1,750	301	17.2%	11	637	83	554	0		0	
New York	7,847	2,764	35.2%	3,134	866	27.6%	12,315	3,920	31.8%	31	2,330	300	2,030	7			
Newark	2,819	611	21.7%	940	246	26.2%	4,204	1,026	24.4%	22	1,710	291	1,419	0			
Philadelphia	13,636	1,343	9.8%	30,851	2,474	8.0%	51,894	4,329	8.3%	59	3,393	536	2,857	7,620			
Pittsburgh	4,849	1,536	31.7%	1,799	292	16.2%	6,929	1,872	27.0%	264	2,170	62	2,108	0			
Providence	1,401	111	7.9%	150	4	2.7%	1,791	158	8.8%	6	1,311	113	1,198	1			
Togus	2,391	428	17.9%	589	14	2.4%	3,290	466	14.2%	14	746	103	643	0			
White River Junction	675	174	25.8%	63	3	4.8%	772	177	22.9%	1	377	19	358	0			
Wilmington	612	53	8.7%	140	11	7.9%	852	71	8.3%	5	491	16	475	1			
<b>SOUTHERN AREA</b>																	
Atlanta	18,138	5,370	29.6%	5,245	1,320	25.2%	28,924	10,086	34.9%	361	6,609	549	6,060	3	10,282	0	
Columbia	7,366	1,049	14.2%	1,521	93	6.1%	10,200	1,503	14.7%	96	3,451	558	2,893	5			
Huntington	2,477	361	14.6%	788	64	8.1%	4,094	740	18.1%	13	2,188	235	1,953	0			
Jackson	4,642	1,421	30.6%	1,891	456	24.1%	7,468	2,064	27.6%	37	2,345	206	2,139	1			
Louisville	5,369	1,030	19.2%	1,384	152	11.0%	7,528	1,346	17.9%	145	2,088	221	1,867	2			
Montgomery	11,213	3,427	30.6%	3,294	635	19.3%	18,728	6,087	32.5%	62	8,848	698	8,150	1			
Nashville	8,787	1,804	20.5%	1,076	33	3.1%	10,953	2,096	19.1%	202	4,217	613	3,604	1			
Roanoke	14,372	3,717	25.9%	1,578	80	5.1%	17,050	3,876	22.7%	371	4,685	836	3,849	31		0	
San Juan	2,818	697	24.7%	736	80	10.9%	4,644	905	19.5%	4	3,335	236	3,099	0			
St. Petersburg	24,869	5,180	20.8%	9,855	2,295	23.3%	38,407	9,191	23.9%	386	7,794	1,303	6,491	216		0	
Washington	45	40	88.9%	58	36	62.1%	276	101	36.6%	0	13	0	13	0			
Winston-Salem	20,651	4,289	20.8%	5,042	345	6.8%	28,932	5,824	20.1%	2,540	5,387	696	4,691	0			9-Jan-09



## Monday Morning Workload Report

As of: Jan 17, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>391,127</b>	<b>85,162</b>	<b>21.8%</b>	<b>166,936</b>	<b>22,827</b>	<b>13.7%</b>	<b>630,615</b>	<b>127,594</b>	<b>20.2%</b>	<b>10,345</b>	<b>186,765</b>	<b>19,020</b>	<b>167,745</b>	<b>18,575</b>	<b>49,552</b>	<b>0</b>	<b>9-Jan-09</b>
<b>Last Week</b>	<b>390,190</b>	<b>86,084</b>	<b>22.1%</b>	<b>159,870</b>	<b>23,789</b>	<b>14.9%</b>	<b>624,755</b>	<b>129,872</b>	<b>20.8%</b>	<b>9,873</b>	<b>185,317</b>	<b>17,607</b>	<b>167,710</b>	<b>18,981</b>	<b>35,488</b>	<b>0</b>	<b>5-Jan-09</b>
<b>Change from Last Week</b>	<b>937</b>	<b>-922</b>	<b>-0.3%</b>	<b>7,066</b>	<b>-962</b>	<b>-1.2%</b>	<b>5,860</b>	<b>-2,278</b>	<b>-0.6%</b>	<b>472</b>	<b>1,448</b>	<b>1,413</b>	<b>35</b>	<b>-406</b>	<b>14,064</b>	<b>0</b>	
<b>Percent Change</b>	<b>0.2%</b>	<b>-1.1%</b>	<b>-1.3%</b>	<b>4.4%</b>	<b>-4.0%</b>	<b>-8.1%</b>	<b>0.9%</b>	<b>-1.8%</b>	<b>-2.7%</b>	<b>4.8%</b>	<b>0.8%</b>	<b>8.0%</b>	<b>0.0%</b>	<b>-2.1%</b>	<b>39.6%</b>		
<b>Last Year</b>	<b>405,115</b>	<b>104,562</b>	<b>25.8%</b>	<b>177,849</b>	<b>47,370</b>	<b>26.6%</b>	<b>649,780</b>	<b>169,352</b>	<b>26.1%</b>	<b>10,476</b>	<b>164,621</b>	<b>17,296</b>	<b>147,325</b>	<b>27,226</b>	<b>63,324</b>	<b>1</b>	<b>16-Jan-08</b>
<b>CENTRAL AREA</b>																	
Chicago	8,650	2,005	23.2%	3,444	1,191	34.6%	13,677	3,839	28.1%	126	6,094	381	5,713	0			
Des Moines	3,709	779	21.0%	538	26	4.8%	5,378	1,402	26.1%	13	1,542	89	1,453	2			
Fargo	1,423	195	13.7%	198	7	3.5%	1,700	213	12.5%	19	358	116	242	0			
Houston	16,546	4,118	24.9%	3,762	772	20.5%	21,716	5,144	23.7%	448	10,473	566	9,907	6		0	
Lincoln	2,356	213	9.0%	599	6	1.0%	3,375	265	7.9%	59	1,431	407	1,024	1			
Little Rock	6,130	1,700	27.7%	781	119	15.2%	8,909	2,535	28.5%	632	2,008	286	1,722	1			
Milwaukee	9,706	851	8.8%	19,504	1,460	7.5%	32,570	2,439	7.5%	22	2,421	306	2,115	3,573			
Muskogee	6,678	881	13.2%	1,289	64	5.0%	8,769	1,068	12.2%	187	3,319	452	2,867	1	14,365		
New Orleans	6,246	1,822	29.2%	1,303	222	17.0%	8,872	2,726	30.7%	92	2,701	68	2,633	5			
Sioux Falls	878	57	6.5%	171	0	0.0%	1,186	63	5.3%	19	273	68	205	0			
St. Louis	8,592	2,121	24.7%	1,931	267	13.8%	11,655	2,538	21.8%	54	3,801	559	3,242	0	12,530		
St. Paul	13,989	763	5.5%	21,075	2,206	10.5%	38,693	3,212	8.3%	33	2,201	633	1,568	7,057		0	
Waco	18,230	4,765	26.1%	2,687	34	1.3%	22,751	5,125	22.5%	304	7,904	1,407	6,497	4			
Wichita	2,788	402	14.4%	530	22	4.2%	3,561	449	12.6%	292	1,073	218	855	0			
<b>WESTERN AREA</b>																	
Albuquerque	2,999	506	16.9%	760	27	3.6%	4,163	614	14.7%	28	1,625	171	1,454	1			
Anchorage	1,237	268	21.7%	587	195	33.2%	2,046	496	24.2%	42	490	44	446	0			
Boise	1,311	98	7.5%	374	18	4.8%	1,962	150	7.6%	19	646	143	503	0			
Denver	7,209	1,363	18.9%	1,830	136	7.4%	9,967	1,610	16.2%	305	3,536	294	3,242	1		0	
Fort Harrison	1,471	180	12.2%	148	9	6.1%	1,787	199	11.1%	286	300	64	236	3			
Honolulu	2,157	401	18.6%	412	20	4.9%	2,787	445	16.0%	19	748	102	646	1			
Los Angeles	8,534	2,065	24.2%	2,588	460	17.8%	11,883	2,649	22.3%	18	5,192	292	4,900	3			
Manila	1,528	227	14.9%	552	12	2.2%	2,426	345	14.2%	86	993	261	732	0			
Oakland	15,344	4,842	31.6%	5,757	2,228	38.7%	24,473	8,058	32.9%	75	4,547	481	4,066	3			
Phoenix	7,928	1,548	19.5%	1,957	75	3.8%	10,804	1,657	15.3%	0	3,207	192	3,015	2		0	
Portland	6,328	1,394	22.0%	3,095	695	22.5%	10,740	2,263	21.1%	67	4,086	300	3,786	2			
Reno	3,926	952	24.2%	463	33	7.1%	4,974	1,050	21.1%	89	1,053	190	863	1			
Salt Lake City	5,528	487	8.8%	1,579	171	10.8%	7,504	696	9.3%	27	843	241	602	0			
San Diego	8,680	1,066	12.3%	1,617	39	2.4%	11,546	1,243	10.8%	28	3,001	406	2,595	0			
Seattle	7,917	1,439	18.2%	5,108	407	8.0%	14,186	2,211	15.6%	1,728	4,032	715	3,317	8			
St. Louis RMC	0	0	0.0%	0	0	0.0%	0	0	0.0%	0	0	0	0	0			
Central Office	0	0	0.0%	8	0	0.0%	139	57	41.0%	0	0	0	0	0			
AMC	2	1	50.0%	1	1	100.0%	88	3	3.4%	0	22,409	0	22,409	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.

## Monday Morning Workload Report

As of: Jan 17, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>391,127</b>	<b>85,162</b>	<b>21.8%</b>	<b>166,936</b>	<b>22,827</b>	<b>13.7%</b>	<b>630,615</b>	<b>127,594</b>	<b>20.2%</b>	<b>10,345</b>	<b>186,765</b>	<b>19,020</b>	<b>167,745</b>	<b>18,575</b>	<b>49,552</b>	<b>0</b>	<b>9-Jan-09</b>
<b>Last Week</b>	<b>390,190</b>	<b>86,084</b>	<b>22.1%</b>	<b>159,870</b>	<b>23,789</b>	<b>14.9%</b>	<b>624,755</b>	<b>129,872</b>	<b>20.8%</b>	<b>9,873</b>	<b>185,317</b>	<b>17,607</b>	<b>167,710</b>	<b>18,981</b>	<b>35,488</b>	<b>0</b>	<b>5-Jan-09</b>
<b>Change from Last Week</b>	<b>937</b>	<b>-922</b>	<b>-0.3%</b>	<b>7,066</b>	<b>-962</b>	<b>-1.2%</b>	<b>5,860</b>	<b>-2,278</b>	<b>-0.6%</b>	<b>472</b>	<b>1,448</b>	<b>1,413</b>	<b>35</b>	<b>-406</b>	<b>14,064</b>	<b>0</b>	
<b>Percent Change</b>	<b>0.2%</b>	<b>-1.1%</b>	<b>-1.3%</b>	<b>4.4%</b>	<b>-4.0%</b>	<b>-8.1%</b>	<b>0.9%</b>	<b>-1.8%</b>	<b>-2.7%</b>	<b>4.8%</b>	<b>0.8%</b>	<b>8.0%</b>	<b>0.0%</b>	<b>-2.1%</b>	<b>39.6%</b>		
<b>Last Year</b>	<b>405,115</b>	<b>104,562</b>	<b>25.8%</b>	<b>177,849</b>	<b>47,370</b>	<b>26.6%</b>	<b>649,780</b>	<b>169,352</b>	<b>26.1%</b>	<b>10,476</b>	<b>164,621</b>	<b>17,296</b>	<b>147,325</b>	<b>27,226</b>	<b>63,324</b>	<b>1</b>	<b>16-Jan-08</b>

2. Predischarge claims pending includes 010 series, 110 series & EP 027.

## Monday Morning Workload Report

As of: Jan 24, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>389,580</b>	<b>86,687</b>	<b>22.3%</b>	<b>171,155</b>	<b>23,254</b>	<b>13.6%</b>	<b>632,692</b>	<b>129,708</b>	<b>20.5%</b>	<b>11,323</b>	<b>187,973</b>	<b>19,614</b>	<b>168,359</b>	<b>18,435</b>	<b>51,614</b>	<b>0</b>	<b>21-Jan-09</b>
<b>Last Week</b>	<b>391,127</b>	<b>85,162</b>	<b>21.8%</b>	<b>166,936</b>	<b>22,827</b>	<b>13.7%</b>	<b>630,615</b>	<b>127,594</b>	<b>20.2%</b>	<b>10,345</b>	<b>186,765</b>	<b>19,020</b>	<b>167,745</b>	<b>18,575</b>	<b>49,552</b>	<b>0</b>	<b>9-Jan-09</b>
<b>Change from Last Week</b>	<b>-1,547</b>	<b>1,525</b>	<b>0.5%</b>	<b>4,219</b>	<b>427</b>	<b>-0.1%</b>	<b>2,077</b>	<b>2,114</b>	<b>0.3%</b>	<b>978</b>	<b>1,208</b>	<b>594</b>	<b>614</b>	<b>-140</b>	<b>2,062</b>	<b>0</b>	
<b>Percent Change</b>	<b>-0.4%</b>	<b>1.8%</b>	<b>2.2%</b>	<b>2.5%</b>	<b>1.9%</b>	<b>-0.6%</b>	<b>0.3%</b>	<b>1.7%</b>	<b>1.3%</b>	<b>9.5%</b>	<b>0.6%</b>	<b>3.1%</b>	<b>0.4%</b>	<b>-0.8%</b>	<b>4.2%</b>		
<b>Last Year</b>	<b>403,026</b>	<b>105,444</b>	<b>26.2%</b>	<b>180,868</b>	<b>61,232</b>	<b>33.9%</b>	<b>650,524</b>	<b>185,232</b>	<b>28.5%</b>	<b>10,773</b>	<b>165,687</b>	<b>17,874</b>	<b>147,813</b>	<b>27,003</b>	<b>65,922</b>	<b>13</b>	<b>22-Jan-08</b>
<b>EASTERN AREA</b>																	
Baltimore	6,781	2,024	29.8%	2,257	666	29.5%	10,060	3,125	31.1%	123	2,276	167	2,109	6			
Boston	3,687	601	16.3%	912	189	20.7%	4,987	884	17.7%	25	2,476	185	2,291	1			
Buffalo	4,908	1,052	21.4%	932	50	5.4%	6,479	1,306	20.2%	149	1,148	239	909	1	13,244		
Cleveland	10,508	2,772	26.4%	1,602	223	13.9%	12,990	3,151	24.3%	93	6,024	353	5,671	1		0	
Detroit	10,541	3,378	32.0%	2,691	573	21.3%	15,116	4,765	31.5%	120	4,171	447	3,724	1			
Hartford	1,628	208	12.8%	360	51	14.2%	2,737	448	16.4%	8	1,228	193	1,035	0			
Indianapolis	8,489	2,031	23.9%	3,000	650	21.7%	12,379	3,096	25.0%	33	3,230	380	2,850	1			
Manchester	1,262	243	19.3%	365	43	11.8%	1,795	301	16.8%	12	639	83	556	0		0	
New York	7,672	2,740	35.7%	3,205	910	28.4%	12,449	3,948	31.7%	22	2,364	297	2,067	6			
Newark	2,806	622	22.2%	946	255	27.0%	4,178	1,047	25.1%	21	1,722	308	1,414	0			
Philadelphia	13,562	1,482	10.9%	32,725	2,604	8.0%	53,730	4,659	8.7%	58	3,400	554	2,846	7,605			
Pittsburgh	4,724	1,473	31.2%	1,908	306	16.0%	6,908	1,831	26.5%	271	2,187	71	2,116	0			
Providence	1,355	103	7.6%	151	4	2.6%	1,727	153	8.9%	6	1,305	110	1,195	1			
Togus	2,309	420	18.2%	646	20	3.1%	3,295	471	14.3%	11	745	109	636	0			
White River Junction	679	179	26.4%	67	3	4.5%	781	182	23.3%	0	379	21	358	0			
Wilmington	652	56	8.6%	156	12	7.7%	900	75	8.3%	7	493	16	477	1			
<b>SOUTHERN AREA</b>																	
Atlanta	17,922	5,399	30.1%	5,171	1,218	23.6%	28,622	10,026	35.0%	385	6,687	563	6,124	3	11,193	0	
Columbia	7,397	1,079	14.6%	1,525	106	7.0%	10,241	1,547	15.1%	99	3,501	583	2,918	5			
Huntington	2,392	333	13.9%	826	66	8.0%	4,058	715	17.6%	15	2,211	237	1,974	0			
Jackson	4,577	1,445	31.6%	1,874	454	24.2%	7,380	2,087	28.3%	36	2,368	214	2,154	1			
Louisville	5,395	1,042	19.3%	1,322	157	11.9%	7,488	1,368	18.3%	137	2,101	225	1,876	2			
Montgomery	11,310	3,475	30.7%	3,246	661	20.4%	18,793	6,175	32.9%	67	8,856	725	8,131	1			
Nashville	8,742	1,863	21.3%	1,130	30	2.7%	10,947	2,137	19.5%	251	4,237	616	3,621	0			
Roanoke	14,263	3,740	26.2%	1,604	84	5.2%	16,989	3,902	23.0%	403	4,742	848	3,894	29		0	
San Juan	2,791	694	24.9%	727	81	11.1%	4,468	906	20.3%	4	3,330	249	3,081	0			
St. Petersburg	24,793	5,386	21.7%	9,960	2,473	24.8%	38,417	9,619	25.0%	414	7,871	1,303	6,568	215		0	
Washington	41	38	92.7%	57	36	63.2%	288	100	34.7%	0	15	0	15	0			
Winston-Salem	20,676	4,401	21.3%	4,965	337	6.8%	28,644	5,826	20.3%	2,584	5,421	754	4,667	0			21-Jan-09

## Monday Morning Workload Report

As of: Jan 24, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>389,580</b>	<b>86,687</b>	<b>22.3%</b>	<b>171,155</b>	<b>23,254</b>	<b>13.6%</b>	<b>632,692</b>	<b>129,708</b>	<b>20.5%</b>	<b>11,323</b>	<b>187,973</b>	<b>19,614</b>	<b>168,359</b>	<b>18,435</b>	<b>51,614</b>	<b>0</b>	<b>21-Jan-09</b>
<b>Last Week</b>	<b>391,127</b>	<b>85,162</b>	<b>21.8%</b>	<b>166,936</b>	<b>22,827</b>	<b>13.7%</b>	<b>630,615</b>	<b>127,594</b>	<b>20.2%</b>	<b>10,345</b>	<b>186,765</b>	<b>19,020</b>	<b>167,745</b>	<b>18,575</b>	<b>49,552</b>	<b>0</b>	<b>9-Jan-09</b>
<b>Change from Last Week</b>	<b>-1,547</b>	<b>1,525</b>	<b>0.5%</b>	<b>4,219</b>	<b>427</b>	<b>-0.1%</b>	<b>2,077</b>	<b>2,114</b>	<b>0.3%</b>	<b>978</b>	<b>1,208</b>	<b>594</b>	<b>614</b>	<b>-140</b>	<b>2,062</b>	<b>0</b>	
<b>Percent Change</b>	<b>-0.4%</b>	<b>1.8%</b>	<b>2.2%</b>	<b>2.5%</b>	<b>1.9%</b>	<b>-0.6%</b>	<b>0.3%</b>	<b>1.7%</b>	<b>1.3%</b>	<b>9.5%</b>	<b>0.6%</b>	<b>3.1%</b>	<b>0.4%</b>	<b>-0.8%</b>	<b>4.2%</b>		
<b>Last Year</b>	<b>403,026</b>	<b>105,444</b>	<b>26.2%</b>	<b>180,868</b>	<b>61,232</b>	<b>33.9%</b>	<b>650,524</b>	<b>185,232</b>	<b>28.5%</b>	<b>10,773</b>	<b>165,687</b>	<b>17,874</b>	<b>147,813</b>	<b>27,003</b>	<b>65,922</b>	<b>13</b>	<b>22-Jan-08</b>
<b>CENTRAL AREA</b>																	
Chicago	8,662	2,065	23.8%	3,357	1,185	35.3%	13,598	3,899	28.7%	133	6,136	397	5,739	0			
Des Moines	3,696	793	21.5%	533	28	5.3%	5,345	1,422	26.6%	15	1,543	95	1,448	2			
Fargo	1,425	203	14.2%	186	4	2.2%	1,689	219	13.0%	19	362	119	243	0			
Houston	16,445	4,219	25.7%	3,888	745	19.2%	21,791	5,208	23.9%	448	10,485	590	9,895	7		0	
Lincoln	2,360	228	9.7%	640	7	1.1%	3,388	284	8.4%	66	1,454	426	1,028	1			
Little Rock	6,328	1,752	27.7%	730	115	15.8%	9,047	2,613	28.9%	580	2,036	283	1,753	0			
Milwaukee	9,487	895	9.4%	20,190	1,469	7.3%	33,002	2,506	7.6%	21	2,455	317	2,138	3,510			
Muskogee	6,735	903	13.4%	1,244	65	5.2%	8,764	1,096	12.5%	194	3,340	454	2,886	1	14,406		
New Orleans	6,239	1,883	30.2%	1,286	216	16.8%	8,837	2,798	31.7%	86	2,708	77	2,631	5			
Sioux Falls	912	65	7.1%	214	0	0.0%	1,261	73	5.8%	18	271	71	200	0			
St. Louis	8,588	2,199	25.6%	1,879	238	12.7%	11,623	2,594	22.3%	63	3,849	563	3,286	0	12,771		
St. Paul	14,117	841	6.0%	22,380	2,187	9.8%	40,174	3,296	8.2%	33	2,234	643	1,591	7,001		0	
Waco	18,252	4,917	26.9%	2,817	38	1.3%	22,934	5,284	23.0%	315	7,942	1,436	6,506	3			
Wichita	2,733	383	14.0%	545	26	4.8%	3,519	434	12.3%	289	1,091	218	873	0			
<b>WESTERN AREA</b>																	
Albuquerque	3,002	527	17.6%	733	25	3.4%	4,138	629	15.2%	27	1,639	173	1,466	1			
Anchorage	1,248	289	23.2%	546	165	30.2%	2,012	483	24.0%	36	486	48	438	0			
Boise	1,333	95	7.1%	400	17	4.3%	2,019	150	7.4%	21	655	152	503	0			
Denver	7,176	1,384	19.3%	1,870	153	8.2%	9,925	1,625	16.4%	300	3,564	298	3,266	1		0	
Fort Harrison	1,476	188	12.7%	168	10	6.0%	1,801	210	11.7%	18	302	64	238	3			
Honolulu	2,109	411	19.5%	404	25	6.2%	2,727	459	16.8%	78	748	97	651	1			
Los Angeles	8,486	2,074	24.4%	2,540	503	19.8%	11,835	2,718	23.0%	61	5,209	336	4,873	3			
Manila	1,532	231	15.1%	602	12	2.0%	2,461	341	13.9%	0	992	277	715	0			
Oakland	15,162	4,795	31.6%	5,884	2,261	38.4%	24,206	8,052	33.3%	64	4,564	497	4,067	3			
Phoenix	8,032	1,612	20.1%	1,944	62	3.2%	10,855	1,716	15.8%	95	3,230	216	3,014	2		0	
Portland	6,136	1,390	22.7%	3,164	733	23.2%	10,572	2,304	21.8%	24	4,116	303	3,813	2			
Reno	3,941	981	24.9%	438	35	8.0%	4,975	1,090	21.9%	29	1,057	195	862	1			
Salt Lake City	5,434	481	8.9%	1,593	185	11.6%	7,415	709	9.6%	1,866	849	252	597	0			
San Diego	8,742	1,152	13.2%	1,643	37	2.3%	11,672	1,325	11.4%	671	3,012	419	2,593	0			
Seattle	7,928	1,451	18.3%	4,998	445	8.9%	14,035	2,253	16.1%	399	4,067	748	3,319	8			
St. Louis RMC	0	0	0.0%	0	0	0.0%	0	0	0.0%	0	0	0	0	0			
Central Office	0	0	0.0%	8	1	12.5%	129	65	50.4%	0	0	0	0	0			
AMC	2	1	50.0%	1	0	0.0%	97	3	3.1%	0	22,450	0	22,450	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.

## Monday Morning Workload Report

As of: Jan 24, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>389,580</b>	<b>86,687</b>	<b>22.3%</b>	<b>171,155</b>	<b>23,254</b>	<b>13.6%</b>	<b>632,692</b>	<b>129,708</b>	<b>20.5%</b>	<b>11,323</b>	<b>187,973</b>	<b>19,614</b>	<b>168,359</b>	<b>18,435</b>	<b>51,614</b>	<b>0</b>	<b>21-Jan-09</b>
<b>Last Week</b>	<b>391,127</b>	<b>85,162</b>	<b>21.8%</b>	<b>166,936</b>	<b>22,827</b>	<b>13.7%</b>	<b>630,615</b>	<b>127,594</b>	<b>20.2%</b>	<b>10,345</b>	<b>186,765</b>	<b>19,020</b>	<b>167,745</b>	<b>18,575</b>	<b>49,552</b>	<b>0</b>	<b>9-Jan-09</b>
<b>Change from Last Week</b>	<b>-1,547</b>	<b>1,525</b>	<b>0.5%</b>	<b>4,219</b>	<b>427</b>	<b>-0.1%</b>	<b>2,077</b>	<b>2,114</b>	<b>0.3%</b>	<b>978</b>	<b>1,208</b>	<b>594</b>	<b>614</b>	<b>-140</b>	<b>2,062</b>	<b>0</b>	
<b>Percent Change</b>	<b>-0.4%</b>	<b>1.8%</b>	<b>2.2%</b>	<b>2.5%</b>	<b>1.9%</b>	<b>-0.6%</b>	<b>0.3%</b>	<b>1.7%</b>	<b>1.3%</b>	<b>9.5%</b>	<b>0.6%</b>	<b>3.1%</b>	<b>0.4%</b>	<b>-0.8%</b>	<b>4.2%</b>		
<b>Last Year</b>	<b>403,026</b>	<b>105,444</b>	<b>26.2%</b>	<b>180,868</b>	<b>61,232</b>	<b>33.9%</b>	<b>650,524</b>	<b>185,232</b>	<b>28.5%</b>	<b>10,773</b>	<b>165,687</b>	<b>17,874</b>	<b>147,813</b>	<b>27,003</b>	<b>65,922</b>	<b>13</b>	<b>22-Jan-08</b>

2. Predischarge claims pending includes 010 series, 110 series & EP 027.

## Monday Morning Workload Report

As of: January 31,2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>385,142</b>	<b>85,595</b>	<b>22.2%</b>	<b>175,565</b>	<b>23,087</b>	<b>13.2%</b>	<b>632,532</b>	<b>128,540</b>	<b>20.3%</b>	<b>11,716</b>	<b>189,166</b>	<b>20,848</b>	<b>168,318</b>	<b>18,303</b>	<b>57,039</b>	<b>0</b>	<b>28-Jan-09</b>
<b>Last Week</b>	<b>389,580</b>	<b>86,687</b>	<b>22.3%</b>	<b>171,155</b>	<b>23,254</b>	<b>13.6%</b>	<b>632,692</b>	<b>129,708</b>	<b>20.5%</b>	<b>11,323</b>	<b>187,973</b>	<b>19,614</b>	<b>168,359</b>	<b>18,435</b>	<b>51,614</b>	<b>0</b>	<b>21-Jan-09</b>
<b>Change from Last Week</b>	<b>-4,438</b>	<b>-1,092</b>	<b>0.0%</b>	<b>4,410</b>	<b>-167</b>	<b>-0.4%</b>	<b>-160</b>	<b>-1,168</b>	<b>-0.2%</b>	<b>393</b>	<b>1,193</b>	<b>1,234</b>	<b>(41)</b>	<b>-132</b>	<b>5,425</b>	<b>0</b>	
<b>Percent Change</b>	<b>-1.1%</b>	<b>-1.3%</b>	<b>-0.1%</b>	<b>2.6%</b>	<b>-0.7%</b>	<b>-3.2%</b>	<b>0.0%</b>	<b>-0.9%</b>	<b>-0.9%</b>	<b>3.5%</b>	<b>0.6%</b>	<b>6.3%</b>	<b>0.0%</b>	<b>-0.7%</b>	<b>10.5%</b>		
<b>Last Year</b>	<b>400,386</b>	<b>103,410</b>	<b>25.8%</b>	<b>186,066</b>	<b>60,988</b>	<b>32.8%</b>	<b>653,595</b>	<b>183,074</b>	<b>28.0%</b>	<b>9,616</b>	<b>164,465</b>	<b>16,048</b>	<b>148,417</b>	<b>26,729</b>	<b>65,299</b>	<b>7</b>	<b>29-Jan-08</b>
<b>EASTERN AREA</b>																	
Baltimore	6,784	2,028	29.9%	2,312	665	28.8%	10,104	3,135	31.0%	124	2,296	176	2,120	6			
Boston	3,545	604	17.0%	936	180	19.2%	4,877	880	18.0%	23	2,523	187	2,336	1			
Buffalo	4,838	1,021	21.1%	1,064	55	5.2%	6,534	1,282	19.6%	152	1,162	262	900	1	15,033		
Cleveland	10,516	2,773	26.4%	1,694	217	12.8%	13,083	3,142	24.0%	85	6,105	387	5,718	1		0	
Detroit	10,509	3,391	32.3%	2,594	529	20.4%	14,891	4,714	31.7%	99	4,182	477	3,705	1			
Hartford	1,538	190	12.4%	370	53	14.3%	2,648	429	16.2%	9	1,237	197	1,040	0			
Indianapolis	8,431	2,093	24.8%	2,928	716	24.5%	12,244	3,220	26.3%	31	3,276	411	2,865	1			
Manchester	1,254	237	18.9%	349	40	11.5%	1,754	291	16.6%	15	661	86	575	0		0	
New York	7,839	2,670	34.1%	3,162	904	28.6%	12,657	3,892	30.7%	21	2,416	318	2,098	5			
Newark	2,742	580	21.2%	947	267	28.2%	4,118	1,013	24.6%	18	1,748	306	1,442	0			
Philadelphia	13,469	1,484	11.0%	34,852	2,683	7.7%	55,958	4,864	8.7%	60	3,403	599	2,804	7,579			
Pittsburgh	4,674	1,467	31.4%	1,912	299	15.6%	6,866	1,816	26.4%	270	2,201	87	2,114	0			
Providence	1,305	94	7.2%	158	5	3.2%	1,681	146	8.7%	6	1,309	107	1,202	1			
Togus	2,172	410	18.9%	700	23	3.3%	3,230	468	14.5%	10	751	117	634	0			
White River Junction	641	166	25.9%	69	3	4.3%	746	169	22.7%	0	392	18	374	0			
Wilmington	637	52	8.2%	168	12	7.1%	895	71	7.9%	7	500	15	485	1			
<b>SOUTHERN AREA</b>																	
Atlanta	17,906	5,389	30.1%	5,152	1,187	23.0%	28,636	9,963	34.8%	361	6,752	639	6,113	3	12,659	0	
Columbia	7,299	1,099	15.1%	1,682	110	6.5%	10,350	1,587	15.3%	103	3,525	602	2,923	6			
Huntington	2,317	331	14.3%	818	64	7.8%	3,975	714	18.0%	14	2,250	243	2,007	0			
Jackson	4,627	1,435	31.0%	1,833	484	26.4%	7,391	2,108	28.5%	39	2,432	226	2,206	1			
Louisville	5,180	1,048	20.2%	1,300	152	11.7%	7,250	1,377	19.0%	130	2,113	241	1,872	2			
Montgomery	11,263	3,469	30.8%	3,252	638	19.6%	18,831	6,138	32.6%	82	8,912	764	8,148	1			
Nashville	8,687	1,691	19.5%	1,113	27	2.4%	10,845	1,964	18.1%	317	4,233	632	3,601	0			
Roanoke	14,204	3,663	25.8%	1,678	71	4.2%	17,027	3,805	22.3%	417	4,810	889	3,921	30		0	
San Juan	2,613	622	23.8%	737	83	11.3%	4,269	838	19.6%	3	3,395	259	3,136	0			
St. Petersburg	24,156	5,183	21.5%	9,894	2,459	24.9%	37,681	9,396	24.9%	383	8,011	1,332	6,679	215		0	
Washington	44	39	88.6%	39	30	76.9%	295	95	32.2%	0	16	0	16	0			
Winston-Salem	20,651	4,408	21.3%	5,041	359	7.1%	28,559	5,852	20.5%	2,858	5,460	816	4,644	0			28-Jan-09

## Monday Morning Workload Report

As of: January 31,2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>385,142</b>	<b>85,595</b>	<b>22.2%</b>	<b>175,565</b>	<b>23,087</b>	<b>13.2%</b>	<b>632,532</b>	<b>128,540</b>	<b>20.3%</b>	<b>11,716</b>	<b>189,166</b>	<b>20,848</b>	<b>168,318</b>	<b>18,303</b>	<b>57,039</b>	<b>0</b>	<b>28-Jan-09</b>
<b>Last Week</b>	<b>389,580</b>	<b>86,687</b>	<b>22.3%</b>	<b>171,155</b>	<b>23,254</b>	<b>13.6%</b>	<b>632,692</b>	<b>129,708</b>	<b>20.5%</b>	<b>11,323</b>	<b>187,973</b>	<b>19,614</b>	<b>168,359</b>	<b>18,435</b>	<b>51,614</b>	<b>0</b>	<b>21-Jan-09</b>
<b>Change from Last Week</b>	<b>-4,438</b>	<b>-1,092</b>	<b>0.0%</b>	<b>4,410</b>	<b>-167</b>	<b>-0.4%</b>	<b>-160</b>	<b>-1,168</b>	<b>-0.2%</b>	<b>393</b>	<b>1,193</b>	<b>1,234</b>	<b>(41)</b>	<b>-132</b>	<b>5,425</b>	<b>0</b>	
<b>Percent Change</b>	<b>-1.1%</b>	<b>-1.3%</b>	<b>-0.1%</b>	<b>2.6%</b>	<b>-0.7%</b>	<b>-3.2%</b>	<b>0.0%</b>	<b>-0.9%</b>	<b>-0.9%</b>	<b>3.5%</b>	<b>0.6%</b>	<b>6.3%</b>	<b>0.0%</b>	<b>-0.7%</b>	<b>10.5%</b>		
<b>Last Year</b>	<b>400,386</b>	<b>103,410</b>	<b>25.8%</b>	<b>186,066</b>	<b>60,988</b>	<b>32.8%</b>	<b>653,595</b>	<b>183,074</b>	<b>28.0%</b>	<b>9,616</b>	<b>164,465</b>	<b>16,048</b>	<b>148,417</b>	<b>26,729</b>	<b>65,299</b>	<b>7</b>	<b>29-Jan-08</b>
<b>CENTRAL AREA</b>																	
Chicago	8,681	2,093	24.1%	3,472	1,151	33.2%	13,693	3,881	28.3%	164	6,261	427	5,834	0			
Des Moines	3,689	812	22.0%	499	32	6.4%	5,314	1,452	27.3%	17	1,548	124	1,424	2			
Fargo	1,372	189	13.8%	163	3	1.8%	1,605	201	12.5%	20	373	115	258	0			
Houston	16,266	4,295	26.4%	4,327	705	16.3%	22,138	5,243	23.7%	460	10,575	656	9,919	7		0	
Lincoln	2,260	226	10.0%	632	9	1.4%	3,308	290	8.8%	72	1,489	446	1,043	1			
Little Rock	6,467	1,777	27.5%	677	103	15.2%	9,108	2,630	28.9%	503	2,053	292	1,761	0			
Milwaukee	9,298	867	9.3%	21,242	1,394	6.6%	33,763	2,392	7.1%	21	2,473	330	2,143	3,464			
Muskogee	6,649	925	13.9%	1,231	64	5.2%	8,666	1,115	12.9%	199	3,376	493	2,883	1	14,780		
New Orleans	6,283	1,884	30.0%	1,207	192	15.9%	8,801	2,775	31.5%	86	2,765	91	2,674	5			
Sioux Falls	845	58	6.9%	190	0	0.0%	1,170	67	5.7%	20	268	83	185	0			
St. Louis	8,304	2,119	25.5%	1,877	240	12.8%	11,254	2,517	22.4%	71	3,881	609	3,272	0	14,567		
St. Paul	13,701	869	6.3%	23,291	2,124	9.1%	40,684	3,260	8.0%	32	2,249	675	1,574	6,945		0	
Waco	17,896	4,717	26.4%	2,674	40	1.5%	22,365	5,084	22.7%	330	8,054	1,499	6,555	2			
Wichita	2,688	374	13.9%	551	25	4.5%	3,460	422	12.2%	292	1,090	217	873	0			
<b>WESTERN AREA</b>																	
Albuquerque	2,860	509	17.8%	740	23	3.1%	3,984	615	15.4%	28	1,679	169	1,510	1			
Anchorage	1,242	290	23.3%	531	173	32.6%	1,983	500	25.2%	33	486	52	434	0			
Boise	1,371	103	7.5%	371	10	2.7%	2,000	149	7.5%	19	663	165	498	0			
Denver	7,247	1,406	19.4%	1,856	154	8.3%	9,995	1,658	16.6%	306	3,592	297	3,295	1		0	
Fort Harrison	1,466	180	12.3%	220	11	5.0%	1,842	201	10.9%	20	304	74	230	3			
Honolulu	2,039	409	20.1%	386	28	7.3%	2,627	461	17.5%	84	743	98	645	1			
Los Angeles	8,243	1,910	23.2%	2,529	481	19.0%	11,592	2,532	21.8%	60	5,275	430	4,845	2			
Manila	1,500	222	14.8%	684	11	1.6%	2,504	319	12.7%	0	1,003	297	706	0			
Oakland	14,906	4,712	31.6%	5,900	2,302	39.0%	23,912	8,013	33.5%	75	4,567	524	4,043	3			
Phoenix	8,073	1,610	19.9%	1,930	41	2.1%	10,843	1,695	15.6%	111	3,232	237	2,995	2		0	
Portland	6,088	1,353	22.2%	3,125	754	24.1%	10,490	2,274	21.7%	24	4,141	324	3,817	1			
Reno	3,952	988	25.0%	435	30	6.9%	4,989	1,096	22.0%	24	1,076	196	880	1			
Salt Lake City	5,260	491	9.3%	1,581	193	12.2%	7,222	725	10.0%	1,816	896	262	634	0			
San Diego	8,726	1,149	13.2%	1,579	28	1.8%	11,654	1,325	11.4%	761	3,054	447	2,607	0			
Seattle	7,929	1,421	17.9%	4,902	450	9.2%	13,912	2,215	15.9%	431	4,078	826	3,252	6			
St. Louis RMC	0	0	0.0%	0	0	0.0%	0	0	0.0%	0	0	0	0	0			
Central Office	0	0	0.0%	8	1	12.5%	120	62	51.7%	0	0	0	0	0			
AMC	0	0	0.0%	1	0	0.0%	139	2	1.4%	0	21,851	0	21,851	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.

## Monday Morning Workload Report

As of: January 31,2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>385,142</b>	<b>85,595</b>	<b>22.2%</b>	<b>175,565</b>	<b>23,087</b>	<b>13.2%</b>	<b>632,532</b>	<b>128,540</b>	<b>20.3%</b>	<b>11,716</b>	<b>189,166</b>	<b>20,848</b>	<b>168,318</b>	<b>18,303</b>	<b>57,039</b>	<b>0</b>	<b>28-Jan-09</b>
<b>Last Week</b>	<b>389,580</b>	<b>86,687</b>	<b>22.3%</b>	<b>171,155</b>	<b>23,254</b>	<b>13.6%</b>	<b>632,692</b>	<b>129,708</b>	<b>20.5%</b>	<b>11,323</b>	<b>187,973</b>	<b>19,614</b>	<b>168,359</b>	<b>18,435</b>	<b>51,614</b>	<b>0</b>	<b>21-Jan-09</b>
<b>Change from Last Week</b>	<b>-4,438</b>	<b>-1,092</b>	<b>0.0%</b>	<b>4,410</b>	<b>-167</b>	<b>-0.4%</b>	<b>-160</b>	<b>-1,168</b>	<b>-0.2%</b>	<b>393</b>	<b>1,193</b>	<b>1,234</b>	<b>(41)</b>	<b>-132</b>	<b>5,425</b>	<b>0</b>	
<b>Percent Change</b>	<b>-1.1%</b>	<b>-1.3%</b>	<b>-0.1%</b>	<b>2.6%</b>	<b>-0.7%</b>	<b>-3.2%</b>	<b>0.0%</b>	<b>-0.9%</b>	<b>-0.9%</b>	<b>3.5%</b>	<b>0.6%</b>	<b>6.3%</b>	<b>0.0%</b>	<b>-0.7%</b>	<b>10.5%</b>		
<b>Last Year</b>	<b>400,386</b>	<b>103,410</b>	<b>25.8%</b>	<b>186,066</b>	<b>60,988</b>	<b>32.8%</b>	<b>653,595</b>	<b>183,074</b>	<b>28.0%</b>	<b>9,616</b>	<b>164,465</b>	<b>16,048</b>	<b>148,417</b>	<b>26,729</b>	<b>65,299</b>	<b>7</b>	<b>29-Jan-08</b>

2. Predischarge claims pending includes 010 series, 110 series & EP 027.



## Monday Morning Workload Report

As of: February 7, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>391,628</b>	<b>85,708</b>	<b>21.9%</b>	<b>185,480</b>	<b>40,689</b>	<b>21.9%</b>	<b>648,999</b>	<b>146,209</b>	<b>22.5%</b>	<b>10,317</b>	<b>190,301</b>	<b>21,830</b>	<b>168,471</b>	<b>18,192</b>	<b>57,200</b>	<b>0</b>	<b>4-Feb-09</b>
<b>Last Week</b>	<b>385,142</b>	<b>85,595</b>	<b>22.2%</b>	<b>175,565</b>	<b>23,087</b>	<b>13.2%</b>	<b>632,532</b>	<b>128,540</b>	<b>20.3%</b>	<b>11,716</b>	<b>189,166</b>	<b>20,848</b>	<b>168,318</b>	<b>18,303</b>	<b>57,039</b>	<b>0</b>	<b>28-Jan-09</b>
<b>Change from Last Week</b>	<b>6,486</b>	<b>113</b>	<b>-0.3%</b>	<b>9,915</b>	<b>17,602</b>	<b>8.8%</b>	<b>16,467</b>	<b>17,669</b>	<b>2.2%</b>	<b>-1,399</b>	<b>1,135</b>	<b>982</b>	<b>153</b>	<b>-111</b>	<b>161</b>	<b>0</b>	
<b>Percent Change</b>	<b>1.7%</b>	<b>0.1%</b>	<b>-1.5%</b>	<b>5.6%</b>	<b>76.2%</b>	<b>66.8%</b>	<b>2.6%</b>	<b>13.7%</b>	<b>10.9%</b>	<b>-11.9%</b>	<b>0.6%</b>	<b>4.7%</b>	<b>0.1%</b>	<b>-0.6%</b>	<b>0.3%</b>		
<b>Last Year</b>	<b>402,654</b>	<b>103,212</b>	<b>25.6%</b>	<b>188,151</b>	<b>59,931</b>	<b>31.9%</b>	<b>657,968</b>	<b>181,860</b>	<b>27.6%</b>	<b>10,104</b>	<b>165,599</b>	<b>16,956</b>	<b>148,643</b>	<b>26,341</b>	<b>64,809</b>	<b>0</b>	<b>4-Feb-08</b>
<b>EASTERN AREA</b>																	
Baltimore	6,787	2,011	29.6%	2,228	654	29.4%	10,055	3,110	30.9%	125	2,310	178	2,132	6			
Boston	3,581	601	16.8%	990	187	18.9%	4,961	887	17.9%	24	2,525	197	2,328	1			
Buffalo	4,772	981	20.6%	1,105	64	5.8%	6,491	1,249	19.2%	142	1,173	272	901	1	16,234		
Cleveland	10,672	2,723	25.5%	1,693	206	12.2%	13,227	3,076	23.3%	79	6,131	404	5,727	1		0	
Detroit	10,762	3,354	31.2%	2,581	503	19.5%	15,028	4,596	30.6%	91	4,179	496	3,683	1			
Hartford	1,635	206	12.6%	384	54	14.1%	2,730	440	16.1%	11	1,250	197	1,053	0			
Indianapolis	8,553	2,132	24.9%	2,884	698	24.2%	12,376	3,256	26.3%	28	3,255	450	2,805	1			
Manchester	1,235	241	19.5%	334	42	12.6%	1,711	297	17.4%	15	670	86	584	0		0	
New York	7,901	2,643	33.5%	3,279	929	28.3%	12,830	3,917	30.5%	23	2,425	319	2,106	5			
Newark	2,797	596	21.3%	946	272	28.8%	4,148	1,024	24.7%	14	1,766	321	1,445	0			
Philadelphia	13,815	1,524	11.0%	41,691	10,369	24.9%	63,334	12,600	19.9%	60	3,437	602	2,835	7,566			
Pittsburgh	4,754	1,445	30.4%	1,828	288	15.8%	6,856	1,785	26.0%	269	2,229	99	2,130	0			
Providence	1,323	92	7.0%	163	4	2.5%	1,716	144	8.4%	5	1,309	117	1,192	1			
Togus	2,250	430	19.1%	746	24	3.2%	3,365	489	14.5%	9	747	126	621	0			
White River Junction	663	170	25.6%	71	3	4.2%	772	173	22.4%	0	397	23	374	0			
Wilmington	643	53	8.2%	140	11	7.9%	866	72	8.3%	5	504	19	485	1			
<b>SOUTHERN AREA</b>																	
Atlanta	18,229	5,405	29.7%	5,282	1,117	21.1%	29,039	9,933	34.2%	352	6,801	680	6,121	3	12,445	0	
Columbia	7,521	1,132	15.1%	1,738	131	7.5%	10,636	1,651	15.5%	106	3,532	631	2,901	5			
Huntington	2,345	315	13.4%	872	66	7.6%	4,066	707	17.4%	9	2,263	256	2,007	0			
Jackson	4,714	1,453	30.8%	1,802	477	26.5%	7,371	2,120	28.8%	36	2,463	227	2,236	1			
Louisville	5,156	1,057	20.5%	1,362	155	11.4%	7,295	1,394	19.1%	128	2,121	252	1,869	2			
Montgomery	11,516	3,505	30.4%	3,278	606	18.5%	19,054	6,090	32.0%	78	8,913	799	8,114	1			
Nashville	8,689	1,676	19.3%	1,051	19	1.8%	10,803	1,935	17.9%	269	4,256	674	3,582	0			
Roanoke	14,405	3,646	25.3%	1,494	66	4.4%	17,179	3,787	22.0%	373	4,839	935	3,904	29		0	
San Juan	2,685	621	23.1%	733	78	10.6%	4,260	833	19.6%	3	3,429	307	3,122	2			
St. Petersburg	24,927	5,338	21.4%	10,021	2,615	26.1%	38,649	9,717	25.1%	375	8,136	1,317	6,819	214		0	
Washington	34	31	91.2%	50	32	64.0%	287	89	31.0%	0	16	0	16	0			
Winston-Salem	21,015	4,371	20.8%	5,140	364	7.1%	28,897	5,785	20.0%	2,338	5,507	855	4,652	0			4-Feb-09

## Monday Morning Workload Report

As of: February 7, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>391,628</b>	<b>85,708</b>	<b>21.9%</b>	<b>185,480</b>	<b>40,689</b>	<b>21.9%</b>	<b>648,999</b>	<b>146,209</b>	<b>22.5%</b>	<b>10,317</b>	<b>190,301</b>	<b>21,830</b>	<b>168,471</b>	<b>18,192</b>	<b>57,200</b>	<b>0</b>	<b>4-Feb-09</b>
<b>Last Week</b>	<b>385,142</b>	<b>85,595</b>	<b>22.2%</b>	<b>175,565</b>	<b>23,087</b>	<b>13.2%</b>	<b>632,532</b>	<b>128,540</b>	<b>20.3%</b>	<b>11,716</b>	<b>189,166</b>	<b>20,848</b>	<b>168,318</b>	<b>18,303</b>	<b>57,039</b>	<b>0</b>	<b>28-Jan-09</b>
<b>Change from Last Week</b>	<b>6,486</b>	<b>113</b>	<b>-0.3%</b>	<b>9,915</b>	<b>17,602</b>	<b>8.8%</b>	<b>16,467</b>	<b>17,669</b>	<b>2.2%</b>	<b>-1,399</b>	<b>1,135</b>	<b>982</b>	<b>153</b>	<b>-111</b>	<b>161</b>	<b>0</b>	
<b>Percent Change</b>	<b>1.7%</b>	<b>0.1%</b>	<b>-1.5%</b>	<b>5.6%</b>	<b>76.2%</b>	<b>66.8%</b>	<b>2.6%</b>	<b>13.7%</b>	<b>10.9%</b>	<b>-11.9%</b>	<b>0.6%</b>	<b>4.7%</b>	<b>0.1%</b>	<b>-0.6%</b>	<b>0.3%</b>		
<b>Last Year</b>	<b>402,654</b>	<b>103,212</b>	<b>25.6%</b>	<b>188,151</b>	<b>59,931</b>	<b>31.9%</b>	<b>657,968</b>	<b>181,860</b>	<b>27.6%</b>	<b>10,104</b>	<b>165,599</b>	<b>16,956</b>	<b>148,643</b>	<b>26,341</b>	<b>64,809</b>	<b>0</b>	<b>4-Feb-08</b>
<b>CENTRAL AREA</b>																	
Chicago	9,031	2,129	23.6%	3,579	1,038	29.0%	14,138	3,782	26.8%	158	6,293	439	5,854	0			
Des Moines	3,747	810	21.6%	488	29	5.9%	5,349	1,437	26.9%	13	1,554	136	1,418	2			
Fargo	1,416	190	13.4%	199	3	1.5%	1,690	202	12.0%	16	366	120	246	0			
Houston	16,386	4,176	25.5%	4,340	677	15.6%	22,317	5,102	22.9%	390	10,579	722	9,857	7		0	
Lincoln	2,315	221	9.5%	716	128	17.9%	3,481	405	11.6%	59	1,499	463	1,036	1			
Little Rock	6,545	1,751	26.8%	705	102	14.5%	9,198	2,593	28.2%	415	2,075	312	1,763	0			
Milwaukee	9,563	837	8.8%	23,031	4,819	20.9%	35,836	5,860	16.4%	22	2,487	348	2,139	3,421			
Muskogee	6,773	938	13.8%	1,133	55	4.9%	8,664	1,111	12.8%	182	3,411	537	2,874	1	14,500		
New Orleans	6,393	1,867	29.2%	1,151	192	16.7%	8,833	2,756	31.2%	65	2,794	102	2,692	5			
Sioux Falls	908	62	6.8%	183	0	0.0%	1,231	69	5.6%	16	260	83	177	0			
St. Louis	8,598	2,198	25.6%	2,047	246	12.0%	11,719	2,601	22.2%	64	3,949	608	3,341	0	14,021		
St. Paul	14,181	924	6.5%	24,282	8,497	35.0%	42,135	9,711	23.0%	30	2,277	706	1,571	6,889		0	
Waco	17,860	4,674	26.2%	2,736	49	1.8%	22,473	5,054	22.5%	290	8,073	1,541	6,532	2			
Wichita	2,628	358	13.6%	564	25	4.4%	3,413	410	12.0%	284	1,098	222	876	0			
<b>WESTERN AREA</b>																	
Albuquerque	2,966	528	17.8%	723	27	3.7%	4,079	644	15.8%	27	1,687	176	1,511	2			
Anchorage	1,181	264	22.4%	514	157	30.5%	1,925	452	23.5%	34	486	58	428	0			
Boise	1,421	108	7.6%	352	10	2.8%	2,022	158	7.8%	19	662	171	491	0			
Denver	7,371	1,454	19.7%	1,882	154	8.2%	10,210	1,711	16.8%	258	3,632	330	3,302	1		0	
Fort Harrison	1,502	198	13.2%	283	12	4.2%	1,942	218	11.2%	17	307	74	233	3			
Honolulu	2,072	420	20.3%	370	33	8.9%	2,638	477	18.1%	74	748	100	648	1			
Los Angeles	8,383	1,963	23.4%	2,338	482	20.6%	11,508	2,590	22.5%	64	5,309	483	4,826	2			
Manila	1,541	222	14.4%	730	14	1.9%	2,584	321	12.4%	0	1,011	317	694	0			
Oakland	15,003	4,655	31.0%	5,863	2,344	40.0%	23,917	7,969	33.3%	71	4,547	555	3,992	3			
Phoenix	8,084	1,598	19.8%	1,989	34	1.7%	10,996	1,673	15.2%	95	3,235	250	2,985	3		0	
Portland	6,172	1,355	22.0%	3,097	782	25.3%	10,531	2,296	21.8%	19	4,185	341	3,844	1			
Reno	3,969	996	25.1%	391	24	6.1%	4,925	1,097	22.3%	24	1,087	194	893	1			
Salt Lake City	5,652	476	8.4%	1,616	201	12.4%	7,723	716	9.3%	1,562	923	262	661	0			
San Diego	8,766	1,177	13.4%	1,434	27	1.9%	11,556	1,351	11.7%	673	3,059	476	2,583	1			
Seattle	7,822	1,407	18.0%	4,849	493	10.2%	13,715	2,225	16.2%	409	4,103	865	3,238	5			
St. Louis RMC	0	0	0.0%	0	0	0.0%	0	0	0.0%	0	0	0	0	0			
Central Office	0	0	0.0%	8	0	0.0%	114	60	52.6%	0	0	0	0	0			
AMC	0	0	0.0%	1	1	100.0%	135	2	1.5%	0	22,022	0	22,022	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.

## Monday Morning Workload Report

As of: February 7, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>391,628</b>	<b>85,708</b>	<b>21.9%</b>	<b>185,480</b>	<b>40,689</b>	<b>21.9%</b>	<b>648,999</b>	<b>146,209</b>	<b>22.5%</b>	<b>10,317</b>	<b>190,301</b>	<b>21,830</b>	<b>168,471</b>	<b>18,192</b>	<b>57,200</b>	<b>0</b>	<b>4-Feb-09</b>
<b>Last Week</b>	<b>385,142</b>	<b>85,595</b>	<b>22.2%</b>	<b>175,565</b>	<b>23,087</b>	<b>13.2%</b>	<b>632,532</b>	<b>128,540</b>	<b>20.3%</b>	<b>11,716</b>	<b>189,166</b>	<b>20,848</b>	<b>168,318</b>	<b>18,303</b>	<b>57,039</b>	<b>0</b>	<b>28-Jan-09</b>
<b>Change from Last Week</b>	<b>6,486</b>	<b>113</b>	<b>-0.3%</b>	<b>9,915</b>	<b>17,602</b>	<b>8.8%</b>	<b>16,467</b>	<b>17,669</b>	<b>2.2%</b>	<b>-1,399</b>	<b>1,135</b>	<b>982</b>	<b>153</b>	<b>-111</b>	<b>161</b>	<b>0</b>	
<b>Percent Change</b>	<b>1.7%</b>	<b>0.1%</b>	<b>-1.5%</b>	<b>5.6%</b>	<b>76.2%</b>	<b>66.8%</b>	<b>2.6%</b>	<b>13.7%</b>	<b>10.9%</b>	<b>-11.9%</b>	<b>0.6%</b>	<b>4.7%</b>	<b>0.1%</b>	<b>-0.6%</b>	<b>0.3%</b>		
<b>Last Year</b>	<b>402,654</b>	<b>103,212</b>	<b>25.6%</b>	<b>188,151</b>	<b>59,931</b>	<b>31.9%</b>	<b>657,968</b>	<b>181,860</b>	<b>27.6%</b>	<b>10,104</b>	<b>165,599</b>	<b>16,956</b>	<b>148,643</b>	<b>26,341</b>	<b>64,809</b>	<b>0</b>	<b>4-Feb-08</b>

2. Predischarge claims pending includes 010 series, 110 series & EP 027.

## Monday Morning Workload Report

As of: February 14, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>403,530</b>	<b>85,530</b>	<b>21.2%</b>	<b>191,820</b>	<b>40,314</b>	<b>21.0%</b>	<b>667,043</b>	<b>145,646</b>	<b>21.8%</b>	<b>10,874</b>	<b>191,721</b>	<b>23,007</b>	<b>168,714</b>	<b>18,058</b>	<b>54,479</b>	<b>0</b>	<b>12-Feb-09</b>
<b>Last Week</b>	<b>391,628</b>	<b>85,708</b>	<b>21.9%</b>	<b>185,480</b>	<b>40,689</b>	<b>21.9%</b>	<b>648,999</b>	<b>146,209</b>	<b>22.5%</b>	<b>10,317</b>	<b>190,301</b>	<b>21,830</b>	<b>168,471</b>	<b>18,192</b>	<b>57,200</b>	<b>0</b>	<b>4-Feb-09</b>
<b>Change from Last Week</b>	<b>11,902</b>	<b>-178</b>	<b>-0.7%</b>	<b>6,340</b>	<b>-375</b>	<b>-0.9%</b>	<b>18,044</b>	<b>-563</b>	<b>-0.7%</b>	<b>557</b>	<b>1,420</b>	<b>1,177</b>	<b>243</b>	<b>-134</b>	<b>-2,721</b>	<b>0</b>	
<b>Percent Change</b>	<b>3.0%</b>	<b>-0.2%</b>	<b>-3.2%</b>	<b>3.4%</b>	<b>-0.9%</b>	<b>-4.2%</b>	<b>2.8%</b>	<b>-0.4%</b>	<b>-3.1%</b>	<b>5.4%</b>	<b>0.7%</b>	<b>5.4%</b>	<b>0.1%</b>	<b>-0.7%</b>	<b>-4.8%</b>		
<b>Last Year</b>	<b>404,999</b>	<b>101,979</b>	<b>25.2%</b>	<b>190,874</b>	<b>58,200</b>	<b>30.5%</b>	<b>663,319</b>	<b>178,752</b>	<b>26.9%</b>	<b>10,625</b>	<b>166,477</b>	<b>17,913</b>	<b>148,564</b>	<b>25,443</b>	<b>59,371</b>	<b>0</b>	<b>11-Feb-08</b>
<b>EASTERN AREA</b>																	
Baltimore	6,830	1,942	28.4%	2,262	662	29.3%	10,109	3,061	30.3%	129	2,321	188	2,133	6			
Boston	3,709	605	16.3%	960	173	18.0%	5,044	857	17.0%	25	2,537	219	2,318	0			
Buffalo	4,970	939	18.9%	1,177	72	6.1%	6,762	1,208	17.9%	156	1,182	282	900	1	19,433		
Cleveland	11,052	2,678	24.2%	1,798	195	10.8%	13,746	3,015	21.9%	66	6,192	425	5,767	0		0	
Detroit	11,210	3,310	29.5%	2,470	484	19.6%	15,280	4,514	29.5%	74	4,160	507	3,653	1			
Hartford	1,691	205	12.1%	393	54	13.7%	2,796	434	15.5%	12	1,261	199	1,062	0			
Indianapolis	8,969	2,167	24.2%	2,822	664	23.5%	12,730	3,236	25.4%	33	3,280	491	2,789	1			
Manchester	1,286	227	17.7%	332	40	12.0%	1,768	283	16.0%	14	676	87	589	0		0	
New York	8,131	2,622	32.2%	3,166	914	28.9%	12,941	3,887	30.0%	25	2,470	336	2,134	5			
Newark	2,901	586	20.2%	856	249	29.1%	4,120	976	23.7%	10	1,780	340	1,440	0			
Philadelphia	14,233	1,565	11.0%	45,482	10,462	23.0%	67,796	12,776	18.8%	65	3,491	618	2,873	7,550			
Pittsburgh	4,938	1,430	29.0%	1,908	278	14.6%	7,128	1,759	24.7%	299	2,267	101	2,166	0			
Providence	1,347	93	6.9%	212	5	2.4%	1,794	148	8.2%	6	1,316	129	1,187	1			
Togus	2,342	442	18.9%	710	20	2.8%	3,425	489	14.3%	12	754	130	624	0			
White River Junction	651	169	26.0%	79	3	3.8%	762	172	22.6%	0	401	23	378	0			
Wilmington	667	56	8.4%	131	9	6.9%	880	71	8.1%	5	507	23	484	0			
<b>SOUTHERN AREA</b>																	
Atlanta	18,740	5,475	29.2%	5,380	1,156	21.5%	29,510	10,037	34.0%	344	6,842	740	6,102	3	10,552	0	
Columbia	7,833	1,164	14.9%	1,817	140	7.7%	10,982	1,688	15.4%	121	3,545	673	2,872	5			
Huntington	2,388	288	12.1%	914	62	6.8%	4,136	683	16.5%	9	2,288	268	2,020	0			
Jackson	4,913	1,471	29.9%	1,696	466	27.5%	7,472	2,127	28.5%	43	2,500	232	2,268	1			
Louisville	5,223	1,022	19.6%	1,286	155	12.1%	7,304	1,365	18.7%	122	2,133	274	1,859	2			
Montgomery	11,781	3,417	29.0%	3,362	582	17.3%	19,500	6,003	30.8%	86	8,968	834	8,134	1			
Nashville	9,194	1,681	18.3%	985	21	2.1%	11,222	1,930	17.2%	304	4,300	738	3,562	0			
Roanoke	14,590	3,646	25.0%	1,442	62	4.3%	17,272	3,781	21.9%	402	4,912	1,040	3,872	30		0	
San Juan	2,698	590	21.9%	668	66	9.9%	4,153	793	19.1%	5	3,443	331	3,112	2			
St. Petersburg	26,273	5,593	21.3%	9,953	2,562	25.7%	39,832	9,939	25.0%	380	8,229	1,329	6,900	214		0	
Washington	33	29	87.9%	55	31	56.4%	308	86	27.9%	0	13	0	13	0			
Winston-Salem	20,922	4,348	20.8%	5,084	351	6.9%	28,643	5,740	20.0%	2,521	5,568	882	4,686	0			12-Feb-09

## Monday Morning Workload Report

As of: February 14, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>403,530</b>	<b>85,530</b>	<b>21.2%</b>	<b>191,820</b>	<b>40,314</b>	<b>21.0%</b>	<b>667,043</b>	<b>145,646</b>	<b>21.8%</b>	<b>10,874</b>	<b>191,721</b>	<b>23,007</b>	<b>168,714</b>	<b>18,058</b>	<b>54,479</b>	<b>0</b>	<b>12-Feb-09</b>
<b>Last Week</b>	<b>391,628</b>	<b>85,708</b>	<b>21.9%</b>	<b>185,480</b>	<b>40,689</b>	<b>21.9%</b>	<b>648,999</b>	<b>146,209</b>	<b>22.5%</b>	<b>10,317</b>	<b>190,301</b>	<b>21,830</b>	<b>168,471</b>	<b>18,192</b>	<b>57,200</b>	<b>0</b>	<b>4-Feb-09</b>
<b>Change from Last Week</b>	<b>11,902</b>	<b>-178</b>	<b>-0.7%</b>	<b>6,340</b>	<b>-375</b>	<b>-0.9%</b>	<b>18,044</b>	<b>-563</b>	<b>-0.7%</b>	<b>557</b>	<b>1,420</b>	<b>1,177</b>	<b>243</b>	<b>-134</b>	<b>-2,721</b>	<b>0</b>	
<b>Percent Change</b>	<b>3.0%</b>	<b>-0.2%</b>	<b>-3.2%</b>	<b>3.4%</b>	<b>-0.9%</b>	<b>-4.2%</b>	<b>2.8%</b>	<b>-0.4%</b>	<b>-3.1%</b>	<b>5.4%</b>	<b>0.7%</b>	<b>5.4%</b>	<b>0.1%</b>	<b>-0.7%</b>	<b>-4.8%</b>		
<b>Last Year</b>	<b>404,999</b>	<b>101,979</b>	<b>25.2%</b>	<b>190,874</b>	<b>58,200</b>	<b>30.5%</b>	<b>663,319</b>	<b>178,752</b>	<b>26.9%</b>	<b>10,625</b>	<b>166,477</b>	<b>17,913</b>	<b>148,564</b>	<b>25,443</b>	<b>59,371</b>	<b>0</b>	<b>11-Feb-08</b>
<b>CENTRAL AREA</b>																	
Chicago	9,076	2,085	23.0%	3,499	961	27.5%	14,118	3,647	25.8%	188	6,319	443	5,876	0			
Des Moines	3,970	837	21.1%	506	32	6.3%	5,603	1,474	26.3%	20	1,554	153	1,401	2			
Fargo	1,460	185	12.7%	200	3	1.5%	1,727	196	11.3%	13	364	130	234	0			
Houston	16,960	4,114	24.3%	4,366	669	15.3%	23,008	5,041	21.9%	398	10,710	773	9,937	7		0	
Lincoln	2,431	217	8.9%	658	113	17.2%	3,665	385	10.5%	62	1,505	471	1,034	1			
Little Rock	6,573	1,696	25.8%	666	91	13.7%	9,193	2,525	27.5%	348	2,101	326	1,775	0			
Milwaukee	9,778	841	8.6%	24,156	4,776	19.8%	37,031	5,834	15.8%	24	2,499	365	2,134	3,388			
Muskogee	6,686	935	14.0%	1,137	56	4.9%	8,577	1,104	12.9%	205	3,453	594	2,859	1	11,429		
New Orleans	6,651	1,872	28.1%	1,103	176	16.0%	9,006	2,754	30.6%	69	2,817	112	2,705	5			
Sioux Falls	1,025	68	6.6%	185	0	0.0%	1,344	75	5.6%	16	251	83	168	0			
St. Louis	8,877	2,196	24.7%	2,037	228	11.2%	12,003	2,582	21.5%	84	3,980	639	3,341	0	13,065		
St. Paul	14,721	972	6.6%	26,109	8,348	32.0%	44,525	9,618	21.6%	27	2,289	733	1,556	6,808		0	
Waco	18,325	4,651	25.4%	2,758	45	1.6%	22,920	5,016	21.9%	321	8,154	1,577	6,577	2			
Wichita	2,739	384	14.0%	544	20	3.7%	3,517	436	12.4%	302	1,113	239	874	0			
<b>WESTERN AREA</b>																	
Albuquerque	3,034	489	16.1%	693	30	4.3%	4,080	597	14.6%	35	1,704	182	1,522	2			
Anchorage	1,252	275	22.0%	511	139	27.2%	2,000	447	22.4%	38	487	52	435	0			
Boise	1,452	103	7.1%	375	12	3.2%	2,070	154	7.4%	18	664	177	487	0			
Denver	7,598	1,432	18.8%	1,845	124	6.7%	10,406	1,666	16.0%	296	3,682	369	3,313	1		0	
Fort Harrison	1,565	205	13.1%	266	13	4.9%	1,978	225	11.4%	15	316	82	234	3			
Honolulu	2,224	417	18.8%	343	30	8.7%	2,737	469	17.1%	94	747	110	637	1			
Los Angeles	8,738	1,944	22.2%	2,157	460	21.3%	11,689	2,554	21.8%	79	5,340	536	4,804	2			
Manila	1,639	225	13.7%	876	10	1.1%	2,835	319	11.3%	0	1,026	314	712	0			
Oakland	15,773	4,654	29.5%	6,053	2,360	39.0%	24,787	7,988	32.2%	81	4,529	565	3,964	3			
Phoenix	8,397	1,586	18.9%	1,991	40	2.0%	11,298	1,669	14.8%	100	3,259	278	2,981	3		0	
Portland	6,275	1,398	22.3%	3,124	870	27.8%	10,631	2,417	22.7%	18	4,155	378	3,777	1			
Reno	4,163	979	23.5%	395	26	6.6%	5,111	1,081	21.2%	28	1,086	194	892	0			
Salt Lake City	5,506	443	8.0%	1,632	217	13.3%	7,589	699	9.2%	1,586	965	280	685	0			
San Diego	9,157	1,144	12.5%	1,414	21	1.5%	12,089	1,301	10.8%	745	3,089	498	2,591	1			
Seattle	7,970	1,423	17.9%	4,811	505	10.5%	13,838	2,256	16.3%	396	4,128	915	3,213	4			
St. Louis RMC	0	0	0.0%	0	0	0.0%	0	0	0.0%	0	0	0	0	0			
Central Office	0	0	0.0%	8	0	0.0%	107	57	53.3%	0	0	0	0	0			
AMC	0	0	0.0%	2	1	50.0%	146	2	1.4%	0	22,099	0	22,099	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.

## Monday Morning Workload Report

As of: February 14, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>403,530</b>	<b>85,530</b>	<b>21.2%</b>	<b>191,820</b>	<b>40,314</b>	<b>21.0%</b>	<b>667,043</b>	<b>145,646</b>	<b>21.8%</b>	<b>10,874</b>	<b>191,721</b>	<b>23,007</b>	<b>168,714</b>	<b>18,058</b>	<b>54,479</b>	<b>0</b>	<b>12-Feb-09</b>
<b>Last Week</b>	<b>391,628</b>	<b>85,708</b>	<b>21.9%</b>	<b>185,480</b>	<b>40,689</b>	<b>21.9%</b>	<b>648,999</b>	<b>146,209</b>	<b>22.5%</b>	<b>10,317</b>	<b>190,301</b>	<b>21,830</b>	<b>168,471</b>	<b>18,192</b>	<b>57,200</b>	<b>0</b>	<b>4-Feb-09</b>
<b>Change from Last Week</b>	<b>11,902</b>	<b>-178</b>	<b>-0.7%</b>	<b>6,340</b>	<b>-375</b>	<b>-0.9%</b>	<b>18,044</b>	<b>-563</b>	<b>-0.7%</b>	<b>557</b>	<b>1,420</b>	<b>1,177</b>	<b>243</b>	<b>-134</b>	<b>-2,721</b>	<b>0</b>	
<b>Percent Change</b>	<b>3.0%</b>	<b>-0.2%</b>	<b>-3.2%</b>	<b>3.4%</b>	<b>-0.9%</b>	<b>-4.2%</b>	<b>2.8%</b>	<b>-0.4%</b>	<b>-3.1%</b>	<b>5.4%</b>	<b>0.7%</b>	<b>5.4%</b>	<b>0.1%</b>	<b>-0.7%</b>	<b>-4.8%</b>		
<b>Last Year</b>	<b>404,999</b>	<b>101,979</b>	<b>25.2%</b>	<b>190,874</b>	<b>58,200</b>	<b>30.5%</b>	<b>663,319</b>	<b>178,752</b>	<b>26.9%</b>	<b>10,625</b>	<b>166,477</b>	<b>17,913</b>	<b>148,564</b>	<b>25,443</b>	<b>59,371</b>	<b>0</b>	<b>11-Feb-08</b>

2. Predischarge claims pending includes 010 series, 110 series & EP 027.

## Monday Morning Workload Report

As of: February 21, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>402,986</b>	<b>86,149</b>	<b>21.4%</b>	<b>197,402</b>	<b>40,388</b>	<b>20.5%</b>	<b>671,808</b>	<b>146,379</b>	<b>21.8%</b>	<b>11,213</b>	<b>192,819</b>	<b>24,050</b>	<b>168,769</b>	<b>17,962</b>	<b>45,466</b>	<b>0</b>	<b>18-Feb-09</b>
<b>Last Week</b>	<b>403,530</b>	<b>85,530</b>	<b>21.2%</b>	<b>191,820</b>	<b>40,314</b>	<b>21.0%</b>	<b>667,043</b>	<b>145,646</b>	<b>21.8%</b>	<b>10,874</b>	<b>191,721</b>	<b>23,007</b>	<b>168,714</b>	<b>18,058</b>	<b>54,479</b>	<b>0</b>	<b>12-Feb-09</b>
<b>Change from Last Week</b>	<b>-544</b>	<b>619</b>	<b>0.2%</b>	<b>5,582</b>	<b>74</b>	<b>-0.6%</b>	<b>4,765</b>	<b>733</b>	<b>0.0%</b>	<b>339</b>	<b>1,098</b>	<b>1,043</b>	<b>55</b>	<b>-96</b>	<b>-9,013</b>	<b>0</b>	<b>0</b>
<b>Percent Change</b>	<b>-0.1%</b>	<b>0.7%</b>	<b>0.9%</b>	<b>2.9%</b>	<b>0.2%</b>	<b>-2.6%</b>	<b>0.7%</b>	<b>0.5%</b>	<b>-0.2%</b>	<b>3.1%</b>	<b>0.6%</b>	<b>4.5%</b>	<b>0.0%</b>	<b>-0.5%</b>	<b>-16.5%</b>		
<b>Last Year</b>	<b>403,164</b>	<b>102,687</b>	<b>25.5%</b>	<b>193,497</b>	<b>57,991</b>	<b>30.0%</b>	<b>664,088</b>	<b>179,431</b>	<b>27.0%</b>	<b>10,930</b>	<b>167,144</b>	<b>18,519</b>	<b>148,625</b>	<b>24,826</b>	<b>59,030</b>	<b>3</b>	<b>15-Feb-08</b>
<b>EASTERN AREA</b>																	
Baltimore	6,829	1,913	28.0%	2,286	666	29.1%	10,152	3,046	30.0%	156	2,340	207	2,133	6			
Boston	3,639	597	16.4%	868	140	16.1%	4,891	817	16.7%	29	2,529	222	2,307	0			
Buffalo	4,991	957	19.2%	1,130	80	7.1%	6,733	1,231	18.3%	150	1,184	290	894	1	17,453		
Cleveland	11,023	2,669	24.2%	1,839	195	10.6%	13,743	3,007	21.9%	70	6,235	462	5,773	1		0	
Detroit	11,227	3,361	29.9%	2,494	508	20.4%	15,314	4,574	29.9%	65	4,182	534	3,648	1			
Hartford	1,615	182	11.3%	365	44	12.1%	2,684	398	14.8%	12	1,279	200	1,079	0			
Indianapolis	8,907	2,189	24.6%	2,752	676	24.6%	12,554	3,266	26.0%	29	3,327	528	2,799	1			
Manchester	1,250	225	18.0%	320	42	13.1%	1,725	284	16.5%	16	678	92	586	0		0	
New York	8,069	2,645	32.8%	3,212	916	28.5%	12,904	3,910	30.3%	24	2,475	367	2,108	4			
Newark	2,889	571	19.8%	900	238	26.4%	4,138	952	23.0%	9	1,801	365	1,436	0			
Philadelphia	14,322	1,632	11.4%	48,983	10,568	21.6%	71,569	12,972	18.1%	68	3,539	665	2,874	7,541			
Pittsburgh	4,975	1,418	28.5%	2,022	291	14.4%	7,279	1,762	24.2%	292	2,279	118	2,161	6			
Providence	1,332	98	7.4%	196	6	3.1%	1,774	158	8.9%	6	1,318	149	1,169	1			
Togus	2,284	437	19.1%	727	23	3.2%	3,312	482	14.6%	11	762	131	631	0			
White River Junction	669	170	25.4%	81	3	3.7%	780	173	22.2%	0	401	23	378	0			
Wilmington	691	60	8.7%	129	8	6.2%	901	73	8.1%	5	506	30	476	0			
<b>SOUTHERN AREA</b>																	
Atlanta	18,647	5,505	29.5%	5,431	1,194	22.0%	29,492	10,118	34.3%	375	6,889	802	6,087	3	8,309	0	
Columbia	7,957	1,206	15.2%	1,810	145	8.0%	11,082	1,736	15.7%	124	3,564	720	2,844	5			
Huntington	2,368	283	12.0%	904	65	7.2%	4,098	680	16.6%	8	2,282	282	2,000	0			
Jackson	5,040	1,505	29.9%	1,699	451	26.5%	7,643	2,145	28.1%	41	2,512	232	2,280	1			
Louisville	5,154	1,013	19.7%	1,296	153	11.8%	7,240	1,366	18.9%	125	2,136	286	1,850	2			
Montgomery	11,736	3,392	28.9%	3,351	553	16.5%	19,453	5,947	30.6%	87	8,961	856	8,105	1			
Nashville	9,133	1,635	17.9%	969	22	2.3%	11,123	1,878	16.9%	322	4,370	745	3,625	0			
Roanoke	14,503	3,668	25.3%	1,486	60	4.0%	17,251	3,797	22.0%	422	4,962	1,081	3,881	30		0	
San Juan	2,723	590	21.7%	593	57	9.6%	4,080	781	19.1%	5	3,460	332	3,128	2			
St. Petersburg	26,385	5,600	21.2%	10,010	2,567	25.6%	40,041	9,972	24.9%	442	8,437	1,408	7,029	214		0	
Washington	27	23	85.2%	52	32	61.5%	298	82	27.5%	0	13	0	13	0			
Winston-Salem	20,990	4,442	21.2%	5,195	335	6.4%	28,633	5,805	20.3%	2,639	5,622	907	4,715	0			18-Feb-09

## Monday Morning Workload Report

As of: February 21, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>402,986</b>	<b>86,149</b>	<b>21.4%</b>	<b>197,402</b>	<b>40,388</b>	<b>20.5%</b>	<b>671,808</b>	<b>146,379</b>	<b>21.8%</b>	<b>11,213</b>	<b>192,819</b>	<b>24,050</b>	<b>168,769</b>	<b>17,962</b>	<b>45,466</b>	<b>0</b>	<b>18-Feb-09</b>
<b>Last Week</b>	<b>403,530</b>	<b>85,530</b>	<b>21.2%</b>	<b>191,820</b>	<b>40,314</b>	<b>21.0%</b>	<b>667,043</b>	<b>145,646</b>	<b>21.8%</b>	<b>10,874</b>	<b>191,721</b>	<b>23,007</b>	<b>168,714</b>	<b>18,058</b>	<b>54,479</b>	<b>0</b>	<b>12-Feb-09</b>
<b>Change from Last Week</b>	<b>-544</b>	<b>619</b>	<b>0.2%</b>	<b>5,582</b>	<b>74</b>	<b>-0.6%</b>	<b>4,765</b>	<b>733</b>	<b>0.0%</b>	<b>339</b>	<b>1,098</b>	<b>1,043</b>	<b>55</b>	<b>-96</b>	<b>-9,013</b>	<b>0</b>	<b>0</b>
<b>Percent Change</b>	<b>-0.1%</b>	<b>0.7%</b>	<b>0.9%</b>	<b>2.9%</b>	<b>0.2%</b>	<b>-2.6%</b>	<b>0.7%</b>	<b>0.5%</b>	<b>-0.2%</b>	<b>3.1%</b>	<b>0.6%</b>	<b>4.5%</b>	<b>0.0%</b>	<b>-0.5%</b>	<b>-16.5%</b>		
<b>Last Year</b>	<b>403,164</b>	<b>102,687</b>	<b>25.5%</b>	<b>193,497</b>	<b>57,991</b>	<b>30.0%</b>	<b>664,088</b>	<b>179,431</b>	<b>27.0%</b>	<b>10,930</b>	<b>167,144</b>	<b>18,519</b>	<b>148,625</b>	<b>24,826</b>	<b>59,030</b>	<b>3</b>	<b>15-Feb-08</b>
<b>CENTRAL AREA</b>																	
Chicago	9,079	2,115	23.3%	3,331	955	28.7%	13,927	3,682	26.4%	198	6,342	455	5,887	0			
Des Moines	3,939	856	21.7%	494	37	7.5%	5,532	1,496	27.0%	20	1,551	185	1,366	2			
Fargo	1,454	184	12.7%	191	5	2.6%	1,713	199	11.6%	13	364	129	235	0			
Houston	17,160	4,176	24.3%	4,368	679	15.5%	23,171	5,118	22.1%	419	10,780	809	9,971	7		0	
Lincoln	2,335	211	9.0%	596	72	12.1%	3,512	335	9.5%	60	1,510	472	1,038	1			
Little Rock	6,590	1,661	25.2%	720	92	12.8%	9,287	2,518	27.1%	264	2,103	331	1,772	0			
Milwaukee	9,785	871	8.9%	24,222	4,736	19.6%	37,053	5,816	15.7%	27	2,507	375	2,132	3,331			
Muskogee	6,702	959	14.3%	1,126	58	5.2%	8,566	1,129	13.2%	204	3,490	602	2,888	1	8,476		
New Orleans	6,732	1,923	28.6%	1,008	169	16.8%	8,975	2,790	31.1%	57	2,821	119	2,702	5			
Sioux Falls	990	73	7.4%	185	0	0.0%	1,302	79	6.1%	19	251	82	169	0			
St. Louis	8,734	2,215	25.4%	2,056	223	10.8%	11,846	2,588	21.8%	76	4,014	679	3,335	0	11,228		
St. Paul	14,650	1,040	7.1%	27,885	8,329	29.9%	46,312	9,714	21.0%	30	2,300	764	1,536	6,774		0	
Waco	18,053	4,615	25.6%	2,815	52	1.8%	22,642	4,970	22.0%	321	8,104	1,596	6,508	1			
Wichita	2,797	404	14.4%	548	20	3.6%	3,575	455	12.7%	298	1,130	258	872	0			
<b>WESTERN AREA</b>																	
Albuquerque	3,100	513	16.5%	726	33	4.5%	4,171	625	15.0%	32	1,716	186	1,530	2			
Anchorage	1,270	286	22.5%	488	122	25.0%	1,983	441	22.2%	40	489	54	435	0			
Boise	1,432	97	6.8%	377	17	4.5%	2,035	143	7.0%	18	665	178	487	0			
Denver	7,544	1,440	19.1%	1,832	120	6.6%	10,361	1,666	16.1%	299	3,712	392	3,320	1		0	
Fort Harrison	1,509	194	12.9%	297	14	4.7%	1,949	216	11.1%	19	316	82	234	3			
Honolulu	2,188	413	18.9%	326	29	8.9%	2,661	464	17.4%	90	745	113	632	1			
Los Angeles	8,709	1,934	22.2%	2,153	463	21.5%	11,651	2,562	22.0%	73	5,365	595	4,770	2			
Manila	1,671	222	13.3%	1,348	9	0.7%	3,346	317	9.5%	0	1,038	315	723	0			
Oakland	15,630	4,701	30.1%	5,983	2,322	38.8%	24,560	7,966	32.4%	79	4,632	574	4,058	3			
Phoenix	8,337	1,619	19.4%	1,978	46	2.3%	11,262	1,711	15.2%	114	3,303	282	3,021	3		0	
Portland	6,267	1,374	21.9%	3,018	902	29.9%	10,503	2,416	23.0%	18	4,151	413	3,738	1			
Reno	4,195	976	23.3%	398	29	7.3%	5,147	1,078	20.9%	26	1,102	205	897	0			
Salt Lake City	5,522	439	8.0%	1,576	221	14.0%	7,598	704	9.3%	1,758	998	284	714	0			
San Diego	9,084	1,221	13.4%	1,349	25	1.9%	11,896	1,376	11.6%	714	3,095	535	2,560	0			
Seattle	8,153	1,431	17.6%	4,897	570	11.6%	14,114	2,334	16.5%	395	4,125	952	3,173	4			
St. Louis RMC	0	0	0.0%	0	0	0.0%	0	0	0.0%	0	0	0	0	0			
Central Office	0	0	0.0%	8	0	0.0%	103	58	56.3%	0	0	0	0	0			
AMC	0	0	0.0%	3	1	33.3%	168	1	0.6%	0	22,057	0	22,057	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.



## Monday Morning Workload Report

As of: February 21, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>402,986</b>	<b>86,149</b>	<b>21.4%</b>	<b>197,402</b>	<b>40,388</b>	<b>20.5%</b>	<b>671,808</b>	<b>146,379</b>	<b>21.8%</b>	<b>11,213</b>	<b>192,819</b>	<b>24,050</b>	<b>168,769</b>	<b>17,962</b>	<b>45,466</b>	<b>0</b>	<b>18-Feb-09</b>
<b>Last Week</b>	<b>403,530</b>	<b>85,530</b>	<b>21.2%</b>	<b>191,820</b>	<b>40,314</b>	<b>21.0%</b>	<b>667,043</b>	<b>145,646</b>	<b>21.8%</b>	<b>10,874</b>	<b>191,721</b>	<b>23,007</b>	<b>168,714</b>	<b>18,058</b>	<b>54,479</b>	<b>0</b>	<b>12-Feb-09</b>
<b>Change from Last Week</b>	<b>-544</b>	<b>619</b>	<b>0.2%</b>	<b>5,582</b>	<b>74</b>	<b>-0.6%</b>	<b>4,765</b>	<b>733</b>	<b>0.0%</b>	<b>339</b>	<b>1,098</b>	<b>1,043</b>	<b>55</b>	<b>-96</b>	<b>-9,013</b>	<b>0</b>	
<b>Percent Change</b>	<b>-0.1%</b>	<b>0.7%</b>	<b>0.9%</b>	<b>2.9%</b>	<b>0.2%</b>	<b>-2.6%</b>	<b>0.7%</b>	<b>0.5%</b>	<b>-0.2%</b>	<b>3.1%</b>	<b>0.6%</b>	<b>4.5%</b>	<b>0.0%</b>	<b>-0.5%</b>	<b>-16.5%</b>		
<b>Last Year</b>	<b>403,164</b>	<b>102,687</b>	<b>25.5%</b>	<b>193,497</b>	<b>57,991</b>	<b>30.0%</b>	<b>664,088</b>	<b>179,431</b>	<b>27.0%</b>	<b>10,930</b>	<b>167,144</b>	<b>18,519</b>	<b>148,625</b>	<b>24,826</b>	<b>59,030</b>	<b>3</b>	<b>15-Feb-08</b>

2. Predischarge claims pending includes 010 series, 110 series & EP 027.

## Monday Morning Workload Report

As of: March 7, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>405,051</b>	<b>84,854</b>	<b>20.9%</b>	<b>213,514</b>	<b>40,404</b>	<b>18.9%</b>	<b>690,450</b>	<b>146,214</b>	<b>21.2%</b>	<b>9,969</b>	<b>188,930</b>	<b>19,400</b>	<b>169,530</b>	<b>17,846</b>	<b>41,571</b>	<b>0</b>	<b>20-Feb-09</b>
<b>Last Week</b>	<b>398,795</b>	<b>84,478</b>	<b>21.2%</b>	<b>205,933</b>	<b>39,999</b>	<b>19.4%</b>	<b>676,235</b>	<b>144,266</b>	<b>21.3%</b>	<b>11,448</b>	<b>194,159</b>	<b>24,985</b>	<b>169,174</b>	<b>17,898</b>	<b>41,888</b>	<b>0</b>	<b>13-Feb-09</b>
<b>Change from Last Week</b>	<b>6,256</b>	<b>376</b>	<b>-0.2%</b>	<b>7,581</b>	<b>405</b>	<b>-0.5%</b>	<b>14,215</b>	<b>1,948</b>	<b>-0.2%</b>	<b>-1,479</b>	<b>-5,229</b>	<b>-5,585</b>	<b>356</b>	<b>-52</b>	<b>-317</b>	<b>0</b>	
<b>Percent Change</b>	<b>1.6%</b>	<b>0.4%</b>	<b>-1.1%</b>	<b>3.7%</b>	<b>1.0%</b>	<b>-2.6%</b>	<b>2.1%</b>	<b>1.4%</b>	<b>-0.7%</b>	<b>-12.9%</b>	<b>-2.7%</b>	<b>-22.4%</b>	<b>0.2%</b>	<b>-0.3%</b>	<b>-0.8%</b>		
<b>Last Year</b>	<b>400,780</b>	<b>100,856</b>	<b>25.2%</b>	<b>196,573</b>	<b>57,083</b>	<b>29.0%</b>	<b>666,710</b>	<b>177,668</b>	<b>26.6%</b>	<b>10,561</b>	<b>166,576</b>	<b>17,522</b>	<b>149,054</b>	<b>24,121</b>	<b>50,274</b>	<b>6</b>	<b>29-Feb-08</b>
<b>EASTERN AREA</b>																	
Baltimore	6,854	1,942	28.3%	2,335	712	30.5%	10,582	3,265	30.9%	142	2,248	161	2,087	6			
Boston	3,768	581	15.4%	1,013	121	11.9%	5,200	788	15.2%	30	2,468	168	2,300	0			
Buffalo	4,968	930	18.7%	1,128	83	7.4%	6,728	1,235	18.4%	121	1,160	265	895	0	16,121		
Cleveland	10,965	2,568	23.4%	1,857	191	10.3%	13,758	2,910	21.2%	61	6,142	385	5,757	1		0	
Detroit	11,411	3,297	28.9%	2,470	444	18.0%	15,352	4,431	28.9%	35	4,173	464	3,709	1			
Hartford	1,646	181	11.0%	406	38	9.4%	2,705	408	15.1%	15	1,257	172	1,085	0			
Indianapolis	9,225	2,266	24.6%	3,035	807	26.6%	13,274	3,583	27.0%	26	3,229	414	2,815	1			
Manchester	1,276	235	18.4%	326	36	11.0%	1,781	286	16.1%	14	656	70	586	0		0	
New York	8,038	2,604	32.4%	3,108	940	30.2%	12,794	3,979	31.1%	19	2,403	282	2,121	3			
Newark	2,762	568	20.6%	881	219	24.9%	3,970	943	23.8%	12	1,739	317	1,422	0			
Philadelphia	14,923	1,718	11.5%	56,210	10,948	19.5%	79,838	13,486	16.9%	59	3,459	577	2,882	7,514			
Pittsburgh	4,934	1,378	27.9%	2,091	305	14.6%	7,333	1,742	23.8%	291	2,268	127	2,141	5			
Providence	1,311	103	7.9%	180	7	3.9%	1,735	159	9.2%	5	1,278	107	1,171	1			
Togus	2,165	417	19.3%	742	17	2.3%	3,214	453	14.1%	8	747	104	643	0			
White River Junction	654	168	25.7%	66	4	6.1%	755	172	22.8%	1	398	12	386	0			
Wilmington	731	58	7.9%	123	6	4.9%	936	70	7.5%	5	508	35	473	0			
<b>SOUTHERN AREA</b>																	
Atlanta	18,610	5,209	28.0%	5,365	1,221	22.8%	29,437	9,848	33.5%	324	6,662	643	6,019	3	6,581	0	
Columbia	8,101	1,283	15.8%	1,808	154	8.5%	11,245	1,887	16.8%	107	3,466	550	2,916	5			
Huntington	2,389	259	10.8%	822	63	7.7%	4,063	705	17.4%	10	2,233	215	2,018	1			
Jackson	5,229	1,563	29.9%	1,567	286	18.3%	7,702	2,052	26.6%	35	2,504	198	2,306	1			
Louisville	4,970	954	19.2%	1,202	140	11.6%	6,971	1,295	18.6%	94	2,085	239	1,846	2			
Montgomery	11,742	3,171	27.0%	3,373	536	15.9%	19,575	5,715	29.2%	85	8,778	578	8,200	1			
Nashville	8,917	1,405	15.8%	1,029	19	1.8%	10,989	1,632	14.9%	141	4,287	581	3,706	0			
Roanoke	14,288	3,491	24.4%	1,605	66	4.1%	17,131	3,645	21.3%	397	4,803	897	3,906	50		0	
San Juan	2,724	550	20.2%	551	42	7.6%	3,922	745	19.0%	4	3,397	249	3,148	2			
St. Petersburg	26,208	5,582	21.3%	9,931	2,535	25.5%	39,785	9,868	24.8%	427	8,218	1,028	7,190	246		0	
Washington	25	22	88.0%	47	33	70.2%	354	85	24.0%	0	16	0	16	0			
Winston-Salem	21,433	4,458	20.8%	5,335	361	6.8%	28,980	5,759	19.9%	2,469	5,404	691	4,713	0			20-Feb-09

## Monday Morning Workload Report

As of: March 7, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>405,051</b>	<b>84,854</b>	<b>20.9%</b>	<b>213,514</b>	<b>40,404</b>	<b>18.9%</b>	<b>690,450</b>	<b>146,214</b>	<b>21.2%</b>	<b>9,969</b>	<b>188,930</b>	<b>19,400</b>	<b>169,530</b>	<b>17,846</b>	<b>41,571</b>	<b>0</b>	<b>20-Feb-09</b>
<b>Last Week</b>	<b>398,795</b>	<b>84,478</b>	<b>21.2%</b>	<b>205,933</b>	<b>39,999</b>	<b>19.4%</b>	<b>676,235</b>	<b>144,266</b>	<b>21.3%</b>	<b>11,448</b>	<b>194,159</b>	<b>24,985</b>	<b>169,174</b>	<b>17,898</b>	<b>41,888</b>	<b>0</b>	<b>13-Feb-09</b>
<b>Change from Last Week</b>	<b>6,256</b>	<b>376</b>	<b>-0.2%</b>	<b>7,581</b>	<b>405</b>	<b>-0.5%</b>	<b>14,215</b>	<b>1,948</b>	<b>-0.2%</b>	<b>-1,479</b>	<b>-5,229</b>	<b>-5,585</b>	<b>356</b>	<b>-52</b>	<b>-317</b>	<b>0</b>	
<b>Percent Change</b>	<b>1.6%</b>	<b>0.4%</b>	<b>-1.1%</b>	<b>3.7%</b>	<b>1.0%</b>	<b>-2.6%</b>	<b>2.1%</b>	<b>1.4%</b>	<b>-0.7%</b>	<b>-12.9%</b>	<b>-2.7%</b>	<b>-22.4%</b>	<b>0.2%</b>	<b>-0.3%</b>	<b>-0.8%</b>		
<b>Last Year</b>	<b>400,780</b>	<b>100,856</b>	<b>25.2%</b>	<b>196,573</b>	<b>57,083</b>	<b>29.0%</b>	<b>666,710</b>	<b>177,668</b>	<b>26.6%</b>	<b>10,561</b>	<b>166,576</b>	<b>17,522</b>	<b>149,054</b>	<b>24,121</b>	<b>50,274</b>	<b>6</b>	<b>29-Feb-08</b>
<b>CENTRAL AREA</b>																	
Chicago	9,222	2,120	23.0%	2,979	936	31.4%	13,655	3,995	29.3%	151	6,251	342	5,909	0			
Des Moines	3,901	890	22.8%	501	42	8.4%	5,482	1,541	28.1%	13	1,521	173	1,348	2			
Fargo	1,376	171	12.4%	161	5	3.1%	1,610	188	11.7%	10	331	101	230	0			
Houston	17,115	4,178	24.4%	4,527	671	14.8%	23,388	5,128	21.9%	409	10,661	606	10,055	6		0	
Lincoln	2,348	196	8.3%	514	47	9.1%	3,463	312	9.0%	51	1,442	396	1,046	1			
Little Rock	6,838	1,613	23.6%	840	96	11.4%	9,660	2,486	25.7%	94	2,028	272	1,756	0			
Milwaukee	9,833	822	8.4%	29,176	4,870	16.7%	41,999	5,908	14.1%	21	2,475	299	2,176	3,283			
Muskogee	6,710	932	13.9%	1,033	54	5.2%	8,462	1,128	13.3%	198	3,409	538	2,871	1	8,417		
New Orleans	6,847	1,906	27.8%	956	158	16.5%	9,024	2,765	30.6%	55	2,901	131	2,770	5			
Sioux Falls	953	69	7.2%	186	0	0.0%	1,259	74	5.9%	14	263	74	189	0			
St. Louis	8,861	2,136	24.1%	1,984	223	11.2%	11,826	2,532	21.4%	71	3,950	587	3,363	0	10,452		
St. Paul	15,072	1,127	7.5%	32,132	8,336	25.9%	51,047	9,845	19.3%	21	2,184	680	1,504	6,684		0	
Waco	18,516	4,527	24.4%	2,863	61	2.1%	23,202	4,955	21.4%	277	7,718	1,210	6,508	1			
Wichita	2,793	397	14.2%	537	25	4.7%	3,540	475	13.4%	258	1,094	182	912	0			
<b>WESTERN AREA</b>																	
Albuquerque	3,002	476	15.9%	700	25	3.6%	4,040	583	14.4%	28	1,684	139	1,545	1			
Anchorage	1,267	296	23.4%	443	106	23.9%	1,936	442	22.8%	43	465	31	434	0			
Boise	1,394	106	7.6%	390	13	3.3%	2,049	148	7.2%	15	631	146	485	0			
Denver	7,313	1,406	19.2%	1,824	133	7.3%	10,088	1,674	16.6%	310	3,640	307	3,333	1		0	
Fort Harrison	1,599	188	11.8%	286	12	4.2%	2,050	208	10.1%	18	306	61	245	3			
Honolulu	2,207	393	17.8%	356	30	8.4%	2,673	446	16.7%	90	706	71	635	1			
Los Angeles	8,825	1,889	21.4%	1,891	374	19.8%	11,530	2,431	21.1%	81	5,348	577	4,771	2			
Manila	1,771	236	13.3%	1,990	17	0.9%	4,083	336	8.2%	1	950	243	707	0			
Oakland	15,383	4,706	30.6%	5,738	2,188	38.1%	23,881	7,796	32.6%	60	4,480	484	3,996	3			
Phoenix	8,357	1,637	19.6%	1,831	61	3.3%	11,048	1,759	15.9%	102	3,314	255	3,059	3		0	
Portland	6,451	1,361	21.1%	2,872	816	28.4%	10,489	2,326	22.2%	14	4,105	333	3,772	1			
Reno	4,134	954	23.1%	396	27	6.8%	5,094	1,109	21.8%	16	1,066	164	902	0			
Salt Lake City	5,495	426	7.8%	1,366	99	7.2%	7,335	568	7.7%	1,433	1,008	251	757	0			
San Diego	8,837	1,265	14.3%	1,190	23	1.9%	11,497	1,424	12.4%	766	2,986	398	2,588	1			
Seattle	8,364	1,470	17.6%	5,234	620	11.8%	14,637	2,430	16.6%	412	3,925	820	3,105	4			
St. Louis RMC	0	0	0.0%	0	0	0.0%	0	0	0.0%	0	0	0	0	0			
Central Office	0	0	0.0%	8	1	12.5%	93	55	59.1%	0	0	0	0	0			
AMC	0	0	0.0%	4	1	25.0%	201	1	0.5%	0	22,102	0	22,102	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.

## Monday Morning Workload Report

As of: March 7, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>405,051</b>	<b>84,854</b>	<b>20.9%</b>	<b>213,514</b>	<b>40,404</b>	<b>18.9%</b>	<b>690,450</b>	<b>146,214</b>	<b>21.2%</b>	<b>9,969</b>	<b>188,930</b>	<b>19,400</b>	<b>169,530</b>	<b>17,846</b>	<b>41,571</b>	<b>0</b>	<b>20-Feb-09</b>
<b>Last Week</b>	<b>398,795</b>	<b>84,478</b>	<b>21.2%</b>	<b>205,933</b>	<b>39,999</b>	<b>19.4%</b>	<b>676,235</b>	<b>144,266</b>	<b>21.3%</b>	<b>11,448</b>	<b>194,159</b>	<b>24,985</b>	<b>169,174</b>	<b>17,898</b>	<b>41,888</b>	<b>0</b>	<b>13-Feb-09</b>
<b>Change from Last Week</b>	<b>6,256</b>	<b>376</b>	<b>-0.2%</b>	<b>7,581</b>	<b>405</b>	<b>-0.5%</b>	<b>14,215</b>	<b>1,948</b>	<b>-0.2%</b>	<b>-1,479</b>	<b>-5,229</b>	<b>-5,585</b>	<b>356</b>	<b>-52</b>	<b>-317</b>	<b>0</b>	
<b>Percent Change</b>	<b>1.6%</b>	<b>0.4%</b>	<b>-1.1%</b>	<b>3.7%</b>	<b>1.0%</b>	<b>-2.6%</b>	<b>2.1%</b>	<b>1.4%</b>	<b>-0.7%</b>	<b>-12.9%</b>	<b>-2.7%</b>	<b>-22.4%</b>	<b>0.2%</b>	<b>-0.3%</b>	<b>-0.8%</b>		
<b>Last Year</b>	<b>400,780</b>	<b>100,856</b>	<b>25.2%</b>	<b>196,573</b>	<b>57,083</b>	<b>29.0%</b>	<b>666,710</b>	<b>177,668</b>	<b>26.6%</b>	<b>10,561</b>	<b>166,576</b>	<b>17,522</b>	<b>149,054</b>	<b>24,121</b>	<b>50,274</b>	<b>6</b>	<b>29-Feb-08</b>

2. Predischarge claims pending includes 010 series, 110 series & EP 027.

## Monday Morning Workload Report

As of: March 14, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>404,369</b>	<b>84,190</b>	<b>20.8%</b>	<b>219,521</b>	<b>40,405</b>	<b>18.4%</b>	<b>696,583</b>	<b>145,707</b>	<b>20.9%</b>	<b>10,602</b>	<b>190,226</b>	<b>20,405</b>	<b>169,821</b>	<b>17,738</b>	<b>41,413</b>	<b>2</b>	<b>2-Mar-09</b>
<b>Last Week</b>	<b>405,051</b>	<b>84,854</b>	<b>20.9%</b>	<b>213,514</b>	<b>40,404</b>	<b>18.9%</b>	<b>690,450</b>	<b>146,214</b>	<b>21.2%</b>	<b>9,969</b>	<b>188,930</b>	<b>19,400</b>	<b>169,530</b>	<b>17,846</b>	<b>41,571</b>	<b>0</b>	<b>20-Feb-09</b>
<b>Change from Last Week</b>	<b>-682</b>	<b>-664</b>	<b>-0.1%</b>	<b>6,007</b>	<b>1</b>	<b>-0.5%</b>	<b>6,133</b>	<b>-507</b>	<b>-0.3%</b>	<b>633</b>	<b>1,296</b>	<b>1,005</b>	<b>291</b>	<b>-108</b>	<b>-158</b>	<b>2</b>	
<b>Percent Change</b>	<b>-0.2%</b>	<b>-0.8%</b>	<b>-0.6%</b>	<b>2.8%</b>	<b>0.0%</b>	<b>-2.7%</b>	<b>0.9%</b>	<b>-0.3%</b>	<b>-1.2%</b>	<b>6.3%</b>	<b>0.7%</b>	<b>5.2%</b>	<b>0.2%</b>	<b>-0.6%</b>	<b>-0.4%</b>		
<b>Last Year</b>	<b>400,543</b>	<b>100,974</b>	<b>25.2%</b>	<b>196,221</b>	<b>56,369</b>	<b>28.7%</b>	<b>667,317</b>	<b>177,363</b>	<b>26.6%</b>	<b>11,031</b>	<b>167,519</b>	<b>18,400</b>	<b>149,119</b>	<b>23,840</b>	<b>44,455</b>	<b>2</b>	<b>7-Mar-08</b>
<b>EASTERN AREA</b>																	
Baltimore	6,872	1,856	27.0%	2,353	701	29.8%	10,791	3,288	30.5%	163	2,242	203	2,039	6			
Boston	3,753	578	15.4%	1,007	117	11.6%	5,155	781	15.2%	29	2,462	180	2,282	0			
Buffalo	5,010	938	18.7%	1,218	93	7.6%	6,839	1,259	18.4%	131	1,174	288	886	0	16,151		
Cleveland	11,052	2,543	23.0%	1,791	168	9.4%	13,883	2,860	20.6%	58	6,195	434	5,761	0		0	
Detroit	11,339	3,236	28.5%	2,566	411	16.0%	15,334	4,331	28.2%	35	4,156	504	3,652	1			
Hartford	1,675	197	11.8%	425	43	10.1%	2,743	444	16.2%	12	1,250	184	1,066	0			
Indianapolis	9,177	2,294	25.0%	3,159	789	25.0%	13,591	3,589	26.4%	19	3,249	432	2,817	1			
Manchester	1,228	227	18.5%	279	34	12.2%	1,667	274	16.4%	13	660	70	590	0		2	
New York	8,035	2,584	32.2%	3,065	947	30.9%	12,668	3,969	31.3%	18	2,407	277	2,130	4			
Newark	2,731	544	19.9%	836	214	25.6%	3,897	914	23.5%	13	1,781	325	1,456	0			
Philadelphia	15,251	1,779	11.7%	55,204	11,199	20.3%	79,436	13,855	17.4%	58	3,485	588	2,897	7,504			
Pittsburgh	4,880	1,347	27.6%	2,039	287	14.1%	7,260	1,705	23.5%	310	2,278	151	2,127	5			
Providence	1,305	110	8.4%	223	9	4.0%	1,779	174	9.8%	7	1,283	119	1,164	1			
Togus	2,227	436	19.6%	740	20	2.7%	3,289	482	14.7%	9	742	108	634	0			
White River Junction	645	169	26.2%	82	5	6.1%	764	174	22.8%	2	397	11	386	0			
Wilmington	734	62	8.4%	120	6	5.0%	934	74	7.9%	5	506	31	475	0			
<b>SOUTHERN AREA</b>																	
Atlanta	18,859	5,226	27.7%	5,322	1,231	23.1%	29,647	9,920	33.5%	346	6,685	658	6,027	3	6,227	0	
Columbia	8,091	1,308	16.2%	1,767	161	9.1%	11,220	1,924	17.1%	112	3,502	586	2,916	5			
Huntington	2,345	264	11.3%	788	65	8.2%	3,981	717	18.0%	11	2,291	228	2,063	1			
Jackson	5,246	1,579	30.1%	1,512	234	15.5%	7,616	2,006	26.3%	40	2,525	199	2,326	1			
Louisville	4,930	921	18.7%	1,068	125	11.7%	6,773	1,235	18.2%	106	2,074	261	1,813	2			
Montgomery	11,572	3,046	26.3%	3,391	534	15.7%	19,505	5,608	28.8%	92	8,796	594	8,202	1			
Nashville	8,607	1,316	15.3%	922	19	2.1%	10,568	1,552	14.7%	175	4,277	581	3,696	1			
Roanoke	13,966	3,349	24.0%	1,523	72	4.7%	16,729	3,511	21.0%	418	4,844	912	3,932	49		0	
San Juan	2,652	493	18.6%	466	36	7.7%	3,726	656	17.6%	4	3,417	261	3,156	2			
St. Petersburg	26,381	5,628	21.3%	9,862	2,489	25.2%	39,780	9,780	24.6%	452	8,324	1,108	7,216	239		0	
Washington	28	23	82.1%	46	31	67.4%	332	85	25.6%	0	19	0	19	0			
Winston-Salem	21,153	4,502	21.3%	5,315	372	7.0%	28,801	5,789	20.1%	2,686	5,450	734	4,716	0			2-Mar-09

## Monday Morning Workload Report

As of: March 14, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>404,369</b>	<b>84,190</b>	<b>20.8%</b>	<b>219,521</b>	<b>40,405</b>	<b>18.4%</b>	<b>696,583</b>	<b>145,707</b>	<b>20.9%</b>	<b>10,602</b>	<b>190,226</b>	<b>20,405</b>	<b>169,821</b>	<b>17,738</b>	<b>41,413</b>	<b>2</b>	<b>2-Mar-09</b>
<b>Last Week</b>	<b>405,051</b>	<b>84,854</b>	<b>20.9%</b>	<b>213,514</b>	<b>40,404</b>	<b>18.9%</b>	<b>690,450</b>	<b>146,214</b>	<b>21.2%</b>	<b>9,969</b>	<b>188,930</b>	<b>19,400</b>	<b>169,530</b>	<b>17,846</b>	<b>41,571</b>	<b>0</b>	<b>20-Feb-09</b>
<b>Change from Last Week</b>	<b>-682</b>	<b>-664</b>	<b>-0.1%</b>	<b>6,007</b>	<b>1</b>	<b>-0.5%</b>	<b>6,133</b>	<b>-507</b>	<b>-0.3%</b>	<b>633</b>	<b>1,296</b>	<b>1,005</b>	<b>291</b>	<b>-108</b>	<b>-158</b>	<b>2</b>	
<b>Percent Change</b>	<b>-0.2%</b>	<b>-0.8%</b>	<b>-0.6%</b>	<b>2.8%</b>	<b>0.0%</b>	<b>-2.7%</b>	<b>0.9%</b>	<b>-0.3%</b>	<b>-1.2%</b>	<b>6.3%</b>	<b>0.7%</b>	<b>5.2%</b>	<b>0.2%</b>	<b>-0.6%</b>	<b>-0.4%</b>		
<b>Last Year</b>	<b>400,543</b>	<b>100,974</b>	<b>25.2%</b>	<b>196,221</b>	<b>56,369</b>	<b>28.7%</b>	<b>667,317</b>	<b>177,363</b>	<b>26.6%</b>	<b>11,031</b>	<b>167,519</b>	<b>18,400</b>	<b>149,119</b>	<b>23,840</b>	<b>44,455</b>	<b>2</b>	<b>7-Mar-08</b>
<b>CENTRAL AREA</b>																	
Chicago	9,163	2,121	23.1%	3,308	883	26.7%	13,872	3,916	28.2%	175	6,263	341	5,922	0			
Des Moines	3,884	913	23.5%	502	50	10.0%	5,452	1,571	28.8%	11	1,549	179	1,370	2			
Fargo	1,435	171	11.9%	189	6	3.2%	1,721	191	11.1%	11	342	103	239	0			
Houston	17,347	4,107	23.7%	4,345	645	14.8%	23,522	5,047	21.5%	423	10,889	628	10,261	6		0	
Lincoln	2,339	190	8.1%	451	38	8.4%	3,411	295	8.6%	54	1,463	424	1,039	0			
Little Rock	6,759	1,563	23.1%	946	100	10.6%	9,696	2,456	25.3%	63	2,054	275	1,779	0			
Milwaukee	9,886	793	8.0%	30,689	4,895	16.0%	43,507	5,919	13.6%	18	2,473	318	2,155	3,251			
Muskogee	6,837	923	13.5%	967	52	5.4%	8,525	1,126	13.2%	193	3,429	538	2,891	1	8,106		
New Orleans	6,581	1,803	27.4%	878	156	17.8%	8,693	2,660	30.6%	61	2,931	151	2,780	5			
Sioux Falls	932	66	7.1%	164	0	0.0%	1,212	71	5.9%	14	268	77	191	0			
St. Louis	8,727	2,073	23.8%	1,991	222	11.2%	11,675	2,460	21.1%	82	3,995	610	3,385	0	10,929		
St. Paul	15,130	1,149	7.6%	32,256	8,254	25.6%	51,248	9,788	19.1%	19	2,211	727	1,484	6,627		0	
Waco	18,744	4,550	24.3%	2,824	55	1.9%	23,395	4,965	21.2%	289	7,765	1,251	6,514	1			
Wichita	2,778	397	14.3%	541	18	3.3%	3,525	469	13.3%	267	1,113	173	940	0			
<b>WESTERN AREA</b>																	
Albuquerque	2,940	453	15.4%	674	26	3.9%	3,992	567	14.2%	26	1,708	153	1,555	1			
Anchorage	1,267	300	23.7%	430	97	22.6%	1,910	439	23.0%	42	458	39	419	0			
Boise	1,410	101	7.2%	388	12	3.1%	2,055	144	7.0%	17	646	153	493	0			
Denver	7,317	1,376	18.8%	1,783	146	8.2%	10,131	1,654	16.3%	347	3,673	347	3,326	1		0	
Fort Harrison	1,615	184	11.4%	330	12	3.6%	2,114	204	9.6%	20	309	63	246	3			
Honolulu	2,244	378	16.8%	401	33	8.2%	2,766	435	15.7%	86	702	81	621	1			
Los Angeles	8,767	1,911	21.8%	1,819	356	19.6%	11,481	2,435	21.2%	88	5,372	613	4,759	2			
Manila	1,766	243	13.8%	8,110	17	0.2%	10,224	340	3.3%	1	987	250	737	0			
Oakland	15,333	4,714	30.7%	5,696	2,128	37.4%	23,665	7,759	32.8%	71	4,523	549	3,974	3			
Phoenix	8,336	1,643	19.7%	1,797	65	3.6%	10,935	1,755	16.0%	102	3,347	256	3,091	3		0	
Portland	6,572	1,367	20.8%	2,967	827	27.9%	10,694	2,337	21.9%	16	4,093	357	3,736	1			
Reno	4,141	971	23.4%	416	30	7.2%	5,139	1,128	21.9%	23	1,067	173	894	0			
Salt Lake City	5,349	431	8.1%	1,263	98	7.8%	7,092	567	8.0%	1,588	1,016	277	739	0			
San Diego	8,770	1,252	14.3%	1,042	21	2.0%	11,343	1,416	12.5%	761	2,988	417	2,571	0			
Seattle	8,256	1,492	18.1%	5,253	749	14.3%	14,598	2,585	17.7%	410	3,945	855	3,090	4			
St. Louis RMC	0	0	0.0%	0	0	0.0%	0	0	0.0%	0	0	0	0	0			
Central Office	0	0	0.0%	8	1	12.5%	88	51	58.0%	0	0	0	0	0			
AMC	0	0	0.0%	4	1	25.0%	194	1	0.5%	0	22,176	0	22,176	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.

## Monday Morning Workload Report

As of: March 14, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>404,369</b>	<b>84,190</b>	<b>20.8%</b>	<b>219,521</b>	<b>40,405</b>	<b>18.4%</b>	<b>696,583</b>	<b>145,707</b>	<b>20.9%</b>	<b>10,602</b>	<b>190,226</b>	<b>20,405</b>	<b>169,821</b>	<b>17,738</b>	<b>41,413</b>	<b>2</b>	<b>2-Mar-09</b>
<b>Last Week</b>	<b>405,051</b>	<b>84,854</b>	<b>20.9%</b>	<b>213,514</b>	<b>40,404</b>	<b>18.9%</b>	<b>690,450</b>	<b>146,214</b>	<b>21.2%</b>	<b>9,969</b>	<b>188,930</b>	<b>19,400</b>	<b>169,530</b>	<b>17,846</b>	<b>41,571</b>	<b>0</b>	<b>20-Feb-09</b>
<b>Change from Last Week</b>	<b>-682</b>	<b>-664</b>	<b>-0.1%</b>	<b>6,007</b>	<b>1</b>	<b>-0.5%</b>	<b>6,133</b>	<b>-507</b>	<b>-0.3%</b>	<b>633</b>	<b>1,296</b>	<b>1,005</b>	<b>291</b>	<b>-108</b>	<b>-158</b>	<b>2</b>	
<b>Percent Change</b>	<b>-0.2%</b>	<b>-0.8%</b>	<b>-0.6%</b>	<b>2.8%</b>	<b>0.0%</b>	<b>-2.7%</b>	<b>0.9%</b>	<b>-0.3%</b>	<b>-1.2%</b>	<b>6.3%</b>	<b>0.7%</b>	<b>5.2%</b>	<b>0.2%</b>	<b>-0.6%</b>	<b>-0.4%</b>		
<b>Last Year</b>	<b>400,543</b>	<b>100,974</b>	<b>25.2%</b>	<b>196,221</b>	<b>56,369</b>	<b>28.7%</b>	<b>667,317</b>	<b>177,363</b>	<b>26.6%</b>	<b>11,031</b>	<b>167,519</b>	<b>18,400</b>	<b>149,119</b>	<b>23,840</b>	<b>44,455</b>	<b>2</b>	<b>7-Mar-08</b>

2. Predischarge claims pending includes 010 series, 110 series & EP 027.

## Monday Morning Workload Report

As of: March 21, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>403,197</b>	<b>84,126</b>	<b>20.9%</b>	<b>223,890</b>	<b>40,499</b>	<b>18.1%</b>	<b>700,917</b>	<b>145,591</b>	<b>20.8%</b>	<b>11,389</b>	<b>191,796</b>	<b>21,340</b>	<b>170,456</b>	<b>17,625</b>	<b>34,371</b>	<b>0</b>	<b>9-Mar-09</b>
<b>Last Week</b>	<b>404,369</b>	<b>84,190</b>	<b>20.8%</b>	<b>219,521</b>	<b>40,405</b>	<b>18.4%</b>	<b>696,583</b>	<b>145,707</b>	<b>20.9%</b>	<b>10,602</b>	<b>190,226</b>	<b>20,405</b>	<b>169,821</b>	<b>17,738</b>	<b>41,413</b>	<b>2</b>	<b>2-Mar-09</b>
<b>Change from Last Week</b>	<b>-1,172</b>	<b>-64</b>	<b>0.0%</b>	<b>4,369</b>	<b>94</b>	<b>-0.3%</b>	<b>4,334</b>	<b>-116</b>	<b>-0.1%</b>	<b>787</b>	<b>1,570</b>	<b>935</b>	<b>635</b>	<b>-113</b>	<b>-7,042</b>	<b>-2</b>	
<b>Percent Change</b>	<b>-0.3%</b>	<b>-0.1%</b>	<b>0.2%</b>	<b>2.0%</b>	<b>0.2%</b>	<b>-1.7%</b>	<b>0.6%</b>	<b>-0.1%</b>	<b>-0.7%</b>	<b>7.4%</b>	<b>0.8%</b>	<b>4.6%</b>	<b>0.4%</b>	<b>-0.6%</b>	<b>-17.0%</b>		
<b>Last Year</b>	<b>400,317</b>	<b>101,437</b>	<b>25.3%</b>	<b>199,672</b>	<b>56,090</b>	<b>28.1%</b>	<b>669,406</b>	<b>177,453</b>	<b>26.5%</b>	<b>11,582</b>	<b>168,585</b>	<b>19,302</b>	<b>149,283</b>	<b>23,529</b>	<b>35,976</b>	<b>1</b>	<b>13-Mar-08</b>
<b>EASTERN AREA</b>																	
Baltimore	6,818	1,848	27.1%	2,372	711	30.0%	10,760	3,334	31.0%	169	2,234	231	2,003	6			
Boston	3,710	609	16.4%	931	120	12.9%	5,156	856	16.6%	29	2,449	192	2,257	1			
Buffalo	5,033	968	19.2%	1,222	104	8.5%	6,900	1,293	18.7%	122	1,180	298	882	1	11,740		
Cleveland	10,904	2,514	23.1%	1,774	154	8.7%	13,784	2,806	20.4%	63	6,253	473	5,780	0		0	
Detroit	11,420	3,270	28.6%	2,618	415	15.9%	15,476	4,351	28.1%	30	4,284	528	3,756	1			
Hartford	1,620	190	11.7%	476	45	9.5%	2,790	444	15.9%	9	1,252	188	1,064	0			
Indianapolis	9,285	2,385	25.7%	3,099	722	23.3%	13,791	3,557	25.8%	23	3,296	427	2,869	0			
Manchester	1,252	219	17.5%	296	33	11.1%	1,721	268	15.6%	11	684	83	601	0		0	
New York	8,109	2,571	31.7%	2,927	981	33.5%	12,579	3,973	31.6%	27	2,438	305	2,133	5			
Newark	2,683	538	20.1%	799	189	23.7%	3,817	881	23.1%	18	1,809	340	1,469	0			
Philadelphia	15,492	1,844	11.9%	54,702	11,445	20.9%	79,483	14,215	17.9%	66	3,550	606	2,944	7,489			
Pittsburgh	4,837	1,327	27.4%	2,159	278	12.9%	7,305	1,679	23.0%	317	2,334	172	2,162	5			
Providence	1,334	115	8.6%	205	12	5.9%	1,771	183	10.3%	6	1,267	128	1,139	1			
Togus	2,136	422	19.8%	755	22	2.9%	3,223	472	14.6%	11	744	104	640	0			
White River Junction	653	178	27.3%	77	4	5.2%	767	182	23.7%	1	401	12	389	0			
Wilmington	759	54	7.1%	135	6	4.4%	983	66	6.7%	6	505	30	475	0			
<b>SOUTHERN AREA</b>																	
Atlanta	18,621	5,128	27.5%	5,542	1,251	22.6%	29,599	9,859	33.3%	333	6,675	702	5,973	3	5,574	0	
Columbia	7,978	1,302	16.3%	1,759	171	9.7%	11,184	1,932	17.3%	116	3,526	599	2,927	5			
Huntington	2,316	252	10.9%	777	69	8.9%	3,962	711	17.9%	14	2,319	243	2,076	0			
Jackson	5,300	1,588	30.0%	1,435	213	14.8%	7,598	1,989	26.2%	36	2,533	200	2,333	1			
Louisville	4,908	913	18.6%	1,117	114	10.2%	6,802	1,214	17.8%	112	2,102	282	1,820	3			
Montgomery	11,584	3,079	26.6%	3,424	558	16.3%	19,566	5,676	29.0%	107	8,818	616	8,202	1			
Nashville	8,499	1,282	15.1%	952	14	1.5%	10,466	1,518	14.5%	234	4,321	588	3,733	1			
Roanoke	13,370	3,192	23.9%	1,363	76	5.6%	15,964	3,350	21.0%	469	4,941	924	4,017	49		0	
San Juan	2,609	484	18.6%	436	35	8.0%	3,615	631	17.5%	6	3,459	277	3,182	5			
St. Petersburg	26,711	5,853	21.9%	9,823	2,388	24.3%	40,105	9,887	24.7%	501	8,470	1,204	7,266	221		0	
Washington	23	19	82.6%	47	31	66.0%	332	84	25.3%	0	14	0	14	0			
Winston-Salem	21,211	4,523	21.3%	5,428	384	7.1%	28,970	5,790	20.0%	2,903	5,509	745	4,764	0			9-Mar-09



## Monday Morning Workload Report

As of: March 21, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>403,197</b>	<b>84,126</b>	<b>20.9%</b>	<b>223,890</b>	<b>40,499</b>	<b>18.1%</b>	<b>700,917</b>	<b>145,591</b>	<b>20.8%</b>	<b>11,389</b>	<b>191,796</b>	<b>21,340</b>	<b>170,456</b>	<b>17,625</b>	<b>34,371</b>	<b>0</b>	<b>9-Mar-09</b>
<b>Last Week</b>	<b>404,369</b>	<b>84,190</b>	<b>20.8%</b>	<b>219,521</b>	<b>40,405</b>	<b>18.4%</b>	<b>696,583</b>	<b>145,707</b>	<b>20.9%</b>	<b>10,602</b>	<b>190,226</b>	<b>20,405</b>	<b>169,821</b>	<b>17,738</b>	<b>41,413</b>	<b>2</b>	<b>2-Mar-09</b>
<b>Change from Last Week</b>	<b>-1,172</b>	<b>-64</b>	<b>0.0%</b>	<b>4,369</b>	<b>94</b>	<b>-0.3%</b>	<b>4,334</b>	<b>-116</b>	<b>-0.1%</b>	<b>787</b>	<b>1,570</b>	<b>935</b>	<b>635</b>	<b>-113</b>	<b>-7,042</b>	<b>-2</b>	
<b>Percent Change</b>	<b>-0.3%</b>	<b>-0.1%</b>	<b>0.2%</b>	<b>2.0%</b>	<b>0.2%</b>	<b>-1.7%</b>	<b>0.6%</b>	<b>-0.1%</b>	<b>-0.7%</b>	<b>7.4%</b>	<b>0.8%</b>	<b>4.6%</b>	<b>0.4%</b>	<b>-0.6%</b>	<b>-17.0%</b>		
<b>Last Year</b>	<b>400,317</b>	<b>101,437</b>	<b>25.3%</b>	<b>199,672</b>	<b>56,090</b>	<b>28.1%</b>	<b>669,406</b>	<b>177,453</b>	<b>26.5%</b>	<b>11,582</b>	<b>168,585</b>	<b>19,302</b>	<b>149,283</b>	<b>23,529</b>	<b>35,976</b>	<b>1</b>	<b>13-Mar-08</b>
<b>CENTRAL AREA</b>																	
Chicago	9,275	2,122	22.9%	3,272	836	25.6%	13,943	3,858	27.7%	188	6,281	353	5,928	0			
Des Moines	3,880	898	23.1%	486	51	10.5%	5,431	1,558	28.7%	12	1,565	187	1,378	2			
Fargo	1,427	161	11.3%	188	6	3.2%	1,711	181	10.6%	15	344	108	236	0			
Houston	17,396	4,054	23.3%	4,158	645	15.5%	23,438	4,997	21.3%	416	10,898	673	10,225	6		0	
Lincoln	2,311	183	7.9%	459	33	7.2%	3,357	281	8.4%	50	1,466	439	1,027	1			
Little Rock	6,661	1,521	22.8%	922	104	11.3%	9,527	2,401	25.2%	52	2,082	305	1,777	0			
Milwaukee	9,797	784	8.0%	30,553	4,892	16.0%	43,277	5,906	13.6%	22	2,499	347	2,152	3,203			
Muskogee	6,782	929	13.7%	1,033	55	5.3%	8,571	1,130	13.2%	206	3,476	566	2,910	1	6,571		
New Orleans	6,376	1,710	26.8%	824	154	18.7%	8,431	2,567	30.4%	67	2,960	167	2,793	5			
Sioux Falls	935	70	7.5%	145	0	0.0%	1,193	79	6.6%	19	263	74	189	0			
St. Louis	8,804	2,156	24.5%	2,041	219	10.7%	11,764	2,535	21.5%	83	4,030	657	3,373	0	10,486		
St. Paul	14,979	1,166	7.8%	32,783	8,272	25.2%	51,712	9,825	19.0%	23	2,224	756	1,468	6,589		0	
Waco	19,004	4,545	23.9%	3,041	51	1.7%	23,886	4,939	20.7%	312	7,872	1,257	6,615	1			
Wichita	2,780	418	15.0%	544	24	4.4%	3,534	491	13.9%	277	1,123	169	954	0			
<b>WESTERN AREA</b>																	
Albuquerque	2,922	447	15.3%	619	28	4.5%	3,931	564	14.3%	26	1,727	152	1,575	1			
Anchorage	1,287	304	23.6%	439	96	21.9%	1,934	442	22.9%	41	465	38	427	0			
Boise	1,364	101	7.4%	387	8	2.1%	2,016	140	6.9%	24	659	161	498	0			
Denver	7,254	1,339	18.5%	1,840	161	8.8%	10,106	1,632	16.1%	375	3,706	367	3,339	1		0	
Fort Harrison	1,566	176	11.2%	289	3	1.0%	2,012	185	9.2%	22	312	62	250	3			
Honolulu	2,220	376	16.9%	341	28	8.2%	2,706	427	15.8%	85	700	89	611	1			
Los Angeles	8,711	1,822	20.9%	1,659	318	19.2%	11,253	2,297	20.4%	94	5,385	643	4,742	1			
Manila	1,800	251	13.9%	12,785	18	0.1%	14,936	352	2.4%	1	995	260	735	0			
Oakland	15,264	4,654	30.5%	5,572	2,080	37.3%	23,390	7,594	32.5%	72	4,558	604	3,954	3			
Phoenix	8,476	1,689	19.9%	1,755	81	4.6%	11,056	1,809	16.4%	118	3,359	280	3,079	4		0	
Portland	6,519	1,377	21.1%	3,164	874	27.6%	10,865	2,392	22.0%	16	4,121	384	3,737	1			
Reno	4,174	977	23.4%	426	34	8.0%	5,182	1,135	21.9%	25	1,064	178	886	0			
Salt Lake City	5,189	442	8.5%	1,205	92	7.6%	6,860	572	8.3%	1,752	1,038	285	753	0			
San Diego	8,686	1,277	14.7%	1,055	19	1.8%	11,298	1,438	12.7%	822	2,993	428	2,565	0			
Seattle	8,183	1,510	18.5%	5,243	770	14.7%	14,810	2,610	17.6%	435	3,986	854	3,132	4			
St. Louis RMC	0	0	0.0%	0	0	0.0%	0	0	0.0%	0	0	0	0	0			
Central Office	0	0	0.0%	8	1	12.5%	86	50	58.1%	0	0	0	0	0			
AMC	0	0	0.0%	4	1	25.0%	232	3	1.3%	0	22,278	0	22,278	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.

## Monday Morning Workload Report

As of: March 21, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
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<b>Last Week</b>	<b>404,369</b>	<b>84,190</b>	<b>20.8%</b>	<b>219,521</b>	<b>40,405</b>	<b>18.4%</b>	<b>696,583</b>	<b>145,707</b>	<b>20.9%</b>	<b>10,602</b>	<b>190,226</b>	<b>20,405</b>	<b>169,821</b>	<b>17,738</b>	<b>41,413</b>	<b>2</b>	<b>2-Mar-09</b>
<b>Change from Last Week</b>	<b>-1,172</b>	<b>-64</b>	<b>0.0%</b>	<b>4,369</b>	<b>94</b>	<b>-0.3%</b>	<b>4,334</b>	<b>-116</b>	<b>-0.1%</b>	<b>787</b>	<b>1,570</b>	<b>935</b>	<b>635</b>	<b>-113</b>	<b>-7,042</b>	<b>-2</b>	
<b>Percent Change</b>	<b>-0.3%</b>	<b>-0.1%</b>	<b>0.2%</b>	<b>2.0%</b>	<b>0.2%</b>	<b>-1.7%</b>	<b>0.6%</b>	<b>-0.1%</b>	<b>-0.7%</b>	<b>7.4%</b>	<b>0.8%</b>	<b>4.6%</b>	<b>0.4%</b>	<b>-0.6%</b>	<b>-17.0%</b>		
<b>Last Year</b>	<b>400,317</b>	<b>101,437</b>	<b>25.3%</b>	<b>199,672</b>	<b>56,090</b>	<b>28.1%</b>	<b>669,406</b>	<b>177,453</b>	<b>26.5%</b>	<b>11,582</b>	<b>168,585</b>	<b>19,302</b>	<b>149,283</b>	<b>23,529</b>	<b>35,976</b>	<b>1</b>	<b>13-Mar-08</b>

2. Predischarge claims pending includes 010 series, 110 series & EP 027.

## Monday Morning Workload Report

As of: March 28, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>399,339</b>	<b>83,329</b>	<b>20.9%</b>	<b>222,084</b>	<b>40,572</b>	<b>18.3%</b>	<b>697,433</b>	<b>144,791</b>	<b>20.8%</b>	<b>11,924</b>	<b>192,685</b>	<b>22,428</b>	<b>170,257</b>	<b>17,489</b>	<b>31,092</b>	<b>0</b>	<b>17-Mar-09</b>
<b>Last Week</b>	<b>403,197</b>	<b>84,126</b>	<b>20.9%</b>	<b>223,890</b>	<b>40,499</b>	<b>18.1%</b>	<b>700,917</b>	<b>145,591</b>	<b>20.8%</b>	<b>11,389</b>	<b>191,796</b>	<b>21,340</b>	<b>170,456</b>	<b>17,625</b>	<b>34,371</b>	<b>0</b>	<b>9-Mar-09</b>
<b>Change from Last Week</b>	<b>-3,858</b>	<b>-797</b>	<b>0.0%</b>	<b>-1,806</b>	<b>73</b>	<b>0.2%</b>	<b>-3,484</b>	<b>-800</b>	<b>0.0%</b>	<b>535</b>	<b>889</b>	<b>1,088</b>	<b>(199)</b>	<b>-136</b>	<b>-3,279</b>	<b>0</b>	
<b>Percent Change</b>	<b>-1.0%</b>	<b>-0.9%</b>	<b>0.0%</b>	<b>-0.8%</b>	<b>0.2%</b>	<b>1.0%</b>	<b>-0.5%</b>	<b>-0.5%</b>	<b>-0.1%</b>	<b>4.7%</b>	<b>0.5%</b>	<b>5.1%</b>	<b>-0.1%</b>	<b>-0.8%</b>	<b>-9.5%</b>		
<b>Last Year</b>	<b>396,943</b>	<b>101,771</b>	<b>25.6%</b>	<b>196,316</b>	<b>55,249</b>	<b>28.1%</b>	<b>662,363</b>	<b>176,847</b>	<b>26.7%</b>	<b>12,177</b>	<b>169,767</b>	<b>20,379</b>	<b>149,388</b>	<b>22,732</b>	<b>33,258</b>	<b>0</b>	<b>21-Mar-08</b>
<b>EASTERN AREA</b>																	
Baltimore	6,934	1,821	26.3%	2,398	724	30.2%	10,927	3,346	30.6%	179	2,244	289	1,955	6			
Boston	3,749	596	15.9%	1,017	106	10.4%	5,302	828	15.6%	25	2,457	195	2,262	0			
Buffalo	5,083	978	19.2%	1,247	116	9.3%	7,012	1,319	18.8%	119	1,171	321	850	1	9,595		
Cleveland	10,814	2,398	22.2%	1,795	149	8.3%	13,739	2,683	19.5%	72	6,304	540	5,764	0		0	
Detroit	11,476	3,407	29.7%	2,609	409	15.7%	15,634	4,468	28.6%	27	4,350	508	3,842	1			
Hartford	1,601	182	11.4%	508	41	8.1%	2,820	424	15.0%	11	1,252	194	1,058	0			
Indianapolis	9,193	2,368	25.8%	3,051	689	22.6%	13,742	3,482	25.3%	29	3,336	437	2,899	0			
Manchester	1,257	228	18.1%	277	29	10.5%	1,696	272	16.0%	13	687	82	605	0		0	
New York	8,030	2,529	31.5%	2,798	943	33.7%	12,412	3,879	31.3%	25	2,462	326	2,136	6			
Newark	2,683	517	19.3%	789	188	23.8%	3,817	856	22.4%	13	1,844	353	1,491	0			
Philadelphia	15,329	1,872	12.2%	51,336	11,751	22.9%	76,277	14,584	19.1%	76	3,591	613	2,978	7,480			
Pittsburgh	4,830	1,309	27.1%	2,205	291	13.2%	7,358	1,683	22.9%	331	2,333	201	2,132	5			
Providence	1,351	115	8.5%	230	7	3.0%	1,813	181	10.0%	8	1,272	128	1,144	1			
Togus	2,082	381	18.3%	803	27	3.4%	3,209	436	13.6%	18	754	105	649	0			
White River Junction	656	176	26.8%	76	3	3.9%	767	179	23.3%	1	403	15	388	0			
Wilmington	746	59	7.9%	137	7	5.1%	964	73	7.6%	5	503	43	460	0			
<b>SOUTHERN AREA</b>																	
Atlanta	18,560	5,024	27.1%	5,485	1,267	23.1%	29,606	9,764	33.0%	358	6,746	755	5,991	3	5,686	0	
Columbia	7,872	1,351	17.2%	1,727	177	10.2%	10,990	1,989	18.1%	133	3,539	655	2,884	5			
Huntington	2,235	238	10.6%	745	62	8.3%	3,939	685	17.4%	14	2,343	262	2,081	0			
Jackson	5,378	1,586	29.5%	1,420	178	12.5%	7,686	1,958	25.5%	45	2,528	210	2,318	1			
Louisville	4,718	901	19.1%	1,167	110	9.4%	6,627	1,204	18.2%	108	2,105	298	1,807	3			
Montgomery	11,643	3,085	26.5%	3,850	563	14.6%	20,090	5,702	28.4%	115	8,880	631	8,249	1			
Nashville	8,259	1,206	14.6%	944	11	1.2%	10,279	1,436	14.0%	215	4,325	573	3,752	1			
Roanoke	12,983	3,155	24.3%	1,287	81	6.3%	15,532	3,313	21.3%	535	5,007	962	4,045	39		0	
San Juan	2,595	456	17.6%	378	35	9.3%	3,520	582	16.5%	6	3,503	290	3,213	6			
St. Petersburg	26,968	5,977	22.2%	9,728	2,360	24.3%	40,480	9,956	24.6%	515	8,538	1,294	7,244	212		0	
Washington	18	16	88.9%	45	27	60.0%	334	79	23.7%	1	14	0	14	0			
Winston-Salem	20,824	4,350	20.9%	5,476	373	6.8%	28,916	5,586	19.3%	3,055	5,591	762	4,829	0			17-Mar-09

## Monday Morning Workload Report

As of: March 28, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>399,339</b>	<b>83,329</b>	<b>20.9%</b>	<b>222,084</b>	<b>40,572</b>	<b>18.3%</b>	<b>697,433</b>	<b>144,791</b>	<b>20.8%</b>	<b>11,924</b>	<b>192,685</b>	<b>22,428</b>	<b>170,257</b>	<b>17,489</b>	<b>31,092</b>	<b>0</b>	<b>17-Mar-09</b>
<b>Last Week</b>	<b>403,197</b>	<b>84,126</b>	<b>20.9%</b>	<b>223,890</b>	<b>40,499</b>	<b>18.1%</b>	<b>700,917</b>	<b>145,591</b>	<b>20.8%</b>	<b>11,389</b>	<b>191,796</b>	<b>21,340</b>	<b>170,456</b>	<b>17,625</b>	<b>34,371</b>	<b>0</b>	<b>9-Mar-09</b>
<b>Change from Last Week</b>	<b>-3,858</b>	<b>-797</b>	<b>0.0%</b>	<b>-1,806</b>	<b>73</b>	<b>0.2%</b>	<b>-3,484</b>	<b>-800</b>	<b>0.0%</b>	<b>535</b>	<b>889</b>	<b>1,088</b>	<b>(199)</b>	<b>-136</b>	<b>-3,279</b>	<b>0</b>	
<b>Percent Change</b>	<b>-1.0%</b>	<b>-0.9%</b>	<b>0.0%</b>	<b>-0.8%</b>	<b>0.2%</b>	<b>1.0%</b>	<b>-0.5%</b>	<b>-0.5%</b>	<b>-0.1%</b>	<b>4.7%</b>	<b>0.5%</b>	<b>5.1%</b>	<b>-0.1%</b>	<b>-0.8%</b>	<b>-9.5%</b>		
<b>Last Year</b>	<b>396,943</b>	<b>101,771</b>	<b>25.6%</b>	<b>196,316</b>	<b>55,249</b>	<b>28.1%</b>	<b>662,363</b>	<b>176,847</b>	<b>26.7%</b>	<b>12,177</b>	<b>169,767</b>	<b>20,379</b>	<b>149,388</b>	<b>22,732</b>	<b>33,258</b>	<b>0</b>	<b>21-Mar-08</b>
<b>CENTRAL AREA</b>																	
Chicago	9,157	2,116	23.1%	3,091	762	24.7%	13,696	3,780	27.6%	190	6,280	364	5,916	0			
Des Moines	3,895	915	23.5%	538	47	8.7%	5,479	1,581	28.9%	13	1,571	190	1,381	2			
Fargo	1,432	163	11.4%	175	6	3.4%	1,704	182	10.7%	17	352	109	243	0			
Houston	17,244	4,008	23.2%	4,089	631	15.4%	23,334	4,944	21.2%	431	10,939	786	10,153	6		0	
Lincoln	2,325	177	7.6%	453	29	6.4%	3,448	271	7.9%	51	1,478	448	1,030	1			
Little Rock	6,492	1,428	22.0%	939	104	11.1%	9,364	2,296	24.5%	44	2,110	342	1,768	0			
Milwaukee	10,016	816	8.1%	30,751	4,957	16.1%	43,763	6,002	13.7%	24	2,486	366	2,120	3,182			
Muskogee	6,690	909	13.6%	1,121	53	4.7%	8,576	1,105	12.9%	227	3,510	614	2,896	1	7,942		
New Orleans	6,182	1,618	26.2%	837	138	16.5%	8,255	2,465	29.9%	74	2,992	185	2,807	2			
Sioux Falls	930	69	7.4%	146	0	0.0%	1,191	76	6.4%	18	254	73	181	0			
St. Louis	8,760	2,108	24.1%	1,885	208	11.0%	11,560	2,484	21.5%	81	4,074	664	3,410	0	7,869		
St. Paul	14,535	1,205	8.3%	31,400	8,205	26.1%	49,914	9,808	19.6%	21	2,238	785	1,453	6,505		0	
Waco	19,025	4,569	24.0%	3,062	61	2.0%	23,993	4,984	20.8%	306	7,918	1,301	6,617	1			
Wichita	2,738	423	15.4%	553	22	4.0%	3,509	493	14.0%	275	1,141	180	961	0			
<b>WESTERN AREA</b>																	
Albuquerque	2,869	447	15.6%	642	28	4.4%	3,977	562	14.1%	28	1,739	150	1,589	1			
Anchorage	1,199	276	23.0%	453	99	21.9%	1,860	420	22.6%	46	465	37	428	0			
Boise	1,369	94	6.9%	445	17	3.8%	2,053	141	6.9%	25	660	166	494	0			
Denver	6,975	1,314	18.8%	1,895	166	8.8%	9,920	1,613	16.3%	379	3,771	363	3,408	1		0	
Fort Harrison	1,575	178	11.3%	268	2	0.7%	2,000	186	9.3%	19	323	64	259	3			
Honolulu	2,138	368	17.2%	311	30	9.6%	2,678	422	15.8%	93	711	89	622	1			
Los Angeles	8,471	1,743	20.6%	1,568	294	18.8%	10,921	2,202	20.2%	108	5,382	681	4,701	1			
Manila	1,747	254	14.5%	15,564	18	0.1%	17,668	356	2.0%	1	998	269	729	0			
Oakland	15,148	4,637	30.6%	5,388	2,021	37.5%	22,957	7,483	32.6%	66	4,622	649	3,973	3			
Phoenix	8,400	1,647	19.6%	1,804	85	4.7%	10,910	1,771	16.2%	128	3,397	308	3,089	4		0	
Portland	6,439	1,391	21.6%	3,177	917	28.9%	10,731	2,451	22.8%	14	4,142	380	3,762	1			
Reno	4,039	929	23.0%	449	34	7.6%	5,069	1,086	21.4%	27	1,077	191	886	0			
Salt Lake City	4,788	417	8.7%	1,231	91	7.4%	6,449	539	8.4%	1,874	1,045	293	752	0			
San Diego	8,508	1,273	15.0%	1,082	14	1.3%	11,165	1,424	12.8%	844	3,035	448	2,587	0			
Seattle	8,386	1,556	18.6%	5,226	807	15.4%	15,478	2,667	17.2%	448	4,010	891	3,119	3			
St. Louis RMC	0	0	0.0%	0	0	0.0%	0	0	0.0%	0	0	0	0	0			
Central Office	0	0	0.0%	9	1	11.1%	84	49	58.3%	0	0	0	0	0			
AMC	0	0	0.0%	4	1	25.0%	239	1	0.4%	0	21,883	0	21,883	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.

## Monday Morning Workload Report

As of: March 28, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>399,339</b>	<b>83,329</b>	<b>20.9%</b>	<b>222,084</b>	<b>40,572</b>	<b>18.3%</b>	<b>697,433</b>	<b>144,791</b>	<b>20.8%</b>	<b>11,924</b>	<b>192,685</b>	<b>22,428</b>	<b>170,257</b>	<b>17,489</b>	<b>31,092</b>	<b>0</b>	<b>17-Mar-09</b>
<b>Last Week</b>	<b>403,197</b>	<b>84,126</b>	<b>20.9%</b>	<b>223,890</b>	<b>40,499</b>	<b>18.1%</b>	<b>700,917</b>	<b>145,591</b>	<b>20.8%</b>	<b>11,389</b>	<b>191,796</b>	<b>21,340</b>	<b>170,456</b>	<b>17,625</b>	<b>34,371</b>	<b>0</b>	<b>9-Mar-09</b>
<b>Change from Last Week</b>	<b>-3,858</b>	<b>-797</b>	<b>0.0%</b>	<b>-1,806</b>	<b>73</b>	<b>0.2%</b>	<b>-3,484</b>	<b>-800</b>	<b>0.0%</b>	<b>535</b>	<b>889</b>	<b>1,088</b>	<b>(199)</b>	<b>-136</b>	<b>-3,279</b>	<b>0</b>	
<b>Percent Change</b>	<b>-1.0%</b>	<b>-0.9%</b>	<b>0.0%</b>	<b>-0.8%</b>	<b>0.2%</b>	<b>1.0%</b>	<b>-0.5%</b>	<b>-0.5%</b>	<b>-0.1%</b>	<b>4.7%</b>	<b>0.5%</b>	<b>5.1%</b>	<b>-0.1%</b>	<b>-0.8%</b>	<b>-9.5%</b>		
<b>Last Year</b>	<b>396,943</b>	<b>101,771</b>	<b>25.6%</b>	<b>196,316</b>	<b>55,249</b>	<b>28.1%</b>	<b>662,363</b>	<b>176,847</b>	<b>26.7%</b>	<b>12,177</b>	<b>169,767</b>	<b>20,379</b>	<b>149,388</b>	<b>22,732</b>	<b>33,258</b>	<b>0</b>	<b>21-Mar-08</b>

2. Predischarge claims pending includes 010 series, 110 series & EP 027.

## Monday Morning Workload Report

As of: April 4, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>404,625</b>	<b>84,450</b>	<b>20.9%</b>	<b>224,890</b>	<b>41,120</b>	<b>18.3%</b>	<b>706,127</b>	<b>146,455</b>	<b>20.7%</b>	<b>11,221</b>	<b>190,027</b>	<b>19,402</b>	<b>170,625</b>	<b>17,342</b>	<b>29,243</b>	<b>0</b>	<b>23-Mar-09</b>
<b>Last Week</b>	<b>399,339</b>	<b>83,329</b>	<b>20.9%</b>	<b>222,084</b>	<b>40,572</b>	<b>18.3%</b>	<b>697,433</b>	<b>144,791</b>	<b>20.8%</b>	<b>11,924</b>	<b>192,685</b>	<b>22,428</b>	<b>170,257</b>	<b>17,489</b>	<b>31,092</b>	<b>0</b>	<b>17-Mar-09</b>
<b>Change from Last Week</b>	<b>5,286</b>	<b>1,121</b>	<b>0.0%</b>	<b>2,806</b>	<b>548</b>	<b>0.0%</b>	<b>8,694</b>	<b>1,664</b>	<b>0.0%</b>	<b>-703</b>	<b>-2,658</b>	<b>-3,026</b>	<b>368</b>	<b>-147</b>	<b>-1,849</b>	<b>0</b>	
<b>Percent Change</b>	<b>1.3%</b>	<b>1.3%</b>	<b>0.0%</b>	<b>1.3%</b>	<b>1.4%</b>	<b>0.1%</b>	<b>1.2%</b>	<b>1.1%</b>	<b>-0.1%</b>	<b>-5.9%</b>	<b>-1.4%</b>	<b>-13.5%</b>	<b>0.2%</b>	<b>-0.8%</b>	<b>-5.9%</b>		
<b>Last Year</b>	<b>401,000</b>	<b>100,416</b>	<b>25.0%</b>	<b>191,880</b>	<b>53,455</b>	<b>27.9%</b>	<b>661,378</b>	<b>173,316</b>	<b>26.2%</b>	<b>11,352</b>	<b>167,503</b>	<b>17,979</b>	<b>149,524</b>	<b>21,598</b>	<b>29,683</b>	<b>0</b>	<b>28-Mar-08</b>
<b>EASTERN AREA</b>																	
Baltimore	7,014	1,863	26.6%	2,419	750	31.0%	11,046	3,427	31.0%	165	2,215	268	1,947	6			
Boston	3,950	590	14.9%	1,020	98	9.6%	5,568	832	14.9%	27	2,416	186	2,230	0			
Buffalo	5,159	991	19.2%	1,292	130	10.1%	7,033	1,276	18.1%	125	1,148	284	864	1	8,291		
Cleveland	10,884	2,366	21.7%	1,795	140	7.8%	13,874	2,626	18.9%	73	6,291	497	5,794	0		0	
Detroit	11,824	3,471	29.4%	2,511	403	16.0%	15,921	4,515	28.4%	25	4,327	415	3,912	1			
Hartford	1,677	201	12.0%	499	42	8.4%	2,919	441	15.1%	13	1,254	167	1,087	0			
Indianapolis	9,380	2,423	25.8%	3,065	646	21.1%	14,018	3,469	24.7%	26	3,235	383	2,852	0			
Manchester	1,287	230	17.9%	277	29	10.5%	1,729	273	15.8%	12	687	68	619	0		0	
New York	8,097	2,583	31.9%	2,806	959	34.2%	12,615	3,983	31.6%	27	2,520	273	2,247	6			
Newark	2,763	530	19.2%	792	176	22.2%	3,912	869	22.2%	10	1,814	290	1,524	0			
Philadelphia	15,507	1,917	12.4%	51,081	12,088	23.7%	76,394	15,019	19.7%	73	3,505	537	2,968	7,472			
Pittsburgh	4,866	1,335	27.4%	2,230	307	13.8%	7,412	1,727	23.3%	305	2,325	222	2,103	5			
Providence	1,362	126	9.3%	227	7	3.1%	1,815	191	10.5%	19	1,253	110	1,143	1			
Togus	2,053	369	18.0%	725	20	2.8%	3,133	421	13.4%	19	749	96	653	0			
White River Junction	672	172	25.6%	78	3	3.8%	788	175	22.2%	1	398	17	381	0			
Wilmington	716	53	7.4%	150	7	4.7%	950	67	7.1%	6	507	47	460	0			
<b>SOUTHERN AREA</b>																	
Atlanta	18,628	5,085	27.3%	5,425	1,271	23.4%	29,708	9,800	33.0%	339	6,633	631	6,002	3	6,464	0	
Columbia	8,067	1,390	17.2%	1,738	183	10.5%	11,179	2,041	18.3%	117	3,463	574	2,889	5			
Huntington	2,236	227	10.2%	750	63	8.4%	3,958	677	17.1%	15	2,277	226	2,051	0			
Jackson	5,497	1,621	29.5%	1,431	174	12.2%	7,823	2,001	25.6%	51	2,500	182	2,318	1			
Louisville	4,853	926	19.1%	1,104	117	10.6%	6,698	1,235	18.4%	113	2,066	290	1,776	3			
Montgomery	11,600	3,158	27.2%	3,829	595	15.5%	20,074	5,859	29.2%	103	8,735	486	8,249	1			
Nashville	8,032	1,163	14.5%	835	8	1.0%	9,896	1,391	14.1%	200	4,306	501	3,805	1			
Roanoke	13,070	3,213	24.6%	1,171	77	6.6%	15,531	3,371	21.7%	487	4,806	859	3,947	40		0	
San Juan	2,577	459	17.8%	448	30	6.7%	3,580	588	16.4%	10	3,483	266	3,217	6			
St. Petersburg	27,261	6,079	22.3%	9,678	2,362	24.4%	40,857	10,087	24.7%	541	8,414	1,077	7,337	212		0	
Washington	16	13	81.3%	50	28	56.0%	345	77	22.3%	1	9	0	9	0			
Winston-Salem	21,469	4,409	20.5%	5,563	396	7.1%	29,519	5,620	19.0%	2,787	5,467	606	4,861	0			23-Mar-09

## Monday Morning Workload Report

As of: April 4, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>404,625</b>	<b>84,450</b>	<b>20.9%</b>	<b>224,890</b>	<b>41,120</b>	<b>18.3%</b>	<b>706,127</b>	<b>146,455</b>	<b>20.7%</b>	<b>11,221</b>	<b>190,027</b>	<b>19,402</b>	<b>170,625</b>	<b>17,342</b>	<b>29,243</b>	<b>0</b>	<b>23-Mar-09</b>
<b>Last Week</b>	<b>399,339</b>	<b>83,329</b>	<b>20.9%</b>	<b>222,084</b>	<b>40,572</b>	<b>18.3%</b>	<b>697,433</b>	<b>144,791</b>	<b>20.8%</b>	<b>11,924</b>	<b>192,685</b>	<b>22,428</b>	<b>170,257</b>	<b>17,489</b>	<b>31,092</b>	<b>0</b>	<b>17-Mar-09</b>
<b>Change from Last Week</b>	<b>5,286</b>	<b>1,121</b>	<b>0.0%</b>	<b>2,806</b>	<b>548</b>	<b>0.0%</b>	<b>8,694</b>	<b>1,664</b>	<b>0.0%</b>	<b>-703</b>	<b>-2,658</b>	<b>-3,026</b>	<b>368</b>	<b>-147</b>	<b>-1,849</b>	<b>0</b>	<b>0</b>
<b>Percent Change</b>	<b>1.3%</b>	<b>1.3%</b>	<b>0.0%</b>	<b>1.3%</b>	<b>1.4%</b>	<b>0.1%</b>	<b>1.2%</b>	<b>1.1%</b>	<b>-0.1%</b>	<b>-5.9%</b>	<b>-1.4%</b>	<b>-13.5%</b>	<b>0.2%</b>	<b>-0.8%</b>	<b>-5.9%</b>	<b>0</b>	<b>0</b>
<b>Last Year</b>	<b>401,000</b>	<b>100,416</b>	<b>25.0%</b>	<b>191,880</b>	<b>53,455</b>	<b>27.9%</b>	<b>661,378</b>	<b>173,316</b>	<b>26.2%</b>	<b>11,352</b>	<b>167,503</b>	<b>17,979</b>	<b>149,524</b>	<b>21,598</b>	<b>29,683</b>	<b>0</b>	<b>28-Mar-08</b>
<b>CENTRAL AREA</b>																	
Chicago	9,294	2,200	23.7%	3,190	721	22.6%	13,946	3,796	27.2%	169	6,223	260	5,963	1			
Des Moines	3,958	943	23.8%	604	48	7.9%	5,593	1,626	29.1%	16	1,559	141	1,418	2			
Fargo	1,436	172	12.0%	200	6	3.0%	1,730	187	10.8%	11	340	99	241	0			
Houston	17,395	4,068	23.4%	4,062	634	15.6%	23,611	5,024	21.3%	429	10,929	675	10,254	6		0	
Lincoln	2,363	195	8.3%	456	20	4.4%	3,430	279	8.1%	45	1,454	408	1,046	1			
Little Rock	6,491	1,425	22.0%	1,044	101	9.7%	9,432	2,263	24.0%	45	2,092	312	1,780	0			
Milwaukee	10,578	833	7.9%	31,447	5,112	16.3%	45,068	6,178	13.7%	23	2,452	305	2,147	3,131			
Muskogee	6,677	916	13.7%	1,192	53	4.4%	8,669	1,117	12.9%	230	3,441	551	2,890	1	6,867		
New Orleans	6,081	1,558	25.6%	850	141	16.6%	8,188	2,410	29.4%	70	3,006	157	2,849	2			
Sioux Falls	934	78	8.4%	161	0	0.0%	1,216	83	6.8%	21	250	70	180	0			
St. Louis	8,828	2,098	23.8%	1,849	202	10.9%	11,604	2,475	21.3%	74	3,986	587	3,399	0	7,621		
St. Paul	15,117	1,322	8.7%	31,882	8,262	25.9%	51,025	10,020	19.6%	18	2,149	702	1,447	6,415		0	
Waco	19,015	4,466	23.5%	3,174	60	1.9%	24,121	4,875	20.2%	319	7,862	1,149	6,713	1			
Wichita	2,774	430	15.5%	570	20	3.5%	3,557	503	14.1%	260	1,123	169	954	0			
<b>WESTERN AREA</b>																	
Albuquerque	2,946	469	15.9%	632	30	4.7%	3,957	579	14.6%	73	1,741	122	1,619	1			
Anchorage	1,200	289	24.1%	460	95	20.7%	1,876	429	22.9%	44	454	27	427	0			
Boise	1,421	99	7.0%	444	13	2.9%	2,077	136	6.5%	20	641	149	492	0			
Denver	6,994	1,321	18.9%	2,018	187	9.3%	10,079	1,639	16.3%	370	3,731	317	3,414	1		0	
Fort Harrison	1,634	185	11.3%	294	1	0.3%	2,094	193	9.2%	17	316	57	259	3			
Honolulu	2,137	373	17.5%	296	30	10.1%	2,631	425	16.2%	98	680	59	621	1			
Los Angeles	8,454	1,729	20.5%	1,463	281	19.2%	10,784	2,181	20.2%	113	5,331	588	4,743	1			
Manila	1,787	257	14.4%	17,173	20	0.1%	19,338	361	1.9%	1	950	228	722	0			
Oakland	15,292	4,739	31.0%	5,127	1,964	38.3%	22,780	7,496	32.9%	74	4,540	587	3,953	3			
Phoenix	8,664	1,746	20.2%	1,821	98	5.4%	11,077	1,871	16.9%	119	3,346	245	3,101	4		0	
Portland	6,564	1,346	20.5%	3,098	917	29.6%	10,771	2,402	22.3%	14	4,072	318	3,754	1			
Reno	4,170	957	22.9%	463	28	6.0%	5,216	1,112	21.3%	28	1,048	172	876	0			
Salt Lake City	5,068	433	8.5%	1,209	100	8.3%	6,690	568	8.5%	1,575	1,030	277	753	0			
San Diego	8,461	1,257	14.9%	1,354	13	1.0%	11,328	1,409	12.4%	817	2,967	373	2,594	0			
Seattle	8,375	1,583	18.9%	5,355	852	15.9%	15,674	2,710	17.3%	438	3,800	740	3,060	3			
St. Louis RMC	0	0	0.0%	0	0	0.0%	0	0	0.0%	0	0	0	0	0			
Central Office	0	0	0.0%	9	1	11.1%	79	49	62.0%	0	0	0	0	0			
AMC	0	0	0.0%	4	1	25.0%	191	1	0.5%	0	21,711	0	21,711	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.

## Monday Morning Workload Report

As of: April 4, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>404,625</b>	<b>84,450</b>	<b>20.9%</b>	<b>224,890</b>	<b>41,120</b>	<b>18.3%</b>	<b>706,127</b>	<b>146,455</b>	<b>20.7%</b>	<b>11,221</b>	<b>190,027</b>	<b>19,402</b>	<b>170,625</b>	<b>17,342</b>	<b>29,243</b>	<b>0</b>	<b>23-Mar-09</b>
<b>Last Week</b>	<b>399,339</b>	<b>83,329</b>	<b>20.9%</b>	<b>222,084</b>	<b>40,572</b>	<b>18.3%</b>	<b>697,433</b>	<b>144,791</b>	<b>20.8%</b>	<b>11,924</b>	<b>192,685</b>	<b>22,428</b>	<b>170,257</b>	<b>17,489</b>	<b>31,092</b>	<b>0</b>	<b>17-Mar-09</b>
<b>Change from Last Week</b>	<b>5,286</b>	<b>1,121</b>	<b>0.0%</b>	<b>2,806</b>	<b>548</b>	<b>0.0%</b>	<b>8,694</b>	<b>1,664</b>	<b>0.0%</b>	<b>-703</b>	<b>-2,658</b>	<b>-3,026</b>	<b>368</b>	<b>-147</b>	<b>-1,849</b>	<b>0</b>	
<b>Percent Change</b>	<b>1.3%</b>	<b>1.3%</b>	<b>0.0%</b>	<b>1.3%</b>	<b>1.4%</b>	<b>0.1%</b>	<b>1.2%</b>	<b>1.1%</b>	<b>-0.1%</b>	<b>-5.9%</b>	<b>-1.4%</b>	<b>-13.5%</b>	<b>0.2%</b>	<b>-0.8%</b>	<b>-5.9%</b>		
<b>Last Year</b>	<b>401,000</b>	<b>100,416</b>	<b>25.0%</b>	<b>191,880</b>	<b>53,455</b>	<b>27.9%</b>	<b>661,378</b>	<b>173,316</b>	<b>26.2%</b>	<b>11,352</b>	<b>167,503</b>	<b>17,979</b>	<b>149,524</b>	<b>21,598</b>	<b>29,683</b>	<b>0</b>	<b>28-Mar-08</b>

2. Predischarge claims pending includes 010 series, 110 series & EP 027.



## Monday Morning Workload Report

As of: April 11, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>407,233</b>	<b>84,290</b>	<b>20.7%</b>	<b>228,118</b>	<b>41,032</b>	<b>18.0%</b>	<b>711,676</b>	<b>145,900</b>	<b>20.5%</b>	<b>11,852</b>	<b>191,128</b>	<b>20,433</b>	<b>170,695</b>	<b>17,265</b>	<b>27,970</b>	<b>0</b>	<b>26-Mar-09</b>
<b>Last Week</b>	<b>404,625</b>	<b>84,450</b>	<b>20.9%</b>	<b>224,890</b>	<b>41,120</b>	<b>18.3%</b>	<b>706,127</b>	<b>146,455</b>	<b>20.7%</b>	<b>11,221</b>	<b>190,027</b>	<b>19,402</b>	<b>170,625</b>	<b>17,342</b>	<b>29,243</b>	<b>0</b>	<b>23-Mar-09</b>
<b>Change from Last Week</b>	<b>2,608</b>	<b>-160</b>	<b>-0.2%</b>	<b>3,228</b>	<b>-88</b>	<b>-0.3%</b>	<b>5,549</b>	<b>-555</b>	<b>-0.2%</b>	<b>631</b>	<b>1,101</b>	<b>1,031</b>	<b>70</b>	<b>-77</b>	<b>-1,273</b>	<b>0</b>	<b>0</b>
<b>Percent Change</b>	<b>0.6%</b>	<b>-0.2%</b>	<b>-0.8%</b>	<b>1.4%</b>	<b>-0.2%</b>	<b>-1.6%</b>	<b>0.8%</b>	<b>-0.4%</b>	<b>-1.2%</b>	<b>5.6%</b>	<b>0.6%</b>	<b>5.3%</b>	<b>0.0%</b>	<b>-0.4%</b>	<b>-4.4%</b>		
<b>Last Year</b>	<b>400,450</b>	<b>101,019</b>	<b>25.2%</b>	<b>189,574</b>	<b>52,455</b>	<b>27.7%</b>	<b>658,495</b>	<b>172,900</b>	<b>26.3%</b>	<b>12,083</b>	<b>169,022</b>	<b>18,890</b>	<b>150,132</b>	<b>20,689</b>	<b>27,641</b>	<b>0</b>	<b>3-Apr-08</b>
<b>EASTERN AREA</b>																	
Baltimore	7,113	1,853	26.1%	2,439	751	30.8%	11,146	3,411	30.6%	191	2,219	282	1,937	6			
Boston	3,942	588	14.9%	1,025	98	9.6%	5,642	865	15.3%	32	2,428	195	2,233	0			
Buffalo	5,140	992	19.3%	1,261	137	10.9%	6,978	1,277	18.3%	110	1,149	290	859	1	8,323		
Cleveland	10,910	2,338	21.4%	1,823	128	7.0%	13,979	2,575	18.4%	75	6,392	541	5,851	0		0	
Detroit	11,941	3,475	29.1%	2,437	385	15.8%	15,965	4,489	28.1%	28	4,362	429	3,933	1			
Hartford	1,708	201	11.8%	479	33	6.9%	2,899	425	14.7%	13	1,278	171	1,107	0			
Indianapolis	9,570	2,443	25.5%	3,330	638	19.2%	14,446	3,430	23.7%	26	3,241	388	2,853	0			
Manchester	1,325	230	17.4%	254	24	9.4%	1,729	264	15.3%	14	693	62	631	0		0	
New York	8,149	2,611	32.0%	2,751	934	34.0%	12,645	3,988	31.5%	30	2,531	263	2,268	6			
Newark	2,763	530	19.2%	712	173	24.3%	3,825	859	22.5%	11	1,832	288	1,544	0			
Philadelphia	16,066	1,910	11.9%	52,090	12,203	23.4%	78,093	15,180	19.4%	78	3,539	531	3,008	7,459			
Pittsburgh	4,888	1,360	27.8%	2,301	268	11.6%	7,502	1,709	22.8%	347	2,314	237	2,077	5			
Providence	1,347	125	9.3%	237	6	2.5%	1,848	191	10.3%	22	1,265	107	1,158	1			
Togus	2,137	384	18.0%	703	20	2.8%	3,170	429	13.5%	18	754	105	649	0			
White River Junction	688	172	25.0%	100	1	1.0%	822	173	21.0%	1	397	21	376	0			
Wilmington	690	49	7.1%	135	8	5.9%	915	64	7.0%	7	515	47	468	0			
<b>SOUTHERN AREA</b>																	
Atlanta	18,789	5,023	26.7%	5,590	1,244	22.3%	30,038	9,714	32.3%	349	6,670	710	5,960	3	5,837		0
Columbia	7,929	1,375	17.3%	1,787	180	10.1%	11,072	2,014	18.2%	131	3,465	608	2,857	4			
Huntington	2,260	220	9.7%	749	56	7.5%	3,963	658	16.6%	15	2,339	238	2,101	0			
Jackson	5,510	1,625	29.5%	1,508	170	11.3%	7,915	1,998	25.2%	51	2,522	188	2,334	1			
Louisville	4,906	893	18.2%	1,105	126	11.4%	6,753	1,209	17.9%	114	2,068	314	1,754	3			
Montgomery	11,699	3,165	27.1%	3,709	571	15.4%	19,832	5,631	28.4%	101	8,749	510	8,239	1			
Nashville	7,818	1,097	14.0%	970	7	0.7%	9,779	1,319	13.5%	216	4,310	527	3,783	1			
Roanoke	12,989	3,161	24.3%	1,197	80	6.7%	15,489	3,319	21.4%	533	4,851	897	3,954	40			0
San Juan	2,633	464	17.6%	472	28	5.9%	3,687	589	16.0%	11	3,500	310	3,190	6			
St. Petersburg	27,533	6,059	22.0%	9,666	2,326	24.1%	41,177	10,040	24.4%	558	8,422	1,144	7,278	211			0
Washington	17	12	70.6%	52	30	57.7%	350	81	23.1%	1	10	1	9	0			
Winston-Salem	21,625	4,467	20.7%	5,448	391	7.2%	29,460	5,648	19.2%	2,943	5,536	638	4,898	0			26-Mar-09

## Monday Morning Workload Report

As of: April 11, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>407,233</b>	<b>84,290</b>	<b>20.7%</b>	<b>228,118</b>	<b>41,032</b>	<b>18.0%</b>	<b>711,676</b>	<b>145,900</b>	<b>20.5%</b>	<b>11,852</b>	<b>191,128</b>	<b>20,433</b>	<b>170,695</b>	<b>17,265</b>	<b>27,970</b>	<b>0</b>	<b>26-Mar-09</b>
<b>Last Week</b>	<b>404,625</b>	<b>84,450</b>	<b>20.9%</b>	<b>224,890</b>	<b>41,120</b>	<b>18.3%</b>	<b>706,127</b>	<b>146,455</b>	<b>20.7%</b>	<b>11,221</b>	<b>190,027</b>	<b>19,402</b>	<b>170,625</b>	<b>17,342</b>	<b>29,243</b>	<b>0</b>	<b>23-Mar-09</b>
<b>Change from Last Week</b>	<b>2,608</b>	<b>-160</b>	<b>-0.2%</b>	<b>3,228</b>	<b>-88</b>	<b>-0.3%</b>	<b>5,549</b>	<b>-555</b>	<b>-0.2%</b>	<b>631</b>	<b>1,101</b>	<b>1,031</b>	<b>70</b>	<b>-77</b>	<b>-1,273</b>	<b>0</b>	
<b>Percent Change</b>	<b>0.6%</b>	<b>-0.2%</b>	<b>-0.8%</b>	<b>1.4%</b>	<b>-0.2%</b>	<b>-1.6%</b>	<b>0.8%</b>	<b>-0.4%</b>	<b>-1.2%</b>	<b>5.6%</b>	<b>0.6%</b>	<b>5.3%</b>	<b>0.0%</b>	<b>-0.4%</b>	<b>-4.4%</b>		
<b>Last Year</b>	<b>400,450</b>	<b>101,019</b>	<b>25.2%</b>	<b>189,574</b>	<b>52,455</b>	<b>27.7%</b>	<b>658,495</b>	<b>172,900</b>	<b>26.3%</b>	<b>12,083</b>	<b>169,022</b>	<b>18,890</b>	<b>150,132</b>	<b>20,689</b>	<b>27,641</b>	<b>0</b>	<b>3-Apr-08</b>
<b>CENTRAL AREA</b>																	
Chicago	9,377	2,212	23.6%	3,073	710	23.1%	13,882	3,783	27.3%	172	6,255	303	5,952	1			
Des Moines	3,884	921	23.7%	657	48	7.3%	5,556	1,604	28.9%	13	1,559	149	1,410	2			
Fargo	1,457	166	11.4%	266	6	2.3%	1,817	180	9.9%	16	343	118	225	0			
Houston	17,438	4,063	23.3%	4,064	642	15.8%	23,697	5,036	21.3%	456	10,973	767	10,206	6		0	
Lincoln	2,378	194	8.2%	439	17	3.9%	3,386	273	8.1%	59	1,467	410	1,057	1			
Little Rock	6,601	1,397	21.2%	1,120	90	8.0%	9,617	2,202	22.9%	55	2,131	329	1,802	0			
Milwaukee	10,746	819	7.6%	32,324	5,183	16.0%	46,154	6,241	13.5%	23	2,444	360	2,084	3,101			
Muskogee	6,841	935	13.7%	1,291	56	4.3%	8,955	1,141	12.7%	236	3,449	575	2,874	1	6,215		
New Orleans	6,009	1,518	25.3%	810	130	16.0%	8,090	2,359	29.2%	79	3,033	164	2,869	2			
Sioux Falls	913	77	8.4%	165	1	0.6%	1,189	83	7.0%	22	246	74	172	0			
St. Louis	8,983	2,161	24.1%	1,766	204	11.6%	11,643	2,539	21.8%	83	4,042	588	3,454	0	7,595		
St. Paul	15,389	1,353	8.8%	31,999	8,303	25.9%	51,452	10,105	19.6%	16	2,188	704	1,484	6,383		0	
Waco	19,292	4,513	23.4%	3,265	68	2.1%	24,500	4,930	20.1%	326	7,960	1,196	6,764	1			
Wichita	2,761	434	15.7%	578	17	2.9%	3,560	503	14.1%	248	1,122	205	917	0			
<b>WESTERN AREA</b>																	
Albuquerque	2,912	469	16.1%	624	31	5.0%	3,895	568	14.6%	78	1,768	129	1,639	1			
Anchorage	1,236	292	23.6%	452	90	19.9%	1,902	429	22.6%	47	453	30	423	0			
Boise	1,402	99	7.1%	407	12	2.9%	2,012	137	6.8%	25	647	151	496	0			
Denver	6,928	1,322	19.1%	2,077	210	10.1%	10,071	1,673	16.6%	391	3,807	337	3,470	1		0	
Fort Harrison	1,633	175	10.7%	314	2	0.6%	2,103	184	8.7%	17	311	56	255	3			
Honolulu	2,117	368	17.4%	334	31	9.3%	2,687	420	15.6%	102	683	69	614	1			
Los Angeles	8,637	1,745	20.2%	1,375	279	20.3%	10,892	2,197	20.2%	118	5,374	628	4,746	1			
Manila	1,799	265	14.7%	18,153	22	0.1%	20,333	372	1.8%	1	954	229	725	0			
Oakland	15,357	4,692	30.6%	4,881	1,892	38.8%	22,565	7,365	32.6%	73	4,514	628	3,886	3			
Phoenix	8,683	1,732	19.9%	1,876	85	4.5%	11,078	1,843	16.6%	127	3,369	257	3,112	4		0	
Portland	6,494	1,356	20.9%	3,032	876	28.9%	10,590	2,372	22.4%	12	4,142	332	3,810	1			
Reno	4,169	942	22.6%	452	23	5.1%	5,198	1,096	21.1%	26	1,057	170	887	0			
Salt Lake City	4,833	429	8.9%	1,273	88	6.9%	6,485	553	8.5%	1,707	1,040	291	749	0			
San Diego	8,377	1,207	14.4%	1,389	13	0.9%	11,308	1,351	11.9%	850	3,026	390	2,636	0			
Seattle	8,502	1,612	19.0%	5,320	885	16.6%	15,764	2,756	17.5%	448	3,787	752	3,035	3			
St. Louis RMC	0	0	0.0%	0	0	0.0%	0	0	0.0%	0	0	0	0	0			
Central Office	0	0	0.0%	8	1	12.5%	77	54	70.1%	0	0	0	0	0			
AMC	0	0	0.0%	4	1	25.0%	99	2	2.0%	0	21,633	0	21,633	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.

## Monday Morning Workload Report

As of: April 11, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>407,233</b>	<b>84,290</b>	<b>20.7%</b>	<b>228,118</b>	<b>41,032</b>	<b>18.0%</b>	<b>711,676</b>	<b>145,900</b>	<b>20.5%</b>	<b>11,852</b>	<b>191,128</b>	<b>20,433</b>	<b>170,695</b>	<b>17,265</b>	<b>27,970</b>	<b>0</b>	<b>26-Mar-09</b>
<b>Last Week</b>	<b>404,625</b>	<b>84,450</b>	<b>20.9%</b>	<b>224,890</b>	<b>41,120</b>	<b>18.3%</b>	<b>706,127</b>	<b>146,455</b>	<b>20.7%</b>	<b>11,221</b>	<b>190,027</b>	<b>19,402</b>	<b>170,625</b>	<b>17,342</b>	<b>29,243</b>	<b>0</b>	<b>23-Mar-09</b>
<b>Change from Last Week</b>	<b>2,608</b>	<b>-160</b>	<b>-0.2%</b>	<b>3,228</b>	<b>-88</b>	<b>-0.3%</b>	<b>5,549</b>	<b>-555</b>	<b>-0.2%</b>	<b>631</b>	<b>1,101</b>	<b>1,031</b>	<b>70</b>	<b>-77</b>	<b>-1,273</b>	<b>0</b>	
<b>Percent Change</b>	<b>0.6%</b>	<b>-0.2%</b>	<b>-0.8%</b>	<b>1.4%</b>	<b>-0.2%</b>	<b>-1.6%</b>	<b>0.8%</b>	<b>-0.4%</b>	<b>-1.2%</b>	<b>5.6%</b>	<b>0.6%</b>	<b>5.3%</b>	<b>0.0%</b>	<b>-0.4%</b>	<b>-4.4%</b>		
<b>Last Year</b>	<b>400,450</b>	<b>101,019</b>	<b>25.2%</b>	<b>189,574</b>	<b>52,455</b>	<b>27.7%</b>	<b>658,495</b>	<b>172,900</b>	<b>26.3%</b>	<b>12,083</b>	<b>169,022</b>	<b>18,890</b>	<b>150,132</b>	<b>20,689</b>	<b>27,641</b>	<b>0</b>	<b>3-Apr-08</b>

2. Predischarge claims pending includes 010 series, 110 series & EP 027.

## Monday Morning Workload Report

As of: April 17, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>408,755</b>	<b>83,931</b>	<b>20.5%</b>	<b>230,418</b>	<b>40,860</b>	<b>17.7%</b>	<b>716,122</b>	<b>145,142</b>	<b>20.3%</b>	<b>12,566</b>	<b>192,414</b>	<b>21,489</b>	<b>170,925</b>	<b>17,144</b>	<b>28,401</b>	<b>0</b>	<b>3-Apr-09</b>
<b>Last Week</b>	<b>407,233</b>	<b>84,290</b>	<b>20.7%</b>	<b>228,118</b>	<b>41,032</b>	<b>18.0%</b>	<b>711,676</b>	<b>145,900</b>	<b>20.5%</b>	<b>11,852</b>	<b>191,128</b>	<b>20,433</b>	<b>170,695</b>	<b>17,265</b>	<b>27,970</b>	<b>0</b>	<b>26-Mar-09</b>
<b>Change from Last Week</b>	<b>1,522</b>	<b>-359</b>	<b>-0.2%</b>	<b>2,300</b>	<b>-172</b>	<b>-0.3%</b>	<b>4,446</b>	<b>-758</b>	<b>-0.2%</b>	<b>714</b>	<b>1,286</b>	<b>1,056</b>	<b>230</b>	<b>-121</b>	<b>431</b>	<b>0</b>	
<b>Percent Change</b>	<b>0.4%</b>	<b>-0.4%</b>	<b>-0.8%</b>	<b>1.0%</b>	<b>-0.4%</b>	<b>-1.4%</b>	<b>0.6%</b>	<b>-0.5%</b>	<b>-1.1%</b>	<b>6.0%</b>	<b>0.7%</b>	<b>5.2%</b>	<b>0.1%</b>	<b>-0.7%</b>	<b>1.5%</b>		
<b>Last Year</b>	<b>398,122</b>	<b>100,258</b>	<b>25.2%</b>	<b>189,188</b>	<b>51,775</b>	<b>27.4%</b>	<b>656,070</b>	<b>171,541</b>	<b>26.1%</b>	<b>12,868</b>	<b>170,526</b>	<b>19,823</b>	<b>150,703</b>	<b>20,459</b>	<b>26,214</b>	<b>0</b>	<b>9-Apr-08</b>
<b>EASTERN AREA</b>																	
Baltimore	7,195	1,877	26.1%	2,488	762	30.6%	11,401	3,444	30.2%	206	2,223	304	1,919	6			
Boston	3,890	554	14.2%	1,094	97	8.9%	5,720	838	14.7%	33	2,445	213	2,232	0			
Buffalo	5,126	1,002	19.5%	1,242	151	12.2%	6,946	1,314	18.9%	125	1,155	294	861	1	8,732		
Cleveland	10,891	2,317	21.3%	1,940	116	6.0%	14,139	2,518	17.8%	81	6,488	551	5,937	0		0	
Detroit	11,966	3,439	28.7%	2,411	358	14.8%	15,953	4,410	27.6%	32	4,414	436	3,978	1			
Hartford	1,729	212	12.3%	484	32	6.6%	2,936	421	14.3%	16	1,292	183	1,109	0			
Indianapolis	9,727	2,473	25.4%	3,225	649	20.1%	14,406	3,444	23.9%	26	3,252	411	2,841	0			
Manchester	1,298	227	17.5%	294	20	6.8%	1,736	259	14.9%	15	709	68	641	0		0	
New York	8,192	2,569	31.4%	2,650	916	34.6%	12,734	3,934	30.9%	41	2,526	296	2,230	3			
Newark	2,776	527	19.0%	641	175	27.3%	3,781	862	22.8%	15	1,848	299	1,549	0			
Philadelphia	16,205	1,945	12.0%	51,915	12,395	23.9%	78,247	15,414	19.7%	83	3,579	566	3,013	7,448			
Pittsburgh	4,969	1,351	27.2%	2,388	280	11.7%	7,683	1,715	22.3%	373	2,326	287	2,039	0			
Providence	1,395	139	10.0%	206	4	1.9%	1,857	204	11.0%	22	1,257	104	1,153	0			
Togus	2,176	374	17.2%	725	19	2.6%	3,234	416	12.9%	20	750	105	645	0			
White River Junction	681	165	24.2%	62	1	1.6%	776	167	21.5%	1	397	27	370	0			
Wilmington	710	51	7.2%	124	7	5.6%	919	66	7.2%	10	520	46	474	0			
<b>SOUTHERN AREA</b>																	
Atlanta	18,864	4,972	26.4%	5,471	1,215	22.2%	29,961	9,620	32.1%	365	6,722	780	5,942	3	5,807	0	
Columbia	8,041	1,361	16.9%	1,769	169	9.6%	11,143	1,997	17.9%	124	3,515	641	2,874	4			
Huntington	2,279	206	9.0%	798	56	7.0%	3,995	649	16.2%	14	2,371	264	2,107	0			
Jackson	5,532	1,639	29.6%	1,519	166	10.9%	7,909	1,991	25.2%	50	2,543	186	2,357	1			
Louisville	4,874	857	17.6%	1,049	114	10.9%	6,660	1,138	17.1%	116	2,088	335	1,753	3			
Montgomery	11,775	3,174	27.0%	3,626	504	13.9%	19,828	5,560	28.0%	104	8,733	520	8,213	0			
Nashville	7,638	1,055	13.8%	991	6	0.6%	9,673	1,271	13.1%	207	4,342	547	3,795	1			
Roanoke	12,953	3,153	24.3%	1,304	71	5.4%	15,518	3,295	21.2%	611	4,913	950	3,963	33		0	
San Juan	2,687	458	17.0%	407	28	6.9%	3,679	581	15.8%	13	3,544	330	3,214	2			
St. Petersburg	27,495	6,027	21.9%	9,619	2,241	23.3%	41,098	9,878	24.0%	568	8,478	1,217	7,261	176		0	
Washington	13	8	61.5%	58	33	56.9%	357	81	22.7%	1	13	2	11	0			
Winston-Salem	21,726	4,615	21.2%	5,574	394	7.1%	29,549	5,793	19.6%	3,134	5,559	676	4,883	0			3-Apr-09

## Monday Morning Workload Report

As of: April 17, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>408,755</b>	<b>83,931</b>	<b>20.5%</b>	<b>230,418</b>	<b>40,860</b>	<b>17.7%</b>	<b>716,122</b>	<b>145,142</b>	<b>20.3%</b>	<b>12,566</b>	<b>192,414</b>	<b>21,489</b>	<b>170,925</b>	<b>17,144</b>	<b>28,401</b>	<b>0</b>	<b>3-Apr-09</b>
<b>Last Week</b>	<b>407,233</b>	<b>84,290</b>	<b>20.7%</b>	<b>228,118</b>	<b>41,032</b>	<b>18.0%</b>	<b>711,676</b>	<b>145,900</b>	<b>20.5%</b>	<b>11,852</b>	<b>191,128</b>	<b>20,433</b>	<b>170,695</b>	<b>17,265</b>	<b>27,970</b>	<b>0</b>	<b>26-Mar-09</b>
<b>Change from Last Week</b>	<b>1,522</b>	<b>-359</b>	<b>-0.2%</b>	<b>2,300</b>	<b>-172</b>	<b>-0.3%</b>	<b>4,446</b>	<b>-758</b>	<b>-0.2%</b>	<b>714</b>	<b>1,286</b>	<b>1,056</b>	<b>230</b>	<b>-121</b>	<b>431</b>	<b>0</b>	
<b>Percent Change</b>	<b>0.4%</b>	<b>-0.4%</b>	<b>-0.8%</b>	<b>1.0%</b>	<b>-0.4%</b>	<b>-1.4%</b>	<b>0.6%</b>	<b>-0.5%</b>	<b>-1.1%</b>	<b>6.0%</b>	<b>0.7%</b>	<b>5.2%</b>	<b>0.1%</b>	<b>-0.7%</b>	<b>1.5%</b>		
<b>Last Year</b>	<b>398,122</b>	<b>100,258</b>	<b>25.2%</b>	<b>189,188</b>	<b>51,775</b>	<b>27.4%</b>	<b>656,070</b>	<b>171,541</b>	<b>26.1%</b>	<b>12,868</b>	<b>170,526</b>	<b>19,823</b>	<b>150,703</b>	<b>20,459</b>	<b>26,214</b>	<b>0</b>	<b>9-Apr-08</b>
<b>CENTRAL AREA</b>																	
Chicago	9,550	2,244	23.5%	3,322	687	20.7%	14,309	3,772	26.4%	172	6,262	339	5,923	1			
Des Moines	3,843	893	23.2%	738	47	6.4%	5,605	1,566	27.9%	17	1,556	161	1,395	0			
Fargo	1,443	174	12.1%	250	5	2.0%	1,786	187	10.5%	20	364	112	252	0			
Houston	17,411	4,047	23.2%	4,040	648	16.0%	23,607	5,008	21.2%	455	11,039	813	10,226	5		0	
Lincoln	2,442	192	7.9%	433	14	3.2%	3,409	262	7.7%	59	1,483	427	1,056	1			
Little Rock	6,473	1,360	21.0%	1,149	85	7.4%	9,546	2,149	22.5%	53	2,156	349	1,807	0			
Milwaukee	10,927	826	7.6%	32,691	5,308	16.2%	46,757	6,383	13.7%	24	2,508	381	2,127	3,098			
Muskogee	6,831	932	13.6%	1,260	54	4.3%	8,982	1,135	12.6%	262	3,458	612	2,846	1	6,243		
New Orleans	5,964	1,488	24.9%	817	121	14.8%	8,086	2,322	28.7%	88	3,034	200	2,834	2			
Sioux Falls	924	71	7.7%	168	1	0.6%	1,227	78	6.4%	25	248	72	176	0			
St. Louis	9,107	2,162	23.7%	1,606	204	12.7%	11,659	2,549	21.9%	92	4,065	618	3,447	0	7,619		
St. Paul	15,895	1,417	8.9%	31,890	8,245	25.9%	51,931	10,115	19.5%	18	2,243	707	1,536	6,341		0	
Waco	19,377	4,403	22.7%	3,417	68	2.0%	24,760	4,832	19.5%	347	8,042	1,229	6,813	0			
Wichita	2,717	412	15.2%	606	12	2.0%	3,544	471	13.3%	249	1,116	239	877	0			
<b>WESTERN AREA</b>																	
Albuquerque	2,933	471	16.1%	649	41	6.3%	3,960	584	14.7%	81	1,790	134	1,656	1			
Anchorage	1,252	285	22.8%	469	75	16.0%	1,941	405	20.9%	61	447	30	417	0			
Boise	1,409	98	7.0%	387	13	3.4%	2,011	141	7.0%	27	667	159	508	0			
Denver	6,878	1,274	18.5%	2,110	221	10.5%	9,969	1,643	16.5%	438	3,879	320	3,559	1		0	
Fort Harrison	1,691	173	10.2%	346	3	0.9%	2,187	182	8.3%	23	324	56	268	0			
Honolulu	2,107	358	17.0%	382	34	8.9%	2,730	412	15.1%	106	695	71	624	1			
Los Angeles	8,611	1,735	20.1%	1,385	260	18.8%	10,925	2,172	19.9%	119	5,384	656	4,728	1			
Manila	1,797	260	14.5%	20,049	27	0.1%	22,233	376	1.7%	2	951	240	711	1			
Oakland	15,429	4,639	30.1%	4,665	1,723	36.9%	22,327	7,112	31.9%	65	4,544	644	3,900	3			
Phoenix	8,612	1,694	19.7%	1,741	76	4.4%	10,888	1,800	16.5%	138	3,375	265	3,110	3		0	
Portland	6,542	1,353	20.7%	3,072	898	29.2%	10,594	2,385	22.5%	13	4,158	392	3,766	0			
Reno	4,184	955	22.8%	397	23	5.8%	5,179	1,112	21.5%	28	1,079	176	903	0			
Salt Lake City	4,623	437	9.5%	1,366	80	5.9%	6,389	551	8.6%	1,815	1,068	287	781	0			
San Diego	8,466	1,245	14.7%	1,353	15	1.1%	11,385	1,385	12.2%	888	3,034	395	2,639	0			
Seattle	8,514	1,586	18.6%	5,573	891	16.0%	16,135	2,715	16.8%	475	3,867	767	3,100	2			
St. Louis RMC	0	0	0.0%	0	0	0.0%	0	0	0.0%	0	0	0	0	0			
Central Office	0	0	0.0%	8	1	12.5%	75	55	73.3%	0	0	0	0	0			
AMC	0	0	0.0%	5	1	20.0%	148	3	2.0%	0	21,576	0	21,576	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.

## Monday Morning Workload Report

As of: April 17, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>408,755</b>	<b>83,931</b>	<b>20.5%</b>	<b>230,418</b>	<b>40,860</b>	<b>17.7%</b>	<b>716,122</b>	<b>145,142</b>	<b>20.3%</b>	<b>12,566</b>	<b>192,414</b>	<b>21,489</b>	<b>170,925</b>	<b>17,144</b>	<b>28,401</b>	<b>0</b>	<b>3-Apr-09</b>
<b>Last Week</b>	<b>407,233</b>	<b>84,290</b>	<b>20.7%</b>	<b>228,118</b>	<b>41,032</b>	<b>18.0%</b>	<b>711,676</b>	<b>145,900</b>	<b>20.5%</b>	<b>11,852</b>	<b>191,128</b>	<b>20,433</b>	<b>170,695</b>	<b>17,265</b>	<b>27,970</b>	<b>0</b>	<b>26-Mar-09</b>
<b>Change from Last Week</b>	<b>1,522</b>	<b>-359</b>	<b>-0.2%</b>	<b>2,300</b>	<b>-172</b>	<b>-0.3%</b>	<b>4,446</b>	<b>-758</b>	<b>-0.2%</b>	<b>714</b>	<b>1,286</b>	<b>1,056</b>	<b>230</b>	<b>-121</b>	<b>431</b>	<b>0</b>	
<b>Percent Change</b>	<b>0.4%</b>	<b>-0.4%</b>	<b>-0.8%</b>	<b>1.0%</b>	<b>-0.4%</b>	<b>-1.4%</b>	<b>0.6%</b>	<b>-0.5%</b>	<b>-1.1%</b>	<b>6.0%</b>	<b>0.7%</b>	<b>5.2%</b>	<b>0.1%</b>	<b>-0.7%</b>	<b>1.5%</b>		
<b>Last Year</b>	<b>398,122</b>	<b>100,258</b>	<b>25.2%</b>	<b>189,188</b>	<b>51,775</b>	<b>27.4%</b>	<b>656,070</b>	<b>171,541</b>	<b>26.1%</b>	<b>12,868</b>	<b>170,526</b>	<b>19,823</b>	<b>150,703</b>	<b>20,459</b>	<b>26,214</b>	<b>0</b>	<b>9-Apr-08</b>

2. Predischarge claims pending includes 010 series, 110 series & EP 027.

## Monday Morning Workload Report

As of: April 25, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>406,927</b>	<b>85,023</b>	<b>20.9%</b>	<b>235,306</b>	<b>41,730</b>	<b>17.7%</b>	<b>719,713</b>	<b>147,293</b>	<b>20.5%</b>	<b>13,230</b>	<b>193,873</b>	<b>22,488</b>	<b>171,385</b>	<b>17,103</b>	<b>28,015</b>	<b>0</b>	<b>10-Apr-09</b>
<b>Last Week</b>	<b>408,755</b>	<b>83,931</b>	<b>20.5%</b>	<b>230,418</b>	<b>40,860</b>	<b>17.7%</b>	<b>716,122</b>	<b>145,142</b>	<b>20.3%</b>	<b>12,566</b>	<b>192,414</b>	<b>21,489</b>	<b>170,925</b>	<b>17,144</b>	<b>28,401</b>	<b>0</b>	<b>3-Apr-09</b>
<b>Change from Last Week</b>	<b>-1,828</b>	<b>1,092</b>	<b>0.4%</b>	<b>4,888</b>	<b>870</b>	<b>0.0%</b>	<b>3,591</b>	<b>2,151</b>	<b>0.2%</b>	<b>664</b>	<b>1,459</b>	<b>999</b>	<b>460</b>	<b>-41</b>	<b>-386</b>	<b>0</b>	
<b>Percent Change</b>	<b>-0.4%</b>	<b>1.3%</b>	<b>1.8%</b>	<b>2.1%</b>	<b>2.1%</b>	<b>0.0%</b>	<b>0.5%</b>	<b>1.5%</b>	<b>1.0%</b>	<b>5.3%</b>	<b>0.8%</b>	<b>4.6%</b>	<b>0.3%</b>	<b>-0.2%</b>	<b>-1.4%</b>		
<b>Last Year</b>	<b>396,016</b>	<b>99,825</b>	<b>25.2%</b>	<b>190,349</b>	<b>51,575</b>	<b>27.1%</b>	<b>656,235</b>	<b>171,122</b>	<b>26.1%</b>	<b>13,635</b>	<b>171,841</b>	<b>20,810</b>	<b>151,031</b>	<b>20,220</b>	<b>25,993</b>	<b>0</b>	<b>16-Apr-08</b>
<b>EASTERN AREA</b>																	
Baltimore	7,159	1,875	26.2%	2,494	798	32.0%	11,480	3,493	30.4%	222	2,227	319	1,908	6			
Boston	3,897	593	15.2%	1,001	96	9.6%	5,633	911	16.2%	57	2,456	245	2,211	0			
Buffalo	5,142	1,038	20.2%	1,281	163	12.7%	7,018	1,381	19.7%	106	1,151	301	850	1	8,029		
Cleveland	10,716	2,286	21.3%	1,996	125	6.3%	13,964	2,482	17.8%	85	6,544	570	5,974	0		0	
Detroit	11,789	3,464	29.4%	2,300	346	15.0%	15,632	4,426	28.3%	32	4,448	449	3,999	1			
Hartford	1,656	211	12.7%	486	34	7.0%	2,840	413	14.5%	53	1,302	173	1,129	0			
Indianapolis	9,846	2,532	25.7%	3,174	620	19.5%	14,415	3,455	24.0%	28	3,291	417	2,874	0			
Manchester	1,314	231	17.6%	349	19	5.4%	1,801	264	14.7%	22	709	71	638	0		0	
New York	8,058	2,571	31.9%	2,512	914	36.4%	12,387	3,913	31.6%	37	2,544	337	2,207	5			
Newark	2,818	540	19.2%	629	181	28.8%	3,815	881	23.1%	17	1,874	315	1,559	0			
Philadelphia	15,976	1,995	12.5%	54,179	12,759	23.5%	80,329	15,876	19.8%	109	3,638	601	3,037	7,428			
Pittsburgh	4,855	1,343	27.7%	2,503	280	11.2%	7,683	1,706	22.2%	394	2,355	293	2,062	6			
Providence	1,414	146	10.3%	193	6	3.1%	1,864	221	11.9%	26	1,279	105	1,174	1			
Togus	2,075	372	17.9%	805	22	2.7%	3,181	417	13.1%	22	750	114	636	0			
White River Junction	684	173	25.3%	66	1	1.5%	783	175	22.3%	2	391	31	360	0			
Wilmington	696	51	7.3%	123	7	5.7%	902	64	7.1%	9	522	51	471	0			
<b>SOUTHERN AREA</b>																	
Atlanta	18,876	5,136	27.2%	5,463	1,263	23.1%	30,021	9,892	33.0%	347	6,821	817	6,004	3	6,291		0
Columbia	8,042	1,384	17.2%	1,704	158	9.3%	11,074	2,005	18.1%	136	3,533	664	2,869	4			
Huntington	2,179	207	9.5%	853	64	7.5%	3,929	654	16.6%	14	2,409	279	2,130	0			
Jackson	5,514	1,672	30.3%	1,525	170	11.1%	7,892	2,035	25.8%	51	2,585	184	2,401	1			
Louisville	4,890	876	17.9%	1,025	113	11.0%	6,706	1,148	17.1%	122	2,096	350	1,746	3			
Montgomery	11,660	3,218	27.6%	3,663	537	14.7%	19,811	5,644	28.5%	99	8,766	532	8,234	1			
Nashville	7,603	1,064	14.0%	938	5	0.5%	9,742	1,280	13.1%	222	4,373	591	3,782	1			
Roanoke	12,983	3,095	23.8%	1,583	74	4.7%	15,788	3,240	20.5%	664	4,977	1,017	3,960	39			0
San Juan	2,735	474	17.3%	432	33	7.6%	3,716	599	16.1%	10	3,583	365	3,218	6			
St. Petersburg	27,406	6,191	22.6%	9,468	2,272	24.0%	41,055	10,078	24.5%	586	8,510	1,287	7,223	208			0
Washington	10	7	70.0%	58	32	55.2%	345	80	23.2%	1	12	2	10	0			
Winston-Salem	21,524	4,750	22.1%	5,744	416	7.2%	29,568	5,904	20.0%	3,322	5,631	675	4,956	0			10-Apr-09

## Monday Morning Workload Report

As of:	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
April 25, 2009																	
<b>USA</b>	<b>406,927</b>	<b>85,023</b>	<b>20.9%</b>	<b>235,306</b>	<b>41,730</b>	<b>17.7%</b>	<b>719,713</b>	<b>147,293</b>	<b>20.5%</b>	<b>13,230</b>	<b>193,873</b>	<b>22,488</b>	<b>171,385</b>	<b>17,103</b>	<b>28,015</b>	<b>0</b>	<b>10-Apr-09</b>
<b>Last Week</b>	<b>408,755</b>	<b>83,931</b>	<b>20.5%</b>	<b>230,418</b>	<b>40,860</b>	<b>17.7%</b>	<b>716,122</b>	<b>145,142</b>	<b>20.3%</b>	<b>12,566</b>	<b>192,414</b>	<b>21,489</b>	<b>170,925</b>	<b>17,144</b>	<b>28,401</b>	<b>0</b>	<b>3-Apr-09</b>
<b>Change from Last Week</b>	<b>-1,828</b>	<b>1,092</b>	<b>0.4%</b>	<b>4,888</b>	<b>870</b>	<b>0.0%</b>	<b>3,591</b>	<b>2,151</b>	<b>0.2%</b>	<b>664</b>	<b>1,459</b>	<b>999</b>	<b>460</b>	<b>-41</b>	<b>-386</b>	<b>0</b>	
<b>Percent Change</b>	<b>-0.4%</b>	<b>1.3%</b>	<b>1.8%</b>	<b>2.1%</b>	<b>2.1%</b>	<b>0.0%</b>	<b>0.5%</b>	<b>1.5%</b>	<b>1.0%</b>	<b>5.3%</b>	<b>0.8%</b>	<b>4.6%</b>	<b>0.3%</b>	<b>-0.2%</b>	<b>-1.4%</b>		
<b>Last Year</b>	<b>396,016</b>	<b>99,825</b>	<b>25.2%</b>	<b>190,349</b>	<b>51,575</b>	<b>27.1%</b>	<b>656,235</b>	<b>171,122</b>	<b>26.1%</b>	<b>13,635</b>	<b>171,841</b>	<b>20,810</b>	<b>151,031</b>	<b>20,220</b>	<b>25,993</b>	<b>0</b>	<b>16-Apr-08</b>
<b>CENTRAL AREA</b>																	
Chicago	9,558	2,295	24.0%	3,243	694	21.4%	14,173	3,788	26.7%	163	6,289	355	5,934	0			
Des Moines	3,829	891	23.3%	821	50	6.1%	5,656	1,558	27.5%	22	1,548	179	1,369	0			
Fargo	1,415	176	12.4%	214	2	0.9%	1,719	185	10.8%	22	368	123	245	0			
Houston	17,537	4,271	24.4%	4,060	664	16.4%	23,771	5,248	22.1%	474	11,146	877	10,269	6		0	
Lincoln	2,444	196	8.0%	438	11	2.5%	3,332	259	7.8%	64	1,483	418	1,065	1			
Little Rock	6,349	1,306	20.6%	1,124	96	8.5%	9,402	2,099	22.3%	56	2,194	371	1,823	0			
Milwaukee	11,111	871	7.8%	33,314	5,551	16.7%	47,655	6,691	14.0%	28	2,497	425	2,072	3,048			
Muskogee	6,730	923	13.7%	1,195	51	4.3%	8,819	1,122	12.7%	259	3,485	664	2,821	1	6,134		
New Orleans	5,959	1,481	24.9%	771	120	15.6%	8,049	2,316	28.8%	99	3,037	217	2,820	3			
Sioux Falls	894	68	7.6%	147	1	0.7%	1,164	74	6.4%	24	257	68	189	0			
St. Louis	9,030	2,194	24.3%	1,588	222	14.0%	11,569	2,604	22.5%	102	4,120	645	3,475	0	7,561		
St. Paul	15,837	1,472	9.3%	31,530	8,332	26.4%	51,668	10,278	19.9%	21	2,288	706	1,582	6,312		0	
Waco	19,384	4,340	22.4%	3,364	89	2.6%	24,898	4,935	19.8%	389	8,116	1,303	6,813	0			
Wichita	2,691	402	14.9%	629	16	2.5%	3,545	462	13.0%	250	1,124	265	859	0			
<b>WESTERN AREA</b>																	
Albuquerque	2,925	475	16.2%	653	47	7.2%	3,923	591	15.1%	90	1,807	132	1,675	1			
Anchorage	1,275	300	23.5%	457	66	14.4%	1,940	407	21.0%	61	444	34	410	0			
Boise	1,395	89	6.4%	399	14	3.5%	2,015	132	6.6%	29	672	165	507	0			
Denver	6,787	1,219	18.0%	2,172	235	10.8%	9,934	1,597	16.1%	445	3,943	310	3,633	1		0	
Fort Harrison	1,709	191	11.2%	360	3	0.8%	2,223	200	9.0%	25	330	57	273	3			
Honolulu	2,111	367	17.4%	355	36	10.1%	2,720	427	15.7%	109	710	68	642	1			
Los Angeles	8,629	1,735	20.1%	1,465	233	15.9%	11,039	2,152	19.5%	122	5,418	692	4,726	1			
Manila	1,822	268	14.7%	22,484	31	0.1%	24,692	390	1.6%	2	966	230	736	1			
Oakland	15,417	4,651	30.2%	4,494	1,605	35.7%	22,002	6,978	31.7%	63	4,599	684	3,915	3			
Phoenix	8,623	1,709	19.8%	1,777	65	3.7%	10,950	1,807	16.5%	151	3,399	308	3,091	3		0	
Portland	6,572	1,349	20.5%	3,174	956	30.1%	10,725	2,458	22.9%	14	4,154	402	3,752	1			
Reno	4,216	967	22.9%	348	19	5.5%	5,174	1,124	21.7%	31	1,088	171	917	0			
Salt Lake City	4,400	428	9.7%	1,364	83	6.1%	6,163	549	8.9%	1,961	1,094	289	805	0			
San Diego	8,310	1,244	15.0%	1,216	11	0.9%	11,059	1,386	12.5%	907	3,070	391	2,679	0			
Seattle	8,451	1,650	19.5%	5,591	917	16.4%	16,087	2,780	17.3%	452	3,924	784	3,140	3			
St. Louis RMC	0	0	0.0%	0	0	0.0%	0	0	0.0%	0	0	0	0	0			
Central Office	0	0	0.0%	8	1	12.5%	74	56	75.7%	0	0	0	0	0			
AMC	0	0	0.0%	4	1	25.0%	199	3	1.5%	0	21,526	0	21,526	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.



## Monday Morning Workload Report

As of: April 25, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>406,927</b>	<b>85,023</b>	<b>20.9%</b>	<b>235,306</b>	<b>41,730</b>	<b>17.7%</b>	<b>719,713</b>	<b>147,293</b>	<b>20.5%</b>	<b>13,230</b>	<b>193,873</b>	<b>22,488</b>	<b>171,385</b>	<b>17,103</b>	<b>28,015</b>	<b>0</b>	<b>10-Apr-09</b>
<b>Last Week</b>	<b>408,755</b>	<b>83,931</b>	<b>20.5%</b>	<b>230,418</b>	<b>40,860</b>	<b>17.7%</b>	<b>716,122</b>	<b>145,142</b>	<b>20.3%</b>	<b>12,566</b>	<b>192,414</b>	<b>21,489</b>	<b>170,925</b>	<b>17,144</b>	<b>28,401</b>	<b>0</b>	<b>3-Apr-09</b>
<b>Change from Last Week</b>	<b>-1,828</b>	<b>1,092</b>	<b>0.4%</b>	<b>4,888</b>	<b>870</b>	<b>0.0%</b>	<b>3,591</b>	<b>2,151</b>	<b>0.2%</b>	<b>664</b>	<b>1,459</b>	<b>999</b>	<b>460</b>	<b>-41</b>	<b>-386</b>	<b>0</b>	
<b>Percent Change</b>	<b>-0.4%</b>	<b>1.3%</b>	<b>1.8%</b>	<b>2.1%</b>	<b>2.1%</b>	<b>0.0%</b>	<b>0.5%</b>	<b>1.5%</b>	<b>1.0%</b>	<b>5.3%</b>	<b>0.8%</b>	<b>4.6%</b>	<b>0.3%</b>	<b>-0.2%</b>	<b>-1.4%</b>		
<b>Last Year</b>	<b>396,016</b>	<b>99,825</b>	<b>25.2%</b>	<b>190,349</b>	<b>51,575</b>	<b>27.1%</b>	<b>656,235</b>	<b>171,122</b>	<b>26.1%</b>	<b>13,635</b>	<b>171,841</b>	<b>20,810</b>	<b>151,031</b>	<b>20,220</b>	<b>25,993</b>	<b>0</b>	<b>16-Apr-08</b>

2. Predischarge claims pending includes 010 series, 110 series & EP 027.

## Monday Morning Workload Report

As of: May 2, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>404,358</b>	<b>85,509</b>	<b>21.1%</b>	<b>237,806</b>	<b>42,638</b>	<b>17.9%</b>	<b>719,775</b>	<b>148,424</b>	<b>20.6%</b>	<b>12,502</b>	<b>195,111</b>	<b>23,377</b>	<b>171,734</b>	<b>17,015</b>	<b>36,084</b>	<b>0</b>	<b>20-Apr-09</b>
<b>Last Week</b>	<b>406,927</b>	<b>85,023</b>	<b>20.9%</b>	<b>235,306</b>	<b>41,730</b>	<b>17.7%</b>	<b>719,713</b>	<b>147,293</b>	<b>20.5%</b>	<b>13,230</b>	<b>193,873</b>	<b>22,488</b>	<b>171,385</b>	<b>17,103</b>	<b>28,015</b>	<b>0</b>	<b>10-Apr-09</b>
<b>Change from Last Week</b>	<b>-2,569</b>	<b>486</b>	<b>0.3%</b>	<b>2,503</b>	<b>908</b>	<b>0.2%</b>	<b>62</b>	<b>1,131</b>	<b>0.2%</b>	<b>-728</b>	<b>1,238</b>	<b>889</b>	<b>349</b>	<b>-88</b>	<b>8,069</b>	<b>0</b>	
<b>Percent Change</b>	<b>-0.6%</b>	<b>0.6%</b>	<b>1.2%</b>	<b>1.1%</b>	<b>2.2%</b>	<b>1.1%</b>	<b>0.0%</b>	<b>0.8%</b>	<b>0.8%</b>	<b>-5.5%</b>	<b>0.6%</b>	<b>4.0%</b>	<b>0.2%</b>	<b>-0.5%</b>	<b>28.8%</b>		
<b>Last Year</b>	<b>396,898</b>	<b>100,291</b>	<b>25.3%</b>	<b>189,451</b>	<b>51,105</b>	<b>27.0%</b>	<b>657,166</b>	<b>171,424</b>	<b>26.1%</b>	<b>12,791</b>	<b>168,949</b>	<b>17,765</b>	<b>151,184</b>	<b>19,774</b>	<b>25,762</b>	<b>0</b>	<b>22-Apr-08</b>
<b>EASTERN AREA</b>																	
Baltimore	7,081	1,976	27.9%	2,527	858	34.0%	11,430	3,668	32.1%	198	2,229	324	1,905	6			
Boston	4,007	637	15.9%	1,003	81	8.1%	5,763	923	16.0%	53	2,461	281	2,180	0			
Buffalo	5,028	1,042	20.7%	1,246	171	13.7%	6,863	1,384	20.2%	113	1,160	316	844	1	9,505		
Cleveland	10,511	2,254	21.4%	1,939	125	6.4%	13,775	2,444	17.7%	85	6,620	582	6,038	0		0	
Detroit	11,737	3,623	30.9%	2,188	334	15.3%	15,490	4,559	29.4%	35	4,495	476	4,019	1			
Hartford	1,630	220	13.5%	461	28	6.1%	2,784	420	15.1%	50	1,303	170	1,133	0			
Indianapolis	9,895	2,593	26.2%	3,475	625	18.0%	14,720	3,518	23.9%	22	3,327	428	2,899	0			
Manchester	1,331	232	17.4%	321	19	5.9%	1,791	264	14.7%	22	716	79	637	0		0	
New York	8,002	2,567	32.1%	2,437	938	38.5%	12,217	3,926	32.1%	33	2,545	373	2,172	5			
Newark	2,843	547	19.2%	588	161	27.4%	3,802	862	22.7%	73	1,917	319	1,598	0			
Philadelphia	16,308	2,064	12.7%	54,899	12,997	23.7%	81,458	16,302	20.0%	99	3,681	637	3,044	7,415			
Pittsburgh	4,883	1,352	27.7%	2,595	307	11.8%	7,852	1,748	22.3%	408	2,344	287	2,057	6			
Providence	1,396	139	10.0%	198	6	3.0%	1,872	217	11.6%	23	1,297	99	1,198	1			
Togus	1,953	358	18.3%	833	28	3.4%	3,095	421	13.6%	23	745	123	622	0			
White River Junction	667	165	24.7%	60	1	1.7%	762	167	21.9%	1	393	32	361	0			
Wilmington	697	53	7.6%	127	6	4.7%	905	65	7.2%	9	517	47	470	0			
<b>SOUTHERN AREA</b>																	
Atlanta	18,837	5,241	27.8%	5,445	1,309	24.0%	30,038	10,047	33.4%	313	6,882	868	6,014	3	7,734		0
Columbia	7,822	1,386	17.7%	1,622	153	9.4%	10,730	1,988	18.5%	115	3,558	727	2,831	3			
Huntington	2,167	207	9.6%	855	67	7.8%	3,910	653	16.7%	11	2,443	291	2,152	0			
Jackson	5,556	1,721	31.0%	1,587	183	11.5%	8,016	2,096	26.1%	57	2,603	190	2,413	1			
Louisville	4,718	837	17.7%	1,026	110	10.7%	6,565	1,103	16.8%	133	2,118	334	1,784	3			
Montgomery	11,413	3,163	27.7%	4,017	565	14.1%	19,976	5,632	28.2%	97	8,764	559	8,205	1			
Nashville	7,585	1,037	13.7%	912	7	0.8%	9,666	1,256	13.0%	199	4,360	615	3,745	1			
Roanoke	13,079	3,161	24.2%	1,543	75	4.9%	15,807	3,297	20.9%	658	4,928	1,069	3,859	36		0	
San Juan	2,769	479	17.3%	423	32	7.6%	3,714	598	16.1%	8	3,617	379	3,238	6			
St. Petersburg	27,064	6,000	22.2%	9,702	2,328	24.0%	40,992	9,905	24.2%	579	8,541	1,343	7,198	204		0	
Washington	13	9	69.2%	52	25	48.1%	342	75	21.9%	0	12	3	9	0			
Winston-Salem	21,197	4,761	22.5%	5,739	395	6.9%	29,134	5,869	20.1%	2,975	5,733	680	5,053	0			20-Apr-09

## Monday Morning Workload Report

As of: May 2, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>404,358</b>	<b>85,509</b>	<b>21.1%</b>	<b>237,806</b>	<b>42,638</b>	<b>17.9%</b>	<b>719,775</b>	<b>148,424</b>	<b>20.6%</b>	<b>12,502</b>	<b>195,111</b>	<b>23,377</b>	<b>171,734</b>	<b>17,015</b>	<b>36,084</b>	<b>0</b>	<b>20-Apr-09</b>
<b>Last Week</b>	<b>406,927</b>	<b>85,023</b>	<b>20.9%</b>	<b>235,306</b>	<b>41,730</b>	<b>17.7%</b>	<b>719,713</b>	<b>147,293</b>	<b>20.5%</b>	<b>13,230</b>	<b>193,873</b>	<b>22,488</b>	<b>171,385</b>	<b>17,103</b>	<b>28,015</b>	<b>0</b>	<b>10-Apr-09</b>
<b>Change from Last Week</b>	<b>-2,569</b>	<b>486</b>	<b>0.3%</b>	<b>2,503</b>	<b>908</b>	<b>0.2%</b>	<b>62</b>	<b>1,131</b>	<b>0.2%</b>	<b>-728</b>	<b>1,238</b>	<b>889</b>	<b>349</b>	<b>-88</b>	<b>8,069</b>	<b>0</b>	
<b>Percent Change</b>	<b>-0.6%</b>	<b>0.6%</b>	<b>1.2%</b>	<b>1.1%</b>	<b>2.2%</b>	<b>1.1%</b>	<b>0.0%</b>	<b>0.8%</b>	<b>0.8%</b>	<b>-5.5%</b>	<b>0.6%</b>	<b>4.0%</b>	<b>0.2%</b>	<b>-0.5%</b>	<b>28.8%</b>		
<b>Last Year</b>	<b>396,898</b>	<b>100,291</b>	<b>25.3%</b>	<b>189,451</b>	<b>51,105</b>	<b>27.0%</b>	<b>657,166</b>	<b>171,424</b>	<b>26.1%</b>	<b>12,791</b>	<b>168,949</b>	<b>17,765</b>	<b>151,184</b>	<b>19,774</b>	<b>25,762</b>	<b>0</b>	<b>22-Apr-08</b>
<b>CENTRAL AREA</b>																	
Chicago	9,544	2,293	24.0%	3,165	656	20.7%	13,829	3,501	25.3%	153	6,327	378	5,949	0			
Des Moines	3,845	935	24.3%	803	46	5.7%	5,646	1,602	28.4%	19	1,545	189	1,356	0			
Fargo	1,375	193	14.0%	190	3	1.6%	1,672	205	12.3%	17	341	125	216	0			
Houston	17,390	4,346	25.0%	3,999	711	17.8%	23,640	5,380	22.8%	451	11,194	930	10,264	6		0	
Lincoln	2,322	184	7.9%	417	12	2.9%	3,133	245	7.8%	55	1,505	432	1,073	1			
Little Rock	6,194	1,227	19.8%	981	92	9.4%	9,121	1,991	21.8%	43	2,246	365	1,881	0			
Milwaukee	11,032	919	8.3%	33,364	5,848	17.5%	47,662	7,043	14.8%	24	2,535	439	2,096	3,025			
Muskogee	6,591	918	13.9%	1,292	53	4.1%	8,825	1,113	12.6%	252	3,528	670	2,858	2	10,532		
New Orleans	5,861	1,485	25.3%	698	114	16.3%	7,926	2,323	29.3%	98	3,092	236	2,856	3			
Sioux Falls	963	76	7.9%	145	1	0.7%	1,241	83	6.7%	21	259	63	196	0			
St. Louis	8,831	2,130	24.1%	1,469	214	14.6%	11,230	2,530	22.5%	92	4,128	669	3,459	0	8,313		
St. Paul	15,926	1,572	9.9%	30,891	8,417	27.2%	51,195	10,476	20.5%	14	2,383	705	1,678	6,266		0	
Waco	19,075	4,239	22.2%	3,277	98	3.0%	24,490	4,839	19.8%	393	8,132	1,337	6,795	1			
Wichita	2,683	421	15.7%	658	14	2.1%	3,559	478	13.4%	246	1,119	277	842	0			
<b>WESTERN AREA</b>																	
Albuquerque	2,951	484	16.4%	709	54	7.6%	4,008	603	15.0%	91	1,826	132	1,694	1			
Anchorage	1,272	293	23.0%	493	56	11.4%	1,953	384	19.7%	61	444	40	404	0			
Boise	1,398	86	6.2%	403	18	4.5%	2,021	129	6.4%	23	684	177	507	0			
Denver	6,649	1,191	17.9%	2,104	219	10.4%	9,725	1,545	15.9%	425	3,978	318	3,660	1		0	
Fort Harrison	1,766	211	11.9%	357	3	0.8%	2,262	218	9.6%	18	334	56	278	2			
Honolulu	2,051	349	17.0%	352	40	11.4%	2,674	413	15.4%	109	715	68	647	1			
Los Angeles	8,501	1,753	20.6%	1,439	219	15.2%	10,888	2,147	19.7%	132	5,517	754	4,763	1			
Manila	1,828	264	14.4%	24,806	36	0.1%	27,026	391	1.4%	1	971	234	737	1			
Oakland	15,284	4,673	30.6%	4,410	1,654	37.5%	21,667	7,040	32.5%	68	4,657	700	3,957	3			
Phoenix	8,714	1,778	20.4%	1,769	62	3.5%	11,009	1,869	17.0%	136	3,387	352	3,035	3		0	
Portland	6,478	1,321	20.4%	3,147	1,028	32.7%	10,624	2,520	23.7%	14	4,198	404	3,794	2			
Reno	4,183	974	23.3%	349	17	4.9%	5,160	1,129	21.9%	33	1,103	163	940	0			
Salt Lake City	4,589	432	9.4%	1,377	86	6.2%	6,395	554	8.7%	1,736	1,119	303	816	0			
San Diego	8,439	1,281	15.2%	1,300	6	0.5%	11,329	1,425	12.6%	928	3,098	422	2,676	0			
Seattle	8,434	1,657	19.6%	5,614	926	16.5%	16,073	2,787	17.3%	457	3,945	808	3,137	3			
St. Louis RMC	0	0	0.0%	0	0	0.0%	0	0	0.0%	0	0	0	0	0			
Central Office	0	0	0.0%	8	0	0.0%	70	52	74.3%	0	0	0	0	0			
AMC	0	0	0.0%	3	1	33.3%	253	2	0.8%	0	21,492	0	21,492	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.

## Monday Morning Workload Report

As of: May 2, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>404,358</b>	<b>85,509</b>	<b>21.1%</b>	<b>237,806</b>	<b>42,638</b>	<b>17.9%</b>	<b>719,775</b>	<b>148,424</b>	<b>20.6%</b>	<b>12,502</b>	<b>195,111</b>	<b>23,377</b>	<b>171,734</b>	<b>17,015</b>	<b>36,084</b>	<b>0</b>	<b>20-Apr-09</b>
<b>Last Week</b>	<b>406,927</b>	<b>85,023</b>	<b>20.9%</b>	<b>235,306</b>	<b>41,730</b>	<b>17.7%</b>	<b>719,713</b>	<b>147,293</b>	<b>20.5%</b>	<b>13,230</b>	<b>193,873</b>	<b>22,488</b>	<b>171,385</b>	<b>17,103</b>	<b>28,015</b>	<b>0</b>	<b>10-Apr-09</b>
<b>Change from Last Week</b>	<b>-2,569</b>	<b>486</b>	<b>0.3%</b>	<b>2,503</b>	<b>908</b>	<b>0.2%</b>	<b>62</b>	<b>1,131</b>	<b>0.2%</b>	<b>-728</b>	<b>1,238</b>	<b>889</b>	<b>349</b>	<b>-88</b>	<b>8,069</b>	<b>0</b>	
<b>Percent Change</b>	<b>-0.6%</b>	<b>0.6%</b>	<b>1.2%</b>	<b>1.1%</b>	<b>2.2%</b>	<b>1.1%</b>	<b>0.0%</b>	<b>0.8%</b>	<b>0.8%</b>	<b>-5.5%</b>	<b>0.6%</b>	<b>4.0%</b>	<b>0.2%</b>	<b>-0.5%</b>	<b>28.8%</b>		
<b>Last Year</b>	<b>396,898</b>	<b>100,291</b>	<b>25.3%</b>	<b>189,451</b>	<b>51,105</b>	<b>27.0%</b>	<b>657,166</b>	<b>171,424</b>	<b>26.1%</b>	<b>12,791</b>	<b>168,949</b>	<b>17,765</b>	<b>151,184</b>	<b>19,774</b>	<b>25,762</b>	<b>0</b>	<b>22-Apr-08</b>

2. Predischarge claims pending includes 010 series, 110 series & EP 027.

## Monday Morning Workload Report

As of: May 9, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending
<b>USA</b>	<b>408,690</b>	<b>85,944</b>	<b>21.0%</b>	<b>238,089</b>	<b>42,789</b>	<b>18.0%</b>	<b>724,754</b>	<b>149,052</b>	<b>20.6%</b>	<b>13,247</b>	<b>191,702</b>	<b>19,911</b>	<b>171,791</b>	<b>16,802</b>	<b>69,190</b>	<b>0</b>
<b>Last Week</b>	<b>404,358</b>	<b>85,509</b>	<b>21.1%</b>	<b>237,809</b>	<b>42,638</b>	<b>17.9%</b>	<b>719,775</b>	<b>148,424</b>	<b>20.6%</b>	<b>12,502</b>	<b>195,111</b>	<b>23,377</b>	<b>171,734</b>	<b>17,015</b>	<b>36,084</b>	<b>0</b>
<b>Change from Last Week</b>	<b>4,332</b>	<b>435</b>	<b>-0.1%</b>	<b>280</b>	<b>151</b>	<b>0.1%</b>	<b>4,979</b>	<b>628</b>	<b>0.0%</b>	<b>745</b>	<b>-3,409</b>	<b>-3,466</b>	<b>57</b>	<b>-213</b>	<b>33,106</b>	<b>0</b>
<b>Percent Change</b>	<b>1.1%</b>	<b>0.5%</b>	<b>-0.3%</b>	<b>0.1%</b>	<b>0.4%</b>	<b>0.4%</b>	<b>0.7%</b>	<b>0.4%</b>	<b>-0.2%</b>	<b>6.0%</b>	<b>-1.7%</b>	<b>-14.8%</b>	<b>0.0%</b>	<b>-1.3%</b>	<b>91.7%</b>	
<b>Last Year</b>	<b>397,868</b>	<b>98,698</b>	<b>24.8%</b>	<b>188,465</b>	<b>49,940</b>	<b>26.5%</b>	<b>657,559</b>	<b>168,508</b>	<b>25.6%</b>	<b>13,685</b>	<b>169,979</b>	<b>18,336</b>	<b>151,643</b>	<b>19,534</b>	<b>26,175</b>	<b>0</b>
<b>EASTERN AREA</b>																
Baltimore	7,155	1,998	27.9%	2,586	917	35.5%	11,597	3,739	32.2%	207	2,184	279	1,905	6		
Boston	3,981	631	15.9%	1,010	81	8.0%	5,763	911	15.8%	57	2,428	256	2,172	0		
Buffalo	5,231	1,070	20.5%	1,381	176	12.7%	7,216	1,417	19.6%	114	1,140	305	835	1	17,504	
Cleveland	10,647	2,294	21.5%	1,928	120	6.2%	13,928	2,477	17.8%	93	6,586	522	6,064	0		0
Detroit	11,745	3,578	30.5%	2,095	332	15.8%	15,383	4,501	29.3%	40	4,413	445	3,968	1		
Hartford	1,652	229	13.9%	474	31	6.5%	2,796	427	15.3%	56	1,288	147	1,141	0		
Indianapolis	10,344	2,602	25.2%	3,480	639	18.4%	15,115	3,524	23.3%	24	3,218	336	2,882	0		
Manchester	1,315	224	17.0%	287	17	5.9%	1,740	255	14.7%	22	700	66	634	0		0
New York	8,043	2,549	31.7%	2,391	916	38.3%	12,152	3,886	32.0%	36	2,452	315	2,137	5		
Newark	2,883	549	19.0%	537	149	27.7%	3,801	852	22.4%	78	1,845	260	1,585	0		
Philadelphia	16,664	2,138	12.8%	54,811	13,159	24.0%	81,926	16,603	20.3%	103	3,594	535	3,059	7,391		
Pittsburgh	5,046	1,392	27.6%	2,677	330	12.3%	8,088	1,819	22.5%	442	2,301	257	2,044	6		
Providence	1,401	147	10.5%	165	8	4.8%	1,833	231	12.6%	26	1,277	78	1,199	1		
Togus	2,046	383	18.7%	785	21	2.7%	3,209	438	13.6%	22	729	108	621	0		
White River Junction	675	169	25.0%	56	0	0.0%	770	170	22.1%	1	387	25	362	0		
Wilmington	732	52	7.1%	113	4	3.5%	933	62	6.6%	9	510	50	460	0		
<b>SOUTHERN AREA</b>																
Atlanta	19,036	5,276	27.7%	5,726	1,398	24.4%	30,560	10,176	33.3%	307	6,668	698	5,970	3	15,402	0
Columbia	7,860	1,358	17.3%	1,513	165	10.9%	10,634	1,951	18.3%	102	3,514	640	2,874	3		
Huntington	2,244	212	9.4%	818	66	8.1%	3,953	658	16.6%	13	2,432	266	2,166	2		
Jackson	5,651	1,759	31.1%	1,627	184	11.3%	8,147	2,128	26.1%	51	2,558	144	2,414	2		
Louisville	4,866	828	17.0%	1,231	109	8.9%	6,911	1,089	15.8%	132	2,068	292	1,776	3		
Montgomery	11,472	3,237	28.2%	3,968	593	14.9%	20,046	5,788	28.9%	107	8,593	433	8,160	1		
Nashville	7,415	1,005	13.6%	890	7	0.8%	9,496	1,227	12.9%	209	4,258	507	3,751	1		
Roanoke	12,955	3,138	24.2%	1,667	73	4.4%	15,814	3,276	20.7%	697	4,787	913	3,874	34		0
San Juan	2,872	482	16.8%	421	28	6.7%	3,789	597	15.8%	10	3,620	315	3,305	6		
St. Petersburg	27,476	6,140	22.3%	9,646	2,233	23.1%	41,539	9,948	23.9%	597	8,320	1,175	7,145	199		0
Washington	12	7	58.3%	46	21	45.7%	330	70	21.2%	0	10	1	9	0		
Winston-Salem	20,879	4,612	22.1%	5,802	335	5.8%	28,741	5,635	19.6%	3,253	5,610	569	5,041	0		

## Monday Morning Workload Report

As of: May 9, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending
<b>USA</b>	<b>408,690</b>	<b>85,944</b>	<b>21.0%</b>	<b>238,089</b>	<b>42,789</b>	<b>18.0%</b>	<b>724,754</b>	<b>149,052</b>	<b>20.6%</b>	<b>13,247</b>	<b>191,702</b>	<b>19,911</b>	<b>171,791</b>	<b>16,802</b>	<b>69,190</b>	<b>0</b>
<b>Last Week</b>	<b>404,358</b>	<b>85,509</b>	<b>21.1%</b>	<b>237,809</b>	<b>42,638</b>	<b>17.9%</b>	<b>719,775</b>	<b>148,424</b>	<b>20.6%</b>	<b>12,502</b>	<b>195,111</b>	<b>23,377</b>	<b>171,734</b>	<b>17,015</b>	<b>36,084</b>	<b>0</b>
<b>Change from Last Week</b>	<b>4,332</b>	<b>435</b>	<b>-0.1%</b>	<b>280</b>	<b>151</b>	<b>0.1%</b>	<b>4,979</b>	<b>628</b>	<b>0.0%</b>	<b>745</b>	<b>-3,409</b>	<b>-3,466</b>	<b>57</b>	<b>-213</b>	<b>33,106</b>	<b>0</b>
<b>Percent Change</b>	<b>1.1%</b>	<b>0.5%</b>	<b>-0.3%</b>	<b>0.1%</b>	<b>0.4%</b>	<b>0.4%</b>	<b>0.7%</b>	<b>0.4%</b>	<b>-0.2%</b>	<b>6.0%</b>	<b>-1.7%</b>	<b>-14.8%</b>	<b>0.0%</b>	<b>-1.3%</b>	<b>91.7%</b>	
<b>Last Year</b>	<b>397,868</b>	<b>98,698</b>	<b>24.8%</b>	<b>188,465</b>	<b>49,940</b>	<b>26.5%</b>	<b>657,559</b>	<b>168,508</b>	<b>25.6%</b>	<b>13,685</b>	<b>169,979</b>	<b>18,336</b>	<b>151,643</b>	<b>19,534</b>	<b>26,175</b>	<b>0</b>
<b>CENTRAL AREA</b>																
Chicago	9,578	2,314	24.2%	3,139	646	20.6%	13,740	3,446	25.1%	139	6,212	281	5,931	0		
Des Moines	3,837	916	23.9%	855	41	4.8%	5,721	1,570	27.4%	15	1,526	136	1,390	0		
Fargo	1,449	191	13.2%	170	2	1.2%	1,722	202	11.7%	18	324	131	193	0		
Houston	17,601	4,436	25.2%	3,888	711	18.3%	23,744	5,487	23.1%	474	11,066	804	10,262	6		0
Lincoln	2,451	191	7.8%	421	8	1.9%	3,285	252	7.7%	60	1,467	393	1,074	1		
Little Rock	6,286	1,230	19.6%	1,006	89	8.8%	9,261	1,981	21.4%	43	2,244	321	1,923	0		
Milwaukee	11,341	944	8.3%	32,966	6,063	18.4%	47,633	7,295	15.3%	27	2,504	371	2,133	2,991		
Muskogee	6,790	918	13.5%	1,291	48	3.7%	9,096	1,110	12.2%	261	3,432	584	2,848	2	21,989	
New Orleans	5,814	1,472	25.3%	635	105	16.5%	7,816	2,296	29.4%	97	3,058	212	2,846	3		
Sioux Falls	936	73	7.8%	156	0	0.0%	1,227	79	6.4%	22	262	65	197	0		
St. Louis	8,948	2,163	24.2%	1,445	213	14.7%	11,445	2,564	22.4%	80	4,016	552	3,464	0	14,295	
St. Paul	16,182	1,503	9.3%	30,761	8,332	27.1%	51,393	10,352	20.1%	13	2,344	596	1,748	6,113		0
Waco	19,423	4,327	22.3%	3,214	104	3.2%	24,723	4,927	19.9%	382	8,008	1,126	6,882	2		
Wichita	2,746	438	16.0%	667	14	2.1%	3,638	497	13.7%	240	1,076	248	828	1		
<b>WESTERN AREA</b>																
Albuquerque	3,009	506	16.8%	672	56	8.3%	4,033	627	15.5%	89	1,804	95	1,709	1		
Anchorage	1,280	289	22.6%	483	65	13.5%	1,957	391	20.0%	72	425	32	393	0		
Boise	1,386	83	6.0%	394	19	4.8%	1,999	130	6.5%	25	655	142	513	0		
Denver	6,814	1,220	17.9%	2,107	215	10.2%	9,916	1,569	15.8%	467	3,915	266	3,649	1		0
Fort Harrison	1,760	210	11.9%	374	2	0.5%	2,266	217	9.6%	20	325	55	270	2		
Honolulu	2,109	357	16.9%	380	43	11.3%	2,724	425	15.6%	95	702	48	654	1		
Los Angeles	8,543	1,733	20.3%	1,331	201	15.1%	10,852	2,111	19.5%	153	5,341	635	4,706	2		
Manila	1,862	276	14.8%	25,866	35	0.1%	28,133	407	1.4%	1	941	215	726	1		
Oakland	15,406	4,667	30.3%	4,284	1,581	36.9%	21,548	6,955	32.3%	78	4,510	623	3,887	2		
Phoenix	8,560	1,666	19.5%	1,800	60	3.3%	10,893	1,762	16.2%	140	3,339	294	3,045	3		0
Portland	6,621	1,366	20.6%	3,113	983	31.6%	10,705	2,528	23.6%	18	4,153	333	3,820	2		
Reno	4,248	1,017	23.9%	323	14	4.3%	5,230	1,176	22.5%	40	1,077	129	948	0		
Salt Lake City	4,501	441	9.8%	1,396	89	6.4%	6,298	570	9.1%	1,935	1,113	274	839	0		
San Diego	8,458	1,245	14.7%	1,176	7	0.6%	11,067	1,395	12.6%	960	3,015	338	2,677	0		
Seattle	8,453	1,693	20.0%	5,637	930	16.5%	16,156	2,818	17.4%	475	3,797	675	3,122	3		
St. Louis RMC	0	0	0.0%	0	0	0.0%	0	0	0.0%	0	0	0	0	0		
Central Office	0	0	0.0%	8	1	12.5%	70	53	75.7%	0	0	0	0	0		
AMC	0	0	0.0%	0	0	0.0%	253	5	2.0%	0	21,561	0	21,561	0		

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.

## Monday Morning Workload Report

As of: May 9, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending
<b>USA</b>	<b>408,690</b>	<b>85,944</b>	<b>21.0%</b>	<b>238,089</b>	<b>42,789</b>	<b>18.0%</b>	<b>724,754</b>	<b>149,052</b>	<b>20.6%</b>	<b>13,247</b>	<b>191,702</b>	<b>19,911</b>	<b>171,791</b>	<b>16,802</b>	<b>69,190</b>	<b>0</b>
<b>Last Week</b>	<b>404,358</b>	<b>85,509</b>	<b>21.1%</b>	<b>237,809</b>	<b>42,638</b>	<b>17.9%</b>	<b>719,775</b>	<b>148,424</b>	<b>20.6%</b>	<b>12,502</b>	<b>195,111</b>	<b>23,377</b>	<b>171,734</b>	<b>17,015</b>	<b>36,084</b>	<b>0</b>
<b>Change from Last Week</b>	<b>4,332</b>	<b>435</b>	<b>-0.1%</b>	<b>280</b>	<b>151</b>	<b>0.1%</b>	<b>4,979</b>	<b>628</b>	<b>0.0%</b>	<b>745</b>	<b>-3,409</b>	<b>-3,466</b>	<b>57</b>	<b>-213</b>	<b>33,106</b>	<b>0</b>
<b>Percent Change</b>	<b>1.1%</b>	<b>0.5%</b>	<b>-0.3%</b>	<b>0.1%</b>	<b>0.4%</b>	<b>0.4%</b>	<b>0.7%</b>	<b>0.4%</b>	<b>-0.2%</b>	<b>6.0%</b>	<b>-1.7%</b>	<b>-14.8%</b>	<b>0.0%</b>	<b>-1.3%</b>	<b>91.7%</b>	
<b>Last Year</b>	<b>397,868</b>	<b>98,698</b>	<b>24.8%</b>	<b>188,465</b>	<b>49,940</b>	<b>26.5%</b>	<b>657,559</b>	<b>168,508</b>	<b>25.6%</b>	<b>13,685</b>	<b>169,979</b>	<b>18,336</b>	<b>151,643</b>	<b>19,534</b>	<b>26,175</b>	<b>0</b>

2. Predischarge claims pending includes 010 series, 110 series & EP 027.





# Monday Morning Workload Report

COE
27-Apr-09
20-Apr-09
23-Apr-08

# Monday Morning Workload Report

COE
27-Apr-09
20-Apr-09
23-Apr-08

## Monday Morning Workload Report

As of: May 15, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending
<b>USA</b>	<b>409,604</b>	<b>84,282</b>	<b>20.6%</b>	<b>237,783</b>	<b>42,335</b>	<b>17.8%</b>	<b>725,051</b>	<b>146,565</b>	<b>20.2%</b>	<b>14,112</b>	<b>192,987</b>	<b>21,271</b>	<b>171,716</b>	<b>16,541</b>	<b>85,821</b>	<b>0</b>
<b>Last Week</b>	<b>408,690</b>	<b>85,944</b>	<b>21.0%</b>	<b>238,089</b>	<b>42,789</b>	<b>18.0%</b>	<b>724,754</b>	<b>149,052</b>	<b>20.6%</b>	<b>13,247</b>	<b>191,702</b>	<b>19,911</b>	<b>171,791</b>	<b>16,802</b>	<b>69,190</b>	<b>0</b>
<b>Change from Last Week</b>	<b>914</b>	<b>-1,662</b>	<b>-0.5%</b>	<b>-306</b>	<b>-454</b>	<b>-0.2%</b>	<b>297</b>	<b>-2,487</b>	<b>-0.4%</b>	<b>865</b>	<b>1,285</b>	<b>1,360</b>	<b>(75)</b>	<b>-261</b>	<b>16,631</b>	<b>0</b>
<b>Percent Change</b>	<b>0.2%</b>	<b>-1.9%</b>	<b>-2.2%</b>	<b>-0.1%</b>	<b>-1.1%</b>	<b>-0.9%</b>	<b>0.0%</b>	<b>-1.7%</b>	<b>-1.7%</b>	<b>6.5%</b>	<b>0.7%</b>	<b>6.8%</b>	<b>0.0%</b>	<b>-1.6%</b>	<b>24.0%</b>	
<b>Last Year</b>	<b>396,610</b>	<b>98,362</b>	<b>24.8%</b>	<b>185,031</b>	<b>49,351</b>	<b>26.7%</b>	<b>653,378</b>	<b>167,381</b>	<b>25.6%</b>	<b>14,445</b>	<b>171,212</b>	<b>19,039</b>	<b>152,173</b>	<b>19,297</b>	<b>24,218</b>	<b>0</b>
<b>EASTERN AREA</b>																
Baltimore	7,306	2,011	27.5%	2,644	906	34.3%	11,806	3,738	31.7%	249	2,259	295	1,964	6		
Boston	3,937	602	15.3%	1,016	80	7.9%	5,719	864	15.1%	62	2,455	279	2,176	0		
Buffalo	5,216	1,036	19.9%	1,369	176	12.9%	7,173	1,384	19.3%	128	1,132	323	809	1	20,942	
Cleveland	10,778	2,262	21.0%	1,917	95	5.0%	14,030	2,418	17.2%	107	6,655	554	6,101	0		0
Detroit	11,753	3,509	29.9%	1,970	306	15.5%	15,282	4,410	28.9%	43	4,445	460	3,985	1		
Hartford	1,664	220	13.2%	466	29	6.2%	2,797	404	14.4%	115	1,284	158	1,126	0		
Indianapolis	10,360	2,596	25.1%	3,752	672	17.9%	15,357	3,540	23.1%	25	3,223	373	2,850	0		
Manchester	1,305	220	16.9%	274	15	5.5%	1,721	246	14.3%	22	704	75	629	0		0
New York	7,924	2,481	31.3%	2,285	862	37.7%	11,908	3,763	31.6%	43	2,462	341	2,121	2		
Newark	2,854	540	18.9%	519	133	25.6%	3,753	826	22.0%	77	1,847	268	1,579	0		
Philadelphia	17,079	2,128	12.5%	54,170	13,375	24.7%	81,812	16,851	20.6%	101	3,636	580	3,056	7,381		
Pittsburgh	5,050	1,369	27.1%	2,672	329	12.3%	8,078	1,790	22.2%	440	2,290	271	2,019	6		
Providence	1,403	141	10.0%	142	8	5.6%	1,830	227	12.4%	27	1,286	92	1,194	1		
Togus	2,085	374	17.9%	756	19	2.5%	3,180	421	13.2%	19	723	108	615	0		
White River Junction	693	168	24.2%	65	0	0.0%	795	169	21.3%	2	388	35	353	0		
Wilmington	723	51	7.1%	115	3	2.6%	916	59	6.4%	14	502	52	450	0		
<b>SOUTHERN AREA</b>																
Atlanta	19,092	5,225	27.4%	6,165	1,392	22.6%	31,114	10,084	32.4%	306	6,673	776	5,897	3	21,893	0
Columbia	7,812	1,309	16.8%	1,509	146	9.7%	10,567	1,874	17.7%	129	3,567	712	2,855	3		
Huntington	2,269	204	9.0%	831	69	8.3%	4,017	652	16.2%	11	2,456	288	2,168	2		
Jackson	5,616	1,710	30.4%	1,670	172	10.3%	8,147	2,060	25.3%	54	2,573	131	2,442	2		
Louisville	4,909	800	16.3%	1,220	105	8.6%	6,895	1,028	14.9%	134	2,086	314	1,772	3		
Montgomery	11,409	3,153	27.6%	3,999	579	14.5%	20,020	5,721	28.6%	101	8,613	465	8,148	0		
Nashville	7,430	959	12.9%	866	5	0.6%	9,393	1,180	12.6%	215	4,292	557	3,735	1		
Roanoke	12,829	3,054	23.8%	1,773	76	4.3%	15,794	3,190	20.2%	756	4,848	954	3,894	34		0
San Juan	2,869	460	16.0%	476	28	5.9%	3,833	573	14.9%	9	3,621	348	3,273	5		
St. Petersburg	27,774	6,139	22.1%	9,614	2,091	21.7%	41,817	9,729	23.3%	621	8,307	1,337	6,970	181		0
Washington	14	7	50.0%	60	21	35.0%	350	73	20.9%	0	8	1	7	0		
Winston-Salem	20,668	4,392	21.3%	5,786	325	5.6%	28,454	5,379	18.9%	3,584	5,714	630	5,084	0		

## Monday Morning Workload Report

As of: May 15, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending
<b>USA</b>	<b>409,604</b>	<b>84,282</b>	<b>20.6%</b>	<b>237,783</b>	<b>42,335</b>	<b>17.8%</b>	<b>725,051</b>	<b>146,565</b>	<b>20.2%</b>	<b>14,112</b>	<b>192,987</b>	<b>21,271</b>	<b>171,716</b>	<b>16,541</b>	<b>85,821</b>	<b>0</b>
<b>Last Week</b>	<b>408,690</b>	<b>85,944</b>	<b>21.0%</b>	<b>238,089</b>	<b>42,789</b>	<b>18.0%</b>	<b>724,754</b>	<b>149,052</b>	<b>20.6%</b>	<b>13,247</b>	<b>191,702</b>	<b>19,911</b>	<b>171,791</b>	<b>16,802</b>	<b>69,190</b>	<b>0</b>
<b>Change from Last Week</b>	<b>914</b>	<b>-1,662</b>	<b>-0.5%</b>	<b>-306</b>	<b>-454</b>	<b>-0.2%</b>	<b>297</b>	<b>-2,487</b>	<b>-0.4%</b>	<b>865</b>	<b>1,285</b>	<b>1,360</b>	<b>(75)</b>	<b>-261</b>	<b>16,631</b>	<b>0</b>
<b>Percent Change</b>	<b>0.2%</b>	<b>-1.9%</b>	<b>-2.2%</b>	<b>-0.1%</b>	<b>-1.1%</b>	<b>-0.9%</b>	<b>0.0%</b>	<b>-1.7%</b>	<b>-1.7%</b>	<b>6.5%</b>	<b>0.7%</b>	<b>6.8%</b>	<b>0.0%</b>	<b>-1.6%</b>	<b>24.0%</b>	
<b>Last Year</b>	<b>396,610</b>	<b>98,362</b>	<b>24.8%</b>	<b>185,031</b>	<b>49,351</b>	<b>26.7%</b>	<b>653,378</b>	<b>167,381</b>	<b>25.6%</b>	<b>14,445</b>	<b>171,212</b>	<b>19,039</b>	<b>152,173</b>	<b>19,297</b>	<b>24,218</b>	<b>0</b>
<b>CENTRAL AREA</b>																
Chicago	9,771	2,370	24.3%	3,103	633	20.4%	13,751	3,394	24.7%	151	6,250	307	5,943	0		
Des Moines	3,813	896	23.5%	827	40	4.8%	5,680	1,548	27.3%	16	1,527	135	1,392	0		
Fargo	1,427	172	12.1%	164	1	0.6%	1,686	182	10.8%	21	338	128	210	0		
Houston	17,652	4,383	24.8%	3,849	717	18.6%	23,745	5,445	22.9%	509	11,123	850	10,273	6		0
Lincoln	2,423	192	7.9%	342	6	1.8%	3,188	244	7.7%	66	1,472	425	1,047	1		
Little Rock	6,217	1,175	18.9%	1,034	94	9.1%	9,237	1,917	20.8%	45	2,288	333	1,955	0		
Milwaukee	11,378	910	8.0%	32,523	6,125	18.8%	47,282	7,334	15.5%	30	2,504	400	2,104	2,961		
Muskogee	6,841	892	13.0%	1,263	41	3.2%	9,116	1,070	11.7%	271	3,461	602	2,859	2	26,654	
New Orleans	5,790	1,424	24.6%	701	103	14.7%	7,861	2,256	28.7%	115	3,060	238	2,822	4		
Sioux Falls	927	69	7.4%	123	0	0.0%	1,176	75	6.4%	25	265	67	198	0		
St. Louis	8,968	2,103	23.5%	1,413	206	14.6%	11,437	2,488	21.8%	92	4,038	569	3,469	0	16,332	
St. Paul	16,158	1,435	8.9%	30,596	8,048	26.3%	51,230	9,999	19.5%	15	2,386	654	1,732	5,913		0
Waco	19,605	4,232	21.6%	3,231	100	3.1%	24,838	4,814	19.4%	392	8,090	1,153	6,937	1		
Wichita	2,781	436	15.7%	689	14	2.0%	3,679	494	13.4%	227	1,075	264	811	1		
<b>WESTERN AREA</b>																
Albuquerque	3,033	479	15.8%	689	59	8.6%	4,096	604	14.7%	96	1,809	105	1,704	1		
Anchorage	1,295	289	22.3%	461	63	13.7%	1,959	380	19.4%	72	421	62	359	0		
Boise	1,367	74	5.4%	388	16	4.1%	1,968	109	5.5%	27	671	146	525	0		
Denver	6,745	1,180	17.5%	2,090	202	9.7%	9,837	1,506	15.3%	461	4,018	300	3,718	4		0
Fort Harrison	1,726	203	11.8%	380	3	0.8%	2,243	212	9.5%	21	323	59	264	1		
Honolulu	2,132	347	16.3%	403	39	9.7%	2,777	412	14.8%	117	697	60	637	1		
Los Angeles	8,547	1,687	19.7%	1,168	188	16.1%	10,723	2,043	19.1%	158	5,382	676	4,706	2		
Manila	1,887	278	14.7%	26,491	35	0.1%	28,787	409	1.4%	0	930	210	720	1		
Oakland	15,408	4,603	29.9%	4,257	1,559	36.6%	21,495	6,860	31.9%	85	4,559	656	3,903	2		
Phoenix	8,536	1,638	19.2%	1,783	58	3.3%	10,865	1,731	15.9%	135	3,341	291	3,050	3		0
Portland	6,659	1,328	19.9%	3,230	944	29.2%	10,900	2,445	22.4%	18	4,196	344	3,852	2		
Reno	4,207	997	23.7%	287	13	4.5%	5,168	1,155	22.3%	42	1,082	139	943	0		
Salt Lake City	4,329	449	10.4%	1,335	83	6.2%	6,061	575	9.5%	2,020	1,148	298	850	0		
San Diego	8,543	1,229	14.4%	1,137	7	0.6%	11,046	1,350	12.2%	995	3,062	348	2,714	0		
Seattle	8,618	1,692	19.6%	5,717	920	16.1%	16,380	2,806	17.1%	496	3,779	675	3,104	3		
St. Louis RMC	0	0	0.0%	0	0	0.0%	0	0	0.0%	0	0	0	0	0		
Central Office	0	0	0.0%	8	1	12.5%	68	51	75.0%	0	0	0	0	0		
AMC	0	0	0.0%	0	0	0.0%	214	4	1.9%	0	21,643	0	21,643	0		

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.

## Monday Morning Workload Report

As of: May 15, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending
<b>USA</b>	<b>409,604</b>	<b>84,282</b>	<b>20.6%</b>	<b>237,783</b>	<b>42,335</b>	<b>17.8%</b>	<b>725,051</b>	<b>146,565</b>	<b>20.2%</b>	<b>14,112</b>	<b>192,987</b>	<b>21,271</b>	<b>171,716</b>	<b>16,541</b>	<b>85,821</b>	<b>0</b>
<b>Last Week</b>	<b>408,690</b>	<b>85,944</b>	<b>21.0%</b>	<b>238,089</b>	<b>42,789</b>	<b>18.0%</b>	<b>724,754</b>	<b>149,052</b>	<b>20.6%</b>	<b>13,247</b>	<b>191,702</b>	<b>19,911</b>	<b>171,791</b>	<b>16,802</b>	<b>69,190</b>	<b>0</b>
<b>Change from Last Week</b>	<b>914</b>	<b>-1,662</b>	<b>-0.5%</b>	<b>-306</b>	<b>-454</b>	<b>-0.2%</b>	<b>297</b>	<b>-2,487</b>	<b>-0.4%</b>	<b>865</b>	<b>1,285</b>	<b>1,360</b>	<b>(75)</b>	<b>-261</b>	<b>16,631</b>	<b>0</b>
<b>Percent Change</b>	<b>0.2%</b>	<b>-1.9%</b>	<b>-2.2%</b>	<b>-0.1%</b>	<b>-1.1%</b>	<b>-0.9%</b>	<b>0.0%</b>	<b>-1.7%</b>	<b>-1.7%</b>	<b>6.5%</b>	<b>0.7%</b>	<b>6.8%</b>	<b>0.0%</b>	<b>-1.6%</b>	<b>24.0%</b>	
<b>Last Year</b>	<b>396,610</b>	<b>98,362</b>	<b>24.8%</b>	<b>185,031</b>	<b>49,351</b>	<b>26.7%</b>	<b>653,378</b>	<b>167,381</b>	<b>25.6%</b>	<b>14,445</b>	<b>171,212</b>	<b>19,039</b>	<b>152,173</b>	<b>19,297</b>	<b>24,218</b>	<b>0</b>

2. Predischarge claims pending includes 010 series, 110 series & EP 027.



# Monday Morning Workload Report

COE
5-May-09 27-Apr-09
5-May-08

# Monday Morning Workload Report

COE
5-May-09
27-Apr-09
5-May-08



## Monday Morning Workload Report

As of: May 23, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending
<b>USA</b>	<b>408,591</b>	<b>86,502</b>	<b>21.2%</b>	<b>237,524</b>	<b>43,598</b>	<b>18.4%</b>	<b>723,850</b>	<b>150,353</b>	<b>20.8%</b>	<b>14,713</b>	<b>194,200</b>	<b>22,559</b>	<b>171,641</b>	<b>16,409</b>	<b>100,137</b>	<b>0</b>
<b>Last Week</b>	<b>409,604</b>	<b>84,282</b>	<b>20.6%</b>	<b>237,783</b>	<b>42,335</b>	<b>17.8%</b>	<b>725,051</b>	<b>146,565</b>	<b>20.2%</b>	<b>14,112</b>	<b>192,987</b>	<b>21,271</b>	<b>171,716</b>	<b>16,541</b>	<b>85,821</b>	<b>0</b>
<b>Change from Last Week</b>	<b>-1,013</b>	<b>2,220</b>	<b>0.6%</b>	<b>-259</b>	<b>1,263</b>	<b>0.6%</b>	<b>-1,201</b>	<b>3,788</b>	<b>0.6%</b>	<b>601</b>	<b>1,213</b>	<b>1,288</b>	<b>(75)</b>	<b>-132</b>	<b>14,316</b>	<b>0</b>
<b>Percent Change</b>	<b>-0.2%</b>	<b>2.6%</b>	<b>2.9%</b>	<b>-0.1%</b>	<b>3.0%</b>	<b>3.1%</b>	<b>-0.2%</b>	<b>2.6%</b>	<b>2.8%</b>	<b>4.3%</b>	<b>0.6%</b>	<b>6.1%</b>	<b>0.0%</b>	<b>-0.8%</b>	<b>16.7%</b>	
<b>Last Year</b>	<b>394,808</b>	<b>95,392</b>	<b>24.2%</b>	<b>181,598</b>	<b>48,080</b>	<b>26.5%</b>	<b>648,257</b>	<b>162,900</b>	<b>25.1%</b>	<b>15,305</b>	<b>172,413</b>	<b>19,733</b>	<b>152,680</b>	<b>18,954</b>	<b>27,959</b>	<b>0</b>
<b>EASTERN AREA</b>																
Baltimore	7,327	2,018	27.5%	2,645	940	35.5%	11,823	3,794	32.1%	264	2,326	307	2,019	6		
Boston	3,946	616	15.6%	1,085	81	7.5%	5,780	930	16.1%	66	2,460	292	2,168	0		
Buffalo	5,171	1,078	20.8%	1,406	181	12.9%	7,153	1,435	20.1%	161	1,127	333	794	1	24,965	
Cleveland	10,648	2,297	21.6%	2,022	79	3.9%	13,937	2,434	17.5%	116	6,718	560	6,158	0		0
Detroit	11,724	3,630	31.0%	2,021	295	14.6%	15,336	4,513	29.4%	44	4,525	470	4,055	1		
Hartford	1,660	211	12.7%	483	30	6.2%	2,800	405	14.5%	93	1,293	177	1,116	0		
Indianapolis	10,387	2,711	26.1%	3,813	704	18.5%	15,426	3,689	23.9%	27	3,252	397	2,855	1		
Manchester	1,267	229	18.1%	240	14	5.8%	1,667	257	15.4%	22	707	81	626	0		0
New York	7,910	2,521	31.9%	2,230	888	39.8%	11,802	3,882	32.9%	45	2,456	379	2,077	2		
Newark	2,884	591	20.5%	494	132	26.7%	3,781	874	23.1%	83	1,845	276	1,569	0		
Philadelphia	17,082	2,217	13.0%	53,549	13,839	25.8%	81,341	17,499	21.5%	105	3,676	625	3,051	7,372		
Pittsburgh	5,075	1,352	26.6%	2,736	335	12.2%	8,168	1,783	21.8%	467	2,269	294	1,975	6		
Providence	1,481	149	10.1%	162	8	4.9%	1,940	237	12.2%	28	1,276	124	1,152	1		
Togus	2,055	389	18.9%	744	18	2.4%	3,108	435	14.0%	28	725	111	614	0		
White River Junction	676	173	25.6%	59	0	0.0%	773	174	22.5%	3	395	44	351	0		
Wilmington	729	56	7.7%	124	3	2.4%	936	64	6.8%	14	497	48	449	0		
<b>SOUTHERN AREA</b>																
Atlanta	19,125	5,401	28.2%	6,004	1,481	24.7%	30,911	10,358	33.5%	303	6,705	837	5,868	3	23,734	0
Columbia	7,837	1,337	17.1%	1,516	159	10.5%	10,558	1,895	17.9%	122	3,611	777	2,834	3		
Huntington	2,170	204	9.4%	817	70	8.6%	3,916	663	16.9%	11	2,464	302	2,162	2		
Jackson	5,574	1,761	31.6%	1,617	171	10.6%	8,029	2,133	26.6%	53	2,577	137	2,440	2		
Louisville	4,976	839	16.9%	1,183	113	9.6%	6,865	1,081	15.7%	126	2,115	342	1,773	3		
Montgomery	11,272	3,294	29.2%	4,213	616	14.6%	20,206	5,951	29.5%	102	8,648	527	8,121	0		
Nashville	7,406	951	12.8%	844	7	0.8%	9,381	1,177	12.5%	210	4,336	569	3,767	1		
Roanoke	12,899	3,157	24.5%	1,670	66	4.0%	15,792	3,285	20.8%	800	4,905	956	3,949	33		0
San Juan	2,919	476	16.3%	478	24	5.0%	3,925	602	15.3%	12	3,646	361	3,285	5		
St. Petersburg	27,882	6,356	22.8%	9,464	2,017	21.3%	41,736	9,801	23.5%	636	8,495	1,453	7,042	175		0
Washington	11	7	63.6%	40	21	52.5%	326	75	23.0%	0	8	1	7	0		
Winston-Salem	20,595	4,566	22.2%	5,916	331	5.6%	28,362	5,508	19.4%	3,801	5,870	697	5,173	8		

## Monday Morning Workload Report

As of: May 23, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending
<b>USA</b>	<b>408,591</b>	<b>86,502</b>	<b>21.2%</b>	<b>237,524</b>	<b>43,598</b>	<b>18.4%</b>	<b>723,850</b>	<b>150,353</b>	<b>20.8%</b>	<b>14,713</b>	<b>194,200</b>	<b>22,559</b>	<b>171,641</b>	<b>16,409</b>	<b>100,137</b>	<b>0</b>
<b>Last Week</b>	<b>409,604</b>	<b>84,282</b>	<b>20.6%</b>	<b>237,783</b>	<b>42,335</b>	<b>17.8%</b>	<b>725,051</b>	<b>146,565</b>	<b>20.2%</b>	<b>14,112</b>	<b>192,987</b>	<b>21,271</b>	<b>171,716</b>	<b>16,541</b>	<b>85,821</b>	<b>0</b>
<b>Change from Last Week</b>	<b>-1,013</b>	<b>2,220</b>	<b>0.6%</b>	<b>-259</b>	<b>1,263</b>	<b>0.6%</b>	<b>-1,201</b>	<b>3,788</b>	<b>0.6%</b>	<b>601</b>	<b>1,213</b>	<b>1,288</b>	<b>(75)</b>	<b>-132</b>	<b>14,316</b>	<b>0</b>
<b>Percent Change</b>	<b>-0.2%</b>	<b>2.6%</b>	<b>2.9%</b>	<b>-0.1%</b>	<b>3.0%</b>	<b>3.1%</b>	<b>-0.2%</b>	<b>2.6%</b>	<b>2.8%</b>	<b>4.3%</b>	<b>0.6%</b>	<b>6.1%</b>	<b>0.0%</b>	<b>-0.8%</b>	<b>16.7%</b>	<b>0</b>
<b>Last Year</b>	<b>394,808</b>	<b>95,392</b>	<b>24.2%</b>	<b>181,598</b>	<b>48,080</b>	<b>26.5%</b>	<b>648,257</b>	<b>162,900</b>	<b>25.1%</b>	<b>15,305</b>	<b>172,413</b>	<b>19,733</b>	<b>152,680</b>	<b>18,954</b>	<b>27,959</b>	<b>0</b>
<b>CENTRAL AREA</b>																
Chicago	9,634	2,390	24.8%	3,056	647	21.2%	13,508	3,377	25.0%	150	6,268	335	5,933	1		
Des Moines	3,773	948	25.1%	876	41	4.7%	5,689	1,614	28.4%	15	1,535	151	1,384	0		
Fargo	1,407	169	12.0%	161	3	1.9%	1,661	178	10.7%	29	335	130	205	0		
Houston	17,730	4,543	25.6%	3,870	718	18.6%	23,861	5,607	23.5%	513	11,232	888	10,344	6		0
Lincoln	2,418	194	8.0%	352	6	1.7%	3,153	243	7.7%	68	1,464	453	1,011	1		
Little Rock	6,157	1,169	19.0%	1,169	106	9.1%	9,328	1,935	20.7%	51	2,304	348	1,956	0		
Milwaukee	11,481	936	8.2%	32,080	6,499	20.3%	47,028	7,751	16.5%	36	2,508	422	2,086	2,947		
Muskogee	6,827	910	13.3%	1,189	41	3.4%	9,013	1,091	12.1%	290	3,464	627	2,837	2	32,355	
New Orleans	5,747	1,426	24.8%	725	106	14.6%	7,851	2,269	28.9%	128	3,072	250	2,822	4		
Sioux Falls	892	66	7.4%	108	1	0.9%	1,124	75	6.7%	27	266	67	199	0		
St. Louis	8,835	2,076	23.5%	1,380	199	14.4%	11,254	2,441	21.7%	92	4,075	590	3,485	0	19,083	
St. Paul	15,691	1,436	9.2%	30,329	8,144	26.9%	50,619	10,129	20.0%	19	2,375	691	1,684	5,800		0
Waco	19,707	4,378	22.2%	3,500	126	3.6%	25,278	4,994	19.8%	401	8,112	1,189	6,923	3		
Wichita	2,745	451	16.4%	710	15	2.1%	3,653	509	13.9%	221	1,110	272	838	1		
<b>WESTERN AREA</b>																
Albuquerque	3,045	496	16.3%	641	58	9.0%	4,045	618	15.3%	101	1,822	109	1,713	0		
Anchorage	1,286	305	23.7%	478	66	13.8%	1,994	405	20.3%	78	421	84	337	0		
Boise	1,363	78	5.7%	402	16	4.0%	1,976	114	5.8%	30	667	145	522	0		
Denver	6,704	1,184	17.7%	2,083	195	9.4%	9,818	1,500	15.3%	466	4,007	339	3,668	3		0
Fort Harrison	1,690	220	13.0%	392	3	0.8%	2,230	231	10.4%	21	327	64	263	1		
Honolulu	2,195	350	15.9%	451	43	9.5%	2,887	427	14.8%	126	712	56	656	1		
Los Angeles	8,475	1,706	20.1%	1,196	189	15.8%	10,692	2,086	19.5%	166	5,420	751	4,669	2		
Manila	1,910	291	15.2%	27,120	39	0.1%	29,432	434	1.5%	0	928	219	709	1		
Oakland	15,442	4,695	30.4%	4,149	1,567	37.8%	21,414	6,990	32.6%	79	4,629	695	3,934	2		
Phoenix	8,500	1,628	19.2%	1,711	61	3.6%	10,723	1,724	16.1%	138	3,306	326	2,980	3		0
Portland	6,695	1,373	20.5%	3,315	981	29.6%	10,976	2,546	23.2%	23	4,198	375	3,823	3		
Reno	4,157	1,024	24.6%	275	16	5.8%	5,118	1,190	23.3%	41	1,087	141	946	0		
Salt Lake City	4,100	465	11.3%	1,305	89	6.8%	5,787	595	10.3%	2,178	1,182	300	882	0		
San Diego	8,377	1,233	14.7%	1,045	10	1.0%	10,867	1,356	12.5%	991	3,101	378	2,723	0		
Seattle	8,920	1,775	19.9%	5,873	989	16.8%	16,819	2,936	17.5%	493	3,838	687	3,151	3		
St. Louis RMC	0	0	0.0%	0	0	0.0%	0	0	0.0%	0	0	0	0	0		
Central Office	0	0	0.0%	8	1	12.5%	68	51	75.0%	0	0	0	0	0		
AMC	0	0	0.0%	0	0	0.0%	206	3	1.5%	0	21,508	0	21,508	0		

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.

## Monday Morning Workload Report

As of: May 23, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending
<b>USA</b>	<b>408,591</b>	<b>86,502</b>	<b>21.2%</b>	<b>237,524</b>	<b>43,598</b>	<b>18.4%</b>	<b>723,850</b>	<b>150,353</b>	<b>20.8%</b>	<b>14,713</b>	<b>194,200</b>	<b>22,559</b>	<b>171,641</b>	<b>16,409</b>	<b>100,137</b>	<b>0</b>
<b>Last Week</b>	<b>409,604</b>	<b>84,282</b>	<b>20.6%</b>	<b>237,783</b>	<b>42,335</b>	<b>17.8%</b>	<b>725,051</b>	<b>146,565</b>	<b>20.2%</b>	<b>14,112</b>	<b>192,987</b>	<b>21,271</b>	<b>171,716</b>	<b>16,541</b>	<b>85,821</b>	<b>0</b>
<b>Change from Last Week</b>	<b>-1,013</b>	<b>2,220</b>	<b>0.6%</b>	<b>-259</b>	<b>1,263</b>	<b>0.6%</b>	<b>-1,201</b>	<b>3,788</b>	<b>0.6%</b>	<b>601</b>	<b>1,213</b>	<b>1,288</b>	<b>(75)</b>	<b>-132</b>	<b>14,316</b>	<b>0</b>
<b>Percent Change</b>	<b>-0.2%</b>	<b>2.6%</b>	<b>2.9%</b>	<b>-0.1%</b>	<b>3.0%</b>	<b>3.1%</b>	<b>-0.2%</b>	<b>2.6%</b>	<b>2.8%</b>	<b>4.3%</b>	<b>0.6%</b>	<b>6.1%</b>	<b>0.0%</b>	<b>-0.8%</b>	<b>16.7%</b>	
<b>Last Year</b>	<b>394,808</b>	<b>95,392</b>	<b>24.2%</b>	<b>181,598</b>	<b>48,080</b>	<b>26.5%</b>	<b>648,257</b>	<b>162,900</b>	<b>25.1%</b>	<b>15,305</b>	<b>172,413</b>	<b>19,733</b>	<b>152,680</b>	<b>18,954</b>	<b>27,959</b>	<b>0</b>

2. Predischarge claims pending includes 010 series, 110 series & EP 027.

Monday Morning Workload Report

COE
8-May-09
5-May-09
12-May-08
8-May-09

# Monday Morning Workload Report

COE
8-May-09
5-May-09
12-May-08

# Monday Morning Workload Report

COE
8-May-09
5-May-09
12-May-08

## Monday Morning Workload Report

As of: May 30, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending
<b>USA</b>	<b>402,047</b>	<b>84,419</b>	<b>21.0%</b>	<b>236,882</b>	<b>43,897</b>	<b>18.5%</b>	<b>716,699</b>	<b>148,538</b>	<b>20.7%</b>	<b>15,014</b>	<b>191,057</b>	<b>19,146</b>	<b>171,911</b>	<b>16,318</b>	<b>110,760</b>	<b>0</b>
<b>Last Week</b>	<b>408,591</b>	<b>86,502</b>	<b>21.2%</b>	<b>237,524</b>	<b>43,598</b>	<b>18.4%</b>	<b>723,850</b>	<b>150,353</b>	<b>20.8%</b>	<b>14,713</b>	<b>194,200</b>	<b>22,559</b>	<b>171,641</b>	<b>16,409</b>	<b>100,137</b>	<b>0</b>
<b>Change from Last Week</b>	<b>-6,544</b>	<b>-2,083</b>	<b>-0.2%</b>	<b>-642</b>	<b>299</b>	<b>0.1%</b>	<b>-7,151</b>	<b>-1,815</b>	<b>-0.1%</b>	<b>301</b>	<b>-3,143</b>	<b>-3,413</b>	<b>270</b>	<b>-91</b>	<b>10,623</b>	<b>0</b>
<b>Percent Change</b>	<b>-1.6%</b>	<b>-2.4%</b>	<b>-1.0%</b>	<b>-0.3%</b>	<b>0.7%</b>	<b>0.7%</b>	<b>-1.0%</b>	<b>-1.2%</b>	<b>-0.4%</b>	<b>2.0%</b>	<b>-1.6%</b>	<b>-15.1%</b>	<b>0.2%</b>	<b>-0.6%</b>	<b>10.6%</b>	
<b>Last Year</b>	<b>397,868</b>	<b>98,698</b>	<b>24.8%</b>	<b>188,465</b>	<b>49,940</b>	<b>26.5%</b>	<b>657,559</b>	<b>168,508</b>	<b>25.6%</b>	<b>13,685</b>	<b>169,979</b>	<b>18,336</b>	<b>151,643</b>	<b>19,534</b>	<b>26,175</b>	<b>0</b>
<b>EASTERN AREA</b>																
Baltimore	7,428	2,069	27.9%	2,657	947	35.6%	11,949	3,864	32.3%	275	2,185	172	2,013	6		
Boston	3,869	583	15.1%	1,029	77	7.5%	5,643	888	15.7%	62	2,408	292	2,116	0		
Buffalo	5,156	1,043	20.2%	1,465	189	12.9%	7,191	1,409	19.6%	170	1,106	295	811	1	26,509	
Cleveland	10,346	2,210	21.4%	2,139	81	3.8%	13,795	2,350	17.0%	105	6,594	418	6,176	0		0
Detroit	11,558	3,556	30.8%	1,986	279	14.0%	15,089	4,423	29.3%	47	4,427	414	4,013	1		
Hartford	1,574	191	12.1%	506	27	5.3%	2,730	385	14.1%	105	1,267	158	1,109	0		
Indianapolis	10,278	2,653	25.8%	3,967	742	18.7%	15,413	3,668	23.8%	27	3,197	337	2,860	1		
Manchester	1,290	229	17.8%	234	15	6.4%	1,674	259	15.5%	22	700	70	630	0		0
New York	7,767	2,432	31.3%	2,177	885	40.7%	11,569	3,785	32.7%	45	2,433	336	2,097	2		
Newark	2,895	579	20.0%	503	131	26.0%	3,773	855	22.7%	86	1,806	235	1,571	0		
Philadelphia	17,362	2,344	13.5%	52,778	13,909	26.4%	80,899	17,756	21.9%	112	3,584	530	3,054	7,366		
Pittsburgh	4,859	1,245	25.6%	2,898	334	11.5%	8,127	1,676	20.6%	474	2,215	253	1,962	6		
Providence	1,420	133	9.4%	191	8	4.2%	1,914	219	11.4%	28	1,263	129	1,134	1		
Togus	1,869	339	18.1%	765	17	2.2%	2,946	387	13.1%	28	710	96	614	0		
White River Junction	659	164	24.9%	68	0	0.0%	766	165	21.5%	3	396	45	351	0		
Wilmington	676	53	7.8%	126	5	4.0%	886	63	7.1%	15	492	48	444	0		
<b>SOUTHERN AREA</b>																
Atlanta	18,821	5,303	28.2%	5,952	1,471	24.7%	30,608	10,236	33.4%	301	6,642	698	5,944	3	27,337	0
Columbia	7,831	1,365	17.4%	1,581	170	10.8%	10,583	1,938	18.3%	129	3,555	698	2,857	3		
Huntington	2,013	185	9.2%	761	69	9.1%	3,733	649	17.4%	12	2,406	263	2,143	2		
Jackson	5,510	1,705	30.9%	1,640	167	10.2%	7,998	2,070	25.9%	57	2,562	119	2,443	2		
Louisville	4,797	781	16.3%	1,160	115	9.9%	6,627	1,025	15.5%	132	2,069	283	1,786	3		
Montgomery	11,140	3,262	29.3%	4,260	665	15.6%	20,242	5,993	29.6%	98	8,537	409	8,128	0		
Nashville	7,247	912	12.6%	788	6	0.8%	9,192	1,134	12.3%	196	4,327	534	3,793	1		
Roanoke	12,625	3,072	24.3%	1,606	62	3.9%	15,432	3,194	20.7%	858	4,800	851	3,949	32		0
San Juan	2,839	465	16.4%	509	26	5.1%	3,864	588	15.2%	12	3,625	295	3,330	5		
St. Petersburg	26,949	5,992	22.2%	9,366	1,910	20.4%	40,757	9,295	22.8%	634	8,267	1,156	7,111	175		0
Washington	14	9	64.3%	40	21	52.5%	332	78	23.5%	1	9	1	8	0		
Winston-Salem	20,071	4,522	22.5%	5,943	329	5.5%	27,792	5,418	19.5%	3,915	5,911	549	5,362	8		

## Monday Morning Workload Report

As of: May 30, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending
<b>USA</b>	<b>402,047</b>	<b>84,419</b>	<b>21.0%</b>	<b>236,882</b>	<b>43,897</b>	<b>18.5%</b>	<b>716,699</b>	<b>148,538</b>	<b>20.7%</b>	<b>15,014</b>	<b>191,057</b>	<b>19,146</b>	<b>171,911</b>	<b>16,318</b>	<b>110,760</b>	<b>0</b>
<b>Last Week</b>	<b>408,591</b>	<b>86,502</b>	<b>21.2%</b>	<b>237,524</b>	<b>43,598</b>	<b>18.4%</b>	<b>723,850</b>	<b>150,353</b>	<b>20.8%</b>	<b>14,713</b>	<b>194,200</b>	<b>22,559</b>	<b>171,641</b>	<b>16,409</b>	<b>100,137</b>	<b>0</b>
<b>Change from Last Week</b>	<b>-6,544</b>	<b>-2,083</b>	<b>-0.2%</b>	<b>-642</b>	<b>299</b>	<b>0.1%</b>	<b>-7,151</b>	<b>-1,815</b>	<b>-0.1%</b>	<b>301</b>	<b>-3,143</b>	<b>-3,413</b>	<b>270</b>	<b>-91</b>	<b>10,623</b>	<b>0</b>
<b>Percent Change</b>	<b>-1.6%</b>	<b>-2.4%</b>	<b>-1.0%</b>	<b>-0.3%</b>	<b>0.7%</b>	<b>0.7%</b>	<b>-1.0%</b>	<b>-1.2%</b>	<b>-0.4%</b>	<b>2.0%</b>	<b>-1.6%</b>	<b>-15.1%</b>	<b>0.2%</b>	<b>-0.6%</b>	<b>10.6%</b>	
<b>Last Year</b>	<b>397,868</b>	<b>98,698</b>	<b>24.8%</b>	<b>188,465</b>	<b>49,940</b>	<b>26.5%</b>	<b>657,559</b>	<b>168,508</b>	<b>25.6%</b>	<b>13,685</b>	<b>169,979</b>	<b>18,336</b>	<b>151,643</b>	<b>19,534</b>	<b>26,175</b>	<b>0</b>
<b>CENTRAL AREA</b>		0						0								
Chicago	9,516	2,329	24.5%	3,032	639	21.1%	13,329	3,294	24.7%	155	6,215	281	5,934	1		
Des Moines	3,726	939	25.2%	866	42	4.9%	5,651	1,597	28.3%	14	1,506	124	1,382	0		
Fargo	1,335	174	13.0%	150	4	2.7%	1,570	185	11.8%	29	329	112	217	0		
Houston	17,407	4,438	25.5%	3,848	708	18.4%	23,508	5,494	23.4%	499	11,101	686	10,415	6		0
Lincoln	2,288	185	8.1%	311	10	3.2%	2,983	236	7.9%	64	1,424	409	1,015	1		
Little Rock	5,912	1,137	19.2%	1,135	102	9.0%	9,041	1,887	20.9%	50	2,255	291	1,964	0		
Milwaukee	11,762	992	8.4%	31,758	6,742	21.2%	47,025	8,067	17.2%	33	2,481	379	2,102	2,933		
Muskogee	6,662	883	13.3%	1,024	35	3.4%	8,629	1,049	12.2%	294	3,365	535	2,830	2	32,768	
New Orleans	5,667	1,370	24.2%	653	94	14.4%	7,697	2,192	28.5%	113	3,020	192	2,828	4		
Sioux Falls	926	69	7.5%	135	1	0.7%	1,192	78	6.5%	26	256	69	187	0		
St. Louis	8,530	1,931	22.6%	1,340	204	15.2%	10,905	2,305	21.1%	79	4,019	487	3,532	0	24,146	
St. Paul	15,658	1,478	9.4%	30,328	8,183	27.0%	50,630	10,205	20.2%	21	2,347	644	1,703	5,729		0
Waco	19,275	4,157	21.6%	3,469	116	3.3%	24,686	4,750	19.2%	406	8,042	1,095	6,947	5		
Wichita	2,648	437	16.5%	727	13	1.8%	3,576	495	13.8%	219	1,072	236	836	1		
<b>WESTERN AREA</b>																
Albuquerque	3,055	478	15.6%	660	59	8.9%	4,067	598	14.7%	107	1,812	80	1,732	0		
Anchorage	1,252	271	21.6%	505	61	12.1%	1,997	362	18.1%	76	415	106	309	0		
Boise	1,345	86	6.4%	401	16	4.0%	1,963	121	6.2%	33	665	143	522	0		
Denver	6,611	1,139	17.2%	2,116	204	9.6%	9,795	1,470	15.0%	476	3,928	294	3,634	3		0
Fort Harrison	1,689	227	13.4%	375	3	0.8%	2,194	239	10.9%	19	332	59	273	1		
Honolulu	2,148	337	15.7%	470	44	9.4%	2,869	414	14.4%	131	701	39	662	1		
Los Angeles	8,420	1,699	20.2%	1,215	166	13.7%	10,610	2,051	19.3%	149	5,267	623	4,644	2		
Manila	1,856	276	14.9%	27,248	40	0.1%	29,517	422	1.4%	0	897	192	705	0		
Oakland	15,148	4,620	30.5%	4,248	1,536	36.2%	21,314	6,919	32.5%	84	4,477	513	3,964	2		
Phoenix	8,650	1,592	18.4%	1,640	64	3.9%	10,805	1,702	15.8%	150	3,256	294	2,962	3		0
Portland	6,480	1,362	21.0%	3,528	1,009	28.6%	10,929	2,560	23.4%	25	4,124	311	3,813	3		
Reno	4,088	977	23.9%	275	15	5.5%	5,056	1,142	22.6%	40	1,065	118	947	0		
Salt Lake City	3,860	442	11.5%	1,351	91	6.7%	5,610	573	10.2%	2,330	1,167	270	897	0		
San Diego	8,396	1,246	14.8%	963	8	0.8%	10,832	1,373	12.7%	991	3,016	294	2,722	0		
Seattle	8,874	1,752	19.7%	6,017	1,030	17.1%	16,921	2,937	17.4%	452	3,719	586	3,133	3		
								0						0		
St. Louis RMC	0	0	0.0%			0.0%	0	0	0.0%	0	0	0	0	0		
Central Office	0	0	0.0%	8	1	12.5%	65	49	75.4%	0	0	0	0	0		
AMC	0	0	0.0%	1	0	0.0%	209	2	1.0%	0	21,291	0	21,291	0		

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.



## Monday Morning Workload Report

As of: May 30, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending
<b>USA</b>	<b>402,047</b>	<b>84,419</b>	<b>21.0%</b>	<b>236,882</b>	<b>43,897</b>	<b>18.5%</b>	<b>716,699</b>	<b>148,538</b>	<b>20.7%</b>	<b>15,014</b>	<b>191,057</b>	<b>19,146</b>	<b>171,911</b>	<b>16,318</b>	<b>110,760</b>	<b>0</b>
<b>Last Week</b>	<b>408,591</b>	<b>86,502</b>	<b>21.2%</b>	<b>237,524</b>	<b>43,598</b>	<b>18.4%</b>	<b>723,850</b>	<b>150,353</b>	<b>20.8%</b>	<b>14,713</b>	<b>194,200</b>	<b>22,559</b>	<b>171,641</b>	<b>16,409</b>	<b>100,137</b>	<b>0</b>
<b>Change from Last Week</b>	<b>-6,544</b>	<b>-2,083</b>	<b>-0.2%</b>	<b>-642</b>	<b>299</b>	<b>0.1%</b>	<b>-7,151</b>	<b>-1,815</b>	<b>-0.1%</b>	<b>301</b>	<b>-3,143</b>	<b>-3,413</b>	<b>270</b>	<b>-91</b>	<b>10,623</b>	<b>0</b>
<b>Percent Change</b>	<b>-1.6%</b>	<b>-2.4%</b>	<b>-1.0%</b>	<b>-0.3%</b>	<b>0.7%</b>	<b>0.7%</b>	<b>-1.0%</b>	<b>-1.2%</b>	<b>-0.4%</b>	<b>2.0%</b>	<b>-1.6%</b>	<b>-15.1%</b>	<b>0.2%</b>	<b>-0.6%</b>	<b>10.6%</b>	
<b>Last Year</b>	<b>397,868</b>	<b>98,698</b>	<b>24.8%</b>	<b>188,465</b>	<b>49,940</b>	<b>26.5%</b>	<b>657,559</b>	<b>168,508</b>	<b>25.6%</b>	<b>13,685</b>	<b>169,979</b>	<b>18,336</b>	<b>151,643</b>	<b>19,534</b>	<b>26,175</b>	<b>0</b>

2. Predischarge claims pending includes 010 series, 110 series & EP 027.

## Monday Morning Workload Report

COE
18-May-09
5-May-09
23-Apr-08
Empty content for the large cell
18-May-09

# Monday Morning Workload Report

COE
18-May-09
5-May-09
23-Apr-08

# Monday Morning Workload Report

COE
18-May-09
5-May-09
23-Apr-08

## Monday Morning Workload Report

As of: June 6, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending
<b>USA</b>	<b>409,362</b>	<b>85,238</b>	<b>20.8%</b>	<b>235,502</b>	<b>44,755</b>	<b>19.0%</b>	<b>722,901</b>	<b>150,248</b>	<b>20.8%</b>	<b>13,562</b>	<b>192,521</b>	<b>20,331</b>	<b>172,190</b>	<b>16,192</b>	<b>119,495</b>	<b>0</b>
<b>Last Week</b>	<b>402,047</b>	<b>84,419</b>	<b>21.0%</b>	<b>236,882</b>	<b>43,897</b>	<b>18.5%</b>	<b>716,699</b>	<b>148,538</b>	<b>20.7%</b>	<b>15,014</b>	<b>191,057</b>	<b>19,146</b>	<b>171,911</b>	<b>16,318</b>	<b>110,760</b>	<b>0</b>
<b>Change from Last Week</b>	<b>7,315</b>	<b>819</b>	<b>-0.2%</b>	<b>-1,380</b>	<b>858</b>	<b>0.5%</b>	<b>6,202</b>	<b>1,710</b>	<b>0.1%</b>	<b>-1,452</b>	<b>1,464</b>	<b>1,185</b>	<b>279</b>	<b>-126</b>	<b>8,735</b>	<b>0</b>
<b>Percent Change</b>	<b>1.8%</b>	<b>1.0%</b>	<b>-0.8%</b>	<b>-0.6%</b>	<b>2.0%</b>	<b>2.6%</b>	<b>0.9%</b>	<b>1.2%</b>	<b>0.3%</b>	<b>-9.7%</b>	<b>0.8%</b>	<b>6.2%</b>	<b>0.2%</b>	<b>-0.8%</b>	<b>7.9%</b>	
<b>Last Year</b>	<b>395,324</b>	<b>94,773</b>	<b>24.0%</b>	<b>176,593</b>	<b>46,794</b>	<b>26.5%</b>	<b>644,736</b>	<b>161,651</b>	<b>25.1%</b>	<b>14,302</b>	<b>171,166</b>	<b>17,007</b>	<b>154,159</b>	<b>17,878</b>	<b>27,707</b>	<b>18</b>
<b>EASTERN AREA</b>																
Baltimore	7,509	2,106	28.0%	2,686	991	36.9%	12,107	3,964	32.7%	252	2,268	165	2,103	6		
Boston	3,988	590	14.8%	1,043	79	7.6%	5,753	899	15.6%	64	2,443	289	2,154	0		
Buffalo	5,259	1,061	20.2%	1,495	200	13.4%	7,327	1,434	19.6%	125	1,102	300	802	1	28,326	
Cleveland	10,620	2,243	21.1%	2,226	76	3.4%	14,234	2,380	16.7%	110	6,617	477	6,140	0		0
Detroit	11,599	3,558	30.7%	1,922	285	14.8%	15,013	4,454	29.7%	47	4,335	422	3,913	1		
Hartford	1,688	190	11.3%	506	27	5.3%	2,881	387	13.4%	81	1,272	189	1,083	0		
Indianapolis	10,542	2,745	26.0%	3,927	761	19.4%	15,581	3,920	25.2%	28	3,237	388	2,849	1		
Manchester	1,266	228	18.0%	245	19	7.8%	1,673	266	15.9%	21	708	77	631	0		0
New York	7,844	2,435	31.0%	2,140	904	42.2%	11,590	3,818	32.9%	47	2,468	342	2,126	1		
Newark	2,947	595	20.2%	447	131	29.3%	3,769	868	23.0%	98	1,828	269	1,559	0		
Philadelphia	17,771	2,403	13.5%	51,953	14,175	27.3%	80,496	18,146	22.5%	111	3,604	558	3,046	7,355		
Pittsburgh	5,004	1,286	25.7%	2,904	361	12.4%	8,275	1,748	21.1%	452	2,220	256	1,964	2		
Providence	1,460	137	9.4%	183	7	3.8%	1,947	225	11.6%	25	1,269	162	1,107	1		
Togus	1,959	352	18.0%	718	19	2.6%	2,963	400	13.5%	30	712	99	613	0		
White River Junction	658	161	24.5%	70	0	0.0%	772	162	21.0%	1	400	45	355	0		
Wilmington	699	55	7.9%	131	5	3.8%	914	64	7.0%	14	492	58	434	0		
<b>SOUTHERN AREA</b>																
Atlanta	18,954	5,349	28.2%	5,933	1,551	26.1%	30,749	10,376	33.7%	318	6,701	761	5,940	3	28,119	0
Columbia	7,944	1,392	17.5%	1,580	192	12.2%	10,697	1,988	18.6%	105	3,630	723	2,907	2		
Huntington	2,133	200	9.4%	790	70	8.9%	3,870	657	17.0%	7	2,432	277	2,155	2		
Jackson	5,568	1,728	31.0%	1,657	169	10.2%	8,132	2,098	25.8%	48	2,581	126	2,455	3		
Louisville	4,814	795	16.5%	1,112	118	10.6%	6,630	1,047	15.8%	133	2,058	315	1,743	0		
Montgomery	11,289	3,349	29.7%	4,552	737	16.2%	20,753	6,189	29.8%	86	8,520	440	8,080	0		
Nashville	7,463	930	12.5%	814	7	0.9%	9,483	1,154	12.2%	150	4,357	582	3,775	29		
Roanoke	12,769	2,993	23.4%	1,496	63	4.2%	15,468	3,114	20.1%	794	4,844	902	3,942	5		0
San Juan	2,961	470	15.9%	506	26	5.1%	3,985	595	14.9%	8	3,640	311	3,329	175		
St. Petersburg	27,431	6,138	22.4%	9,151	1,873	20.5%	41,082	9,361	22.8%	585	8,308	1,245	7,063	0		0
Washington	17	10	58.8%	42	24	57.1%	334	84	25.1%	1	8	1	7	8		
Winston-Salem	20,871	4,443	21.3%	6,001	317	5.3%	28,186	4,966	17.6%	3,356	5,998	612	5,386	1		

## Monday Morning Workload Report

As of: June 6, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending
<b>USA</b>	<b>409,362</b>	<b>85,238</b>	<b>20.8%</b>	<b>235,502</b>	<b>44,755</b>	<b>19.0%</b>	<b>722,901</b>	<b>150,248</b>	<b>20.8%</b>	<b>13,562</b>	<b>192,521</b>	<b>20,331</b>	<b>172,190</b>	<b>16,192</b>	<b>119,495</b>	<b>0</b>
<b>Last Week</b>	<b>402,047</b>	<b>84,419</b>	<b>21.0%</b>	<b>236,882</b>	<b>43,897</b>	<b>18.5%</b>	<b>716,699</b>	<b>148,538</b>	<b>20.7%</b>	<b>15,014</b>	<b>191,057</b>	<b>19,146</b>	<b>171,911</b>	<b>16,318</b>	<b>110,760</b>	<b>0</b>
<b>Change from Last Week</b>	<b>7,315</b>	<b>819</b>	<b>-0.2%</b>	<b>-1,380</b>	<b>858</b>	<b>0.5%</b>	<b>6,202</b>	<b>1,710</b>	<b>0.1%</b>	<b>-1,452</b>	<b>1,464</b>	<b>1,185</b>	<b>279</b>	<b>-126</b>	<b>8,735</b>	<b>0</b>
<b>Percent Change</b>	<b>1.8%</b>	<b>1.0%</b>	<b>-0.8%</b>	<b>-0.6%</b>	<b>2.0%</b>	<b>2.6%</b>	<b>0.9%</b>	<b>1.2%</b>	<b>0.3%</b>	<b>-9.7%</b>	<b>0.8%</b>	<b>6.2%</b>	<b>0.2%</b>	<b>-0.8%</b>	<b>7.9%</b>	
<b>Last Year</b>	<b>395,324</b>	<b>94,773</b>	<b>24.0%</b>	<b>176,593</b>	<b>46,794</b>	<b>26.5%</b>	<b>644,736</b>	<b>161,651</b>	<b>25.1%</b>	<b>14,302</b>	<b>171,166</b>	<b>17,007</b>	<b>154,159</b>	<b>17,878</b>	<b>27,707</b>	<b>18</b>
<b>CENTRAL AREA</b>																
Chicago	9,693	2,370	24.5%	2,921	638	21.8%	13,395	3,318	24.8%	152	6,236	320	5,916	0		
Des Moines	3,722	922	24.8%	892	42	4.7%	5,664	1,579	27.9%	15	1,510	143	1,367	6		
Fargo	1,353	176	13.0%	149	4	2.7%	1,583	187	11.8%	29	332	115	217	1		
Houston	17,691	4,486	25.4%	3,790	688	18.2%	23,774	5,540	23.3%	497	11,255	723	10,532	0		0
Lincoln	2,381	193	8.1%	335	7	2.1%	3,059	234	7.6%	70	1,462	399	1,063	2,916		
Little Rock	5,961	1,167	19.6%	1,100	105	9.5%	9,056	1,928	21.3%	45	2,282	302	1,980	2		
Milwaukee	11,671	967	8.3%	31,630	6,940	21.9%	46,868	8,276	17.7%	32	2,504	389	2,115	4		
Muskogee	6,920	904	13.1%	1,010	37	3.7%	8,849	1,075	12.1%	296	3,391	572	2,819	0	38,056	
New Orleans	5,790	1,362	23.5%	696	92	13.2%	7,877	2,193	27.8%	105	3,059	203	2,856	0		
Sioux Falls	920	70	7.6%	135	1	0.7%	1,179	76	6.4%	28	254	77	177	5,642		
St. Louis	8,565	1,915	22.4%	1,296	207	16.0%	10,895	2,279	20.9%	89	4,037	508	3,529	5	24,994	
St. Paul	15,887	1,414	8.9%	30,216	8,164	27.0%	50,862	10,190	20.0%	24	2,411	673	1,738	1		0
Waco	19,869	4,253	21.4%	3,243	119	3.7%	24,975	4,809	19.3%	423	8,172	1,119	7,053	0		
Wichita	2,716	431	15.9%	746	19	2.5%	3,670	497	13.5%	215	1,086	220	866	0		
<b>WESTERN AREA</b>																
Albuquerque	3,065	500	16.3%	720	62	8.6%	4,149	624	15.0%	102	1,827	98	1,729	3		
Anchorage	1,274	272	21.4%	492	64	13.0%	1,995	367	18.4%	72	412	138	274	1		
Boise	1,326	87	6.6%	391	18	4.6%	1,950	129	6.6%	28	656	144	512	1		
Denver	6,763	1,129	16.7%	2,035	188	9.2%	9,848	1,450	14.7%	446	3,998	319	3,679	2		0
Fort Harrison	1,687	237	14.0%	386	3	0.8%	2,193	249	11.4%	18	340	62	278	0		
Honolulu	2,205	358	16.2%	457	42	9.2%	2,891	428	14.8%	138	693	41	652	2		
Los Angeles	8,510	1,710	20.1%	1,174	147	12.5%	10,633	2,041	19.2%	137	5,321	660	4,661	3		
Manila	1,860	267	14.4%	27,437	44	0.2%	29,692	401	1.4%	0	918	191	727	1		
Oakland	15,459	4,653	30.1%	4,208	1,671	39.7%	22,030	7,158	32.5%	82	4,477	556	3,921	0		
Phoenix	8,533	1,586	18.6%	1,632	54	3.3%	10,737	1,687	15.7%	133	3,276	345	2,931	0		0
Portland	6,613	1,367	20.7%	3,722	1,025	27.5%	11,218	2,576	23.0%	21	4,178	318	3,860	0		
Reno	4,133	993	24.0%	272	15	5.5%	5,105	1,159	22.7%	47	1,070	117	953	3		
Salt Lake City	4,434	474	10.7%	1,203	91	7.6%	6,041	601	9.9%	1,823	1,184	288	896	0		
San Diego	8,435	1,230	14.6%	1,009	7	0.7%	10,929	1,355	12.4%	966	3,013	310	2,703	0		
Seattle	8,899	1,803	20.3%	5,967	1,072	18.0%	16,925	3,027	17.9%	432	3,814	590	3,224	0		
														0		
St. Louis RMC	0	0	0.0%			0.0%	0	0	0.0%	0	0	0	0	0		
Central Office	0	0	0.0%	8	2	25.0%	62	49	79.0%	0	0	0	0	0		
AMC	0	0	0.0%	0	0	0.0%	133	2	1.5%	0	21,301	0	21,301	0		

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.

## Monday Morning Workload Report

As of: June 6, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending
<b>USA</b>	<b>409,362</b>	<b>85,238</b>	<b>20.8%</b>	<b>235,502</b>	<b>44,755</b>	<b>19.0%</b>	<b>722,901</b>	<b>150,248</b>	<b>20.8%</b>	<b>13,562</b>	<b>192,521</b>	<b>20,331</b>	<b>172,190</b>	<b>16,192</b>	<b>119,495</b>	<b>0</b>
<b>Last Week</b>	<b>402,047</b>	<b>84,419</b>	<b>21.0%</b>	<b>236,882</b>	<b>43,897</b>	<b>18.5%</b>	<b>716,699</b>	<b>148,538</b>	<b>20.7%</b>	<b>15,014</b>	<b>191,057</b>	<b>19,146</b>	<b>171,911</b>	<b>16,318</b>	<b>110,760</b>	<b>0</b>
<b>Change from Last Week</b>	<b>7,315</b>	<b>819</b>	<b>-0.2%</b>	<b>-1,380</b>	<b>858</b>	<b>0.5%</b>	<b>6,202</b>	<b>1,710</b>	<b>0.1%</b>	<b>-1,452</b>	<b>1,464</b>	<b>1,185</b>	<b>279</b>	<b>-126</b>	<b>8,735</b>	<b>0</b>
<b>Percent Change</b>	<b>1.8%</b>	<b>1.0%</b>	<b>-0.8%</b>	<b>-0.6%</b>	<b>2.0%</b>	<b>2.6%</b>	<b>0.9%</b>	<b>1.2%</b>	<b>0.3%</b>	<b>-9.7%</b>	<b>0.8%</b>	<b>6.2%</b>	<b>0.2%</b>	<b>-0.8%</b>	<b>7.9%</b>	
<b>Last Year</b>	<b>395,324</b>	<b>94,773</b>	<b>24.0%</b>	<b>176,593</b>	<b>46,794</b>	<b>26.5%</b>	<b>644,736</b>	<b>161,651</b>	<b>25.1%</b>	<b>14,302</b>	<b>171,166</b>	<b>17,007</b>	<b>154,159</b>	<b>17,878</b>	<b>27,707</b>	<b>18</b>

2. Predischarge claims pending includes 010 series, 110 series & EP 027.





# Monday Morning Workload Report

COE
<del>26-May-09</del>
<del>18-May-09</del>
<del>21-May-08</del>

# Monday Morning Workload Report

COE
<del>26-May-09</del>
<del>18-May-09</del>
<del>21-May-08</del>

## Monday Morning Workload Report

As of: June 13, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending
<b>USA</b>	<b>410,277</b>	<b>85,675</b>	<b>20.9%</b>	<b>234,361</b>	<b>45,138</b>	<b>19.3%</b>	<b>722,527</b>	<b>151,132</b>	<b>20.9%</b>	<b>14,023</b>	<b>194,098</b>	<b>21,605</b>	<b>172,493</b>	<b>16,066</b>	<b>127,228</b>	<b>0</b>
<b>Last Week</b>	<b>409,362</b>	<b>85,238</b>	<b>20.8%</b>	<b>235,503</b>	<b>44,755</b>	<b>19.0%</b>	<b>722,901</b>	<b>150,248</b>	<b>20.8%</b>	<b>13,562</b>	<b>192,521</b>	<b>20,331</b>	<b>172,190</b>	<b>16,192</b>	<b>119,495</b>	<b>0</b>
<b>Change from Last Week</b>	<b>915</b>	<b>437</b>	<b>0.1%</b>	<b>-1,142</b>	<b>383</b>	<b>0.3%</b>	<b>-374</b>	<b>884</b>	<b>0.1%</b>	<b>461</b>	<b>1,577</b>	<b>1,274</b>	<b>303</b>	<b>-126</b>	<b>7,733</b>	<b>0</b>
<b>Percent Change</b>	<b>0.2%</b>	<b>0.5%</b>	<b>0.3%</b>	<b>-0.5%</b>	<b>0.9%</b>	<b>1.3%</b>	<b>-0.1%</b>	<b>0.6%</b>	<b>0.6%</b>	<b>3.4%</b>	<b>0.8%</b>	<b>6.3%</b>	<b>0.2%</b>	<b>-0.8%</b>	<b>6.5%</b>	
<b>Last Year</b>	<b>395,324</b>	<b>94,773</b>	<b>24.0%</b>	<b>176,593</b>	<b>46,794</b>	<b>26.5%</b>	<b>644,736</b>	<b>161,651</b>	<b>25.1%</b>	<b>14,302</b>	<b>171,166</b>	<b>17,007</b>	<b>154,159</b>	<b>17,878</b>	<b>27,707</b>	<b>18</b>
<b>EASTERN AREA</b>																
Baltimore	7,544	2,178	28.9%	2,774	1,016	36.6%	12,375	4,108	33.2%	278	2,309	179	2,130	6		
Boston	3,976	573	14.4%	1,144	71	6.2%	5,804	852	14.7%	64	2,508	331	2,177	0		
Buffalo	5,217	1,071	20.5%	1,397	207	14.8%	7,168	1,450	20.2%	139	1,113	317	796	1	29,517	
Cleveland	10,656	2,288	21.5%	2,287	77	3.4%	14,322	2,430	17.0%	106	6,650	523	6,127	0		0
Detroit	11,582	3,542	30.6%	1,859	273	14.7%	14,931	4,421	29.6%	47	4,372	457	3,915	1		
Hartford	1,726	202	11.7%	482	29	6.0%	2,933	410	14.0%	75	1,264	201	1,063	0		
Indianapolis	10,505	2,803	26.7%	3,881	796	20.5%	15,478	4,011	25.9%	32	3,260	428	2,832	1		
Manchester	1,234	224	18.2%	215	17	7.9%	1,609	262	16.3%	17	708	91	617	0		0
New York	7,682	2,371	30.9%	1,931	862	44.6%	11,129	3,693	33.2%	46	2,530	362	2,168	1		
Newark	2,952	593	20.1%	462	129	27.9%	3,818	866	22.7%	121	1,828	294	1,534	0		
Philadelphia	18,255	2,450	13.4%	51,775	14,565	28.1%	80,857	18,691	23.1%	110	3,631	580	3,051	7,340		
Pittsburgh	4,944	1,281	25.9%	2,873	415	14.4%	8,183	1,798	22.0%	453	2,221	268	1,953	2		
Providence	1,457	148	10.2%	177	6	3.4%	1,928	232	12.0%	23	1,279	203	1,076	1		
Togus	2,050	354	17.3%	692	22	3.2%	3,040	399	13.1%	34	732	100	632	0		
White River Junction	658	161	24.5%	79	0	0.0%	779	162	20.8%	1	400	51	349	0		
Wilmington	674	50	7.4%	143	6	4.2%	905	60	6.6%	14	486	63	423	0		
<b>SOUTHERN AREA</b>																
Atlanta	19,030	5,333	28.0%	5,920	1,585	26.8%	30,849	10,384	33.7%	303	6,810	798	6,012	3	28,119	0
Columbia	7,974	1,430	17.9%	1,610	204	12.7%	10,730	2,029	18.9%	123	3,643	756	2,887	2		
Huntington	2,148	205	9.5%	858	68	7.9%	3,934	667	17.0%	14	2,437	276	2,161	2		
Jackson	5,703	1,765	30.9%	1,651	140	8.5%	8,214	2,103	25.6%	50	2,612	139	2,473	3		
Louisville	4,833	803	16.6%	1,065	114	10.7%	6,618	1,045	15.8%	131	2,034	317	1,717	0		
Montgomery	11,225	3,417	30.4%	4,594	802	17.5%	20,700	6,325	30.6%	92	8,550	509	8,041	0		
Nashville	7,432	903	12.2%	811	6	0.7%	9,457	1,127	11.9%	175	4,431	586	3,845	27		
Roanoke	12,756	2,962	23.2%	1,560	61	3.9%	15,479	3,083	19.9%	847	4,934	940	3,994	4		0
San Juan	2,981	467	15.7%	484	29	6.0%	4,019	593	14.8%	6	3,623	363	3,260	174		
St. Petersburg	27,751	6,258	22.6%	8,951	1,752	19.6%	41,179	9,324	22.6%	580	8,344	1,310	7,034	0		0
Washington	16	8	50.0%	43	25	58.1%	340	83	24.4%	1	8	1	7	8		
Winston-Salem	20,744	4,424	21.3%	6,289	318	5.1%	28,258	4,916	17.4%	3,524	6,045	631	5,414	1		

## Monday Morning Workload Report

As of: June 13, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending
<b>USA</b>	<b>410,277</b>	<b>85,675</b>	<b>20.9%</b>	<b>234,361</b>	<b>45,138</b>	<b>19.3%</b>	<b>722,527</b>	<b>151,132</b>	<b>20.9%</b>	<b>14,023</b>	<b>194,098</b>	<b>21,605</b>	<b>172,493</b>	<b>16,066</b>	<b>127,228</b>	<b>0</b>
<b>Last Week</b>	<b>409,362</b>	<b>85,238</b>	<b>20.8%</b>	<b>235,503</b>	<b>44,755</b>	<b>19.0%</b>	<b>722,901</b>	<b>150,248</b>	<b>20.8%</b>	<b>13,562</b>	<b>192,521</b>	<b>20,331</b>	<b>172,190</b>	<b>16,192</b>	<b>119,495</b>	<b>0</b>
<b>Change from Last Week</b>	<b>915</b>	<b>437</b>	<b>0.1%</b>	<b>-1,142</b>	<b>383</b>	<b>0.3%</b>	<b>-374</b>	<b>884</b>	<b>0.1%</b>	<b>461</b>	<b>1,577</b>	<b>1,274</b>	<b>303</b>	<b>-126</b>	<b>7,733</b>	<b>0</b>
<b>Percent Change</b>	<b>0.2%</b>	<b>0.5%</b>	<b>0.3%</b>	<b>-0.5%</b>	<b>0.9%</b>	<b>1.3%</b>	<b>-0.1%</b>	<b>0.6%</b>	<b>0.6%</b>	<b>3.4%</b>	<b>0.8%</b>	<b>6.3%</b>	<b>0.2%</b>	<b>-0.8%</b>	<b>6.5%</b>	
<b>Last Year</b>	<b>395,324</b>	<b>94,773</b>	<b>24.0%</b>	<b>176,593</b>	<b>46,794</b>	<b>26.5%</b>	<b>644,736</b>	<b>161,651</b>	<b>25.1%</b>	<b>14,302</b>	<b>171,166</b>	<b>17,007</b>	<b>154,159</b>	<b>17,878</b>	<b>27,707</b>	<b>18</b>
<b>CENTRAL AREA</b>																
Chicago	9,657	2,351	24.3%	2,762	596	21.6%	13,166	3,244	24.6%	131	6,255	383	5,872	0		
Des Moines	3,692	914	24.8%	868	41	4.7%	5,652	1,562	27.6%	15	1,510	160	1,350	6		
Fargo	1,317	175	13.3%	136	4	2.9%	1,531	190	12.4%	28	330	114	216	1		
Houston	17,753	4,550	25.6%	3,720	680	18.3%	23,683	5,634	23.8%	530	11,370	766	10,604	0		0
Lincoln	2,358	177	7.5%	315	10	3.2%	3,005	222	7.4%	72	1,485	407	1,078	2,871		
Little Rock	5,816	1,158	19.9%	1,091	98	9.0%	8,901	1,916	21.5%	46	2,297	311	1,986	2		
Milwaukee	11,837	965	8.2%	31,286	7,046	22.5%	46,743	8,397	18.0%	36	2,560	394	2,166	4		
Muskogee	6,958	890	12.8%	1,012	33	3.3%	8,860	1,057	11.9%	267	3,433	611	2,822	0	42,953	
New Orleans	5,763	1,333	23.1%	683	74	10.8%	7,825	2,145	27.4%	111	3,083	209	2,874	0		
Sioux Falls	919	65	7.1%	145	2	1.4%	1,176	70	6.0%	29	254	83	171	5,583		
St. Louis	8,488	1,925	22.7%	1,196	210	17.6%	10,694	2,285	21.4%	89	4,083	550	3,533	1	26,639	
St. Paul	16,017	1,411	8.8%	30,192	8,222	27.2%	51,137	10,305	20.2%	26	2,432	700	1,732	1		0
Waco	20,172	4,284	21.2%	3,273	121	3.7%	25,505	4,847	19.0%	414	8,230	1,190	7,040	0		
Wichita	2,712	444	16.4%	767	17	2.2%	3,695	510	13.8%	198	1,131	231	900	0		
<b>WESTERN AREA</b>																
Albuquerque	3,029	503	16.6%	665	57	8.6%	4,030	627	15.6%	99	1,839	110	1,729	3		
Anchorage	1,277	289	22.6%	497	69	13.9%	1,993	384	19.3%	74	423	152	271	1		
Boise	1,345	84	6.2%	409	27	6.6%	2,004	139	6.9%	27	668	146	522	1		
Denver	6,717	1,148	17.1%	1,986	184	9.3%	9,706	1,473	15.2%	460	4,053	350	3,703	2		0
Fort Harrison	1,692	243	14.4%	363	3	0.8%	2,161	252	11.7%	24	342	61	281	0		
Honolulu	2,207	376	17.0%	409	43	10.5%	2,808	448	16.0%	119	688	38	650	2		
Los Angeles	8,509	1,722	20.2%	1,155	134	11.6%	10,599	2,026	19.1%	126	5,353	684	4,669	3		
Manila	1,820	277	15.2%	27,512	45	0.2%	29,720	410	1.4%	0	932	199	733	2		
Oakland	15,328	4,602	30.0%	4,197	1,622	38.6%	21,893	7,029	32.1%	81	4,567	599	3,968	0		
Phoenix	8,536	1,593	18.7%	1,583	44	2.8%	10,659	1,678	15.7%	133	3,281	361	2,920	0		0
Portland	6,574	1,403	21.3%	3,716	1,014	27.3%	11,137	2,592	23.3%	26	4,264	336	3,928	0		
Reno	4,245	1,016	23.9%	281	13	4.6%	5,250	1,177	22.4%	54	1,085	128	957	3		
Salt Lake City	4,412	487	11.0%	1,254	90	7.2%	6,066	611	10.1%	1,969	1,197	317	880	0		
San Diego	8,462	1,229	14.5%	986	8	0.8%	10,975	1,355	12.3%	991	3,048	330	2,718	0		
Seattle	8,960	1,797	20.1%	5,886	1,034	17.6%	16,917	2,975	17.6%	442	3,842	611	3,231	0		
														0		
St. Louis RMC	0	0	0.0%			0.0%	0	0	0.0%	0	0	0	0	0		
Central Office	0	0	0.0%	8	2	25.0%	0	45	0.0%	0	0	0	0	0		
AMC	0	0	0.0%	1	0	0.0%	0	3	0.0%	0	21,301	0	21,301	0		

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.

## Monday Morning Workload Report

As of: June 13, 2009	Rating Cases Pending	Rating Cases Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Cases Pending	Non-Rating Cases Pending over 180 Days	Percent Pending over 180 Days	Total C&P Pending	C&P Claims over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending
<b>USA</b>	<b>410,277</b>	<b>85,675</b>	<b>20.9%</b>	<b>234,361</b>	<b>45,138</b>	<b>19.3%</b>	<b>722,527</b>	<b>151,132</b>	<b>20.9%</b>	<b>14,023</b>	<b>194,098</b>	<b>21,605</b>	<b>172,493</b>	<b>16,066</b>	<b>127,228</b>	<b>0</b>
<b>Last Week</b>	<b>409,362</b>	<b>85,238</b>	<b>20.8%</b>	<b>235,503</b>	<b>44,755</b>	<b>19.0%</b>	<b>722,901</b>	<b>150,248</b>	<b>20.8%</b>	<b>13,562</b>	<b>192,521</b>	<b>20,331</b>	<b>172,190</b>	<b>16,192</b>	<b>119,495</b>	<b>0</b>
<b>Change from Last Week</b>	<b>915</b>	<b>437</b>	<b>0.1%</b>	<b>-1,142</b>	<b>383</b>	<b>0.3%</b>	<b>-374</b>	<b>884</b>	<b>0.1%</b>	<b>461</b>	<b>1,577</b>	<b>1,274</b>	<b>303</b>	<b>-126</b>	<b>7,733</b>	<b>0</b>
<b>Percent Change</b>	<b>0.2%</b>	<b>0.5%</b>	<b>0.3%</b>	<b>-0.5%</b>	<b>0.9%</b>	<b>1.3%</b>	<b>-0.1%</b>	<b>0.6%</b>	<b>0.6%</b>	<b>3.4%</b>	<b>0.8%</b>	<b>6.3%</b>	<b>0.2%</b>	<b>-0.8%</b>	<b>6.5%</b>	
<b>Last Year</b>	<b>395,324</b>	<b>94,773</b>	<b>24.0%</b>	<b>176,593</b>	<b>46,794</b>	<b>26.5%</b>	<b>644,736</b>	<b>161,651</b>	<b>25.1%</b>	<b>14,302</b>	<b>171,166</b>	<b>17,007</b>	<b>154,159</b>	<b>17,878</b>	<b>27,707</b>	<b>18</b>

2. Predischarge claims pending includes 010 series, 110 series & EP 027.



# Monday Morning Workload Report

COE
1-Jun-09
26-May-09
21-May-08

# Monday Morning Workload Report

COE
1-Jun-09
26-May-09
21-May-08



## Monday Morning Workload Report

As of: June 20, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>409,867</b>	<b>85,339</b>	<b>20.8%</b>	<b>233,897</b>	<b>45,516</b>	<b>19.5%</b>	<b>723,152</b>	<b>151,374</b>	<b>20.9%</b>	<b>14,432</b>	<b>195,194</b>	<b>22,801</b>	<b>172,393</b>	<b>15,931</b>	<b>137,544</b>	<b>0</b>	<b>4-Jun-09</b>
<b>Last Week</b>	<b>410,277</b>	<b>85,675</b>	<b>20.9%</b>	<b>234,361</b>	<b>45,138</b>	<b>19.3%</b>	<b>722,527</b>	<b>151,132</b>	<b>20.9%</b>	<b>14,023</b>	<b>194,098</b>	<b>21,605</b>	<b>172,493</b>	<b>16,066</b>	<b>127,228</b>	<b>0</b>	<b>1-Jun-09</b>
<b>Change from Last Week</b>	<b>-410</b>	<b>-336</b>	<b>-0.1%</b>	<b>-464</b>	<b>378</b>	<b>0.2%</b>	<b>625</b>	<b>242</b>	<b>0.0%</b>	<b>409</b>	<b>1,096</b>	<b>1,196</b>	<b>(100)</b>	<b>-135</b>	<b>10,316</b>	<b>0</b>	
<b>Percent Change</b>	<b>-0.1%</b>	<b>-0.4%</b>	<b>-0.3%</b>	<b>-0.2%</b>	<b>0.8%</b>	<b>1.0%</b>	<b>0.1%</b>	<b>0.2%</b>	<b>0.1%</b>	<b>2.9%</b>	<b>0.6%</b>	<b>5.5%</b>	<b>-0.1%</b>	<b>-0.8%</b>	<b>8.1%</b>		
<b>Last Year</b>	<b>393,590</b>	<b>92,109</b>	<b>23.4%</b>	<b>172,518</b>	<b>43,586</b>	<b>25.3%</b>	<b>638,648</b>	<b>155,119</b>	<b>24.3%</b>	<b>15,679</b>	<b>173,682</b>	<b>18,516</b>	<b>155,166</b>	<b>16,381</b>	<b>25,632</b>	<b>0</b>	<b>9-Jun-08</b>
<b>EASTERN AREA</b>																	
Baltimore	7,559	2,228	29.5%	2,759	1,040	37.7%	12,403	4,215	34.0%	267	2,301	194	2,107	5			
Boston	3,931	552	14.0%	1,176	71	6.0%	5,780	843	14.6%	65	2,521	354	2,167	0			
Buffalo	5,118	1,028	20.1%	1,277	201	15.7%	6,942	1,398	20.1%	127	1,139	322	817	1	31,754		
Cleveland	10,714	2,357	22.0%	2,244	85	3.8%	14,337	2,516	17.5%	101	6,696	578	6,118	0		0	
Detroit	11,538	3,500	30.3%	1,828	258	14.1%	14,840	4,362	29.4%	54	4,430	503	3,927	1			
Hartford	1,698	177	10.4%	503	28	5.6%	2,927	386	13.2%	69	1,253	238	1,015	0			
Indianapolis	10,412	2,737	26.3%	3,795	765	20.2%	15,255	3,902	25.6%	25	3,255	436	2,819	1			
Manchester	1,229	214	17.4%	262	13	5.0%	1,645	245	14.9%	17	715	99	616	0		0	
New York	7,626	2,329	30.5%	1,876	857	45.7%	10,966	3,647	33.3%	47	2,562	366	2,196	1			
Newark	3,046	611	20.1%	485	124	25.6%	3,943	878	22.3%	122	1,853	311	1,542	0			
Philadelphia	18,245	2,443	13.4%	51,842	14,987	28.9%	81,209	19,256	23.7%	115	3,643	597	3,046	7,328			
Pittsburgh	5,060	1,321	26.1%	2,827	447	15.8%	8,225	1,868	22.7%	441	2,237	290	1,947	2			
Providence	1,500	153	10.2%	184	5	2.7%	1,992	240	12.0%	29	1,297	212	1,085	1			
Togus	1,992	345	17.3%	661	18	2.7%	2,926	390	13.3%	38	733	104	629	0			
White River Junction	666	161	24.2%	81	1	1.2%	785	163	20.8%	2	404	51	353	0			
Wilmington	617	41	6.6%	134	6	4.5%	850	51	6.0%	15	485	50	435	0			
<b>SOUTHERN AREA</b>																	
Atlanta	19,010	5,327	28.0%	5,926	1,626	27.4%	31,706	10,511	33.2%	317	6,832	824	6,008	3	32,948	0	
Columbia	7,923	1,413	17.8%	1,621	219	13.5%	10,754	2,029	18.9%	123	3,663	741	2,922	3			
Huntington	2,121	204	9.6%	803	66	8.2%	3,868	672	17.4%	14	2,451	277	2,174	2			
Jackson	5,652	1,778	31.5%	1,629	123	7.6%	8,092	2,103	26.0%	46	2,632	149	2,483	2			
Louisville	4,952	779	15.7%	1,155	115	10.0%	6,907	1,020	14.8%	132	2,079	330	1,749	3			
Montgomery	11,107	3,384	30.5%	4,717	836	17.7%	20,826	6,342	30.5%	96	8,560	571	7,989	0			
Nashville	7,374	861	11.7%	849	6	0.7%	9,372	1,086	11.6%	184	4,462	624	3,838	0			
Roanoke	12,784	2,932	22.9%	1,505	65	4.3%	15,442	3,059	19.8%	879	4,986	999	3,987	21		0	
San Juan	3,013	492	16.3%	528	26	4.9%	4,119	627	15.2%	7	3,647	376	3,271	4			
St. Petersburg	27,950	6,392	22.9%	8,740	1,593	18.2%	41,249	9,281	22.5%	589	8,468	1,379	7,089	174		0	
Washington	16	8	50.0%	42	24	57.1%	297	82	27.6%	1	8	1	7	0			
Winston-Salem	20,693	4,413	21.3%	6,316	326	5.2%	28,286	4,907	17.3%	3,711	6,112	686	5,426	8			4-Jun-09

## Monday Morning Workload Report

As of: June 20, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>409,867</b>	<b>85,339</b>	<b>20.8%</b>	<b>233,897</b>	<b>45,516</b>	<b>19.5%</b>	<b>723,152</b>	<b>151,374</b>	<b>20.9%</b>	<b>14,432</b>	<b>195,194</b>	<b>22,801</b>	<b>172,393</b>	<b>15,931</b>	<b>137,544</b>	<b>0</b>	<b>4-Jun-09</b>
<b>Last Week</b>	<b>410,277</b>	<b>85,675</b>	<b>20.9%</b>	<b>234,361</b>	<b>45,138</b>	<b>19.3%</b>	<b>722,527</b>	<b>151,132</b>	<b>20.9%</b>	<b>14,023</b>	<b>194,098</b>	<b>21,605</b>	<b>172,493</b>	<b>16,066</b>	<b>127,228</b>	<b>0</b>	<b>1-Jun-09</b>
<b>Change from Last Week</b>	<b>-410</b>	<b>-336</b>	<b>-0.1%</b>	<b>-464</b>	<b>378</b>	<b>0.2%</b>	<b>625</b>	<b>242</b>	<b>0.0%</b>	<b>409</b>	<b>1,096</b>	<b>1,196</b>	<b>(100)</b>	<b>-135</b>	<b>10,316</b>	<b>0</b>	
<b>Percent Change</b>	<b>-0.1%</b>	<b>-0.4%</b>	<b>-0.3%</b>	<b>-0.2%</b>	<b>0.8%</b>	<b>1.0%</b>	<b>0.1%</b>	<b>0.2%</b>	<b>0.1%</b>	<b>2.9%</b>	<b>0.6%</b>	<b>5.5%</b>	<b>-0.1%</b>	<b>-0.8%</b>	<b>8.1%</b>		
<b>Last Year</b>	<b>393,590</b>	<b>92,109</b>	<b>23.4%</b>	<b>172,518</b>	<b>43,586</b>	<b>25.3%</b>	<b>638,648</b>	<b>155,119</b>	<b>24.3%</b>	<b>15,679</b>	<b>173,682</b>	<b>18,516</b>	<b>155,166</b>	<b>16,381</b>	<b>25,632</b>	<b>0</b>	<b>9-Jun-08</b>
<b>CENTRAL AREA</b>																	
Chicago	9,632	2,348	24.4%	2,697	559	20.7%	13,050	3,171	24.3%	132	6,290	423	5,867	1			
Des Moines	3,680	879	23.9%	858	44	5.1%	5,640	1,518	26.9%	17	1,518	174	1,344	0			
Fargo	1,301	164	12.6%	137	4	2.9%	1,518	177	11.7%	28	336	117	219	0			
Houston	17,861	4,584	25.7%	3,682	685	18.6%	23,712	5,741	24.2%	518	11,389	823	10,566	6		0	
Lincoln	2,297	166	7.2%	333	6	1.8%	3,013	204	6.8%	66	1,499	402	1,097	1			
Little Rock	5,720	1,101	19.2%	1,048	78	7.4%	8,823	1,824	20.7%	46	2,363	314	2,049	0			
Milwaukee	12,072	965	8.0%	31,487	6,988	22.2%	47,146	8,338	17.7%	35	2,584	437	2,147	2,818			
Muskogee	6,969	883	12.7%	1,025	35	3.4%	8,851	1,052	11.9%	258	3,404	648	2,756	2	44,235		
New Orleans	5,690	1,314	23.1%	634	62	9.8%	7,649	2,088	27.3%	114	3,111	237	2,874	4			
Sioux Falls	941	70	7.4%	110	1	0.9%	1,187	76	6.4%	31	255	84	171	0			
St. Louis	8,468	1,865	22.0%	1,160	199	17.2%	10,616	2,203	20.8%	80	4,123	575	3,548	0	28,607		
St. Paul	15,819	1,382	8.7%	30,180	8,311	27.5%	51,000	10,353	20.3%	30	2,480	723	1,757	5,518		0	
Waco	20,121	4,227	21.0%	3,192	133	4.2%	25,363	4,800	18.9%	395	8,354	1,247	7,107	1			
Wichita	2,667	426	16.0%	780	15	1.9%	3,670	494	13.5%	191	1,166	243	923	1			
<b>WESTERN AREA</b>																	
Albuquerque	3,069	506	16.5%	682	61	8.9%	4,071	635	15.6%	100	1,850	126	1,724	0			
Anchorage	1,344	310	23.1%	522	60	11.5%	2,091	397	19.0%	83	423	172	251	0			
Boise	1,336	82	6.1%	410	14	3.4%	1,996	125	6.3%	31	669	154	515	0			
Denver	6,685	1,148	17.2%	1,859	171	9.2%	9,509	1,467	15.4%	465	4,055	392	3,663	3		0	
Fort Harrison	1,745	252	14.4%	367	4	1.1%	2,230	261	11.7%	33	339	64	275	1			
Honolulu	2,232	385	17.2%	410	40	9.8%	2,792	454	16.3%	133	690	41	649	1			
Los Angeles	8,493	1,723	20.3%	1,053	139	13.2%	10,468	2,019	19.3%	156	5,396	692	4,704	3			
Manila	1,827	276	15.1%	27,688	49	0.2%	29,902	414	1.4%	0	958	212	746	0			
Oakland	15,343	4,650	30.3%	4,344	1,588	36.6%	22,226	7,052	31.7%	82	4,563	643	3,920	2			
Phoenix	8,369	1,567	18.7%	1,477	60	4.1%	10,354	1,666	16.1%	144	3,285	391	2,894	3		0	
Portland	6,694	1,386	20.7%	3,755	1,004	26.7%	11,207	2,498	22.3%	25	4,186	366	3,820	3			
Reno	4,305	1,042	24.2%	268	13	4.9%	5,286	1,202	22.7%	53	1,090	138	952	0			
Salt Lake City	4,199	491	11.7%	1,259	94	7.5%	5,848	622	10.6%	2,136	1,233	351	882	0			
San Diego	8,484	1,217	14.3%	876	6	0.7%	10,965	1,346	12.3%	970	3,087	350	2,737	0			
Seattle	8,958	1,750	19.5%	5,830	1,160	19.9%	16,820	3,048	18.1%	447	3,891	600	3,291	3			
St. Louis RMC	0	0	0.0%			0.0%	0	0	0.0%	0	0	0	0	0			
Central Office	0	0	0.0%	8	2	25.0%	53	47	88.7%	0	0	0	0	0			
AMC	0	0	0.0%	1	0	0.0%	153	3	2.0%	0	21,183	0	21,183	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.  
 2. Predischarge claims pending includes 010 series, 110 series & EP 027.

### Monday Morning Workload Report

As of: June 27, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>408,362</b>	<b>82,057</b>	<b>20.1%</b>	<b>218,854</b>	<b>29,407</b>	<b>13.4%</b>	<b>708,133</b>	<b>131,378</b>	<b>18.6%</b>	<b>14,730</b>	<b>196,395</b>	<b>24,143</b>	<b>172,252</b>	<b>15,791</b>	<b>138,961</b>	<b>0</b>	<b>15-Jun-09</b>
<b>Last Week</b>	<b>409,867</b>	<b>85,339</b>	<b>20.8%</b>	<b>218,265</b>	<b>29,885</b>	<b>13.7%</b>	<b>707,221</b>	<b>135,488</b>	<b>19.2%</b>	<b>14,432</b>	<b>195,194</b>	<b>22,801</b>	<b>172,393</b>	<b>15,931</b>	<b>137,544</b>	<b>0</b>	<b>4-Jun-09</b>
<b>Change from Last Week</b>	<b>-1,505</b>	<b>-3,282</b>	<b>-0.7%</b>	<b>589</b>	<b>-478</b>	<b>-0.3%</b>	<b>912</b>	<b>-4,110</b>	<b>-0.6%</b>	<b>298</b>	<b>1,201</b>	<b>1,342</b>	<b>(141)</b>	<b>-140</b>	<b>1,417</b>	<b>0</b>	
<b>Percent Change</b>	<b>-0.4%</b>	<b>-3.8%</b>	<b>-3.5%</b>	<b>0.3%</b>	<b>-1.6%</b>	<b>-1.9%</b>	<b>0.1%</b>	<b>-3.0%</b>	<b>-3.2%</b>	<b>2.1%</b>	<b>0.6%</b>	<b>5.9%</b>	<b>-0.1%</b>	<b>-0.9%</b>	<b>1.0%</b>		
<b>Last Year</b>	<b>390,933</b>	<b>89,942</b>	<b>23.0%</b>	<b>170,389</b>	<b>42,400</b>	<b>24.9%</b>	<b>633,277</b>	<b>151,444</b>	<b>23.9%</b>	<b>16,063</b>	<b>175,021</b>	<b>19,526</b>	<b>155,495</b>	<b>15,639</b>	<b>22,269</b>	<b>0</b>	<b>17-Jun-08</b>
<b>EASTERN AREA</b>																	
Baltimore	7,675	2,213	28.8%	2,826	1,050	37.2%	12,601	4,173	33.1%	275	2,314	229	2,085	5			
Boston	4,009	527	13.1%	1,147	65	5.7%	5,801	793	13.7%	62	2,514	432	2,082	0			
Buffalo	5,133	1,027	20.0%	1,231	195	15.8%	6,917	1,392	20.1%	120	1,136	320	816	1	32,221		
Cleveland	10,611	2,251	21.2%	2,202	91	4.1%	14,203	2,418	17.0%	98	6,832	630	6,202	0		0	
Detroit	11,400	3,393	29.8%	1,830	246	13.4%	14,670	4,238	28.9%	58	4,401	538	3,863	1			
Hartford	1,687	165	9.8%	511	27	5.3%	2,937	372	12.7%	46	1,260	244	1,016	0			
Indianapolis	10,324	2,641	25.6%	3,818	746	19.5%	15,078	3,738	24.8%	27	3,269	455	2,814	1			
Manchester	1,209	202	16.7%	210	7	3.3%	1,577	227	14.4%	12	731	94	637	0		0	
New York	7,687	2,264	29.5%	1,837	844	45.9%	10,984	3,544	32.3%	52	2,584	389	2,195	6			
Newark	3,109	581	18.7%	486	123	25.3%	3,978	831	20.9%	77	1,866	323	1,543	0			
Philadelphia	18,331	2,323	12.7%	45,300	7,827	17.3%	75,721	12,040	15.9%	97	3,686	624	3,062	7,312			
Pittsburgh	4,926	1,248	25.3%	2,854	493	17.3%	8,118	1,834	22.6%	433	2,247	337	1,910	2			
Providence	1,511	143	9.5%	184	4	2.2%	2,057	229	11.1%	24	1,320	201	1,119	1			
Togus	1,895	310	16.4%	660	14	2.1%	2,825	350	12.4%	36	745	99	646	0			
White River Junction	639	148	23.2%	90	1	1.1%	768	150	19.5%	3	401	59	342	0			
Wilmington	603	39	6.5%	120	5	4.2%	818	48	5.9%	16	487	53	434	0			
<b>SOUTHERN AREA</b>																	
Atlanta	18,726	4,883	26.1%	5,798	1,503	25.9%	31,261	9,875	31.6%	325	6,844	889	5,955	3	33,866		0
Columbia	8,036	1,396	17.4%	1,595	213	13.4%	10,910	1,995	18.3%	128	3,695	728	2,967	3			
Huntington	2,045	189	9.2%	773	63	8.2%	3,762	648	17.2%	11	2,456	313	2,143	2			
Jackson	5,647	1,730	30.6%	1,596	109	6.8%	8,044	2,036	25.3%	43	2,643	167	2,476	2			
Louisville	5,015	769	15.3%	1,229	118	9.6%	7,206	1,011	14.0%	131	2,065	335	1,730	3			
Montgomery	10,908	3,220	29.5%	4,858	828	17.0%	20,960	6,156	29.4%	97	8,573	644	7,929	0			
Nashville	7,397	783	10.6%	913	4	0.4%	9,401	1,004	10.7%	201	4,463	663	3,800	0			
Roanoke	12,578	2,755	21.9%	1,487	67	4.5%	15,198	2,860	18.8%	946	5,062	1,022	4,040	18			0
San Juan	2,998	478	15.9%	538	25	4.6%	4,144	611	14.7%	6	3,661	414	3,247	4			
St. Petersburg	27,814	6,095	21.9%	8,509	1,445	17.0%	41,030	8,698	21.2%	582	8,637	1,346	7,291	175			0
Washington	13	6	46.2%	41	22	53.7%	285	77	27.0%	1	8	1	7	0			
Winston-Salem	20,648	4,321	20.9%	6,296	271	4.3%	28,093	4,637	16.5%	3,829	6,194	741	5,453	4			15-Jun-09

## Monday Morning Workload Report

As of: June 27, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
<b>USA</b>	<b>408,362</b>	<b>82,057</b>	<b>20.1%</b>	<b>218,854</b>	<b>29,407</b>	<b>13.4%</b>	<b>708,133</b>	<b>131,378</b>	<b>18.6%</b>	<b>14,730</b>	<b>196,395</b>	<b>24,143</b>	<b>172,252</b>	<b>15,791</b>	<b>138,961</b>	<b>0</b>	<b>15-Jun-09</b>
<b>Last Week</b>	<b>409,867</b>	<b>85,339</b>	<b>20.8%</b>	<b>218,265</b>	<b>29,885</b>	<b>13.7%</b>	<b>707,221</b>	<b>135,488</b>	<b>19.2%</b>	<b>14,432</b>	<b>195,194</b>	<b>22,801</b>	<b>172,393</b>	<b>15,931</b>	<b>137,544</b>	<b>0</b>	<b>4-Jun-09</b>
<b>Change from Last Week</b>	<b>-1,505</b>	<b>-3,282</b>	<b>-0.7%</b>	<b>589</b>	<b>-478</b>	<b>-0.3%</b>	<b>912</b>	<b>-4,110</b>	<b>-0.6%</b>	<b>298</b>	<b>1,201</b>	<b>1,342</b>	<b>(141)</b>	<b>-140</b>	<b>1,417</b>	<b>0</b>	
<b>Percent Change</b>	<b>-0.4%</b>	<b>-3.8%</b>	<b>-3.5%</b>	<b>0.3%</b>	<b>-1.6%</b>	<b>-1.9%</b>	<b>0.1%</b>	<b>-3.0%</b>	<b>-3.2%</b>	<b>2.1%</b>	<b>0.6%</b>	<b>5.9%</b>	<b>-0.1%</b>	<b>-0.9%</b>	<b>1.0%</b>		
<b>Last Year</b>	<b>390,933</b>	<b>89,942</b>	<b>23.0%</b>	<b>170,389</b>	<b>42,400</b>	<b>24.9%</b>	<b>633,277</b>	<b>151,444</b>	<b>23.9%</b>	<b>16,063</b>	<b>175,021</b>	<b>19,526</b>	<b>155,495</b>	<b>15,639</b>	<b>22,269</b>	<b>0</b>	<b>17-Jun-08</b>
<b>CENTRAL AREA</b>																	
Chicago	9,629	2,232	23.2%	2,694	532	19.7%	12,995	2,965	22.8%	137	6,286	456	5,830	0			
Des Moines	3,627	854	23.5%	818	37	4.5%	5,505	1,478	26.8%	19	1,521	195	1,326	0			
Fargo	1,276	154	12.1%	143	4	2.8%	1,506	167	11.1%	33	335	114	221	0			
Houston	18,116	4,661	25.7%	3,626	643	17.7%	23,862	5,732	24.0%	566	11,475	933	10,542	15		0	
Lincoln	2,262	158	7.0%	277	4	1.4%	2,909	189	6.5%	63	1,501	417	1,084	1			
Little Rock	5,642	1,051	18.6%	1,058	72	6.8%	8,755	1,759	20.1%	42	2,405	320	2,085	0			
Milwaukee	12,431	949	7.6%	29,237	4,104	14.0%	45,309	5,354	11.8%	31	2,588	426	2,162	2,723			
Muskogee	6,922	823	11.9%	950	24	2.5%	8,663	965	11.1%	261	3,438	682	2,756	2	45,630		
New Orleans	5,702	1,240	21.7%	604	53	8.8%	7,589	1,951	25.7%	109	3,138	281	2,857	4			
Sioux Falls	921	67	7.3%	119	1	0.8%	1,148	72	6.3%	32	255	88	167	0			
St. Louis	8,480	1,787	21.1%	1,251	210	16.8%	10,645	2,130	20.0%	65	4,173	591	3,582	0	27,244		
St. Paul	15,420	1,314	8.5%	24,329	2,811	11.6%	44,924	4,764	10.6%	31	2,513	758	1,755	5,483		0	
Waco	20,042	4,060	20.3%	3,234	125	3.9%	25,362	4,589	18.1%	406	8,422	1,403	7,019	1			
Wichita	2,567	410	16.0%	767	15	2.0%	3,549	478	13.5%	173	1,197	267	930	1			
<b>WESTERN AREA</b>																	
Albuquerque	3,046	470	15.4%	647	52	8.0%	4,000	586	14.7%	96	1,859	134	1,725	0			
Anchorage	1,371	310	22.6%	536	55	10.3%	2,111	388	18.4%	79	431	172	259	0			
Boise	1,346	76	5.6%	439	21	4.8%	2,029	127	6.3%	32	684	162	522	0			
Denver	6,648	1,086	16.3%	1,788	163	9.1%	9,444	1,394	14.8%	479	4,076	420	3,656	3		0	
Fort Harrison	1,727	226	13.1%	357	4	1.1%	2,196	235	10.7%	31	341	64	277	1			
Honolulu	2,252	357	15.9%	416	33	7.9%	2,831	417	14.7%	138	697	41	656	1			
Los Angeles	8,356	1,612	19.3%	1,105	119	10.8%	10,380	1,868	18.0%	158	5,435	721	4,714	3			
Manila	1,710	249	14.6%	27,746	51	0.2%	29,848	388	1.3%	0	987	218	769	0			
Oakland	15,387	4,616	30.0%	4,372	1,573	36.0%	22,506	7,089	31.5%	91	4,550	683	3,867	2			
Phoenix	8,363	1,509	18.0%	1,398	60	4.3%	10,294	1,616	15.7%	138	3,292	413	2,879	3		0	
Portland	6,696	1,362	20.3%	3,767	954	25.3%	11,224	2,412	21.5%	32	4,207	391	3,816	2			
Reno	4,256	998	23.4%	289	14	4.8%	5,250	1,159	22.1%	55	1,100	146	954	0			
Salt Lake City	3,996	454	11.4%	1,291	94	7.3%	5,642	590	10.5%	2,263	1,258	371	887	0			
San Diego	8,566	1,162	13.6%	846	5	0.6%	11,180	1,283	11.5%	1,001	3,070	374	2,696	0			
Seattle	9,031	1,710	18.9%	5,801	1,164	20.1%	16,931	2,990	17.7%	433	3,925	612	3,313	3			
								48									
St. Louis RMC	0	0	0.0%			0.0%	0	11	0.0%	0	0	0	0	0			
Central Office	0	0	0.0%	8	4	50.0%	52	52	100.0%	0	0	0	0	0			
AMC	0	0	0.0%	2	0	0.0%	147	147	100.0%	0	21,142	0	21,142	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.  
 2. Predischarge claims pending includes 010 series, 110 series & EP 027.