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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	January 8, 2010	770,291	313,007

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		748,856	303,724

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			710,736	292,517
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	425	82	19.3%
Initial entitlement for service-connected disability (=>8)	010	40,823	21,531	52.7%
Initial entitlement for service-connected disability (<=7)	110	155,997	75,860	48.6%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	10,449	3,947	37.8%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	104	26	25.0%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	377,586	190,527	50.5%
Increased entitlement due to hospitalization or surgery	320	2,344	531	22.7%
Spina bifida and/or birth defects reconsideration	420	31	13	41.9%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	25,267	0	0.0%
Nehmer review cases based upon new Agent Orange presumptives *	687	80,177	0	0.0%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	16,888	0	0.0%
Agent Orange claims where an interim decision was provided*	409	645	0	0.0%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			110,356	35,085
Dependency	130	56,540	15,942	28.2%
Survivor restored entitlement	133	8	3	37.5%
Hospitalization adjustment (non-rating)	135	178	110	61.8%
Misc determinations	290	27,694	11,962	43.2%
Spina bifida and/or birth defects adjustments	450	4	2	50.0%
Future examination for disabilities	310	7,235	2,410	33.3%
Due process	600	18,697	4,656	24.9%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			22,068	9,879
Income verification for unemployability	314	271	271	100.0%
Review of Hemodialysis related cases/conditions	680	279	164	58.8%
Review of Radiation related cases/conditions	682	680	622	91.5%
Review of Misc cases referred to central office	684	40	36	90.0%
Review of effective date related to herbicide exposure	685	3	3	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	4,601	1,715	37.3%
Social Security number verification	690 Group	16,194	7,068	43.6%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
			64,013	26,193
Pre-decisional hearings	173	1,417	993	70.1%
Correspondence	400	23,122	3,092	13.4%
Congressional correspondence	500	713	118	16.5%
Freedom of Information Act (FOIA) requests	510	19,109	7,484	39.2%
Review, including quality assurance	930	19,382	14,366	74.1%
Correction of errors	960	270	140	51.9%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		59,555	20,490	34.4%
Increased entitlement and/or reconsideration	120	19,029	5,659	29.7%
Initial entitlement - Veteran	180	12,416	3,259	26.2%
Initial entitlement - Survivor	190	28,110	11,572	41.2%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		65,923	27,592	41.9%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,468	478	32.6%
Dependency	137	7,294	3,125	42.8%
Income adjustments	150	26,175	13,572	51.9%
Annual eligibility verification reporting (EVRs)	155	2,099	1,954	93.1%
Misc determinations	297	13,189	3,918	29.7%
Due process	607	15,698	4,545	29.0%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		7,672	7,255	94.6%
Income Verification Match	154	6,726	6,724	100.0%
Cost of Living Adjustments	696	47	11	23.4%
Non-entitlement reviews	697	899	520	57.8%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		1,452	1,104	76.0%
Correspondence	407	1,452	1,104	76.0%
Congressional correspondence	507	0	0	
Internal quality reviews	937	0	0	

Combination of workload received from Veterans, survivors and internal sources.

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	29,002

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

	EP	# Pending
Accrued	165	3,815

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals	NA	189,511

As Of January 10, 2011

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

	Type	# Pending
Education	Ch 33	15,758
	All	134,461

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>

COMPENSATION AND PENSION INVENTORY

January 8, 2010

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	770,291	313,007 40.6%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	710,736	292,517	41.2%	110,356	35,085	31.8%	22,068	9,879	44.8%	64,013	26,193	40.9%	13,231	613	164,448
EASTERN AREA	145,378	67,581	46.5%	22,188	8,437	38.0%	5,480	2,829	51.6%	14,643	6,023	41.1%	4,397	88	31,411
Baltimore	12,159	7,742	63.7%	2,895	1,461	50.5%	330	151	45.8%	1,235	778	63.0%	77	12	2,422
Boston	7,245	3,792	52.3%	1,270	479	37.7%	528	412	78.0%	650	347	53.4%	146	5	2,720
Buffalo	6,533	3,073	47.0%	1,555	558	35.9%	154	84	54.5%	486	215	44.2%	150	12	545
Cleveland	19,255	8,512	44.2%	2,227	528	23.7%	598	225	37.6%	2,328	689	29.6%	43	14	5,138
Detroit	18,042	9,944	55.1%	2,088	610	29.2%	206	113	54.9%	2,196	685	31.2%	50	5	4,629
Hartford	2,321	346	14.9%	561	96	17.1%	131	37	28.2%	234	46	19.7%	10	3	652
Indianapolis	15,994	9,241	57.8%	1,888	549	29.1%	297	203	68.4%	1,833	788	43.0%	58	9	3,458
Manchester	1,992	836	42.0%	512	106	20.7%	25	23	92.0%	219	52	23.7%	26	2	630
New York	12,213	6,881	56.3%	2,268	884	39.0%	202	165	81.7%	816	510	62.5%	25	3	3,084
Newark	4,761	2,074	43.6%	664	166	25.0%	144	56	38.9%	448	162	36.2%	27	4	1,319
Philadelphia	22,246	7,046	31.7%	1,667	534	32.0%	1,761	700	39.8%	1,878	930	49.5%	3,600	-	2,628
Pittsburgh	7,555	3,686	48.8%	2,731	1,739	63.7%	600	476	79.3%	1,144	410	35.8%	73	17	2,050
Providence	2,581	954	37.0%	499	197	39.5%	113	24	21.2%	308	79	25.6%	27	1	859
Togus	10,138	2,369	23.4%	946	393	41.5%	356	137	38.5%	643	266	41.4%	28	-	620
White River J.	1,061	542	51.1%	167	67	40.1%	11	9	81.8%	99	41	41.4%	47	1	285
Wilmington	1,282	543	42.4%	250	70	28.0%	24	14	58.3%	126	25	19.8%	10	-	372
SOUTHERN AREA	218,476	93,087	42.6%	37,210	11,123	29.9%	8,114	4,162	51.3%	20,435	8,548	41.8%	432	122	55,060
Atlanta	28,051	14,906	53.1%	3,767	898	23.8%	451	332	73.6%	3,744	2,111	56.4%	22	11	7,439
Columbia	19,829	8,242	41.6%	2,359	574	24.3%	369	196	53.1%	789	418	53.0%	39	19	3,281
Huntington	11,455	2,082	18.2%	1,146	365	31.8%	149	79	53.0%	867	229	26.4%	49	5	1,953
Jackson	9,058	4,882	53.9%	1,884	747	39.6%	909	704	77.4%	664	240	36.1%	31	3	2,813
Louisville	6,214	1,628	26.2%	2,020	427	21.1%	470	294	62.6%	557	143	25.7%	9	-	971
Montgomery	13,833	6,731	48.7%	3,906	1,299	33.3%	1,785	1,188	66.6%	1,708	756	44.3%	33	18	8,681
Nashville	12,124	3,205	26.4%	1,301	137	10.5%	395	116	29.4%	1,421	240	16.9%	4	2	3,570
Roanoke	22,094	9,077	41.1%	2,181	297	13.6%	662	112	16.9%	1,121	307	27.4%	12	3	4,427
San Juan	5,114	2,560	50.1%	1,086	327	30.1%	44	28	63.6%	605	368	60.8%	53	4	3,120
St. Petersburg	47,111	17,369	36.9%	7,244	1,942	26.8%	1,648	1,018	61.8%	7,093	3,138	44.2%	149	43	13,014
Washington	47	11	23.4%	7	2	28.6%	2	2	100.0%	6	4	66.7%	-	-	3
Winston-Salem	43,546	22,394	51.4%	10,309	4,108	39.8%	1,230	93	7.6%	1,860	594	31.9%	31	14	5,788

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	179,778	66,287	36.9%	24,911	7,155	28.7%	4,007	1,434	35.8%	15,992	6,305	39.4%	7,059	198	41,148
Chicago	15,214	8,023	52.7%	2,334	694	29.7%	757	411	54.3%	1,009	515	51.0%	47	10	5,152
Des Moines	5,394	2,272	42.1%	678	195	28.8%	122	45	36.9%	580	178	30.7%	6	-	1,542
Fargo	1,607	358	22.3%	228	32	14.0%	83	14	16.9%	163	17	10.4%	6	-	214
Houston	33,019	16,632	50.4%	8,545	3,730	43.7%	336	211	62.8%	2,923	1,578	54.0%	229	23	10,667
Lincoln	7,801	825	10.6%	581	49	8.4%	169	13	7.7%	833	194	23.3%	2	2	828
Little Rock	7,393	3,065	41.5%	1,878	539	28.7%	348	204	58.6%	1,170	539	46.1%	32	8	2,409
Milwaukee	12,672	4,578	36.1%	799	72	9.0%	165	58	35.2%	1,730	475	27.5%	6,319	-	1,756
Muskogee	15,576	3,783	24.3%	1,746	212	12.1%	651	91	14.0%	952	248	26.1%	2	1	2,092
New Orleans	8,301	3,571	43.0%	1,143	268	23.4%	110	36	32.7%	450	190	42.2%	48	7	3,738
Sioux Falls	1,161	218	18.8%	204	47	23.0%	102	41	40.2%	209	30	14.4%	-	1	141
St. Louis	15,374	5,101	33.2%	2,280	706	31.0%	306	134	43.8%	1,430	430	30.1%	101	8	3,949
St. Paul	9,792	1,452	14.8%	946	82	8.7%	89	31	34.8%	1,602	840	52.4%	18	-	714
Waco	41,685	14,077	33.8%	3,074	429	14.0%	679	78	11.5%	2,593	945	36.4%	245	136	7,315
Wichita	4,789	2,332	48.7%	475	100	21.1%	90	67	74.4%	348	126	36.2%	4	2	631
WESTERN AREA	167,101	65,562	39.2%	26,019	8,369	32.2%	4,467	1,454	32.5%	12,903	5,296	41.0%	1,341	205	36,829
Albuquerque	4,569	2,085	45.6%	484	40	8.3%	142	50	35.2%	530	229	43.2%	21	-	1,737
Anchorage	1,419	533	37.6%	241	49	20.3%	34	2	5.9%	180	90	50.0%	5	-	155
Boise	2,027	539	26.6%	524	56	10.7%	104	27	26.0%	273	69	25.3%	11	4	493
Denver	8,964	3,305	36.9%	1,776	358	20.2%	445	136	30.6%	481	92	19.1%	56	8	2,350
Cheyenne	1,136	390	34.3%	288	87	30.2%	83	75	90.4%	218	78	35.8%	73	1	198
Fort Harrison	1,392	247	17.7%	227	15	6.6%	91	8	8.8%	246	20	8.1%	1	1	216
Honolulu	4,780	2,705	56.6%	466	99	21.2%	90	56	62.2%	594	343	57.7%	4	1	649
Los Angeles	14,319	7,376	51.5%	2,449	733	29.9%	51	41	80.4%	970	551	56.8%	83	4	6,241
Manila	1,307	388	29.7%	2,049	1,162	56.7%	27	9	33.3%	826	412	49.9%	299	77	2,024
Oakland	21,880	11,991	54.8%	3,545	1,094	30.9%	792	243	30.7%	1,752	1,236	70.5%	85	19	5,667
Phoenix	20,431	7,560	37.0%	1,308	152	11.6%	345	143	41.4%	1,404	397	28.3%	11	3	3,403
Portland	9,495	3,637	38.3%	2,411	785	32.6%	381	63	16.5%	1,224	371	30.3%	67	13	3,745
Reno	6,644	3,802	57.2%	906	220	24.3%	115	42	36.5%	396	116	29.3%	25	5	764
Salt Lake City	7,778	1,543	19.8%	1,632	273	16.7%	638	69	10.8%	1,180	325	27.5%	-	2	1,445
San Diego	26,576	11,163	42.0%	2,044	246	12.0%	739	247	33.4%	1,059	353	33.3%	-	1	3,046
Seattle	34,384	8,298	24.1%	5,669	3,000	52.9%	390	243	62.3%	1,570	614	39.1%	600	66	4,696
Other	3	-	0.0%	28	1	3.6%	-	-	-	40	21	52.5%	2	-	-

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	59,555	20,490	34.4%	65,923	27,592	41.9%	7,672	7,255	94.6%	1,452	1,104	76.0%	15,772	3,202	2,873
Philadelphia	24,950	8,976	36.0%	31,971	16,573	51.8%	40	19	47.5%	398	248	62.3%	6,447	2,085	859
Milwaukee	15,819	4,342	27.4%	14,787	4,080	27.6%	1,827	1,793	98.1%	45	15	33.3%	1,086	537	1,060
St. Paul	14,683	4,429	30.2%	18,469	6,569	35.6%	5,750	5,390	93.7%	546	468	85.7%	8,152	580	954
Other (in transit)	4,103	2,743	66.9%	696	370	53.2%	55	53	96.4%	463	373	80.6%	87	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	15,758	13,373	2,385	17.8%	134,461	128,797	5,664	4.4%
Buffalo	4,720	3,712	1,008	27.2%	37,599	37,500	99	0.3%
Atlanta	3,475	2,879	596	20.7%	26,922	25,212	1,710	6.8%
St Louis	3,536	3,220	316	9.8%	28,980	29,330	(350)	-1.2%
Muskogee	4,027	3,562	465	13.1%	40,960	36,755	4,205	11.4%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.qibill.va.gov/spring2010.htm>