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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	January 19, 2010	489,345	183,958

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		469,395	173,413

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			424,448	161,256
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	503	82	16.3%
Initial entitlement for service-connected disability (=>8)	010	27,962	12,358	44.2%
Initial entitlement for service-connected disability (<=7)	110	102,669	42,080	41.0%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	12,845	4,362	34.0%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	72	23	31.9%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	278,965	102,140	36.6%
Increased entitlement due to hospitalization or surgery	320	1,394	198	14.2%
Spina bifida and/or birth defects reconsideration	420	38	13	34.2%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			126,633	42,317
Dependency	130	42,955	11,569	26.9%
Survivor restored entitlement	133	9	4	44.4%
Hospitalization adjustment (non-rating)	135	135	30	22.2%
Misc determinations	290	45,612	24,208	53.1%
Spina bifida and/or birth defects adjustments	450	2	2	100.0%
Future examination for disabilities	310	10,834	2,206	20.4%
Due process	600	27,086	4,298	15.9%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			31,616	11,135
Income verification for unemployability	314	418	404	96.7%
Review of Hemodialysis related cases/conditions	680	13,215	3,192	24.2%
Review of Radiation related cases/conditions	682	721	654	90.7%
Review of Misc cases referred to central office	684	149	2	1.3%
Review of effective date related to herbicide exposure	685	73	73	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	4,622	1,406	30.4%
Social Security number verification	690 Group	12,418	5,404	43.5%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
			33,013	16,405
Pre-decisional hearings	173	1,231	678	55.1%
Correspondence	400	3,215	1,213	37.7%
Congressional correspondence	500	261	19	7.3%
Freedom of Information Act (FOIA) requests	510	12,888	3,871	30.0%
Review, including quality assurance	930	15,278	10,548	69.0%
Correction of errors	960	140	76	54.3%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		64,897	22,702	35.0%
Increased entitlement and/or reconsideration	120	21,314	6,984	32.8%
Initial entitlement - Veteran	180	13,412	3,085	23.0%
Initial entitlement - Survivor	190	30,171	12,633	41.9%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		62,514	24,128	38.6%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,182	250	21.2%
Dependency	137	7,180	3,556	49.5%
Income adjustments	150	29,546	13,400	45.4%
Annual eligibility verification reporting (EVRs)	155	1,169	8	0.7%
Misc determinations	297	8,029	2,512	31.3%
Due process	607	15,408	4,402	28.6%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		21,893	21,862	99.9%
Income Verification Match	154	21,824	21,805	99.9%
Cost of Living Adjustments	696	59	51	86.4%
Non-entitlement reviews	697	10	6	60.0%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		3,986	2,847	71.4%
Correspondence	407	2,050	1,750	85.4%
Congressional correspondence	507	333	19	5.7%
Internal quality reviews	937	1,603	1,078	67.2%

Combination of workload received from Veterans, survivors and internal sources.

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	21,879

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

	EP	# Pending
Accrued	165	2,997

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals		
January 19, 2010	NA	163,724

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

	Type	# Pending
Education		
	Ch 33	39,084
	All	181,448

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

January 19, 2010

Entitlement			
Claims Pending	Pending over 125 days	Percent Pending over 125 days	
USA	489,345	183,958	37.6%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	424,448	161,256	38.0%	126,633	42,317	33.4%	31,616	11,135	35.2%	33,013	16,405	49.7%	3,366	222	162,840
EASTERN AREA	89,929	37,497	41.7%	23,261	7,282	31.3%	7,838	3,411	43.5%	5,286	2,941	55.6%	338	47	32,157
Baltimore	8,976	4,912	54.7%	2,659	1,407	52.9%	2,540	1,680	66.1%	476	326	68.5%	16	9	2,270
Boston	4,610	1,738	37.7%	907	206	22.7%	627	281	44.8%	415	221	53.3%	10	2	2,373
Buffalo	5,421	2,429	44.8%	1,752	378	21.6%	429	101	23.5%	240	97	40.4%	2	-	723
Cleveland	10,743	4,099	38.2%	1,591	232	14.6%	795	123	15.5%	592	283	47.8%	-	-	6,157
Detroit	12,723	6,001	47.2%	2,415	568	23.5%	389	131	33.7%	722	463	64.1%	-	-	4,197
Hartford	1,681	408	24.3%	417	65	15.6%	186	54	29.0%	116	43	37.1%	1	3	979
Indianapolis	11,308	5,207	46.0%	4,444	1,461	32.9%	659	259	39.3%	536	302	56.3%	-	6	2,989
Manchester	1,443	521	36.1%	458	52	11.4%	21	3	14.3%	76	36	47.4%	45	3	673
New York	7,867	3,472	44.1%	2,608	826	31.7%	360	195	54.2%	537	328	61.1%	9	1	2,491
Newark	3,376	1,385	41.0%	688	202	29.4%	143	45	31.5%	182	125	68.7%	2	1	1,499
Philadelphia	12,427	4,111	33.1%	1,559	261	16.7%	602	365	60.6%	786	462	58.8%	108	-	3,008
Pittsburgh	4,523	1,873	41.4%	2,610	1,429	54.8%	612	104	17.0%	221	122	55.2%	17	19	2,288
Providence	1,546	382	24.7%	328	49	14.9%	114	35	30.7%	134	59	44.0%	92	2	1,109
Togus	1,956	470	24.0%	494	72	14.6%	310	33	10.6%	147	40	27.2%	-	-	675
White River J.	798	354	44.4%	129	24	18.6%	15	1	6.7%	34	17	50.0%	34	-	332
Wilmington	531	135	25.4%	202	50	24.8%	36	1	2.8%	72	17	23.6%	2	1	394
SOUTHERN AREA	134,597	51,833	38.5%	35,938	7,878	21.9%	10,741	3,890	36.2%	12,633	7,287	57.7%	612	60	49,170
Atlanta	18,390	7,492	40.7%	3,965	1,048	26.4%	1,305	633	48.5%	1,829	1,524	83.3%	-	-	6,453
Columbia	10,014	3,539	35.3%	1,851	223	12.0%	764	82	10.7%	1,101	606	55.0%	25	17	3,143
Huntington	2,162	369	17.1%	635	119	18.7%	277	73	26.4%	262	181	69.1%	-	2	2,157
Jackson	6,650	3,450	51.9%	1,447	353	24.4%	955	702	73.5%	348	222	63.8%	24	-	2,579
Louisville	5,089	1,373	27.0%	2,236	289	12.9%	584	172	29.5%	223	149	66.8%	-	6	1,552
Montgomery	11,557	6,065	52.5%	4,144	1,370	33.1%	2,019	972	48.1%	1,556	890	57.2%	-	3	7,439
Nashville	8,121	1,968	24.2%	1,494	93	6.2%	960	25	2.6%	606	232	38.3%	4	2	3,794
Roanoke	13,490	5,290	39.2%	2,159	266	12.3%	907	197	21.7%	571	338	59.2%	1	2	4,527
San Juan	3,800	1,670	43.9%	938	166	17.7%	116	40	34.5%	328	223	68.0%	3	-	3,448
St. Petersburg	29,922	11,948	39.9%	7,752	1,910	24.6%	2,105	876	41.6%	4,615	2,565	55.6%	99	17	7,952
Washington	15	7	46.7%	8	7	87.5%	171	37	21.6%	5	5	100.0%	452	-	3
Winston-Salem	25,387	8,662	34.1%	9,309	2,034	21.8%	578	81	14.0%	1,189	352	29.6%	4	11	6,123

COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	111,742	39,182	35.1%	23,534	5,409	23.0%	5,665	1,271	22.4%	7,853	3,545	45.1%	2,042	22	43,265
Chicago	9,121	3,390	37.2%	2,817	770	27.3%	669	230	34.4%	686	322	46.9%	1	-	5,566
Des Moines	3,243	1,148	35.4%	529	91	17.2%	94	35	37.2%	162	59	36.4%	-	1	1,346
Fargo	1,217	212	17.4%	312	22	7.1%	112	6	5.4%	46	10	21.7%	-	-	271
Houston	21,369	9,743	45.6%	7,729	2,913	37.7%	546	208	38.1%	2,061	904	43.9%	-	1	11,004
Lincoln	2,079	328	15.8%	449	13	2.9%	89	5	5.6%	306	127	41.5%	3	-	1,109
Little Rock	5,074	1,696	33.4%	1,510	346	22.9%	148	79	53.4%	728	419	57.6%	32	6	2,387
Milwaukee	11,255	4,065	36.1%	1,002	108	10.8%	348	149	42.8%	534	81	15.2%	1,985	-	1,833
Muskogee	7,446	1,871	25.1%	1,545	90	5.8%	967	208	21.5%	448	150	33.5%	1	-	2,952
New Orleans	5,831	1,902	32.6%	878	116	13.2%	319	16	5.0%	190	101	53.2%	-	1	2,358
Sioux Falls	986	177	18.0%	208	22	10.6%	162	12	7.4%	46	11	23.9%	-	3	235
St. Louis	9,619	3,198	33.2%	1,925	461	23.9%	436	79	18.1%	493	279	56.6%	10	6	3,462
St. Paul	11,503	2,837	24.7%	960	101	10.5%	750	131	17.5%	508	209	41.1%	10	-	1,395
Waco	19,922	7,671	38.5%	2,980	284	9.5%	862	97	11.3%	1,067	458	42.9%	-	4	8,184
Wichita	3,077	944	30.7%	690	72	10.4%	163	16	9.8%	578	415	71.8%	-	-	1,163
WESTERN AREA	88,177	32,743	37.1%	43,893	21,747	49.5%	7,356	2,547	34.6%	7,218	2,629	36.4%	374	91	32,623
Albuquerque	3,145	1,117	35.5%	464	52	11.2%	91	28	30.8%	298	116	38.9%	9	-	1,904
Anchorage	1,349	589	43.7%	918	423	46.1%	350	171	48.9%	104	62	59.6%	4	1	179
Boise	1,495	262	17.5%	636	44	6.9%	119	22	18.5%	143	24	16.8%	-	-	533
Denver	6,010	1,858	30.9%	1,697	273	16.1%	1,305	236	18.1%	314	96	30.6%	1	2	3,108
Cheyenne	883	348	39.4%	224	62	27.7%	32	12	37.5%	61	26	42.6%	1	1	228
Fort Harrison	1,547	458	29.6%	483	18	3.7%	165	8	4.8%	194	24	12.4%	2	1	232
Honolulu	2,763	1,155	41.8%	379	66	17.4%	215	45	20.9%	241	156	64.7%	-	-	726
Los Angeles	9,351	3,803	40.7%	3,188	661	20.7%	161	48	29.8%	1,065	494	46.4%	5	-	5,070
Manila	1,505	404	26.8%	17,179	14,399	83.8%	53	16	30.2%	761	211	27.7%	309	61	1,052
Oakland	14,755	7,032	47.7%	3,856	1,589	41.2%	1,102	538	48.8%	880	427	48.5%	13	5	4,140
Phoenix	8,616	2,783	32.3%	1,478	128	8.7%	499	70	14.0%	615	231	37.6%	3	-	3,011
Portland	6,272	2,105	33.6%	3,178	1,134	35.7%	446	101	22.6%	461	178	38.6%	2	18	3,725
Reno	4,399	2,009	45.7%	681	91	13.4%	213	59	27.7%	146	56	38.4%	1	-	966
Salt Lake City	4,983	1,411	28.3%	1,811	564	31.1%	75	3	4.0%	563	176	31.3%	-	1	1,279
San Diego	10,908	3,325	30.5%	1,740	88	5.1%	892	142	15.9%	675	169	25.0%	1	-	2,679
Seattle	10,196	4,084	40.1%	5,981	2,155	36.0%	1,638	1,048	64.0%	697	183	26.3%	23	1	3,791
Other	3	1	33.3%	7	1	14.3%	16	16	100.0%	23	3	13.0%	-	2	5,625

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	64,897	22,702	35.0%	62,514	24,128	38.6%	21,893	21,862	99.9%	3,986	2,847	71.4%	18,513	2,775	884
Philadelphia	28,823	11,009	38.2%	31,259	14,067	45.0%	10,249	10,226	99.8%	1,407	833	59.2%	10,425	1,444	255
Milwaukee	15,708	4,090	26.0%	16,245	5,790	35.6%	4,681	4,679	100.0%	395	198	50.1%	2,882	584	264
St. Paul	20,014	7,529	37.6%	14,704	4,148	28.2%	6,926	6,920	99.9%	2,105	1,792	85.1%	5,182	747	365
Other (in transit)	352	74	21.0%	306	123	40.2%	37	37	100.0%	79	24	30.4%	24	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	39,084	42,220	(3,136)	-7.4%	181,448	183,294	(1,846)	-1.0%
Buffalo	13,176	13,941	(765)	-5.5%	55,701	55,031	670	1.2%
Atlanta	7,521	10,279	(2,758)	-26.8%	42,293	39,449	2,844	7.2%
St Louis	6,974	7,282	(308)	-4.2%	31,819	38,150	(6,331)	-16.6%
Muskogee	11,413	10,718	695	6.5%	51,635	50,664	971	1.9%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.