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<b>Compensation and Pension Entitlement</b> January 24, 2011	# Pending	# Pending Over 125	% Over 125
	<b>773,673</b>	<b>324,843</b>	<b>42.0%</b>

<b>Compensation and Pension Rating Bundle</b>	# Pending	# Pending Over 125	% Over 125
	<b>753,638</b>	<b>317,182</b>	<b>42.1%</b>

**Compensation**

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement (Original and Supplemental)</b>				
		<b>715,578</b>	<b>305,962</b>	<b>42.8%</b>
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	410	85	20.7%
Initial entitlement for service-connected disability (=>8)	010	40,841	22,001	53.9%
Initial entitlement for service-connected disability (<=7)	110	158,579	79,637	50.2%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	10,210	3,431	33.6%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	122	30	24.6%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	382,992	200,201	52.3%
Increased entitlement due to hospitalization or surgery	320	2,295	568	24.7%
Spina bifida and/or birth defects reconsideration	420	23	9	39.1%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	21,252	0	0.0%
Nehmer review cases based upon new Agent Orange presumptives *	687	79,407	0	0.0%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	18,534	0	0.0%
Agent Orange claims where an interim decision was provided*	409	913	0	0.0%
<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				

\*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

\*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>				
		<b>109,849</b>	<b>36,223</b>	<b>33.0%</b>
Dependency	130	56,056	16,707	29.8%
Survivor restored entitlement	133	8	3	37.5%
Hospitalization adjustment (non-rating)	135	165	97	58.8%
Misc determinations	290	27,394	11,828	43.2%
Spina bifida and/or birth defects adjustments	450	4	4	100.0%
Future examination for disabilities	310	7,884	2,806	35.6%
Due process	600	18,338	4,778	26.1%
Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>				
		<b>21,956</b>	<b>10,135</b>	<b>46.2%</b>
Income verification for unemployability	314	270	270	100.0%
Review of Hemodialysis related cases/conditions	680	220	155	70.5%
Review of Radiation related cases/conditions	682	647	592	91.5%
Review of Misc cases referred to central office	684	39	36	92.3%
Review of effective date related to herbicide exposure	685	6	5	83.3%
Cost of Living Adjustments (COLAs) and other reviews	690	4,469	1,799	40.3%
Social Security number verification	690 Group	16,305	7,278	44.6%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>				
		<b>63,911</b>	<b>27,056</b>	<b>42.3%</b>
Pre-decisional hearings	173	1,458	1,015	69.6%
Correspondence	400	25,069	4,771	19.0%
Congressional correspondence	500	333	114	34.2%
Freedom of Information Act (FOIA) requests	510	19,341	7,629	39.4%
Review, including quality assurance	930	17,447	13,385	76.7%
Correction of errors	960	263	142	54.0%
Combination of workload received from Veterans, survivors and internal sources.				

## Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>58,095</b>	<b>18,881</b>	<b>32.5%</b>
Increased entitlement and/or reconsideration	120	18,622	5,406	29.0%
Initial entitlement - Veteran	180	12,109	3,132	25.9%
Initial entitlement - Survivor	190	27,364	10,343	37.8%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>70,816</b>	<b>27,523</b>	<b>38.9%</b>
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,496	503	33.6%
Dependency	137	7,345	3,250	44.2%
Income adjustments	150	28,457	13,508	47.5%
Annual eligibility verification reporting (EVRs)	155	4,866	1,449	29.8%
Misc determinations	297	12,902	3,919	30.4%
Due process	607	15,750	4,894	31.1%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>7,364</b>	<b>6,985</b>	<b>94.9%</b>
Income Verification Match	154	6,472	6,470	100.0%
Cost of Living Adjustments	696	57	11	19.3%
Non-entitlement reviews	697	835	504	60.4%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>3,705</b>	<b>2,222</b>	<b>60.0%</b>
Correspondence	407	1,185	870	73.4%
Congressional correspondence	507	356	13	3.7%
Internal quality reviews	937	2,164	1,339	61.9%

Combination of workload received from Veterans, survivors and internal sources.

## Additional Compensation, Pension and Education Workload

	EP	# Pending
<b>Burial</b>	<b>160</b>	<b>29,630</b>

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

	EP	# Pending
<b>Accrued</b>	<b>165</b>	<b>3,896</b>

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
<b>Appeals</b>	<b>NA</b>	<b>226,790</b>

As Of January 24, 2011

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

	Type	# Pending
<b>Education</b>	<b>Ch 33</b>	<b>18,405</b>
	<b>All</b>	<b>177,490</b>

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>

# COMPENSATION AND PENSION INVENTORY

January 24, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
773,673	324,843	42.0%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>715,578</b>	<b>305,962</b>	<b>42.8%</b>	<b>109,849</b>	<b>36,223</b>	<b>33.0%</b>	<b>21,956</b>	<b>10,135</b>	<b>46.2%</b>	<b>63,911</b>	<b>27,056</b>	<b>42.3%</b>	<b>13,418</b>	<b>536</b>	<b>223,625</b>
<b>EASTERN AREA</b>	146,425	70,305	48.0%	22,416	8,736	39.0%	5,263	2,888	54.9%	14,676	6,341	43.2%	4,611	76	39,095
Baltimore	12,155	7,923	65.2%	2,965	1,534	51.7%	315	151	47.9%	1,374	809	58.9%	63	9	2,736
Boston	7,225	3,950	54.7%	1,249	483	38.7%	505	403	79.8%	662	357	53.9%	121	4	3,109
Buffalo	6,489	3,192	49.2%	1,554	595	38.3%	152	92	60.5%	497	243	48.9%	126	12	767
Cleveland	19,418	8,964	46.2%	2,286	542	23.7%	637	236	37.0%	2,490	792	31.8%	24	8	6,788
Detroit	18,125	10,030	55.3%	2,055	581	28.3%	193	108	56.0%	2,293	790	34.5%	27	6	5,329
Hartford	2,286	415	18.2%	571	106	18.6%	125	43	34.4%	259	55	21.2%	3	1	898
Indianapolis	16,375	9,713	59.3%	1,963	604	30.8%	306	207	67.6%	1,928	895	46.4%	43	9	4,212
Manchester	1,999	907	45.4%	529	123	23.3%	24	22	91.7%	229	66	28.8%	16	-	739
New York	12,314	7,145	58.0%	2,188	880	40.2%	199	150	75.4%	790	517	65.4%	13	3	3,594
Newark	4,864	2,219	45.6%	699	190	27.2%	140	58	41.4%	485	184	37.9%	27	5	1,675
Philadelphia	22,463	7,350	32.7%	1,718	562	32.7%	1,532	669	43.7%	1,211	647	53.4%	4,029	-	3,575
Pittsburgh	7,582	3,804	50.2%	2,725	1,761	64.6%	594	510	85.9%	1,183	491	41.5%	44	15	3,027
Providence	2,658	1,062	40.0%	532	224	42.1%	115	65	56.5%	347	106	30.5%	22	3	1,225
Togus	10,136	2,510	24.8%	944	407	43.1%	384	149	38.8%	687	315	45.9%	9	-	693
White River J.	1,080	566	52.4%	174	70	40.2%	11	10	90.9%	108	48	44.4%	40	1	301
Wilmington	1,256	555	44.2%	264	74	28.0%	31	15	48.4%	133	26	19.5%	4	-	427
<b>SOUTHERN AREA</b>	219,782	97,291	44.3%	36,693	11,359	31.0%	8,355	4,193	50.2%	20,959	9,266	44.2%	269	76	66,685
Atlanta	28,619	15,858	55.4%	3,788	1,024	27.0%	421	323	76.7%	3,759	2,262	60.2%	8	3	8,630
Columbia	19,929	8,717	43.7%	2,435	637	26.2%	368	203	55.2%	804	451	56.1%	27	16	4,305
Huntington	11,444	2,279	19.9%	1,133	396	35.0%	142	73	51.4%	888	301	33.9%	44	5	2,556
Jackson	9,098	5,009	55.1%	1,914	794	41.5%	865	677	78.3%	712	298	41.9%	26	-	3,354
Louisville	6,295	1,776	28.2%	2,119	428	20.2%	445	293	65.8%	642	165	25.7%	5	-	1,587
Montgomery	13,568	6,770	49.9%	3,864	1,331	34.4%	1,752	1,176	67.1%	1,788	795	44.5%	15	17	9,544
Nashville	12,181	3,621	29.7%	1,338	133	9.9%	402	122	30.3%	1,490	320	21.5%	2	-	5,025
Roanoke	22,211	9,484	42.7%	2,184	311	14.2%	707	143	20.2%	1,168	394	33.7%	7	4	6,060
San Juan	5,181	2,678	51.7%	1,109	379	34.2%	72	32	44.4%	588	362	61.6%	20	-	4,066
St. Petersburg	47,535	18,245	38.4%	6,726	1,961	29.2%	1,572	1,071	68.1%	7,186	3,279	45.6%	98	23	14,319
Washington	47	11	23.4%	4	2	50.0%	2	2	100.0%	6	5	83.3%	-	-	1
Winston-Salem	43,674	22,843	52.3%	10,079	3,963	39.3%	1,607	78	4.9%	1,928	634	32.9%	17	8	7,238

\* Revised to more accurately categorize the Agent Orange presumptive workload.

# COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	180,902	69,377	38.4%	24,713	7,520	30.4%	3,910	1,490	38.1%	14,885	5,804	39.0%	7,342	179	52,911
Chicago	15,354	8,397	54.7%	2,421	755	31.2%	760	414	54.5%	1,038	501	48.3%	36	10	6,426
Des Moines	5,460	2,404	44.0%	627	175	27.9%	132	51	38.6%	635	210	33.1%	6	-	1,805
Fargo	1,581	376	23.8%	252	36	14.3%	84	14	16.7%	178	27	15.2%	3	-	342
Houston	32,892	17,127	52.1%	8,187	3,883	47.4%	347	217	62.5%	2,936	1,636	55.7%	156	23	12,360
Lincoln	7,561	857	11.3%	587	45	7.7%	191	15	7.9%	827	210	25.4%	2	1	1,481
Little Rock	7,486	3,257	43.5%	1,969	606	30.8%	361	212	58.7%	1,192	577	48.4%	19	7	2,885
Milwaukee	12,849	4,633	36.1%	922	82	8.9%	181	58	32.0%	1,119	209	18.7%	6,757	-	2,293
Muskogee	15,641	4,089	26.1%	1,749	229	13.1%	621	126	20.3%	1,016	284	28.0%	1	-	3,320
New Orleans	8,416	3,821	45.4%	1,233	303	24.6%	104	44	42.3%	537	211	39.3%	30	7	4,024
Sioux Falls	1,105	202	18.3%	208	39	18.8%	110	32	29.1%	201	36	17.9%	-	-	232
St. Louis	15,582	5,501	35.3%	2,364	806	34.1%	289	139	48.1%	1,537	488	31.8%	75	6	5,306
St. Paul	9,740	1,406	14.4%	895	79	8.8%	94	33	35.1%	630	229	36.3%	24	-	1,274
Waco	42,419	14,898	35.1%	2,865	397	13.9%	547	68	12.4%	2,686	1,045	38.9%	231	124	10,463
Wichita	4,816	2,409	50.0%	434	85	19.6%	89	67	75.3%	353	141	39.9%	2	1	700
<b>WESTERN AREA</b>	168,467	68,989	41.0%	26,002	8,607	33.1%	4,428	1,564	35.3%	13,355	5,624	42.1%	1,194	205	43,306
Albuquerque	4,607	2,104	45.7%	479	45	9.4%	131	55	42.0%	567	258	45.5%	18	-	1,949
Anchorage	1,404	535	38.1%	218	48	22.0%	37	2	5.4%	185	102	55.1%	5	-	226
Boise	1,982	526	26.5%	528	52	9.8%	101	32	31.7%	279	68	24.4%	6	1	733
Denver	8,898	3,459	38.9%	1,688	359	21.3%	379	125	33.0%	515	112	21.7%	34	8	3,316
Cheyenne	1,165	409	35.1%	299	96	32.1%	81	71	87.7%	226	87	38.5%	35	1	229
Fort Harrison	1,346	272	20.2%	207	16	7.7%	93	10	10.8%	188	26	13.8%	1	-	310
Honolulu	4,790	2,794	58.3%	434	81	18.7%	72	42	58.3%	613	365	59.5%	3	-	739
Los Angeles	14,534	7,746	53.3%	2,478	772	31.2%	52	41	78.8%	984	578	58.7%	70	4	6,527
Manila	1,317	380	28.9%	1,877	1,011	53.9%	27	12	44.4%	843	429	50.9%	312	77	2,718
Oakland	22,455	12,850	57.2%	3,588	1,177	32.8%	800	242	30.3%	1,665	1,216	73.0%	58	11	6,448
Phoenix	20,677	8,008	38.7%	1,233	169	13.7%	467	144	30.8%	1,532	473	30.9%	7	3	4,062
Portland	9,493	3,824	40.3%	2,425	815	33.6%	405	72	17.8%	1,235	404	32.7%	43	10	4,463
Reno	6,696	3,966	59.2%	943	244	25.9%	95	38	40.0%	424	135	31.8%	13	2	1,044
Salt Lake City	7,689	1,687	21.9%	1,626	260	16.0%	513	129	25.1%	1,166	288	24.7%	-	-	1,723
San Diego	26,876	11,753	43.7%	2,146	313	14.6%	795	305	38.4%	1,231	392	31.8%	-	1	3,582
Seattle	34,538	8,676	25.1%	5,833	3,149	54.0%	380	244	64.2%	1,702	691	40.6%	589	87	5,237
Other	2	-	0.0%	25	1	4.0%	-	-	-	36	21	58.3%	2	-	21,628

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	<b>58,095</b>	<b>18,881</b>	<b>32.5%</b>	<b>70,816</b>	<b>27,523</b>	<b>38.9%</b>	<b>7,364</b>	<b>6,985</b>	<b>94.9%</b>	<b>3,705</b>	<b>2,222</b>	<b>60.0%</b>	<b>16,213</b>	<b>3,360</b>	<b>3,165</b>
Philadelphia	24,448	8,479	34.7%	33,352	15,890	47.6%	46	17	37.0%	1,120	592	52.9%	6,049	2,114	988
Milwaukee	15,578	3,765	24.2%	16,271	4,156	25.5%	1,646	1,612	97.9%	763	309	40.5%	1,206	616	1,026
St. Paul	14,918	4,228	28.3%	20,508	7,112	34.7%	5,620	5,306	94.4%	1,583	1,117	70.6%	8,875	630	1,151
Other (in transit)	3,151	2,409	76.5%	685	365	53.3%	52	50	96.2%	239	204	85.4%	83	N/A	N/A

## EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	<b>18,405</b>	<b>16,247</b>	<b>2,158</b>	<b>13.3%</b>	<b>177,490</b>	<b>155,339</b>	<b>22,151</b>	<b>14.3%</b>
Buffalo	5,055	4,571	484	10.6%	42,581	39,012	3,569	9.1%
Atlanta	3,752	3,343	409	12.2%	35,609	30,944	4,665	15.1%
St Louis	3,981	3,286	695	21.2%	40,085	35,611	4,474	12.6%
Muskogee	5,617	5,047	570	11.3%	59,215	49,772	9,443	19.0%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>