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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	February 4, 2012	891,402	591,243

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		855,202	566,328

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			816,405	552,487
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	377	78	20.7%
Initial entitlement for service-connected disability (=>8)	010	70,403	50,517	71.8%
Initial entitlement for service-connected disability (<=7)	110	221,304	147,894	66.8%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,217	5,426	41.1%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	91	41	45.1%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	471,465	314,206	66.6%
Increased entitlement due to hospitalization or surgery	320	2,488	860	34.6%
Spina bifida and/or birth defects reconsideration	420	45	31	68.9%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	964	748	77.6%
Nehmer review cases based upon new Agent Orange presumptives *	687	10,801	10,005	92.6%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	22,786	21,137	92.8%
Agent Orange claims where an interim decision was provided*	409	2,464	1,544	62.7%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			194,845	89,047
Dependency	130	94,674	42,478	44.9%
Survivor restored entitlement	133	13	11	84.6%
Hospitalization adjustment (non-rating)	135	157	102	65.0%
Misc determinations	290	49,994	30,181	60.4%
Spina bifida and/or birth defects adjustments	450	6	5	83.3%
Future examination for disabilities	310	12,893	4,491	34.8%
Due process	600	37,108	11,779	31.7%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			37,106	21,082
Income verification for unemployability	314	1,978	1,978	100.0%
Review of Hemodialysis related cases/conditions	680	46	36	78.3%
Review of Radiation related cases/conditions	682	925	780	84.3%
Review of Misc cases referred to central office	684	35	32	91.4%
Review of effective date related to herbicide exposure	685	160	148	92.5%
Cost of Living Adjustments (COLAs) and other reviews	690	7,295	3,237	44.4%
Social Security number verification	690 Group	26,667	14,871	55.8%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
			79,575	55,405
Pre-decisional hearings	173	1,621	1,103	68.0%
Correspondence	400	33,545	27,559	82.2%
Congressional correspondence	500	1,083	231	21.3%
Freedom of Information Act (FOIA) requests	510	20,040	7,263	36.2%
Review, including quality assurance	930	23,006	19,043	82.8%
Correction of errors	960	280	206	73.6%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		74,997	38,756	51.7%
Increased entitlement and/or reconsideration	120	16,453	6,530	39.7%
Initial entitlement - Veteran	180	9,964	2,970	29.8%
Initial entitlement - Survivor	190	48,580	29,256	60.2%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		96,450	40,059	41.5%
Hospitalization adjustment (non-rating)	135	2,371	1,248	52.6%
Dependency	137	9,368	4,987	53.2%
Income adjustments	150	43,895	21,063	48.0%
Annual eligibility verification reporting (EVRs)	155	6,561	11	0.2%
Misc determinations	297	19,056	8,356	43.8%
Due process	607	15,199	4,394	28.9%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		16,378	16,186	98.8%
Income Verification Match	154	16,003	16,000	100.0%
Cost of Living Adjustments	696	48	13	27.1%
Non-entitlement reviews	697	327	173	52.9%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		5,642	3,158	56.0%
Correspondence	407	1,212	529	43.6%
Congressional correspondence	507	1,774	501	28.2%
Internal quality reviews	937	2,656	2,128	80.1%

Combination of workload received from Veterans, survivors and internal sources.

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	63,114

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

	EP	# Pending
Accrued	165	9,555

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals	NA	255,393

As Of February 6, 2012

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

	Type	# Pending
Education	Ch 33	23,046
	All	239,697

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

February 4, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	891,402	591,243 66.3%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	816,405	552,487	67.7%	194,845	89,048	45.7%	37,106	21,082	56.8%	79,575	55,405	69.6%	36,314	1,638	252,733
EASTERN AREA	167,878	117,643	70.1%	40,455	21,272	52.6%	7,943	4,641	58.4%	17,209	13,040	75.8%	16,480	186	42,047
Baltimore	16,639	13,272	79.8%	3,440	2,132	62.0%	430	258	60.0%	1,324	1,048	79.2%	2	3	3,040
Boston	8,978	6,089	67.8%	1,930	713	36.9%	508	142	28.0%	1,029	780	75.8%	1	-	4,061
Buffalo	7,433	4,647	62.5%	3,162	1,787	56.5%	197	104	52.8%	641	435	67.9%	2	1	810
Cleveland	24,817	17,010	68.5%	4,757	1,847	38.8%	854	762	89.2%	3,011	2,016	67.0%	5	90	6,836
Detroit	19,396	12,980	66.9%	4,338	2,258	52.1%	360	244	67.8%	2,392	2,007	83.9%	3	49	5,911
Hartford	4,182	2,736	65.4%	782	267	34.1%	170	136	80.0%	382	271	70.9%	-	1	825
Indianapolis	20,798	16,512	79.4%	3,974	2,509	63.1%	389	267	68.6%	2,475	2,021	81.7%	2	37	4,407
Manchester	2,130	1,304	61.2%	673	216	32.1%	63	7	11.1%	180	144	80.0%	1	-	793
New York	15,968	12,342	77.3%	5,025	2,536	50.5%	201	40	19.9%	879	725	82.5%	-	-	4,140
Newark	4,719	2,764	58.6%	1,232	643	52.2%	112	104	92.9%	506	355	70.2%	-	1	1,996
Philadelphia	24,821	16,511	66.5%	4,820	3,038	63.0%	3,094	1,908	61.7%	2,180	1,683	77.2%	16,463	-	3,443
Pittsburgh	9,684	7,033	72.6%	3,091	1,838	59.5%	341	219	64.2%	1,272	896	70.4%	-	4	3,109
Providence	3,768	2,004	53.2%	851	240	28.2%	513	214	41.7%	370	271	73.2%	-	-	992
Togus	2,176	1,010	46.4%	1,726	874	50.6%	647	223	34.5%	266	167	62.8%	1	-	745
White River J.	1,048	675	64.4%	279	146	52.3%	51	10	19.6%	110	91	82.7%	-	-	417
Wilmington	1,321	754	57.1%	375	228	60.8%	13	3	23.1%	192	130	67.7%	-	-	522
SOUTHERN AREA	246,895	160,833	65.1%	62,645	27,803	44.4%	12,150	6,653	54.8%	22,464	14,065	62.6%	52	163	80,472
Atlanta	32,167	21,501	66.8%	7,860	3,180	40.5%	366	199	54.4%	4,746	2,879	60.7%	-	1	10,560
Columbia	21,377	13,456	62.9%	3,467	630	18.2%	983	81	8.2%	1,076	707	65.7%	1	4	4,734
Huntington	7,028	4,678	66.6%	814	182	22.4%	174	111	63.8%	761	460	60.4%	1	3	2,952
Jackson	10,875	7,717	71.0%	1,584	441	27.8%	1,069	865	80.9%	740	578	78.1%	20	24	4,026
Louisville	10,317	6,020	58.4%	4,060	1,733	42.7%	1,324	774	58.5%	1,088	782	71.9%	8	14	2,709
Montgomery	14,844	8,551	57.6%	4,853	2,014	41.5%	872	370	42.4%	1,285	843	65.6%	5	35	10,023
Nashville	11,988	5,591	46.6%	3,842	1,221	31.8%	674	320	47.5%	1,834	939	51.2%	2	33	5,763
Roanoke	25,966	18,489	71.2%	7,124	3,349	47.0%	654	198	30.3%	1,943	1,163	59.9%	2	7	6,997
San Juan	5,374	3,017	56.1%	1,729	477	27.6%	113	71	62.8%	480	387	80.6%	-	1	4,570
St. Petersburg	46,773	30,184	64.5%	9,298	2,831	30.4%	968	371	38.3%	4,695	2,874	61.2%	8	35	19,569
Washington	73	43	58.9%	77	55	71.4%	33	32	97.0%	369	29	7.9%	-	-	10
Winston-Salem	60,113	41,586	69.2%	17,937	11,690	65.2%	4,920	3,261	66.3%	3,447	2,424	70.3%	5	6	8,559

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	199,826	131,854	66.0%	44,902	19,231	42.8%	8,089	4,338	53.6%	19,876	14,398	72.4%	19,094	534	61,604
Chicago	21,325	17,066	80.0%	3,743	2,572	68.7%	776	608	78.4%	2,752	2,558	93.0%	4	54	5,843
Des Moines	7,266	4,192	57.7%	2,215	1,011	45.6%	150	110	73.3%	658	537	81.6%	-	-	1,824
Fargo	1,351	512	37.9%	207	29	14.0%	66	11	16.7%	160	81	50.6%	-	-	311
Houston	35,872	26,204	73.0%	13,903	7,586	54.6%	987	630	63.8%	4,077	2,931	71.9%	3	4	14,178
Lincoln	2,753	546	19.8%	431	23	5.3%	186	43	23.1%	493	101	20.5%	-	-	1,617
Little Rock	7,960	4,950	62.2%	3,026	1,514	50.0%	1,252	823	65.7%	1,423	974	68.4%	-	19	4,560
Milwaukee	11,366	4,803	42.3%	1,809	160	8.8%	260	89	34.2%	642	306	47.7%	10,635	-	2,773
Muskogee	13,749	8,006	58.2%	3,031	707	23.3%	1,247	319	25.6%	1,092	908	83.2%	6	5	3,547
New Orleans	12,133	7,808	64.4%	3,270	1,613	49.3%	351	202	57.5%	1,465	1,065	72.7%	3	42	5,331
Sioux Falls	1,100	310	28.2%	278	32	11.5%	195	15	7.7%	158	65	41.1%	-	2	263
St. Louis	17,332	11,717	67.6%	3,401	1,614	47.5%	450	252	56.0%	1,475	1,048	71.1%	3	28	6,678
St. Paul	11,241	2,946	26.2%	1,644	206	12.5%	1,400	976	69.7%	540	269	49.8%	8,235	-	1,737
Waco	51,153	39,732	77.7%	6,780	1,972	29.1%	718	252	35.1%	4,439	3,200	72.1%	205	380	12,101
Wichita	5,225	3,062	58.6%	1,164	192	16.5%	51	8	15.7%	502	355	70.7%	-	-	841
WESTERN AREA	201,804	140,664	69.7%	46,809	20,737	44.3%	8,880	5,450	61.4%	19,985	13,883	69.5%	684	754	48,785
Albuquerque	4,892	2,716	55.5%	1,222	374	30.6%	68	32	47.1%	456	305	66.9%	-	-	2,086
Anchorage	1,742	895	51.4%	1,544	855	55.4%	626	297	47.4%	296	221	74.7%	-	-	167
Boise	2,345	979	41.7%	885	173	19.5%	158	28	17.7%	382	212	55.5%	-	1	885
Denver	10,978	6,274	57.2%	3,155	953	30.2%	564	137	24.3%	689	444	64.4%	2	3	3,968
Cheyenne	952	405	42.5%	625	385	61.6%	16	10	62.5%	293	155	52.9%	-	2	351
Fort Harrison	1,484	368	24.8%	481	74	15.4%	120	16	13.3%	225	63	28.0%	-	-	405
Honolulu	5,636	3,929	69.7%	824	199	24.2%	63	25	39.7%	808	707	87.5%	2	1	787
Los Angeles	23,695	18,211	76.9%	5,038	2,256	44.8%	1,968	1,486	75.5%	1,826	1,232	67.5%	-	3	6,705
Manila	3,448	1,828	53.0%	1,212	356	29.4%	138	51	37.0%	1,659	800	48.2%	264	51	2,283
Oakland	32,915	25,411	77.2%	7,541	3,953	52.4%	328	110	33.5%	3,766	3,263	86.6%	5	4	7,510
Phoenix	20,643	15,570	75.4%	2,916	837	28.7%	810	586	72.3%	2,066	1,468	71.1%	1	3	5,303
Portland	12,458	8,098	65.0%	3,904	2,025	51.9%	1,029	331	32.2%	1,459	811	55.6%	2	11	5,176
Reno	7,663	5,519	72.0%	1,725	739	42.8%	132	48	36.4%	830	611	73.6%	-	-	1,071
Salt Lake City	15,581	8,998	57.7%	4,692	2,183	46.5%	1,370	1,254	91.5%	1,473	1,128	76.6%	-	1	1,974
San Diego	28,627	18,853	65.9%	2,664	586	22.0%	651	410	63.0%	1,182	620	52.5%	1	1	4,033
Seattle	28,745	22,610	78.7%	8,381	4,789	57.1%	839	629	75.0%	2,575	1,843	71.6%	407	673	6,081
Other	2	1,493	74650.0%	34	5	14.7%	44	-	-	41	19	46.3%	4	1	19,825

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	74,997	38,756	51.7%	96,450	40,059	41.5%	16,378	16,186	98.8%	5,642	3,158	56.0%	26,802	7,917	2,660
Philadelphia	33,098	19,139	57.8%	46,510	22,849	49.1%	6,355	6,353	100.0%	2,679	1,171	43.7%	6,360	3,724	1,066
Milwaukee	19,853	8,418	42.4%	18,973	2,882	15.2%	3,488	3,475	99.6%	542	261	48.2%	1,619	1,607	606
St. Paul	21,710	11,065	51.0%	30,364	13,986	46.1%	6,433	6,286	97.7%	2,185	1,539	70.4%	18,715	2,586	988
Other (in transit)	336	134	39.9%	603	342	56.7%	102	72	70.6%	236	187	79.2%	108	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	23,046	22,144	902	4.1%	239,697	221,293	18,404	8.3%
Buffalo	8,342	8,096	246	3.0%	63,782	62,767	1,015	1.6%
Atlanta	2,959	3,224	(265)	-8.2%	40,420	33,558	6,862	20.4%
St. Louis	5,272	5,141	131	2.5%	53,886	54,449	(563)	-1.0%
Muskogee	6,473	5,683	790	13.9%	81,609	70,519	11,090	15.7%

*Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.