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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	February 7, 2011	783,245	345,751

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		764,319	338,919

### Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			727,558	327,546
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	471	98	20.8%
Initial entitlement for service-connected disability (=>8)	010	42,511	24,309	57.2%
Initial entitlement for service-connected disability (<=7)	110	163,558	85,647	52.4%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	10,142	3,219	31.7%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	102	38	37.3%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	390,654	213,615	54.7%
Increased entitlement due to hospitalization or surgery	320	2,346	613	26.1%
Spina bifida and/or birth defects reconsideration	420	25	7	28.0%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	17,502	0	0.0%
Nehmer review cases based upon new Agent Orange presumptives *	687	78,456	0	0.0%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	20,603	0	0.0%
Agent Orange claims where an interim decision was provided*	409	1,188	0	0.0%
<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				

\*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

\*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			108,974	36,986
Dependency	130	55,172	17,155	31.1%
Survivor restored entitlement	133	8	5	62.5%
Hospitalization adjustment (non-rating)	135	146	91	62.3%
Misc determinations	290	27,485	12,066	43.9%
Spina bifida and/or birth defects adjustments	450	4	4	100.0%
Future examination for disabilities	310	7,895	2,705	34.3%
Due process	600	18,264	4,960	27.2%
Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.				

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			21,457	10,029
Income verification for unemployability	314	266	266	100.0%
Review of Hemodialysis related cases/conditions	680	206	178	86.4%
Review of Radiation related cases/conditions	682	626	572	91.4%
Review of Misc cases referred to central office	684	39	37	94.9%
Review of effective date related to herbicide exposure	685	6	5	83.3%
Cost of Living Adjustments (COLAs) and other reviews	690	4,365	1,806	41.4%
Social Security number verification	690 Group	15,949	7,165	44.9%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

Other	EP	# Pending	# Pending Over 125	% Over 125
			68,429	30,575
Pre-decisional hearings	173	1,406	991	70.5%
Correspondence	400	27,354	6,683	24.4%
Congressional correspondence	500	854	139	16.3%
Freedom of Information Act (FOIA) requests	510	18,704	7,448	39.8%
Review, including quality assurance	930	19,838	15,173	76.5%
Correction of errors	960	273	141	51.6%
Combination of workload received from Veterans, survivors and internal sources.				

## Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>55,687</b>	<b>18,205</b>	<b>32.7%</b>
Increased entitlement and/or reconsideration	120	17,934	5,578	31.1%
Initial entitlement - Veteran	180	11,530	3,233	28.0%
Initial entitlement - Survivor	190	26,223	9,394	35.8%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>85,508</b>	<b>27,668</b>	<b>32.4%</b>
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,530	527	34.4%
Dependency	137	7,458	3,420	45.9%
Income adjustments	150	36,635	13,573	37.0%
Annual eligibility verification reporting (EVRs)	155	11,371	762	6.7%
Misc determinations	297	12,514	3,891	31.1%
Due process	607	16,000	5,495	34.3%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>7,076</b>	<b>6,692</b>	<b>94.6%</b>
Income Verification Match	154	6,186	6,184	100.0%
Cost of Living Adjustments	696	61	13	21.3%
Non-entitlement reviews	697	829	495	59.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>1,131</b>	<b>846</b>	<b>74.8%</b>
Correspondence	407	1,131	846	74.8%
Congressional correspondence	507	0	0	
Internal quality reviews	937	0	0	

Combination of workload received from Veterans, survivors and internal sources.

## Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	30,615

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

Accrued	EP	# Pending
	165	4,001

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As Of February 7, 2011	NA	228,457

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

Education	Type	# Pending
	Ch 33	20,921
	All	195,800

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>

# COMPENSATION AND PENSION INVENTORY

February 7, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	783,245	345,751 44.1%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>727,558</b>	<b>327,546</b>	<b>45.0%</b>	<b>108,974</b>	<b>36,986</b>	<b>33.9%</b>	<b>21,457</b>	<b>10,029</b>	<b>46.7%</b>	<b>68,429</b>	<b>30,575</b>	<b>44.7%</b>	<b>13,445</b>	<b>503</b>	<b>225,338</b>
<b>EASTERN AREA</b>	147,997	74,620	50.4%	22,463	9,030	40.2%	5,167	3,050	59.0%	16,133	7,355	45.6%	4,652	61	39,211
Baltimore	12,147	8,088	66.6%	3,133	1,664	53.1%	266	158	59.4%	1,413	840	59.4%	44	9	2,736
Boston	7,097	4,141	58.3%	1,176	472	40.1%	449	368	82.0%	674	373	55.3%	95	4	3,198
Buffalo	6,564	3,336	50.8%	1,510	622	41.2%	156	93	59.6%	544	258	47.4%	101	13	754
Cleveland	19,947	9,877	49.5%	2,360	572	24.2%	610	278	45.6%	2,627	912	34.7%	15	5	6,748
Detroit	18,352	10,447	56.9%	2,018	590	29.2%	203	111	54.7%	2,434	955	39.2%	27	4	5,362
Hartford	2,160	505	23.4%	561	111	19.8%	109	45	41.3%	269	59	21.9%	3	1	899
Indianapolis	16,570	10,188	61.5%	1,934	660	34.1%	340	214	62.9%	2,037	996	48.9%	24	7	4,259
Manchester	2,043	987	48.3%	484	133	27.5%	20	18	90.0%	227	73	32.2%	6	-	749
New York	12,551	7,700	61.3%	2,238	895	40.0%	191	149	78.0%	796	552	69.3%	6	2	3,649
Newark	4,953	2,414	48.7%	717	200	27.9%	159	59	37.1%	528	205	38.8%	23	3	1,628
Philadelphia	22,834	7,897	34.6%	1,746	605	34.7%	1,494	757	50.7%	2,110	1,057	50.1%	4,228	-	3,550
Pittsburgh	7,712	4,083	52.9%	2,716	1,738	64.0%	609	545	89.5%	1,202	541	45.0%	17	11	3,017
Providence	2,666	1,120	42.0%	449	182	40.5%	145	78	53.8%	335	107	31.9%	19	1	1,240
Togus	10,090	2,688	26.6%	989	429	43.4%	381	153	40.2%	693	347	50.1%	3	-	687
White River J.	1,081	577	53.4%	180	72	40.0%	10	9	90.0%	113	49	43.4%	36	1	306
Wilmington	1,230	572	46.5%	252	85	33.7%	25	15	60.0%	131	31	23.7%	5	-	429
<b>SOUTHERN AREA</b>	223,514	104,591	46.8%	35,889	11,143	31.0%	8,025	3,846	47.9%	21,043	9,742	46.3%	168	63	67,215
Atlanta	28,967	17,129	59.1%	3,682	1,042	28.3%	392	321	81.9%	3,783	2,345	62.0%	3	2	8,953
Columbia	20,262	9,532	47.0%	2,531	709	28.0%	394	224	56.9%	793	499	62.9%	19	12	4,297
Huntington	11,455	2,514	21.9%	1,324	402	30.4%	128	65	50.8%	872	349	40.0%	32	5	2,567
Jackson	9,191	5,166	56.2%	1,962	774	39.4%	871	659	75.7%	727	328	45.1%	22	3	3,445
Louisville	6,483	1,927	29.7%	2,027	409	20.2%	428	259	60.5%	714	171	23.9%	3	-	1,635
Montgomery	13,438	7,061	52.5%	3,827	1,323	34.6%	1,492	1,014	68.0%	1,814	865	47.7%	10	14	9,554
Nashville	12,519	3,927	31.4%	1,302	111	8.5%	393	118	30.0%	1,595	389	24.4%	1	1	5,054
Roanoke	22,616	10,328	45.7%	2,235	279	12.5%	832	124	14.9%	1,219	492	40.4%	3	7	6,067
San Juan	5,226	2,836	54.3%	1,141	430	37.7%	79	35	44.3%	621	379	61.0%	6	-	4,061
St. Petersburg	48,375	19,684	40.7%	6,184	1,815	29.3%	1,425	938	65.8%	6,882	3,169	46.0%	59	15	14,336
Washington	48	13	27.1%	2	2	100.0%	2	2	100.0%	7	5	71.4%	-	-	2
Winston-Salem	44,934	24,474	54.5%	9,672	3,847	39.8%	1,589	87	5.5%	2,016	751	37.3%	10	4	7,244

\* Revised to more accurately categorize the Agent Orange presumptive workload.

# COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	183,619	73,994	40.3%	24,503	7,954	32.5%	3,827	1,556	40.7%	17,461	7,529	43.1%	7,743	182	53,382
Chicago	15,431	8,706	56.4%	2,300	767	33.3%	756	431	57.0%	1,155	502	43.5%	28	9	6,425
Des Moines	5,579	2,644	47.4%	594	165	27.8%	135	52	38.5%	695	256	36.8%	1	-	1,826
Fargo	1,558	388	24.9%	244	43	17.6%	80	17	21.3%	176	38	21.6%	2	-	326
Houston	33,398	18,097	54.2%	8,049	4,040	50.2%	368	220	59.8%	3,034	1,742	57.4%	100	21	12,427
Lincoln	7,234	828	11.4%	535	47	8.8%	184	19	10.3%	816	247	30.3%	2	1	1,498
Little Rock	7,642	3,418	44.7%	1,993	672	33.7%	384	216	56.3%	1,234	612	49.6%	10	6	3,113
Milwaukee	13,046	4,915	37.7%	980	103	10.5%	151	45	29.8%	1,883	558	29.6%	7,246	-	2,315
Muskogee	15,638	4,433	28.3%	1,697	249	14.7%	552	129	23.4%	1,046	325	31.1%	-	-	3,356
New Orleans	8,660	4,156	48.0%	1,273	345	27.1%	97	47	48.5%	612	248	40.5%	17	4	4,074
Sioux Falls	1,076	195	18.1%	173	29	16.8%	81	26	32.1%	194	37	19.1%	-	-	254
St. Louis	16,059	6,088	37.9%	2,464	894	36.3%	321	158	49.2%	1,701	625	36.7%	57	5	5,394
St. Paul	9,783	1,382	14.1%	827	76	9.2%	100	34	34.0%	1,759	969	55.1%	31	-	1,307
Waco	43,718	16,292	37.3%	2,925	439	15.0%	532	97	18.2%	2,808	1,221	43.5%	248	136	10,410
Wichita	4,797	2,452	51.1%	449	85	18.9%	86	65	75.6%	348	149	42.8%	1	-	657
<b>WESTERN AREA</b>	172,427	74,341	43.1%	26,094	8,857	33.9%	4,438	1,577	35.5%	13,746	5,928	43.1%	882	197	43,672
Albuquerque	4,587	2,140	46.7%	495	36	7.3%	128	58	45.3%	599	285	47.6%	7	-	1,928
Anchorage	1,427	547	38.3%	320	46	14.4%	89	2	2.2%	187	97	51.9%	5	-	242
Boise	1,989	544	27.4%	528	54	10.2%	91	32	35.2%	291	79	27.1%	1	-	730
Denver	9,030	3,733	41.3%	1,833	402	21.9%	328	140	42.7%	581	132	22.7%	7	9	3,413
Cheyenne	1,193	430	36.0%	297	102	34.3%	80	69	86.3%	244	104	42.6%	7	-	217
Fort Harrison	1,349	300	22.2%	193	12	6.2%	84	12	14.3%	166	37	22.3%	1	-	308
Honolulu	4,884	2,910	59.6%	388	63	16.2%	71	40	56.3%	611	372	60.9%	2	-	743
Los Angeles	14,931	8,282	55.5%	2,465	759	30.8%	36	27	75.0%	864	491	56.8%	45	4	6,574
Manila	1,390	409	29.4%	1,954	1,024	52.4%	30	13	43.3%	894	447	50.0%	297	77	2,815
Oakland	23,027	13,769	59.8%	3,508	1,191	34.0%	631	211	33.4%	1,695	1,247	73.6%	38	4	6,487
Phoenix	21,014	8,693	41.4%	1,225	172	14.0%	471	112	23.8%	1,553	525	33.8%	4	2	4,046
Portland	9,862	4,190	42.5%	2,409	871	36.2%	388	88	22.7%	1,323	439	33.2%	12	7	4,507
Reno	6,792	4,243	62.5%	878	259	29.5%	74	23	31.1%	447	152	34.0%	13	1	1,052
Salt Lake City	8,158	2,130	26.1%	1,614	246	15.2%	848	205	24.2%	1,035	275	26.6%	-	-	1,709
San Diego	27,906	12,708	45.5%	2,002	370	18.5%	686	285	41.5%	1,436	452	31.5%	-	-	3,605
Seattle	34,888	9,313	26.7%	5,985	3,250	54.3%	403	260	64.5%	1,820	794	43.6%	443	93	5,296
Other	1	-	0.0%	25	2	8.0%	-	-	-	46	21	45.7%	-	-	21,858

\* Revised to more accurately categorize the Agent Orange presumptive workload.

**PENSION INVENTORY**

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	<b>55,687</b>	<b>18,205</b>	<b>32.7%</b>	<b>85,508</b>	<b>27,668</b>	<b>32.4%</b>	<b>7,076</b>	<b>6,692</b>	<b>94.6%</b>	<b>1,131</b>	<b>846</b>	<b>74.8%</b>	<b>17,170</b>	<b>3,498</b>	<b>3,119</b>
Philadelphia	23,973	8,728	36.4%	39,854	15,048	37.8%	34	10	29.4%	369	245	66.4%	5,854	2,142	1,013
Milwaukee	15,096	3,621	24.0%	19,923	4,376	22.0%	1,427	1,394	97.7%	70	17	24.3%	1,203	670	941
St. Paul	14,468	3,947	27.3%	25,036	7,884	31.5%	5,561	5,238	94.2%	511	428	83.8%	10,023	686	1,165
Other (in transit)	2,150	1,909	88.8%	695	360	51.8%	54	50	92.6%	181	156	86.2%	90	N/A	N/A

**EDUCATION INVENTORY**

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	<b>20,921</b>	<b>19,885</b>	<b>1,036</b>	<b>5.2%</b>	<b>195,800</b>	<b>185,917</b>	<b>9,883</b>	<b>5.3%</b>
Buffalo	5,807	5,618	189	3.4%	44,988	42,948	2,040	4.7%
Atlanta	3,824	3,640	184	5.1%	34,269	33,630	639	1.9%
St Louis	5,032	4,535	497	11.0%	39,896	41,140	(1,244)	-3.0%
Muskogee	6,258	6,092	166	2.7%	76,647	68,199	8,448	12.4%
*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.								

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>