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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
February 11, 2012	<b>895,090</b>	<b>590,719</b>	<b>66.0%</b>

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	<b>859,074</b>	<b>566,725</b>	<b>66.0%</b>

### Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement (Original and Supplemental)</b>		<b>819,184</b>	<b>552,319</b>	<b>67.4%</b>
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	388	80	20.6%
Initial entitlement for service-connected disability (=>8)	010	70,621	50,545	71.6%
Initial entitlement for service-connected disability (<=7)	110	222,668	147,937	66.4%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	13,377	5,408	40.4%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	99	43	43.4%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	473,806	314,666	66.4%
Increased entitlement due to hospitalization or surgery	320	2,442	856	35.1%
Spina bifida and/or birth defects reconsideration	420	45	32	71.1%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	957	738	77.1%
Nehmer review cases based upon new Agent Orange presumptives *	687	10,273	9,512	92.6%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	22,131	20,991	94.8%
Agent Orange claims where an interim decision was provided*	409	2,377	1,511	63.6%

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

\*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

\*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>196,883</b>	<b>91,607</b>	<b>46.5%</b>
Dependency	130	96,550	43,884	45.5%
Survivor restored entitlement	133	52	21	40.4%
Hospitalization adjustment (non-rating)	135	161	106	65.8%
Misc determinations	290	50,002	30,386	60.8%
Spina bifida and/or birth defects adjustments	450	5	5	100.0%
Future examination for disabilities	310	13,318	5,156	38.7%
Due process	600	36,795	12,049	32.7%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>36,910</b>	<b>20,976</b>	<b>56.8%</b>
Income verification for unemployment	314	1,617	1,617	100.0%
Review of Hemodialysis related cases/conditions	680	47	36	76.6%
Review of Radiation related cases/conditions	682	907	773	85.2%
Review of Misc cases referred to central office	684	34	32	94.1%
Review of effective date related to herbicide exposure	685	158	147	93.0%
Cost of Living Adjustments (COLAs) and other reviews	690	7,206	3,399	47.2%
Social Security number verification	690 Group	26,941	14,972	55.6%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>79,326</b>	<b>55,347</b>	<b>69.8%</b>
Pre-decisional hearings	173	1,634	1,089	66.6%
Correspondence	400	32,842	27,374	83.4%
Congressional correspondence	500	1,112	243	21.9%
Freedom of Information Act (FOIA) requests	510	20,301	7,262	35.8%
Review, including quality assurance	930	23,148	19,169	82.8%
Correction of errors	960	289	210	72.7%

Combination of workload received from Veterans, survivors and internal sources.

## Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>75,906</b>	<b>38,400</b>	<b>50.6%</b>
Increased entitlement and/or reconsideration	120	16,639	6,451	38.8%
Initial entitlement - Veteran	180	10,465	2,954	28.2%
Initial entitlement - Survivor	190	48,802	28,995	59.4%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>100,881</b>	<b>40,375</b>	<b>40.0%</b>
Hospitalization adjustment (non-rating)	135	2,436	1,276	52.4%
Dependency	137	9,394	4,994	53.2%
Income adjustments	150	45,947	20,915	45.5%
Annual eligibility verification reporting (EVRs)	155	8,736	8	0.1%
Misc determinations	297	19,280	8,720	45.2%
Due process	607	15,088	4,462	29.6%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>16,246</b>	<b>16,045</b>	<b>98.8%</b>
Income Verification Match	154	15,864	15,861	100.0%
Cost of Living Adjustments	696	51	14	27.5%
Non-entitlement reviews	697	331	170	51.4%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>5,634</b>	<b>3,162</b>	<b>56.1%</b>
Correspondence	407	1,210	534	44.1%
Congressional correspondence	507	1,800	512	28.4%
Internal quality reviews	937	2,624	2,116	80.6%

Combination of workload received from Veterans, survivors and internal sources.

## Additional Compensation, Pension and Education Workload

	EP	# Pending
<b>Burial</b>	<b>160</b>	<b>63,535</b>

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

	EP	# Pending
<b>Accrued</b>	<b>165</b>	<b>9,789</b>

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
<b>Appeals</b>	<b>NA</b>	<b>255,388</b>

As Of February 13, 2012

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

	Type	# Pending
<b>Education</b>	<b>Ch 33</b>	<b>23,491</b>
	<b>All</b>	<b>238,541</b>

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

# COMPENSATION AND PENSION INVENTORY

February 11, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	895,090	590,719 66.0%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>819,184</b>	<b>552,319</b>	<b>67.4%</b>	<b>196,883</b>	<b>91,608</b>	<b>46.5%</b>	<b>36,910</b>	<b>20,976</b>	<b>56.8%</b>	<b>79,326</b>	<b>55,347</b>	<b>69.8%</b>	<b>37,279</b>	<b>1,753</b>	<b>252,777</b>
<b>EASTERN AREA</b>	168,291	117,467	69.8%	40,532	21,729	53.6%	7,983	4,699	58.9%	17,080	13,037	76.3%	16,163	193	42,063
Baltimore	16,767	13,359	79.7%	3,519	2,189	62.2%	446	261	58.5%	1,320	1,052	79.7%	2	3	3,051
Boston	9,049	6,145	67.9%	1,943	751	38.7%	503	149	29.6%	1,015	782	77.0%	-	-	4,078
Buffalo	7,551	4,683	62.0%	3,052	1,862	61.0%	302	135	44.7%	654	444	67.9%	2	1	802
Cleveland	24,973	17,124	68.6%	4,670	1,836	39.3%	862	768	89.1%	2,960	1,994	67.4%	6	95	6,869
Detroit	19,199	12,713	66.2%	4,388	2,340	53.3%	366	254	69.4%	2,349	1,998	85.1%	3	48	5,851
Hartford	4,044	2,622	64.8%	827	277	33.5%	169	140	82.8%	362	262	72.4%	-	1	833
Indianapolis	21,109	16,583	78.6%	3,909	2,554	65.3%	356	228	64.0%	2,517	2,037	80.9%	2	40	4,411
Manchester	2,136	1,319	61.8%	709	218	30.7%	57	7	12.3%	176	145	82.4%	1	-	800
New York	16,043	12,380	77.2%	4,978	2,555	51.3%	199	59	29.6%	887	727	82.0%	1	-	4,163
Newark	4,679	2,751	58.8%	1,225	652	53.2%	111	103	92.8%	496	352	71.0%	-	1	2,004
Philadelphia	24,659	16,253	65.9%	4,927	3,148	63.9%	3,054	1,893	62.0%	2,185	1,699	77.8%	16,146	-	3,430
Pittsburgh	9,786	7,072	72.3%	3,165	1,873	59.2%	390	223	57.2%	1,247	896	71.9%	-	4	3,102
Providence	3,741	2,049	54.8%	840	245	29.2%	509	231	45.4%	353	261	73.9%	-	-	979
Togus	2,184	980	44.9%	1,714	853	49.8%	591	232	39.3%	258	160	62.0%	-	-	748
White River J.	1,040	675	64.9%	290	146	50.3%	52	10	19.2%	108	92	85.2%	-	-	420
Wilmington	1,331	759	57.0%	376	230	61.2%	16	6	37.5%	193	136	70.5%	-	-	522
<b>SOUTHERN AREA</b>	247,675	160,492	64.8%	63,560	28,720	45.2%	12,281	6,740	54.9%	22,265	13,966	62.7%	51	155	80,688
Atlanta	32,323	21,313	65.9%	8,002	3,294	41.2%	359	202	56.3%	4,719	2,846	60.3%	-	-	10,588
Columbia	21,329	13,523	63.4%	3,397	614	18.1%	953	80	8.4%	1,051	691	65.7%	-	3	4,754
Huntington	6,871	4,553	66.3%	816	159	19.5%	148	97	65.5%	707	435	61.5%	1	3	2,951
Jackson	10,994	7,793	70.9%	1,560	426	27.3%	1,048	853	81.4%	756	575	76.1%	23	22	4,009
Louisville	10,426	6,118	58.7%	4,032	1,836	45.5%	1,321	783	59.3%	1,109	802	72.3%	8	13	2,730
Montgomery	14,896	8,556	57.4%	4,969	2,147	43.2%	964	379	39.3%	1,243	848	68.2%	4	40	10,076
Nashville	12,079	5,456	45.2%	3,865	1,208	31.3%	654	329	50.3%	1,763	889	50.4%	2	29	5,784
Roanoke	25,981	18,422	70.9%	7,253	3,481	48.0%	602	213	35.4%	1,919	1,148	59.8%	2	7	6,992
San Juan	5,423	3,092	57.0%	1,707	523	30.6%	118	70	59.3%	480	390	81.3%	-	1	4,585
St. Petersburg	46,979	30,075	64.0%	9,468	2,974	31.4%	966	348	36.0%	4,650	2,839	61.1%	6	31	19,689
Washington	73	40	54.8%	73	54	74.0%	32	31	96.9%	402	36	9.0%	-	-	9
Winston-Salem	60,301	41,551	68.9%	18,418	12,004	65.2%	5,116	3,355	65.6%	3,466	2,467	71.2%	5	6	8,521

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	200,254	131,770	65.8%	45,229	19,990	44.2%	7,528	4,019	53.4%	19,880	14,437	72.6%	20,344	555	61,475
Chicago	21,319	17,016	79.8%	3,841	2,587	67.4%	764	602	78.8%	2,721	2,574	94.6%	5	58	5,816
Des Moines	7,349	4,205	57.2%	2,173	1,018	46.8%	149	108	72.5%	660	537	81.4%	-	-	1,817
Fargo	1,346	507	37.7%	202	31	15.3%	63	10	15.9%	147	86	58.5%	-	-	313
Houston	36,116	26,288	72.8%	13,801	7,628	55.3%	978	624	63.8%	4,066	2,923	71.9%	3	3	14,140
Lincoln	2,846	575	20.2%	444	23	5.2%	193	48	24.9%	505	120	23.8%	-	-	1,619
Little Rock	8,084	5,024	62.1%	3,104	1,569	50.5%	1,268	834	65.8%	1,483	992	66.9%	1	16	4,608
Milwaukee	11,247	4,685	41.7%	2,080	498	23.9%	225	89	39.6%	622	294	47.3%	11,173	-	2,794
Muskogee	13,688	7,870	57.5%	2,983	695	23.3%	1,223	341	27.9%	1,064	885	83.2%	6	5	3,546
New Orleans	12,144	7,879	64.9%	3,310	1,721	52.0%	346	169	48.8%	1,430	1,068	74.7%	3	43	5,323
Sioux Falls	1,117	319	28.6%	276	30	10.9%	166	58	34.9%	148	62	41.9%	-	2	260
St. Louis	17,231	11,708	67.9%	3,396	1,642	48.4%	440	258	58.6%	1,552	1,083	69.8%	3	29	6,656
St. Paul	11,455	2,943	25.7%	1,611	189	11.7%	988	608	61.5%	568	277	48.8%	8,953	-	1,660
Waco	51,082	39,698	77.7%	6,864	2,156	31.4%	673	263	39.1%	4,412	3,188	72.3%	197	399	12,076
Wichita	5,230	3,053	58.4%	1,144	203	17.7%	52	7	13.5%	502	348	69.3%	-	-	847
<b>WESTERN AREA</b>	202,962	141,127	69.5%	47,534	21,163	44.5%	9,034	5,518	61.1%	20,053	13,888	69.3%	719	849	48,801
Albuquerque	4,984	2,753	55.2%	1,203	357	29.7%	75	32	42.7%	463	309	66.7%	-	-	2,048
Anchorage	1,774	910	51.3%	1,527	849	55.6%	621	354	57.0%	294	217	73.8%	-	-	167
Boise	2,358	998	42.3%	926	209	22.6%	194	31	16.0%	392	212	54.1%	-	1	898
Denver	11,240	6,348	56.5%	3,210	993	30.9%	657	150	22.8%	781	462	59.2%	2	3	4,009
Cheyenne	991	423	42.7%	626	385	61.5%	16	10	62.5%	298	155	52.0%	-	3	357
Fort Harrison	1,488	365	24.5%	507	81	16.0%	119	19	16.0%	234	68	29.1%	-	-	407
Honolulu	5,659	3,973	70.2%	801	189	23.6%	60	24	40.0%	816	714	87.5%	2	1	785
Los Angeles	23,869	18,310	76.7%	5,019	2,291	45.6%	1,929	1,488	77.1%	1,841	1,244	67.6%	-	2	6,703
Manila	3,487	1,891	54.2%	1,208	375	31.0%	133	49	36.8%	1,642	799	48.7%	271	49	2,293
Oakland	33,077	25,594	77.4%	7,908	4,236	53.6%	334	107	32.0%	3,762	3,280	87.2%	5	5	7,493
Phoenix	20,686	15,513	75.0%	2,869	794	27.7%	763	527	69.1%	2,008	1,444	71.9%	-	2	5,319
Portland	12,443	8,059	64.8%	3,925	2,037	51.9%	1,044	360	34.5%	1,444	797	55.2%	2	11	5,188
Reno	7,764	5,616	72.3%	1,717	727	42.3%	115	48	41.7%	833	605	72.6%	-	-	1,069
Salt Lake City	15,701	9,015	57.4%	4,646	2,249	48.4%	1,423	1,265	88.9%	1,507	1,147	76.1%	-	1	1,947
San Diego	28,627	18,686	65.3%	2,987	616	20.6%	734	444	60.5%	1,197	619	51.7%	-	-	4,031
Seattle	28,814	22,673	78.7%	8,455	4,775	56.5%	817	610	74.7%	2,541	1,816	71.5%	437	771	6,087
Other	2	1,463	73150.0%	28	6	21.4%	84	-	-	48	19	39.6%	2	1	19,750

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	75,906	38,400	50.6%	100,881	40,375	40.0%	16,246	16,045	98.8%	5,634	3,162	56.1%	26,257	8,036	2,611
Philadelphia	33,363	19,186	57.5%	48,552	22,880	47.1%	6,340	6,338	100.0%	2,681	1,181	44.1%	6,420	3,767	1,078
Milwaukee	19,999	8,075	40.4%	19,910	2,952	14.8%	3,440	3,425	99.6%	547	253	46.3%	1,607	1,635	620
St. Paul	22,195	11,006	49.6%	31,816	14,214	44.7%	6,359	6,205	97.6%	2,162	1,539	71.2%	18,122	2,634	913
Other (in transit)	349	133	38.1%	603	329	54.6%	107	76	71.0%	244	189	77.5%	108	N/A	N/A

## EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	23,491	23,046	445	1.9%	238,541	239,697	(1,156)	-0.5%
Buffalo	8,452	8,342	110	1.3%	64,777	63,782	995	1.6%
Atlanta	3,001	2,959	42	1.4%	38,632	40,420	(1,788)	-4.4%
St Louis	5,237	5,272	(35)	-0.7%	51,251	53,886	(2,635)	-4.9%
Muskogee	6,801	6,473	328	5.1%	83,881	81,609	2,272	2.8%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.