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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	February 25, 2012	896,409	592,993

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		860,776	569,453

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			821,197	555,246
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	398	70	17.6%
Initial entitlement for service-connected disability (=>8)	010	70,948	50,875	71.7%
Initial entitlement for service-connected disability (<=7)	110	223,908	148,979	66.5%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,681	5,482	40.1%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	97	41	42.3%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	476,351	317,313	66.6%
Increased entitlement due to hospitalization or surgery	320	2,506	922	36.8%
Spina bifida and/or birth defects reconsideration	420	44	32	72.7%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	928	691	74.5%
Nehmer review cases based upon new Agent Orange presumptives *	687	9,271	8,627	93.1%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	20,839	20,746	99.6%
Agent Orange claims where an interim decision was provided*	409	2,226	1,468	65.9%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			198,143	95,003
Dependency	130	97,607	46,306	47.4%
Survivor restored entitlement	133	17	12	70.6%
Hospitalization adjustment (non-rating)	135	168	118	70.2%
Misc determinations	290	50,380	31,168	61.9%
Spina bifida and/or birth defects adjustments	450	5	5	100.0%
Future examination for disabilities	310	13,602	5,121	37.6%
Due process	600	36,364	12,273	33.8%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			37,235	21,185
Income verification for unemployability	314	1,422	1,422	100.0%
Review of Hemodialysis related cases/conditions	680	52	42	80.8%
Review of Radiation related cases/conditions	682	954	788	82.6%
Review of Misc cases referred to central office	684	37	34	91.9%
Review of effective date related to herbicide exposure	685	163	151	92.6%
Cost of Living Adjustments (COLAs) and other reviews	690	7,297	3,470	47.6%
Social Security number verification	690 Group	27,310	15,278	55.9%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
			78,626	55,110
Pre-decisional hearings	173	1,652	1,104	66.8%
Correspondence	400	31,302	26,867	85.8%
Congressional correspondence	500	1,126	269	23.9%
Freedom of Information Act (FOIA) requests	510	20,811	7,287	35.0%
Review, including quality assurance	930	23,432	19,371	82.7%
Correction of errors	960	303	212	70.0%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		75,212	37,747	50.2%
Increased entitlement and/or reconsideration	120	16,384	6,286	38.4%
Initial entitlement - Veteran	180	10,132	2,943	29.0%
Initial entitlement - Survivor	190	48,696	28,518	58.6%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		113,144	40,792	36.1%
Hospitalization adjustment (non-rating)	135	2,475	1,288	52.0%
Dependency	137	9,747	5,199	53.3%
Income adjustments	150	48,171	20,957	43.5%
Annual eligibility verification reporting (EVRs)	155	17,849	6	0.0%
Misc determinations	297	19,569	8,870	45.3%
Due process	607	15,333	4,472	29.2%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		16,064	15,863	98.7%
Income Verification Match	154	15,681	15,678	100.0%
Cost of Living Adjustments	696	56	14	25.0%
Non-entitlement reviews	697	327	171	52.3%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		5,915	3,306	55.9%
Correspondence	407	1,354	568	41.9%
Congressional correspondence	507	1,805	526	29.1%
Internal quality reviews	937	2,756	2,212	80.3%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	64,189
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	10,033
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As Of February 21, 2012	NA	255,751
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	21,315
	All	241,823
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

COMPENSATION AND PENSION INVENTORY

February 25, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	896,409	592,993 66.2%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	821,197	555,246	67.6%	198,143	95,004	47.9%	37,235	21,185	56.9%	78,626	55,110	70.1%	38,713	1,879	253,120
EASTERN AREA	168,996	118,091	69.9%	40,832	21,924	53.7%	8,146	4,665	57.3%	17,089	13,031	76.3%	15,959	196	42,084
Baltimore	16,965	13,575	80.0%	3,609	2,245	62.2%	435	266	61.1%	1,390	1,084	78.0%	3	3	3,041
Boston	9,222	6,299	68.3%	1,973	793	40.2%	525	160	30.5%	1,008	795	78.9%	-	-	4,065
Buffalo	7,601	4,685	61.6%	3,002	1,813	60.4%	271	134	49.4%	676	462	68.3%	1	2	797
Cleveland	25,108	17,400	69.3%	4,601	1,821	39.6%	833	752	90.3%	2,825	1,939	68.6%	8	101	6,900
Detroit	18,908	12,507	66.1%	4,475	2,314	51.7%	422	244	57.8%	2,441	2,043	83.7%	3	44	5,829
Hartford	3,928	2,499	63.6%	871	280	32.1%	158	129	81.6%	345	247	71.6%	-	1	834
Indianapolis	21,394	16,797	78.5%	3,941	2,628	66.7%	331	196	59.2%	2,527	2,051	81.2%	3	40	4,433
Manchester	2,156	1,319	61.2%	697	211	30.3%	70	9	12.9%	150	120	80.0%	1	-	810
New York	16,175	12,514	77.4%	4,833	2,526	52.3%	203	71	35.0%	876	731	83.4%	1	-	4,165
Newark	4,632	2,751	59.4%	1,248	656	52.6%	110	101	91.8%	494	351	71.1%	-	1	2,007
Philadelphia	24,691	16,115	65.3%	5,040	3,224	64.0%	3,267	1,905	58.3%	2,221	1,699	76.5%	15,939	-	3,429
Pittsburgh	9,946	7,204	72.4%	3,373	1,983	58.8%	383	220	57.4%	1,175	892	75.9%	-	4	3,098
Providence	3,759	2,076	55.2%	801	249	31.1%	494	220	44.5%	336	250	74.4%	-	-	980
Togus	2,080	905	43.5%	1,706	817	47.9%	565	241	42.7%	317	147	46.4%	-	-	745
White River J.	1,064	679	63.8%	298	144	48.3%	52	11	21.2%	101	89	88.1%	-	-	424
Wilmington	1,367	766	56.0%	364	220	60.4%	27	6	22.2%	207	131	63.3%	-	-	527
SOUTHERN AREA	248,019	160,875	64.9%	63,432	29,842	47.0%	12,404	7,054	56.9%	22,203	13,819	62.2%	57	165	80,892
Atlanta	32,259	21,165	65.6%	7,874	3,433	43.6%	341	210	61.6%	4,666	2,745	58.8%	1	1	10,581
Columbia	21,006	13,407	63.8%	3,216	634	19.7%	903	85	9.4%	1,183	666	56.3%	-	3	4,826
Huntington	6,678	4,406	66.0%	840	154	18.3%	146	93	63.7%	684	424	62.0%	1	3	2,939
Jackson	11,008	7,854	71.3%	1,535	418	27.2%	1,075	866	80.6%	701	576	82.2%	24	19	4,004
Louisville	10,640	6,347	59.7%	3,880	1,794	46.2%	1,118	661	59.1%	1,125	860	76.4%	8	16	2,767
Montgomery	15,021	8,535	56.8%	5,100	2,252	44.2%	1,184	390	32.9%	1,144	815	71.2%	4	40	10,091
Nashville	11,799	5,345	45.3%	3,769	1,118	29.7%	641	303	47.3%	1,660	848	51.1%	2	28	5,733
Roanoke	26,171	18,512	70.7%	7,384	3,607	48.8%	552	194	35.1%	1,874	1,123	59.9%	3	8	7,036
San Juan	5,537	3,164	57.1%	1,703	602	35.3%	117	75	64.1%	493	399	80.9%	-	1	4,608
St. Petersburg	47,115	30,271	64.2%	9,631	3,139	32.6%	924	322	34.8%	4,523	2,811	62.1%	10	39	19,744
Washington	57	36	63.2%	68	52	76.5%	31	30	96.8%	682	41	6.0%	-	-	15
Winston-Salem	60,728	41,833	68.9%	18,432	12,639	68.6%	5,372	3,825	71.2%	3,468	2,511	72.4%	4	7	8,548

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	200,074	132,255	66.1%	46,271	21,260	45.9%	7,344	3,849	52.4%	19,474	14,458	74.2%	21,955	573	61,589
Chicago	21,334	17,109	80.2%	4,542	2,820	62.1%	751	608	81.0%	2,687	2,614	97.3%	6	61	5,781
Des Moines	7,377	4,274	57.9%	2,168	1,065	49.1%	186	105	56.5%	659	532	80.7%	-	-	1,814
Fargo	1,342	515	38.4%	215	34	15.8%	47	9	19.1%	133	88	66.2%	-	-	323
Houston	36,241	26,503	73.1%	13,642	8,002	58.7%	950	605	63.7%	4,043	2,985	73.8%	2	3	14,049
Lincoln	3,077	651	21.2%	457	21	4.6%	190	50	26.3%	557	143	25.7%	-	-	1,626
Little Rock	8,119	5,046	62.2%	3,161	1,650	52.2%	1,311	888	67.7%	1,479	1,037	70.1%	2	20	4,630
Milwaukee	11,231	4,604	41.0%	2,280	624	27.4%	201	100	49.8%	611	279	45.7%	11,321	-	2,816
Muskogee	13,488	7,743	57.4%	2,934	689	23.5%	1,187	324	27.3%	1,012	864	85.4%	7	7	3,552
New Orleans	12,063	8,074	66.9%	3,422	1,892	55.3%	429	167	38.9%	1,428	1,085	76.0%	3	42	5,346
Sioux Falls	1,150	337	29.3%	273	31	11.4%	203	53	26.1%	126	49	38.9%	-	2	257
St. Louis	16,973	11,554	68.1%	3,358	1,597	47.6%	435	290	66.7%	1,397	1,012	72.4%	2	33	6,666
St. Paul	11,518	3,010	26.1%	1,659	170	10.2%	784	406	51.8%	542	300	55.4%	10,418	-	1,650
Waco	50,951	39,749	78.0%	7,001	2,433	34.8%	619	237	38.3%	4,308	3,123	72.5%	194	405	12,244
Wichita	5,210	3,086	59.2%	1,159	232	20.0%	51	7	13.7%	492	347	70.5%	-	-	835
WESTERN AREA	204,106	142,602	69.9%	47,581	21,973	46.2%	9,264	5,606	60.5%	19,818	13,788	69.6%	742	943	48,810
Albuquerque	5,045	2,808	55.7%	1,233	369	29.9%	80	32	40.0%	455	301	66.2%	-	-	2,045
Anchorage	1,806	903	50.0%	1,558	855	54.9%	615	363	59.0%	298	226	75.8%	-	-	167
Boise	2,367	1,027	43.4%	912	252	27.6%	176	28	15.9%	373	215	57.6%	-	1	882
Denver	11,360	6,400	56.3%	3,291	1,142	34.7%	678	166	24.5%	783	444	56.7%	2	1	4,024
Cheyenne	992	431	43.4%	606	378	62.4%	18	10	55.6%	288	159	55.2%	-	3	356
Fort Harrison	1,446	333	23.0%	541	91	16.8%	128	19	14.8%	236	69	29.2%	-	1	407
Honolulu	5,748	4,124	71.7%	737	176	23.9%	89	27	30.3%	820	735	89.6%	2	1	781
Los Angeles	24,099	18,647	77.4%	4,996	2,453	49.1%	1,887	1,447	76.7%	1,942	1,262	65.0%	-	3	6,691
Manila	3,576	2,029	56.7%	1,228	412	33.6%	133	73	54.9%	1,577	776	49.2%	277	57	2,284
Oakland	33,408	26,095	78.1%	7,961	4,426	55.6%	574	103	17.9%	3,763	3,309	87.9%	5	6	7,503
Phoenix	20,669	15,438	74.7%	2,837	723	25.5%	831	534	64.3%	1,866	1,380	74.0%	-	2	5,319
Portland	12,478	8,154	65.3%	3,892	2,048	52.6%	1,032	370	35.9%	1,314	714	54.3%	2	11	5,212
Reno	7,943	5,751	72.4%	1,778	800	45.0%	125	50	40.0%	830	604	72.8%	1	-	1,088
Salt Lake City	15,910	9,110	57.3%	4,369	2,333	53.4%	1,379	1,275	92.5%	1,498	1,142	76.2%	-	1	1,939
San Diego	28,534	18,608	65.2%	2,961	622	21.0%	705	436	61.8%	1,214	632	52.1%	-	-	4,009
Seattle	28,725	22,744	79.2%	8,681	4,893	56.4%	814	673	82.7%	2,561	1,820	71.1%	453	856	6,103
Other	2	1,423	71150.0%	27	5	18.5%	77	11	14.3%	42	14	33.3%	-	2	19,745

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	75,212	37,747	50.2%	113,144	40,792	36.1%	16,064	15,863	98.7%	5,915	3,306	55.9%	25,476	8,154	2,631
Philadelphia	32,966	18,930	57.4%	52,718	23,092	43.8%	6,320	6,317	100.0%	2,871	1,257	43.8%	6,528	3,771	1,095
Milwaukee	19,366	7,667	39.6%	23,316	3,132	13.4%	3,392	3,383	99.7%	567	270	47.6%	1,627	1,677	625
St. Paul	22,514	11,019	48.9%	34,871	14,243	40.8%	6,236	6,084	97.6%	2,247	1,604	71.4%	17,225	2,706	911
Other (in transit)	366	131	35.8%	2,239	325	14.5%	116	79	68.1%	230	175	76.1%	96	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	21,315	21,575	(260)	-1.2%	241,823	239,768	2,055	0.9%
Buffalo	7,952	8,129	(177)	-2.2%	68,778	66,923	1,855	2.8%
Atlanta	3,302	3,393	(91)	-2.7%	35,775	37,225	(1,450)	-3.9%
St Louis	3,095	3,742	(647)	-17.3%	53,514	51,164	2,350	4.6%
Muskogee	6,966	6,311	655	10.4%	83,756	84,456	(700)	-0.8%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.