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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	March 3, 2012	903,016	597,664

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		867,421	573,982

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			827,924	560,042
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	411	81	19.7%
Initial entitlement for service-connected disability (=>8)	010	72,137	50,735	70.3%
Initial entitlement for service-connected disability (<=7)	110	224,733	149,405	66.5%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,734	5,598	40.8%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	92	38	41.3%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	476,502	317,092	66.5%
Increased entitlement due to hospitalization or surgery	320	2,412	921	38.2%
Spina bifida and/or birth defects reconsideration	420	45	29	64.4%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	898	668	74.4%
Nehmer review cases based upon new Agent Orange presumptives *	687	8,740	8,132	93.0%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	25,689	25,622	99.7%
Agent Orange claims where an interim decision was provided*	409	2,531	1,721	68.0%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			198,439	95,436
Dependency	130	97,985	47,246	48.2%
Survivor restored entitlement	133	15	11	73.3%
Hospitalization adjustment (non-rating)	135	179	120	67.0%
Misc determinations	290	50,291	30,784	61.2%
Spina bifida and/or birth defects adjustments	450	5	5	100.0%
Future examination for disabilities	310	13,632	4,919	36.1%
Due process	600	36,332	12,351	34.0%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			36,860	20,829
Income verification for unemployment	314	1,352	1,351	99.9%
Review of Hemodialysis related cases/conditions	680	49	40	81.6%
Review of Radiation related cases/conditions	682	930	771	82.9%
Review of Misc cases referred to central office	684	37	34	91.9%
Review of effective date related to herbicide exposure	685	160	148	92.5%
Cost of Living Adjustments (COLAs) and other reviews	690	7,369	3,506	47.6%
Social Security number verification	690 Group	26,963	14,979	55.6%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
			109,307	64,669
Pre-decisional hearings	173	1,629	1,108	68.0%
Correspondence	400	61,805	36,238	58.6%
Congressional correspondence	500	1,115	275	24.7%
Freedom of Information Act (FOIA) requests	510	20,817	7,349	35.3%
Review, including quality assurance	930	23,630	19,488	82.5%
Correction of errors	960	311	211	67.8%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		75,092	37,622	50.1%
Increased entitlement and/or reconsideration	120	16,121	6,159	38.2%
Initial entitlement - Veteran	180	10,292	3,010	29.2%
Initial entitlement - Survivor	190	48,679	28,453	58.5%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		121,366	41,028	33.8%
Hospitalization adjustment (non-rating)	135	2,534	1,305	51.5%
Dependency	137	10,029	5,235	52.2%
Income adjustments	150	48,941	20,922	42.7%
Annual eligibility verification reporting (EVRs)	155	24,436	11	0.0%
Misc determinations	297	20,006	9,052	45.2%
Due process	607	15,420	4,503	29.2%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		16,125	15,727	97.5%
Income Verification Match	154	15,551	15,549	100.0%
Cost of Living Adjustments	696	54	14	25.9%
Non-entitlement reviews	697	520	164	31.5%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		16,551	11,324	68.4%
Correspondence	407	11,983	8,522	71.1%
Congressional correspondence	507	1,738	550	31.6%
Internal quality reviews	937	2,830	2,252	79.6%

Combination of workload received from Veterans, survivors and internal sources.

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial		
	160	64,015

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

	EP	# Pending
Accrued		
	165	10,164

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals		
As Of March 5, 2012	NA	255,968

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

	Type	# Pending
Education		
	Ch 33	21,812
	All	237,949

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

March 3, 2012

	Entitlement		
	Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	903,016	597,664	66.2%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	827,924	560,042	67.6%	198,439	95,437	48.1%	36,860	20,829	56.5%	109,307	64,669	59.2%	38,906	1,927	253,355
EASTERN AREA	170,800	119,449	69.9%	41,045	21,833	53.2%	8,046	4,583	57.0%	19,786	15,256	77.1%	16,133	199	42,268
Baltimore	17,284	13,804	79.9%	3,645	2,308	63.3%	433	263	60.7%	1,539	1,235	80.2%	3	3	3,055
Boston	9,325	6,386	68.5%	2,181	790	36.2%	473	123	26.0%	1,046	824	78.8%	-	1	4,103
Buffalo	7,897	4,989	63.2%	2,942	1,744	59.3%	250	131	52.4%	958	736	76.8%	1	2	814
Cleveland	25,109	17,498	69.7%	4,587	1,802	39.3%	821	742	90.4%	2,856	1,964	68.8%	8	101	6,920
Detroit	19,100	12,547	65.7%	4,491	2,265	50.4%	447	232	51.9%	2,557	2,120	82.9%	4	45	5,853
Hartford	3,920	2,479	63.2%	859	260	30.3%	141	114	80.9%	339	250	73.7%	-	1	857
Indianapolis	21,501	16,904	78.6%	4,019	2,664	66.3%	341	194	56.9%	2,566	2,084	81.2%	3	41	4,471
Manchester	2,155	1,358	63.0%	719	194	27.0%	67	9	13.4%	178	135	75.8%	1	-	814
New York	16,561	12,814	77.4%	4,737	2,476	52.3%	195	90	46.2%	1,407	1,258	89.4%	1	-	4,201
Newark	4,688	2,733	58.3%	1,262	666	52.8%	114	101	88.6%	567	413	72.8%	-	1	2,011
Philadelphia	25,089	16,369	65.2%	5,098	3,260	63.9%	3,334	1,926	57.8%	3,616	2,702	74.7%	16,112	-	3,369
Pittsburgh	10,045	7,229	72.0%	3,354	1,980	59.0%	378	225	59.5%	1,203	881	73.2%	-	4	3,085
Providence	3,692	2,035	55.1%	778	238	30.6%	478	206	43.1%	356	268	75.3%	-	-	997
Togus	2,025	863	42.6%	1,722	823	47.8%	518	213	41.1%	270	160	59.3%	-	-	758
White River J.	1,047	677	64.7%	286	147	51.4%	51	11	21.6%	102	89	87.3%	-	-	429
Wilmington	1,362	764	56.1%	365	216	59.2%	5	3	60.0%	226	137	60.6%	-	-	531
SOUTHERN AREA	248,852	160,955	64.7%	63,204	30,094	47.6%	12,492	6,832	54.7%	44,416	15,642	35.2%	57	172	81,234
Atlanta	32,344	21,180	65.5%	7,956	3,500	44.0%	344	206	59.9%	4,878	2,976	61.0%	-	2	10,622
Columbia	22,505	14,735	65.5%	3,114	624	20.0%	890	86	9.7%	1,857	1,307	70.4%	-	3	4,917
Huntington	6,452	4,233	65.6%	848	166	19.6%	145	95	65.5%	673	428	63.6%	1	2	2,970
Jackson	10,983	7,851	71.5%	1,469	392	26.7%	1,039	842	81.0%	909	773	85.0%	22	19	3,967
Louisville	10,443	6,343	60.7%	3,924	1,827	46.6%	1,129	643	57.0%	1,345	1,067	79.3%	8	14	2,735
Montgomery	15,039	8,580	57.1%	5,064	2,311	45.6%	1,199	389	32.4%	1,507	1,066	70.7%	5	48	10,156
Nashville	11,834	5,317	44.9%	3,737	1,116	29.9%	620	287	46.3%	1,660	829	49.9%	4	26	5,718
Roanoke	26,064	18,539	71.1%	7,380	3,684	49.9%	488	181	37.1%	1,926	1,155	60.0%	3	9	7,023
San Juan	5,554	3,178	57.2%	1,686	631	37.4%	119	77	64.7%	538	442	82.2%	-	1	4,652
St. Petersburg	46,840	29,970	64.0%	9,622	3,218	33.4%	997	340	34.1%	4,205	2,676	63.6%	9	42	19,819
Washington	55	38	69.1%	58	51	87.9%	29	28	96.6%	21,060	61	0.3%	-	-	17
Winston-Salem	60,739	40,991	67.5%	18,346	12,574	68.5%	5,493	3,658	66.6%	3,858	2,862	74.2%	5	6	8,638

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	201,217	133,377	66.3%	46,449	21,437	46.2%	6,950	3,785	54.5%	22,317	17,226	77.2%	21,979	551	61,299
Chicago	21,598	17,322	80.2%	4,625	2,923	63.2%	791	656	82.9%	3,054	2,974	97.4%	6	63	5,712
Des Moines	7,410	4,340	58.6%	2,147	1,091	50.8%	185	106	57.3%	692	558	80.6%	-	1	1,809
Fargo	1,329	486	36.6%	208	35	16.8%	51	8	15.7%	127	87	68.5%	-	-	317
Houston	36,367	26,802	73.7%	13,567	8,003	59.0%	965	602	62.4%	5,248	4,242	80.8%	2	3	13,894
Lincoln	3,165	660	20.9%	459	24	5.2%	213	47	22.1%	559	139	24.9%	-	-	1,635
Little Rock	8,079	5,027	62.2%	3,203	1,698	53.0%	1,300	918	70.6%	1,480	1,054	71.2%	1	19	4,643
Milwaukee	11,340	4,704	41.5%	2,316	563	24.3%	209	98	46.9%	660	351	53.2%	10,669	-	2,857
Muskogee	13,298	7,531	56.6%	3,075	667	21.7%	978	292	29.9%	1,041	878	84.3%	7	7	3,526
New Orleans	12,368	8,340	67.4%	3,397	1,901	56.0%	407	136	33.4%	1,865	1,463	78.4%	3	40	5,346
Sioux Falls	1,126	315	28.0%	254	29	11.4%	162	47	29.0%	148	43	29.1%	-	1	237
St. Louis	17,304	11,787	68.1%	3,337	1,551	46.5%	450	303	67.3%	1,765	1,324	75.0%	2	33	6,648
St. Paul	11,528	3,063	26.6%	1,635	160	9.8%	516	329	63.8%	634	362	57.1%	11,119	-	1,557
Waco	51,019	39,831	78.1%	7,063	2,531	35.8%	670	236	35.2%	4,444	3,289	74.0%	170	383	12,265
Wichita	5,286	3,169	60.0%	1,163	261	22.4%	53	7	13.2%	600	462	77.0%	-	1	853
WESTERN AREA	207,053	144,595	69.8%	47,713	22,068	46.3%	9,304	5,618	60.4%	22,637	16,415	72.5%	737	1,002	48,799
Albuquerque	5,097	2,878	56.5%	1,257	353	28.1%	81	33	40.7%	516	360	69.8%	-	1	2,036
Anchorage	1,800	882	49.0%	1,595	855	53.6%	615	370	60.2%	309	229	74.1%	-	-	167
Boise	2,416	1,068	44.2%	857	229	26.7%	173	28	16.2%	364	213	58.5%	-	1	905
Denver	11,462	6,437	56.2%	3,333	1,154	34.6%	686	171	24.9%	1,183	754	63.7%	2	2	4,057
Cheyenne	1,000	429	42.9%	575	361	62.8%	19	9	47.4%	293	163	55.6%	-	3	368
Fort Harrison	1,509	360	23.9%	550	97	17.6%	121	19	15.7%	253	81	32.0%	-	1	419
Honolulu	5,787	4,168	72.0%	688	162	23.5%	72	23	31.9%	818	738	90.2%	2	1	797
Los Angeles	24,530	19,111	77.9%	4,899	2,468	50.4%	1,855	1,439	77.6%	2,466	1,828	74.1%	-	4	6,676
Manila	3,605	2,049	56.8%	1,225	424	34.6%	134	87	64.9%	1,943	1,036	53.3%	265	61	2,295
Oakland	34,097	26,818	78.7%	7,999	4,436	55.5%	616	102	16.6%	4,339	3,874	89.3%	5	6	7,507
Phoenix	20,709	15,388	74.3%	2,849	682	23.9%	803	520	64.8%	1,865	1,366	73.2%	-	3	5,338
Portland	12,544	8,163	65.1%	3,912	2,085	53.3%	1,029	384	37.3%	1,299	702	54.0%	3	11	5,233
Reno	8,029	5,878	73.2%	1,760	810	46.0%	116	48	41.4%	886	668	75.4%	1	-	1,074
Salt Lake City	16,186	8,961	55.4%	4,319	2,404	55.7%	1,371	1,280	93.4%	1,502	1,156	77.0%	-	1	1,907
San Diego	29,106	18,952	65.1%	3,188	658	20.6%	806	435	54.0%	1,698	1,049	61.8%	-	-	3,937
Seattle	29,176	23,053	79.0%	8,707	4,890	56.2%	807	670	83.0%	2,903	2,198	75.7%	459	907	6,083
Other	2	1,666	83300.0%	28	5	17.9%	68	11	16.2%	151	130	86.1%	-	3	19,755

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	75,092	37,622	50.1%	121,366	41,028	33.8%	16,125	15,727	97.5%	16,551	11,324	68.4%	25,109	8,237	2,613
Philadelphia	32,967	18,928	57.4%	56,581	23,250	41.1%	6,302	6,299	100.0%	12,600	8,826	70.0%	6,611	3,822	1,098
Milwaukee	19,295	7,605	39.4%	25,091	3,225	12.9%	3,377	3,370	99.8%	565	283	50.0%	1,646	1,651	639
St. Paul	22,469	10,969	48.8%	37,250	14,236	38.2%	6,331	5,978	94.4%	3,030	1,929	63.7%	16,754	2,764	876
Other (in transit)	361	120	33.2%	2,444	317	13.0%	115	80	69.6%	355	286	80.6%	98	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	21,812	21,315	497	2.3%	237,949	241,823	(3,874)	-1.6%
Buffalo	7,833	7,952	(119)	-1.5%	66,354	68,778	(2,424)	-3.5%
Atlanta	3,630	3,302	328	9.9%	34,679	35,775	(1,096)	-3.1%
St. Louis	3,344	3,095	249	8.0%	49,940	53,514	(3,574)	-6.7%
Muskogee	7,005	6,966	39	0.6%	86,976	83,756	3,220	3.8%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.