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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	905,093	600,979	66.4%

March 10, 2012

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	869,410	578,042	66.5%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		829,418	563,210	67.9%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	464	87	18.8%
Initial entitlement for service-connected disability (=>8)	010	72,229	52,263	72.4%
Initial entitlement for service-connected disability (<=7)	110	225,311	150,531	66.8%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,829	5,708	41.3%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	94	40	42.6%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	478,591	318,758	66.6%
Increased entitlement due to hospitalization or surgery	320	2,422	925	38.2%
Spina bifida and/or birth defects reconsideration	420	41	27	65.9%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	869	643	74.0%
Nehmer review cases based upon new Agent Orange presumptives *	687	8,294	7,771	93.7%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	24,835	24,777	99.8%
Agent Orange claims where an interim decision was provided*	409	2,439	1,680	68.9%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		199,287	97,255	48.8%
Dependency	130	99,201	48,612	49.0%
Survivor restored entitlement	133	14	11	78.6%
Hospitalization adjustment (non-rating)	135	188	115	61.2%
Misc determinations	290	49,922	30,348	60.8%
Spina bifida and/or birth defects adjustments	450	5	5	100.0%
Future examination for disabilities	310	13,849	5,727	41.4%
Due process	600	36,108	12,437	34.4%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		37,051	20,569	55.5%
Income verification for unemployability	314	1,278	1,277	99.9%
Review of Hemodialysis related cases/conditions	680	48	38	79.2%
Review of Radiation related cases/conditions	682	966	793	82.1%
Review of Misc cases referred to central office	684	36	32	88.9%
Review of effective date related to herbicide exposure	685	164	152	92.7%
Cost of Living Adjustments (COLAs) and other reviews	690	7,319	3,486	47.6%
Social Security number verification	690 Group	27,240	14,791	54.3%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		116,191	64,012	55.1%
Pre-decisional hearings	173	1,659	1,116	67.3%
Correspondence	400	68,240	35,230	51.6%
Congressional correspondence	500	1,138	287	25.2%
Freedom of Information Act (FOIA) requests	510	20,887	7,444	35.6%
Review, including quality assurance	930	23,948	19,727	82.4%
Correction of errors	960	319	208	65.2%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		75,675	37,769	49.9%
Increased entitlement and/or reconsideration	120	16,196	6,183	38.2%
Initial entitlement - Veteran	180	10,546	3,076	29.2%
Initial entitlement - Survivor	190	48,933	28,510	58.3%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		135,460	41,149	30.4%
Hospitalization adjustment (non-rating)	135	2,586	1,376	53.2%
Dependency	137	10,241	5,251	51.3%
Income adjustments	150	52,152	21,028	40.3%
Annual eligibility verification reporting (EVRs)	155	34,876	6	0.0%
Misc determinations	297	20,151	8,940	44.4%
Due process	607	15,454	4,548	29.4%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		16,052	15,605	97.2%
Income Verification Match	154	15,431	15,429	100.0%
Cost of Living Adjustments	696	62	14	22.6%
Non-entitlement reviews	697	559	162	29.0%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		14,914	9,661	64.8%
Correspondence	407	10,014	6,812	68.0%
Congressional correspondence	507	2,008	561	27.9%
Internal quality reviews	937	2,892	2,288	79.1%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	64,339
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	10,293
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As Of March 12, 2012	NA	255,958
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	23,415
	All	216,208
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

COMPENSATION AND PENSION INVENTORY

March 10, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	905,093	600,979 66.4%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	829,418	563,210	67.9%	199,287	97,256	48.8%	37,051	20,569	55.5%	116,191	64,012	55.1%	39,427	1,960	253,394
EASTERN AREA	170,877	119,807	70.1%	41,189	22,121	53.7%	8,000	4,441	55.5%	19,624	15,113	77.0%	16,300	194	42,322
Baltimore	17,438	13,961	80.1%	3,719	2,359	63.4%	499	258	51.7%	1,584	1,256	79.3%	3	3	3,050
Boston	9,453	6,528	69.1%	2,172	840	38.7%	471	142	30.1%	1,036	825	79.6%	-	1	4,121
Buffalo	7,955	5,000	62.9%	2,941	1,690	57.5%	235	128	54.5%	955	730	76.4%	1	1	799
Cleveland	25,196	17,555	69.7%	4,570	1,857	40.6%	882	756	85.7%	2,760	1,940	70.3%	6	98	6,931
Detroit	19,005	12,522	65.9%	4,485	2,285	50.9%	439	221	50.3%	2,527	2,110	83.5%	6	41	5,846
Hartford	3,817	2,338	61.3%	899	247	27.5%	99	75	75.8%	322	232	72.0%	-	1	860
Indianapolis	21,366	16,878	79.0%	4,012	2,712	67.6%	349	186	53.3%	2,535	2,063	81.4%	3	44	4,469
Manchester	2,157	1,377	63.8%	707	218	30.8%	66	9	13.6%	187	135	72.2%	1	-	822
New York	16,596	12,977	78.2%	4,633	2,370	51.2%	198	93	47.0%	1,395	1,242	89.0%	1	-	4,221
Newark	4,620	2,727	59.0%	1,235	653	52.9%	111	99	89.2%	586	397	67.7%	-	1	2,014
Philadelphia	25,087	16,390	65.3%	5,188	3,373	65.0%	3,163	1,813	57.3%	3,597	2,651	73.7%	16,279	-	3,373
Pittsburgh	10,125	7,256	71.7%	3,437	2,059	59.9%	383	223	58.2%	1,204	879	73.0%	-	4	3,102
Providence	3,605	2,004	55.6%	781	264	33.8%	520	217	41.7%	347	267	76.9%	-	-	990
Togus	2,015	843	41.8%	1,729	825	47.7%	527	206	39.1%	248	156	62.9%	-	-	760
White River J.	1,071	686	64.1%	306	145	47.4%	52	11	21.2%	105	90	85.7%	-	-	430
Wilmington	1,371	765	55.8%	375	224	59.7%	6	4	66.7%	236	140	59.3%	-	-	534
SOUTHERN AREA	249,245	162,199	65.1%	63,748	30,792	48.3%	12,481	6,650	53.3%	51,681	15,462	29.9%	58	182	81,390
Atlanta	32,451	21,140	65.1%	8,163	3,631	44.5%	343	197	57.4%	4,877	2,952	60.5%	1	-	10,711
Columbia	22,370	14,828	66.3%	3,164	664	21.0%	854	97	11.4%	1,766	1,241	70.3%	-	4	4,997
Huntington	6,290	4,143	65.9%	846	183	21.6%	155	95	61.3%	672	435	64.7%	1	2	3,010
Jackson	11,099	7,925	71.4%	1,465	411	28.1%	1,083	863	79.7%	901	764	84.8%	23	22	3,945
Louisville	10,707	6,492	60.6%	3,807	1,793	47.1%	1,033	576	55.8%	1,346	1,070	79.5%	9	14	2,733
Montgomery	15,121	8,695	57.5%	5,121	2,347	45.8%	1,203	396	32.9%	1,421	1,040	73.2%	4	56	10,131
Nashville	11,809	5,272	44.6%	3,755	1,080	28.8%	623	275	44.1%	1,622	808	49.8%	4	25	5,735
Roanoke	26,128	18,624	71.3%	7,369	3,774	51.2%	456	171	37.5%	1,911	1,120	58.6%	3	8	6,920
San Juan	5,620	3,228	57.4%	1,684	667	39.6%	120	74	61.7%	560	442	78.9%	-	1	4,652
St. Petersburg	46,970	30,070	64.0%	9,786	3,343	34.2%	992	341	34.4%	4,265	2,630	61.7%	8	44	19,830
Washington	55	38	69.1%	57	51	89.5%	29	28	96.6%	28,517	64	0.2%	-	-	17
Winston-Salem	60,625	41,744	68.9%	18,531	12,848	69.3%	5,590	3,537	63.3%	3,823	2,896	75.8%	5	6	8,709

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	201,731	133,773	66.3%	46,306	21,834	47.2%	6,730	3,769	56.0%	22,271	16,982	76.3%	22,307	548	61,360
Chicago	21,621	17,268	79.9%	4,810	3,067	63.8%	921	744	80.8%	3,043	2,958	97.2%	6	66	5,727
Des Moines	7,466	4,491	60.2%	2,204	1,162	52.7%	185	105	56.8%	695	554	79.7%	-	1	1,808
Fargo	1,321	482	36.5%	202	39	19.3%	40	8	20.0%	132	85	64.4%	-	-	324
Houston	36,698	26,950	73.4%	13,369	8,002	59.9%	954	587	61.5%	5,311	4,266	80.3%	2	3	13,960
Lincoln	3,168	645	20.4%	452	23	5.1%	183	34	18.6%	587	153	26.1%	-	-	1,635
Little Rock	8,183	5,049	61.7%	3,213	1,767	55.0%	1,296	936	72.2%	1,474	1,064	72.2%	-	19	4,676
Milwaukee	11,340	4,704	41.5%	2,404	565	23.5%	207	97	46.9%	624	287	46.0%	10,530	-	2,861
Muskogee	13,251	7,517	56.7%	2,922	642	22.0%	866	300	34.6%	1,008	848	84.1%	7	7	3,530
New Orleans	12,569	8,435	67.1%	3,523	1,966	55.8%	415	134	32.3%	1,871	1,451	77.6%	4	41	5,378
Sioux Falls	1,128	325	28.8%	242	27	11.2%	139	48	34.5%	159	45	28.3%	-	1	245
St. Louis	17,339	11,821	68.2%	3,409	1,555	45.6%	451	306	67.8%	1,747	1,295	74.1%	2	32	6,590
St. Paul	11,557	3,175	27.5%	1,312	151	11.5%	393	256	65.1%	677	308	45.5%	11,587	-	1,538
Waco	50,900	39,828	78.2%	7,058	2,585	36.6%	624	206	33.0%	4,360	3,212	73.7%	169	377	12,237
Wichita	5,190	3,083	59.4%	1,186	283	23.9%	56	8	14.3%	583	456	78.2%	-	1	851
WESTERN AREA	207,564	145,805	70.2%	48,016	22,504	46.9%	9,796	5,702	58.2%	22,468	16,338	72.7%	760	1,034	48,714
Albuquerque	5,097	2,867	56.2%	1,232	373	30.3%	80	33	41.3%	528	358	67.8%	1	1	2,034
Anchorage	1,830	892	48.7%	1,617	868	53.7%	657	413	62.9%	306	229	74.8%	-	-	161
Boise	2,423	1,071	44.2%	858	230	26.8%	173	29	16.8%	346	204	59.0%	1	1	902
Denver	11,538	6,514	56.5%	3,476	1,213	34.9%	687	176	25.6%	1,186	759	64.0%	3	3	4,062
Cheyenne	1,014	438	43.2%	577	355	61.5%	18	9	50.0%	302	165	54.6%	-	3	374
Fort Harrison	1,539	364	23.7%	540	106	19.6%	116	21	18.1%	269	85	31.6%	-	1	417
Honolulu	5,863	4,227	72.1%	628	146	23.2%	62	22	35.5%	820	742	90.5%	1	1	799
Los Angeles	24,763	19,282	77.9%	4,864	2,452	50.4%	1,819	1,427	78.4%	2,448	1,827	74.6%	-	3	6,685
Manila	3,597	2,069	57.5%	1,237	436	35.2%	150	86	57.3%	1,909	1,019	53.4%	262	64	2,267
Oakland	34,133	26,932	78.9%	8,114	4,579	56.4%	761	101	13.3%	4,276	3,838	89.8%	6	6	7,499
Phoenix	20,704	15,412	74.4%	2,888	728	25.2%	819	518	63.2%	1,825	1,333	73.0%	-	3	5,334
Portland	12,556	8,206	65.4%	4,048	2,109	52.1%	1,036	393	37.9%	1,229	671	54.6%	3	11	5,224
Reno	8,050	5,912	73.4%	1,761	832	47.2%	313	51	16.3%	874	668	76.4%	2	-	1,076
Salt Lake City	16,099	9,345	58.0%	4,297	2,476	57.6%	1,387	1,289	92.9%	1,526	1,207	79.1%	-	1	1,895
San Diego	29,050	19,108	65.8%	3,285	676	20.6%	869	463	53.3%	1,721	1,046	60.8%	-	-	3,905
Seattle	29,308	23,166	79.0%	8,594	4,925	57.3%	849	671	79.0%	2,903	2,187	75.3%	481	936	6,080
Other	1	1,626	162600.0%	28	5	17.9%	44	7	15.9%	147	117	79.6%	2	2	19,608

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	75,675	37,769	49.9%	135,460	41,149	30.4%	16,052	15,605	97.2%	14,914	9,661	64.8%	24,913	8,333	2,564
Philadelphia	33,474	19,113	57.1%	61,359	23,016	37.5%	6,290	6,287	100.0%	10,831	7,083	65.4%	6,700	3,834	1,088
Milwaukee	19,318	7,580	39.2%	31,016	3,434	11.1%	3,338	3,331	99.8%	571	290	50.8%	1,638	1,671	644
St. Paul	22,494	10,953	48.7%	40,619	14,378	35.4%	6,303	5,909	93.7%	3,151	1,998	63.4%	16,480	2,828	832
Other (in transit)	389	123	31.6%	2,466	321	13.0%	121	78	64.5%	361	290	80.3%	95	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending Last Week	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending Last Week	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	23,415	21,812	1,603	7.3%	216,208	237,949	(21,741)	-9.1%
Buffalo	8,278	7,833	445	5.7%	60,752	66,354	(5,602)	-8.4%
Atlanta	3,552	3,630	(78)	-2.1%	31,658	34,679	(3,021)	-8.7%
St. Louis	3,211	3,344	(133)	-4.0%	43,431	49,940	(6,509)	-13.0%
Muskogee	8,374	7,005	1,369	19.5%	80,367	86,976	(6,609)	-7.6%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.