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▶▶▶ February 2013 ◀◀◀

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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	906,118	599,116	66.1%

March 17, 2012

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	871,257	576,727	66.2%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		830,387	562,092	67.7%
Original Entitlement - Veterans¹				
Initial entitlement decisions for Voc Rehab	095	404	95	23.5%
Initial entitlement for service-connected disability (=>8)	010	71,978	52,107	72.4%
Initial entitlement for service-connected disability (<=7)	110	225,952	150,741	66.7%
Original Entitlement - Survivors²				
Initial claims from surviving spouses, children or parents	140	14,086	5,704	40.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	100	41	41.0%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	480,052	318,647	66.4%
Increased entitlement due to hospitalization or surgery	320	2,563	935	36.5%
Spina bifida and/or birth defects reconsideration	420	42	29	69.0%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	848	622	73.3%
Nehmer review cases based upon new Agent Orange presumptives *	687	7,943	7,508	94.5%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	24,083	24,038	99.8%
Agent Orange claims where an interim decision was provided*	409	2,336	1,625	69.6%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		200,899	97,213	48.4%
Dependency	130	100,722	49,109	48.8%
Survivor restored entitlement	133	16	11	68.8%
Hospitalization adjustment (non-rating)	135	186	117	62.9%
Misc determinations	290	49,543	29,927	60.4%
Spina bifida and/or birth defects adjustments	450	5	5	100.0%
Future examination for disabilities	310	14,481	5,689	39.3%
Due process	600	35,946	12,355	34.4%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		37,303	20,352	54.6%
Income verification for unemployability	314	1,277	1,276	99.9%
Review of Hemodialysis related cases/conditions	680	49	40	81.6%
Review of Radiation related cases/conditions	682	1,005	809	80.5%
Review of Misc cases referred to central office	684	35	33	94.3%
Review of effective date related to herbicide exposure	685	164	154	93.9%
Cost of Living Adjustments (COLAs) and other reviews	690	7,366	3,471	47.1%
Social Security number verification	690 Group	27,407	14,569	53.2%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		121,894	63,015	51.7%
Pre-decisional hearings	173	1,652	1,118	67.7%
Correspondence	400	73,309	33,980	46.4%
Congressional correspondence	500	1,195	293	24.5%
Freedom of Information Act (FOIA) requests	510	21,211	7,540	35.5%
Review, including quality assurance	930	24,191	19,876	82.2%
Correction of errors	960	336	208	61.9%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		75,731	37,024	48.9%
Increased entitlement and/or reconsideration	120	16,294	6,073	37.3%
Initial entitlement - Veteran	180	10,641	3,038	28.5%
Initial entitlement - Survivor	190	48,796	27,913	57.2%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		137,872	40,863	29.6%
Hospitalization adjustment (non-rating)	135	2,636	1,400	53.1%
Dependency	137	10,436	5,221	50.0%
Income adjustments	150	53,532	20,757	38.8%
Annual eligibility verification reporting (EVRs)	155	35,395	6	0.0%
Misc determinations	297	20,319	8,965	44.1%
Due process	607	15,554	4,514	29.0%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		15,920	15,474	97.2%
Income Verification Match	154	15,306	15,304	100.0%
Cost of Living Adjustments	696	72	14	19.4%
Non-entitlement reviews	697	542	156	28.8%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		13,969	8,722	62.4%
Correspondence	407	9,019	5,869	65.1%
Congressional correspondence	507	2,056	565	27.5%
Internal quality reviews	937	2,894	2,288	79.1%

Combination of workload received from Veterans, survivors and internal sources.

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	65,505

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

	EP	# Pending
Accrued	165	10,416

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals	NA	256,260

As Of March 19, 2012

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

	Type	# Pending
Education	Ch 33	25,457
	All	202,387

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

March 17, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	906,118	599,116 66.1%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	830,387	562,092	67.7%	200,899	97,214	48.4%	37,303	20,352	54.6%	121,894	63,015	51.7%	40,655	2,006	253,726
EASTERN AREA	171,298	119,400	69.7%	41,186	21,953	53.3%	7,858	4,278	54.4%	19,351	14,799	76.5%	16,413	197	42,432
Baltimore	17,550	14,061	80.1%	3,714	2,356	63.4%	505	260	51.5%	1,588	1,269	79.9%	3	3	3,049
Boston	9,524	6,589	69.2%	2,235	847	37.9%	484	138	28.5%	1,010	819	81.1%	-	1	4,120
Buffalo	7,932	4,971	62.7%	2,861	1,636	57.2%	236	125	53.0%	967	721	74.6%	1	1	810
Cleveland	25,207	17,513	69.5%	4,510	1,779	39.4%	895	757	84.6%	2,693	1,906	70.8%	5	100	6,953
Detroit	18,956	12,420	65.5%	4,424	2,262	51.1%	450	218	48.4%	2,611	2,108	80.7%	6	38	5,849
Hartford	3,714	2,219	59.7%	887	219	24.7%	77	52	67.5%	316	236	74.7%	-	1	866
Indianapolis	21,405	16,852	78.7%	4,011	2,733	68.1%	345	181	52.5%	2,500	2,013	80.5%	3	48	4,495
Manchester	2,189	1,381	63.1%	767	221	28.8%	64	9	14.1%	185	133	71.9%	1	-	820
New York	16,776	13,023	77.6%	4,614	2,306	50.0%	162	73	45.1%	1,226	1,061	86.5%	1	-	4,240
Newark	4,692	2,715	57.9%	1,256	652	51.9%	104	91	87.5%	595	393	66.1%	-	1	2,029
Philadelphia	25,097	16,129	64.3%	5,333	3,454	64.8%	3,097	1,750	56.5%	3,551	2,597	73.1%	16,393	-	3,381
Pittsburgh	10,171	7,279	71.6%	3,440	2,069	60.1%	380	222	58.4%	1,210	879	72.6%	-	4	3,107
Providence	3,669	1,986	54.1%	743	257	34.6%	489	212	43.4%	345	270	78.3%	-	-	977
Togus	2,016	828	41.1%	1,723	808	46.9%	505	175	34.7%	216	153	70.8%	-	-	754
White River J.	1,054	684	64.9%	303	137	45.2%	59	11	18.6%	117	98	83.8%	-	-	431
Wilmington	1,346	750	55.7%	365	217	59.5%	6	4	66.7%	221	143	64.7%	-	-	551
SOUTHERN AREA	249,308	161,503	64.8%	64,524	30,928	47.9%	12,815	6,591	51.4%	57,898	15,185	26.2%	63	193	81,562
Atlanta	32,578	21,106	64.8%	8,244	3,542	43.0%	381	204	53.5%	4,896	2,942	60.1%	2	1	10,743
Columbia	22,492	14,976	66.6%	3,221	683	21.2%	813	92	11.3%	1,705	1,195	70.1%	-	5	5,055
Huntington	6,112	3,973	65.0%	930	185	19.9%	154	93	60.4%	650	428	65.8%	2	2	3,023
Jackson	11,174	7,965	71.3%	1,536	438	28.5%	1,191	878	73.7%	814	682	83.8%	24	24	3,928
Louisville	10,734	6,531	60.8%	3,872	1,747	45.1%	1,087	555	51.1%	1,348	1,066	79.1%	10	16	2,738
Montgomery	15,215	8,620	56.7%	5,245	2,397	45.7%	1,229	396	32.2%	1,413	1,020	72.2%	4	55	10,177
Nashville	11,752	5,181	44.1%	3,841	1,034	26.9%	613	271	44.2%	1,710	786	46.0%	3	29	5,808
Roanoke	26,096	18,501	70.9%	7,431	3,814	51.3%	421	154	36.6%	1,917	1,093	57.0%	3	8	6,840
San Juan	5,672	3,251	57.3%	1,693	685	40.5%	128	77	60.2%	574	448	78.0%	1	1	4,663
St. Petersburg	47,065	29,936	63.6%	9,828	3,340	34.0%	996	309	31.0%	4,280	2,602	60.8%	9	46	19,834
Washington	57	38	66.7%	60	53	88.3%	29	28	96.6%	34,769	53	0.2%	-	-	6
Winston-Salem	60,361	41,425	68.6%	18,623	13,010	69.9%	5,773	3,534	61.2%	3,822	2,870	75.1%	5	6	8,747

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	202,144	133,537	66.1%	46,846	21,805	46.5%	6,805	3,793	55.7%	22,206	16,840	75.8%	23,393	545	61,468
Chicago	21,695	17,256	79.5%	4,956	3,147	63.5%	1,013	795	78.5%	3,049	2,952	96.8%	6	67	5,770
Des Moines	7,520	4,588	61.0%	2,265	1,169	51.6%	189	103	54.5%	705	550	78.0%	-	1	1,821
Fargo	1,276	463	36.3%	195	28	14.4%	51	6	11.8%	119	80	67.2%	-	-	334
Houston	36,949	27,140	73.5%	13,382	7,985	59.7%	955	593	62.1%	5,391	4,270	79.2%	2	3	14,011
Lincoln	3,098	618	19.9%	485	25	5.2%	144	28	19.4%	603	181	30.0%	1	-	1,634
Little Rock	8,221	5,059	61.5%	3,181	1,744	54.8%	1,295	945	73.0%	1,472	1,072	72.8%	-	19	4,685
Milwaukee	11,323	4,540	40.1%	2,470	550	22.3%	224	97	43.3%	664	281	42.3%	10,739	-	2,879
Muskogee	13,193	7,324	55.5%	2,878	602	20.9%	876	290	33.1%	951	811	85.3%	6	5	3,512
New Orleans	12,689	8,441	66.5%	3,572	1,996	55.9%	406	134	33.0%	1,882	1,430	76.0%	4	41	5,372
Sioux Falls	1,134	314	27.7%	244	25	10.2%	145	51	35.2%	160	46	28.8%	-	1	249
St. Louis	17,427	11,869	68.1%	3,457	1,563	45.2%	446	305	68.4%	1,777	1,283	72.2%	2	32	6,602
St. Paul	11,528	3,134	27.2%	1,535	136	8.9%	390	256	65.6%	573	275	48.0%	12,466	-	1,495
Waco	50,967	39,773	78.0%	7,025	2,549	36.3%	612	183	29.9%	4,299	3,168	73.7%	167	375	12,266
Wichita	5,124	3,018	58.9%	1,201	286	23.8%	59	7	11.9%	561	441	78.6%	-	1	838
WESTERN AREA	207,636	146,079	70.4%	48,314	22,522	46.6%	9,790	5,683	58.0%	22,298	16,075	72.1%	784	1,070	48,739
Albuquerque	5,091	2,848	55.9%	1,222	374	30.6%	78	32	41.0%	532	366	68.8%	1	1	2,022
Anchorage	1,868	905	48.4%	1,626	859	52.8%	647	413	63.8%	300	225	75.0%	-	-	156
Boise	2,424	1,061	43.8%	836	203	26.7%	178	29	16.3%	350	199	56.9%	-	1	901
Denver	11,634	6,541	56.2%	3,500	1,206	34.5%	676	173	25.6%	1,196	745	62.3%	3	3	4,099
Cheyenne	1,038	452	43.5%	564	331	58.7%	18	11	61.1%	292	166	56.8%	-	4	372
Fort Harrison	1,568	365	23.3%	588	110	18.7%	139	24	17.3%	270	94	34.8%	-	1	421
Honolulu	5,867	4,295	73.2%	606	137	22.6%	59	19	32.2%	826	738	89.3%	1	1	793
Los Angeles	24,875	19,393	78.0%	4,836	2,422	50.1%	1,738	1,409	81.1%	2,392	1,820	76.1%	-	3	6,698
Manila	3,599	2,080	57.8%	1,234	423	34.3%	137	88	64.2%	1,736	847	48.8%	288	62	2,267
Oakland	34,033	27,007	79.4%	8,107	4,590	56.6%	860	103	12.0%	4,315	3,831	88.8%	6	6	7,502
Phoenix	20,725	15,392	74.3%	2,924	734	25.1%	823	524	63.7%	1,830	1,305	71.3%	-	2	5,359
Portland	12,552	8,197	65.3%	4,129	2,109	51.1%	1,055	401	38.0%	1,166	650	55.7%	3	12	5,219
Reno	8,107	5,968	73.6%	1,758	839	47.7%	307	56	18.2%	879	667	75.9%	1	-	1,085
Salt Lake City	16,040	9,318	58.1%	4,438	2,526	56.9%	1,368	1,287	94.1%	1,553	1,214	78.2%	-	1	1,872
San Diego	29,092	18,988	65.3%	3,353	675	20.1%	868	448	51.6%	1,786	1,042	58.3%	1	-	3,879
Seattle	29,123	23,269	79.9%	8,593	4,964	57.8%	839	666	79.4%	2,875	2,166	75.3%	480	973	6,094
Other	1	1,573	157300.0%	29	6	20.7%	35	7	20.0%	141	116	82.3%	2	1	19,525

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	75,731	37,024	48.9%	137,872	40,863	29.6%	15,920	15,474	97.2%	13,969	8,722	62.4%	24,851	8,410	2,534
Philadelphia	33,622	18,892	56.2%	63,301	22,795	36.0%	6,278	6,275	100.0%	9,827	6,140	62.5%	6,852	3,863	1,101
Milwaukee	19,352	7,335	37.9%	30,567	3,480	11.4%	3,311	3,299	99.6%	564	282	50.0%	1,627	1,656	629
St. Paul	22,367	10,672	47.7%	41,538	14,261	34.3%	6,205	5,822	93.8%	3,221	2,020	62.7%	16,279	2,891	804
Other (in transit)	390	125	32.1%	2,466	327	13.3%	126	78	61.9%	357	280	78.4%	93	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	25,457	23,415	2,042	8.7%	202,387	216,208	(13,821)	-6.4%
Buffalo	8,652	8,278	374	4.5%	50,968	60,752	(9,784)	-16.1%
Atlanta	3,566	3,552	14	0.4%	32,817	31,658	1,159	3.7%
St Louis	3,115	3,211	(96)	-3.0%	39,216	43,431	(4,215)	-9.7%
Muskogee	10,124	8,374	1,750	20.9%	79,386	80,367	(981)	-1.2%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.