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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	March 21, 2011	806,658	466,380

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		786,639	459,722

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			748,399	447,799
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	576	101	17.5%
Initial entitlement for service-connected disability (=>8)	010	43,811	26,284	60.0%
Initial entitlement for service-connected disability (<=7)	110	172,640	95,587	55.4%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	11,442	3,760	32.9%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	87	22	25.3%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	409,056	237,065	58.0%
Increased entitlement due to hospitalization or surgery	320	2,678	742	27.7%
Spina bifida and/or birth defects reconsideration	420	24	6	25.0%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	7,040	6,674	94.8%
Nehmer review cases based upon new Agent Orange presumptives *	687	73,738	69,967	94.9%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	25,224	7,510	29.8%
Agent Orange claims where an interim decision was provided*	409	2,083	81	3.9%
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			117,847	37,148
Dependency	130	55,756	18,231	32.7%
Survivor restored entitlement	133	13	7	53.8%
Hospitalization adjustment (non-rating)	135	149	76	51.0%
Misc determinations	290	31,739	11,237	35.4%
Spina bifida and/or birth defects adjustments	450	5	4	80.0%
Future examination for disabilities	310	8,524	3,169	37.2%
Due process	600	21,661	4,424	20.4%
Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.				

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			24,587	10,147
Income verification for unemployability	314	255	255	100.0%
Review of Hemodialysis related cases/conditions	680	165	146	88.5%
Review of Radiation related cases/conditions	682	643	543	84.4%
Review of Misc cases referred to central office	684	34	33	97.1%
Review of effective date related to herbicide exposure	685	38	8	21.1%
Cost of Living Adjustments (COLAs) and other reviews	690	4,397	1,779	40.5%
Social Security number verification	690 Group	19,055	7,383	38.7%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

Other	EP	# Pending	# Pending Over 125	% Over 125
			72,701	33,142
Pre-decisional hearings	173	1,392	981	70.5%
Correspondence	400	33,444	10,567	31.6%
Congressional correspondence	500	441	145	32.9%
Freedom of Information Act (FOIA) requests	510	18,280	6,366	34.8%
Review, including quality assurance	930	18,885	14,917	79.0%
Correction of errors	960	259	166	64.1%
Combination of workload received from Veterans, survivors and internal sources.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		58,259	18,581	31.9%
Increased entitlement and/or reconsideration	120	18,180	5,778	31.8%
Initial entitlement - Veteran	180	12,223	3,186	26.1%
Initial entitlement - Survivor	190	27,856	9,617	34.5%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		127,825	28,692	22.4%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,306	537	41.1%
Dependency	137	8,448	3,841	45.5%
Income adjustments	150	48,447	13,540	27.9%
Annual eligibility verification reporting (EVRs)	155	41,762	282	0.7%
Misc determinations	297	11,974	4,616	38.6%
Due process	607	15,888	5,876	37.0%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		6,219	5,819	93.6%
Income Verification Match	154	5,303	5,303	100.0%
Cost of Living Adjustments	696	54	16	29.6%
Non-entitlement reviews	697	862	500	58.0%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		3,873	2,334	60.3%
Correspondence	407	956	716	74.9%
Congressional correspondence	507	496	30	6.0%
Internal quality reviews	937	2,421	1,588	65.6%

Combination of workload received from Veterans, survivors and internal sources.

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	35,134

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

	EP	# Pending
Accrued	165	4,494

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals	NA	231,897

As Of March 21, 2011

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

	Type	# Pending
Education	Ch 33	16,595
	All	93,412

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>

COMPENSATION AND PENSION INVENTORY

March 21, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	806,658	466,380 57.8%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	748,399	447,799	59.8%	117,847	37,149	31.5%	24,587	10,147	41.3%	72,701	33,142	45.6%	15,745	368	229,107
EASTERN AREA	152,696	94,199	61.7%	23,749	9,185	38.7%	6,172	3,328	53.9%	17,141	8,021	46.8%	8,035	18	39,472
Baltimore	12,421	8,576	69.0%	3,134	1,651	52.7%	368	205	55.7%	1,445	888	61.5%	16	1	2,853
Boston	7,175	4,436	61.8%	1,129	418	37.0%	381	329	86.4%	767	427	55.7%	3	-	3,342
Buffalo	6,333	3,418	54.0%	1,780	588	33.0%	159	97	61.0%	607	254	41.8%	15	5	780
Cleveland	20,935	12,049	57.6%	2,580	686	26.6%	724	368	50.8%	3,261	1,082	33.2%	2	-	6,641
Detroit	18,435	11,457	62.1%	2,393	593	24.8%	290	136	46.9%	2,622	1,113	42.4%	11	2	5,483
Hartford	2,327	626	26.9%	598	113	18.9%	133	46	34.6%	302	57	18.9%	1	-	857
Indianapolis	17,293	11,677	67.5%	2,117	836	39.5%	386	230	59.6%	2,164	1,128	52.1%	10	4	4,312
Manchester	2,137	1,199	56.1%	421	116	27.6%	12	11	91.7%	263	107	40.7%	-	1	751
New York	13,020	8,959	68.8%	2,256	886	39.3%	156	108	69.2%	947	569	60.1%	1	2	3,740
Newark	4,863	2,635	54.2%	643	191	29.7%	144	113	78.5%	555	248	44.7%	7	1	1,600
Philadelphia	24,508	13,600	55.5%	1,859	721	38.8%	2,161	856	39.6%	1,526	824	54.0%	7,965	-	3,527
Pittsburgh	8,163	4,871	59.7%	2,456	1,523	62.0%	612	527	86.1%	1,407	728	51.7%	-	2	2,987
Providence	2,721	1,313	48.3%	522	223	42.7%	177	109	61.6%	369	130	35.2%	4	-	1,214
Togus	10,013	8,135	81.2%	1,410	491	34.8%	438	169	38.6%	646	354	54.8%	-	-	689
White River J.	1,073	623	58.1%	195	71	36.4%	8	8	100.0%	122	61	50.0%	-	-	279
Wilmington	1,279	625	48.9%	256	78	30.5%	23	16	69.6%	138	51	37.0%	-	-	417
SOUTHERN AREA	231,468	136,001	58.8%	37,806	10,415	27.5%	9,040	3,283	36.3%	22,686	10,025	44.2%	50	41	68,598
Atlanta	30,645	19,401	63.3%	3,946	912	23.1%	410	284	69.3%	3,709	2,073	55.9%	1	-	9,065
Columbia	20,334	13,296	65.4%	2,564	772	30.1%	242	59	24.4%	944	657	69.6%	2	8	4,168
Huntington	11,773	8,249	70.1%	1,651	454	27.5%	148	69	46.6%	993	479	48.2%	8	1	2,598
Jackson	9,260	5,844	63.1%	1,873	651	34.8%	877	626	71.4%	856	437	51.1%	19	1	3,562
Louisville	7,155	2,428	33.9%	2,055	349	17.0%	547	281	51.4%	847	203	24.0%	1	1	1,764
Montgomery	13,320	7,455	56.0%	3,627	1,186	32.7%	981	652	66.5%	1,659	791	47.7%	-	14	9,711
Nashville	12,871	5,231	40.6%	1,349	134	9.9%	409	119	29.1%	1,878	541	28.8%	1	2	5,184
Roanoke	23,830	14,666	61.5%	3,803	287	7.5%	2,395	150	6.3%	1,814	712	39.3%	3	7	6,272
San Juan	5,550	3,365	60.6%	1,158	481	41.5%	77	41	53.2%	622	409	65.8%	-	-	4,138
St. Petersburg	50,314	29,084	57.8%	6,770	1,630	24.1%	1,271	900	70.8%	6,848	2,826	41.3%	13	5	14,928
Washington	58	44	75.9%	95	11	11.6%	82	12	14.6%	11	10	90.9%	-	-	3
Winston-Salem	46,358	26,938	58.1%	8,915	3,548	39.8%	1,601	90	5.6%	2,505	887	35.4%	2	2	7,205

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	188,267	109,804	58.3%	29,008	8,647	29.8%	4,283	1,719	40.1%	17,761	7,938	44.7%	7,132	179	54,183
Chicago	15,916	9,678	60.8%	2,195	770	35.1%	869	504	58.0%	1,430	512	35.8%	-	3	6,481
Des Moines	5,772	3,159	54.7%	594	177	29.8%	155	66	42.6%	732	313	42.8%	-	-	1,815
Fargo	1,662	560	33.7%	906	61	6.7%	90	28	31.1%	217	68	31.3%	2	1	315
Houston	31,501	20,198	64.1%	8,524	4,228	49.6%	459	224	48.8%	3,374	2,131	63.2%	13	4	12,717
Lincoln	6,326	3,967	62.7%	1,428	41	2.9%	235	7	3.0%	756	225	29.8%	-	1	1,478
Little Rock	8,039	4,227	52.6%	2,050	726	35.4%	418	234	56.0%	1,335	690	51.7%	1	3	3,287
Milwaukee	12,859	5,697	44.3%	1,015	115	11.3%	112	42	37.5%	1,373	350	25.5%	6,780	-	2,332
Muskogee	16,081	9,085	56.5%	1,732	264	15.2%	711	159	22.4%	1,088	393	36.1%	1	-	3,279
New Orleans	8,998	4,929	54.8%	1,372	429	31.3%	96	60	62.5%	777	308	39.6%	6	1	4,243
Sioux Falls	1,087	223	20.5%	155	9	5.8%	92	9	9.8%	174	39	22.4%	-	2	274
St. Louis	16,200	9,243	57.1%	2,674	1,173	43.9%	382	201	52.6%	1,967	885	45.0%	-	-	5,657
St. Paul	12,966	4,936	38.1%	2,945	119	4.0%	98	33	33.7%	897	361	40.2%	54	-	1,309
Waco	46,089	31,093	67.5%	2,962	443	15.0%	488	103	21.1%	3,216	1,478	46.0%	275	164	10,425
Wichita	4,771	2,809	58.9%	456	92	20.2%	78	49	62.8%	425	185	43.5%	-	-	571
WESTERN AREA	175,967	107,727	61.2%	27,256	8,898	32.6%	5,092	1,817	35.7%	15,076	7,136	47.3%	528	130	44,812
Albuquerque	4,774	2,391	50.1%	516	41	7.9%	95	45	47.4%	609	304	49.9%	-	-	1,949
Anchorage	1,488	637	42.8%	398	63	15.8%	80	4	5.0%	195	110	56.4%	-	-	235
Boise	1,935	617	31.9%	1,001	77	7.7%	123	38	30.9%	319	100	31.3%	-	-	723
Denver	8,771	3,985	45.4%	1,905	274	14.4%	338	88	26.0%	630	160	25.4%	2	1	3,542
Cheyenne	1,220	530	43.4%	281	101	35.9%	59	50	84.7%	244	114	46.7%	-	-	225
Fort Harrison	1,112	214	19.2%	780	7	0.9%	71	8	11.3%	189	31	16.4%	-	-	322
Honolulu	4,919	3,125	63.5%	444	53	11.9%	48	32	66.7%	665	422	63.5%	3	-	721
Los Angeles	15,724	9,266	58.9%	2,489	726	29.2%	285	36	12.6%	974	584	60.0%	3	1	6,706
Manila	1,471	406	27.6%	1,692	769	45.4%	37	12	32.4%	718	408	56.8%	215	49	3,028
Oakland	24,234	15,654	64.6%	3,020	1,120	37.1%	503	208	41.4%	1,935	1,327	68.6%	-	-	6,477
Phoenix	21,925	15,196	69.3%	1,441	185	12.8%	606	166	27.4%	1,726	729	42.2%	1	2	4,256
Portland	10,427	4,933	47.3%	2,473	988	40.0%	479	164	34.2%	1,380	528	38.3%	1	-	4,609
Reno	7,246	4,798	66.2%	920	260	28.3%	76	21	27.6%	626	231	36.9%	-	-	1,020
Salt Lake City	8,349	2,120	25.4%	1,725	179	10.4%	1,147	349	30.4%	1,166	325	27.9%	-	-	1,787
San Diego	27,718	16,425	59.3%	1,753	310	17.7%	724	337	46.5%	1,366	547	40.0%	-	-	3,743
Seattle	34,654	27,430	79.2%	6,418	3,745	58.4%	421	259	61.5%	2,334	1,216	52.1%	303	77	5,469
Other	1	68	6800.0%	28	4	14.3%	-	-	-	37	22	59.5%	-	-	22,042

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	58,259	18,581	31.9%	127,825	28,692	22.4%	6,219	5,819	93.6%	3,873	2,334	60.3%	19,389	4,126	2,790
Philadelphia	27,369	9,581	35.0%	58,639	14,549	24.8%	34	19	55.9%	1,216	624	51.3%	5,747	2,390	985
Milwaukee	15,474	4,063	26.3%	30,837	4,846	15.7%	848	825	97.3%	803	355	44.2%	1,403	848	783
St. Paul	14,994	4,683	31.2%	37,097	9,005	24.3%	5,295	4,939	93.3%	1,639	1,174	71.6%	12,155	888	1,022
Other (in transit)	422	254	60.2%	1,252	292	23.3%	42	36	85.7%	215	181	84.2%	84	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	16,595	18,579	(1,984)	-10.7%	93,412	107,521	(14,109)	-13.1%
Buffalo	5,474	6,245	(771)	-12.3%	31,279	34,441	(3,162)	-9.2%
Atlanta	3,168	3,780	(612)	-16.2%	19,630	22,667	(3,037)	-13.4%
St Louis	3,554	4,665	(1,111)	-23.8%	25,224	27,525	(2,301)	-8.4%
Muskogee	4,399	3,889	510	13.1%	17,279	22,888	(5,609)	-24.5%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>