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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
March 20, 2010	510,827	197,231	38.6%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	490,745	186,498	38.0%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		441,680	172,221	39.0%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	609	96	15.8%
Initial entitlement for service-connected disability (=>8)	010	28,005	12,951	46.2%
Initial entitlement for service-connected disability (<=7)	110	104,357	42,914	41.1%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	14,289	5,832	40.8%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	57	13	22.8%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	292,910	110,170	37.6%
Increased entitlement due to hospitalization or surgery	320	1,425	236	16.6%
Spina bifida and/or birth defects reconsideration	420	28	9	32.1%
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		117,136	34,821	29.7%
Dependency	130	39,402	9,834	25.0%
Survivor restored entitlement	133	7	4	57.1%
Hospitalization adjustment (non-rating)	135	128	31	24.2%
Misc determinations	290	41,948	18,321	43.7%
Spina bifida and/or birth defects adjustments	450	2	1	50.0%
Future examination for disabilities	310	12,239	2,472	20.2%
Due process	600	23,410	4,158	17.8%
Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		47,820	15,885	33.2%
Income verification for unemployability	314	442	434	98.2%
Review of Hemodialysis related cases/conditions	680	30,205	8,374	27.7%
Review of Radiation related cases/conditions	682	697	628	90.1%
Review of Misc cases referred to central office	684	73	72	98.6%
Review of effective date related to herbicide exposure	685	9	7	77.8%
Cost of Living Adjustments (COLAs) and other reviews	690	4,207	1,314	31.2%
Social Security number verification	690 Group	12,187	5,056	41.5%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		34,810	17,455	50.1%
Pre-decisional hearings	173	1,412	830	58.8%
Correspondence	400	3,042	1,158	38.1%
Congressional correspondence	500	400	20	5.0%
Freedom of Information Act (FOIA) requests	510	14,960	5,011	33.5%
Review, including quality assurance	930	14,848	10,381	69.9%
Correction of errors	960	148	55	37.2%
Combination of workload received from Veterans, survivors and internal sources.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		69,147	25,010	36.2%
Increased entitlement and/or reconsideration	120	23,259	7,960	34.2%
Initial entitlement - Veteran	180	14,261	3,963	27.8%
Initial entitlement - Survivor	190	31,627	13,087	41.4%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		113,870	27,449	24.1%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,992	374	18.8%
Dependency	137	8,253	4,166	50.5%
Income adjustments	150	41,350	14,513	35.1%
Annual eligibility verification reporting (EVRs)	155	37,429	3	0.0%
Misc determinations	297	8,847	3,366	38.0%
Due process	607	15,999	5,027	31.4%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		20,068	19,889	99.1%
Income Verification Match	154	19,880	19,865	99.9%
Cost of Living Adjustments	696	34	8	23.5%
Non-entitlement reviews	697	154	16	10.4%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		3,951	2,505	63.4%
Correspondence	407	1,819	1,476	81.1%
Congressional correspondence	507	523	39	7.5%
Internal quality reviews	937	1,609	990	61.5%

Combination of workload received from Veterans, survivors and internal sources.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	26,192

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

Accrued	EP	# Pending
	165	3,533

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
March 22, 2010	NA	187,087

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

Education	Type	# Pending
	Ch 33	5,363
	All	76,285

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:
<http://www.gibill.va.gov/spring2010.htm>

COMPENSATION AND PENSION INVENTORY

March 20, 2010

	Entitlement		
	Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	510,827	197,231	38.6%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	441,680	172,221	39.0%	117,136	34,821	29.7%	47,820	15,885	33.2%	34,810	17,455	50.1%	3,923	146	185,664
EASTERN AREA	93,596	40,690	43.5%	20,335	6,531	32.1%	11,213	4,615	41.2%	4,963	3,013	60.7%	215	28	33,452
Baltimore	9,236	5,355	58.0%	2,264	1,027	45.4%	2,757	2,033	73.7%	465	374	80.4%	6	3	2,422
Boston	4,945	2,119	42.9%	840	227	27.0%	788	382	48.5%	367	214	58.3%	1	3	2,375
Buffalo	5,217	2,328	44.6%	1,595	524	32.9%	630	172	27.3%	240	163	67.9%	1	1	692
Cleveland	11,269	4,243	37.7%	1,731	212	12.2%	1,348	369	27.4%	446	256	57.4%	1	1	6,270
Detroit	13,240	6,254	47.2%	2,101	473	22.5%	1,125	190	16.9%	630	402	63.8%	-	-	4,321
Hartford	1,631	454	27.8%	389	65	16.7%	281	82	29.2%	106	37	34.9%	1	1	1,075
Indianapolis	11,124	5,145	46.3%	2,856	966	33.8%	942	270	28.7%	681	362	53.2%	-	-	3,116
Manchester	1,560	609	39.0%	453	73	16.1%	51	8	15.7%	92	35	38.0%	19	2	689
New York	8,390	3,981	47.4%	2,127	731	34.4%	562	227	40.4%	608	376	61.8%	6	-	2,874
Newark	3,414	1,398	40.9%	539	125	23.2%	165	79	47.9%	187	122	65.2%	-	1	1,401
Philadelphia	13,561	5,224	38.5%	1,399	274	19.6%	862	303	35.2%	408	277	67.9%	125	-	3,083
Pittsburgh	4,760	1,994	41.9%	2,730	1,577	57.8%	939	348	37.1%	245	170	69.4%	6	13	2,520
Providence	1,567	391	25.0%	354	96	27.1%	166	56	33.7%	172	86	50.0%	5	3	1,225
Togus	2,073	512	24.7%	538	51	9.5%	443	68	15.3%	176	71	40.3%	-	-	655
White River J.	939	506	53.9%	189	56	29.6%	63	10	15.9%	47	36	76.6%	43	-	357
Wilmington	670	177	26.4%	230	54	23.5%	91	18	19.8%	93	32	34.4%	1	-	377
SOUTHERN AREA	139,750	54,756	39.2%	33,518	6,962	20.8%	16,868	5,632	33.4%	12,785	7,509	58.7%	421	26	51,549
Atlanta	19,137	8,092	42.3%	3,644	641	17.6%	1,848	774	41.9%	1,960	1,467	74.8%	-	-	6,943
Columbia	10,551	3,729	35.3%	1,713	218	12.7%	1,001	265	26.5%	1,481	759	51.2%	2	6	3,196
Huntington	2,338	372	15.9%	719	95	13.2%	439	134	30.5%	300	139	46.3%	1	-	2,313
Jackson	6,906	3,670	53.1%	1,537	294	19.1%	1,149	723	62.9%	300	191	63.7%	16	-	2,711
Louisville	5,402	1,525	28.2%	1,671	227	13.6%	1,050	212	20.2%	208	133	63.9%	-	2	1,488
Montgomery	11,455	6,302	55.0%	4,151	1,446	34.8%	2,664	1,222	45.9%	1,443	884	61.3%	-	1	7,853
Nashville	8,378	2,124	25.4%	1,445	101	7.0%	1,861	126	6.8%	424	208	49.1%	1	1	4,081
Roanoke	14,069	5,789	41.1%	1,933	233	12.1%	1,556	338	21.7%	534	299	56.0%	1	1	4,644
San Juan	4,012	1,645	41.0%	667	91	13.6%	174	65	37.4%	257	180	70.0%	1	-	3,683
St. Petersburg	29,747	11,681	39.3%	6,494	1,316	20.3%	3,202	1,237	38.6%	4,673	2,871	61.4%	12	8	8,562
Washington	17	11	64.7%	10	7	70.0%	182	32	17.6%	5	5	100.0%	384	-	10
Winston-Salem	27,738	9,816	35.4%	9,534	2,293	24.1%	1,742	504	28.9%	1,200	373	31.1%	3	7	6,065

COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	115,590	42,287	36.6%	21,781	4,747	21.8%	10,907	2,662	24.4%	8,819	3,973	45.1%	2,961	19	44,763
Chicago	9,390	3,454	36.8%	2,542	612	24.1%	1,245	263	21.1%	1,092	494	45.2%	-	-	5,423
Des Moines	3,576	1,159	32.4%	520	119	22.9%	381	48	12.6%	131	55	42.0%	-	1	1,447
Fargo	1,243	221	17.8%	272	20	7.4%	241	51	21.2%	47	12	25.5%	-	-	219
Houston	21,663	10,649	49.2%	6,670	2,589	38.8%	1,008	275	27.3%	2,425	1,222	50.4%	2	-	11,381
Lincoln	2,051	212	10.3%	440	16	3.6%	268	58	21.6%	435	155	35.6%	536	1	1,199
Little Rock	5,487	1,930	35.2%	1,328	329	24.8%	455	145	31.9%	658	418	63.5%	14	5	2,505
Milwaukee	12,380	4,939	39.9%	986	82	8.3%	1,151	404	35.1%	549	113	20.6%	2,375	-	2,013
Muskogee	7,494	1,931	25.8%	1,306	61	4.7%	1,283	384	29.9%	505	181	35.8%	1	-	2,988
New Orleans	5,864	1,988	33.9%	925	109	11.8%	607	43	7.1%	209	108	51.7%	-	-	2,571
Sioux Falls	1,001	205	20.5%	219	18	8.2%	252	41	16.3%	52	7	13.5%	-	3	218
St. Louis	9,702	3,334	34.4%	2,026	450	22.2%	1,137	230	20.2%	635	305	48.0%	10	3	3,675
St. Paul	11,948	3,329	27.9%	1,011	50	4.9%	1,152	319	27.7%	394	161	40.9%	23	-	1,290
Waco	20,457	7,671	37.5%	2,721	226	8.3%	1,371	303	22.1%	1,234	415	33.6%	-	5	8,806
Wichita	3,334	1,265	37.9%	815	66	8.1%	356	98	27.5%	453	327	72.2%	-	1	1,028
WESTERN AREA	92,743	34,487	37.2%	41,491	16,579	40.0%	8,822	2,966	33.6%	8,218	2,954	35.9%	324	71	34,684
Albuquerque	3,391	1,286	37.9%	485	40	8.2%	174	23	13.2%	258	101	39.1%	-	1	1,932
Anchorage	1,390	579	41.7%	735	264	35.9%	268	96	35.8%	110	85	77.3%	-	-	197
Boise	1,557	270	17.3%	491	66	13.4%	176	37	21.0%	120	42	35.0%	-	-	559
Denver	6,269	1,918	30.6%	1,376	160	11.6%	1,316	310	23.6%	247	70	28.3%	-	3	3,139
Cheyenne	899	322	35.8%	336	158	47.0%	166	41	24.7%	93	23	24.7%	2	-	233
Fort Harrison	1,504	322	21.4%	273	11	4.0%	177	49	27.7%	136	18	13.2%	-	-	286
Honolulu	3,235	1,426	44.1%	560	58	10.4%	262	53	20.2%	315	219	69.5%	-	-	686
Los Angeles	9,870	4,282	43.4%	2,848	787	27.6%	284	115	40.5%	1,307	611	46.7%	2	1	5,396
Manila	1,762	430	24.4%	17,504	10,484	59.9%	60	34	56.7%	785	283	36.1%	307	54	1,442
Oakland	15,131	7,298	48.2%	3,146	1,107	35.2%	1,227	503	41.0%	1,033	506	49.0%	7	3	4,519
Phoenix	8,823	2,872	32.6%	1,286	132	10.3%	745	198	26.6%	765	248	32.4%	-	-	3,167
Portland	6,415	2,082	32.5%	2,405	769	32.0%	455	86	18.9%	593	196	33.1%	-	3	3,689
Reno	4,614	2,064	44.7%	747	82	11.0%	345	91	26.4%	126	40	31.7%	1	-	1,019
Salt Lake City	4,865	1,255	25.8%	1,473	230	15.6%	220	32	14.5%	511	126	24.7%	-	1	1,509
San Diego	12,608	3,610	28.6%	1,669	72	4.3%	1,111	267	24.0%	910	173	19.0%	1	-	2,936
Seattle	10,410	4,471	42.9%	6,157	2,159	35.1%	1,836	1,031	56.2%	909	213	23.4%	4	5	3,975
Other	1	1	100.0%	11	2	18.2%	10	10	100.0%	25	6	24.0%	2	2	21,216

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	69,147	25,010	36.2%	113,870	27,449	24.1%	20,068	19,889	99.1%	3,951	2,505	63.4%	22,269	3,387	1,423
Philadelphia	30,075	12,251	40.7%	57,301	15,058	26.3%	9,012	8,995	99.8%	1,476	677	45.9%	12,881	1,782	514
Milwaukee	17,270	4,836	28.0%	28,543	7,417	26.0%	4,291	4,267	99.4%	479	214	44.7%	2,561	712	402
St. Paul	21,119	7,747	36.7%	26,826	4,832	18.0%	6,731	6,594	98.0%	1,843	1,560	84.6%	6,808	893	507
Other (in transit)	683	176	25.8%	1,200	142	11.8%	34	33	97.1%	153	54	35.3%	19	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	5,363	5,877	(514)	-8.7%	76,285	86,571	(10,286)	-11.9%
Buffalo	1,131	1,562	(431)	-27.6%	21,627	26,899	(5,272)	-19.6%
Atlanta	912	962	(50)	-5.2%	20,256	22,125	(1,869)	-8.4%
St Louis	1,123	1,163	(40)	-3.4%	11,195	13,123	(1,928)	-14.7%
Muskogee	2,197	2,190	7	0.3%	23,207	24,424	(1,217)	-5.0%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>