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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	March 24, 2012	905,229	599,329

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		870,274	577,118

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			829,729	562,636
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	442	96	21.7%
Initial entitlement for service-connected disability (=>8)	010	71,704	51,973	72.5%
Initial entitlement for service-connected disability (<=7)	110	226,129	151,608	67.0%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	14,279	5,709	40.0%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	99	41	41.4%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	480,744	319,790	66.5%
Increased entitlement due to hospitalization or surgery	320	2,586	915	35.4%
Spina bifida and/or birth defects reconsideration	420	43	32	74.4%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	733	590	80.5%
Nehmer review cases based upon new Agent Orange presumptives *	687	7,491	7,096	94.7%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	23,257	23,220	99.8%
Agent Orange claims where an interim decision was provided*	409	2,222	1,566	70.5%
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			202,085	100,248
Dependency	130	101,833	50,357	49.5%
Survivor restored entitlement	133	14	11	78.6%
Hospitalization adjustment (non-rating)	135	195	120	61.5%
Misc determinations	290	49,607	31,589	63.7%
Spina bifida and/or birth defects adjustments	450	5	5	100.0%
Future examination for disabilities	310	14,336	5,625	39.2%
Due process	600	36,095	12,541	34.7%
Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occ				

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			37,696	24,300
Income verification for unemployment	314	1,223	1,222	99.9%
Review of Hemodialysis related cases/conditions	680	48	40	83.3%
Review of Radiation related cases/conditions	682	983	816	83.0%
Review of Misc cases referred to central office	684	31	29	93.5%
Review of effective date related to herbicide exposure	685	167	156	93.4%
Cost of Living Adjustments (COLAs) and other reviews	690	7,611	3,659	48.1%
Social Security number verification	690 Group	27,633	18,378	66.5%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlement				

Other	EP	# Pending	# Pending Over 125	% Over 125
			124,410	62,286
Pre-decisional hearings	173	1,676	1,141	68.1%
Correspondence	400	75,626	32,957	43.6%
Congressional correspondence	500	1,283	301	23.5%
Freedom of Information Act (FOIA) requests	510	21,118	7,592	36.0%
Review, including quality assurance	930	24,366	20,095	82.5%
Correction of errors	960	341	200	58.7%
Combination of workload received from Veterans, survivors and internal sources.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		75,500	36,693	48.6%
Increased entitlement and/or reconsideration	120	16,053	5,986	37.3%
Initial entitlement - Veteran	180	10,740	3,040	28.3%
Initial entitlement - Survivor	190	48,707	27,667	56.8%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		139,322	41,083	29.5%
Hospitalization adjustment (non-rating)	135	2,802	1,458	52.0%
Dependency	137	10,767	5,259	48.8%
Income adjustments	150	53,974	20,705	38.4%
Annual eligibility verification reporting (EVRs)	155	35,656	6	0.0%
Misc determinations	297	20,402	9,229	45.2%
Due process	607	15,721	4,426	28.2%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		15,870	15,601	98.3%
Income Verification Match	154	15,227	15,225	100.0%
Cost of Living Adjustments	696	87	52	59.8%
Non-entitlement reviews	697	556	324	58.3%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlement

	EP	# Pending	# Pending Over 125	% Over 125
Other		11,829	6,640	56.1%
Correspondence	407	6,832	3,708	54.3%
Congressional correspondence	507	2,027	589	29.1%
Internal quality reviews	937	2,970	2,343	78.9%

Combination of workload received from Veterans, survivors and internal sources.

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	65,796

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowan

	EP	# Pending
Accrued	165	10,515

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals	NA	256,312

As Of March 26, 2012

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

	Type	# Pending
Education	Ch 33	25,058
	All	171,749

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

March 24, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	905,229	599,329 66.2%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims th

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	829,729	562,636	67.8%	202,085	100,249	49.6%	37,696	24,300	64.5%	124,410	62,286	50.1%	41,168	2,044	253,775
EASTERN AREA	171,217	119,877	70.0%	41,095	22,046	53.6%	7,825	4,923	62.9%	19,240	14,621	76.0%	16,694	196	42,572
Baltimore	17,686	14,215	80.4%	3,745	2,421	64.6%	505	388	76.8%	1,608	1,271	79.0%	3	4	3,062
Boston	9,608	6,720	69.9%	2,233	867	38.8%	486	337	69.3%	1,006	816	81.1%	1	2	4,124
Buffalo	7,921	4,979	62.9%	2,835	1,621	57.2%	239	178	74.5%	989	711	71.9%	1	1	828
Cleveland	25,226	17,787	70.5%	4,389	1,671	38.1%	885	752	85.0%	2,672	1,888	70.7%	5	96	6,965
Detroit	18,784	12,341	65.7%	4,332	2,199	50.8%	460	219	47.6%	2,574	2,068	80.3%	7	35	5,819
Hartford	3,648	2,163	59.3%	891	219	24.6%	78	58	74.4%	304	227	74.7%	-	2	857
Indianapolis	21,249	16,823	79.2%	4,074	2,796	68.6%	344	212	61.6%	2,492	1,996	80.1%	3	51	4,497
Manchester	2,218	1,415	63.8%	777	252	32.4%	64	31	48.4%	186	130	69.9%	1	0	823
New York	16,875	13,155	78.0%	4,524	2,225	49.2%	156	72	46.2%	1,220	1,066	87.4%	1	0	4,259
Newark	4,720	2,744	58.1%	1,263	679	53.8%	97	83	85.6%	580	382	65.9%	1	1	2,037
Philadelphia	25,065	16,011	63.9%	5,379	3,565	66.3%	3,125	1,861	59.6%	3,521	2,545	72.3%	16,669	-	3,470
Pittsburgh	10,211	7,324	71.7%	3,568	2,142	60.0%	393	218	55.5%	1,174	869	74.0%	-	3	3,113
Providence	3,653	1,992	54.5%	714	243	34.0%	459	225	49.0%	353	271	76.8%	-	1	983
Togus	1,974	794	40.2%	1,676	797	42.6%	466	249	53.4%	227	151	66.5%	2	0	755
White River J.	1,065	676	63.5%	311	128	41.2%	61	34	55.7%	110	95	86.4%	-	0	428
Wilmington	1,314	738	56.2%	384	221	57.6%	7	6	85.7%	224	135	60.3%	-	0	552
SOUTHERN AREA	248,280	161,287	65.0%	65,242	31,915	48.9%	13,080	7,815	59.7%	60,837	14,998	24.7%	64	185	81,702
Atlanta	32,584	21,138	64.9%	8,398	3,629	43.2%	390	268	68.7%	4,914	2,941	59.8%	3	2	10,785
Columbia	22,767	15,315	67.3%	3,215	705	21.9%	782	446	57.0%	1,611	1,173	72.8%	-	3	5,104
Huntington	5,954	3,898	65.5%	914	182	19.9%	138	81	58.7%	618	401	64.9%	-	3	3,045
Jackson	11,183	8,048	72.0%	1,567	460	29.4%	1,172	952	81.2%	793	676	85.2%	24	23	3,905
Louisville	10,684	6,652	62.3%	3,951	1,825	46.2%	1,190	775	65.1%	1,370	1,078	78.7%	11	18	2,752
Montgomery	15,053	8,512	56.5%	5,298	2,484	46.9%	1,309	424	32.4%	1,405	1,005	71.5%	6	52	10,187
Nashville	11,587	5,212	45.0%	3,899	1,068	27.4%	658	370	56.2%	1,557	766	49.2%	3	26	5,870
Roanoke	26,112	18,482	70.8%	7,419	3,906	52.6%	419	165	39.4%	1,927	1,070	55.5%	3	8	6,756
San Juan	5,643	3,301	58.5%	1,738	742	42.7%	147	96	65.3%	584	455	77.9%	1	0	4,678
St. Petersburg	47,035	29,861	63.5%	9,985	3,435	34.4%	924	322	34.8%	4,177	2,541	60.8%	8	44	19,803
Washington	69	44	63.8%	64	52	81.3%	28	27	96.4%	38,073	59	0.2%	-	0	6
Winston-Salem	59,609	40,824	68.5%	18,794	13,427	71.4%	5,923	3,889	65.7%	3,808	2,833	74.4%	5	6	8,811

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	202,431	134,333	66.4%	47,082	22,784	48.4%	6,916	4,319	62.4%	21,948	16,651	75.9%	23,596	568	61,488
Chicago	21,800	17,351	79.6%	4,955	3,567	72.0%	1,051	831	79.1%	3,025	2,926	96.7%	6	68	5,775
Des Moines	7,498	4,755	63.4%	2,260	1,204	53.3%	187	102	54.5%	684	533	77.9%	-	1	1,846
Fargo	1,235	448	36.3%	191	26	13.6%	52	7	13.5%	111	77	69.4%	-	0	344
Houston	37,095	27,453	74.0%	13,557	8,120	59.9%	1,010	697	69.0%	5,358	4,282	79.9%	3	3	13,990
Lincoln	3,114	590	18.9%	512	25	4.9%	144	29	20.1%	663	242	36.5%	1	0	1,654
Little Rock	8,188	5,121	62.5%	3,184	1,796	56.4%	1,306	1,075	82.3%	1,448	1,045	72.2%	-	18	4,726
Milwaukee	11,335	4,462	39.4%	2,490	588	23.6%	219	130	59.4%	666	279	41.9%	10,452	-	2,858
Muskogee	13,317	7,315	54.9%	2,775	614	22.1%	818	336	41.1%	907	756	83.4%	6	7	3,521
New Orleans	12,695	8,567	67.5%	3,609	2,054	56.9%	408	183	44.9%	1,871	1,391	74.3%	4	42	5,365
Sioux Falls	1,137	312	27.4%	239	29	12.1%	156	53	34.0%	153	51	33.3%	-	1	251
St. Louis	17,406	11,908	68.4%	3,455	1,601	46.3%	458	312	68.1%	1,723	1,235	71.7%	2	34	6,579
St. Paul	11,513	3,129	27.2%	1,571	149	9.5%	338	263	77.8%	496	260	52.4%	12,961	-	1,464
Waco	51,050	39,948	78.3%	7,061	2,694	38.2%	707	271	38.3%	4,294	3,145	73.2%	161	393	12,280
Wichita	5,048	2,974	58.9%	1,223	317	25.9%	62	30	48.4%	549	429	78.1%	-	1	835
WESTERN AREA	207,800	147,138	70.8%	48,638	23,498	48.3%	9,840	7,236	73.5%	22,211	15,904	71.6%	812	1,094	48,762
Albuquerque	5,084	2,887	56.8%	1,241	400	32.2%	81	37	45.7%	539	362	67.2%	1	1	1,983
Anchorage	1,920	946	49.3%	1,640	904	55.1%	647	468	72.3%	303	233	76.9%	-	0	158
Boise	2,461	1,101	44.7%	828	227	27.4%	168	94	56.0%	353	203	57.5%	-	1	898
Denver	11,683	6,606	56.5%	3,458	1,231	35.6%	629	185	29.4%	1,190	725	60.9%	2	2	4,141
Cheyenne	991	422	42.6%	569	359	63.1%	17	10	58.8%	287	156	54.4%	4	4	367
Fort Harrison	1,531	361	23.6%	587	129	22.0%	143	35	24.5%	276	101	36.6%	1	0	419
Honolulu	5,914	4,353	73.6%	644	158	24.5%	63	24	38.1%	831	736	88.6%	1	1	791
Los Angeles	24,959	19,630	78.6%	4,775	2,429	50.9%	1,715	1,556	90.7%	2,417	1,817	75.2%	-	3	6,699
Manila	3,584	2,077	58.0%	1,188	416	35.0%	144	118	81.9%	1,553	711	45.8%	304	61	2,268
Oakland	34,088	27,255	80.0%	8,135	4,808	59.1%	891	786	88.2%	4,324	3,837	88.7%	6	6	7,510
Phoenix	20,775	15,462	74.4%	2,989	789	26.4%	851	574	67.5%	1,837	1,277	69.5%	1	2	5,372
Portland	12,625	8,243	65.3%	4,148	2,150	51.8%	1,057	647	61.2%	1,106	633	57.2%	3	12	5,243
Reno	8,140	6,039	74.2%	1,751	870	49.7%	301	238	79.1%	854	650	76.1%	1	0	1,088
Salt Lake City	15,987	9,381	58.7%	4,476	2,639	59.0%	1,371	1,297	94.6%	1,561	1,243	79.6%	-	1	1,863
San Diego	29,192	19,059	65.3%	3,491	676	19.4%	872	476	54.6%	1,846	1,047	56.7%	1	2	3,861
Seattle	28,866	23,316	80.8%	8,718	5,313	60.9%	890	691	77.6%	2,934	2,173	74.1%	487	998	6,101
Other	1	1	100.0%	28	6	21.4%	35	7	20.0%	174	112	64.4%	2	0	19,251

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	75,500	36,693	48.6%	139,322	41,083	29.5%	15,870	15,601	98.3%	11,852	6,657	56.2%	24,628	8,471	2,537
Philadelphia	33,863	18,966	56.0%	63,960	22,677	35.5%	6,263	6,261	100.0%	7,272	4,009	55.1%	6,914	3,904	1,109
Milwaukee	19,147	7,007	36.6%	30,605	3,898	12.7%	3,300	3,287	99.6%	574	298	51.9%	1,621	1,660	600
St. Paul	22,111	10,588	47.9%	42,271	14,177	33.5%	6,170	5,941	96.3%	3,670	2,089	56.9%	16,000	2,907	828
Other (in transit)	379	132	34.8%	2,486	331	13.3%	137	112	81.8%	336	261	77.7%	93	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	25,058	25,457	(399)	-1.6%	171,749	202,387	(30,638)	-15.1%
Buffalo	7,795	8,652	(857)	-9.9%	27,498	50,968	(23,470)	-46.0%
Atlanta	3,368	3,566	(198)	-5.6%	28,571	32,817	(4,246)	-12.9%
St Louis	3,066	3,115	(49)	-1.6%	36,389	39,216	(2,827)	-7.2%
Muskogee	10,829	10,124	705	7.0%	79,291	79,386	(95)	-0.1%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.