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Compensation and Pension Entitlement March 28, 2011	# Pending	# Pending Over 125	% Over 125
	808,189	470,037	58.2%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	787,951	463,173	58.8%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)				
		750,021	451,392	60.2%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	618	112	18.1%
Initial entitlement for service-connected disability (=>8)	010	43,714	26,318	60.2%
Initial entitlement for service-connected disability (<=7)	110	173,698	97,322	56.0%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	11,486	3,873	33.7%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	96	19	19.8%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	411,105	240,322	58.5%
Increased entitlement due to hospitalization or surgery	320	2,685	742	27.6%
Spina bifida and/or birth defects reconsideration	420	24	7	29.2%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	6,284	5,929	94.4%
Nehmer review cases based upon new Agent Orange presumptives *	687	72,237	68,547	94.9%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	25,837	8,201	31.7%
Agent Orange claims where an interim decision was provided*	409	2,237	0	0.0%
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments				
		117,902	36,948	31.3%
Dependency	130	55,556	18,064	32.5%
Survivor restored entitlement	133	15	7	46.7%
Hospitalization adjustment (non-rating)	135	160	74	46.3%
Misc determinations	290	31,274	11,415	36.5%
Spina bifida and/or birth defects adjustments	450	5	4	80.0%
Future examination for disabilities	310	8,568	3,139	36.6%
Due process	600	22,324	4,245	19.0%
Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews				
		24,922	10,267	41.2%
Income verification for unemployability	314	257	254	98.8%
Review of Hemodialysis related cases/conditions	680	160	142	88.8%
Review of Radiation related cases/conditions	682	628	528	84.1%
Review of Misc cases referred to central office	684	33	31	93.9%
Review of effective date related to herbicide exposure	685	50	10	20.0%
Cost of Living Adjustments (COLAs) and other reviews	690	4,428	1,756	39.7%
Social Security number verification	690 Group	19,366	7,546	39.0%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other				
		74,087	33,908	45.8%
Pre-decisional hearings	173	1,383	974	70.4%
Correspondence	400	34,343	11,338	33.0%
Congressional correspondence	500	591	154	26.1%
Freedom of Information Act (FOIA) requests	510	18,282	6,320	34.6%
Review, including quality assurance	930	19,229	14,953	77.8%
Correction of errors	960	259	169	65.3%
Combination of workload received from Veterans, survivors and internal sources.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		58,168	18,645	32.1%
Increased entitlement and/or reconsideration	120	18,246	5,683	31.1%
Initial entitlement - Veteran	180	11,854	3,097	26.1%
Initial entitlement - Survivor	190	28,068	9,865	35.1%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		128,565	28,919	22.5%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,363	561	41.2%
Dependency	137	8,456	3,915	46.3%
Income adjustments	150	49,126	13,670	27.8%
Annual eligibility verification reporting (EVRs)	155	41,739	251	0.6%
Misc determinations	297	12,001	4,726	39.4%
Due process	607	15,880	5,796	36.5%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		5,957	5,566	93.4%
Income Verification Match	154	5,061	5,061	100.0%
Cost of Living Adjustments	696	52	14	26.9%
Non-entitlement reviews	697	844	491	58.2%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		3,929	2,355	59.9%
Correspondence	407	935	685	73.3%
Congressional correspondence	507	529	32	6.0%
Internal quality reviews	937	2,465	1,638	66.5%

Combination of workload received from Veterans, survivors and internal sources.

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	35,999

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

	EP	# Pending
Accrued	165	4,492

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals	NA	231,897

As Of March 21, 2011

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

	Type	# Pending
Education	Ch 33	14,926
	All	66,128

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>

COMPENSATION AND PENSION INVENTORY

March 28, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	808,189	470,037 58.2%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	750,021	451,392	60.2%	117,902	36,949	31.3%	24,922	10,267	41.2%	74,087	33,908	45.8%	15,799	350	229,107
EASTERN AREA	153,094	94,865	62.0%	23,761	9,188	38.7%	6,363	3,453	54.3%	17,233	8,132	47.2%	8,609	18	39,472
Baltimore	12,580	8,705	69.2%	3,194	1,637	51.3%	375	210	56.0%	1,380	874	63.3%	14	1	2,853
Boston	7,186	4,432	61.7%	1,083	391	36.1%	377	316	83.8%	789	426	54.0%	3	-	3,342
Buffalo	6,287	3,388	53.9%	1,813	602	33.2%	161	103	64.0%	642	252	39.3%	5	5	780
Cleveland	21,086	12,263	58.2%	2,596	710	27.3%	722	375	51.9%	3,232	1,092	33.8%	2	-	6,641
Detroit	18,427	11,483	62.3%	2,404	577	24.0%	312	134	42.9%	2,645	1,128	42.6%	7	1	5,483
Hartford	2,389	648	27.1%	592	104	17.6%	214	48	22.4%	314	70	22.3%	1	-	857
Indianapolis	17,885	11,886	66.4%	2,156	885	41.0%	390	240	61.5%	2,201	1,188	54.0%	9	6	4,312
Manchester	2,109	1,203	57.0%	444	108	24.3%	13	11	84.6%	271	113	41.7%	-	1	751
New York	13,146	9,035	68.7%	2,215	859	38.8%	163	103	63.2%	924	548	59.3%	-	1	3,740
Newark	4,877	2,666	54.7%	639	212	33.2%	144	114	79.2%	576	253	43.9%	7	1	1,600
Philadelphia	24,551	13,698	55.8%	1,851	716	38.7%	2,203	929	42.2%	1,541	838	54.4%	8,557	-	3,527
Pittsburgh	8,170	4,934	60.4%	2,402	1,504	62.6%	601	517	86.0%	1,418	739	52.1%	1	2	2,987
Providence	2,705	1,282	47.4%	561	250	44.6%	198	132	66.7%	390	138	35.4%	2	-	1,214
Togus	9,864	8,013	81.2%	1,400	502	35.9%	440	178	40.5%	643	351	54.6%	-	-	689
White River J.	1,066	619	58.1%	165	53	32.1%	28	28	100.0%	135	73	54.1%	1	-	279
Wilmington	1,266	610	48.2%	246	78	31.7%	22	15	68.2%	132	49	37.1%	-	-	417
SOUTHERN AREA	231,851	136,965	59.1%	37,860	10,194	26.9%	8,998	3,238	36.0%	22,861	10,122	44.3%	33	36	68,598
Atlanta	30,918	19,637	63.5%	3,958	915	23.1%	458	294	64.2%	3,585	2,092	58.4%	-	-	9,065
Columbia	20,241	13,280	65.6%	2,478	758	30.6%	246	61	24.8%	965	650	67.4%	3	7	4,168
Huntington	11,806	8,282	70.2%	1,604	446	27.8%	134	60	44.8%	1,004	495	49.3%	5	1	2,598
Jackson	9,278	5,853	63.1%	1,850	637	34.4%	868	613	70.6%	872	432	49.5%	15	1	3,562
Louisville	7,220	2,543	35.2%	2,192	355	16.2%	553	288	52.1%	810	218	26.9%	1	-	1,764
Montgomery	13,297	7,390	55.6%	3,585	1,102	30.7%	935	607	64.9%	1,617	784	48.5%	-	15	9,711
Nashville	12,838	5,304	41.3%	1,345	128	9.5%	402	124	30.8%	1,874	552	29.5%	-	1	5,184
Roanoke	23,979	14,855	62.0%	3,789	274	7.2%	2,352	138	5.9%	1,915	759	39.6%	2	6	6,272
San Juan	5,603	3,446	61.5%	1,134	444	39.2%	77	41	53.2%	628	420	66.9%	-	-	4,138
St. Petersburg	50,349	29,320	58.2%	6,986	1,606	23.0%	1,277	898	70.3%	6,982	2,778	39.8%	5	5	14,928
Washington	48	30	62.5%	93	10	10.8%	78	12	15.4%	12	11	91.7%	-	-	3
Winston-Salem	46,274	27,025	58.4%	8,846	3,519	39.8%	1,618	102	6.3%	2,597	931	35.8%	2	-	7,205

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	188,744	110,983	58.8%	28,949	8,790	30.4%	4,278	1,724	40.3%	17,982	8,204	45.6%	6,631	167	54,183
Chicago	15,799	9,682	61.3%	2,178	781	35.9%	898	499	55.6%	1,462	527	36.0%	-	3	6,481
Des Moines	5,740	3,190	55.6%	595	187	31.4%	167	72	43.1%	740	332	44.9%	-	-	1,815
Fargo	1,628	564	34.6%	897	65	7.2%	89	28	31.5%	218	71	32.6%	2	1	315
Houston	31,519	20,373	64.6%	8,499	4,305	50.7%	475	226	47.6%	3,440	2,214	64.4%	12	3	12,717
Lincoln	6,116	3,810	62.3%	1,342	35	2.6%	234	5	2.1%	760	214	28.2%	-	1	1,478
Little Rock	8,141	4,358	53.5%	2,000	714	35.7%	405	227	56.0%	1,317	690	52.4%	1	4	3,287
Milwaukee	12,819	5,757	44.9%	1,024	119	11.6%	104	41	39.4%	1,372	356	25.9%	6,284	-	2,332
Muskogee	16,180	9,189	56.8%	1,756	273	15.5%	722	164	22.7%	1,058	409	38.7%	1	-	3,279
New Orleans	9,015	4,950	54.9%	1,351	432	32.0%	127	66	52.0%	794	312	39.3%	3	1	4,243
Sioux Falls	1,066	221	20.7%	214	10	4.7%	79	8	10.1%	176	35	19.9%	-	2	274
St. Louis	16,335	9,437	57.8%	2,796	1,222	43.7%	380	204	53.7%	1,995	935	46.9%	1	1	5,657
St. Paul	13,209	5,065	38.3%	2,904	121	4.2%	82	31	37.8%	919	383	41.7%	60	-	1,309
Waco	46,429	31,568	68.0%	2,943	438	14.9%	442	106	24.0%	3,302	1,536	46.5%	267	151	10,425
Wichita	4,748	2,819	59.4%	450	88	19.6%	74	47	63.5%	429	190	44.3%	-	-	571
WESTERN AREA	176,331	108,579	61.6%	27,300	8,773	32.1%	5,283	1,852	35.1%	15,708	7,427	47.3%	526	129	44,812
Albuquerque	4,821	2,429	50.4%	556	42	7.6%	91	42	46.2%	604	321	53.1%	1	-	1,949
Anchorage	1,472	635	43.1%	383	67	17.5%	78	5	6.4%	198	114	57.6%	-	-	235
Boise	1,916	599	31.3%	952	76	8.0%	119	37	31.1%	319	98	30.7%	-	-	723
Denver	8,779	3,953	45.0%	1,955	279	14.3%	363	108	29.8%	646	156	24.1%	-	-	3,542
Cheyenne	1,223	504	41.2%	289	102	35.3%	54	45	83.3%	242	114	47.1%	-	-	225
Fort Harrison	1,147	233	20.3%	777	10	1.3%	61	8	13.1%	183	30	16.4%	-	-	322
Honolulu	4,903	3,169	64.6%	455	52	11.4%	48	30	62.5%	671	430	64.1%	3	-	721
Los Angeles	15,864	9,377	59.1%	2,624	736	28.0%	327	39	11.9%	1,155	604	52.3%	1	1	6,706
Manila	1,482	425	28.7%	1,511	668	44.2%	38	15	39.5%	730	409	56.0%	213	48	3,028
Oakland	24,452	15,960	65.3%	3,022	1,074	35.5%	515	211	41.0%	2,063	1,384	67.1%	-	-	6,477
Phoenix	22,126	15,528	70.2%	1,210	173	14.3%	640	166	25.9%	1,906	777	40.8%	1	2	4,256
Portland	10,449	5,087	48.7%	2,592	1,009	38.9%	505	166	32.9%	1,423	568	39.9%	2	-	4,609
Reno	7,273	4,852	66.7%	862	251	29.1%	86	22	25.6%	648	231	35.6%	1	-	1,020
Salt Lake City	8,154	1,998	24.5%	1,745	166	9.5%	1,144	365	31.9%	1,232	348	28.2%	-	-	1,787
San Diego	27,701	16,349	59.0%	1,935	299	15.5%	784	328	41.8%	1,297	565	43.6%	-	-	3,743
Seattle	34,569	27,481	79.5%	6,432	3,769	58.6%	430	265	61.6%	2,391	1,278	53.5%	304	78	5,469
Other	1	-	-	32	4	12.5%	-	-	-	303	23	7.6%	-	-	22,042

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	58,168	18,645	32.1%	128,565	28,919	22.5%	5,957	5,566	93.4%	3,929	2,355	59.9%	20,200	4,142	2,790
Philadelphia	27,074	9,563	35.3%	58,502	14,475	24.7%	33	20	60.6%	1,279	637	49.8%	5,631	2,402	985
Milwaukee	15,631	4,106	26.3%	30,776	4,942	16.1%	681	658	96.6%	793	345	43.5%	1,394	867	783
St. Paul	15,062	4,746	31.5%	38,015	9,197	24.2%	5,204	4,855	93.3%	1,653	1,200	72.6%	13,086	873	1,022
Other (in transit)	401	230	57.4%	1,272	305	24.0%	39	33	84.6%	204	173	84.8%	89	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	14,926	16,595	(1,669)	-10.1%	66,128	90,935	(24,807)	-27.3%
Buffalo	3,928	5,474	(1,546)	-28.2%	12,441	27,485	(15,044)	-54.7%
Atlanta	1,992	3,168	(1,176)	-37.1%	10,392	17,024	(6,632)	-39.0%
St Louis	4,549	3,554	995	28.0%	21,120	26,399	(5,279)	-20.0%
Muskogee	4,457	4,399	58	1.3%	22,175	20,027	2,148	10.7%
*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.								

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>