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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	March 31, 2012	897,556	589,483

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		861,755	567,166

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			822,958	553,511
Original Entitlement - Veterans¹				
Initial entitlement decisions for Voc Rehab	095	466	95	20.4%
Initial entitlement for service-connected disability (=>8)	010	71,384	51,354	71.9%
Initial entitlement for service-connected disability (<=7)	110	225,060	149,894	66.6%
Original Entitlement - Survivors²				
Initial claims from surviving spouses, children or parents	140	14,026	5,560	39.6%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	103	45	43.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	477,525	314,953	66.0%
Increased entitlement due to hospitalization or surgery	320	2,541	890	35.0%
Spina bifida and/or birth defects reconsideration	420	43	34	79.1%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	692	565	81.6%
Nehmer review cases based upon new Agent Orange presumptives *	687	6,925	6,564	94.8%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	22,107	22,080	99.9%
Agent Orange claims where an interim decision was provided*	409	2,086	1,477	70.8%
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			202,928	99,633
Dependency	130	103,724	50,668	48.8%
Survivor restored entitlement	133	17	11	64.7%
Hospitalization adjustment (non-rating)	135	192	119	62.0%
Misc determinations	290	49,545	31,123	62.8%
Spina bifida and/or birth defects adjustments	450	5	5	100.0%
Future examination for disabilities	310	13,325	5,224	39.2%
Due process	600	36,120	12,483	34.6%
Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.				

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			38,005	24,047
Income verification for unemployability	314	1,185	1,184	99.9%
Review of Hemodialysis related cases/conditions	680	48	41	85.4%
Review of Radiation related cases/conditions	682	982	816	83.1%
Review of Misc cases referred to central office	684	31	29	93.5%
Review of effective date related to herbicide exposure	685	162	151	93.2%
Cost of Living Adjustments (COLAs) and other reviews	690	7,655	3,624	47.3%
Social Security number verification	690 Group	27,942	18,202	65.1%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

Other	EP	# Pending	# Pending Over 125	% Over 125
			129,733	60,689
Pre-decisional hearings	173	1,661	1,143	68.8%
Correspondence	400	81,104	31,492	38.8%
Congressional correspondence	500	1,242	289	23.3%
Freedom of Information Act (FOIA) requests	510	21,012	7,505	35.7%
Review, including quality assurance	930	24,358	20,062	82.4%
Correction of errors	960	356	198	55.6%
Combination of workload received from Veterans, survivors and internal sources.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		74,598	35,972	48.2%
Increased entitlement and/or reconsideration	120	15,415	5,671	36.8%
Initial entitlement - Veteran	180	10,669	2,934	27.5%
Initial entitlement - Survivor	190	48,514	27,367	56.4%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		141,979	40,889	28.8%
Hospitalization adjustment (non-rating)	135	2,874	1,454	50.6%
Dependency	137	10,744	5,198	48.4%
Income adjustments	150	54,668	20,783	38.0%
Annual eligibility verification reporting (EVRs)	155	37,356	6	0.0%
Misc determinations	297	20,502	9,153	44.6%
Due process	607	15,835	4,295	27.1%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		15,745	15,468	98.2%
Income Verification Match	154	15,104	15,102	100.0%
Cost of Living Adjustments	696	95	51	53.7%
Non-entitlement reviews	697	546	315	57.7%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		10,142	5,048	49.8%
Correspondence	407	5,132	2,090	40.7%
Congressional correspondence	507	1,992	597	30.0%
Internal quality reviews	937	3,018	2,361	78.2%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	65,835
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	10,587
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As Of April 2, 2012	NA	256,670
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	22,502
	All	162,720
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

COMPENSATION AND PENSION INVENTORY

March 31, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	897,556	589,483 65.7%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	822,958	553,511	67.3%	202,928	99,634	49.1%	38,005	24,047	63.3%	129,733	60,689	46.8%	41,573	2,034	254,127
EASTERN AREA	169,762	117,826	69.4%	40,836	21,616	52.9%	8,110	4,864	60.0%	18,763	14,228	75.8%	16,584	197	42,582
Baltimore	17,814	14,224	79.8%	3,778	2,423	64.1%	500	382	76.4%	1,585	1,268	80.0%	2	3	3,055
Boston	9,617	6,698	69.6%	2,250	890	39.6%	499	336	67.3%	1,001	792	79.1%	1	1	4,107
Buffalo	7,683	4,728	61.5%	2,840	1,589	56.0%	241	178	73.9%	939	682	72.6%	1	2	843
Cleveland	25,136	17,611	70.1%	4,297	1,569	36.5%	893	753	84.3%	2,593	1,823	70.3%	6	100	6,953
Detroit	18,633	12,004	64.4%	4,223	2,046	48.4%	460	219	47.6%	2,465	1,996	81.0%	6	30	5,734
Hartford	3,469	1,955	56.4%	877	200	22.8%	64	42	65.6%	298	211	70.8%	-	1	858
Indianapolis	21,166	16,650	78.7%	4,090	2,825	69.1%	342	208	60.8%	2,452	1,939	79.1%	5	55	4,502
Manchester	2,170	1,380	63.6%	732	258	35.2%	61	29	47.5%	189	133	70.4%	1	0	817
New York	16,882	13,173	78.0%	4,457	2,121	47.6%	173	73	42.2%	1,201	1,060	88.3%	1	0	4,251
Newark	4,573	2,583	56.5%	1,254	672	53.6%	95	82	86.3%	528	343	65.0%	1	1	2,105
Philadelphia	24,624	15,559	63.2%	5,432	3,564	65.6%	3,398	1,846	54.3%	3,445	2,489	72.2%	16,559	-	3,523
Pittsburgh	10,219	7,322	71.7%	3,555	2,119	59.6%	421	217	51.5%	1,172	857	73.1%	-	3	3,124
Providence	3,628	1,895	52.2%	676	225	33.3%	434	226	52.1%	345	267	77.4%	-	1	986
Togus	1,809	693	38.3%	1,649	782	47.4%	453	235	51.9%	223	147	65.9%	1	0	760
White River J.	1,032	631	61.1%	332	119	35.8%	69	32	46.4%	103	90	87.4%	-	0	422
Wilmington	1,307	720	55.1%	394	214	54.3%	7	6	85.7%	224	131	58.5%	-	0	542
SOUTHERN AREA	244,791	157,283	64.3%	65,962	32,041	48.6%	12,985	7,705	59.3%	67,301	14,420	21.4%	63	187	82,143
Atlanta	32,218	20,562	63.8%	8,672	3,613	41.7%	366	269	73.5%	4,878	2,853	58.5%	2	2	10,831
Columbia	23,308	15,708	67.4%	3,285	734	22.3%	773	415	53.7%	1,588	1,159	73.0%	-	3	5,143
Huntington	5,748	3,668	63.8%	945	183	19.4%	131	73	55.7%	606	385	63.5%	1	4	3,055
Jackson	11,018	7,881	71.5%	1,517	418	27.6%	1,169	952	81.4%	775	647	83.5%	23	20	3,886
Louisville	10,225	6,294	61.6%	4,035	1,836	45.5%	1,181	769	65.1%	1,317	1,017	77.2%	12	20	2,767
Montgomery	14,629	8,169	55.8%	5,368	2,552	47.5%	1,354	429	31.7%	1,376	986	71.7%	7	51	10,232
Nashville	11,233	4,949	44.1%	3,940	1,068	27.1%	588	324	55.1%	1,460	690	47.3%	3	29	5,851
Roanoke	25,808	18,130	70.2%	7,569	3,923	51.8%	408	159	39.0%	1,912	1,040	54.4%	4	7	6,781
San Juan	5,528	3,173	57.4%	1,755	735	41.9%	139	82	59.0%	582	449	77.1%	1	0	4,675
St. Petersburg	46,492	28,967	62.3%	9,970	3,418	34.3%	902	310	34.4%	4,069	2,401	59.0%	6	45	19,845
Washington	61	44	72.1%	68	52	76.5%	28	27	96.4%	45,004	22	0.0%	-	0	6
Winston-Salem	58,523	39,738	67.9%	18,838	13,509	71.7%	5,946	3,896	65.5%	3,734	2,771	74.2%	4	6	9,071

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	200,773	132,039	65.8%	47,109	22,548	47.9%	6,893	4,278	62.1%	21,525	16,321	75.8%	24,146	573	61,537
Chicago	21,440	17,025	79.4%	4,900	3,519	71.8%	1,043	823	78.9%	2,946	2,837	96.3%	6	74	5,781
Des Moines	7,501	4,738	63.2%	2,208	1,183	53.6%	183	100	54.6%	669	519	77.6%	-	1	1,836
Fargo	1,208	410	33.9%	202	25	12.4%	46	8	17.4%	104	73	70.2%	-	0	349
Houston	36,907	27,112	73.5%	13,378	8,026	60.0%	1,020	690	67.6%	5,348	4,329	80.9%	3	4	14,053
Lincoln	3,120	566	18.1%	533	27	5.1%	155	28	18.1%	655	254	38.8%	1	2	1,626
Little Rock	8,100	4,971	61.4%	3,325	1,800	54.1%	1,295	1,059	81.8%	1,431	1,038	72.5%	-	21	4,735
Milwaukee	11,160	4,317	38.7%	2,430	574	23.6%	176	90	51.1%	632	269	42.6%	10,429	-	2,880
Muskogee	13,072	6,941	53.1%	2,813	596	21.2%	797	328	41.2%	852	687	80.6%	6	8	3,509
New Orleans	12,677	8,452	66.7%	3,627	2,040	56.2%	399	178	44.6%	1,830	1,330	72.7%	4	46	5,377
Sioux Falls	1,127	294	26.1%	266	33	12.4%	189	78	41.3%	147	51	34.7%	-	1	249
St. Louis	17,162	11,629	67.8%	3,506	1,597	45.6%	466	332	71.2%	1,650	1,187	71.9%	3	35	6,556
St. Paul	11,195	2,890	25.8%	1,642	153	9.3%	362	264	72.9%	465	235	50.5%	13,555	-	1,432
Waco	51,107	39,841	78.0%	7,031	2,670	38.0%	698	271	38.8%	4,259	3,096	72.7%	139	380	12,318
Wichita	4,997	2,853	57.1%	1,248	305	24.4%	64	29	45.3%	537	416	77.5%	-	1	836
WESTERN AREA	207,631	146,362	70.5%	48,992	23,423	47.8%	10,002	7,198	72.0%	22,022	15,613	70.9%	778	1,076	48,629
Albuquerque	5,024	2,793	55.6%	1,262	395	31.3%	84	36	42.9%	511	341	66.7%	1	2	1,964
Anchorage	1,912	938	49.1%	1,639	900	54.9%	640	467	73.0%	306	234	76.5%	-	0	165
Boise	2,428	1,045	43.0%	841	224	26.6%	161	87	54.0%	356	205	57.6%	-	0	897
Denver	11,732	6,499	55.4%	3,513	1,225	34.9%	688	184	26.7%	1,126	647	57.5%	1	2	4,164
Cheyenne	1,003	407	40.6%	564	346	61.3%	18	10	55.6%	290	156	53.8%	4	4	358
Fort Harrison	1,494	337	22.6%	612	135	22.1%	157	41	26.1%	283	104	36.7%	1	0	415
Honolulu	5,907	4,377	74.1%	602	150	24.9%	60	23	38.3%	831	737	88.7%	1	1	774
Los Angeles	25,042	19,685	78.6%	4,734	2,347	49.6%	1,705	1,516	88.9%	2,408	1,788	74.3%	-	3	6,699
Manila	3,607	2,156	59.8%	1,170	398	34.0%	137	115	83.9%	1,421	648	45.6%	303	60	2,243
Oakland	34,109	27,297	80.0%	8,045	4,803	59.7%	941	814	86.5%	4,354	3,807	87.4%	6	6	7,517
Phoenix	20,851	15,444	74.1%	3,062	766	25.0%	839	560	66.7%	1,816	1,233	67.9%	1	2	5,302
Portland	12,493	8,068	64.6%	4,149	2,155	51.9%	1,058	650	61.4%	1,055	622	59.0%	2	12	5,254
Reno	8,155	6,006	73.6%	1,803	889	49.3%	291	226	77.7%	810	614	75.8%	-	0	1,084
Salt Lake City	15,881	9,310	58.6%	4,564	2,694	59.0%	1,369	1,296	94.7%	1,637	1,250	76.4%	-	1	1,878
San Diego	29,223	18,894	64.7%	3,609	707	19.6%	888	468	52.7%	1,857	1,049	56.5%	1	2	3,819
Seattle	28,770	23,106	80.3%	8,823	5,289	59.9%	966	705	73.0%	2,961	2,178	73.6%	457	981	6,096
Other	1	1	100.0%	29	6	20.7%	15	2	13.3%	122	107	87.7%	2	0	19,236

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	74,598	35,972	48.2%	141,979	40,889	28.8%	15,745	15,468	98.2%	10,168	5,066	49.8%	24,262	8,553	2,543
Philadelphia	33,367	18,696	56.0%	64,963	22,627	34.8%	6,248	6,245	100.0%	5,531	2,456	44.4%	6,942	3,943	1,114
Milwaukee	18,929	6,724	35.5%	31,999	4,017	12.6%	3,265	3,246	99.4%	523	277	53.0%	1,622	1,655	623
St. Paul	21,928	10,416	47.5%	42,414	13,817	32.6%	6,091	5,862	96.2%	3,792	2,081	54.9%	15,603	2,955	806
Other (in transit)	374	136	36.4%	2,603	428	16.4%	141	115	81.6%	322	252	78.3%	95	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	22,502	21,315	1,187	5.6%	162,720	171,749	(9,029)	-5.3%
Buffalo	5,392	7,952	(2,560)	-32.2%	20,967	27,498	(6,531)	-23.8%
Atlanta	3,379	3,302	77	2.3%	29,144	28,571	573	2.0%
St Louis	3,038	3,095	(57)	-1.8%	38,222	36,389	1,833	5.0%
Muskogee	10,693	6,966	3,727	53.5%	74,387	79,291	(4,904)	-6.2%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.