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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	April 4, 2011	813,742	467,627

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		792,381	460,291

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			755,516	449,178
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	631	124	19.7%
Initial entitlement for service-connected disability (=>8)	010	45,914	26,205	57.1%
Initial entitlement for service-connected disability (<=7)	110	175,702	97,445	55.5%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	11,462	3,801	33.2%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	101	20	19.8%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	413,717	239,962	58.0%
Increased entitlement due to hospitalization or surgery	320	2,656	734	27.6%
Spina bifida and/or birth defects reconsideration	420	25	8	32.0%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	5,472	5,127	93.7%
Nehmer review cases based upon new Agent Orange presumptives *	687	70,992	67,119	94.5%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	26,443	8,524	32.2%
Agent Orange claims where an interim decision was provided*	409	2,401	109	4.5%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			119,145	35,937
Dependency	130	55,624	17,634	31.7%
Survivor restored entitlement	133	15	8	53.3%
Hospitalization adjustment (non-rating)	135	156	74	47.4%
Misc determinations	290	32,177	11,212	34.8%
Spina bifida and/or birth defects adjustments	450	4	4	100.0%
Future examination for disabilities	310	8,232	2,959	35.9%
Due process	600	22,937	4,046	17.6%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			25,756	10,200
Income verification for unemployability	314	257	254	98.8%
Review of Hemodialysis related cases/conditions	680	155	138	89.0%
Review of Radiation related cases/conditions	682	628	530	84.4%
Review of Misc cases referred to central office	684	33	31	93.9%
Review of effective date related to herbicide exposure	685	56	12	21.4%
Cost of Living Adjustments (COLAs) and other reviews	690	4,484	1,719	38.3%
Social Security number verification	690 Group	20,143	7,516	37.3%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
			77,906	35,811
Pre-decisional hearings	173	1,385	953	68.8%
Correspondence	400	35,232	11,700	33.2%
Congressional correspondence	500	1,167	192	16.5%
Freedom of Information Act (FOIA) requests	510	18,326	6,100	33.3%
Review, including quality assurance	930	21,534	16,695	77.5%
Correction of errors	960	262	171	65.3%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		58,226	18,449	31.7%
Increased entitlement and/or reconsideration	120	17,913	5,501	30.7%
Initial entitlement - Veteran	180	11,477	2,914	25.4%
Initial entitlement - Survivor	190	28,836	10,034	34.8%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		129,342	28,605	22.1%
Hospitalization adjustment (non-rating)	135	1,410	563	39.9%
Dependency	137	8,688	3,912	45.0%
Income adjustments	150	49,171	13,538	27.5%
Annual eligibility verification reporting (EVRs)	155	42,116	213	0.5%
Misc determinations	297	12,023	4,771	39.7%
Due process	607	15,934	5,608	35.2%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		5,782	5,407	93.5%
Income Verification Match	154	4,929	4,929	100.0%
Cost of Living Adjustments	696	50	14	28.0%
Non-entitlement reviews	697	803	464	57.8%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		935	682	72.9%
Correspondence	407	935	682	72.9%
Congressional correspondence	507	0	0	
Internal quality reviews	937	0	0	
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	37,976
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	4,659
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As Of April 4, 2011	NA	232,685
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	14,926
	All	66,128
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>

COMPENSATION AND PENSION INVENTORY

April 4, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	813,742	467,627 57.5%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	755,516	449,178	59.5%	119,145	35,938	30.2%	25,756	10,200	39.6%	77,906	35,811	46.0%	17,171	356	229,785
EASTERN AREA	153,816	94,447	61.4%	23,892	9,017	37.7%	6,379	3,473	54.4%	18,372	8,608	46.9%	9,214	17	39,590
Baltimore	12,712	8,712	68.5%	3,307	1,601	48.4%	393	211	53.7%	1,350	885	65.6%	15	1	2,853
Boston	7,163	4,368	61.0%	1,056	370	35.0%	369	309	83.7%	814	440	54.1%	1	-	3,422
Buffalo	6,377	3,382	53.0%	1,808	593	32.8%	155	94	60.6%	664	256	38.6%	4	5	780
Cleveland	21,279	12,294	57.8%	2,610	705	27.0%	726	373	51.4%	3,262	1,070	32.8%	1	-	6,602
Detroit	18,518	11,398	61.6%	2,425	596	24.6%	322	134	41.6%	2,668	1,139	42.7%	7	1	5,512
Hartford	2,393	670	28.0%	559	100	17.9%	263	50	19.0%	313	71	22.7%	1	-	858
Indianapolis	17,946	11,946	68.1%	2,231	898	40.3%	388	241	62.1%	2,263	1,236	54.6%	9	6	4,341
Manchester	2,100	1,184	56.4%	439	101	23.0%	13	11	84.6%	277	120	43.3%	-	1	768
New York	13,319	9,172	68.9%	2,218	824	37.2%	160	95	59.4%	939	542	57.7%	-	1	3,714
Newark	4,963	2,687	54.1%	656	210	32.0%	149	113	75.8%	608	260	42.8%	8	-	1,604
Philadelphia	24,592	13,528	55.0%	1,839	698	38.0%	2,152	979	45.5%	2,468	1,209	49.0%	9,167	-	3,547
Pittsburgh	8,257	4,933	59.7%	2,357	1,447	61.4%	597	510	85.4%	1,429	758	53.0%	-	2	3,016
Providence	2,611	1,197	45.8%	558	241	43.2%	196	132	67.3%	388	144	37.1%	-	-	1,195
Togus	9,689	7,780	80.3%	1,419	508	35.8%	447	178	39.8%	655	350	53.4%	-	-	696
White River J.	1,057	598	56.6%	159	48	30.2%	28	28	100.0%	141	79	56.0%	1	-	268
Wilmington	1,243	598	48.1%	251	77	30.7%	21	15	71.4%	133	49	36.8%	-	-	414
SOUTHERN AREA	233,960	136,450	58.3%	38,004	9,849	25.9%	8,992	3,194	35.5%	22,875	10,106	44.2%	36	28	68,897
Atlanta	31,264	19,920	63.7%	4,081	938	23.0%	486	311	64.0%	3,580	2,068	57.8%	-	1	9,006
Columbia	20,477	13,237	64.6%	2,458	738	30.0%	247	66	26.7%	937	628	67.0%	3	5	4,214
Huntington	11,816	8,219	69.6%	1,566	427	27.3%	142	64	45.1%	1,035	519	50.1%	5	1	2,599
Jackson	9,223	5,731	62.1%	1,797	583	32.4%	856	612	71.5%	893	456	51.1%	14	-	3,601
Louisville	7,227	2,516	34.8%	2,178	344	15.8%	542	281	51.8%	818	236	28.9%	1	-	1,792
Montgomery	13,251	7,310	55.2%	3,552	1,050	29.6%	935	568	60.7%	1,617	776	48.0%	-	9	9,682
Nashville	12,592	5,024	39.9%	1,301	118	9.1%	399	122	30.6%	1,893	573	30.3%	-	1	5,235
Roanoke	24,329	14,993	61.6%	3,751	263	7.0%	2,311	124	5.4%	1,992	791	39.7%	2	5	6,339
San Juan	5,606	3,405	60.7%	1,121	422	37.6%	48	34	70.8%	612	418	68.3%	-	-	4,188
St. Petersburg	50,671	29,237	57.7%	7,168	1,580	22.0%	1,278	890	69.6%	6,762	2,665	39.4%	9	5	15,012
Washington	43	27	62.8%	106	9	8.5%	74	12	16.2%	13	12	92.3%	-	-	3
Winston-Salem	47,461	26,831	56.5%	8,925	3,377	37.8%	1,674	110	6.6%	2,723	964	35.4%	2	1	7,226

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	189,509	110,354	58.2%	29,410	8,573	29.1%	4,393	1,707	38.9%	20,456	9,591	46.9%	7,426	187	54,566
Chicago	15,940	9,749	61.2%	2,156	765	35.5%	935	502	53.7%	1,525	541	35.5%	-	4	6,475
Des Moines	5,811	3,165	54.5%	596	184	30.9%	170	72	42.4%	767	340	44.3%	-	-	1,808
Fargo	1,565	490	31.3%	893	62	6.9%	92	30	32.6%	209	66	31.6%	2	1	317
Houston	31,590	20,243	64.1%	8,403	4,191	49.9%	587	221	37.6%	3,504	2,242	64.0%	12	3	12,799
Lincoln	6,068	3,661	60.3%	1,310	34	2.6%	234	6	2.6%	771	200	25.9%	-	1	1,480
Little Rock	8,122	4,303	53.0%	1,969	683	34.7%	393	225	57.3%	1,338	694	51.9%	1	4	3,383
Milwaukee	12,871	5,659	44.0%	1,598	113	7.1%	100	41	41.0%	2,184	704	32.2%	7,059	-	2,324
Muskogee	16,039	9,116	56.8%	1,738	272	15.7%	676	152	22.5%	1,026	418	40.7%	2	1	3,277
New Orleans	9,181	4,943	53.8%	1,388	445	32.1%	162	71	43.8%	831	320	38.5%	2	1	4,276
Sioux Falls	1,104	234	21.2%	264	9	3.4%	66	6	9.1%	178	39	21.9%	-	2	289
St. Louis	16,366	9,315	56.9%	2,823	1,211	42.9%	380	202	53.2%	2,020	939	46.5%	1	1	5,763
St. Paul	13,186	4,972	37.7%	2,913	124	4.3%	93	32	34.4%	2,311	1,319	57.1%	69	-	1,320
Waco	46,884	31,720	67.7%	2,871	395	13.8%	423	98	23.2%	3,360	1,573	46.8%	278	169	10,463
Wichita	4,782	2,784	58.2%	488	85	17.4%	82	49	59.8%	432	196	45.4%	-	-	592
WESTERN AREA	178,230	107,829	60.5%	27,805	8,495	30.6%	5,992	1,826	30.5%	16,164	7,482	46.3%	495	124	44,749
Albuquerque	4,884	2,458	50.3%	554	41	7.4%	98	42	42.9%	609	332	54.5%	1	-	1,946
Anchorage	1,487	620	41.7%	377	67	17.8%	80	5	6.3%	205	122	59.5%	1	-	237
Boise	1,963	565	28.8%	961	70	7.3%	159	37	23.3%	329	93	28.3%	-	-	732
Denver	8,722	3,849	44.1%	1,993	276	13.8%	413	108	26.2%	689	158	22.9%	1	-	3,489
Cheyenne	1,184	461	38.9%	286	86	30.1%	52	40	76.9%	239	112	46.9%	-	-	221
Fort Harrison	1,242	241	19.4%	791	12	1.5%	65	8	12.3%	192	28	14.6%	-	-	324
Honolulu	4,925	3,118	63.3%	482	45	9.3%	47	30	63.8%	684	443	64.8%	3	-	710
Los Angeles	15,993	9,277	58.0%	3,211	752	23.4%	927	42	4.5%	1,186	601	50.7%	3	2	6,742
Manila	1,474	406	27.5%	1,410	587	41.6%	42	16	38.1%	755	410	54.3%	185	44	2,956
Oakland	24,748	15,956	64.5%	2,997	1,024	34.2%	505	202	40.0%	2,106	1,382	65.6%	-	-	6,478
Phoenix	22,350	15,605	69.8%	1,207	177	14.7%	669	157	23.5%	2,062	813	39.4%	1	1	4,321
Portland	10,515	5,009	47.6%	2,542	973	38.3%	466	170	36.5%	1,443	559	38.7%	-	-	4,650
Reno	7,299	4,865	66.7%	884	253	28.6%	88	20	22.7%	669	234	35.0%	1	-	983
Salt Lake City	8,799	1,834	20.8%	1,835	160	8.7%	1,147	376	32.8%	1,225	330	26.9%	-	-	1,766
San Diego	28,066	16,272	58.0%	1,848	256	13.9%	786	311	39.6%	1,329	556	41.8%	1	-	3,748
Seattle	34,579	27,293	78.9%	6,427	3,716	57.8%	448	262	58.5%	2,442	1,309	53.6%	298	77	5,446
Other	1	98	9800.0%	34	4	11.8%	-	-	-	39	24	61.5%	-	-	21,983

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	58,226	18,449	31.7%				5,782	5,407	93.5%	935	682	72.9%	20,805	4,303	2,900
Philadelphia	27,227	9,422	34.6%		14,200		29	18	62.1%	354	260	73.4%	5,578	2,437	966
Milwaukee	15,724	4,159	26.5%		4,865		622	601	96.6%	80	22	27.5%	1,387	898	910
St. Paul	14,920	4,681	31.4%		9,243		5,094	4,757	93.4%	343	274	79.9%	13,742	968	1,024
Other (in transit)	355	187	52.7%				37	31	83.8%	158	126	79.7%	98	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	14,926	16,595	(1,669)	-10.1%	66,128	90,935	(24,807)	-27.3%
Buffalo	3,928	5,474	(1,546)	-28.2%	12,441	27,485	(15,044)	-54.7%
Atlanta	1,992	3,168	(1,176)	-37.1%	10,392	17,024	(6,632)	-39.0%
St Louis	4,549	3,554	995	28.0%	21,120	26,399	(5,279)	-20.0%
Muskogee	4,457	4,399	58	1.3%	22,175	20,027	2,148	10.7%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>