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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	April 7, 2012	905,159	596,477

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		869,146	573,670

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			830,103	560,032
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	475	101	21.3%
Initial entitlement for service-connected disability (=>8)	010	73,020	52,892	72.4%
Initial entitlement for service-connected disability (<=7)	110	227,347	152,200	66.9%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	14,091	5,595	39.7%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	108	45	41.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	481,950	318,811	66.2%
Increased entitlement due to hospitalization or surgery	320	2,569	910	35.4%
Spina bifida and/or birth defects reconsideration	420	42	33	78.6%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	653	521	79.8%
Nehmer review cases based upon new Agent Orange presumptives *	687	6,234	5,925	95.0%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	21,563	21,536	99.9%
Agent Orange claims where an interim decision was provided*	409	2,051	1,463	71.3%
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			203,634	100,610
Dependency	130	104,872	51,779	49.4%
Survivor restored entitlement	133	18	11	61.1%
Hospitalization adjustment (non-rating)	135	187	117	62.6%
Misc determinations	290	49,360	30,916	62.6%
Spina bifida and/or birth defects adjustments	450	5	5	100.0%
Future examination for disabilities	310	13,281	5,125	38.6%
Due process	600	35,911	12,657	35.2%
Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.				

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			37,640	23,741
Income verification for unemployability	314	1,183	1,182	99.9%
Review of Hemodialysis related cases/conditions	680	50	44	88.0%
Review of Radiation related cases/conditions	682	1,015	854	84.1%
Review of Misc cases referred to central office	684	31	29	93.5%
Review of effective date related to herbicide exposure	685	164	153	93.3%
Cost of Living Adjustments (COLAs) and other reviews	690	7,638	3,645	47.7%
Social Security number verification	690 Group	27,559	17,834	64.7%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

Other	EP	# Pending	# Pending Over 125	% Over 125
			132,891	60,525
Pre-decisional hearings	173	1,674	1,149	68.6%
Correspondence	400	83,847	30,986	37.0%
Congressional correspondence	500	1,234	276	22.4%
Freedom of Information Act (FOIA) requests	510	21,153	7,584	35.9%
Review, including quality assurance	930	24,609	20,334	82.6%
Correction of errors	960	374	196	52.4%
Combination of workload received from Veterans, survivors and internal sources.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		75,056	36,445	48.6%
Increased entitlement and/or reconsideration	120	15,448	5,664	36.7%
Initial entitlement - Veteran	180	10,939	3,028	27.7%
Initial entitlement - Survivor	190	48,669	27,753	57.0%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		142,833	41,172	28.8%
Hospitalization adjustment (non-rating)	135	2,863	1,482	51.8%
Dependency	137	10,753	5,197	48.3%
Income adjustments	150	55,035	20,918	38.0%
Annual eligibility verification reporting (EVRs)	155	37,657	6	0.0%
Misc determinations	297	20,780	9,344	45.0%
Due process	607	15,745	4,225	26.8%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		15,667	15,385	98.2%
Income Verification Match	154	15,013	15,011	100.0%
Cost of Living Adjustments	696	106	63	59.4%
Non-entitlement reviews	697	548	311	56.8%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		10,029	4,937	49.2%
Correspondence	407	5,090	2,037	40.0%
Congressional correspondence	507	1,953	603	30.9%
Internal quality reviews	937	2,986	2,297	76.9%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	66,458
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

	EP	# Pending
Accrued	165	10,486
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

	EP	# Pending
Appeals	NA	256,769
As Of April 9, 2012		
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

	Type	# Pending
Education	Ch 33	22,968
	All	153,461
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

COMPENSATION AND PENSION INVENTORY

April 7, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	905,159	596,477 65.9%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	830,103	560,032	67.5%	203,634	100,611	49.4%	37,640	23,741	63.1%	132,891	60,525	45.5%	42,422	1,883	254,161
EASTERN AREA	170,609	118,695	69.6%	41,146	21,823	53.0%	8,037	4,836	60.2%	18,629	14,085	75.6%	16,606	200	42,547
Baltimore	18,074	14,358	79.4%	3,836	2,463	64.2%	503	388	77.1%	1,655	1,281	77.4%	2	2	3,070
Boston	9,688	6,841	70.6%	2,252	922	40.9%	498	335	67.3%	992	789	79.5%	1	1	4,107
Buffalo	7,867	4,822	61.3%	2,755	1,564	56.8%	240	178	74.2%	935	679	72.6%	1	2	856
Cleveland	25,179	17,765	70.6%	4,342	1,583	36.5%	891	754	84.6%	2,563	1,784	69.6%	5	102	6,929
Detroit	18,780	12,122	64.5%	4,394	2,102	47.8%	487	216	44.4%	2,432	1,980	81.4%	4	31	5,704
Hartford	3,433	1,877	54.7%	871	178	20.4%	58	38	65.5%	286	201	70.3%	-	1	865
Indianapolis	21,194	16,757	79.1%	4,120	2,857	69.3%	342	211	61.7%	2,430	1,929	79.4%	5	56	4,493
Manchester	2,211	1,402	63.4%	742	261	35.2%	61	29	47.5%	153	120	78.4%	1	0	815
New York	16,750	13,159	78.6%	4,462	2,123	47.6%	192	76	39.6%	1,188	1,065	89.6%	1	0	4,220
Newark	4,637	2,595	56.0%	1,287	680	52.8%	96	82	85.4%	539	333	61.8%	1	1	2,129
Philadelphia	24,782	15,680	63.3%	5,526	3,623	65.6%	3,294	1,830	55.6%	3,482	2,473	71.0%	16,584	-	3,549
Pittsburgh	10,297	7,410	72.0%	3,526	2,128	60.4%	423	214	50.6%	1,136	850	74.8%	-	3	3,102
Providence	3,552	1,879	52.9%	675	211	31.3%	448	219	48.9%	340	265	77.9%	-	1	984
Togus	1,795	671	37.4%	1,629	788	48.4%	431	228	52.9%	184	122	66.3%	1	0	755
White River J.	1,058	644	60.9%	337	119	35.3%	67	32	47.8%	100	88	88.0%	-	0	418
Wilmington	1,312	713	54.3%	392	221	56.4%	6	6	100.0%	214	126	58.9%	-	0	551
SOUTHERN AREA	247,827	159,884	64.5%	65,960	32,402	49.1%	12,981	7,677	59.1%	70,348	14,342	20.4%	35	192	82,368
Atlanta	32,436	20,676	63.7%	8,656	3,621	41.8%	349	266	76.2%	4,797	2,879	60.0%	2	1	10,820
Columbia	23,656	15,986	67.6%	3,290	732	22.2%	736	396	53.8%	1,577	1,126	71.4%	-	3	5,202
Huntington	5,900	3,676	62.3%	966	191	19.8%	132	72	54.5%	623	384	61.6%	-	4	3,066
Jackson	11,057	7,950	71.9%	1,585	413	26.1%	1,177	978	83.1%	755	624	82.6%	21	21	3,885
Louisville	10,399	6,450	62.0%	4,024	1,844	45.8%	1,194	761	63.7%	1,327	1,018	76.7%	6	19	2,780
Montgomery	14,843	8,256	55.6%	5,436	2,569	47.3%	1,356	427	31.5%	1,357	977	72.0%	-	55	10,280
Nashville	11,386	5,000	43.9%	3,814	1,035	27.1%	543	312	57.5%	1,434	670	46.7%	-	27	5,877
Roanoke	26,125	18,366	70.3%	7,532	3,986	52.9%	413	160	38.7%	1,909	1,039	54.4%	3	7	6,777
San Juan	5,628	3,236	57.5%	1,782	794	44.6%	148	86	58.1%	576	443	76.9%	-	0	4,662
St. Petersburg	46,925	29,406	62.7%	10,084	3,541	35.1%	934	306	32.8%	4,049	2,383	58.9%	3	48	19,915
Washington	59	42	71.2%	68	52	76.5%	28	27	96.4%	48,217	22	0.0%	-	0	7
Winston-Salem	59,413	40,840	68.7%	18,723	13,624	72.8%	5,971	3,886	65.1%	3,727	2,777	74.5%	-	7	9,097

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	202,455	133,146	65.8%	47,186	22,686	48.1%	6,643	4,193	63.1%	21,708	16,343	75.3%	25,024	536	61,592
Chicago	21,449	17,152	80.0%	4,976	3,521	70.8%	1,034	813	78.6%	2,952	2,824	95.7%	13	74	5,799
Des Moines	7,604	4,977	65.5%	2,209	1,194	54.1%	172	94	54.7%	651	515	79.1%	-	1	1,836
Fargo	1,193	403	33.8%	208	28	13.5%	51	8	15.7%	99	72	72.7%	-	0	352
Houston	37,231	27,428	73.7%	13,322	8,101	60.8%	1,019	688	67.5%	5,365	4,342	80.9%	3	5	14,039
Lincoln	3,167	578	18.3%	524	29	5.5%	129	25	19.4%	665	308	46.3%	-	1	1,650
Little Rock	8,192	5,033	61.4%	3,292	1,796	54.6%	1,281	1,045	81.6%	1,578	1,051	66.6%	-	22	4,752
Milwaukee	11,296	4,305	38.1%	2,581	519	20.1%	170	88	51.8%	681	270	39.6%	10,816	-	2,907
Muskogee	13,335	6,968	52.3%	2,673	564	21.1%	735	308	41.9%	858	676	78.8%	6	8	3,539
New Orleans	12,886	8,592	66.7%	3,696	2,094	56.7%	393	180	45.8%	1,866	1,343	72.0%	4	47	5,384
Sioux Falls	1,135	300	26.4%	239	25	10.5%	118	47	39.8%	153	45	29.4%	-	1	236
St. Louis	17,356	11,748	67.7%	3,481	1,602	46.0%	476	355	74.6%	1,635	1,173	71.7%	3	34	6,517
St. Paul	11,413	2,991	26.2%	1,674	156	9.3%	340	254	74.7%	442	237	53.6%	14,062	-	1,456
Waco	51,177	39,766	77.7%	7,062	2,755	39.0%	661	259	39.2%	4,219	3,077	72.9%	117	342	12,287
Wichita	5,021	2,905	57.9%	1,249	302	24.2%	64	29	45.3%	544	410	75.4%	-	1	838
WESTERN AREA	209,211	148,306	70.9%	49,311	23,695	48.1%	9,965	7,033	70.6%	22,076	15,659	70.9%	756	953	48,605
Albuquerque	5,125	2,850	55.6%	1,355	433	32.0%	90	38	42.2%	521	343	65.8%	1	1	1,943
Anchorage	1,940	962	49.6%	1,633	895	54.8%	629	461	73.3%	313	241	77.0%	-	0	162
Boise	2,446	1,101	45.0%	789	201	25.5%	147	82	55.8%	346	205	59.2%	-	0	906
Denver	11,760	6,603	56.1%	3,514	1,239	35.3%	746	182	24.4%	1,133	638	56.3%	3	2	4,175
Cheyenne	1,026	414	40.4%	577	341	59.1%	19	10	52.6%	287	154	53.7%	4	4	357
Fort Harrison	1,490	344	23.1%	613	147	24.0%	153	44	28.8%	285	109	38.2%	-	0	410
Honolulu	5,970	4,438	74.3%	619	185	29.9%	57	24	42.1%	839	732	87.2%	1	1	771
Los Angeles	25,152	19,860	79.0%	4,697	2,385	50.8%	1,648	1,443	87.6%	2,378	1,773	74.6%	-	4	6,694
Manila	3,619	2,186	60.4%	1,163	398	34.2%	139	112	80.6%	1,363	626	45.9%	318	61	2,238
Oakland	34,272	27,550	80.4%	7,990	4,825	60.4%	897	760	84.7%	4,387	3,804	86.7%	8	6	7,536
Phoenix	20,996	15,597	74.3%	3,138	781	24.9%	867	574	66.2%	1,840	1,250	67.9%	-	1	5,302
Portland	12,563	8,257	65.7%	4,165	2,189	52.6%	1,089	670	61.5%	1,054	613	58.2%	2	11	5,245
Reno	8,273	6,088	73.6%	1,835	895	48.8%	249	184	73.9%	824	613	74.4%	-	1	1,100
Salt Lake City	16,467	9,947	60.4%	4,618	2,753	59.6%	1,375	1,296	94.3%	1,687	1,307	77.5%	-	1	1,834
San Diego	29,665	19,259	64.9%	3,726	758	20.3%	916	466	50.9%	1,820	1,054	57.9%	1	3	3,831
Seattle	28,447	22,850	80.3%	8,879	5,270	59.4%	944	687	72.8%	2,999	2,197	73.3%	418	857	6,101
Other	1	1	100.0%	31	5	16.1%	14	2	14.3%	130	96	73.8%	1	0	19,049

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	75,056	36,445	48.6%	142,833	41,172	28.8%	15,667	15,385	98.2%	10,053	4,953	49.3%	24,036	8,603	2,608
Philadelphia	33,686	19,042	56.5%	65,302	22,645	34.7%	6,244	6,239	99.9%	5,466	2,380	43.5%	7,038	3,953	1,117
Milwaukee	18,932	6,673	35.2%	32,387	4,215	13.0%	3,242	3,226	99.5%	517	274	53.0%	1,585	1,642	640
St. Paul	22,061	10,590	48.0%	42,532	13,882	32.6%	6,028	5,793	96.1%	3,752	2,056	54.8%	15,328	3,008	851
Other (in transit)	377	140	37.1%	2,612	430	16.5%	153	127	83.0%	318	243	76.4%	85	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	22,968	22,502	466	2.1%	153,461	162,720	(9,259)	-5.7%
Buffalo	5,186	5,392	(206)	-3.8%	18,044	20,967	(2,923)	-13.9%
Atlanta	3,360	3,379	(19)	-0.6%	29,725	29,144	581	2.0%
St. Louis	3,611	3,038	573	18.9%	39,780	38,222	1,558	4.1%
Muskogee	10,811	10,693	118	1.1%	65,912	74,387	(8,475)	-11.4%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.